

Ashleigh Brown

Software Developer

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EXPERIENCE

JOANN Stores, Brandywine, MD — *Team Member*

Aug 2024 - PRESENT

- Support retail operations through customer service, inventory management, and store maintenance while fostering positive team dynamics and contributing to department goals
- Process transactions accurately, maintain organized product displays, and implement visual merchandising standards while ensuring precise inventory counts
- Drive sales through product knowledge expertise, personalized customer recommendations, and efficient store operations management
- Assist customers with product selection, resolve inquiries promptly, and maintain a welcoming store environment while supporting team initiatives

JJ Downtown LLC, Baton Rouge, LA — *Assistant Manager*

Mar 2014 - Feb 2022

- Supported recruiting, training, and professional development efforts.
- Delegated tasks to appropriate staff members for optimum productivity.
- Monitored and documented team success through regular performance evaluations.
- Upheld brand image by maintaining branch cleanliness, approachability and service.
- Maintained operational performance with skillful execution of opening and closing procedures.
- Supported senior managers with day-to-day operational requirements.
- Conducted regular inventory checks and placed orders for supplies as needed.
- Monitored store cleanliness and presentation, addressing any areas in need of improvement immediately.
- Oversaw cash handling procedures, including opening and closing registers, making bank deposits, and reconciling daily sales reports.

Summary

Aspiring full-stack developer with a strong foundation in web development and a background in management, customer service, and team leadership. Passionate about problem-solving, efficient system design, and user-friendly applications. Currently completing a full-stack software development bootcamp and eager to leverage technical skills and leadership experience to transition into the tech industry.

SKILLS

CSS, JavaScript, Node.js, Express.js, PostgreSQL, Customer service, Task Prioritization, Quality control

EDUCATION

North Point High School, 2500 Davis Rd., Waldorf, MD 20603 — *High School Diploma*

May 2012

Rutgers, New Brunswick, NJ — *Degree*

Oct 2024 - Apr 2025

In this program I have gained hands-on experience in full-stack development through real-world projects and agile team collaboration.