



KINGSTON UNITY
THE FRIENDLY SOCIETY
TRADITIONAL VALUES - MUTUAL BENEFITS



key features of our
Regular Savings Plan

What is the purpose of this document?

The Financial Conduct Authority is a financial services regulator. It requires us, Kingston Unity Friendly Society, to give you this important information to help you decide whether our Regular Savings Plan is right for you. You should read this document carefully so that you understand what you are buying and then keep it safe for future reference.

Key Features of the Kingston Unity Regular Savings Plan

Who is the Regular Savings Plan suitable for?

- Individuals who are looking to build a lump sum by saving a regular amount either monthly or annually for a period of at least 10 years and who wish to invest in a spread of assets such as equities, property, fixed interest and cash. Individuals who may require some life cover of up to £100,000 for a specific term.
- Individuals who may wish to save regularly beyond the current friendly society tax exempt allowance.

Its Aims

- To build a guaranteed tax free lump sum payable to you at the end of a specified term by investing in the Society's With-Profits fund.
- Depending upon investment performance to enhance the guaranteed lump sum by the addition of annual bonuses.
- To provide a guaranteed sum payable at your death at any time during the plan.

Your Commitment

- You agree to pay a regular fixed premium for a specified number of years.
- You cannot withdraw cash from the plan other than by closing it and taking the surrender value, if applicable.

Risks

- Maturity proceeds will depend on the investment performance of the Society and its With-Profits fund.
- Your circumstances may change forcing you to cash in early. Any surrender value then payable may be less than you have paid in, particularly if you surrender during the early years.
- Inflation may reduce what you could buy in the future.
- Tax treatment of the plan may change in the future, affecting any benefits of the plan.
- Our deductions may turn out to be higher than expected.

Why should I save with the Kingston Unity Friendly Society?

Kingston Unity is a Friendly Society which was established in 1840 and is a mutual organisation owned by its members. Being mutual means that any surplus funds are used for the benefit of members and not to pay shareholders.

What is the Regular Savings Plan?

It is a regular savings plan which is designed to run for a set period and regular premium which you choose at the onset, normally between 10 and 30 years, (minimum term 10 years) to build a lump sum on maturity or earlier death. This plan invests in a fund on which Kingston Unity pays tax, but the proceeds of a Regular Savings Plan are tax-free at maturity under current legislation **(See section "Will there be any liability to tax")**.

How much can I save in a Regular Savings Plan?

The minimum amount you can pay into a Kingston Unity Regular Savings Plan is £15 per month or £180 annually unless the plan is for a child in which case the minimum is £5 per month or £50 annually. The maximum is £250 per month or £3000 per annum.

Who can save in to a Regular Savings Plan?

Anyone from birth to age 65 at entry can have a Regular Savings Plan, subject to acceptance.

Can children save in to a Regular Savings Plan?

A child may not have any income of his/her own but an adult can pay the premiums on their behalf and 'sponsor' the policy. We will send correspondence to the sponsor during the life of the policy but it should be remembered on maturity that the proceeds of the policy will be payable to the child. **The child does not need to be a child or grandchild of the sponsor.**

Note that under the terms of the Data Protection Act we can only give information about the plan to the sponsor of the plan or to the child.

Where is my money invested?

Premiums are invested into the Society's With-Profits fund. This fund is made up of investments into four main asset classes; equities, commercial property, fixed interest (eg gilts, corporate bonds etc) and cash. The purpose of this is to reduce investment risk whilst giving exposure to assets that over a period of time

are expected to generate growth and provide a balanced approach with low to medium risk.

This makes an appropriate investment for someone who is not averse to a small amount of risk but would like the opportunity to take advantage of potential growth in assets not given by deposit based accounts. The mix of assets will vary from time to time to reflect market conditions.

How does it work?

The Society will provide you with a fixed Sum Assured. The value of this depends upon the agreed premium level and the number of years that the policy is due to run. In addition to the Sum Assured, depending upon investment performance of the With-Profits fund, the Society's Board, in consultation with the Actuary may declare an annual bonus which is added to the Sum Assured **(see section 'How does the Bonus work?')**

How does the Bonus work?

The Society's Board, in conjunction with the Actuary, will review the performance of the With-Profits fund at the end of each year and decide how much of any profits generated can be allocated after the liabilities have been covered.

Any such allocation is paid in the form of an annual bonus which is declared generally in February or March each year, and applies to the previous year. It is calculated on the Sum Assured not on the premiums paid during the year. You will receive a bonus statement each year advising of the amount of new bonus and current policy value assuming it runs to the anticipated maturity date.

Once annual bonuses have been added to the plan they cannot be taken away assuming the plan runs to maturity. Therefore at maturity or earlier death you will be paid the guaranteed Sum Assured plus any bonuses. Note that there is no guarantee that an annual bonus will be declared, although historically the Society has never failed to do so.

There may also be a terminal bonus on maturity, but this is not guaranteed and will depend on investment performance over the life of the plan.

Are there any Guarantees?

Your plan will have a Guaranteed Sum Assured which is the minimum you will receive if the plan runs to its intended maturity date and all premiums are paid. On maturity or earlier death the plan value will be the guaranteed Sum Assured plus accrued bonuses.

The final policy maturity value will depend on investment performance over the life of the plan.

What happens if I stop paying premiums?

The Regular Savings Plan is a medium to long term savings plan.

If you surrender the plan before the maturity date there will be a surrender value payable, unless you surrender in the first 12 months, or have not paid at least 12 months premiums, in which case no surrender value will be payable. However, especially in the early years, the surrender value will be less than you have paid in. The Society reserves the right to lapse the plan if premiums are more than 6 months in arrears.

Will there be any liability to tax?

Your money is invested in a fund on which Kingston Unity pays taxes. Under current legislation you will not be subject to taxation on maturity proceeds from your plan. However, if you surrender your plan and you are a higher rate taxpayer in that year you may be liable for tax on your investment gain at the difference between the higher and basic rates of tax. The amount of the gain may result in a reduction of the amount of any old age relief or child tax credits being received. This information is based on our understanding of current taxation legislation which may change in the future.

If you are in any doubt about how the legislation may affect you, we strongly suggest that you seek professional taxation advice.

How will it work for me?

Below you will find an illustration which shows an example of possible payment on maturity or earlier surrender. If you require a specific illustration please contact us.

What might I get back?

The following table gives you an example of what you might get back in 10 years time. For this plan, you will always receive at least the Sum Assured at maturity or earlier death as long as all premiums due to date are paid.

An example (for illustration purposes only)

Male aged exactly 30 years at entry
Savings term: **10 years**
Monthly premium: **£25**
Sum Assured at maturity or earlier death: **£2,792**

If investments grew at **1.5% per year**
you would get back **£2,792**

If investments grew at **4.5% per year**
you would get back **£3,130**

If investments grew at **7.5% per year**
you would get back **£3,620**

- These figures are only examples and are not guaranteed - they are not minimum or maximum amounts.
- What you will get back depends on how the investment grows and the tax treatment of the investment.
- You could get back more or less than this
- Inflation would reduce what you could buy in the future with the amounts shown.
- All regulated firms use a standardised method for illustrations but their rates of return and charges may vary.

What if I want to cash in the policy?

- If you decide to cash in your policy during the first few years, you could get back less than you have paid in. The policy documents should be returned with written instructions.
- The table below shows what you might get back. The last two columns assume that investments will grow at 4.5% a year.

At the end of year	Total paid in to date £	Effect of deductions to date £	What you might get back £
1	300	173	134
2	600	208	419
3	900	248	715
4	1,200	291	1,020
5	1,500	338	1,340
The later years			
10	3,000	644	3,130

- The deductions include the cost of life cover, fees, expenses, charges and any surrender penalties and other adjustments.
- The last line in the table shows that over the full term the effect of total deductions could amount to £644. Putting it another way, if growth were to be 4.5% a year, which is in no way guaranteed, this would have the effect of reducing it to 0.8% a year.

Will any commission be paid?

If you are introduced to us by a third party, a fee may be payable by us to the introducing party. Any fee will be paid as a lump sum as soon as the policy is set up. Full details will be sent automatically with the policy documents, but can be provided in advance if required. **Fees will not be deducted directly from your investment.**

Are there any charges?

The Society charges its actual costs of running the Society between all of its policies in force. At present,

the amounts charged to this type of policy are between 55% and 60% of premiums for the first year of the plan and 8% thereafter plus 0.7% per annum of the fund size each year. The Society also charges for the life cover in excess of the fund generated on its expected cost. The effect of these charges are shown in the accompanying illustration. These charges are deducted before the annual bonus is declared and the bonus credited is calculated on the full sum assured.

Does this savings plan include Life Cover?

If death occurs during the term of the plan, your estate will receive the guaranteed Sum Assured plus any bonus that the plan has accrued.

Will I need a medical?

Acceptance of your application is subject to completion of a medical questionnaire and the Society may refuse your application or impose special terms if it deems this necessary due to your medical history. If a medical examination is necessary, the cost will be met by the Society.

Can I change my mind?

You can change your mind within 30 days from the date you receive the policy document. You will receive a full refund of any premium paid.

How to apply

Providing you do not need any advice, you should complete and return the application form, medical questionnaire and direct debit authority and send them to FREEPOST RSJC-BBGE-KSAX, Kingston Unity Friendly Society, 9 Navigation Court, Calder Park, Wakefield WF2 7BJ.

You can request a personalised illustration before applying if you wish. A personalised illustration will always be provided on receipt of your application.

What if I would like advice?

Due to regulation the Society is unable to provide Investment advice to you. If you would like advice you should consult an Independent Financial Adviser who may charge for their services.

The following websites list IFAs:

www.which-advisor.co.uk, www.ifa-guide.co.uk.

Note this does not constitute a recommendation of their services.

How can I contact you?

If you have any questions please contact our new business department at 9 Navigation Court, Calder Park, Wakefield, WF2 7BJ or telephone us on 01924 240164.

You can also email enquiries@kingstonunity.co.uk.

Language and Law

All communications and documentation will be supplied in English. In legal disputes the law of England and Wales will apply.

Legislation

It is possible that legislation affecting the Regular Savings Plan may change in the future. This may affect the benefits or conditions of the plan.

How do I make a complaint?

If you need to complain, please contact the Compliance Officer at the address under the section **"How can I contact you?"**. If you're not satisfied with our response you can write to The Financial Ombudsman Service, Exchange Tower, London, E14 9SR. Making a complaint will not affect your legal rights.

Client Category

We are required to categorise our clients. We will treat you as a "Retail Client" which means that you will benefit from the highest level of consumer protection.

Compensation

The Society is covered by the Financial Services Compensation Scheme (FSCS). If we cannot meet our obligations, you may be entitled to compensation from the scheme. This depends on the type of business and the circumstances of the claim. Most types of insurance business are covered for 90% of the claim with no upper limit. Information on compensation arrangements is available from the FSCS via www.fscs.org.uk or calling 0800 678 1100.



For more information call 01924 240164 or visit www.kingstonunity.co.uk

Kingston Unity

9 Navigation Court, Calder Park, Wakefield, WF2 7BJ. Tel: 01924 240 164 Fax: 01924 242 992
Email: enquiries@kingstonunity.co.uk Web: www.kingstonunity.co.uk

Kingston Unity is the trading name of Kingston Unity Friendly Society Limited, an incorporated Society within the meaning of the Friendly Societies Act 1992 (Register 775f). Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register 110056.

Regular Savings Plan Application Form



KINGSTON UNITY
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TRADITIONAL VALUES - MUTUAL BENEFITS

Please complete this form in **block capitals using black ink**.

For further details about the Regular Savings Plan, please see the 'Key Features document'.

If you would like help completing your application, please contact us on **01924 240164**

If you are taking out this plan for yourself then please complete section 1 and sections 3-8.

If you are taking out this plan on behalf of a child, please complete all sections.

1 your details

Details of policyholder

The policyholder is the person who will receive the proceeds of the plan at maturity, and who will be the life assured. If the plan is for the benefit of a child aged under 18 at entry, and the premiums will be paid by a sponsor, the child is still the policyholder.

Title	<input type="text"/>		
Surname	<input type="text"/>		
Forename(s)	<input type="text"/>		
Address	<input type="text"/>		
Postcode	<input type="text"/>		
Tel. No.	Day	<input type="text"/>	
	Evening	<input type="text"/>	
Email	<input type="text"/>		
Date of birth	<input type="text"/>	Male <input type="checkbox"/>	Female <input type="checkbox"/>

National Insurance Number

Unique Tax Reference (where known)

We will send all correspondence relating to a sponsored plan directly to the sponsor.

If either the adult policyholder or sponsor has been at the address(es) above for less than 3 years then please use this space to provide details of your address history for the past 3 years.

2 sponsor details

Only complete this section if you will be paying the premiums on behalf of a child aged under 18 at entry. If you have been at this address less than 3 years, please provide a 3 year address history in the box in section 1.

Title	<input type="text"/>		
Surname	<input type="text"/>		
Forename(s)	<input type="text"/>		
Address	<input type="text"/>		
Postcode	<input type="text"/>		
Tel. No.	Day	<input type="text"/>	
	Evening	<input type="text"/>	
Email	<input type="text"/>		
Date of birth	<input type="text"/>	Relationship to policyholder <input type="text"/>	

3 plan details

Term: Please note a plan must run for a minimum of 10 years.

Plan Term in years or Plan to mature at age

The plan is available from birth to 65 at entry and you must be no older than 75 on the date of maturity.

Complete one only Premium required or Sum Assured required
Frequency (tick one) Monthly ☐ Yearly ☐

Premiums will be collected by direct debit. Please indicate your preferred date of payment. 1st ☐ 16th ☐

You will also need to complete the enclosed direct debit authority.

Payment amount and frequency:

The minimum you can pay is £5 per month for a child (under 18 at entry) and £15 per month for an adult plan. If you wish to pay annually then the minimum premiums are £50 per year, or £180 per year, respectively. The maximum you can pay is £250 per month or £3000 per year if paid annually.

The Regular Savings Plan is a type of qualifying regular premium policy. The maximum you can pay per year into such policies is £3,600 for policies taken out on or after 6th April 2013, or for policies taken out before this date where a significant variation has occurred to this policy. We are unable to accept applications that would cause this limit to be exceeded. Therefore you should be aware that any contributions you already pay into qualifying policies may need to be taken into consideration when applying for a Regular Savings Plan with the Society. If you are in any doubt as to whether you are already paying into qualifying policies, please seek professional advice.

3 continued

Please answer the following statement in relation to your application:

Are you (or the Policyholder if you are the Proposer) a beneficiary under another qualifying policy issued on or after 6th April 2013 or issued before that date where a premium limit event has occurred (eg a significant moderation/variation of the policy) Yes ☐ No ☐ please tick.

If you have ticked yes, you may only proceed with this application if you are not in breach of the annual premium limit of £3,600 for qualifying policies, including this new policy. Pure protection policies, and existing protected policies as at 5th April 2013 which are issued and maintained for a specific term for the sole purpose of repaying the capital of an interest only mortgage are excluded from the annual premium limit.

4 permission to keep you informed

Information about you will be held by **Kingston Unity** to provide the products and services for which you apply. We would also like to keep you informed of other products and services. Please tick the appropriate boxes if you **DO NOT** wish to be sent information about our products and services by: mail ☐ phone ☐ email ☐ You can change any of your choices by calling us on **01924 240164**

5 declaration - please ensure you sign and date this section

I hereby apply for the Regular Savings Plan. I declare that to the best of my knowledge and belief the answers given above, and in the attaching Medical Questionnaire, are true and complete. I agree that the information supplied will be the basis of the contract between myself and Kingston Unity Friendly Society. I understand that any assurance will not commence until the contract is accepted by the Society.

The right to benefit may be lost if disclosure is not made of facts likely to affect the risk. If in doubt, such facts should be disclosed on proposal.

Qualifying policy annual premium limit statement – In making this proposal for the issue of a qualifying policy I am not in breach of the annual premium limit for qualifying policies of £3,600 at the date this proposal and statement is made.

The Regular Savings Plan is subject to the Key Features document. For your benefit and protection you should read this document carefully before signing this application form. If you do not understand any point please ask us for further information. I understand that a copy of this application and rules is available on request.

I understand that under the current Money Laundering Legislation and other statutory requirements ID verification checks may take place if required, including by electronic means. I authorise such checks.

I declare that this application has been completed to the best of my knowledge and belief. I agree to inform Kingston Unity in writing immediately of any changes in my details.

We will treat you as a 'retail customer' which means that you will receive the highest level of customer protection available under UK financial services rules and regulations.

Client Agreement

I agree to be bound by this Client Agreement, which is a legal agreement, and defines our respective rights and obligations.

Your Rights

You will be treated fairly in all of your dealings with Kingston Unity including:

- The product and associated services will be clearly described, so that you can decide whether it meets your needs

- Being provided with clear and accurate information, during and after the point of sale
- Our dealing effectively with your queries and complaints. We publish our internal complaints handling process on our website www.kingstonunity.co.uk and these are also available on request. In circumstances where you feel your complaint has not been dealt with to your satisfaction, or if we have not been able to give you a final response within eight weeks, then you will have the option of contacting the Financial Ombudsman Service. Their website is www.financial-ombudsman.org.uk.

Your Obligations

- To complete the application to the best of your knowledge and inform Kingston Unity in writing immediately of any changes in your circumstances
- To read the documentation that we will send to you, particularly the Key Features Document.

Data Protection

In order to process your application, we must obtain certain information from you. We will also need to maintain certain other records.

- You agree that the information we hold about you can be held electronically and/or in hard copy form.
- You agree that any information we hold about you may be disclosed a) to third parties for the purpose of processing your application and ongoing membership, b) to our Regulators, c) to our Compliance Consultants, d) It will not be disclosed to any other parties (even if related) without your express permission in writing.
- If your plan has been arranged as an advised sale via an IFA, then we will automatically disclose your plan information to them unless you instruct us otherwise. If in future you do not wish to give us permission to disclose your information to your IFA, or if your relationship with your IFA ceases then please advise us.
- If you have been referred to us by an IFA then we will not provide them with any details of your plan information and we will send all documentation directly to you.

Please sign and date this declaration.

Policyholder/Sponsor's signature 

Date

6 Please complete this section if this is a non-advised sale:

Kingston Unity does not give advice in relation to its products and our external and Society introducers are not authorised to give advice. However, you may have received advice from an Independent Financial Advisor in relation to this plan. Where you have received advice from an Independent Financial Advisor, **please do not complete this section.**

I confirm that I have not requested nor received any advice from the Society or its introducers in relation to this product.

Signed:

Date:

7 return to us

Please complete section 8 fully and then return your application to us.

Freeport RSJC-BBGE-KSAX, Kingston Unity, 9 Navigation Court, Calder Park, Wakefield, WF2 7BJ

IFA Ref/Name

How did you hear about us? IFA ☐ KU Agent ☐ KU Website ☐ Other (specify) ☐

Don't forget to enclose your completed direct debit authority.

8 Application Form Medical Questionnaire



KINGSTON UNITY
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Please complete the medical questionnaire as this is an integral part of your application.
All questions refer to the prospective policyholder.

SECTION A - Health and lifestyle

Height and weight

Please state your height without shoes ft ins or m

Please state your weight in indoor clothes st lbs or kg

If you are currently pregnant, please state your pre-pregnancy weight

Cigarettes

Have you smoked any cigarettes in the last 12 months? ☐ Yes ☐ No

If Yes, please state number of cigarettes smoked per day

If you have given up smoking cigarettes within the last twelve months, please state your previous average daily consumption prior to giving up

(We may ask you to undergo a simple test to confirm your answers to these questions)

Have you used any other tobacco products or any nicotine replacement products in the last 12 months? ☐ Yes ☐ No

Other tobacco products include cigars, pipe smoking, and chewing tobacco.

(We may ask you to undergo a simple test to confirm your answers to these questions)

Alcohol

Do you consume alcoholic drinks? ☐ Yes ☐ No

If Yes, how many units of alcohol do you drink on average each week? units

A unit of alcohol is the equivalent to each of the following:

a half pint of normal strength beer, lager or cider ~ one standard glass of wine ~ a single measure of spirit

Alcohol advice

Have you ever sought or been given medical advice to reduce the level of your drinking? ☐ Yes ☐ No

If Yes, please give details ...

Drugs

Within the last five years, have you taken drugs other than for the treatment of a medical condition? ☐ Yes ☐ No
e.g. cocaine, heroin etc.

If Yes, please give details ...

If you answer YES, to any part of section B and/or C, please provide details on a separate sheet.

SECTION B - Other life applications

Has any application you've made for life, health or critical illness cover been declined, postponed or accepted with increased premiums, exclusions or restrictions? ☐ Yes ☐ No

SECTION C - Health and Medical details

a. Have you consulted your doctor during the last 12 months for anything other than minor ailments or those listed ☐ Yes ☐ No

Have you ever experienced:

b. angina, heart attack or any other disorder of the heart? ☐ Yes ☐ No

This question does include heart valve disorders, rheumatic fever, cardiomyopathy and heart abnormalities or defects present at birth.

SECTION C - Health and Medical details cont'd...

- c. stroke, Transient Ischaemic Attack (TIA), brain haemorrhage or any permanent brain injury through accident? ☐ Yes ☐ No
- d. any form of cancer, leukaemia, Hodgkins disease, lymphoma, brain or spinal tumour? ☐ Yes ☐ No
- e. multiple sclerosis, optic neuritis, Parkinson's disease, paralysis, cerebral palsy, dementia or Alzheimer's disease? ☐ Yes ☐ No
- f. blurred or double vision, loss of feeling, numbness, pins and needles, tingling of the limbs or face or any disease or disorder of the central nervous system (brain, spinal cord and nerves), which has not already been mentioned in earlier questions? ☐ Yes ☐ No
- g. diabetes? ☐ Yes ☐ No
- h. any disease or disorder of the arteries including disease in the legs or of the aorta? ☐ Yes ☐ No

Within the last five years have you experienced:

- i. anxiety state, stress, depression, chronic fatigue, any other mental or nervous illness? ☐ Yes ☐ No
- j. any problem, disease or disorder affecting your digestive system, stomach, bowel, liver, pancreas or gall bladder? ☐ Yes ☐ No

Within the last two years, have you had any treatment for raised blood pressure or been advised to take treatment, or to have your blood pressure monitored? ☐ Yes ☐ No

Within the last five years, other than in respect of the conditions that you have already declared have you either? ☐ Yes ☐ No

received any medical attention at a hospital as an inpatient or outpatient ☐ Yes ☐ No

or

had or been advised to have any investigations, scans or blood tests including HIV ☐ Yes ☐ No

Other than in respect of the conditions that you have already declared, are you currently:

experiencing any symptoms or complaints for which you have not consulted a doctor ☐ Yes ☐ No

or

receiving any form of treatment or medication ☐ Yes ☐ No

or

awaiting any medical or surgical consultation or follow up ☐ Yes ☐ No

or

awaiting any test or investigation? ☐ Yes ☐ No

SECTION D - Doctor's details

(A report from your doctor will not always be requested).

Title

Practice address

Doctor's Initials

Doctor's surname

or

Medical Centre

Telephone No.

(please include the full code and any extensions)

Post code: <input type="text"/>

Signed

Date

Data Protection - The information provided will only be used by Kingston Unity to set up and administer the Policy.

Kingston Unity, 9 Navigation Court, Calder Park, Wakefield WF2 7BJ. Tel: 01924 240164 email: enquiries@kingstonunity.co.uk website: www.kingstonunity.co.uk

Kingston Unity is the trading name of Kingston Unity Friendly Society Limited, an incorporated Society within the meaning of the Friendly Societies Act 1992 (Register 775f).
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register 110056.



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Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the white boxes only using a ball point pen
and send it to:

Kingston Unity Friendly Society Limited

9 Navigation Court,
Calder Park,
Wakefield,
WF2 7BJ

Service User Number

2 7 4 3 8 4

Name(s) of Account Holder(s)

--	--	--	--	--	--	--	--	--	--

Bank/Building Society account number

--	--	--	--	--	--	--	--	--	--

Branch Sort Code

--	--	--	--	--	--

Name and full postal address of your bank or building society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference Number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

FOR KINGSTON UNITY FRIENDLY SOCIETY LIMITED OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society.

Instruction to your Bank or Building Society

Please pay Kingston Unity Friendly Society Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Kingston Unity Friendly Society Limited and, if so, details will be passed electronically to my Bank / Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instruction for some types of account

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Kingston Unity Friendly Society Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Kingston Unity Friendly Society Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Kingston Unity Friendly Society Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Kingston Unity Friendly Society Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.





®

about our services and costs



9 Navigation Court
Calder Park
Wakefield
WF2 7BJ

1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. This document is designed by the FCA to be given to consumers buying certain financial products. You need to read this important document. It explains the service you are being offered and how you will pay for it.

2. Whose products do we offer?

☐

We offer products from the whole market.

☐

We only offer products from a limited number of companies.

☒

We only offer our own products.

3. Which service will we provide you with?

☐

We will advise and make a recommendation for you after we have assessed your needs.

☒

You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

☐

We will provide basic advice on a limited range of stakeholder products and in order to do this we will ask some questions about your income, savings and other circumstances but we will not:

- conduct a full assessment of your needs;
- offer advice on whether a non-stakeholder product may be more suitable.

We can only offer advice on the products from Kingston Unity. These products will enable you to:

- protect yourself and your loved ones in the event of death
- save and invest with the added benefit of protecting yourself and your loved ones in the event of death
- provide benefit cover in the event of sickness
- provide cover towards health and medical expenses

4. What will you have to pay us for our services?

If you buy a financial product, there will be no payments such as commission or fees payable.

5. Who regulates us?

Kingston Unity, 9 Navigation Court, Calder Park, Wakefield, WF2 7BJ is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Kingston Unity's FCA Register number is 110056.

Kingston Unity is the trading name of Kingston Unity Friendly Society Limited, an incorporated Society within the meaning of the Friendly Societies Act 1992 (Register 775f).

Kingston Unity's permitted business is advising and arranging life assurance and pensions business.

You can check this on the FCA's Register by visiting the FCA's website www.fca.org.uk/register or by contacting the FCA on 0800 111 6768.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

...in writing Write to Kingston Unity, Complaints Department, 9 Navigation Court, Calder Park, Wakefield, WF2 7BJ

...by phone Telephone (0192) 424 0164

We will provide you with a copy of our complaints handling document on request and it is also available on our website www.kingstonunity.co.uk. If you cannot settle your complaint with us, you can refer it to the Financial Ombudsman Service. Their website is www.financial-ombudsman.org.uk

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim

Most types of insurance business are covered for 90% of the claim with no upper limit.

Further information about compensation scheme arrangements is available from the FSCS.



A Guide to how we manage our with profits fund

Principles and Practices of Financial Management (PPFM)

This document sets out how the Society manages it's with profit fund and can be obtained on request from head office or by download from our web site. It covers two areas; the principles which are high level statements regarding the long term management of the fund, and the practices which are statements about how we implement the principles. Over time we may amend the principles but if we do this we will write to members to advise them of the changes. If we amend the practices we will write to members at the earliest opportunity to inform them.

This guide aims to provide a simplified version of the main items contained in the PPFM.

What are our guiding principles

- **We manage our with profit fund in a lawful, sound and prudent manner.**
- **We aim to treat all our customers fairly.**
- **We will operate in a manner to enable us to pay all guaranteed benefits when they become due.**

What is the with profit fund

This is an investment fund where your money is combined with that of other customers and then invested in a range of different assets (see section: How is the with Profit Fund invested). The objective is to ensure that on death or maturity you will receive the guaranteed benefit under the policy along with any annual bonus that has been added. Annual bonus is not guaranteed to be paid and may vary, including the possibility of none being paid in a particular year or years, depending upon the investment performance of the fund. Some of our policies may also have a terminal bonus added but again this depends on the funds' performance.

- **Annual bonus** - The rate of bonus is set by the Society's Board after consultation with the With Profits Actuary, usually once every year. It is set by taking into account what the fund can afford both now and in the future to make sure that we can meet all the guaranteed amounts when they need to be paid. Once an annual bonus has been added it cannot be taken away providing the policy runs to maturity.
- **Interim bonus** - This type of bonus may be added if your policy matures during a period for which an annual bonus has not been declared.
- **Terminal bonus** - Any terminal bonus is again agreed by the Board following consultation with the With Profits Actuary. This type of bonus is designed to ensure that the amount that you get back fairly represents the performance of the fund during the period of your investment.

What is an Asset Share

An asset share is calculated by taking into account the premiums you have paid, the investment performance of the fund whilst you have been investing minus the charges that we make to cover expenses. The investment returns credited reflect the level of guarantees on an individual policy. If the guaranteed benefits on a policy are high we have to adopt a safer investment approach in order to meet the guarantee (for example by investing in deposits or fixed interest assets). However where guarantees are low it allows us to invest in assets that may have a higher level of risk attached but over time could be expected to outperform the safer assets to provide a better return.

On average we aim to pay out the full asset share to policyholders but we also use smoothing (see section on smoothing) to make sure that payouts, wherever possible, do not alter significantly from year to year. The Society's Board sets the target range for payouts and these are detailed in the PPFM.

What is smoothing

Smoothing helps to protect policyholders from short term fluctuations in the value of assets within the fund but will not protect from long term and sustained falls in value. We do this by retaining some of the surplus during a good year and distributing a similar amount during a poorer year. It can be used to:

- **Reduce the variation in maturity values between policies maturing at the same time with different contribution levels and type.**
- **Reduce the variation in maturity values at different maturity dates.**
- **Reduce the differences in payouts over time.**

What are charges

Charges are there to cover the expense of selling and setting up the policy, investment and ongoing administration. We assess what these are likely to be over the period of the policy but they can vary. If actual expenses are higher than those shown in the illustration any excess will be charged against the asset share and therefore any future bonus credited.

What happens if you end the policy before it matures

If you want to stop paying the premiums on your policy (another name for this would be surrender) we have to calculate how much to pay you to be fair both to you and the other members remaining in the fund. We do this by using an asset share approach with a target range of 100% though this may vary slightly. Unlike on maturity there is no guarantee that you will receive a certain amount and particularly during the early years you may not get back as much as you have paid in.

What happens if you die before the end of the policy term

You will receive the guaranteed sum assured or fund value depending on the type of policy along with all regular bonus that has been added up to the date of death.

What is a Market Value Reduction (MVR)

At certain times we may apply an MVR to reduce the surrender value of with profit investment bonds and ISA's. We do this to bring the overall payout closer to the asset share when the underlying value of the assets in our fund is lower to ensure that:

- **The surrender value is not unfairly higher than the market value of the assets in the fund.**
- **To protect the remaining members by making sure that a fair share remains.**

We will advise you if we are applying an MVR when you ask for a surrender value but this can change at any time if there is a sudden drop in the value of assets in the fund.

Our with-profit bond has guaranteed MVR free dates at every fifth anniversary and the ISA on the tenth anniversary and each subsequent five years. In addition we do not apply an MVR on death.

How is the With Profit fund invested

The with profit fund is invested in a range of different assets such as shares, property, fixed interest type investments for example Government and corporate bonds and cash. We vary the proportions held in each particular asset class depending upon:

- **The level of guarantees on the fund.**
- **The current and future financial position to ensure that we meet the reasonable expectations of our customers. We aim to maximise the investment return whilst providing a safe route to meeting commitments.**

We operate the fund within an investment matrix agreed by the Actuary and review the percentage of assets held in a particular class formally each year and more frequently when there is volatility in the market. You can find out the split of where the assets are held at a specific time by contacting head office.

Do we have more assets than the total asset shares.

We always hold more assets than we need to pay policyholders to meet the benefits promised to them. These extra assets are sometimes referred to as the 'estate' and this provides the Society with working capital and extra security to cover unforeseen risks. They may also be used to smooth out policy payouts and absorb losses and profits. Over the long term the Society Board will credit or debit any difference in the estate back to or from the asset shares of policyholders.

What risks are there to the With Profit Fund

As the Society does not have shareholders the With Profit members receive the benefits but also bear the risk of running the fund. The main risks to which the fund is exposed are:

- **New business:** The cost of acquiring new business may be higher than the immediate charges that flow from the policy. We manage this by ensuring that the cost of selling and maintaining new business can be supported by the fund without damaging the interests of existing policyholders. This may result in restrictions being made on the amount of new business that we accept during a particular period.
- Any other business ventures that the Society undertakes such as new products or establishing new ways to market our products may be supported by the with profit fund with any profits or losses accruing to the fund. The Board will take advice before approving any activity from the With Profit Actuary who has to report whether such ventures are consistent with our Principles and Practice of Financial Management.
Any profits or losses are normally added to the individual asset share by a smoothed addition or subtraction from the asset share.
- The general risks of carrying out insurance business such as operational or compliance failures.



The full version of our PPFM is available either on request by calling our number or by visiting the website shown below.

For more information call 01924 240164 or visit www.kingstonunity.co.uk

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