

Pull Mode: Querying vs. Browsing

- Querying
 - User enters a (keyword) query
 - System returns relevant documents
 - Works well when the user knows what keywords to use
- Browsing
 - User navigates into relevant information by following a path enabled by the structures on the documents
 - Works well when the user wants to explore information, doesn't know what keywords to use, or can't conveniently enter a query