

Visitor Details

#77359 Susan K Phillips

Email: susan@waldencs.com ☎ 17048440520

Department: Support(QB & App Hosting)

Operator: Ashutosh Mishra

Website: <https://www.acecloudhosting.com/support-chat.php>

Operating System: Microsoft Windows

Browser: Google Chrome

Device: Desktop

Average Response Time: 29 Secs

City: COLUMBUS

State: Ohio

Country: UNITED STATES

Chat Transcript

Susan K Phillips	Hello, I am your Acebuddy
Acebuddy	Hello Susan K Phillips, I'm your Ace Buddy. I'll be happy to assist you!
	Whom Would You Like to Connect With?
Susan K Phillips	Technical Support (QB & App Hosting)
Acebuddy	Welcome to Ace Support.
	Please chose an option :
Susan K Phillips	I'd like to report an Issue
Acebuddy	Please select an option!
Susan K Phillips	Other Issue
Acebuddy	Please specify the issue you are facing before I connect you to an available support representative!
Susan K Phillips	Cannot connect to remote computer
Acebuddy	Please wait while we connect you to a Support Representative

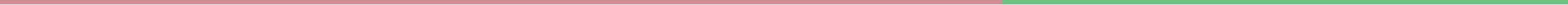
Acebuddy (bot) forwarded the chat request

Arjun Sikarwar declined the transfer request.

Ashutosh Mishra accepted the chat transfer request.

Ashutosh Mishra	Thank you for contacting Ace Cloud Hosting. My name is Ashutosh Mishra. I will be assisting you today.
	I will be surely assisting you with this. Kindly help me with your server name and user name?
Susan K Phillips	Good Morning
	oops good afternoon :)
Ashutosh Mishra	Hi, Good Afternoon.
	I understand you are not able to connect with Ace server.
	Are we still connected here?
	Are we still connected here?
Susan K Phillips	sorry, yes
	Can you take over and see why I cant connect to the remote computer?
Ashutosh Mishra	Sure we can do that, please also let me know if the issue is occurring only for your or other users are also affected.
Susan K Phillips	I am working remote, I am unaware if anyone else is having issues.
Ashutosh Mishra	Ok, Prior providing the access, I would suggest you to close any important documents at your end.
Susan K Phillips	Done
Ashutosh Mishra	Kindly paste this link in the browser of local computer and join the session.
	https://assist.acecloudhosting.com/join/4912523144
Susan K Phillips	Perfect, thank you so much!
Ashutosh Mishra	As per discussion over the remote session, The issue is resolved by adding gateway settings.
	Thanks for the confirmation !
	Is there anything else I may help you with ?
Susan K Phillips	That will do it. Have a great day!
Ashutosh Mishra	I would greatly appreciate if you could spare a minute to give your valuable feedback at the end of this chat.

Susan K Phillips has ended this chat session



Hi, I'm

Visitor Details

#77271 Laura Devorkin
Email: laura@devooffices.com 📞 7347759008
Department: Support(QB & App Hosting)
Operator: Ashutosh Mishra
Website: https://www.acecloudhosting.com/account-login/?utm_source=google&utm_medium=cpc&utm_campaign=Ace_Cloud_Hosting_Branded&utm_term=ace+cloud+hosting+quickbooks&utm_adgroup=f
Operating System: Microsoft Windows
Browser: Google Chrome
Device: Desktop
Average Response Time: 1 Min 12 Secs
City: CEDARBURG
State: Wisconsin
Country: UNITED STATES

Chat Transcript

Laura Devorkin	Hi, I'm trying to upgrade out remaining entities to the new QB 2024 Desktop Accountant Version we purchased.
Aayush	Thank you for contacting ACE. My name is Aayush. I will be assisting you further.
	Hello Laura, may I confirm your account name registered with us?
Laura Devorkin	Devo Management Company LLC
Aayush	Thank you, I will transfer this chat to our support team and they will assist you.
	<i>Aayush has initiated the remote assistance session.</i>
Laura Devorkin	sounds good. Thank you
	<i>Aayush is transferring the chat to Support(QB & App Hosting).</i>
	<i>Ashutosh Mishra accepted the chat transfer request.</i>
Ashutosh Mishra	Thank you for contacting Ace Cloud Hosting. My name is Ashutosh Mishra. I will be assisting you today.
Laura Devorkin	hi there
Ashutosh Mishra	I will surely help you with this issue.
Laura Devorkin	thank you
Ashutosh Mishra	Do you have any ticket open for this?
Laura Devorkin	not yet unless the previous agent opened ome
	one*
Ashutosh Mishra	Please help me with the business name or CID.
Laura Devorkin	CID 69548
	It's Devo Management Co LLC

Ashutosh Mishra	Thanks for the confirmation !
Laura Devorkin	np
	I need help with upgrading to our newest QB Desktop version Accountant Plus
Ashutosh Mishra	Do you mean to upgrade the company files to QB 2024?
Laura Devorkin	it's the 20024 edition, yes
Ashutosh Mishra	You just have to open the company files once from the QB 2024 edition and it will give you message to upgrade the comp
Laura Devorkin	I downloaded the file to my computer and went to the Help tab in Quickbooks to update
	I have to do it for each entity correct?
Ashutosh Mishra	Yes
Laura Devorkin	How do I open the 2024 Desktop file. from the download?
Ashutosh Mishra	May I take the remote access of your server?
Laura Devorkin	yes, of course
Ashutosh Mishra	Prior providing the access, I would suggest you to close any important documents at your end.
Laura Devorkin	ok, thank you
	NO, not these files. these are updated
Ashutosh Mishra	Do you mean to update QuickBooks?
Laura Devorkin	yes, but it was in the entity i had on the screen and you logged out of it
	QB filed is under my downloads
Ashutosh Mishra	Is the windows that is open is that correct where you want to update?
Laura Devorkin	what company name do you see?
	it's non of those entities
	this is one of the ones that needs upgrading
	all those entities need upgrading
	I know how to do it once you upload the newest version!
	Yeah! You got it now. All those entities under Joes Quickbooks need upgrading
	I need to leave in 10 min but pls. help
Ashutosh Mishra	Sure i will show you for one file and you just have to repeat it with others.
Laura Devorkin	yep! got it
Ashutosh Mishra	That's all you have to do as shown now.
Laura Devorkin	can you copy the drive etc in this window s i can take a pic ?
	then I am good
	you can also email instructions to laura@devooffices.com please

Ashutosh Mishra	Sure i can do that.
	Is there anything else I may help you with ?
Laura Devorkin	just the email would be great. I should be good
	gotta go now but appreciate your help a lot!
Ashutosh Mishra	Thanks for the confirmation !
	I would greatly appreciate if you could spare a minute to give your valuable feedback at the end of this chat.
	<p>You may end this chat now. Once you end this chat, you will receive an email from us regarding this conversation, along with a survey to provide your feedback.</p> <p>I request you to kindly spare a moment to fill that out for me so that my managers can know how I am working. I will appreciate your feedback.</p> <p>Note: You may change/reset your server password on your own by registering on our Selfcare Portal (https://selfcare.acecloudhosting.com/)</p> <p>For self-help, check out our Knowledge Base (https://www.acecloudhosting.com/knowledgebase/)</p>

Ashutosh Mishra has ended this chat session

Visitor Details -----

#77104 Accounting
Email: accounting@ridgecrestre.com
Department: Support(QB & Appliance)
Operator: Shashwat Verma
Website: <https://www.acecloudhosting.com/>
Operating System: Microsoft Windows 10
Browser: Google Chrome
Device: Desktop
Average Response Time: 42 Seconds
City: KUMBHARHAT
State: Haryana
Country: INDIA

Chat Transcript -----

	Accounting	Hello
	Acebuddy	Hello
		Whor
	Accounting	Techr
	Acebuddy	Welcc
		Pleas
	Accounting	I'd lik
	Acebuddy	Pleas
	Accounting	Other
	Acebuddy	Pleas
	Accounting	Sage
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Shasi</i>
	Shashwat Verma	Thanl
	Accounting	Can y
	Shashwat Verma	Hello
	Accounting	my s
	Shashwat Verma	I will
		Kindl
	Accounting	sure
	Shashwat Verma	Aashi
	Accounting	accou
	Shashwat Verma	We h
		Kindl
	Accounting	sure
		RCHo
	Shashwat Verma	Thanl
		Kindl
	Accounting	yes s
	Shashwat Verma	Is thi
	Accounting	for m

	Acebuddy	Hello
		Whor
	help	Mana
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Hima</i>
	Himanshu	Thanl How I
		<i>11:21</i> <i>imag</i> <i>user</i>
		orry f
		May i
	help	Triad
	Himanshu	Conn
		<i>Hima</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will
		Kindly
	help	TCSS
		user I
	Ashutosh Mishra	Thanl
		Is this
	help	for ar
	Ashutosh Mishra	Is this
	help	yup
	Ashutosh Mishra	Thanl
		May I
	help	yes
	Ashutosh Mishra	Prior
	help	conne
	Ashutosh Mishra	

		Okay
	help	conn
		???
	Ashutosh Mishra	Yes, i
		As pe backe
	help	ok mi
	Ashutosh Mishra	Yes, t
		Is the
		Are w
		Are w
		Are w
		As th (1-88

Ashu

Visitor Details -----

#76717 Mike Scotto
Email: mscotto@lfcbuild.com 📞
Department: Support(QB & Appl)
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Mac OS
Browser: Google Chrome
Device: Desktop
City: CAMARILLO
State: California
Country: UNITED STATES

Chat Transcript -----

Mike Scotto	Hello
Acebuddy	Hello
	Whor
Mike Scotto	Techr
Acebuddy	Welcc
	Pleas
Mike Scotto	I'd lik
Acebuddy	Pleas
Mike Scotto	Passv
Acebuddy	Pleas
Mike Scotto	Alrea
Acebuddy	Pleas
	Do yc
	As we Kindly

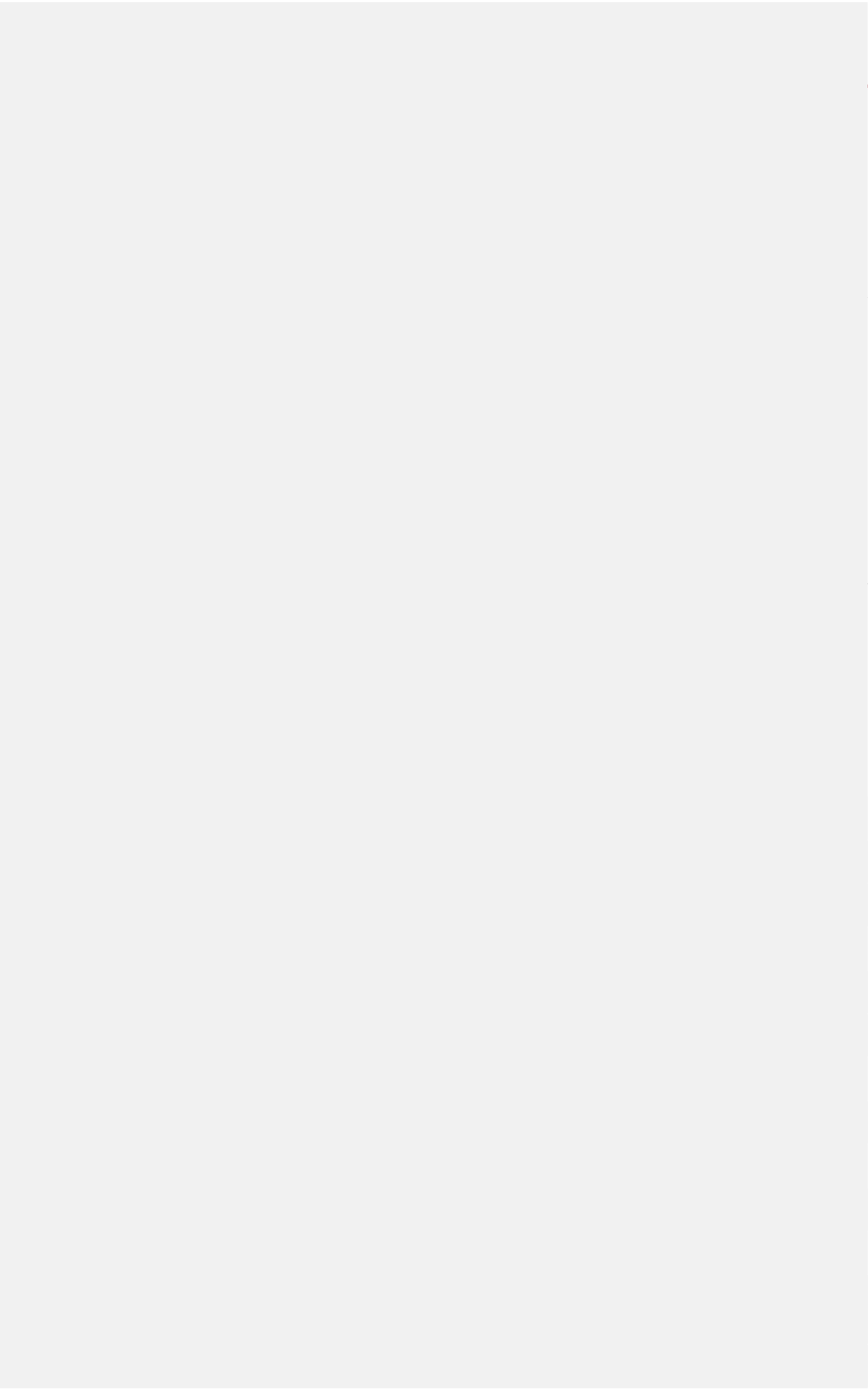
Ende

Visitor Details -----

#77597 Christi Berryhill
Email: berryhillsewer@gmail.co
Department: Support(QB & Ap
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Mac OS
Browser: Google Chrome
Device: Desktop

		Average Response Time: 1 Mi
		City: LUBBOCK
		State: Texas
		Country: UNITED STATES
		Chat Transcript -----
		Christi BerryhillHello
		AcebuddyHello
		Whor
		Christi BerryhillTechr
		AcebuddyWelcc
		Pleas
		Christi BerryhillI'd lik
		AcebuddyPleas
		Christi BerryhillQuick
		AcebuddyWhat
		Christi BerryhillOther
		AcebuddyPleas
		Christi BerryhillWe al TO D
		AcebuddyPleas
		<i>Acebu</i>
		<i>Ashui</i>
		Ashutosh MishraThanl
		Christi Berryhillgood
		Ashutosh MishraI will
		Christi BerryhillMyrei
		Ashutosh MishraThanl
		The b
		Christi BerryhillYes
		Ashutosh MishraPleas
		Christi BerryhillOK
		Ashutosh MishraMay I

	Christi Berryhill	Yes
	Ashutosh Mishra	Prior
	Christi Berryhill	OK I c
	Ashutosh Mishra	Pleas
	Christi Berryhill	OK
	Ashutosh Mishra	I am i
		A reb
	Christi Berryhill	I am i
	Ashutosh Mishra	I do u docto
	Christi Berryhill	OK
	Ashutosh Mishra	Pleas
	Christi Berryhill	I still
		I acce
	Ashutosh Mishra	Yes
		Enter
		As pe the c
	Christi Berryhill	Thanl
	Ashutosh Mishra	Great
		Thanl
		I wou chat.
		You n conve
		I requ worki Thanl
		Note: (http:
		For se
		<i>Ashu</i>



Visitor Details -----

#77292 djimeno
Email: djimeno@agtaxes.com 📧
Department: Support(QB & Ap
Operator: Anjainay Singh
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 1 Mi
City: NORTH ROYALTON
State: Ohio
Country: UNITED STATES

Chat Transcript -----

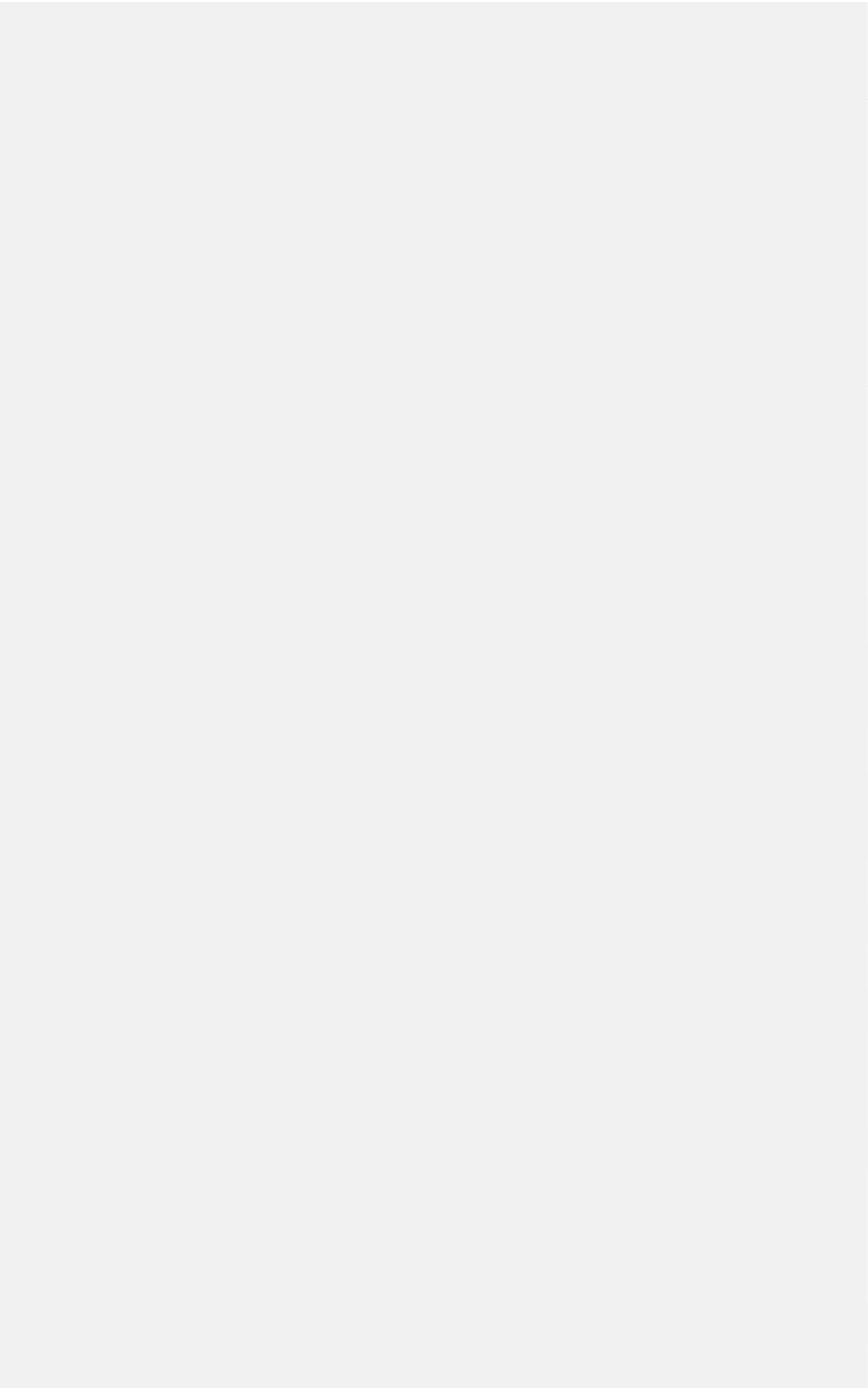
	djimeno	Hello
	Acebuddy	Hello
		Whor
	djimeno	Techr
	Acebuddy	Welcc
		Pleas
	djimeno	I'd lik
	Acebuddy	Pleas
	djimeno	Quick
	Acebuddy	What
	djimeno	Quick
	Acebuddy	I und help :
		Was t

Visitor Details -----

#76479 Brian
Email: brian.crouse@warrioracs
Department: Support(QB & Appl
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
Average Response Time: 54 S
City: BAILEY
State: Colorado
Country: UNITED STATES

Chat Transcript -----

Brian	Hello
Acebuddy	Hello
	Whor
Brian	Techr
Acebuddy	Welcc
	Pleas
Brian	Setba
Acebuddy	Hello
	Whor
Brian	VDI/E
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Abhij</i>
	<i>Abhij</i>
	<i>Janan</i>
Janardan Mishra	Thanl
Brian	We h
Janardan Mishra	It see
	Is it o



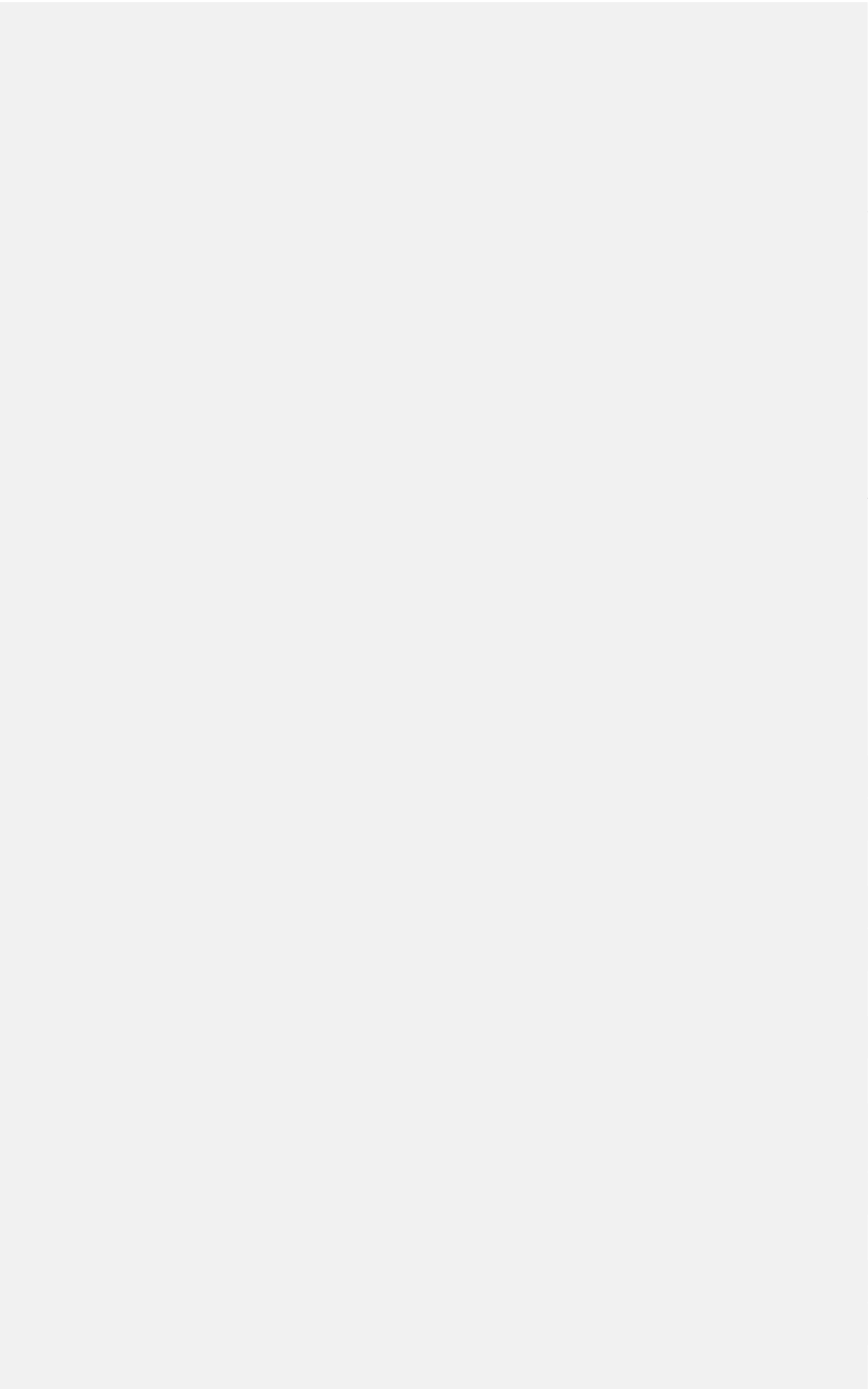
Visitor Details -----

#76453 ricky pais
Email: ricky@brannanhessel.cpa
Department: Support(QB & Appl
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 1 Mi
City: WILMINGTON
State: Delaware
Country: UNITED STATES

Chat Transcript -----

ricky pais	Hello
Acebuddy	Hello
	Whor
ricky pais	Techr
Acebuddy	Welcc
	Pleas
ricky pais	I'd lik
Acebuddy	Pleas
ricky pais	Other
Acebuddy	Pleas
ricky pais	We hi other some
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Gaur</i>
	<i>Ashui</i>
Ashutosh Mishra	Thanl
ricky pais	hello

	Ashutosh Mishra	I will
	ricky pais	HSPrc
	Ashutosh Mishra	I curr
		Are y
	ricky pais	yes a worse
	Ashutosh Mishra	Thanl
		Kindly
	ricky pais	thank
	Ashutosh Mishra	Are a
	ricky pais	all bu
		user ,
	Ashutosh Mishra	Pleas
	ricky pais	local
		?
	Ashutosh Mishra	Pleas
	ricky pais	36 ar
	Ashutosh Mishra	We h serve
	ricky pais	ok let and i
		also i
	Ashutosh Mishra	You c
	ricky pais	it did
	Ashutosh Mishra	You c
	ricky pais	ok
	Ashutosh Mishra	Can i
		I am o
		<i>Ashu</i>



Visitor Details -----

#76542 Amanda Shih
Email: amanda.shih@aataxaccc
Department: Support(QB & Ap
Operator: Anjainay Singh
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
Average Response Time: 1 Mi
City: CLARKSVILLE
State: Maryland
Country: UNITED STATES

Chat Transcript -----

Amanda Shih	Hello
Acebuddy	Hello
	Whor
Amanda Shih	Techr
Acebuddy	Welcc
	Pleas
Amanda Shih	I'd lik
Acebuddy	Pleas
Amanda Shih	Other
Acebuddy	Pleas techr
	If you
Amanda Shih	Resta
Acebuddy	Hello
	Whor
Amanda Shih	instal

	Acebuddy	You h
		Whor
	Amanda Shih	Techr
	Acebuddy	Welcc
		Pleas
	Amanda Shih	I'd lik
	Acebuddy	Pleas
	Amanda Shih	Setu
	Acebuddy	If you Opera
	Amanda Shih	Micro
	Acebuddy	Pleas on yc
		Do yc
	Amanda Shih	Yes
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Anjai</i>
	Anjainay Singh	Thanl
	Amanda Shih	Anjai
		This i
		We w
	Anjainay Singh	Pleas
	Amanda Shih	Thanl
		could
	Anjainay Singh	Pleas
	Amanda Shih	yes
	Anjainay Singh	Are y
	Amanda Shih	instal
		yes
		I have
	Anjainay Singh	Coulc
	Amanda Shih	

		yes a
	Anjainay Singh	I will
	Amanda Shih	sure
	Anjainay Singh	Pleas
		Is the
	Amanda Shih	I dont
		So I a
	Anjainay Singh	Once
	Amanda Shih	why c
		If disc
		last ti
	Anjainay Singh	May I
		Prior
	Amanda Shih	Not ir
		could
		zoho
	Anjainay Singh	I will
	Amanda Shih	yes, c
	Anjainay Singh	https
	Amanda Shih	jiajia
	Anjainay Singh	Sure
		I can
		We al
	Amanda Shih	You c
	Anjainay Singh	Pleas
	Amanda Shih	take t
		sure
		go ah
	Anjainay Singh	Pleas
	Amanda Shih	Sure.
	Anjainay Singh	I am t
	Amanda Shih	Ok

		It is t
		You h
	Anjainay Singh	Thanl
		She is
	Amanda Shih	lol...
		you s
		could
		thank
	Anjainay Singh	No I a
	Amanda Shih	Thanl
		She is
		Some
	Anjainay Singh	Pleas
	Amanda Shih	sure
	Anjainay Singh	She is
	Amanda Shih	Thanl
	Anjainay Singh	Is the
	Amanda Shih	no th
	Anjainay Singh	You w may
		As th
		<i>Anjai</i>
<hr/>		
Visitor Details -----		
#77334 xianna zhong		

Email: visionpointtax@gmail.com
Department: Support(QB & Appl)
Operator: Anurag Sharma
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 36 S
City: SAN JOSE
State: California
Country: UNITED STATES

Chat Transcript -----

xianna zhong	Hello
Acebuddy	Hello
	Whor
xianna zhong	Techr
Acebuddy	Welcc
	Pleas
xianna zhong	I'd lik
Acebuddy	Pleas
xianna zhong	Appli
Acebuddy	Pleas once
	Typic
	Do yc
xianna zhong	Yes
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Anura</i>
xianna zhong	I am i
Anurag Sharma	Thanl
	Hello
xianna zhong	Hi An
	Pleas

		Whor
	analia.fernandez	Mana
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Shub</i>
		<i>Shub</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
	analia.fernandez	Hello
	Ashutosh Mishra	Kindly
		I have
	analia.fernandez	yes
	Ashutosh Mishra	Thanl
	analia.fernandez	727-9
	Ashutosh Mishra	Thanl minut
	analia.fernandez	ok th
	Ashutosh Mishra	Thanl
		Feel f share
		<i>Ashui</i>
<hr/>		
Visitor Details -----		
#76448 help		
Email: help@triadcybersolution:		
Department: Support(QB & Ap		
Operator:		

Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
Average Response Time: 56 S
City: ORANGEBURG
State: New York
Country: UNITED STATES

Chat Transcript -----

help	Hello
Acebuddy	Hello
	Whor
help	Mana
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Deep</i>
	<i>mayā</i>
	<i>mayā</i>
help	hi
	facing
	<i>Sharā</i>
Sharath Kumar	Thanl
	Hello
help	?
	<i>8:55:</i>
	<i>1_img</i>
	?
Sharath Kumar	am si
	<i>8:59:</i>
	<i>1_img</i>
help	this a
Sharath Kumar	yes, t
	can y

	help	ok
		9:02: 1_image
	Sharath Kumar	I see,
	help	after
		9:04: image
		not si
		this is
	Sharath Kumar	that i
	help	rohar
		const
		and b
	Sharath Kumar	thank
		let m
		could
		also,
	help	QB er
	Sharath Kumar	could
	help	TCS_/_
		pleas
	Sharath Kumar	Thanl
		Let m
		Pleas
		Thanl
		Pleas
	help	ok
		same
	Sharath Kumar	Pleas
		9:19: 1_image
	help	ok
	Sharath Kumar	Pleas

	Rosario Hogan	Hello
	Acebuddy	Hello
		Whor
	Rosario Hogan	Techr
	Acebuddy	Welcc
		Pleas
	Rosario Hogan	I'd lik
	Acebuddy	Pleas
	Rosario Hogan	Resta
	Acebuddy	Hello
		Whor
	Rosario Hogan	Techr
	Acebuddy	Welcc
		Pleas
	Rosario Hogan	I'd lik
	Acebuddy	Pleas
	Rosario Hogan	Other
	Acebuddy	Pleas
	Rosario Hogan	I wou Can y
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will deskt
	Rosario Hogan	Serve
		Userr
		I am f
	Ashutosh Mishra	This t
		Are w
	Rosario Hogan	Yes, it
		myre

Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
City: CENTER SANDWICH
State: New Hampshire
Country: UNITED STATES

Chat Transcript -----

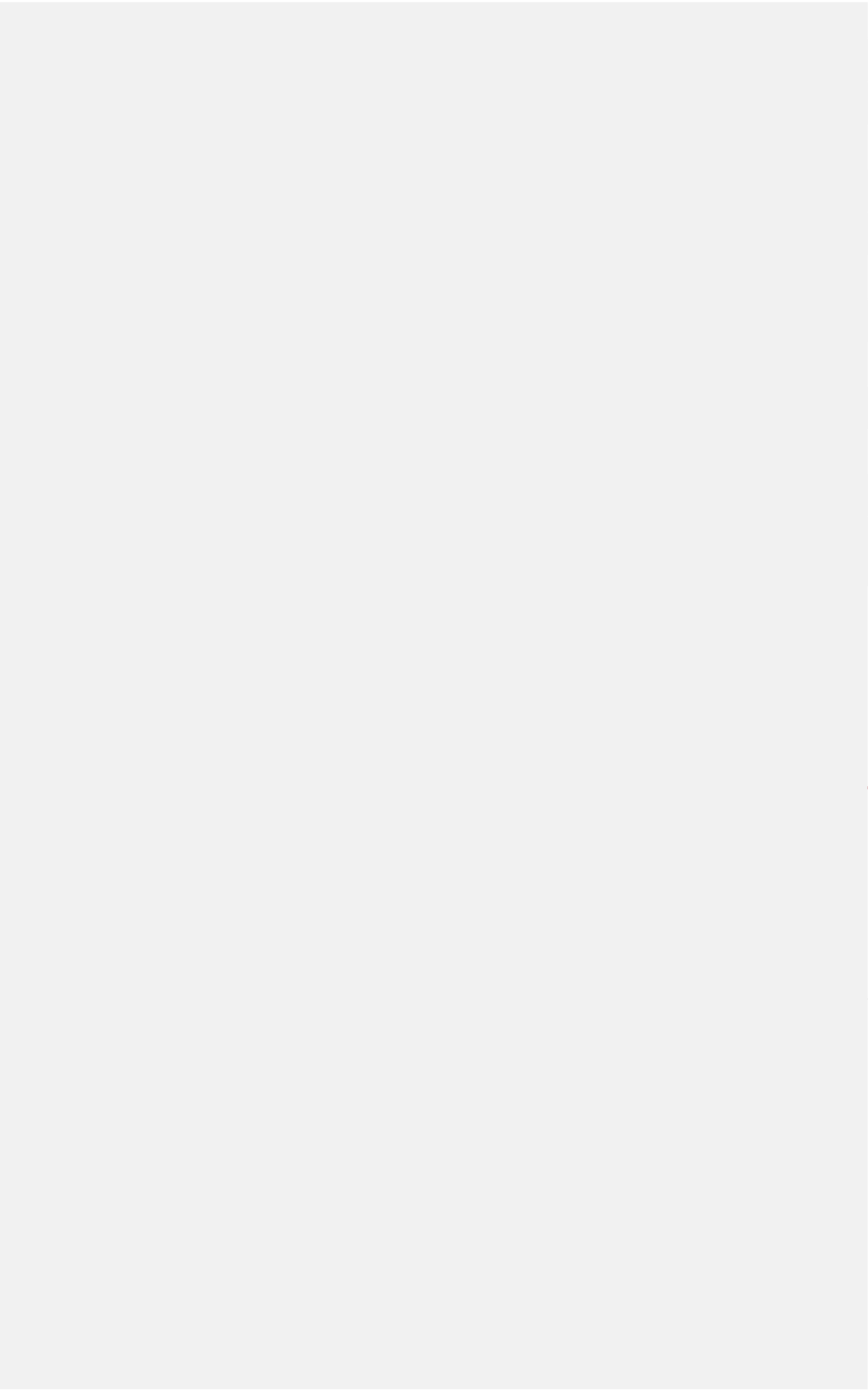
DR RICHARD J SPEAD	Hello
Acebuddy	Hello
	Whor
	As we Kindly

Ende

Visitor Details -----

#77268 Leah
Email: leah@amc-pa.com ☎ 72
Department: Support(QB & Ap
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
City: PITTSBURGH
State: Pennsylvania
Country: UNITED STATES

Chat Transcript -----



Leah	Hello
Acebuddy	Hello
	Whor
Leah	Techr
Acebuddy	Welcc
	Pleas
Leah	I'd lik
Acebuddy	Pleas
Leah	Quick
Acebuddy	What
Leah	Other
Acebuddy	Pleas
	As we Kindly
	<i>Ende</i>

Visitor Details -----

#76685 test
Email: testzoho@gmail.com 📞
Department: Support(QB & Ap
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Mac OS
Browser: Google Chrome
Device: Desktop
City: TIRUNELVELI
State: Karnataka
Country: INDIA

Chat Transcript -----

test	Hello
Acebuddy	Hello
	Whor
	As we Kindly
	<i>Ende</i>

Visitor Details -----

#76953 John Tillman
Email: john@jet-cpa.com 📞 19:
Department: Support(QB & Ap
Operator: Shubham Kataria
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
Average Response Time: 27 S
City: RALEIGH
State: North Carolina
Country: UNITED STATES

Chat Transcript -----

John Tillman	Hello
Acebuddy	Hello
	Whor
John Tillman	Techr

	Acebuddy	Welco
		Pleas
	John Tillman	I'd lik
	Acebuddy	Pleas
	John Tillman	Other
	Acebuddy	Pleas
	John Tillman	Every
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Shubh</i>
	Shubham Kataria	Thanl today
		I will
	John Tillman	I'm no
		config
		John_
		JETCF
	Shubham Kataria	You n
		Thanl
	John Tillman	Proba
		for th
	Shubham Kataria	Kindly
		Pleas
	John Tillman	Yes...
	Shubham Kataria	No w
	John Tillman	Thanl
	Shubham Kataria	Pleas
		May I
	John Tillman	sure
	Shubham Kataria	Prior
		https
		Kindly

John Tillman	I thin
Shubham Kataria	Great
John Tillman	It is k
Shubham Kataria	Okay
	We al the ti give !
	As pe
	Is the
	As yo call u

Shub,

Visitor Details

#77534 louis pav

Email: louis pav@dasystems.cor

Department: Support(QB & Ap)

Operator: Ashutosh Mishra

Website: <https://www.acecloudl>

Operating System: Microsoft V

Browser: Google Chrome

Device: Desktop

Average Response Time: 2 Mi

City: LOS ANGELES

State: California

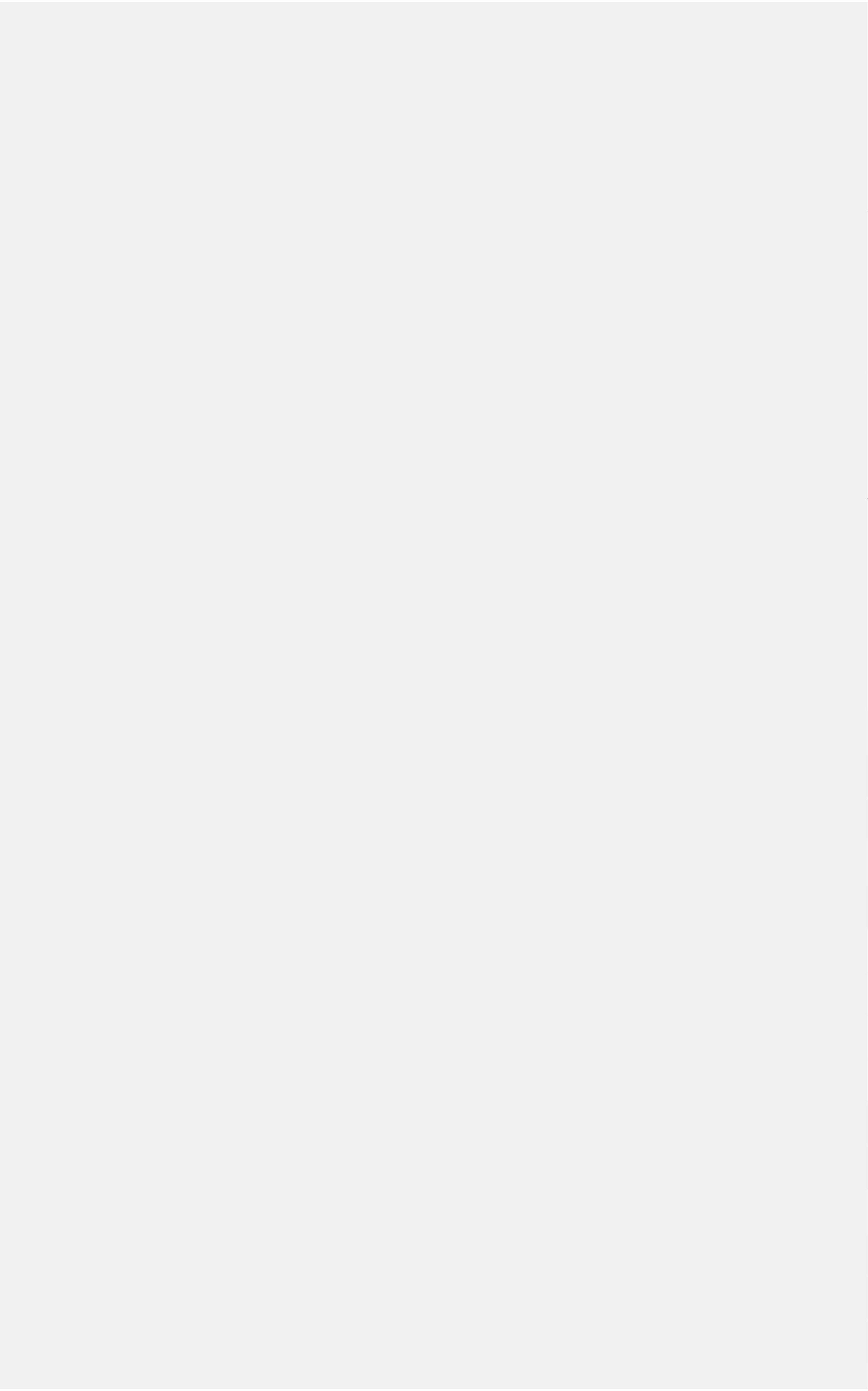
Country: UNITED STATES

Chat Transcript

louispav

		Hello
	Acebuddy	Hello
		Whor
	louispav	Techr
	Acebuddy	Welcc
		Pleas
	louispav	I'd lik
	Acebuddy	Pleas
	louispav	Other
	Acebuddy	Pleas
	louispav	On or nor th
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will
	louispav	great
		Woul
	Ashutosh Mishra	We c
		Sure
	louispav	greac
	Ashutosh Mishra	Prior
	louispav	great
		no pr
	Ashutosh Mishra	Kindl
		https
	louispav	Sorry
		Are y
		Can v
	Ashutosh Mishra	Sure
	louispav	this o

		great
		so the
	Ashutosh Mishra	Do yc
	louispav	there
		no, w
		let m
		ok, th
		I can
	Ashutosh Mishra	It lool maxii
	louispav	let m
	Ashutosh Mishra	Sure
	louispav	ok, sc
		I can
		maxii
	Ashutosh Mishra	Yes, it to scr
		One r
	louispav	ok. C
		ok, I c
	Ashutosh Mishra	Yes.
	louispav	ok, le
		that's
		is tha
	Ashutosh Mishra	Not o
	louispav	oh. I v
		I had
	Ashutosh Mishra	Sure,
	louispav	I thin
	Ashutosh Mishra	The p
	louispav	excel
		the p
	Ashutosh Mishra	Is the



Visitor Details -----

#76907 Lyric Croteau
Email: lcroteau@paragusit.com
Department: Support(QB & Appl)
Operator: Shivam Singh
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Mozilla Firefox
Device: Desktop
Average Response Time: 27 S
City: SOUTH DEERFIELD
State: Massachusetts
Country: UNITED STATES

Chat Transcript -----

Lyric Croteau	Hello
Acebuddy	Hello
	Whor
Lyric Croteau	Mana
Acebuddy	Pleas
	<i>Acebu</i>
	<i>mayā</i>
	<i>mayā</i>
	<i>Shiva</i>
Shivam Singh	Thanl
	I will
Lyric Croteau	I am i
Shivam Singh	Thanl
	Lyric,
	Pleas

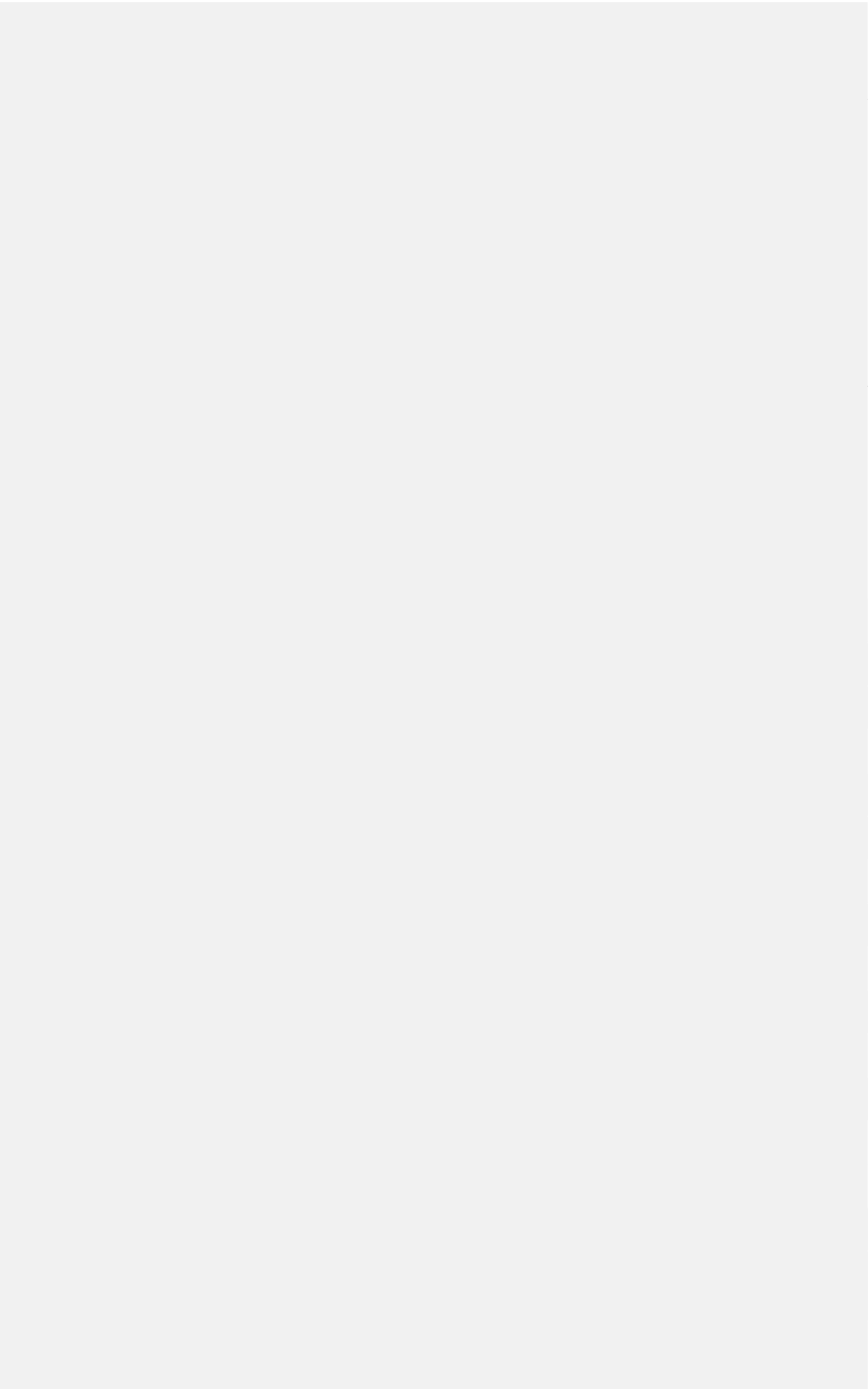
	Lyric Croteau	The F owne
	Shivam Singh	Also, that v
		For q apprc
		<i>8:16:</i> <i>Scree</i>
	Lyric Croteau	He ha
	Shivam Singh	Okay
		I chec
		Pleas
	Lyric Croteau	Thanl
	Shivam Singh	Lyric,
	Lyric Croteau	No, th
	Shivam Singh	Yes
		Thanl
		I wou smile
		You n conve

I requ
worki
Thanl

Note:
([http

For se

Shiva



Visitor Details -----

#77492 Eduardo
Email: corporateit@sdf-itc.com ‘
Department: Support(QB & Ap
Operator: Tushar Pharswan
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 39 S
City: MEXICO CITY
State: Ciudad De Mexico
Country: MEXICO

Chat Transcript -----

Eduardo	Hello
Acebuddy	Hello
	Whor
Eduardo	Techr
Acebuddy	Welcc
	Pleas
Eduardo	I'd lik
Acebuddy	Pleas
Eduardo	Other
Acebuddy	Pleas
Eduardo	Hello
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Tusha</i>
Tushar	Thanl
	Wind same
Eduardo	Unde follow

Average Response Time: 19.5
City: MERIDIAN
State: Idaho
Country: UNITED STATES

Chat Transcript -----

shari	Hello
Acebuddy	Hello
	Whor
shari	Techr
Acebuddy	Welcc
	Pleas
shari	I'd lik
Acebuddy	Pleas
shari	Other
Acebuddy	Pleas
shari	my oi
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Shas/</i>
Shashwat Verma	Thanl
	Hello
	Kindly
shari	yes I
Shashwat Verma	Yes ki
shari	ok I'n
Shashwat Verma	I am i
	https
	Kindly
	Use t
	As pe
	Thanl

Visitor Details -----

#77168 Ben Marchiafava
Email: accounting@coxcactusfa
Department: Support(QB & Api
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
City: PHOENIX
State: Arizona
Country: UNITED STATES

Chat Transcript -----

Ben Marchiafava	Hello
Acebuddy	Hello
	Whor
Ben Marchiafava	Techr
Acebuddy	Welcc
	Pleas
Ben Marchiafava	I'd lik
Acebuddy	Pleas
Ben Marchiafava	Other
Acebuddy	Pleas techr
	If you

	Ben Marchiafava	No, T
	Acebuddy	Thanl
		<i>Acebu</i>
<hr/>		
Visitor Details -----		
#76622 Steven Lecey		
Email: steven@viaelegante.com		
Department: Support(QB & Ap		
Operator: Anjainay Singh		
Website: https://www.acecloudl		
Operating System: Microsoft V		
Browser: Google Chrome		
Device: Desktop		
Average Response Time: 3 Mi		
City: BOULDER		
State: Colorado		
Country: UNITED STATES		
Chat Transcript -----		
	Steven Lecey	Hello
	Acebuddy	Hello
		Whor
	Steven Lecey	Techr
	Acebuddy	Welcc
		Pleas
	Steven Lecey	I'd lik
	Acebuddy	Pleas
	Steven Lecey	Other

	Acebuddy	Pleas
	Steven Lecey	I am i open
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Anjai</i>
	Anjainay Singh	Thanl
	Steven Lecey	Hello
	Anjainay Singh	Since
	Steven Lecey	This i
	Anjainay Singh	Pleas
	Steven Lecey	I don'
	Anjainay Singh	Pleas
	Steven Lecey	Okay
	Anjainay Singh	May I
		Prior
	Steven Lecey	Yes, c
	Anjainay Singh	https
		Pleas
	Steven Lecey	One r
		I belie
		Pleas
	Anjainay Singh	Yes w
	Steven Lecey	Okay
	Anjainay Singh	Coulc
		<i>5:32:.</i> imag
		<i>5:33:.</i> 1_im
	Steven Lecey	I just
	Anjainay Singh	Pleas
	Steven Lecey	"Trac
		I don'

	Acebuddy	Pleas
	Salome Franco	Other
	Acebuddy	Pleas
	Salome Franco	I alrei
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will
	Salome Franco	Thanl
	Ashutosh Mishra	I am c
		Pleas
	Salome Franco	Sure!
	Ashutosh Mishra	Do yc
	Salome Franco	Yes I
	Ashutosh Mishra	Pleas Click If you Play* *Set l Open Choo *Verif Appr Enabl *Test Try si
		If you accot
		Let m
	Salome Franco	Sure!
	Ashutosh Mishra	Sure,
		Are w
	Salome Franco	Yes, I
		It wor
		Thanl
	Ashutosh Mishra	

		Whor
	Sheryl Pearson	Techr
	Acebuddy	Welcc
		Pleas
	Sheryl Pearson	I'd lik
	Acebuddy	Pleas
	Sheryl Pearson	Quick
	Acebuddy	What
	Sheryl Pearson	Other
	Acebuddy	Pleas
	Sheryl Pearson	The T
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Tusha</i>
	Tushar	Thanl
	Sheryl Pearson	Hi - Q log in
	Tushar	Kindly
		Thanl the s
	Sheryl Pearson	We w when
	Tushar	Also, if you
	Sheryl Pearson	Thanl
	Tushar	chat o
		Thanl
		You n conve
		I requ worki Thanl
		Note: ([http

Visitor Details

#77323 steven

Email: steven@lynncpas.com

Department: Support(Q

Operator: Shivam Singh

Website: <https://www.ac>

Operating System: Mic

Browser: Google Chrom

Device: Desktop

Average Response Time

City: DENVER

State: Colorado

Country: UNITED STATES

Chat Transcript

steven	Hello
Acebuddy	Hello
	Whor
steven	Techr
Acebuddy	Welcc
	Pleas
steven	I'd lik
Acebuddy	Pleas
steven	Other
Acebuddy	Pleas

	steven	unabl
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Gaur</i>
		<i>Shiva</i>
	Shivam Singh	Thanl
		Pleas
	steven	ok
	Shivam Singh	Are y
	steven	yes'
	Shivam Singh	As I h
		Pleas
	steven	just d
		sayin
	Shivam Singh	May I
	steven	ok
	Shivam Singh	Prior
	steven	ok
		I will
	Shivam Singh	Okay
		Kindly
		https
	steven	ok
	Shivam Singh	Pleas
		We al the ti give !
		Coulc
		As th
		Is the
		Are w
		Are w
		Are w

As the
(1-88

You n
conve

I requ
worki
Thanl

Note:
([http

For se

Shiva

Visitor Details

#76921 Andrew Ross

Email: andrew@zebrarecovery.c

Department: Support(QB & Ap

Operator: Ashutosh Mishra

Website: <https://www.acecloudl>

Operating System: Microsoft V

Browser: Microsoft Edge

Device: Desktop

Average Response Time: 30 S

City: RALEIGH

State: North Carolina

Country: UNITED STATES

Chat Transcript

Andrew Ross	Hello
-------------	-------

Acebuddy Hello

		Whor
	Andrew Ross	Techr
	Acebuddy	Welcc
		Pleas
	Andrew Ross	I'd lik
	Acebuddy	Pleas
	Andrew Ross	Passv
	Acebuddy	Pleas
	Andrew Ross	Resta
	Acebuddy	Hello
		Whor
	Andrew Ross	Techr
	Acebuddy	Welcc
		Pleas
	Andrew Ross	I'd lik
	Acebuddy	Pleas
	Andrew Ross	Other
	Acebuddy	Pleas
	Andrew Ross	Recei
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
	Andrew Ross	good
	Ashutosh Mishra	I will
	Andrew Ross	zebra
		i chat
	Ashutosh Mishra	Thanl
		Kindly
		As pe conne
	Andrew Ross	that i

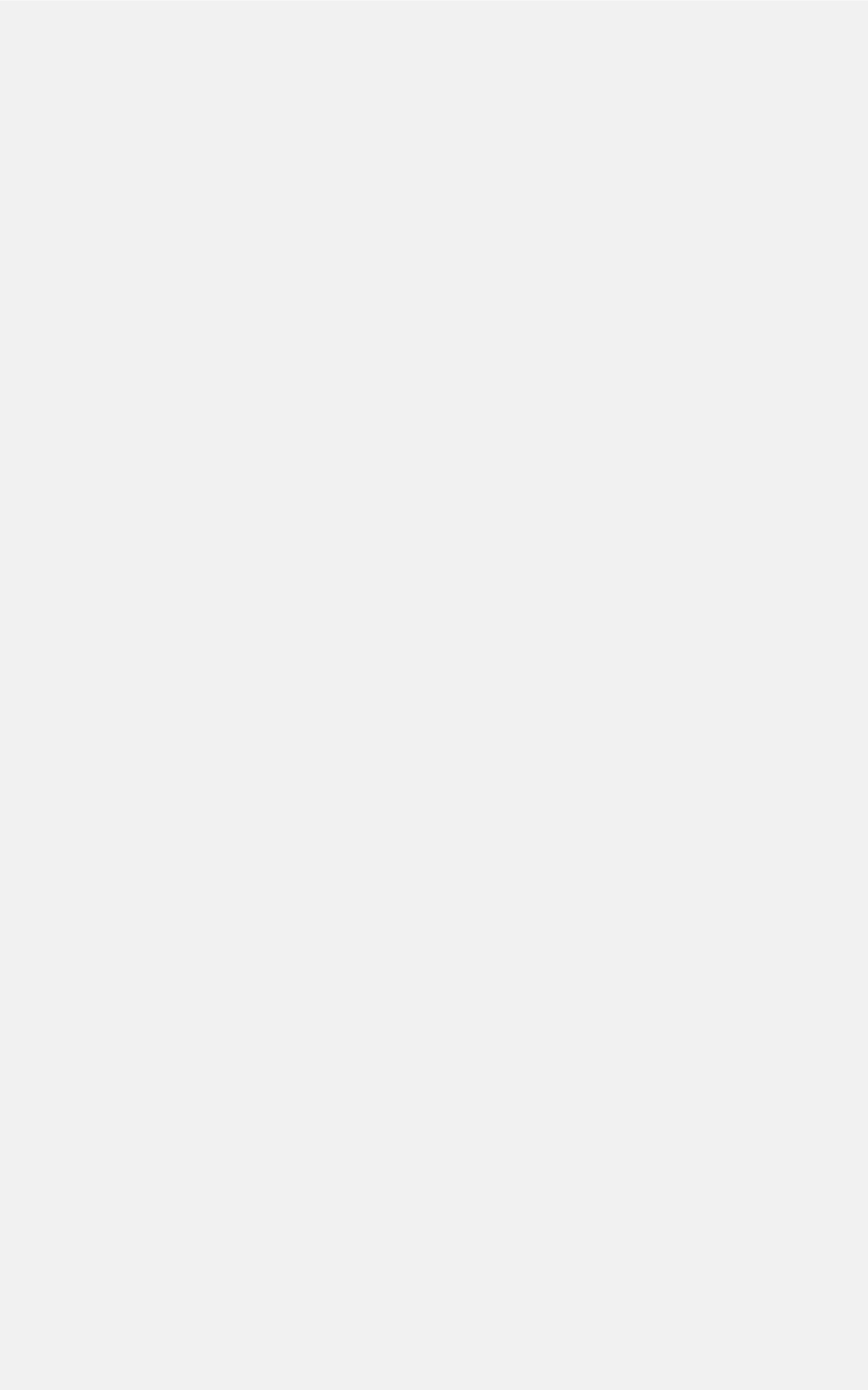
	Ashutosh Mishra	If pos
		<i>10:35</i> 1_image
		Is this
	Andrew Ross	believ
	Ashutosh Mishra	I see,
	Andrew Ross	looks
	Ashutosh Mishra	Okay
		Is you
	Andrew Ross	yes
		<i>10:41</i> Andre
	Ashutosh Mishra	pleas
		You w
	Andrew Ross	once
	Ashutosh Mishra	It will
	Andrew Ross	trying
	Ashutosh Mishra	Sure,
	Andrew Ross	same
	Ashutosh Mishra	May I
	Andrew Ross	sure
	Ashutosh Mishra	Prior
	Andrew Ross	good
	Ashutosh Mishra	Great
		https
	Andrew Ross	shoul
	Ashutosh Mishra	Yes, v
		As pe verifi if iss
		<i>10:53</i> imag
	Andrew Ross	logge
	Ashutosh Mishra	I see,

		Hello
	Acebuddy	Hello
		Whor
	Pallavi DV	Techr
	Acebuddy	Welcc
		Pleas
	Pallavi DV	I'd lik
	Acebuddy	Pleas
	Pallavi DV	Other
	Acebuddy	Pleas
	Pallavi DV	I have
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Roha</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will
	Pallavi DV	Myrei
	Ashutosh Mishra	Is the
	Pallavi DV	yes
		<i>9:12:</i>
		<u><i>1_img</i></u>
		like tl
	Ashutosh Mishra	I am
	Pallavi DV	can i
	Ashutosh Mishra	Are y
	Pallavi DV	mana
	Ashutosh Mishra	Yes ir
	Pallavi DV	May i
	Ashutosh Mishra	Is the mana
	Pallavi DV	yes s
	Ashutosh Mishra	That

	Pallavi DV	how t
	Ashutosh Mishra	This v mana
	Pallavi DV	oh ok
		Any v
	Ashutosh Mishra	Thanl
		I wou chat.
		You n conve
		I requ worki Thanl
		Note: ([http
		For se
		<i>Ashui</i>

Visitor Details -----

#77311 ntmilburn
Email: ntmilburn@gmail.com 📞
Department: Support(QB & Ap
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 2 Mi
City: MARSHALL



State: Virginia
Country: UNITED STATES

Chat Transcript -----

ntmilburn	Hello
Acebuddy	Hello
	Whor
	Welcc
	Pleas
ntmilburn	Techr
	I'd lik
Acebuddy	Pleas
ntmilburn	Other
Acebuddy	Pleas
ntmilburn	ticket assist
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Ashui</i>
Ashutosh Mishra	Thanl
	I will
	Kindly
ntmilburn	I requ Some is pre
Ashutosh Mishra	We re
	I unde
ntmilburn	i sent QB de
	will y
Ashutosh Mishra	Yes i :
	Sure
	Is the

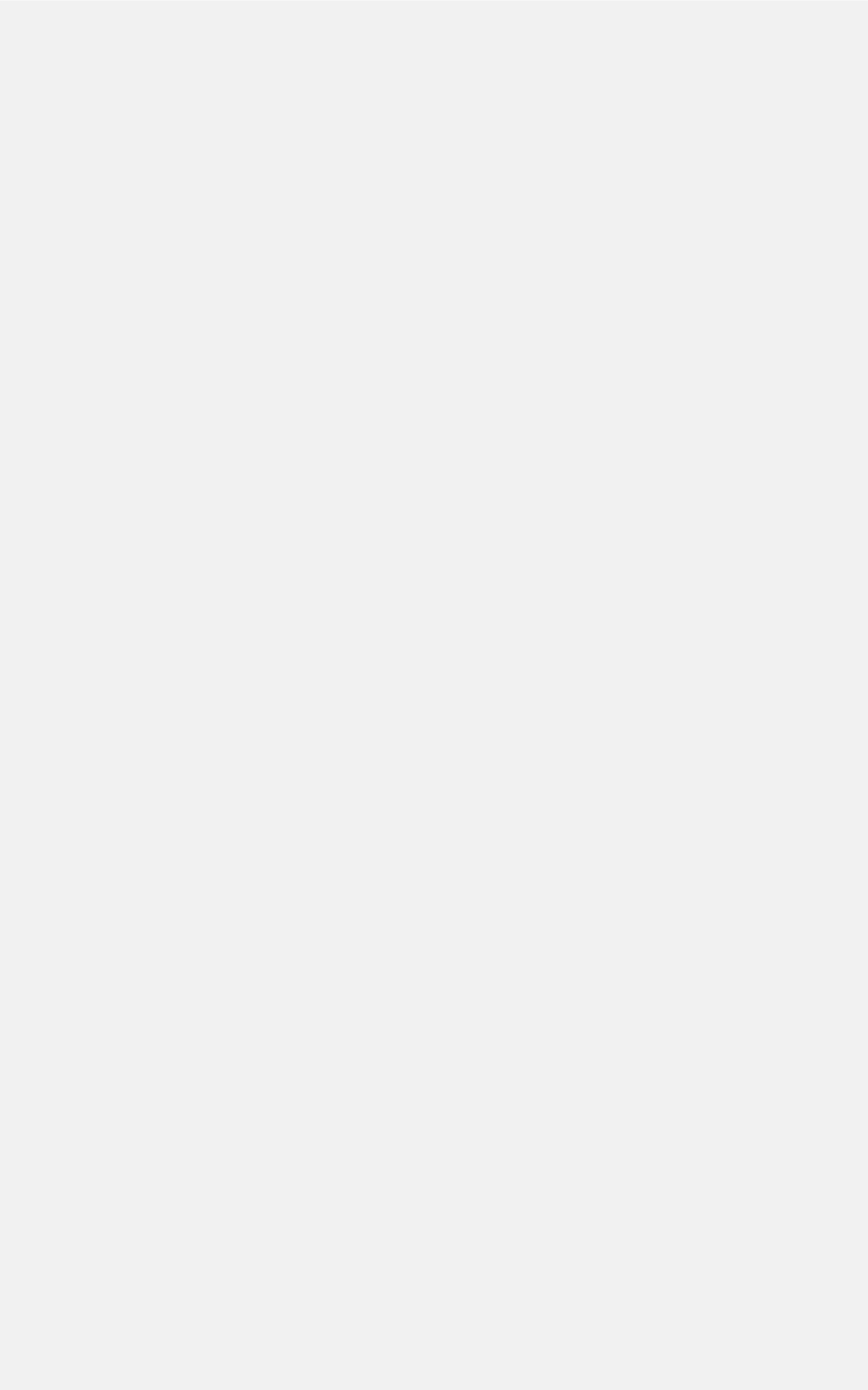
	ntmilburn	i need and t
	Ashutosh Mishra	Yes i assist
		Are w
		Are w
		Are w
	ntmilburn	yes w
	Ashutosh Mishra	Yes o
		Are w
		Are w
		Are w
	ntmilburn	ok so
	Ashutosh Mishra	Yes i
		Our s
		Are w
		Are w
		Are w
		As th (1-88
	<i>Ashu</i>	
<hr/>		
Visitor Details -----		
#77094 Veronica C Carrillo		
Email: veronica@chicagoevents		
Department: Support(QB & App		
Operator: Tushar Pharswan		

Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 50 S
City: CHICAGO
State: Illinois
Country: UNITED STATES

Chat Transcript -----

Veronica C Carrillo	Hello
Acebuddy	Hello
	Whor
Veronica C Carrillo	Techr
Acebuddy	Welcc
	Pleas
Veronica C Carrillo	I'd lik
Acebuddy	Pleas
Veronica C Carrillo	Quick
Acebuddy	What
Veronica C Carrillo	Other
Acebuddy	Pleas
Veronica C Carrillo	I have coupl help i
Acebuddy	Pleas
	<i>Acebi</i>
	<i>Ashui</i>
Ashutosh Mishra	Thanl
	<i>Ashui</i>
	<i>Tusha</i>
	<i>Ashui</i>
	<i>Tusha</i>
Tushar	Hello

		I deep
		Let m
		Thanl you a
		Are w
	Veronica C Carrillo	7734
	Tushar	Thanl
		Is the
	Veronica C Carrillo	no. I c busin
	Tushar	I have receiv
		As th
	Veronica C Carrillo	ok
	Tushar	Rest i
		Thanl
		You n conve
		I requ worki Thanl
		Note: ([http
		For se
		<i>Tusha</i>
<hr/>		
Visitor Details -----		

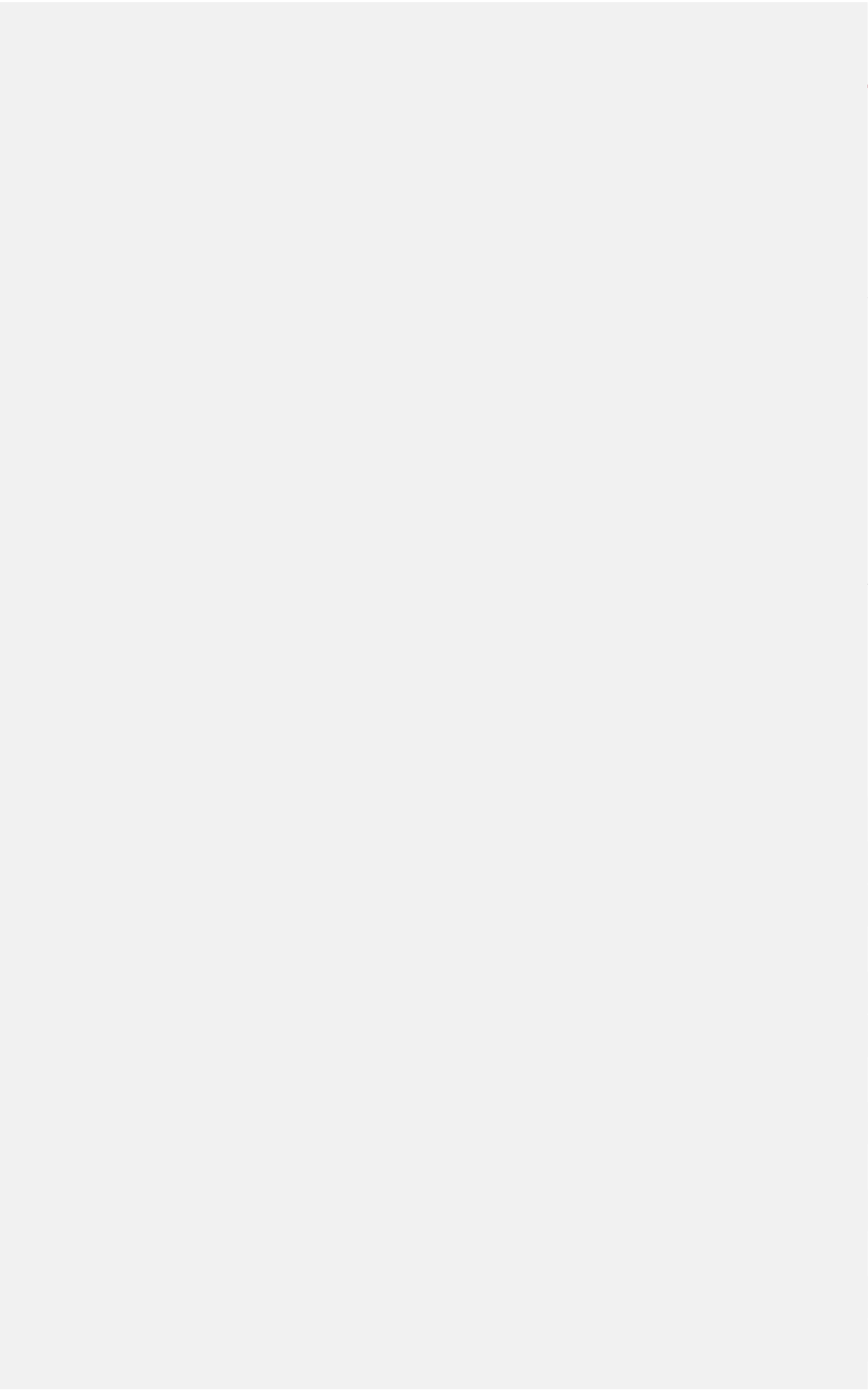


#76489 Corne Hugo
Email: corne@pribio.co.za 📞 08
Department: Support(QB & Ap
Operator: Shubham Kataria
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 11 5
City: LINBRO PARK
State: Gauteng
Country: SOUTH AFRICA

Chat Transcript -----

Corne Hugo	Hello
Acebuddy	Hello
	Whor
Corne Hugo	Techr
Acebuddy	Welcc
	Pleas
Corne Hugo	I'd lik
Acebuddy	Pleas
Corne Hugo	Quick
Acebuddy	What
Corne Hugo	Other
Acebuddy	Pleas
Corne Hugo	Quick
Acebuddy	Pleas
	<i>Acebi</i>
	<i>Shub.</i>
Shubham Kataria	Thanl today
Corne Hugo	Good
Shubham Kataria	Hello
	Good

	Corne Hugo	Pleas
	Shubham Kataria	I will
	Corne Hugo	pribic
	Shubham Kataria	Thanl
		May I
	Corne Hugo	Yes y
	Shubham Kataria	Prior
	Corne Hugo	Ok. Y
	Shubham Kataria	Pleas
		We ar the ti give !
		Kindly
	Corne Hugo	Thanl
	Shubham Kataria	if its v
		No ne
	Corne Hugo	Thanl
	Shubham Kataria	You're
		Is the
	Corne Hugo	No th
	Shubham Kataria	I wou chat.
		Thanl
		You n conve
		I requ worki Thanl
		Note: (http:
		For se
		<i>Shub</i>



Visitor Details -----

#76415 erica.terminello
Email: erica.terminello@gmail.c
Department: Support(QB & Ap
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 1 Mi
City: VIRGINIA BEACH
State: Virginia
Country: UNITED STATES

Chat Transcript -----

erica.terminello	Hello
Acebuddy	Hello
	Whor
erica.terminello	Techr
Acebuddy	Welcc
	Pleas
erica.terminello	I'd lik
Acebuddy	Pleas
erica.terminello	Passv
Acebuddy	Pleas
erica.terminello	Alrea
Acebuddy	Pleas
	Do yc

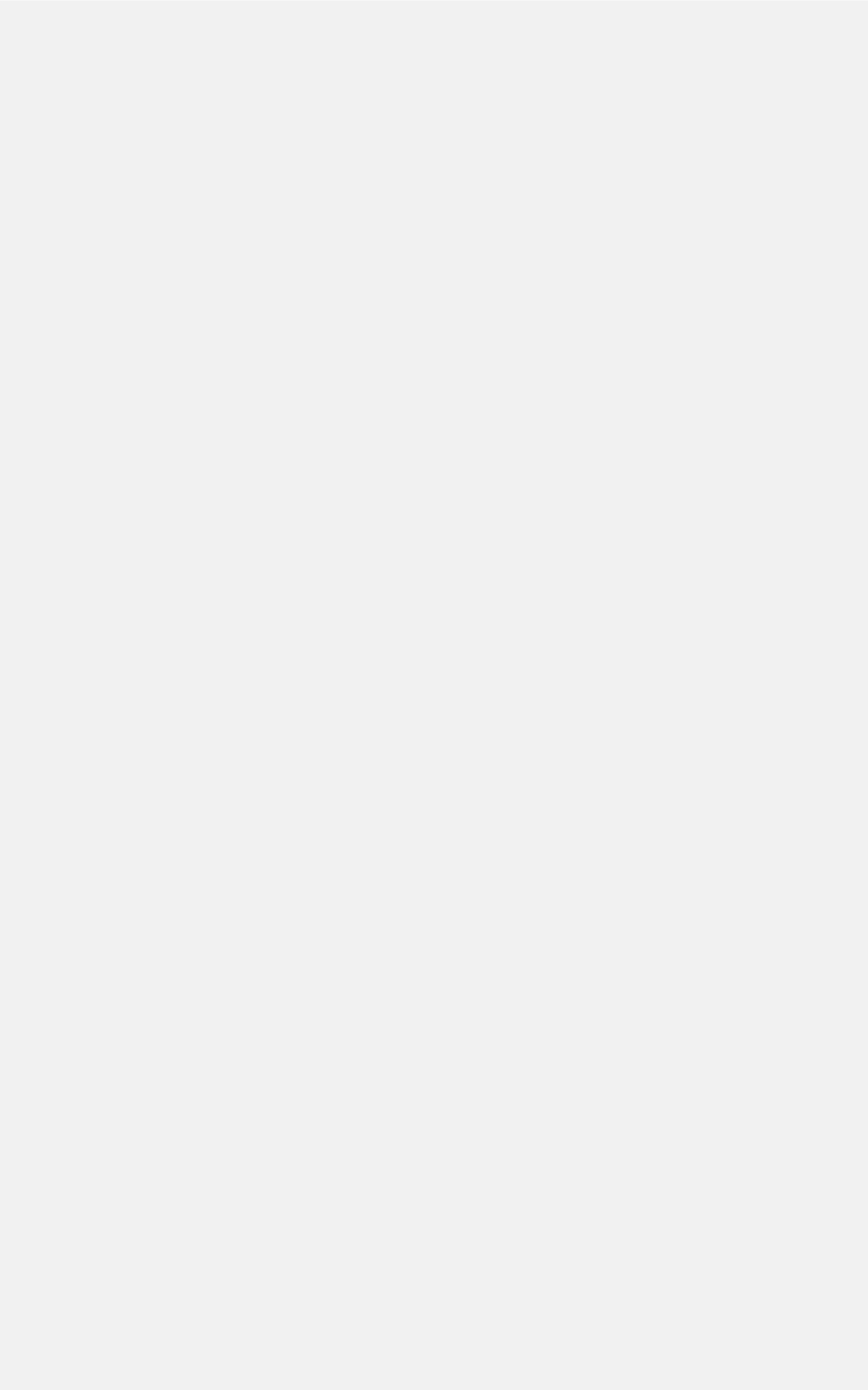
	erica.terminello	Yes
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
		I will
	erica.terminello	I have accot of the meth the p
	Ashutosh Mishra	I will
	erica.terminello	Isn't i
	Ashutosh Mishra	I regr
	erica.terminello	Don't
		Can y
	Ashutosh Mishra	Pleas
	erica.terminello	Robel
		They
	Ashutosh Mishra	Thanl
		Kindly
		I see
		For p
		We ca
	erica.terminello	Ok, V
	Ashutosh Mishra	I will
	erica.terminello	Is it n
		I know this fo
	Ashutosh Mishra	I will
		F. Ma Jemm
		one c
	erica.terminello	Once addre

Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 12 5
City: PHOENIX
State: Arizona
Country: UNITED STATES

Chat Transcript -----

Michelle Carrillo	Hello
Acebuddy	Hello
	Whor
Michelle Carrillo	Techr
Acebuddy	Welcc
	Pleas
Michelle Carrillo	I'd lik
Acebuddy	Pleas
Michelle Carrillo	Quick
Acebuddy	What
Michelle Carrillo	Other
Acebuddy	Pleas
Michelle Carrillo	receiv
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Manis</i>
Manish Singh	Thanl
Michelle Carrillo	I'm re
	<i>10:41</i> <u>1_image</u>
Manish Singh	May I
	Is this
Michelle Carrillo	This i
Manish Singh	Kindl

		May 1
	Michelle Carrillo	yes
		how
	Manish Singh	Prior
		Kindly
		We are at the time to give you
		Seem
		Is the
	Michelle Carrillo	no. th
	Manish Singh	I would smile
		Thank
		You need conversation
		I request working Thank
		Note: ([http
		For se
		Manis
<hr/>		
Visitor Details -----		
#77369 Kathy Gosney		
Email: kathy@ktgosney.com ☎		
Department: Support(QB & Ap		



Operator: Shashwat Verma
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Google Chrome
Device: Desktop
Average Response Time: 6 Se
City: SACRAMENTO
State: California
Country: UNITED STATES

Chat Transcript -----

Kathy Gosney	Hello
Acebuddy	Hello
	Whor
Kathy Gosney	Techr
Acebuddy	Welcc
	Pleas
Kathy Gosney	I'd lik
Acebuddy	Pleas
Kathy Gosney	Passv
Acebuddy	Pleas
Kathy Gosney	Alrea
Acebuddy	Pleas
	Do yc
Kathy Gosney	Yes
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Shasi</i>
Kathy Gosney	Pleas
Shashwat Verma	Thanl
	Hello
Kathy Gosney	I'm st creat Quick
Shashwat Verma	I dee

Device: Desktop
City: LITTLE ROCK
State: Arkansas
Country: UNITED STATES

Chat Transcript -----

Christy Burgess	Hello
Acebuddy	Hello
	Whor
Christy Burgess	Techr
Acebuddy	Welcc
	Pleas
Christy Burgess	I'd lik
Acebuddy	Pleas
Christy Burgess	Other
Acebuddy	Pleas techr
	If you
Christy Burgess	No, T
Acebuddy	Thanl

Acebuddy

Visitor Details -----

#77091 David Weinstein
Email: david@davidweinsteincp
Department: Support(QB & Apj

Operator: Shashwat Verma
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Mozilla Firefox
Device: Desktop
Average Response Time: 1 Mi
City: MIAMI
State: Florida
Country: UNITED STATES

Chat Transcript -----

David Weinstein	Why i
Dev Dubey	Thanl
	<i>Dev L</i>
	<i>Shasi</i>
Shashwat Verma	Thanl
	Hello
	I will
	Are w
	Are w
	Are w
	As th (1-88
	<i>Shasi</i>

Visitor Details -----

#77644 kimberly

Email: kimberly@stokescm.com
Department: Support(QB & Ap
Operator: Anjainay Singh
Website: https://www.acecloudl
Operating System: Mac OS
Browser: Mozilla Firefox
Device: Desktop
Average Response Time: 53 S
City: ATLANTA
State: Georgia
Country: UNITED STATES

Chat Transcript -----

kimberly	Hello
Acebuddy	Hello
	Whor
kimberly	Techr
Acebuddy	Welcc
	Pleas
kimberly	I'd lik
Acebuddy	Pleas
kimberly	Setba
Acebuddy	Welcc
	Pleas
kimberly	I'd lik
Acebuddy	Pleas
kimberly	Quick
Acebuddy	What
kimberly	Other
Acebuddy	Pleas
kimberly	need
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Anjai</i>
Anjainay Singh	Thanl

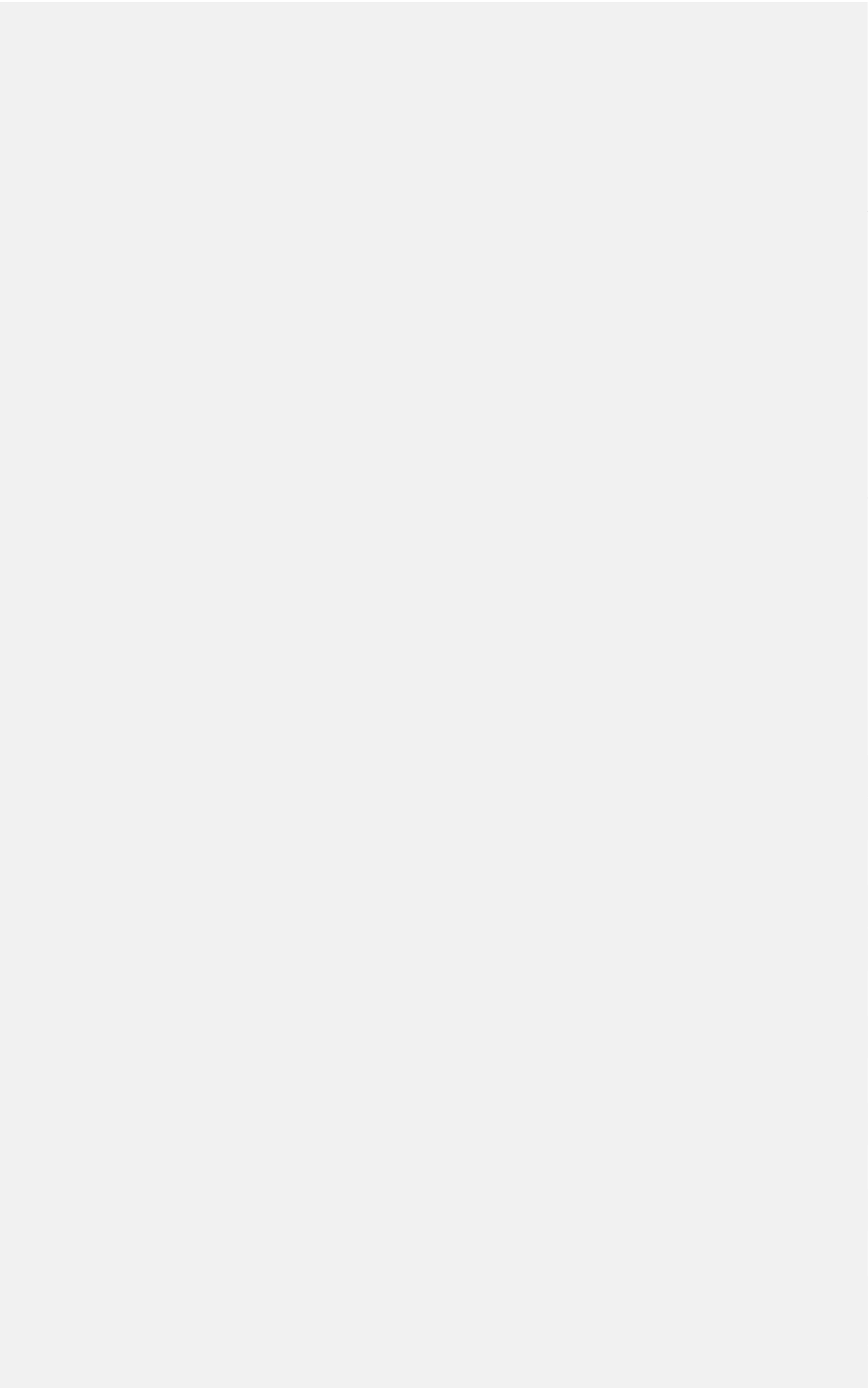
	kimberly	I need
	Anjainay Singh	I understand way?
	kimberly	if
		iif
	Anjainay Singh	Could cooper
		May I
	kimberly	its an
		yes
	Anjainay Singh	Prior
	kimberly	ok
	Anjainay Singh	https
		Pleas
	kimberly	ok do
		are y
	Anjainay Singh	Pleas
		I have
		Could
	kimberly	ok so
	Anjainay Singh	is it A
	kimberly	yes
		it disc
		hang
	Anjainay Singh	We al
		As I c again
	kimberly	can y
	Anjainay Singh	Yes I
		As I c
	kimberly	right
	Anjainay Singh	Pleas
		Could

		Pleas
		Coulc
	kimberly	open
		?
	Anjainay Singh	Coulc
	kimberly	yeah
	Anjainay Singh	Coulc
		You n
		Coulc
	kimberly	docu
	Anjainay Singh	Pleas
		Coulc
	kimberly	youre
	Anjainay Singh	Coulc
		Coulc
	kimberly	it wor
		let m
	Anjainay Singh	We al
	kimberly	ok
	Anjainay Singh	As it :
		Pleas
	kimberly	ok
	Anjainay Singh	Coulc
	kimberly	i need
	Anjainay Singh	I am :
		The ic
	kimberly	thank
	Anjainay Singh	It's re
		Coulc
		We al
		Are w
		Are w

		Are w
		As th (1-88
		<i>Anjai</i>
Visitor Details -----		
#76426 Kelly Jo Porter		
Email: creeksidebookkeepingllc@		
Department: Support(QB & Ap		
Operator: Acebuddy		
Website: https://www.acecloudl		
Operating System: Microsoft V		
Browser: Google Chrome		
Device: Desktop		
City: WHITE SULPHUR SPRINGS		
State: Montana		
Country: UNITED STATES		
Chat Transcript -----		
	Kelly Jo Porter	Hello
	Acebuddy	Hello
		Whor
	Kelly Jo Porter	Techr
	Acebuddy	Welc
		Pleas
	Kelly Jo Porter	I'd lik
	Acebuddy	Pleas
	Kelly Jo Porter	

		Pleas
	office	I'd lik
	Acebuddy	Pleas
	office	Quick
	Acebuddy	What
	office	Quick
	Acebuddy	I unde help :
		Was t
	office	No
	Acebuddy	No is:
		<i>Acebu</i>
	office	Good
		<i>Shas/</i>
	Shashwat Verma	Thanl
		Hello
	office	After have not le once
		:.) ple
	Shashwat Verma	I will
		Kindl:
	office	my lo
	Shashwat Verma	So yc
	office	I'd lik
	Shashwat Verma	Okay
		May I
	office	yes
	Shashwat Verma	Prior
		Kindl:
		So yc
	office	yes p

	Shashwat Verma	Okay
		Looks
	office	that's
	Shashwat Verma	Carol files
	office	it's be
	Shashwat Verma	Yes th
	office	for sc to na
	Shashwat Verma	Okay
		Let m
		Good
	office	thank
	Shashwat Verma	Is the
	office	I didn
	Shashwat Verma	Sure,
	office	got it
	Shashwat Verma	here
		It wou
	office	will d
	Shashwat Verma	Thanl
		You n conve
		I requ worki Thanl
		Note: (http:
		For se
		<i>Shasi</i>



Visitor Details -----

#76444 Robert Zeigen
Email: rzeigen@szcpa.tax ☎ 15
Department: Support(QB & Appl
Operator: Rohan
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
Average Response Time: 37 S
City: BOCA RATON
State: Florida
Country: UNITED STATES

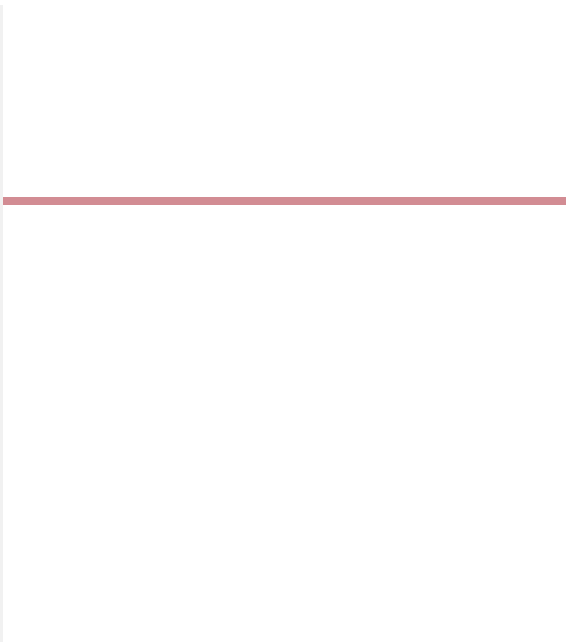
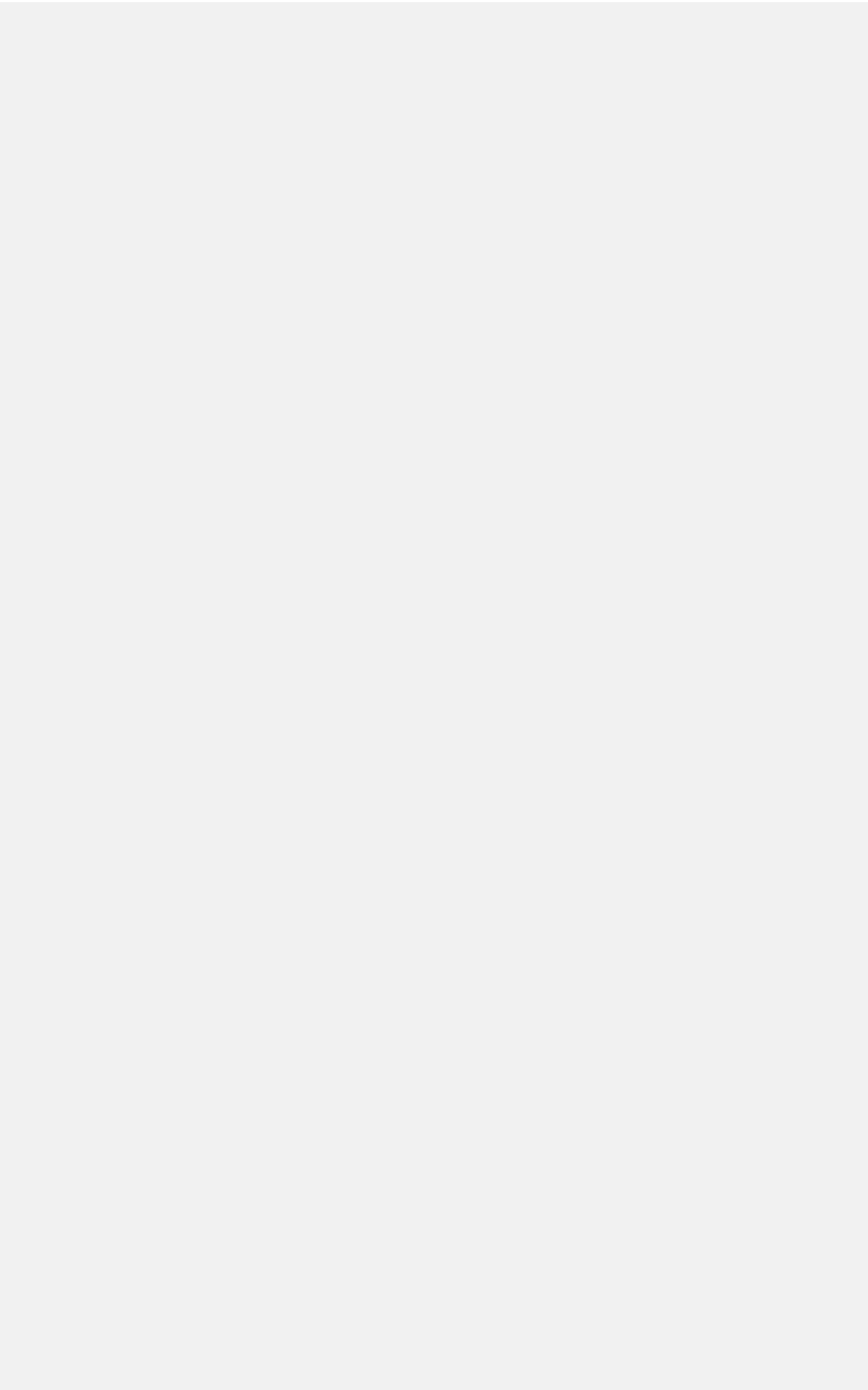
Chat Transcript -----

Robert Zeigen	Hello
Acebuddy	Hello
	Whor
Robert Zeigen	Techr
Acebuddy	Welcc
	Pleas
Robert Zeigen	I'd lik
Acebuddy	Pleas
Robert Zeigen	Chan
Acebuddy	Pleas
Robert Zeigen	Appli
Acebuddy	Pleas
Robert Zeigen	Other
Acebuddy	Kindly regist
	• App

		<div><div>• Set</div><div>• Acti</div><div>• Any</div></div>
		We w
		Appli
		Do yc
	Robert Zeigen	Yes
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Deep</i>
		<i>Roha</i>
	Rohan Prajapati	Thanl
		Hello
	Robert Zeigen	I need licens
	Rohan Prajapati	May I
	Robert Zeigen	Scha
	Rohan Prajapati	Thanl
		Kindly
		Rob, only i
	Robert Zeigen	Okay.
	Rohan Prajapati	Kindly that t
		We w
		Is the
	Robert Zeigen	no, th
	Rohan Prajapati	Thanl
		Thanl
		You n conve
		I requ worki Thanl

		Note: (http: For se
		<i>Roha</i>
Visitor Details -----		
#77057 carrie morrell		
Email: officemanager@woodlaw		
Department: Support(QB & Ap		
Operator: Anjainay Singh		
Website: https://www.acecloudl		
Operating System: Microsoft V		
Browser: Google Chrome		
Device: Desktop		
Average Response Time: 57 S		
City: NEWPORT		
State: North Carolina		
Country: UNITED STATES		
Chat Transcript -----		
	carrie morrell	Hello
	Acebuddy	Hello
		Whor
	carrie morrell	Techr
	Acebuddy	Welcc
		Pleas
	carrie morrell	I'd lik
	Acebuddy	Pleas

	carrie morrell	Quick
	Acebuddy	What
	carrie morrell	Other
	Acebuddy	Pleas
	carrie morrell	printi
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Anjai</i>
	Anjainay Singh	Thanl
	carrie morrell	okay
		i'm tr
	Anjainay Singh	Since
	carrie morrell	this n
	Anjainay Singh	Thanl occur
		May I
	carrie morrell	just 1
	Anjainay Singh	Prior
	carrie morrell	k ready
	Anjainay Singh	Pleas
	carrie morrell	k
	Anjainay Singh	"Is p
	carrie morrell	in qui the N
	Anjainay Singh	Thanl
		https
		Pleas
		As we Kindly
		<i>Ende</i>



Visitor Details -----

#77270 Nabeel Ghaffar
Email: nabeelghaffar27@gmail.
Department: Support(QB & Ap
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Microsoft Edge
Device: Desktop
City: AL KHURMAH
State: Makkah Al Mukarramah
Country: SAUDI ARABIA

Chat Transcript -----

Nabeel Ghaffar	Hello
Acebuddy	Hello
	Whor
Nabeel Ghaffar	Techr
Acebuddy	Welcc
	Pleas
Nabeel Ghaffar	I'd lik
Acebuddy	Pleas
Nabeel Ghaffar	Appli
Acebuddy	Pleas
Nabeel Ghaffar	Drake
Acebuddy	Kindl
	Once via er

	megan	I'd lik
	Acebuddy	Pleas
	megan	Quick
	Acebuddy	What
	megan	Quick
	Acebuddy	I unde help ?
		Was t
	megan	No
	Acebuddy	No is:
		<i>Acebu</i>
		<i>Gaur</i>
		<i>Anur</i>
	Anurag Sharma	Thanl
		Hello
	megan	Hello
	Anurag Sharma	I dee
		I will
	megan	Marti
	Anurag Sharma	Pleas
	megan	Yes
	Anurag Sharma	Thanl
		Pleas
		And c
	megan	All is
	Anurag Sharma	Is the
	megan	No.
	Anurag Sharma	Thanl
		I wou chat.
		Thanl
		You n conve

Visitor Details -----

#77115 Tami Linton

Email: accounting@staro

Department: Support(Q

Operator: Ashutosh Misl

Website: <https://www.ac>

Operating System: Mic
Browser: Google Chrom
Device: Desktop
Average Response Time
City: WILMINGTON
State: Illinois
Country: UNITED STATES

Chat Transcript

Tami Linton

Acebuddy

Tami Linton

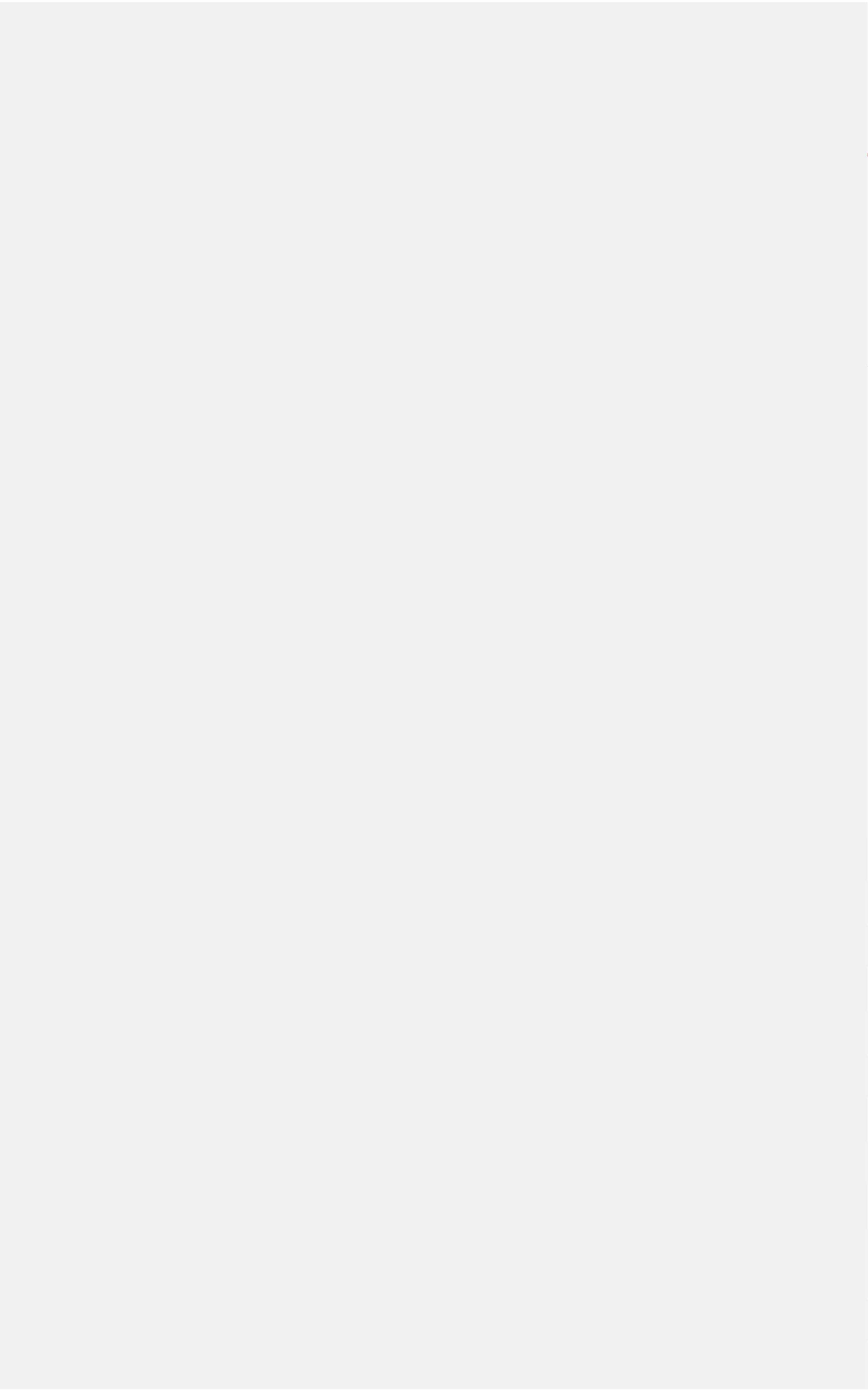
Acebuddy

Tami Linton

Acebuddy

Acebuddy

		Pleas
	Tami Linton	I'd lik
	Acebuddy	Pleas
	Tami Linton	Quick
	Acebuddy	What
	Tami Linton	Other
	Acebuddy	Pleas
	Tami Linton	My pr
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Ashui</i>
	Ashutosh Mishra	Thanl
	Tami Linton	Hello
		later
		I triec
		I am
	Ashutosh Mishra	I will
		Kindly
		Pleas
	Tami Linton	User
		Comp
	Ashutosh Mishra	May I
	Tami Linton	yes
	Ashutosh Mishra	Prior
	Tami Linton	Were
	Ashutosh Mishra	Yes w
		May I
	Tami Linton	yes
	Ashutosh Mishra	Prior
		https
		Kindly
		<i>Ashui</i>



Visitor Details -----

#77360 James Woodford
Email: james@sandiegodemolit
Department: Support(QB & Ap
Operator: Acebuddy
Website: https://www.acecloudl
Operating System: Apple iPho
Browser: Apple Safari
Device: Mobile
City: SAN DIEGO
State: California
Country: UNITED STATES

Chat Transcript -----

James Woodford	Hello
Acebuddy	Hello
	Whor
James Woodford	Techr
Acebuddy	Welcc
	Pleas
James Woodford	I'd lik
Acebuddy	Pleas
James Woodford	Other
Acebuddy	Pleas techr
	If you
	As we

Kindly

Visitor Details

#77364 Kathy Gosney

Email: kathy@ktgosney.com 📞

Department: Support(QB & ApI

Operator: Shashwat Verma

Website: <https://www.acecloudl>

Operating System: Microsoft V

Browser: Google Chrome

Device: Desktop

Average Response Time: 5 Sec

City: SACRAMENTO

State: California

Country: UNITED STATES

Chat Transcript -----

Kathy Gosney	Hello
Acebuddy	Hello
	Whor
Kathy Gosney	Techr
Acebuddy	Welcc
	Pleas
Kathy Gosney	I'd lik
Acebuddy	Pleas
Kathy Gosney	Passv
Acebuddy	

		Pleas
	Kathy Gosney	Alrea
	Acebuddy	Pleas
		Do yc
	Kathy Gosney	Yes
	Acebuddy	Pleas
		<i>Acebu</i>
		<i>Shasi</i>
	Shashwat Verma	Thanl
		Hello
	Kathy Gosney	I need admi
	Shashwat Verma	I will
		May I
	Kathy Gosney	yes
	Shashwat Verma	Prior
		https
		Kindly
		<i>The v</i>
		as pe 30mi
		Thanl
		<i>Shasi</i>
<hr/>		
Visitor Details -----		

#77003 Angela Thompson
Email: angie@sabsinc.com 📞 1
Department: Support(QB & Ap
Operator: Ashutosh Mishra
Website: https://www.acecloudl
Operating System: Microsoft V
Browser: Mozilla Firefox
Device: Desktop
Average Response Time: 1 Mi
City: CUMBERLAND FURNACE
State: Tennessee
Country: UNITED STATES

Chat Transcript -----

Angela Thompson	Hello
Acebuddy	Hello
	Whor
Angela Thompson	Techr
Acebuddy	Welcc
	Pleas
Angela Thompson	I'd lik
Acebuddy	Pleas
Angela Thompson	Other
Acebuddy	Pleas
Angela Thompson	I can
Acebuddy	Pleas
	<i>Acebu</i>
	<i>Ashui</i>
Ashutosh Mishra	Thanl
	I will
Angela Thompson	Hello
	SA_A
Ashutosh Mishra	Thanl
	Kindl
	The s

		Is this
	Angela Thompson	yes... to col
	Ashutosh Mishra	Ok, i
	Angela Thompson	ok
		I've tr
	Ashutosh Mishra	I am i
	Angela Thompson	ok th
	Ashutosh Mishra	Yes, i
	Angela Thompson	ok
	Ashutosh Mishra	Thanl
		We al
	Angela Thompson	thank
	Ashutosh Mishra	Pleas
	Angela Thompson	same
	Ashutosh Mishra	Yes, i
		You c
	Angela Thompson	an hc
	Ashutosh Mishra	Curre from
		It is v
	Angela Thompson	no... :
	Ashutosh Mishra	May I
	Angela Thompson	yes
	Ashutosh Mishra	Prior
		Kindly
		https://www.linkedin.com/company/ashutosh-mishra/
	Angela Thompson	Thanl
	Ashutosh Mishra	As pe applic
		Thanl
		I wou chat.

You n
conve

I requ
worki
Thanl

Note:
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Ashui

Visitor Details

#76909 Bri Smith, CPA

Email: bri@bdsmithfinancial.com

Department: Support(QB & Accounts)

Operator: Shivam Singh

Website: <https://www.acec.com>

Operating System: Microsoft Windows

Browser: Google Chrome

Device: Desktop

Average Response Time: 10-15 minutes

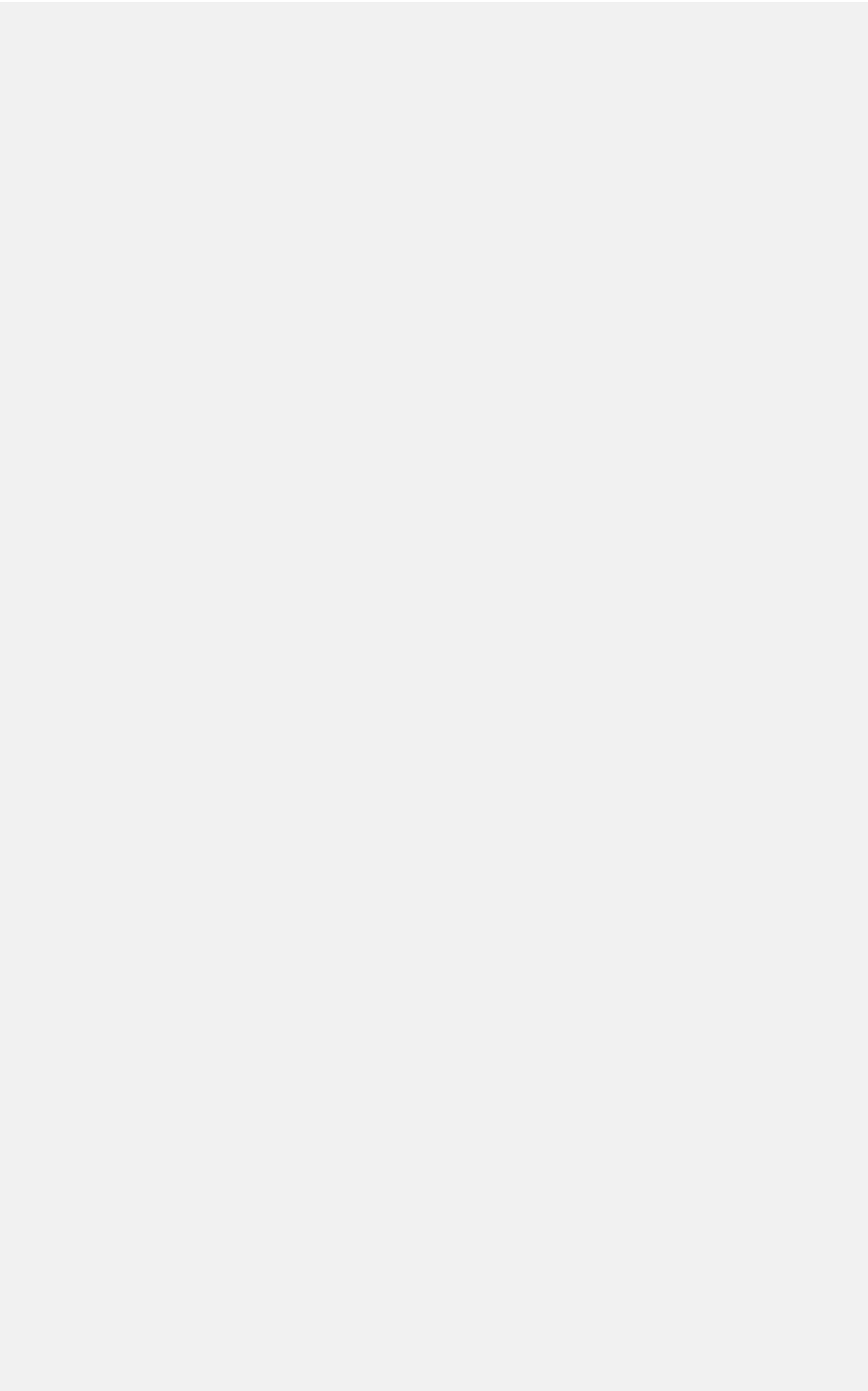
City: VIRGINIA BEACH

State: Virginia

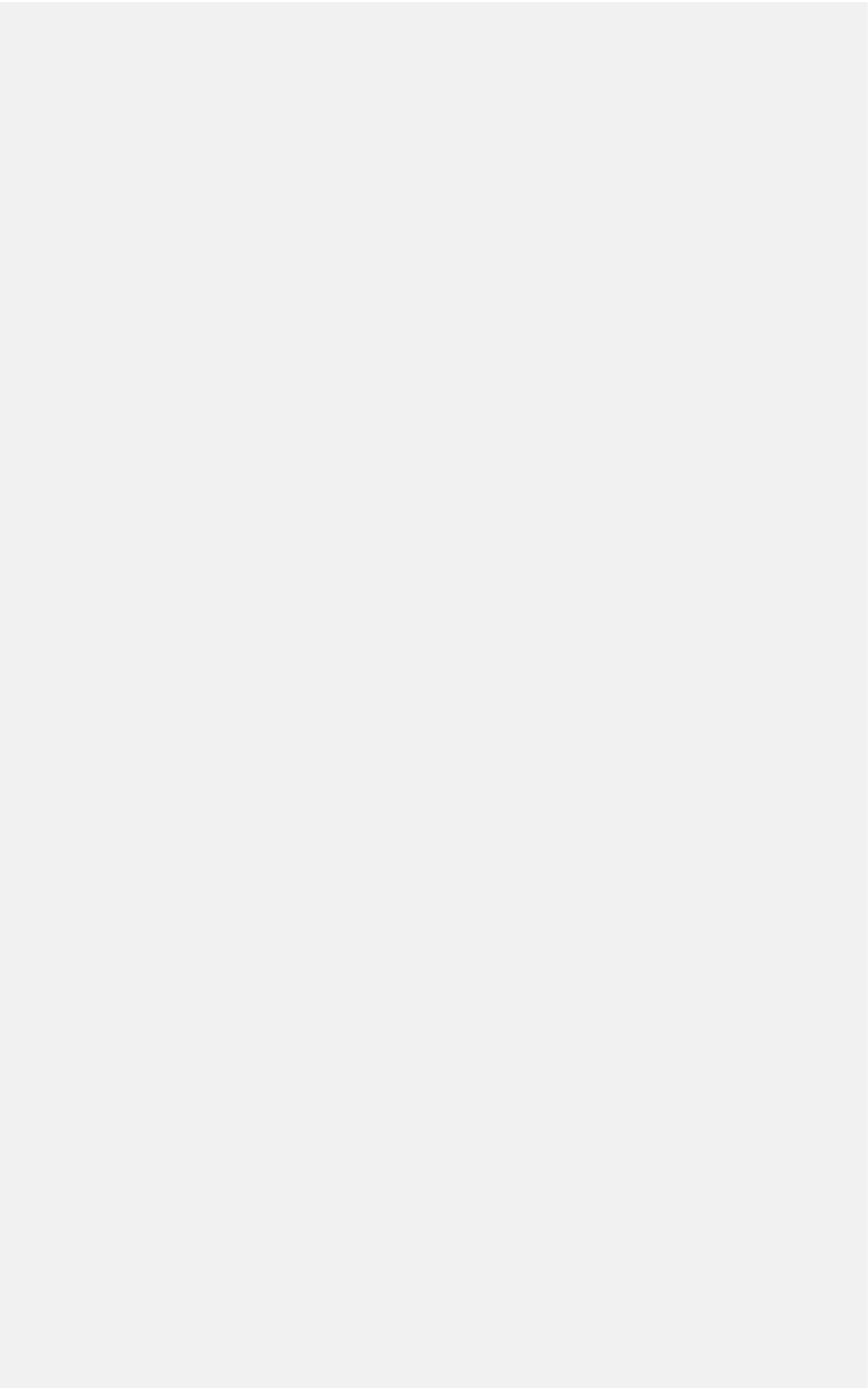
Country: UNITED STATES

Chat Transcript

Bri Smith, CPA	+
Acebuddy	+
	\
Bri Smith, CPA	\



Acebuddy	f
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Abhijeet Arun Thakur	7
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Bri Smith, CPA	t
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Abhijeet Arun Thakur	(
Bri Smith, CPA	E
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Abhijeet Arun Thakur	7
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Shivam Singh	7
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	I
Bri Smith, CPA	I
Shivam Singh	f
Bri Smith, CPA	I
	I
Shivam Singh	5
Bri Smith, CPA	(
Shivam Singh	5
	I
Bri Smith, CPA	7
	5
Shivam Singh	I
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	I
	/
	/
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