

COMPLETE SERVICE REPORT

Reference: SR-1764312062803219

Client: Crystal Group

Date: 28/11/2025

COMPLETE SERVICE REPORT

Reference: SR-1764312062803219

Report Generated: 28/11/2025, 1:04:47 pm

COMPLETED

BASIC INFORMATION

Priority:	NORMAL
Status:	COMPLETED
Created Date:	28/11/2025, 12:11:02 pm

ISSUE DESCRIPTION

Issue:	Temperature not maintained upto req
Error Code:	N/A

Service Location Details:

Company Name:	Crystal Group Kolkata
Onsite Contact:	9807654321
Site Address:	Goregaon East, Mumbai, Maharashtra
Preferred Technician Call:	Sat, 29 Nov

CLIENT DETAILS

Company Name:	Crystal Group
Contact Person:	Jawad
Phone:	918218994855
Address:	Thane

CONTAINER DETAILS

Container Code:	SJKU4000059
Type:	refrigerated
Status:	active
Location:	San Diego

SERVICE TIMELINE

Scheduled:	-
Started:	28/11/2025, 1:00:56 pm
Completed:	28/11/2025, 1:03:14 pm

ASSIGNED TECHNICIAN

Name: Shruti
Employee Code: TECH-572935
Designation: hyderabad
Contact: 9321774772

TECHNICIAN WAGE BREAKDOWN

Grade: 4
Designation: hyderabad
Base Daily Wage: INR 1500
Hotel Allowance: INR 4000
Food Allowance: INR 2000
Travel Allowance: INR 2500
Personal Allowance: INR 2000
TOTAL DAILY WAGE: INR 12000

REQUIRED PARTS / SPARES

1. Asian Apcolite Black Paint 1 Ltr (1)
2. Acetylene (2)

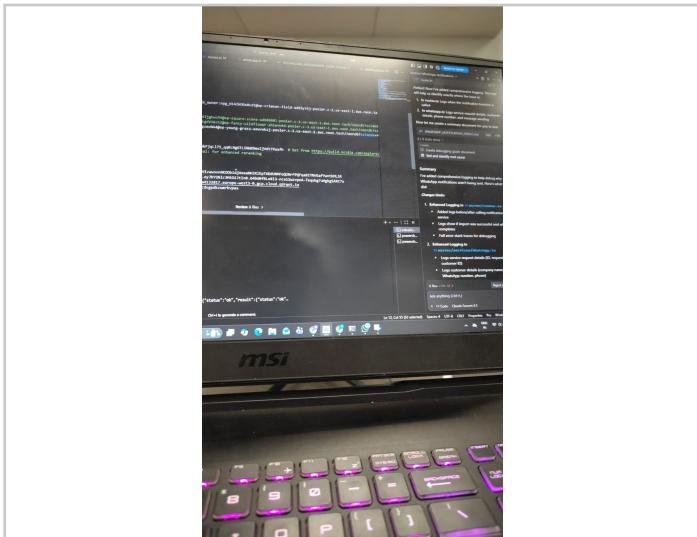
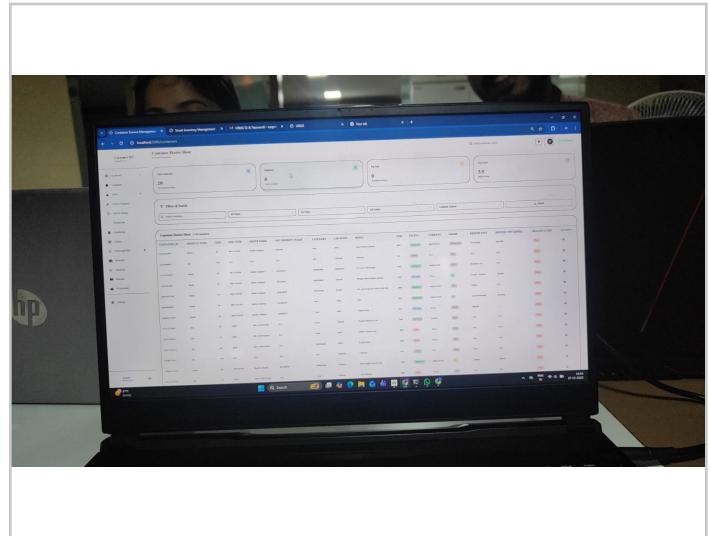
SERVICE SUMMARY

ACTUAL COSTS INCURRED

Total Cost: INR 0

WORK PERFORMED / RESOLUTION

CLIENT UPLOADED PHOTOS



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