

STUDENT

ASA'AD ALSIYAMI

CONTACT INFORMATION

✉ alsiyami.07@gmail.com

🏠 Mecca

📞 +966567864220

SKILLS

- Microsoft Word(Professional)
- Microsoft Excel(Experienced)
- Microsoft PowerPoint(Experienced)
- SSQL,HTML,XML,JAVA(Expert)

LANGUAGES

- Arabic | Native
- English | Intermediate
- Malay | Advanced

OBJECTIVE

Proactive, customer-orientated retail professional with over 4 years of experience in reputable shops. Received 3 'Passion Awards' for delivering outstanding service and have consistently surpassed my target KPIs for mystery shoppers.

EXPERIENCE

CUSTOMER SERVICE OFFICER

Iimdad Alkhibrat(NSK). KSA – Jeddah Airport | Mar 2024 - Apr 2024

Welcomed pilgrims and guided them from the airport to their buses for travel to Mecca

RECEPTIONIST

Hotel Aris Azizia. Mecca – Al-Aziziyah | May 2023 - Jul 2023

Greeted guests and ensured their needs were met smoothly and professionally

BUS GUIDE

Motawif Company for Pilgrims. KSA – Mecca | Jun 2022 - Jul 2022

Guided pilgrims from Mecca to the holy sites and back

TRANSPORTATION SUPERVISOR

Motawif Company for Pilgrims. KSA – Mecca | May 2021 - Jul 2021

Ensured the safe arrival of pilgrims from their accommodations to the designated sites

FOOD SUPERVISOR

Motawif Company for Pilgrims. KSA – Mecca | Jul 2019 - Aug 2019

Oversaw meal distribution and ensured food safety for pilgrims.

HOUSING SUPERVISOR

Motawif Company for Pilgrims. KSA – Mecca | Jul 2018 - Sep 2018

Managed housing and accommodation arrangements for pilgrims.

EDUCATION

GPA OF 88.25

Sheikh Abdullah Al-Khalifi. Mecca | Jan 2019 - Jul 2022

CERTIFICATIONS & COURSES

First Aid Course With Al-Bujadin School (Apr 2017 May 2017)

Volunteer Polio Vaccination With Al-Bujadin School(Jul 2017 Aug 2017)