

# How to fix QuickBooks Error 15212 or 12159?

**Meta Title:** How to Fix QuickBooks Error 15212 or 12159?

**Meta Description:** Learn how to resolve QuickBooks Error 15212 or 12159 with our step-by-step guide. Get your QuickBooks running smoothly again. Fix it now!

When downloading payroll or QuickBooks updates, you receive error 12159 or one of the following error 15212 messages:

- "The payroll update was not completed successfully. Please try again. You must successfully download the update by the deadline displayed in the Get Updates window."
- "The QuickBooks update did not complete successfully."
- "The payroll update was not completed successfully. The location for the shared download is not accessible."

Learn how to fix QuickBooks Error 15212 or 12159 by following the below steps:

**Note:** To resolve the issue from your end, you need the following permissions to utilize the server:

- The accurate QuickBooks version
- Accounting Subscription

## Verify QuickBooks is up to date

Make sure QuickBooks is in latest version.

To determine if QuickBooks is in latest version or not, take the following actions:

1. On the server, right-click QuickBooks and select **Run as Administrator**.
2. Select **Update QuickBooks Desktop** from the **Help** menu.
3. Choose the **Options** tab.
4. Choose **No** for **Shared Download**.
5. Click **Save**.
6. Activate the **Update Now** tab.
7. Select the box for **Reset Update**.
8. Click **Get Updates** when a pop-up message requests confirmation.

An alert letting you know that there are pending updates will show up if updates are downloaded. Repeat steps 1, 2, 6, and 8 as necessary.

## If QuickBooks fail to update

Follow the steps below if QuickBooks fail to update:

- i. Navigate to C:\ProgramData\Intuit\ in **File Explorer**.

- ii. Decide which QuickBooks version to use.
- iii. Open the **Components** folder.
- iv. Open the **Download QB##** folder.
- v. Delete the folder's complete contents.
- vi. Download updates while launching QuickBooks as administrator.

### **Benefits:**

Here're the 2 benefits of fixing QuickBooks Error 15212 or 12159:

- **Uninterrupted Access to QuickBooks:** Fixing Error 15212 or 12159 guarantees uninterrupted access to QuickBooks. You might be unable to launch QuickBooks or carry out specific actions inside the program as a result of these issues. You can recover access and functionality by fixing the issue, giving you the ability to manage your financial data and carry out important accounting duties.
- **Data Accuracy and Integrity:** Errors 15212 or 12159 in QuickBooks can cause issues with data accuracy. You can guarantee that your financial data is accurate and consistent by correcting the issue, which is essential for producing accurate financial reports, making wise company decisions, and ensuring compliance with accounting standards.

### **Conclusion:**

Depending on the underlying reason for QuickBooks Error 15212 or 12159, various troubleshooting measures could be necessary. Verifying internet access, modifying firewall or antivirus settings, checking SSL settings, upgrading QuickBooks, or fixing the QuickBooks installation are some of the processes that can be involved.

If you're still having trouble fixing QuickBooks Error 15212 or 12159 and need more help, feel free to contact us at +1-855-223-4887.