## Md. Ashigur Rahman

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# Summary

Professional Results-driven Principal Software Engineer with a strong technical background and extensive experience in software engineering. Leveraging expertise in software development and leadership, I am dedicated to delivering innovative products that exceed customer expectations and drive business growth.

#### **Skills & Abilities**

- Product Management
- Software Development (Spring Boot, Oracle)
- Agile methodologies
- Team leadership
- Product Strategy
- Market Analysis
- UX/UI design collaboration
- Project management
- Customer-focused approach

### Experience

### May 2022 - Present

Principal Software Engineer, LeadSoft Bangladesh Limited

- Lead cross-functional teams of engineers, designers, and stakeholders to define and execute product strategies.
- Collaborate with sales, marketing, and customer support teams to gather customer feedback and identify opportunities for product improvements.
- Develop and maintain the product roadmap, prioritizing features and enhancements based on market analysis and customer needs.
- Successfully launched <u>InsurSoft</u> (2<sup>nd</sup> Gen), <u>i-Life</u> resulting in a 38% increase in revenue and 80% improvement in customer satisfaction.
- Conduct market research and competitor analysis to stay informed about industry trends and identify potential areas for product differentiation.

Also, worked as the **Project Manager to obtain CMMI Dev/5** certification for our organization during this tenure.

#### January 2021 - April 2022

Senior Software Engineer, LeadSoft Bangladesh Limited

- Designed, developed, and maintained software solutions that met customer requirements and quality standards.
- Worked closely with product managers to translate business needs into technical requirements.

- Identified and resolved complex technical challenges, improving system performance and scalability.
- Actively participated in code reviews and provided constructive feedback to team members.
- Contributed to the development of different modules, API integrations, Payment Gateways integrations which received industry recognition for innovation.

#### December 2018 - December 2020

Software Engineer, LeadSoft Bangladesh Limited

- Collaborated with cross-functional teams to deliver software projects on time and within budget.
- Wrote clean, maintainable code and conducted rigorous testing to ensure product reliability.
- Worked on multiple projects, which resulted in a significant improvement in system efficiency.
- Actively participated in sprint planning, backlog grooming, and daily stand-up meetings.

#### Education

### North South University - Dhaka, Bangladesh

MBA in Management Information System (Running)

# American International University- Bangladesh – Dhaka, Bangladesh BSc in Computer Science & Engineering

August 2018

#### **Interpersonal Skills**

- Problem Solver
- Team Worker
- Self-Motivated
- Quick Learner

# Additional Information

- Participated "Advanced Certificate for Management Professionals (ACMP 4.0)" (Ongoing)
- Completed "Introduction to Cybersecurity" by CISCO
- Completed "<u>Agile Project Management</u>" by Google (Coursera)
- Participated in CMMI Dev/5 Audit