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SAP   36509

Goal:

Evaluate the system's ability to manage errors effectively, aiming to minimize user frustration and enhance user experience.

Relevant/Corresponding metrics:

Error Rate: Quantifies the frequency of errors encountered by users while interacting with the system. Lower error rates indicate better operability.

Error Resolution Time: Measures the average time taken to identify and resolve errors. Faster resolution times contribute to smoother user experiences.

Decision:

my project work perfectly after week by week it reduces the error that I encounter while testing the project now we focus on the other aspect of usability

Error Reduction: A decrease in error rates over time demonstrates improvement in error management.

Efficiency: Reduction in error resolution time indicates improved operability.

User Satisfaction: Positive user feedback on error handling reflects effective operability.

Hypothetical data-set:

Time(week)	Error
Week 1	95%
Week 2	80%
Week 3	75%
Week 4	65%
Week 5	50%
Week 6	40%
Week 7	20%
Week 8	10%
Week 9	1%
Week 10	0%

Graph: