

# DBMS PROJECT - GROUP 67

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## Online Retail Shop

### Scope & Objective

The Online Retail Store project is aimed at delivering a comprehensive e-commerce platform to customers. The platform will have a user-friendly interface that enables customers to easily browse and purchase products. The key features of the system include a product catalog, customer accounts, order tracking, and others aimed at enhancing the shopping experience.

### Stakeholders

The stakeholders involved in the project are:

- 1) **Customers:** The customers are the primary focus of the project. They will be using the online store to purchase products and avail of the various services offered.
- 2) **Suppliers:** These individuals will provide goods and products to the store for sale. They will play a critical role in ensuring that the store has a wide range of products for customers to choose from.
- 3) **Employees:** Employees are responsible for managing the store operations. Their key tasks include managing products, restocking items, and ensuring that the store is running smoothly.

The primary objective of the Online Retail Store project is to provide a seamless and user-friendly shopping experience to customers. The project aims to deliver all the necessary features and functionality to make it easy for customers to find and purchase the products they want.

# Database Schema

## Keys :-

PK- Primary Key

NN- Not Null

UQ- unique

FK- Foreign Key

AI - Auto\_Increment

C()- Check (> OR < OR =)

DF()- Default (Value)

TABLES	FIELDS	DATATYPE	CONSTRAINTS
Address	Address_id HouseNo City Line_1 Pincode	INT VARCHAR(10) VARCHAR(50) VARCHAR(100) INT	PK,AI NN NN NN
Customer	C_id F_name M_name L_name Phn_n Email Gender Address_id Pass	INT VAHRCHAR(50) VAHRCHAR(50) VAHRCHAR(50) VAHRCHAR(16) VAHRCHAR(100) EMU(M,F,OTHER) INT VARCAHR(30)	PK,AI NN NN NN UQ,NN NN FF NN
PRODUCT	P_id P_name P_type Price S_quantity Descr	INT VARCHAR(100) VARCHAR(50) DECIMAL(10,2) INT TEXT	PK,AI NN NN NN, C(>0) NN,DF(0),C(>0)

Cart	Ca_id C_id Count T_cost	INT INT INT DECIMAL(10,2)	PK,AI NN,FK NN NN
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Cart_Products	Cp_id Ca_id P_id Count	INT INT INT INT	PK,AI NN,FK FK NN
Order_	O_id C_id O_date Ship_date T_cost	INT INT DATE DATE DECIMAL(10,2)	PK,AI NN NN NN NN
Employees	Emp_id F_name L_name M_name Phn_no Email Gender Pass	INT VARCHAR(50) VARCHAR(50) VARCHAR(50) VARCHAR(15) VARCHAR(100) ENUM(M,F,OTHER) VARCHAR(30)	PK,AI NN NN DF("") NN NN,UQ NN NN
Suppliers	Sup_id Sup_name P_id Quantity Phn_no Email_id	INT VARCHAR(100) INT INT VARCHAR(15) VARCHAR(100)	PK,AI NN NN,FK NN NN NN,UQ
Payment	Payment_id C_id O_id P_mode Total_cost	INT INT INT VARCHAR(20) DECIMAL(10,2)	PK,AI NN,FK FK NN NN
Complaints	Complain_id P_id Complain_date Comments E_id	INT INT DATE TEXT INT	PK,AI NN,FK NN NN FK

Shipping_Details	Ship_id P_id Pos	INT INT VARCHAR(200)	PK, AI NN NN
Feedback	Feedback_id C_id P_id Comm	INT INT INT TEXT	PK, AI FK NN, FK NN

## Relationships

The Online Retail Store project involves creating a comprehensive e-commerce platform that provides customers with an easy-to-use shopping experience. The database model used in this project follows the example of successful e-commerce platforms such as Big Bazaar and Amazon. The relationships between different entities in the database model include:

1. **Has (Between Address, Customer):** This relationship represents the fact that a customer can have multiple addresses. It is marked as n..1, indicating that one customer can have multiple addresses.
2. **Chooses (Between Customer, Product):** This relationship represents the customer's action of choosing a product that they wish to purchase. It is a 1..n relationship, meaning that one customer can choose multiple products.
3. **Add To Cart (Between Product, Cart):** This relationship represents the customer's action of adding a chosen product to their cart. It is marked as n..1, indicating that multiple products can be added to one cart.
4. **Manages (Between Manager, Product, Complaint, Feedback):** This is a quadruple/multi-relationship between Manager, Product, Feedback, and Complaint entities. It represents the employee's responsibility of managing the products, feedback, and complaints provided by the customer.
5. **Supplied by (Between Supplier, Product):** This relationship represents the act of suppliers supplying products to the store. The purchasing of products is managed by employees.
6. **Gets (Between Customer, Order\_):** This relationship represents the customer's receipt of the final order details.

7. **Has (Between Order\_, Shipping Details):** This relationship represents the fact that each order detail must have a corresponding shipping detail entity.
8. **For (Between Order\_, Payment):** This relationship represents the payment details for the order details.
9. **Does (Between Customer, Payment):** This relationship represents the customer's action of paying for the orders that were added to the cart.
10. **Files (Between Customer, Complaints):** This relationship represents the customer's filing of a complaint for a product.
11. **Gives (Between Customer, Feedback):** This relationship represents the customer's provision of feedback about a product.

## Weak Entity

The database model we are developing follows the example of Big Bazaar and Amazon. Weak entities are those entities that do not have enough information/attributes to form a primary key of its own and depend on other entities. In our database entities such as **order\_**, **shipping details**, **payments** are taken as weak entities.

The **order\_ entity** is developed only when a user adds products to the cart and goes for final payment. The **shipping details** entity also comes into action when an order detail has been generated and the customer chooses a shipping address. The **payment** entity is present for the customer to pay for the orders and place orders.

## Total Participation

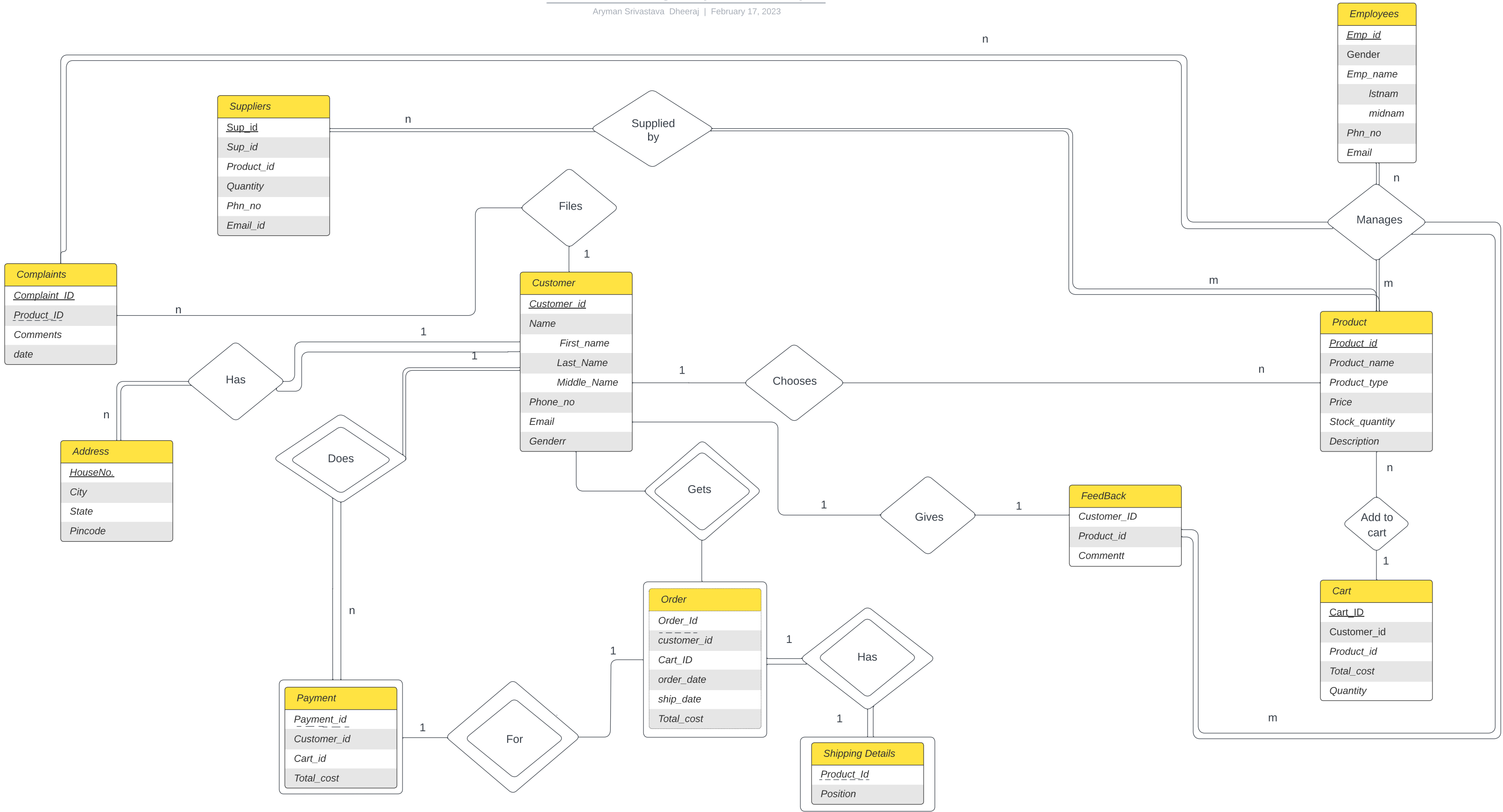
Some relationships in the database model include total participation. These include **Does, Has, Supplied by, and Manages**. The **Does** relationship indicates that each customer must pay for their orders in order for the order to be placed. The **Has** relationship indicates that each order detail must have shipping details and each customer must have addresses. The **Supplied by** relationship indicates that each product must be supplied by a supplier. The **Manages** relationship has total participation since all products, complaints, and feedback are managed by employees only.

## Additional Functionalities

Two additional functionalities were developed in the Customer table. The **Foreign Key Attribute Address\_Id** was added to ensure that when a customer removes an address, the corresponding rows in the table using that address will have its value set to null. Another functionality is that when a customer leaves the store, all of their stored data will be removed from the database, which is achieved using the **Foreign Key C\_Id**.

# DBMS ER diagram (UML notation)

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# Relational Algebraic Operations

## Query 1 ->

update\_cart\_product(id, prod\_id, count\_set) =

IF

$\sigma \text{Ca\_id} = \text{id} \wedge \text{P\_id} = \text{prod\_id} (\text{cart\_products}) \neq \emptyset$

THEN

$(\text{cart\_products} \bowtie \text{Ca\_id} = \text{id} \wedge \text{P\_id} = \text{prod\_id} (\rho \text{P\_id} \leftarrow \text{P\_id}, \text{COUNT} \leftarrow \text{count\_set} (\text{product}))) \bowtie \text{Ca\_id} = \text{id} \wedge \text{P\_id} = \text{prod\_id} (\text{cart\_products}) \rightarrow \pi \text{COUNT} (\text{cart\_products})$

ELSE

$\pi \text{Ca\_id}, \text{P\_id}, \text{count\_set} (\sigma \text{P\_id} = \text{prod\_id} (\text{product})) \rightarrow \text{cart\_products}$

## Query 2->

UPDATE\_cart\_products :=  $\pi \text{Ca\_id}, \text{P\_id}, \text{MAX}(0, \text{count} - 1) (\sigma \text{Ca\_id} = 1 \wedge \text{P\_id} = 5 \wedge \text{count} > 0 (\text{cart\_products}))$

DELETE\_cart\_products :=  $\rho \text{temp}(\text{cart\_products}) (\sigma \text{Ca\_id} = 1 \wedge \text{P\_id} = 5 \wedge \text{count} = 0 (\text{cart\_products})) - \text{cart\_products}$

## Query 3->

IF\_cart\_exists :=

$\sigma \text{C\_id} = \text{c\_id} (\text{cart})$

IF IF\_cart\_exists  $\neq \emptyset$  THEN

UPDATE\_cart :=

$(\text{cart} \bowtie \text{C\_id} = \text{c\_id} (\text{SELECT\_cart\_products})) \rightarrow$

$\pi \text{C\_id}, \text{count} + \text{SUM}, \text{T\_cost} + (\text{SUM} * 5.5) (\text{cart})$

ELSE

INSERT\_cart :=

$\pi \text{c\_id}, \text{SUM}, \text{SUM} * 5.5 (\sigma \text{Ca\_id} = \text{c\_id} (\text{SELECT\_cart\_products})) \rightarrow \text{cart}$



Query 4->

```
SELECT_T_cost :=  
π T_cost (σ C_id = id (cart))
```

```
INSERT_order :=
```

```
(order_ ⋈ O_id=max(O_id)+1) →  
(π C_id, max(O_id)+1, CURDATE(), DATE_ADD(CURDATE(), INTERVAL 15  
DAY), SELECT_T_cost)
```

Query 5->

```
INSERT_payment :=
```

```
π C_id, O_id, T_cost, "UPI" (σ C_id = id (order_)) →  
(σ O_id = max(O_id) (order_) ⋈ O_id, C_id, T_cost, P_mode) →  
(π C_id, max(O_id), T_cost, P_mode)
```

Query 6->

```
INSERT_shipping_details :=
```

```
π P_id, "SHIPPING STARTED" (σ Ca_id = id (cart_products))
```

Query 7->

```
SELECT_product :=
```

```
π P_id, p_type, price (product) ⋈  
(π p_type, max_price (ρ p_type/p_type2, max_price (γ p_type; max(price))))  
(product)
```

Query 8->

```
SELECT_product :=
```

```
π P_id, p_type, price (product) ⋈  
(π p_type, min_price (ρ p_type/p_type2, min(price) (γ p_type; min(price))))  
(product)
```

Query 9->

$T1 \leftarrow \text{product} \bowtie \text{cart\_products} \ \sigma \text{Ca\_id} = \text{id} \ (\text{cart\_products})$

$T2 \leftarrow \pi \text{P\_id}, \text{COUNT} (T1) \text{product} \leftarrow \text{product} - T2 \bowtie \text{product.P\_id} = T2.P\_id$

$\text{product.S\_quantity} \leftarrow \text{product.S\_quantity} - T2.COUNT \ \sigma \text{T2.P\_id} = \text{product.P\_id}$   
(product)

Query 10->

$\text{id\_e} = (\pi \text{Emp\_id} \ (\text{employees})) \times \{\text{RAND}()\} \ (\text{employees})$

$\text{complaints\_temp} = \sigma \text{P\_id} = \text{id} \ (\text{complaints})$

$\text{complaints\_temp} \leftarrow \text{complaints\_temp} \bowtie \text{id\_e} \ (\text{complaints\_temp})$

$\text{complaints\_temp} \leftarrow \pi \text{P\_id}, \text{Complain\_date}, \text{Comments}, \text{Emp\_id} \rightarrow \text{E\_id}$   
(complaints\_temp)

$\text{complaints\_final} = \text{complaints\_temp} \cup \sigma \neg(\text{P\_id} = \text{id}) \ (\text{complaints})$

\*Note -> The update operation is performed using ‘->’ this sign and Null value is represented by ‘Ø’.

# QUERIES

## QUERY 1

ENTER OR UPDATE ALL THE CHOOSEN USER ITEMS INTO CART PRODUCT ITEMS

DROP FUNCTION IF EXISTS update\_cart\_product;

DELIMITER //

CREATE FUNCTION update\_cart\_product(id INT, prod\_id INT, count\_set INT) RETURNS INT  
DETERMINISTIC

BEGIN

IF EXISTS (SELECT \* FROM cart\_products WHERE Ca\_id = id AND P\_id = prod\_id)

THEN

UPDATE cart\_products

SET COUNT = count\_set

WHERE Ca\_id =id AND P\_id = prod\_id;

ELSE

INSERT INTO cart\_products (Ca\_id, P\_id, COUNT)

SELECT id, P\_id, count\_set

FROM product

WHERE product.P\_id = prod\_id;

END IF;

return row\_count();

END //

DELIMITER ;

SELECT update\_cart\_product(1, 7, 9);

## QUERY 2

REMOVE A PRODUCT FROM CART PRODUCT

UPDATE cart\_products

SET count = count - 1

WHERE ca\_id = 1 AND p\_id = 5 AND count > 0;

DELETE FROM cart\_products

WHERE ca\_id = 1 AND p\_id = 5 AND count = 0;

## QUERY 3

ENTER ALL THE CART PRODUCT ITEMS INTO CART

DROP PROCEDURE IF EXISTS update\_cart;

DELIMITER //

```

CREATE PROCEDURE update_cart(c_id Int)
BEGIN
    DECLARE count1 INT;
    SELECT SUM(COUNT) INTO count1 FROM cart_products WHERE ca_id = c_id;

    IF EXISTS (SELECT * FROM cart WHERE cart.C_id = c_id) THEN
        UPDATE cart
        SET count = count + count1, T_cost = T_cost + (count1 * 5.5)
        WHERE cart.c_id=c_id;
    ELSE
        INSERT INTO cart (c_id, COUNT, T_cost)
        VALUES (c_id, count1, count1 * 5.5);
    end if;
end //
DELIMITER ;

CALL update_cart(1);
SELECT * FROM cart;

```

```

QUERY 4
UPDATE THE ORDER DETAILS FOR THE USER
DROP PROCEDURE IF EXISTS UPDATE_ORDER;
DELIMITER //
CREATE PROCEDURE UPDATE_ORDER(id INT)
BEGIN
    DECLARE tcost INT;
    SELECT T_COST INTO tcost FROM cart WHERE cart.C_id = id;
    INSERT INTO order_ (C_id, O_date, ship_date, T_Cost)
    VALUES (id, CURDATE(), DATE_ADD(CURDATE(), INTERVAL 15 DAY), tcost);
END //
DELIMITER ;
CALL UPDATE_ORDER(1);
SELECT * FROM order_;

```

```

QUERY 6
PAYMENT PROCEDURE FOR THE ORDER DETAILS
DROP PROCEDURE IF EXISTS payment_update;
DELIMITER //
CREATE PROCEDURE payment_update(id INT)
BEGIN
    INSERT INTO payment (C_id, O_id, total_cost, P_mode)

```

```
SELECT order_.C_id, order_.O_id, order_.T_cost, "UPI"
FROM order_
WHERE order_.C_id = id
ORDER BY order_.O_id DESC
LIMIT 1;
END //
DELIMITER ;
```

```
CALL payment_update(1);
SELECT * FROM payment;
```

#### QUERY 6

```
UPDATE SHIPPING DETAILS
DROP PROCEDURE IF EXISTS update_shipping_details;
DELIMITER //
CREATE PROCEDURE update_shipping_details(id INT)
BEGIN
    INSERT INTO shipping_details (P_id, pos)
    SELECT cart_products.P_id, "SHIPPING STARTED"
    FROM cart_products
    WHERE cart_products.Ca_id = id;
END //
DELIMITER ;
```

```
CALL update_shipping_details(1);
SELECT * FROM shipping_details;
```

#### QUERY 7

```
GET MAXIMUM PRICED ITEM FROM EACH TYPE IN CATALOGUE
SELECT *
FROM product p1
JOIN (
    SELECT p_type, MAX(price) AS max_price
    FROM product
    GROUP BY p_type
) p2 ON p1.p_type = p2.p_type AND p1.price = p2.max_price;
```

#### QUERY 8

```
GET MINIMUM PRICED ITEM FROM EACH TYPE IN CATALOGUE
SELECT *
FROM product p1
```

```

JOIN (
  SELECT p_type, MIN(price) AS min_price
  FROM product
  GROUP BY p_type
) p2 ON p1.p_type = p2.p_type AND p1.price = p2.min_price;

```

#### QUERY 9

AFTER CONFIRMING ORDER THE QUANTITY OF PRODUCTS DECREASES IN CATALOGUE

DROP PROCEDURE IF EXISTS quantity\_change;

DELIMITER //

CREATE PROCEDURE quantity\_change(id INT)

BEGIN

IF EXISTS (SELECT \* FROM product, cart\_products WHERE cart\_products.Ca\_id=id  
AND cart\_products.P\_id=product.P\_id)

THEN

UPDATE product, cart\_products

SET product.S\_quantity = product.S\_quantity - cart\_products.COUNT

WHERE cart\_products.ca\_id=id AND product.P\_id=cart\_products.P\_id;

END IF;

END //

DELIMITER ;

CALL quantity\_change(1);

SELECT \* FROM product;

#### QUERY 10

FILE A COMPLAINT AND ASSIGN AN EMPLOYEE FOR THE SAME COMPLAINT

DROP PROCEDURE IF EXISTS file\_complaint;

DELIMITER //

CREATE PROCEDURE file\_complaint(id INT)

BEGIN

DECLARE id\_e INT;

SELECT Emp\_id INTO id\_e FROM employees ORDER BY RAND() LIMIT 1;

INSERT INTO complaints (P\_id, Complain\_date, Comments, E\_id)

VALUES (id, CURDATE(), 'PRODUCT WAS NOT GOOD ENOUGH.', id\_e);

END //

DELIMITER ;

```
CALL file_complaint(1);  
SELECT * FROM complaints;
```