

# Aman Sharma

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## Certifications

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### Geekster | Geekster Full Stack Web Development Bootcamp

- Accomplished over 200 Data Structures and Algorithms (DSA) coding challenges on the Geekster platform.
- Actively engaged in multiple coding contests hosted by the platform, showcasing proficiency in problem-solving and algorithmic thinking.
- Worked on various projects like **Typing Speed Checker** , **Github Finder**, **Codepen**, **Weather App**
- Technical Stack Learned : **HTML**, **CSS**, **Tailwind**, **JavaScript**, **React** and **Java**

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## Professional Experiences

### Teleperformance

Sep/2023 - Mar/2024

#### Technical Support Executive

- Delivered exceptional technical support, resolving customer inquiries and issues via phone, email, and chat.
- Consistently met performance targets, including response time, resolution time, and customer satisfaction.
- Documented customer interactions and technical issues in the company's ticketing system for future reference and continuous improvement.
- Collaborated with team members to ensure seamless customer experience and quick issue resolution.

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## Projects

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### CodePen Clone [\[Link\]](#)

- Developed a web application inspired by **CodePen** using React, aimed at providing users with a platform for collaborative code editing and sharing.
- Implemented real-time features to enable instant updates and collaboration among users, enhancing the user experience. Conducted thorough testing and debugging to identify and resolve issues promptly, enhancing the overall stability and performance of the application.
- Tech Stack: **React**, **Firebase**.

### Food Delivery Web App [\[Link\]](#)

- Developed a **responsive food delivery application** using React.js, enabling users to browse restaurants, view menus, and order meals online.
- **Integrated with a restaurant API** to provide users with real-time menu options, delivery estimates, and order tracking, improving functionality and user experience.
- Tech Stack: **React**, **API**, **CSS**, **Context API**, **Vercel**.

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## Skills

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- **Computer Language** : Java, Javascript
- **Frameworks / Libraries** : ReactJS, Redux
- **Additional Courses** : Data Structure and Algorithms, System Design
- **Tools & Technologies** : Git, VS code.

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## Education

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Year	Degree/Examination	Institution/ Board	CGPA/Percentage
2022	B. Tech	Government Engineering College, Ajmer	7.6 CGPA
2018	12th	RBSE	48.0%
2016	10th	RBSE	70.0%