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I started my journey in LTIMINDTREE as a Graduate Engineer Trainee, During my 4 months of training I got hands-on experience working on various tools and technologies related to Cloud and Infrastructure which includes Cloud basics, Windows, Linux, Networks, and Fundamental understandings of Database. During my training, I was the content manager of my batch and my additional responsibility was to ensure assigned tasks were getting completed on time and everyone was updated with content. Along with technical we even got trained on soft skills which helped me to communicate assertively. After the successful completion of my training, I was recognized as the best content manager of my batch out of four.

After completion of my training I immediately got deployed to a project Since this project was new to my organization we got basic KT from another organization and soon started working on the same.

Release Lifecycle Management(RLM) is a tool which is automation of deployment process. Here we ensure that all the deployments are going through RLM which avoids manual intervention to servers. Here we support 1000+ applications from various TechStacks like Oracle, MSSQL, Openshift, Websphere, Tableau, Abinitio, and Autosys in enterprise cloud infrastructure.

In this project, my responsibility was to ensure all the deployments were going smoothly if not then fix the issues and ensure the successful deployment of applications to the Production Server.

Along with this, I was recognized as one of the shift leads and apart from my BAU activities, I had to ensure that even other tasks were getting completed on the desired duration.

Along with RLM, I was working on a chatbot that is responsible for providing solutions to users based on queries. This chatbot was created on the Kore-AI platform. This is a dialogue flow-based chatbot that interacts with the end user step by step and provides resolution accordingly.

Here my responsibility was to create dialogue flow based on intents train it with random utterances and test the bot working on random utterances.

The required coding part was done in JavaScript. After the creation of the bot we had to test it with multiple test cases and if a bot is working fine then move it to Production. Once the deployment was done we had to collect feedback from the end users and then work on enhancements to the chatbot.

I received various acknowledgments for my efforts, one was for supporting my team during an internal audit, ensuring that it was completed on time without any issues and other was for the successful rollout of the chatbot to production.

Best Regards

Ashish Kumar