KRESHI CHAUHAN

Mobile No: +91-9871544715

Email:kreshi.chauhan0001@gmail.com

Linkedin-linkedin.com/in/kreshi-chauhan-149474199

Educational Qualifications

Name of the institute	Name of the course	Specialization	Year of passing
Zakir Hussain Delhi College (DU)	B.com(h)	Commerce	2017
Brahmananda Public School (C.B.S.E.)	Senior Secondary	Science	2013
Brahmananda Public School (C.B.S.E.)	High School	General	2011

Skills

- ➤ MS Office, MS Excel.
- > Good analytical and time management skills and communication skills (written and verbal).
- ➤ Ability to perform task efficiently and effectively under pressure.

Experience

1. Wipro Ltd., Delhi, India **Associate**.

(10 August 2020 - 3 March 2021)

ROLES & RESPONSIBILTIES: -

- ➤ Handling queries of clients and providing a detailed solution for the problem in a courteous manner.
- Maintaining records, analyzing and researching the problem areas to provide final resolution using company driven tools.
- Providing basic technical support for clients on company products and achieving technical resolutions within a stipulated time.
 - 2. True buddy consulting Pvt Ltd., Noida, India Research Analyst

(28 December 2021 - Present)

ROLES & RESPONSIBILTIES: -

- Carrying out discreet investigation on internet and arming field agents with backened intelligence.
- > Being well equipped with the product knowledge of all our client companies mainly in agriculture, pharmaceuticals, alcohol and E- commerce domains.
- > Deploying team all over india and carrying out search and investigation actions based on the information given by client companies.
- Travelling to other states and liaise with senior government officials, District Magistrates, DSPs and other police officials to carry out enforcement actions on counterfeiters.
- Making reports and maintaining and preserving all the case datas and presenting them as and when required.
- ➤ Keeping a track on the field agents and their locations for their safety.
- > Mapping the suspect locations and presenting them to the team for their convenience.