**PEW INTERNET PROJECT – Survey questions for 25th Anniversary of the Web**

**PSRAI Omnibus January Week 2 (January 9-12, 2014)**

**Revised: January 8, 2014**

ASK ALL:

PIAL1 Do you use a desktop or laptop computer at your workplace, at school, at home, or anywhere else on at least an occasional basis? {PIAL trend, March 2000 Q5 - modified}

1 Yes

2 No

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL:

EMINUSE Do you use the internet or email, at least occasionally? {PIAL trend}

1 Yes

2 No

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL:

INTMOB Do you access the internet on a cell phone, tablet or other mobile handheld device, at least occasionally? {PIAL trend}

1 Yes

2 No

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF LANDLINE SAMPLE (SAMPLE=1):

PIALQL1 Next... Do you have a cell phone, or not? {PIAL trend}

1 Yes

2 No

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF HAVE CELL PHONE (PIALQL1=1 or SAMPLE=2):

SMART1 Some cell phones are called “smartphones” because of certain features they have. Is your cell phone a smartphone such as an iPhone, Android, Blackberry or Windows phone, or are you not sure? {PIAL trend}

1 Yes, smartphone

2 No, not a smartphone

8 Not sure/Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL2 Did you happen to use the internet or email YESTERDAY on a computer or mobile device? {PIAL trend, March 2000 - modified}

1 Yes, used internet/email yesterday

2 No, did not use internet/email yesterday

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF WENT ONLINE YESTERDAY (PIAL2=1):

PIAL3 When you used the internet or email yesterday, did you use it while you were at HOME? {PIAL trend, March 2000 modified}

1 Yes, used at home

2 No, did not

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF WENT ONLINE YESTERDAY (PIAL2=1):

PIAL4 Did you use the internet or email yesterday while you were at WORK? {PIAL trend, March 2000 modified}

1 Yes, used at work

2 No, did not

3 **(VOL.)** Did not work yesterday

4 **(VOL.)** No job / Not employed

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL:

PIAL5 How difficult would it be, if at all, to give up the following things in your life? If you do not use or have the item, just tell me. How hard would it be for you to give up... **[INSERT ITEM; RANDOMIZE a-c**; **ASK d-f LAST, AS A GROUP IN ORDER]**? {Gadgets 2007 Q49; Gadgets 2006 GAD8, Spring 2009 Q51}

**[READ FOR FIRST ITEM: THEN AS NECESSARY:** Would it be very hard, somewhat hard, not too hard, or not hard at all?**]**

a. Your television

ASK b IF LANDLINE SAMPLE (SAMPLE=1) or IF DUAL-USERS FROM CELL SAMPLE (SAMPLE=2 and QC1=1)

b. Your landline telephone

ASK c IF HAVE CELL PHONE (PIALQL1=1 or SAMPLE=2):

c. Your cell phone or smartphone

ASK d-f IF ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

d. The Internet

e. E-mail

f. Social media such as Facebook or Twitter

CATEGORIES

1 Very hard

2 Somewhat hard

3 Not too hard

4 Not hard at all

5 **(VOL.)** Impossible

6 **(VOL.)** Do not use / Do not have

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF GIVING UP INTERNET WOULD BE ‘VERY’ OR ‘SOMEWHAT’ HARD OR ‘IMPOSSIBLE’ (PIAL5d=1,2,5):

PIAL6 Which ONE of these statements comes closest to the reason that you would find it hard to give up the internet, even if neither statement is exactly right? **[READ AND RANDOMIZE 1-2]** {new}

1 It would be hard to give up the internet because being online is ESSENTIAL to me because I NEED it for my job or for another reason, OR

2 It would be hard to give up the internet because I really enjoy being online?

3 **(VOL.)** Both equally

4 **(VOL.)** Neither

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL7 Thinking back… What YEAR did you first started using the internet?

**[IF RESPONDENT STRUGGLES, ADD:** “Just give us a rough estimate about the year you first started using the internet.”**]** {new}

**[IF R GIVES RESPONSE IN NUMBER OF YEARS, PROBE:** About what CALENDAR year did you first start using the internet?**]**

\_\_\_ **[RECORD EXACT 4-DIGIT YEAR 1900-2014]**

5555 **(VOL.)** All my life

7777 **(VOL.)** For as long as I can remember

8888 **(VOL.)** Don’t know

9999 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL8 We’re interested in the different types of experiences people have when they use the internet. Have you ever experienced any of the following things online? Have you ever... **[INSERT ITEMS; RANDOMIZE]**?

a. Seen an online group come together to help a person or a community solve a problem

b. Left an online group because the interaction became too heated or members were unpleasant to one another

c. Been treated unkindly or been attacked by someone online

d. Been treated kindly or generously by others online

CATEGORIES

1 Yes

2 No

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL9 Thinking about your relationships in general... OVERALL, would you say that... **[READ AND ROTATE 1-2]**

1 Communicating online with friends and family generally STRENGTHENS those relationships, OR

2 Communicating online with friends and family generally WEAKENS those relationships?

3 **(VOL.)** Both equally

4 **(VOL.)** Neither

5 **(VOL.)** Don’t communicate with friends and family online

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL10 Based on all of your online experiences, would you say that people you have witnessed or encountered on the internet are **[ROTATE:** (mostly kind) or (mostly unkind)**]** to each other?

1 Mostly KIND

2 Mostly UNKIND

3 **(VOL.)** Both equally

4 **(VOL.)** Neither

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL11 Overall, when you add up all the advantages and disadvantages of the internet, would you say the internet has mostly been **[ROTATE:** (a GOOD thing) or (a BAD thing)**]** for society?

1 Good thing

2 Bad thing

3 **(VOL.)** Some of both

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

PIAL12 How about you, personally? Overall, when you add up all the advantages and disadvantages of the internet, would you say the internet has mostly been **[ROTATE IN SAME ORDER AS PIAL11:** (a GOOD thing) or (a BAD thing)**]** for you?

1 Good thing

2 Bad thing

3 **(VOL.)** Some of both

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

SEX **RECORD RESPONDENT SEX (DO NOT ASK)**

1 Male

2 Female

ASK ALL:

EMPLOY Are you now employed full-time, part-time, or not employed?

1 Employed full-time

2 Employed part-time

3 Not employed

9 **(DO NOT READ)** Don’t Know / Refused

ASK ALL:

PAR Are you the parent or guardian of any children under age 18 now living in your household?

1 Yes

2 No

9 **(DO NOT READ)** Don’t know / Refused

ASK ALL:

EDUC2 What is the highest level of school you have completed or the highest degree you have received? **[DO NOT READ] [INTERVIEWER NOTE: Enter code 3-HS grad if R completed training that did NOT count toward a degree]** *{new} {People-Press}*

1 Less than high school (Grades 1-8 or no formal schooling)

2 High school incomplete (Grades 9-11 or Grade 12 with NO diploma)

3 High school graduate (Grade 12 with diploma or GED certificate)

4 Some college, no degree (includes community college)

5 Two year associate degree from a college or university

6 Four year college or university degree/Bachelor’s degree (e.g., BS, BA, AB)

7 Some postgraduate or professional schooling, no postgraduate degree

8 Postgraduate or professional degree, including master’s, doctorate, medical or law degree (e.g., MA, MS, PhD, MD, JD)

9 Don’t know / Refused

ASK ALL:

HISP Are you, yourself, of Hispanic or Latino origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

1 Yes

2 No

9 **(DO NOT READ)** Don’t know / Refused

ASK ALL:

RACE What is your race? Are you white, black, Asian, or some other race? **IF R SAYS HISPANIC OR LATINO, PROBE**: Do you consider yourself a WHITE (Hispanic/Latino) or a BLACK (Hispanic/Latino)? **IF R DOES NOT SAY WHITE, BLACK OR ONE OF THE RACE CATEGORIES LISTED, RECORD AS “OTHER” (CODE 6)**

1 White

2 Black or African-American

3 Asian or Pacific Islander

4 Mixed race

5 Native American/American Indian

6 Other **(SPECIFY)**

9 **(DO NOT READ)** Don’t know / Refused

ASK ALL:

INC Last year -- that is in 2012 -- what was your total family income from all sources, before taxes? Just stop me when I get to the right category... **[READ 1-9]**

1 Less than $10,000

2 $10,000 to under $20,000

3 $20,000 to under $30,000

4 $30,000 to under $40,000

5 $40,000 to under $50,000

6 $50,000 to under $75,000

7 $75,000 to under $100,000

8 $100,000 to under $150,000 (OR)

9 $150,000 or more

99 **(DO NOT READ)** Don’t know / Refused