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SAP 36509

## Goal:

Evaluate the system's ability to manage errors effectively, aiming to minimize user frustration and enhance user experience.

## **Relevant/Corresponding metrics:**

**Error Rate:** Quantifies the frequency of errors encountered by users while interacting with the system. Lower error rates indicate better operability.

**Error Resolution Time:** Measures the average time taken to identify and resolve errors. Faster resolution times contribute to smoother user experiences.

#### **Decision:**

my project work perfectly after week by week it reduces the error that I encounter while testing the project now we focus on the other aspect of usability

Error Reduction: A decrease in error rates over time demonstrates improvement in error management.

**Efficiency:** Reduction in error resolution time indicates improved operability.

**User Satisfaction:** Positive user feedback on error handling reflects effective operability.

# **Hypothetical data-set:**

Week	Error
Week 1	95%
Week 2	80%
Week 3	75%
Week 4	65%
Week 5	50%
Week 6	40%
Week 7	20%
Week 8	10%
Week 9	1%
Week 10	0%

## Graph:

