**Anna Dobrenen**

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**EDUCATION**

**Bachelor of Science** Expected Dec 2022

*Virginia Wesleyan University*, Virginia Beach, VA

Major: Computer Science

Minor: German

GPA: 3.8

**Honors and Awards:** Shumadine Fellowship recipient, National Technical Honors Society

**PROFESSIONAL EXPERIENCE**

**Interlibrary Loan Assistant** August 2019 – Present

*Hofheimer Library, Virginia Wesleyan University*, Virginia Beach, VA

* Manage interlibrary loan and borrowing requests, updating information in the library computer system
* Process returns, unpacking items and checking them back in
* Handle copy requests for academic and professional journals
* Help students, faculty, and staff at the front desk to find materials

**Resident Assistant** August 2020 – May 2021

*Virginia Wesleyan University*, Virginia Beach, VA

* Planned community events for the residence hall, overseeing organization and scheduling
* Ensured safety of the residents, educating them on COVID-19 protocols and ensuring that all guidelines were met

**Security Engineering IT Intern** May 2021 – August 2021

*CVS Aetna, Work from Home Internship*, Hartfield, CT

* Work in TPAM to vault and manage accounts and Linux systems
* Process ServiceNow requests and help requestors determine what went wrong

**Stable Hand**  October 2018 – August 2019

*Riverbend Equestrian Park*, Greenville, SC

* Managed approximately 15 horses, feeding them, giving them medicine, and bringing them to and from their stalls
* Assisted with cleaning horse stalls and other facilities around the park

**TECHNICAL SKILLS**

* Semi-fluent in German
* Proficient in C++, Java, Game Maker Language, Linux
* Proficient in Microsoft Office Suite and Google G Suite