# 1. CUSTOMER SEGMENT(S)

- CS
- ✓ Typically, retailers keep track of their inventory from the time it is purchased until it is sold.
- ✓ Retailers, store owners, and businesspeople are customers.

#### 6. CUSTOMER CONSTRAINTS



- ✓ The consumer needs to be trained to utilise this software, or they should employ someone who has been trained to do so.
- ✓ Non-availability, Network limitations, price changes, and delivery delays.

#### 5. AVAILABLE SOLUTIONS



- ✓ Manually tally and count the things.
- ✓ Managing log books on a regular basis.
- ✓ Employing personnel and an accountant to manage stockpiles and logs

Utilizing the LEAST concept (Listen, Empathize, Apologize, Solve, and Thank) to comprehend the needs of the consumer

# 2

## 2. JOBS-TO-BE-DONE / PROBLEMS



TR

EM

- ✓ Automate inventory tracking to make it simpler.
- ✓ To make work easier, provide automated alerts and notifications.
- ✓ Sales and stock availability are represented graphically for easy understanding.
- ✓ Managing inventory stocks is difficult.
- ✓ Having trouble locating the top-selling itemsyour customers? There could be more than one; explore different sides.
- ✓ Do not overstock.
- ✓ To inform the merchants of the unavailable items Poor demand forecasting

### 9. PROBLEM ROOT CAUSE



- ✓ Manual labour takes time and is prone to mistakes.
- ✓ Little organisation.
- ✓ Inadequate customer service.
- ✓ Fluctuation in client demand over time.story behind the need to do this job?
- ✓ I.e. Customers have to do it because of the change in regulations.

### 7. BEHAVIOUR



- ✓ The client needs locate an efficient inventory management system.
- ✓ Ask the local merchants for information.
- ✓ Obtain testimonials from customers who stop by the business.
- ✓ Scalability is achieved by increasing the number of employees overseeing the inventory as the number of stocks rises.
- ✓ putting it into practise in his company to simplify his work and increase revenue.

### 3. TRIGGERS

- ✓ separate expertise is required for upkeep.
- ✓ Keeping a high quantity of records by one person. Get a discount when you buy
- ✓ Offers for regular clients
- ✓ Independence in self-service

# **10. YOUR SOLUTION**



- 1. Retailers satisfy client demand through inventory management.
- 2. Perform routine stock checks to keep the stock.
- 3. Adjust the warehouse to the customer's lifestyle.
- 4. Giving customers individualised shopping experiences.
- 5. Create an application for an inventory management system based on flasks.

# ${\bf 8. CHANNELS\ of\ BEHAVIOUR}$



### 8.1 ONLINE

Online inventory trackers that are offered for free have the potential to capture users' personal information and contain a lot of advertisements. Accessibility right away, wherever you are and whenever you want.

### 8.2 OFFLINE

Despite being active, the user will continually get updates via

SMS notifications for inventory inventories.

## 4. EMOTIONS: BEFORE / AFTER



- ✓ Unable to obtain information on available supply.
- ✓ The inventory stock values cannot be updated.

#### After:

✓ Knowing the specifics of the stock as it is at the moment. Positivity, Joy, and Self-Assurance

# chopping evi