

SPRINT 4:

The screenshot shows the Jira Software interface for the 'Inventory Management System' project. The left sidebar contains a 'Reports' section with options like 'Overview', 'Burnup report', 'Sprint burndown chart' (selected), 'Velocity report', 'Cumulative flow diagram', and 'Cycle time report'. The main content area displays 'Completed issues' with a table listing two issues:

Key	Summary	Issue type	Epic	Status	Assignee	Story points
IMSFR-17	As a user, I can post queries through mail	Story	REQUEST TO CUST...	DONE	P	5
IMSFR-18	As a user, I can give my feedback by submitting the form.	Story	FEEDBACK	DONE	RM	5

Below this table, there is a section for 'Issues completed outside of sprint' with a similar table structure.

USER STORIES:

USN-9: As a user, I can post queries through mail.

Contact Support Page:

Entering the required details and queries:

The screenshot shows the 'Contact Support' page within the 'IMS Dashboard'. The dashboard sidebar on the left includes links for 'Dashboard', 'Add Product', 'Product list', 'Movements', 'Stock Update', 'Report', 'Contact Support' (selected), and 'Feedback'. The main content area features an illustration of two people interacting with a large smartphone. To the right of the illustration is a form titled 'Contact Support' with the following fields:

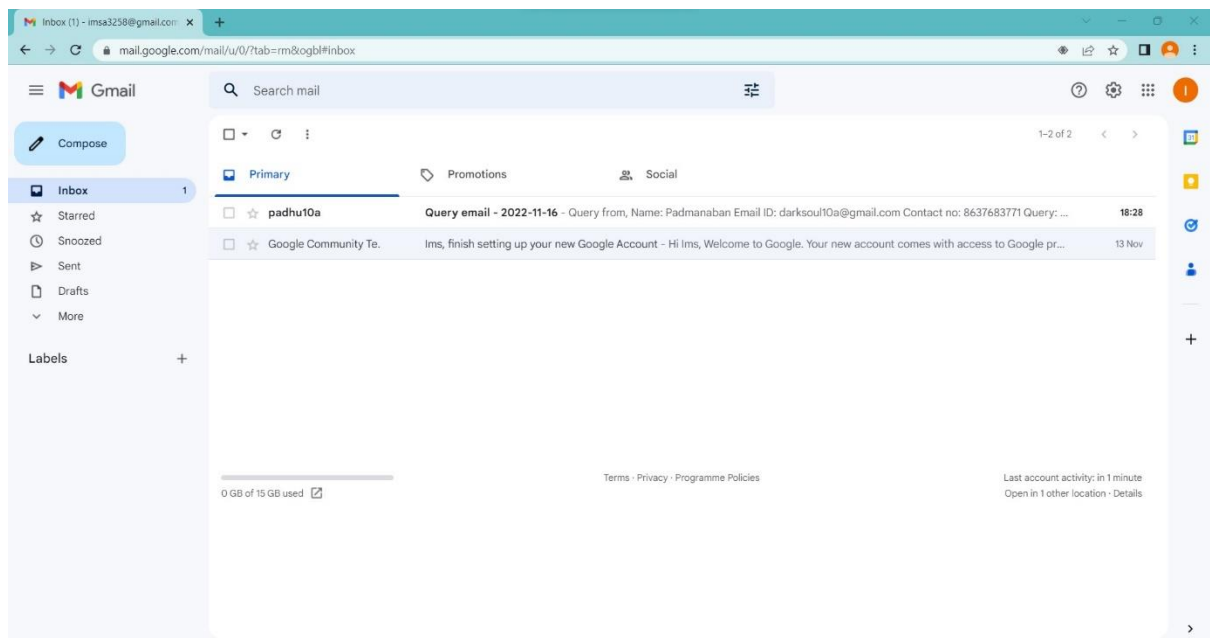
- Enter Name: Padmanaban
- Mobile Number: 8637683771
- Email address: darksoul10a@gmail.com
- Query: I am facing issues while logging in.

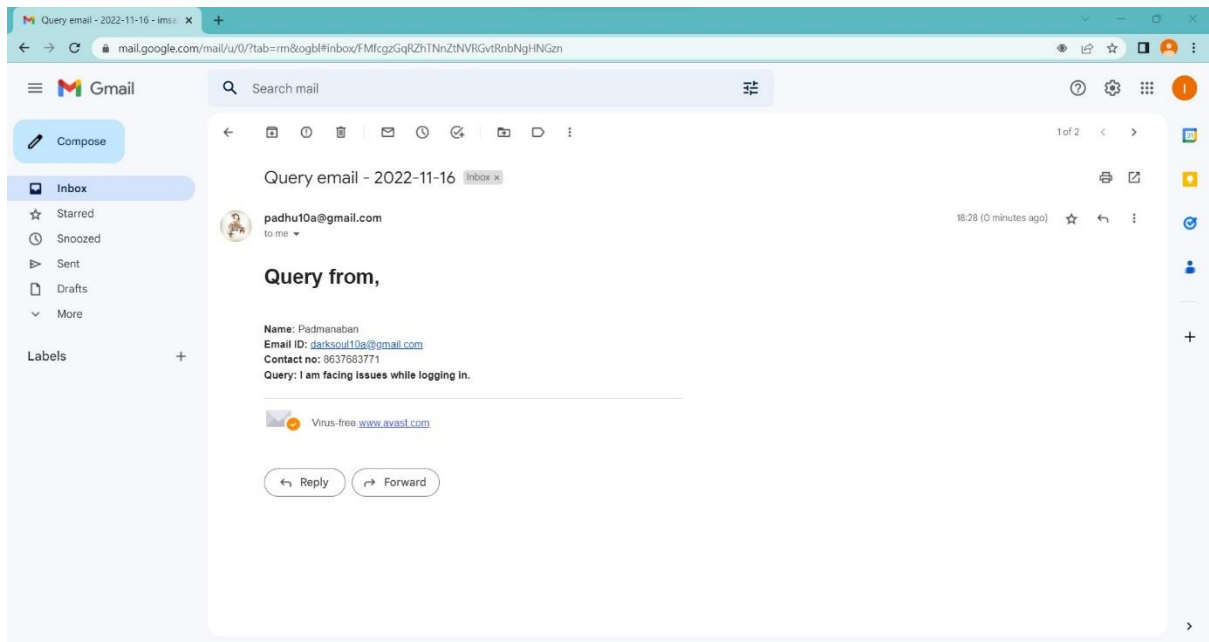
A blue 'Submit' button is located at the bottom right of the form. A user profile dropdown in the top right corner shows the name 'PADMANABAN'.

Notifying the user of successful mail sent:

The screenshot shows a web browser window with the URL `localhost:5000/contactsup`. The page has a dark sidebar on the left with the title "IMS Dashboard" and a list of menu items: Dashboard, Add Product, Product list, Movements, Stock Update, Report, Contact Support, and Feedback. The main content area is titled "Contact Support" and features a form with the following fields: "Enter Name" (with a placeholder "Name"), "Mobile Number" (with a placeholder "Mobile Number"), "Email address" (with a placeholder "Email ID"), and "Query" (with a placeholder "Enter your query here.."). Below the form, a message states: "We have mailed your query to our Support team! Soon they will reach you." A blue "Submit" button is located at the bottom right of the form. The browser's address bar shows several tabs, including "Contact Support", "IMSFR board - Agile board - Jira", and "Free 3d document...".

Receiving the query mail from the user:

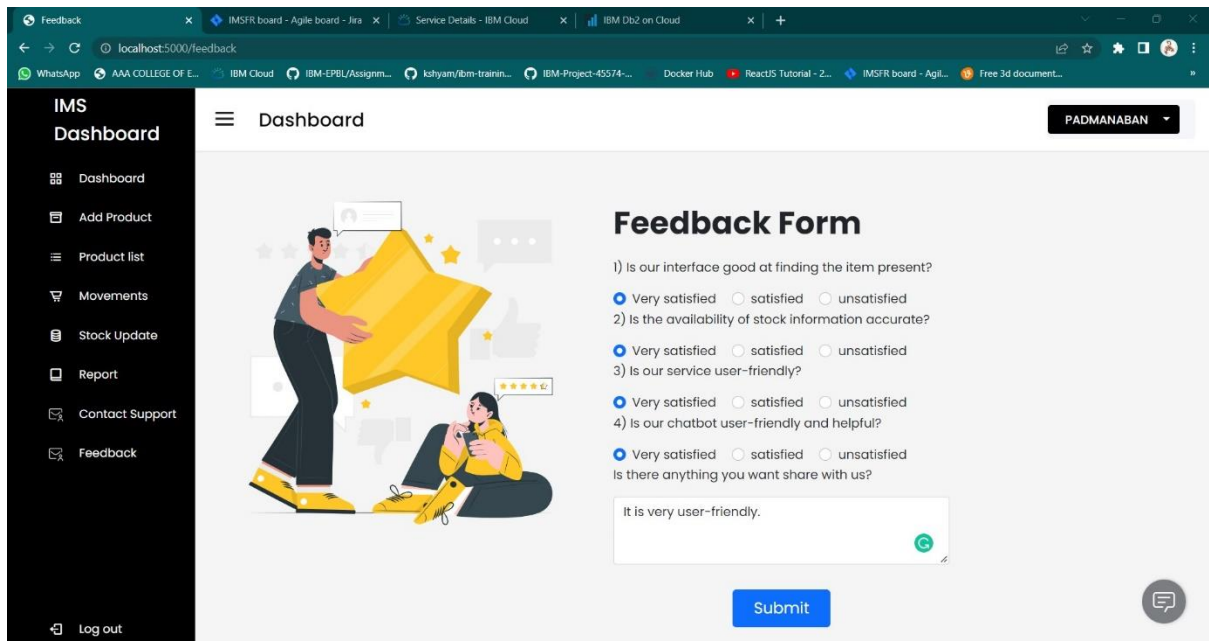




USN-10: As a user, I can give my feedback by submitting the form.

Feedback Page:

Submitting the feedback by the user:



Notifying the user of successful feedback submission:

The screenshot shows a web application interface with a dark sidebar on the left containing navigation links: Dashboard, Add Product, Product list, Movements, Stock Update, Report, Contact Support, Feedback, and Log out. The main content area has a header 'Dashboard' and a user profile 'PADMANABAN'. Below the header is an illustration of two people interacting with a large yellow star. To the right of the illustration, a message states 'Your feedback was submitted.' followed by the title 'Feedback Form'. The form contains four questions, each with three radio button options: 'Very satisfied', 'satisfied', and 'unsatisfied'. The questions are: 1) Is our interface good at finding the item present?, 2) Is the availability of stock information accurate?, 3) Is our service user-friendly?, and 4) Is our chatbot user-friendly and helpful?. Below the questions is a text input field labeled 'Tell us what you feel' and a blue 'Submit' button. A chat bubble icon is visible in the bottom right corner.

Feedback Form

1) Is our interface good at finding the item present?

☐ Very satisfied ☐ satisfied ☐ unsatisfied

2) Is the availability of stock information accurate?

☐ Very satisfied ☐ satisfied ☐ unsatisfied

3) Is our service user-friendly?

☐ Very satisfied ☐ satisfied ☐ unsatisfied

4) Is our chatbot user-friendly and helpful?

☐ Very satisfied ☐ satisfied ☐ unsatisfied

Tell us what you feel

Submit

Storing the feedback by the user on IBM Db2:

The screenshot shows the IBM Db2 on Cloud console interface. The top navigation bar includes links for Load Data, Load History, Tables, Views, Indexes, Aliases, MQTs, Sequences, and Application objects. The 'Tables' tab is selected, and the table 'LKC93724.FEEDBACK' is displayed. The table has seven columns: ID, INTERFACE, AVAILABILITY, USERFRIENDLY, CHATBOT, SUGGEST, and NAME. A single row of data is visible, representing the feedback submitted by PADMANABAN. An 'Export to CSV' button is located in the top right corner of the table view.

ID	INTERFACE	AVAILABILITY	USERFRIENDLY	CHATBOT	SUGGEST	NAME
1	Very satisfied	Very satisfied	Very satisfied	Very satisfied	It is very user-friendly.	PADMANABAN