

User Idle time policy on the Ace Cloud server

Meta Title: User Idle Time Disconnection Policy on the Ace Cloud Server

Meta Description: Understand the user idle time disconnection policy on Ace Cloud server. Ensure optimal server usage and learn how to manage idle sessions effectively. Explore now!

This article explains the default policy regarding disconnecting idle logins from the Ace Cloud server.

For security reasons, the Ace Cloud hosted desktop is configured to disconnect after **1 hour of inactivity**.

Learn about the user idle time disconnection policy on Ace Cloud server by following the below solutions:

- a. **QuickBooks only shared server** - This is a system-wide setting in case of QuickBooks only shared server, and it cannot be altered.
- b. **Private Dedicated server** - In the case of a private dedicated server, the default disconnection time for idle sessions is 1 hour only. However, we can change the group policy i.e., "set a time limit policy for active but idle Remote Desktop Services sessions" to "**Enabled**" and increase or decrease the time limit. To do this, raise a support request at support@acecloudhosting.com and share this request with the registered email address.

Benefits:

Here're the 2 benefits of user Idle time policy on the Ace Cloud server:

- **Resource Optimization:** The server's allotted resources, such as CPU, memory, and network bandwidth, are not properly used while users are inactive and not actively using them. The server can maximize resource consumption and boost system performance by introducing an idle time policy and reclaiming and reallocating these idle resources to other active users.
- **Cost reduction:** Users of cloud servers are frequently charged according to resource use. Users who are inactive for a lengthy period of time can be automatically logged out or put into low-power mode by implementing an idle time policy. This aids in lowering the server's total resource utilization, which in turn decreases operating and maintenance expenses.

Conclusion:

Implementing an idle time policy on the Ace Cloud server can improve resource utilization, lower costs, strengthen security, distribute resources fairly, and promote energy efficiency.

If you're still having trouble understanding the user Idle time policy on the Ace Cloud server and need more help, feel free to contact us at +1- (888)415-5240

