

Gartner Security & Risk Management Summit

4 – 7 June 2018 | National Harbor, MD

How do I register for the event?

Please visit the Gartner Security & Risk Management Summit [registration page](#) or call Gartner Global Events at 1.866.405.2511.

How can I make my hotel reservation?

After **May 11, 2018 at 5:00 p.m. EDT** you will need to contact the hotel directly to make a new reservation or change/cancel an existing reservation.

Where is Gartner providing hotel accommodations and how can I contact them?

Gaylord National Resort & Convention Center
Reservations: 301.965.4000

AC Hotel by Marriott National Harbor
Reservations: 888.236.2427

The Alexandrian, Autograph Collection by Marriott
Reservations: 703.842.2733

Residence Inn National Harbor
Reservations: 800.331.3131

Hampton Inn & Suites National Harbor
Reservations: 301.567.3531

MGM National Harbor
Reservations: 844.646.6847

Hilton Alexandria Old Town
Reservations: 703.837.0440

Embassy Suites Alexandria
Reservations: 703.684.5900

Springhill Suites Alexandria Old Town/Southwest
Reservations: 888.287.9400

Courtyard Alexandria Old Town/Southwest
Reservations: 800.321.2211

Residence Inn Alexandria Old Town/Duke Street
Reservations: 800.331.3131

Hilton Garden Inn Alexandria Old Town
Reservations: 703.302.8300

Sheraton Suites Old Town Alexandria
Reservations: 703.836.4700

Is there shuttle service to/from the offsite hotels?

Yes, Gartner is providing complimentary shuttle service for all registered attendees to/from the below properties and the Gaylord National Resort & Convention Center starting at 1:00 p.m. on Sunday, June 3, until 9:30 a.m. on Thursday, June 7.

The Alexandrian, Autograph Collection by Marriott
MGM National Harbor
Hilton Alexandria Old Town
Embassy Suites Alexandria
Springhill Suites Alexandria Old Town/Southwest
Courtyard Alexandria Old Town/Southwest
Residence Inn Alexandria Old Town/Duke Street
Hilton Garden Inn Alexandria Old Town
Sheraton Suites Old Town Alexandria

What do I do if I am having trouble logging into the registration system?

Attendees who are having trouble logging into their gartner.com account should follow the links and instructions on the login page for assistance. [Resetting credentials](#) can be done online.

Will there be special rates offered by the hotel?

Yes, Gartner has reserved a limited block of hotel rooms for attendees of the Gartner Security & Risk Management Summit at the Gaylord National Resort & Convention Center at the price of \$269 plus applicable taxes and resort fees per night. Additional rooms are being held at the AC Hotel at \$269 plus applicable taxes per night, Courtyard Alexandria Old Town at \$269 plus applicable taxes, Embassy Suites Alexandria at \$277 plus applicable taxes, Hampton Inn & Suites National Harbor at \$269 plus applicable taxes, Hilton Alexandria Old Town at \$277 plus applicable taxes, Hilton Garden Inn Old Town Alexandria at \$277 plus applicable taxes, MGM National Harbor at \$279 plus applicable taxes, Residence Inn National Harbor at \$269 plus applicable taxes, Residence Inn Old Town at \$269 plus applicable taxes, Sheraton Alexandria at \$239 plus applicable taxes, Springhill Suites Alexandria Old Town at \$249 plus applicable taxes and the Alexandrian at \$269 plus applicable taxes. A limited number of government rated rooms are also available at the Gaylord National Resort & Convention Center.

Please note that the Gartner discounted rates cannot be guaranteed for rooms booked after **May 11, 2018 5:00 p.m. EDT**

Do you require a minimum night stay at the hotel?

Yes, there is a mandatory 2 night minimum stay.

What if I need to change or cancel my hotel reservation?

After May 11, you will need to contact the hotels directly to change or cancel an existing reservation.

Please be aware that cancellations are allowed up to **May 11, 2018 at 5:00 p.m. EDT** without penalty. After **5:00 p.m. EDT on May 11, 2018** the hotel will charge a non-refundable deposit of the minimum night stay.

All hotel changes must be completed prior **5:00 p.m. EDT on May 11, 2018**. Any change or cancellation made to your stay after this time will need to be done directly with the hotel.

Failure to check-in on your scheduled arrival date will result in a cancellation of your entire reservation and will be subject to the cancellation penalty.

Please note that if you cancel your event registration you will need to cancel your hotel reservation separately.

I received a phone call from someone saying they can offer me a room at a lower rate or at a different hotel. Is this a scam?

Gartner as a rule will always contact attendees directly about administration of their Event experience. Gartner Events always provide notice to Attendees and Sponsors when we will be using a third party provider like George P. Johnson as part of the Event administration. As such, it is good practice to assume that any third party provider that contacts you about a Gartner event may be a scam. Case in point: many of our exhibitors and delegates have been contacted by an organization claiming to be affiliated with Gartner, Exhibitors Housing Management. This is a scam as Gartner is not in any way affiliated with EHS. If you have registered as an attendee or exhibitor for Gartner Security & Risk Management Summit and you receive an email from a third party provider claiming to be contacting you on behalf of Gartner Events, please contact the Gartner Global Events team at gartnerglobalevents@gartner.com before responding.

Are rooms available at a government rate for Public Sector attendees?

We have secured a number of rooms that are available at the current GSA per diem rate and are subject to availability. Government rooms are subject to the same cancellation terms and conditions as standard rooms.

Can I book more than 1 reservation?

Only registered attendees will be able to make a reservation. In order to provide an enhanced hotel reservation process for our registered client's provisional reservations are not permitted. However, if you are part of a registered team looking to stay together, please email the Gartner Global Events Team at gartnerglobalevents@gartner.com with details of the registered attendees and hotel preference. These blocks will be available on a first-come, first-served basis.

Who do I contact if I have a question?

For assistance with hotel reservations please contact [Gartner Global Events](#) at 1.866.405.2511.