

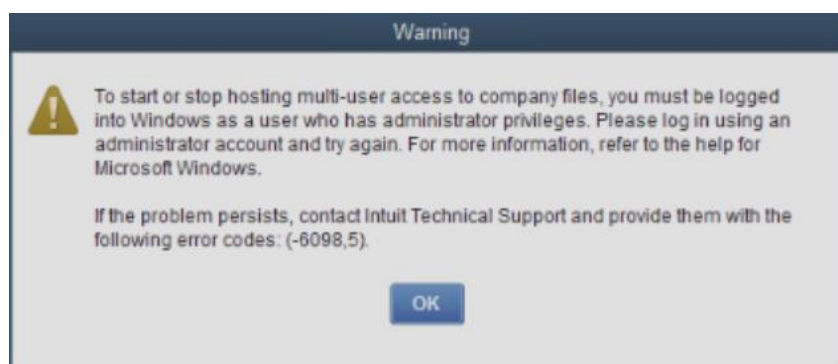
# How to fix Multi-user Access Error (-6098,5) when Opening QuickBooks Files?

**Meta Title:** How to Fix Multi-user Access Error (-6098,5) When Opening QuickBooks Files?

**Meta Description:** Learn the step-by-step solution to resolve QuickBooks Multi-user Access Error (-6098,5) and open your files hassle-free. Get expert tips now!

This article will help you to resolve multi-user access error -6098,5 when opening QuickBooks company files.

This warning appears to users when they open QuickBooks files (see screenshot).



**Note:** You require admin access to the server to complete this process. If in case you don't have access, connect with our support team via call/chat/email so that we can make these changes for you. Submit a ticket by sending us an email at [support@acecloudhosting.com](mailto:support@acecloudhosting.com)

Learn how to fix Multi-user Access Error (-6098,5) when Opening QuickBooks Files by following the below steps:

1. Verify whether the QuickBooks DBManager service is active. Start the service, if it isn't already.
  - You may check it by selecting **Start**, entering **Services.msc**, and then pressing **Enter**, you may check it.
  - The DB Manager(s) will be identified as QuickBooksDB##, where the version number is indicated by the ##.
2. If you encounter "Access Denied" error or are unable to start the DBManager service, then right-click the DBManager icon to bring up its properties menu. Then pick the **Log On** tab to change the logon to the **Local System account**.



3. Reopen QuickBooks after starting the DBManager service.

### **Benefits:**

Here're the 2 benefits of fixing Multi-user Access Error (-6098,5) when Opening QuickBooks Files:

- **Data Integrity:** Fixing the issue in your QuickBooks files ensures the data's integrity. Error with file permissions or conflicts between users accessing the same file at the same time can cause the error. By resolving the issue, you can avoid data loss or corruption while also preserving the integrity and dependability of your financial records.
- **Seamless Collaboration:** QuickBooks is frequently used in environments with numerous users where users need to have simultaneous access to corporate data. You allow efficient teamwork by resolving the multi-user access error. Users can simultaneously access and work on QuickBooks files, which boosts productivity and encourages effective cooperation.

### **Conclusion:**

There are several suggested actions to take to resolve the multi-user access error (-6098,5) in QuickBooks. Including checking file permissions, making sure the QuickBooks Database Server Manager is correctly installed and functioning, and investigating network connectivity issues.

If you're still having trouble fixing multi-user access error (-6098,5) when opening QuickBooks files and need more help, feel free to contact us at +1-855-223-4887.