



Aug 31, 2025

Assad allah Abd alnaser
Alebrahim

has successfully completed

Customer Service in the Age of Generative AI

an online non-credit course authorized by University of Virginia Darden School
Foundation and offered through Coursera

A handwritten signature in black ink, appearing to read "RV 711", written over a horizontal dotted line.

Rajkumar Venkatesan
Ronald Trzcinski Professor of Business Administration
Darden School of Business
University of Virginia

COURSE
CERTIFICATE



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Coursera has confirmed the identity of this individual and
their participation in the course.