

MST300NZA Lab 21

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App Service SLA

Maximum Available Minutes

Service Credit:

The following Service Levels and Service Credits are applicable to Customer's use of Apps deployed across two or more Availability Zones in the same region:

Uptime Percentage	Service Credit
< 99.99%	10%
< 99%	25%
< 95%	100%

Azure AD B2C SLA

Uptime Percentage	Service Credit
< 99.99%	10%
< 99.9%	25%
< 99%	50%
< 95%	100%

Application Gateway SLA

Service Credit:

Uptime Percentage	Service Credit
< 99.95%	10%
< 99%	25%

Azure SQL SLA

Uptime Percentage	Service Credit
< 99.99%	10%
< 99%	25%
< 95%	100%

App Service % uptime X Azure AD B2C % uptime X Azure Application Gateway % uptime X Azure SQL Database % uptime = Total % Uptime

99.99% X 99.99% X 99.95% X 99.99% = **99.92%**

🔍 $(99.99 * 99.99 * 99.95 * 99.99) / 1000000$

$(99.99 * 99.99 * 99.95 * 99.99) / 1000000 =$
99.9200179984



