|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ticket ID** | **Alert Message** | **Severity** | **Details** | **Ticket status** |
| A-2703 | SERVER-MAIL Phishing attempt possible download of malware | Medium | The user may have opened a malicious email and opened attachments or clicked links. | **Open** |

|  |
| --- |
| **Ticket comments** |
| Insert your comments here. |

### **Additional information**

**Known malicious file hash**: 54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

**Email**:  
From: [support@micros0ft-secure.com](mailto:support@micros0ft-secure.com)

To: [you@example.com](mailto:you@example.com)

Subject: Your account has been suspended – Urgent Action Required

Date: August 3, 2025

Dear User,

We have detected suspicious activity on your Microsoft account. For your safety, we have temporarily suspended your account access. To restore access, please verify your identity by clicking the link below:

<http://verify-now-login.microsecure123.tk>

Failure to act within 24 hours will result in permanent suspension of your account.

Thank you,

Microsoft Account Security Team