



Sardar Patel Institute of Technology
Bhavan's Campus, Munshi Nagar, Andheri (West), Mumbai-400058-India
(Autonomous Institute Affiliated to University of Mumbai)

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

**Mechanisms for submission of online/offline
Students' grievances**

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RESOLUTION

Dear Jsh,

Our Institute always wishes the best for it's students. It strives for the betterment of each and every student who is a part of this Institute. Be it providing the best education or taking care of their health. The problems that are raised by you are appreciated and duly read:

There is normal temperature drinking water available on the ground floor (near room no. 009) of the Institute. At first there was normal as well as cold water on every alternate floor but due to concerns raised by the students where there was a demand for cold water, the normal temperature water cooler was shifted to the ground floor. So one may find normal temperature water on the ground floor as well as cold water on every floor according to his or her requirement.

The need for Infirmary will be duly considered but there are first aid kits available with every HOD and one may get access to it by approaching the HODs in any case.

The canteen has been in service for years now and the quality & hygiene is being maintained with the best efforts. The Institute will take care about the same if the concern is raised there will be measures taken to make the canteen more hygienic and feasible for the students.

Everything that is done by the institute is for its students and in their best interest if you still have any concerns you can approach me or our respected principal Dr. B.N. Chaudhari sir at any time. I am available in the institute from morning 9 am to 8 pm. Feel free to approach me in these hours and discuss all these concerns so we can come to an amicable solution to all these problems.

Warm Regards,

Dean-Administration

Sardar Patel Institute of Technology

Mobile :9869318074



B. N. Chaudhari

ds,

STUDENT GRIEVANCE

-----Forwarded message-----

From: **Jsh Agarwal** <jsh.agarwal22@spit.ac.in>

Date: Thu, Feb 9, 2023 at 6:35 PM

Subject: Request for urgent action regarding health issues

To: <jstiao@spit.ac.in>



[Handwritten signature]

Dear Vice Principal,

We the students of SPIT strive to make positive delta X changes in our life every day, but sometimes fail because our health fails us. Many students in our college suffer from mild and moderate flu around the year. In my opinion, aside from sudden changes in weather and unhealthy lifestyle, there are three problems in the current structure of the college, where we students spend 40 percent of our week, that might affect the health of our students, which, if solved, will benefit us greatly. These are:

The lack of normal temperature drinking water in our college. In this cool temperature, we students are forced to drink ice-cold chilled water from the college coolers, once water from our homes finishes. There is a dire need for drinking water pools that provide normal water.

There is an urgent need for a modern well equipped Infirmary. Students who get injured, fall ill, or feel uneasy in the middle of college hours have no option but to leave college and go home, or search for first aid, this is highly problematic for students who live farther away from the college or who don't know the nearest pharmacies or hospitals. Hence an Infirmary is the need of the hour.

Furthermore, the scarcity of a SPIT canteen is a great pain point for the students, the lack of a hygienist canteen in our college building forces students to eat at the SPCE mess where hygiene plays second fiddle.

In conclusion, these **small quality-of-life** changes, if made, will make our college experience much better and healthier. Looking forward to a positive response.

Thanking You,

Jsh Agarwal

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[Handwritten signature]