Asher Pappas

Web Development Student

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About Me

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Experience

Skills:

Typing Avg 55 WPM

Attention to detail

Critical thinking

Communication

Organization

Microsoft Office

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Education

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Asher (Seaena) Pappas
Located in Sandy Utah, 84093

801-834-3487
asherpappas@gmail.com

I feel most fulfilled when I am working as part of a team, using problem solving and analytics to perform a job. I am continuing my professional development by learning front and back end web development (coding) through the University of Utah.

Castlight Health / Customer Service Agent (tier 1)
Sept 2020 - PRESENT, Sandy, Utah

My duties at this company included (but were not limited to):

Written and verbal communication with customers, CRM software logging each interaction, data entry and organization of cases, problem solving and analysis

StubHub / Customer Experience Expert
Oct 2019 - June 2020, Draper, Utah

My duties at this company included (but were not limited to):

Written and verbal communication with customers, problem solving, data entry and analyzing forms to submit to QA, daily use of CRM software ZenDesk

Molina Healthcare / Pharmacy Data Entry and Customer Service
March 2019 - Oct 2019, Midvale, Utah

My duties at this company included (but were not limited to):

Daily use of CRM and RXCLAIMS software for data entry, taking inbound calls from customers and medical professionals, reviewing and analyzing Prior Authorization forms.

Great Basin High School / High School Diploma
Located in Clearfield, Utah
Graduated Nov 2017

University of Utah / Full Stack Web Development
Nov 2020 - PRESENT, Salt Lake City, Utah

HTML / CSS3, JavaScript / JQuery / Node.js, PHP, Express.js / React.js / Bookshelf.js, Database Theory, MongoDB, MySQL, Command Line, Git