

CREATIVITY, PROBLEMS SOLVING INNOVATION

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SCENARIO RAILWAY STATION

TOPICS

- **ACTIVITIES**
- **ENVIRONMENT**
- **IDEATION**
- **OBJECTS**
- **USERS**



ACTIVITIES



Arrival & Departure

Booking

Luggage Handling

Ticket Booking

Announcement

Vendor selling

Ticket Checking

RPF patrolling

Inquiry

Money Payment

Crowd Control

Crossing tracks

**Waiting Lines in
Reservation window**

**Stray Animal
Roaming**

**Porters helping
peoples**

Delays of the train

Watching Time Table

Cleaning Platform

ENVIRONMENT

4

**Noisy
Environment**

Waiting room

Shops

**Overcrowded
ticket counter**

**Long Queue at
Inquiry desk**

**Limited
seating**

**Accommodation
Space**

**First AID
facility place**

**Rail Crossing
Barrier**

**Buying from
vendors through
window**

**People standing
over warning
line**

**Different
offices for
staffs**

Bridges

Pay & Park

**Non-Cleaned/
Cleaned Coach**



INTERACTION



OBJECTS



Different Trains

Passenger

Trolley

CCTV Camera

Machines

Food Stalls

**Announcement
boards**

**Chairs/
Benches**

**Station
Boards**

**Booking
counters**

**Drinking
Water Spot**

**Charging
point**

Rooftops/Pillars

Dustbins

**Medical
boats**

Flags / Signals

Clocks

USERS

Normal people

**Taxi or Rikshaw
Drivers**

Cleaning staffs

**Announcement
Team**

Cook staff

Train Staff

**Railway
station staff**

Workers

**Parking
Watchmen**

Beggars

Travelers

**Vendors/
Sellers**

RPF staff

**Importer/
Exporter**

Coolies





**THANK
YOU**

We appreciate your Suggestions