

# SERVICE REQUEST REPORT

Reference: SR-1764133049850298

## BASIC INFORMATION

**Priority:** NORMAL  
**Status:** IN\_PROGRESS  
**Created Date:** 26/11/2025, 10:27:29 am

## ISSUE DESCRIPTION

temperature required

Error Code: e45

Company Name: Crystal Group  
Onsite Contact: 9876543210  
Site Address: Goregaon West, Mumbai

Preferred Technician Call: Thu, 27 Nov

## CLIENT DETAILS

**Company:** Hetero Labs Ltd - unit 3 (EOU)  
**Contact:** Hetero Labs Ltd - unit 3 (EOU)  
**Phone:** +000735978025  
**Address:** Jeedimetla

## CONTAINER DETAILS

**Code:** CXRU1326276  
**Type:** refrigerated  
**Location:** Oakland





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