

COMPLETE SERVICE REPORT

Reference: SR-1764312062803219

Client: Crystal Group

Date: 28/11/2025

SERVICE HUB MANAGEMENT SYSTEM

COMPLETE SERVICE REPORT

Reference: SR-1764312062803219

Report Generated: 28/11/2025, 1:04:47 pm

COMPLETED

BASIC INFORMATION

Priority: NORMAL
Status: COMPLETED
Created Date: 28/11/2025, 12:11:02 pm

ISSUE DESCRIPTION

Issue: Temperature not maintained upto req

Error Code: N/A

Service Location Details:

Company Name: Crystal Group Kolkata
Onsite Contact: 9807654321
Site Address: Goregaon East, Mumbai, Maharashtra
Preferred Technician Call: Sat, 29 Nov

CLIENT DETAILS

Company Name: Crystal Group
Contact Person: Jawad
Phone: 918218994855
Address: Thane

CONTAINER DETAILS

Container Code: SJKU4000059
Type: refrigerated
Status: active
Location: San Diego

SERVICE TIMELINE

Scheduled: -
Started: 28/11/2025, 1:00:56 pm
Completed: 28/11/2025, 1:03:14 pm

ASSIGNED TECHNICIAN

Name:	Shruti
Employee Code:	TECH-572935
Designation:	hyderabad
Contact:	9321774772

TECHNICIAN WAGE BREAKDOWN

Grade:	4
Designation:	hyderabad
Base Daily Wage:	INR 1500
Hotel Allowance:	INR 4000
Food Allowance:	INR 2000
Travel Allowance:	INR 2500
Personal Allowance:	INR 2000
TOTAL DAILY WAGE:	INR 12000

REQUIRED PARTS / SPARES

1. Asian Apcolite Black Paint 1 Ltr (1)
2. Acetylene (2)

SERVICE SUMMARY

ACTUAL COSTS INCURRED

Total Cost:	INR 0
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WORK PERFORMED / RESOLUTION

CLIENT UPLOADED PHOTOS



