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| --- | --- |
| **Bot** | **User** |
| Hello, I am ABC Technical smart assistant. How can I help you today | Hi |
| Enter your name | any |
| Hello any, enter your phone number | Phone number |
| Please enter your email id | emailed |
| Thanks for your details. How can I help you today! |  |

|  |  |
| --- | --- |
| **User** | **Bot** |
| How many branches do you have |  |
| Is it same fee in all of your branches |  |
|  |  |
|  |  |

Welcome Intent

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| --- |
| Hello Welcome to ABC Technologies, How can I help you today  Courses with fee details  Career guidance  Cloud computing training details  Online training details  Classroom training details  Course timings  Certification details  Our branches  Faculty details  Placements  Contact |

**Fallback Intent :**

|  |
| --- |
| I didn’t get your query please rephrase your question or Check your question might match here  Courses with fee details  Career guidance  Cloud computing training details  Online training details  Classroom training details  Course timings  Certification details  Our branches  Faculty details  Placements  Contact |

Knowledge Base:

|  |  |
| --- | --- |
| How many branches do you have |  |
| Is it fee same for both online and offline same |  |
| Is it your certificate valid for getting jobs |  |
| How many days will your certificate valid |  |
| Will you provide placement during the course |  |
| Need career path guidance | You can contact our career guidance team at 111-11111111 |
| Which cloud training is good at present |  |
| Will you please provide certification details about aws |  |
| I have 2+ years’ experience want to learn cloud computing. Which cloud training is helpful for me. |  |
|  |  |

Entities

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| --- | --- |
| Entities Details |  |
| Courses | Python, Core Python, Java, JavaScript, Advanced python, Core Java, Advanced Java , Ruby, Scala , Hadoop , Big Data, Angular JS, View JS, Web Technologies ,  GCP, AWS, Azure, Cloud computing , |
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