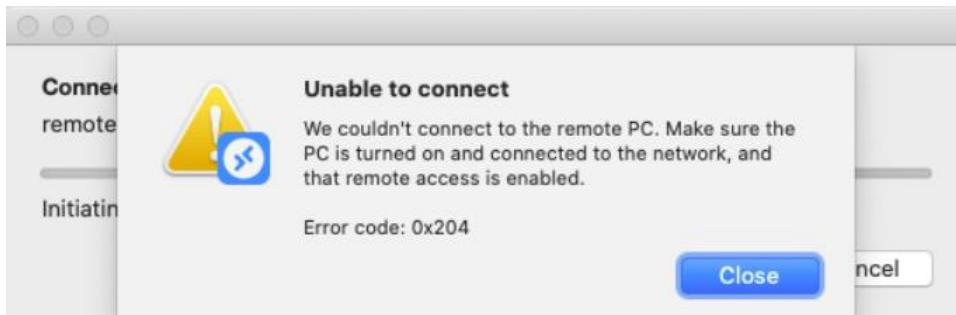


How to resolve Remote Desktop Error Code 0x204 while connecting from Mac to Windows?

Meta Title: How to Resolve Remote Desktop Error Code 0x204 While Connecting from Mac to Windows?

Meta Description: Learn how to fix Remote Desktop Error Code 0x204 when connecting from Mac to Windows. Troubleshoot and resolve connection issues quickly.

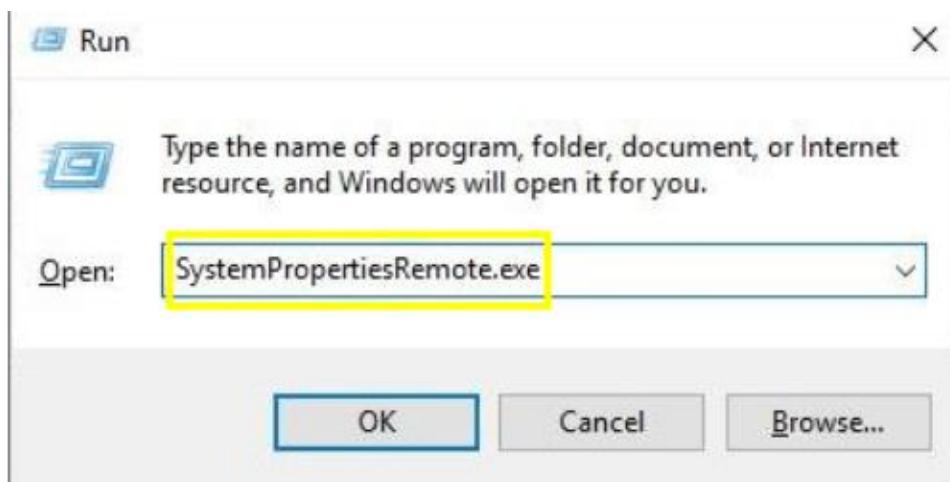
The guide below describes solutions for error code: 0x204—an error code that can appear when Mac users attempt to establish a Remote Desktop Mac connection with a Windows PC.



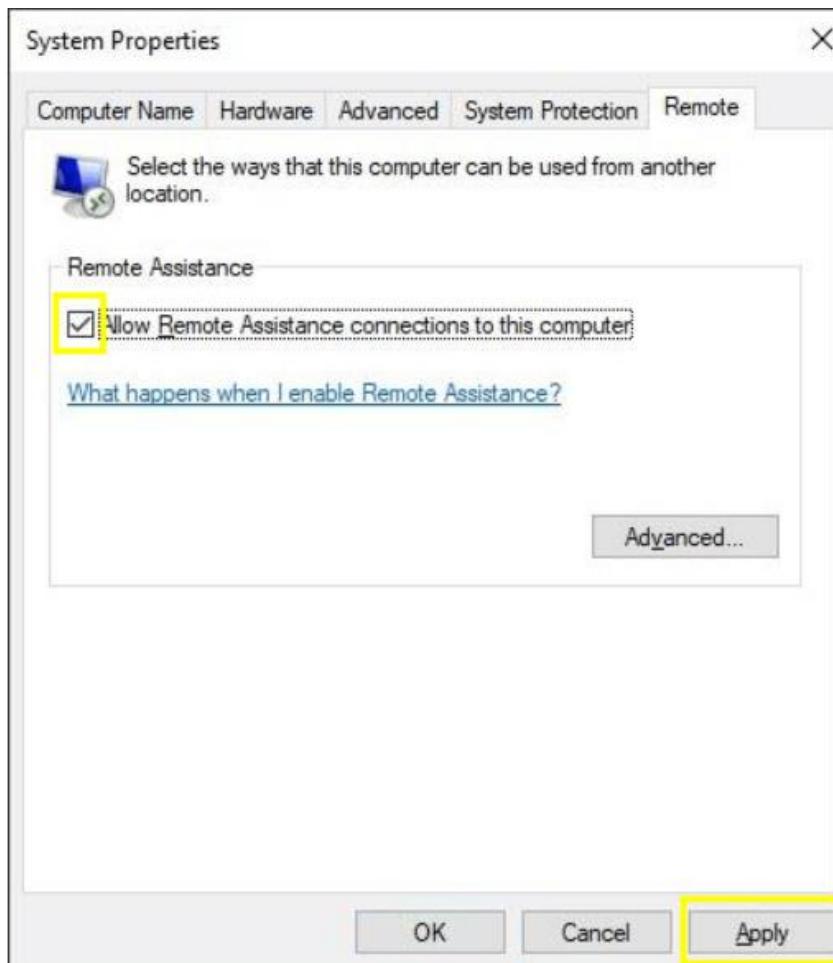
Learn how to resolve Remote Desktop Error Code 0x204 while connecting from Mac to Windows by following the below given methods:

Method 1: Make sure Remote Desktop is enabled on your PC

- Press the **Windows + R** keys simultaneously on the PC you are trying to connect to. This will open the **Run** box.
- Type **SystemPropertiesRemote.exe** and hit **Enter**.



- Click the **Remote** tab and ascertain that there is a checkmark next to “Allow Remote Assistance connections to this computer”.

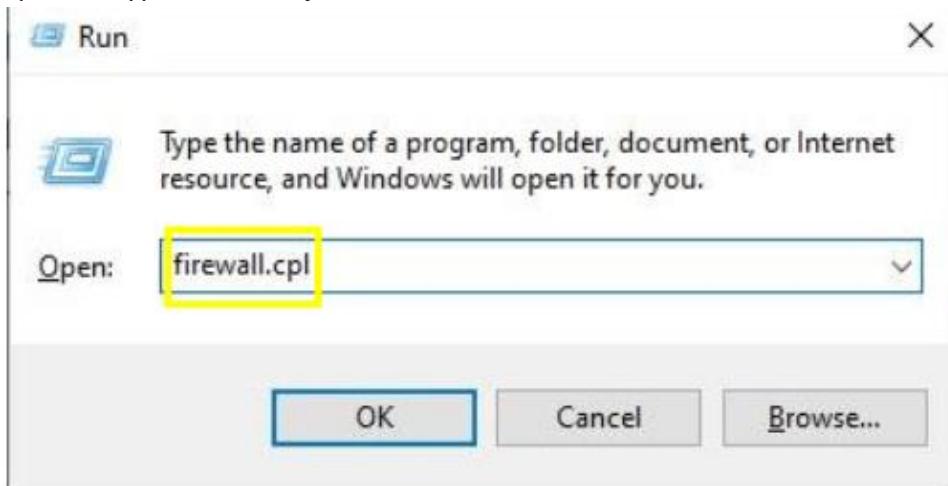


- Click the **Apply** button to put the changes into effect and close the window.

- Check whether or not the error is appearing on your Mac. If it is, proceed to the following technique.

Method 2: Configure Windows Firewall to allow Remote Desktop connections

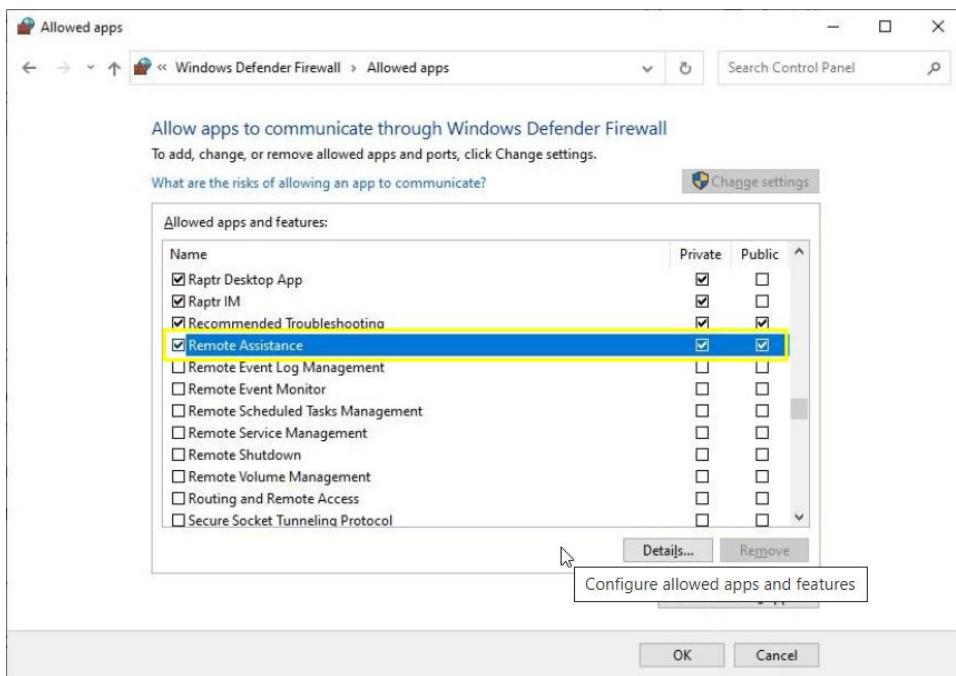
- Open the **Run** dialog on your PC again via the **Windows+R** key combination. Once it's opened, type **firewall.cpl** as illustrated below and hit Enter.



- When the Windows Defender Firewall screen appears, click the sidebar entry that says, **Allow an app or feature through Windows Defender Firewall**.



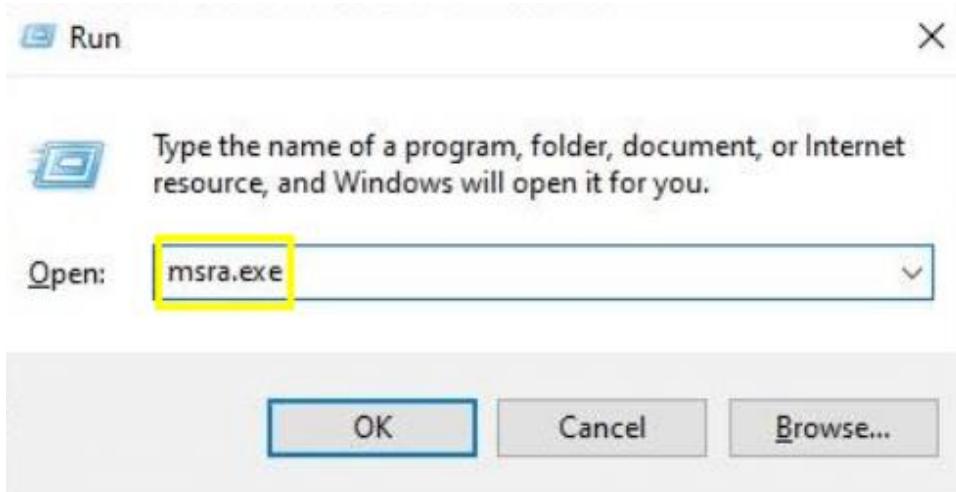
- In the "Allowed apps and features" column, find items named "**Remote Assistance**", "**Remote Desktop**", and "**Remote Desktop (WebSocket)**". Make sure both the "Private" and "Public" boxes are checked next to each one.



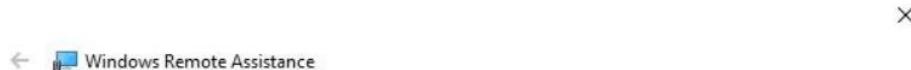
- Click **OK** to save the changes and exit.
- Check if the error code 0x204 issue has been fixed. If it's still there, use the tips below to give it another shot.

Method 3. Create a Windows Remote Assistance invitation

- Once again, use the **Windows + R** key combination on your PC to open the **Run** box. This time, type **msra.exe** and press Enter.



- When the Windows Remote Assistance screen shows up, select "**Invite someone you trust to help you**" as shown below.

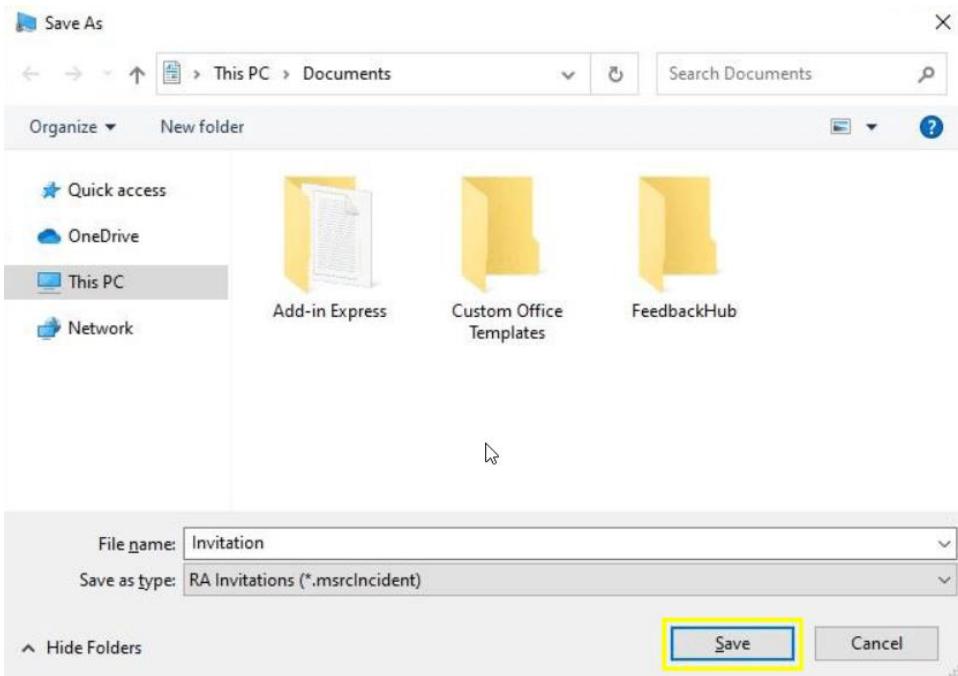


- On the follow-up screen, click **Save this invitation as a file**.

A screenshot of a follow-up window titled "How do you want to invite your trusted helper?". It includes a back arrow, the Windows Remote Assistance logo, and a "Cancel" button. The main content asks how to invite a helper, mentioning Easy Connect and web-based email. Three options are listed in a yellow-bordered box:

- "→ Save this invitation as a file" (with the sub-instruction "You can send this invitation as an attachment if you use web-based email.")
- "→ Use email to send an invitation" (with the sub-instruction "If you use a compatible email program this will start the email program and attach the invitation file.")
- "→ Use Easy Connect" (with the sub-instruction "Use this option if Easy Connect is also available to your helper.")

- Specify the path to save the invitation and click the **Save** button.



- You will now get a unique password to establish a remote connection from another device.



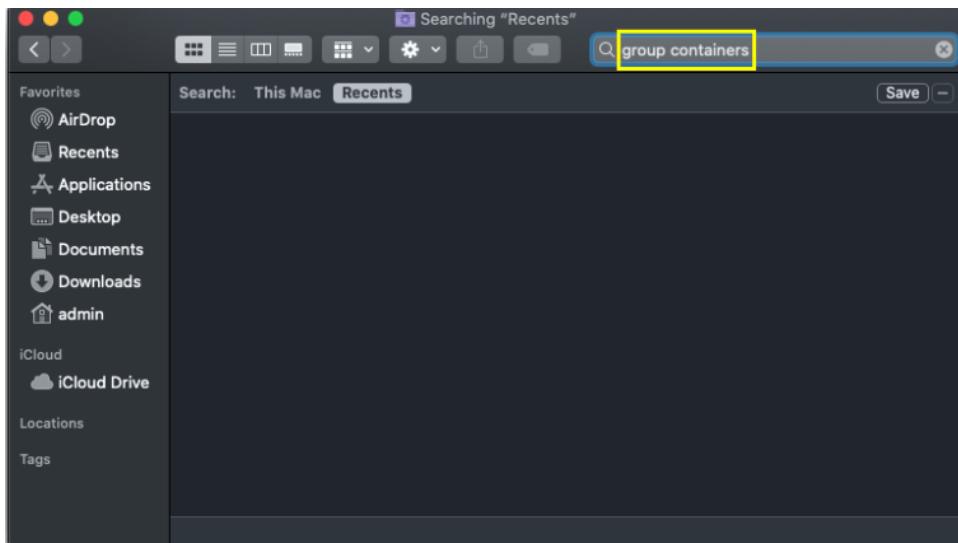
- Use the password and the invitation file you have just saved to try and connect to the PC from your Mac. If the error code 0x204 isn't popping up anymore, you are good to go. Otherwise, try the following technique.

Method 4. Turn off your antivirus protection temporarily

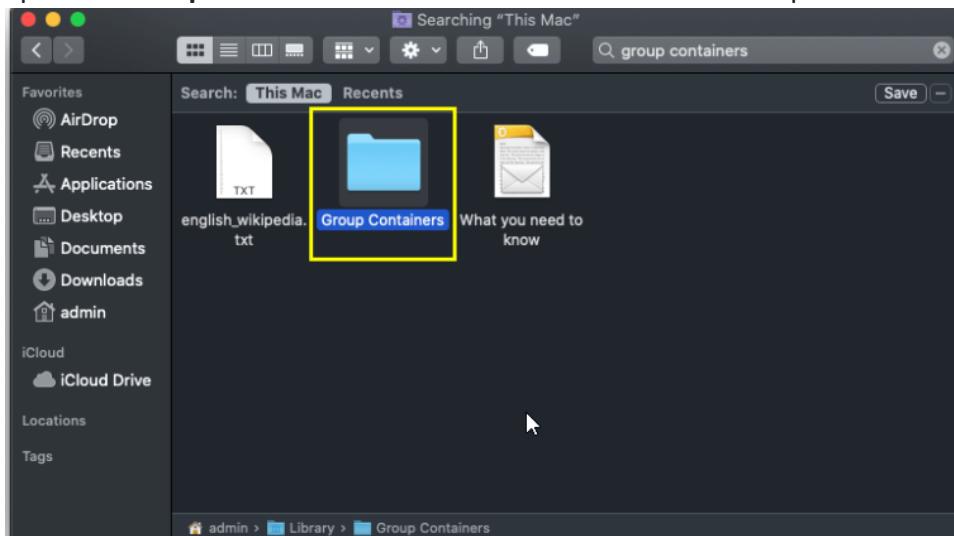
- If you are using a third-party antivirus tool on your Mac or Windows PC, it can prevent you from setting up remote connections, especially if it's equipped with a firewall feature. Therefore, try to disable its protection modules and check whether the Remote Desktop error code 0x204 is still there.

Method 5. Remove Remote Desktop temp folder from your Mac

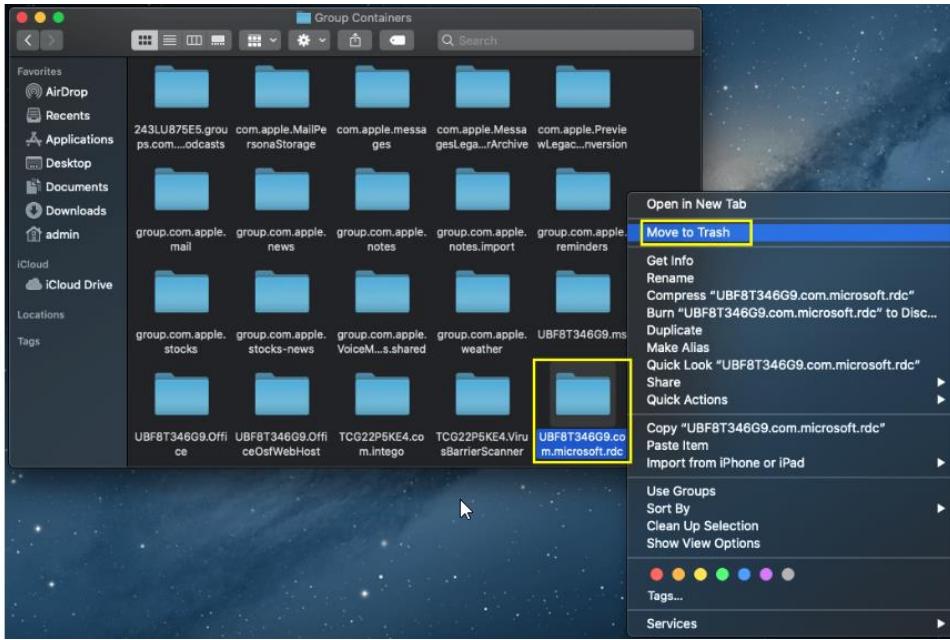
- On your Mac computer, click the Finder icon in the Dock, type “**group containers**” in the search bar (see screenshot below), and press Enter. Be sure to select “This Mac” rather than a specific directory in the search settings area.



- Spot the **Group Containers** folder in the search results and open it.



- Find the folder named **UBF8T346G9.com.microsoft.rdc**, right-click it, and select “**Move to Trash**” in the context menu.



- Restart your Mac and check if the Remote Desktop error code 0x204 issue has been sorted out.

Benefits:

Here're the 2 benefits of resolving Remote Desktop Error Code 0x204 while connecting from Mac to windows:

- Seamless Remote Access:** Fixing this issue enables you to connect successfully from your Mac to a Windows computer via remote desktop. When you need to work from a different place or access data, being able to access your Windows desktop remotely offers flexibility and ease.
- Enhanced Productivity:** Once the issue has been fixed, remote desktop access will allow you to use all of your windows computer's features. By doing so, you can interact with Windows-specific programs, access data, carry out activities, and execute software just as if you were in front of your Windows PC. When you need certain Windows-based tools or applications for your profession, this enhanced efficiency is very helpful.

Conclusion:

Fixing the Remote Desktop Error Code 0x204 while connecting from a Mac to a Windows computer improves your capacity for remote access, collaboration, and productivity. It improves your entire remote desktop experience by boosting productivity, ensuring flawless system integration across Mac and Windows platforms, and enabling effective file and data sharing.

If you're still having trouble resolving Remote Desktop Error Code 0x204 while connecting from Mac to windows and need more help, feel free to contact us at +1-855-223-4887.