

# How to fix error: “You have exceeded the maximum number of users” while logging into QuickBooks?

**Meta Title:** How to Fix Error: “You Have Exceeded the Maximum Number of Users” While Logging into QuickBooks?

**Meta Description:** Learn how to resolve 'Max users exceeded' error in QuickBooks. Fix login issues quickly with our step-by-step guide. Get back to work hassle-free!

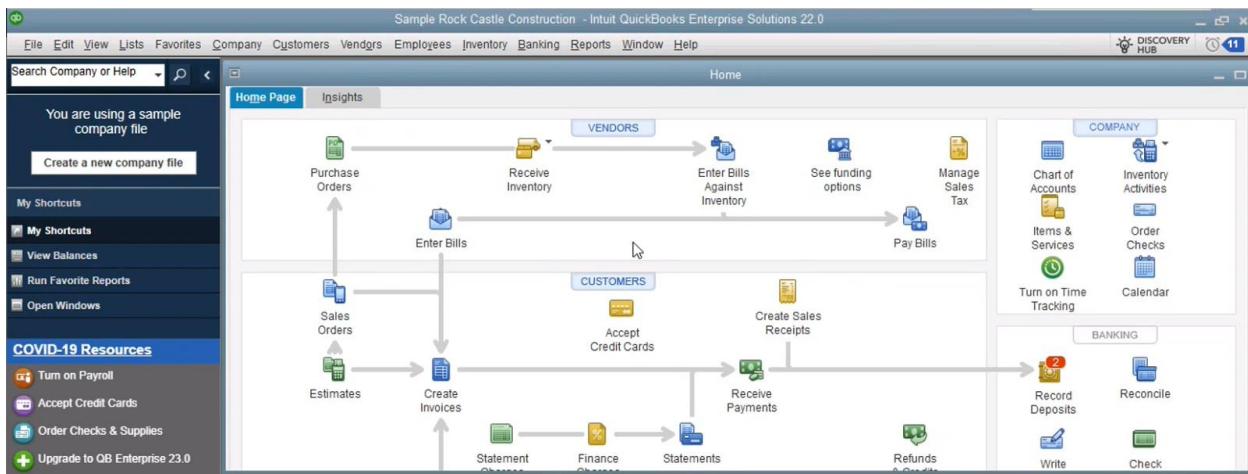
This error might be a consequence of one of the following factors:

- There are more open workstations than licenses purchased.
- A log file has been pinned, and the workstations must be restarted.

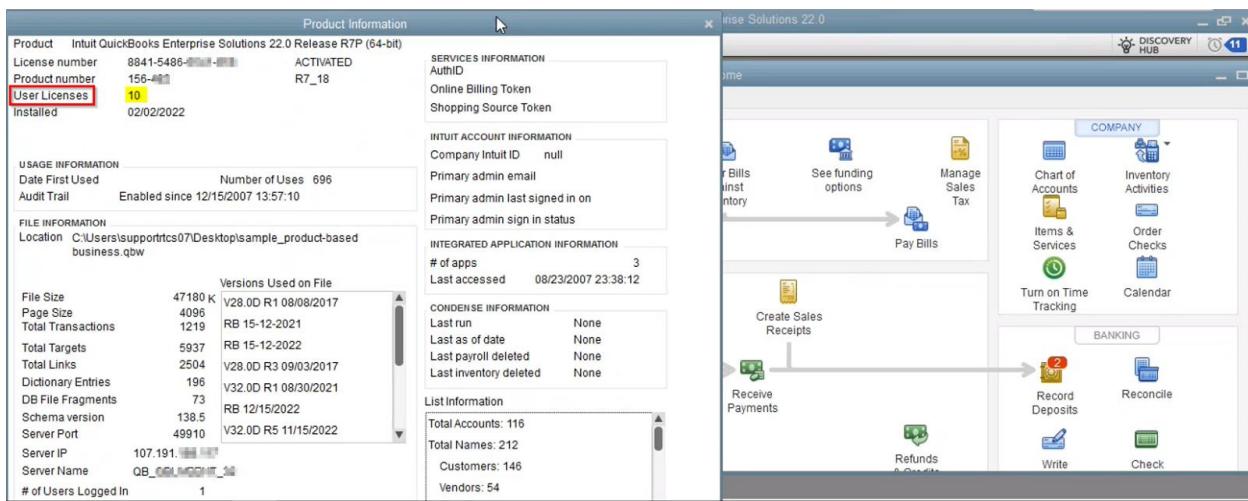
Learn how to fix error: “You have exceeded the maximum number of users” while logging into QuickBooks by following the below steps:

Let's first confirm the total number of authorized users:

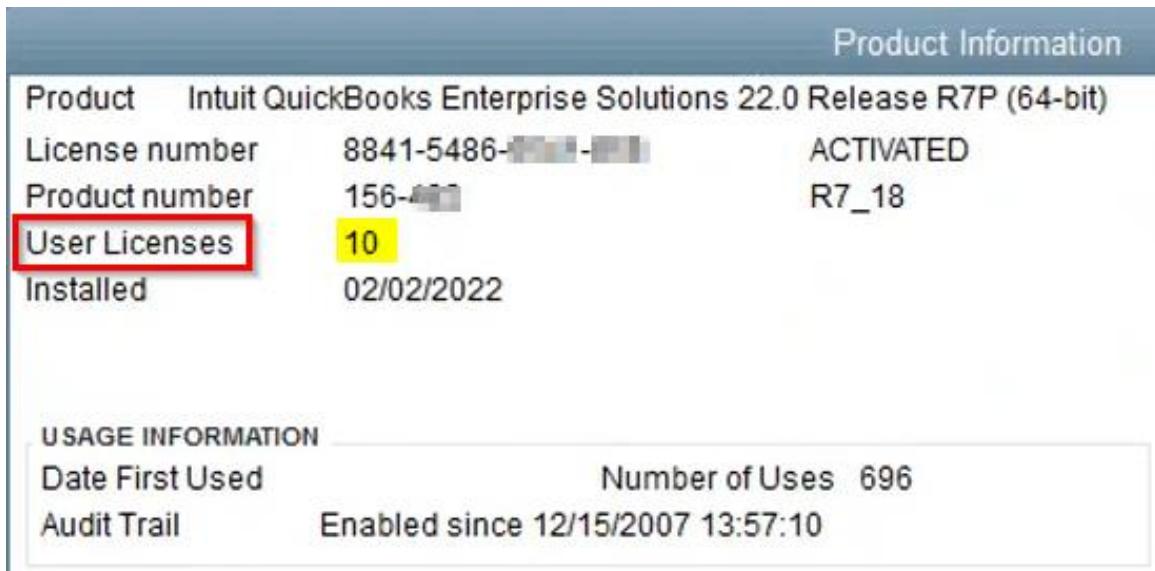
- Launch **QuickBooks**.



- Press the **F2** key on your keyboard.



- In the **User licenses** row, look at the number of licensed users.



If your account has fewer users than intended, notify QuickBooks Technical Support and get your account checked. They can confirm the number of licensed users that have access to the software. Here's how:

If there is a discrepancy between the number of people you have subscribed to in your license and the number shown in QuickBooks license details, sync the license by taking the following actions:

**Step 1:** Open QuickBooks and select the **Help** option.

**Step 2:** Choose **Manage My License** and then **Sync License Data Online**.

## **Benefits:**

Here're the 4 benefits of fixing the error: "You have exceeded the maximum number of users" while logging into QuickBooks:

- **Uninterrupted Access:** Users can log in without limitation, ensuring that workflow and productivity are not disrupted.
- **Data Integrity:** Correcting the inaccuracy contributes to the preservation of correct financial data, which is required for informed decision-making.
- **Compliance:** Ensures that user licensing agreements and software usage terms are followed.
- **Secure Access:** Avoiding unauthorized access, protecting data security, and mitigating possible hazards are all part of ensuring secure access.

## **Conclusion:**

Resolving the error "You have exceeded the maximum number of users" while logging into QuickBooks is critical for maintaining data integrity, complying with license agreements, enhancing data security, improving financial reporting, and providing a seamless user experience.

If you're still having trouble fixing this error while logging into QuickBooks and need more help, feel free to contact us at +1-855-223-4887.