

# Ashleigh Brown

Software Developer

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## EXPERIENCE

### **JOANN Stores, Brandywine, MD — Team Member**

Aug 2024 - PRESENT

- Support retail operations through customer service, inventory management, and store maintenance while fostering positive team dynamics and contributing to department goals
- Process transactions accurately, maintain organized product displays, and implement visual merchandising standards while ensuring precise inventory counts
- Drive sales through product knowledge expertise, personalized customer recommendations, and efficient store operations management
- Assist customers with product selection, resolve inquiries promptly, and maintain a welcoming store environment while supporting team initiatives

### **JJ Downtown LLC, Baton Rouge, LA — Assistant Manager**

Mar 2014 - Feb 2022

- Supported recruiting, training, and professional development efforts.
- Delegated tasks to appropriate staff members for optimum productivity.
- Monitored and documented team success through regular performance evaluations.
- Upheld brand image by maintaining branch cleanliness, approachability and service.
- Maintained operational performance with skillful execution of opening and closing procedures.
- Supported senior managers with day-to-day operational requirements.
- Conducted regular inventory checks and placed orders for supplies as needed.
- Monitored store cleanliness and presentation, addressing any areas in need of improvement immediately.
- Oversaw cash handling procedures, including opening and closing registers, making bank deposits, and reconciling daily sales reports.

## Summary

Aspiring full-stack developer with a strong foundation in web development and a background in management, customer service, and team leadership. Passionate about problem-solving, efficient system design, and user-friendly applications. Currently completing a full-stack software development bootcamp and eager to leverage technical skills and leadership experience to transition into the tech industry.

## SKILLS

CSS, JavaScript, Node.js, Express.js, PostgreSQL, Customer service, Task Prioritization, Quality control

## EDUCATION

### **North Point High School, 2500 Davis Rd., Waldorf, MD 20603 — High School Diploma**

May 2012

### **Rutgers, New Brunswick, NJ — Degree**

Oct 2024 - Apr 2025

In this program I have gained hands-on experience in full-stack development through real-world projects and agile team collaboration.