Usability Evaluation Report-Term Project

CTEC 4321, Prof Chyng-yang Jang

Adil Ahmed Sami

Date: 12-09-2020

* **Scope**
  + Website name: Taqueria Charly, the test that will be conducted on is the Final Web dev; user will investigate the flexibility, layout, navigation, adding food item from Menu to cart. Then the checkout system which consists of making the order, removing items and error testing the order system.
* **Purposes**
  + My general test consists of if user can navigate through the website with ease if the menu in the homepage is easy on the eyes. Also, some keys feature like the testimonials, footer, and map-location. Some specific purpose is to see if user can correctly use the adding item to cart. Then noticing the Order count, later going to order now page and remove, checkout and error checking if cart is empty.
* **Participants**
  + I would like to recruit some of my friends and some local people that live near Taqueria Charly. I would like to get at least 4 people to test my website 2 from my friend’s circle who gladly goes to Taqueria and 2 locals. I will entice them to check out the website because it would make ordering much easier and safe in COVID times.
* **Scenarios**
  + **Scenario 1:** User test the feel of the website in either tablet, mobile or desktop, user then adds items to the cart and makes a normal checkout.
  + **Scenario 2:** User test the flexibility, flow and information, this time user will add multiple items and try to remove one or two then checkout user can also try to checkout without adding.
* **Data collection**
  + What kind of food items are chosen the most and least how many people tend to use this system more than other methods.

**Usability test**

User\_1: Ritom Khan (Friend)

User\_2: Somiya Alamdin (Friend)

**Assessment result & analysis**

|  |  |  |  |
| --- | --- | --- | --- |
| Usability issues | Severity | User\_1 | User\_2 |
| Items inside the session do not disappear after clicking the purchase button. | 2 | Yes | Yes |
| Add button in the menu section is too small and hard to notice. | 1 |  | Yes |

Note: the level of severity indicates the following: showstopper (3), severe (2), minor (1)