

# How to resolve server slowness issue?

**Meta Title:** How to Resolve Server Slowness Issue?

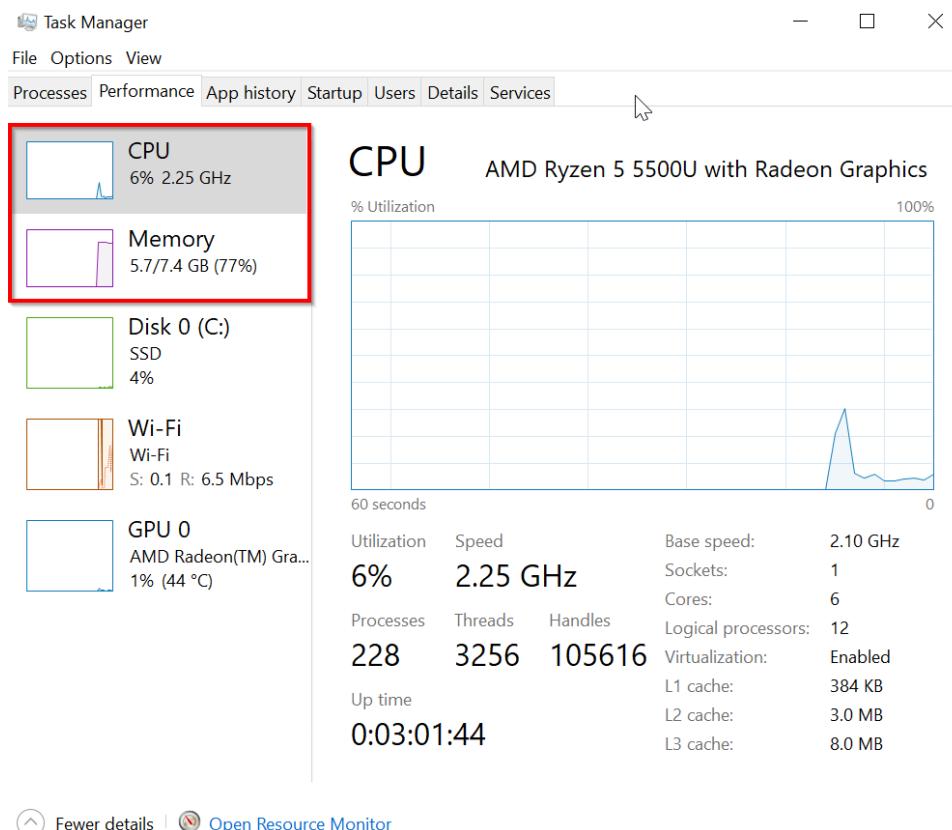
**Meta Description:** Discover effective solutions to resolve server slowness issues. Boost performance, optimize operations, and enhance user experience by following our expert tips and troubleshooting guidance.

This article will help you to investigate and resolve the server slowness issues. Please follow the steps mentioned below in order to find the root cause of the issue.

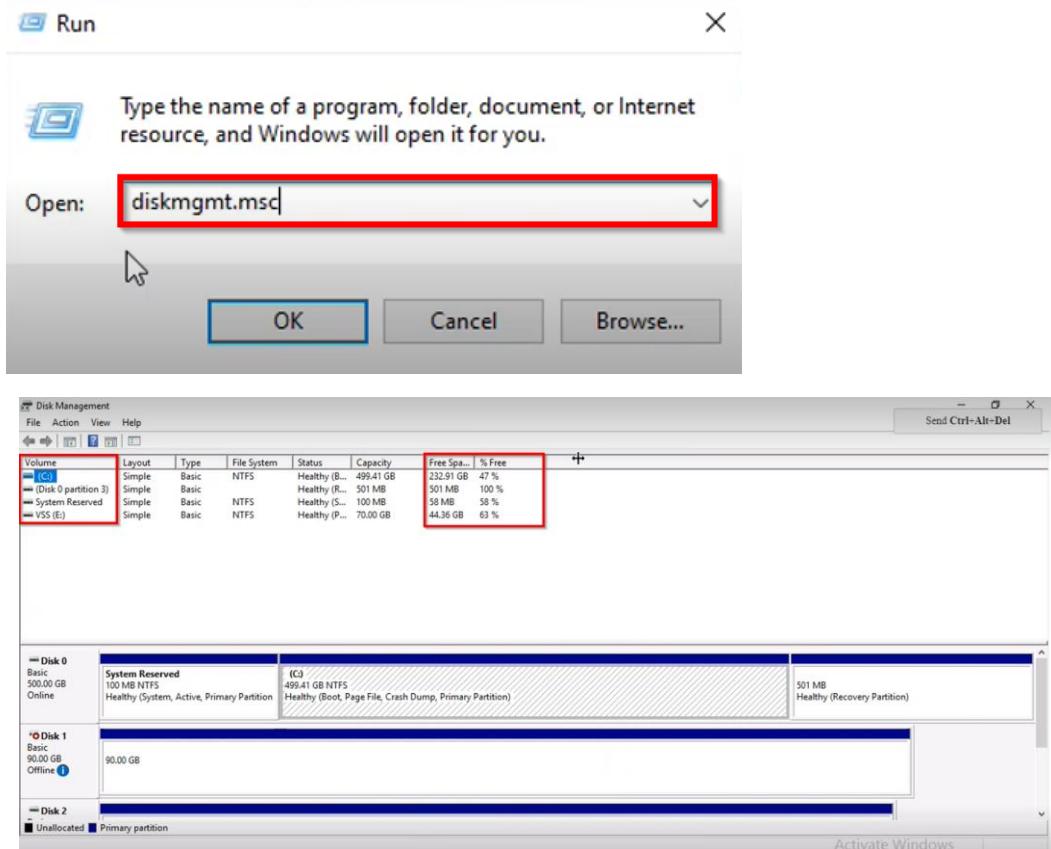
**Important Note:** If in case, you don't have admin privileges or required rights on the server to perform these critical steps or if you are using QuickBooks only server, please reach out to our **ACE Support Team** ([support@acecloudhosting.com](mailto:support@acecloudhosting.com)) directly so that we can help you in fixing the issue.

Learn how to resolve server slowness issue by following the below steps:

1. Go to the **Task Manager** to check RAM and CPU Utilization. (Both should be <80% in an ideal scenario)



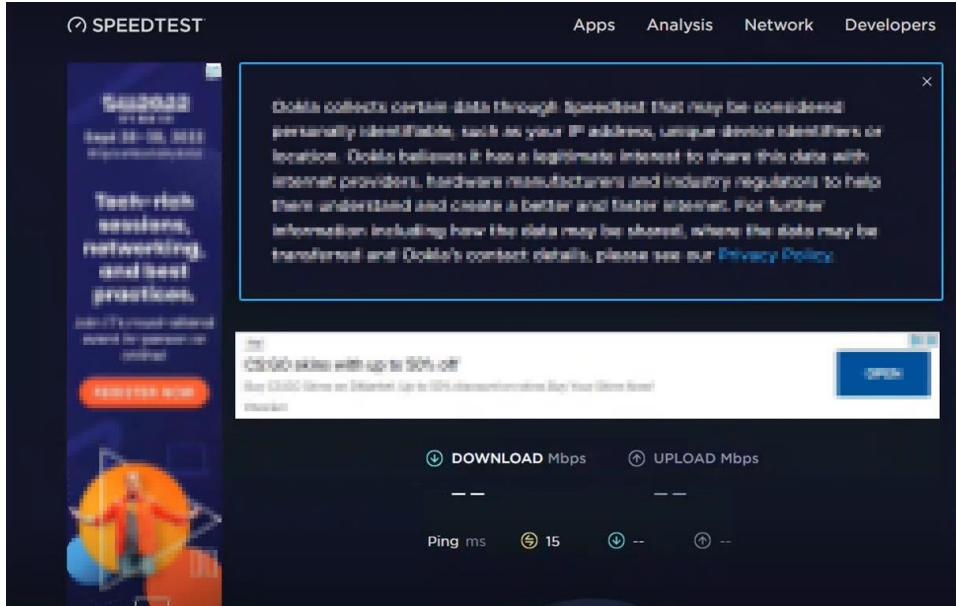
2. To check disk space, go to **Run** and type **diskmgmt.msc**. (Both C: and D: drives should have more than 10% space available)



3. Check your local internet connection.

- a. Run a Speed test.

**Note:** Your network speed should be at least 2 Mbps.



- b. To ping google, go to CMD, type **ping www.google.com -t** and make sure the ping is not too high, there are no drops. (Check this on your local server/computer)

```
C:\Windows\system32\cmd.exe
C:\Users\... >ping google.com -t

Pinging google.com [142.250.1...] with 32 bytes of data:
Reply from 142.250.1...: bytes=32 time=7ms TTL=119
Reply from 142.250.1...: bytes=32 time=9ms TTL=119
Reply from 142.250.1...: bytes=32 time=8ms TTL=119
Reply from 142.250.1...: bytes=32 time=16ms TTL=119
Reply from 142.250.1...: bytes=32 time=8ms TTL=119
Reply from 142.250.1...: bytes=32 time=9ms TTL=119
Reply from 142.250.1...: bytes=32 time=8ms TTL=119
Ping statistics for 142.250.1...:
    Packets: Sent = 18, Received = 18, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 7ms, Maximum = 16ms, Average = 8ms
Control-C
^C
C:\Users\...>
```

- c. To check tping from your local PC to RDG, go to **CMD** and type **tcping -t RDG.myrealdata.net 443**. Make sure there are no drops, and the ping is not high.

4. Reboot the server.
5. Reboot your local PC if it has not been rebooted for some weeks.

## Benefits:

Here're the 4 benefits of resolving server slowness issue:

- **Improved performance:** Faster response times and enhanced performance result from fixing server sluggishness. This guarantees seamless user experience and efficient processes.

- **Enhanced productivity:** Users can accomplish work more quickly thanks to faster servers, which increases production and lessens annoyance brought on by lag or delays.
- **Reliable service delivery:** Addressing server slowness guarantees that clients, customers, or internal users receive dependable and consistent service. This increases pleasure and trust.
- **Cost savings:** By improving server performance, businesses can avoid spending money on expensive hardware upgrades or new server purchases and utilizing resources effectively over time results in long-term cost savings.

### **Conclusion:**

The steps mentioned above will assist you in resolving server speed difficulties, and businesses can unlock these advantages, optimizing their operations, raising client happiness, and setting themselves up for success and development.

If you're still having trouble resolving server slowness issue and need more help, feel free to contact us at +1-855-223-4887.