

Avatar

A detailed bio

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DISCLAIMER: This report is not affiliated in any way with The Knot, nor does it intend to provide an accurate view of how The Knot conducts their business activities. This is an instructional exercise at the University of New Brunswick based on unfounded assumptions and "best guesses" made by the author. The author has no inside knowledge of how The Knot's software or business practices currently work. The objective is to simulate how requirements analysis might have been documented during the development of The Knot's information systems.

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1. Bio for an avatar for The Knot



Name: Sarah Smith

Age: 28

Occupation: Marketing Manager

Location: Los Angeles, CA

Spouse name: Jack Astor

Wedding date: June 10th, 2023

Budget: \$50,000

Meet Sarah, a bride-to-be who is excitedly planning her wedding with the help of The Knot, a premier wedding planning management system. Sarah is a busy professional who values efficiency and organization, and she knows that planning a wedding can be a complex and overwhelming process. With The Knot's comprehensive tools and resources, Sarah is confident that she can plan a beautiful and personalized wedding that exceeds her expectations. In this profile, we will delve into Sarah's background, wedding vision, challenges, and goals, as well as explore how The Knot's features and functionality can help her create a stunning and unforgettable wedding celebration.

Sarah is excited about creating a beautiful and memorable wedding celebration that reflects her and Jack's love for each other. She is also excited about finding unique and personalized touches that will make their wedding stand out and creating a sophisticated and urban atmosphere that transports their guests to a glamorous setting.

Background

Sarah grew up in a small town on the East Coast, where she was raised by her parents and two older siblings. Her family was close-knit and supportive, but Sarah always felt like she wanted more than what her hometown could offer. She was a straight-A student and a natural leader, and she knew she wanted to pursue a career in marketing from a young age.

After graduating from college, Sarah landed a job at a top advertising agency in New York City. She loved the fast-paced environment and the opportunity to work with high-profile clients, but she also found the city to be overwhelming and isolating at times. She struggled to make meaningful connections outside of work and felt like she was missing out on the more laid-back lifestyle she had grown up with.

In 2018, Sarah decided to take a chance and move across the country to Los Angeles for a new job opportunity. She was excited about the prospect of living in a warmer climate and being closer to the beach, and she was determined to build a new community of friends and colleagues. It took some time to adjust to the new city, but eventually, Sarah found her groove and started to feel more at home in LA.

When Sarah met Jack through mutual friends at a fitness class, she was immediately drawn to his easygoing nature and shared interests in health and wellness. They started dating soon after and quickly fell in love. Jack's steady and supportive presence in Sarah's life has been a welcome change from the chaotic and stressful work environment she is used to, and they are excited to build a life together.

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Wedding Vision

Sarah and Jack have a clear idea of what they want their wedding to look and feel like. They envision a modern and chic celebration with a color palette of black, white, and gold. They want the overall atmosphere to feel sophisticated and urban, with clean lines, modern floral arrangements, and lots of greenery.

For the ceremony, Sarah and Jack would like an outdoor setting that is intimate and romantic. They envision saying their vows under a simple yet elegant arch, with natural elements like vines and flowers as the backdrop. They want the ceremony to feel heartfelt and personalized, with readings and music that reflect their love for each other.

For the reception, Sarah and Jack have chosen a chic loft space in downtown LA that offers an industrial and modern vibe. They want the space to be transformed into a glamorous and elegant setting, with plenty of candlelight, lush floral centerpieces, and metallic accents. They envision long banquet-style tables with luxurious linens and high-end dinnerware, where guests can enjoy a delicious meal and lively conversation.

Entertainment is also a priority for Sarah and Jack. They would like to have a live band playing music that ranges from classic Motown to current hits, as well as a photo booth for guests to capture fun memories from the night. They also want to have a late-night snack station with small bites and desserts, to keep the party going until the early hours of the morning.

Overall, Sarah and Jack's wedding vision is sophisticated, modern, and personalized. They want their guests to feel transported to a chic and glamorous setting, while also experiencing the warmth and love that they share as a couple.

Challenges

We need to take into consideration some of the challenges that Sarah might face. I have discussed some of the potential challenges below.

- 1) Time management: As a busy professional, Sarah may struggle to find time to devote to wedding planning while also managing her job and other responsibilities. She may need to prioritize her tasks and delegate some of the planning to a wedding planner or trusted family member or friend.
- **2) Budget constraints:** Even with a clear vision for their wedding, Sarah and Jack may face budget constraints that limit their options and require them to be creative with their choices. They may need to prioritize certain aspects of the wedding and be willing to compromise on others to stay within their budget.

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- **3) Vendor selection:** With so many vendors available in Los Angeles, Sarah and Jack may find it difficult to narrow down their choices and find the right vendors who align with their vision and budget. They may need to rely on recommendations from friends or use a wedding planning management system to help them find vendors who meet their criteria.
- **4) Guest list management:** Sarah and Jack may struggle with managing their guest list, particularly if they have large families or extensive social circles. They may need to make tough decisions about who to invite and who to leave off the list, and they may also need to manage expectations and potential conflicts with guests who are not invited.
- **5) Emotional stress:** Planning a wedding can be emotionally taxing, particularly when it comes to managing family dynamics and expectations. Sarah and Jack may need to navigate difficult conversations with family members or friends who have different ideas about the wedding, and they may also need to manage their own stress and emotions throughout the process.

Goal

Sarah and Jack's primary goal is to have a beautiful and memorable wedding that reflects their personal style and tastes, without feeling overwhelmed or stressed during the planning process. They are hoping to find a wedding planning management system that can help them streamline the planning process, keep track of deadlines and budgets, and connect them with trusted vendors who can execute their vision.

2. Aspects of the existing functionality this avatar have prompted the team to include

Here are some aspects of the existing functionality that the developer team might have included in their wedding planning management system:

Personalized wedding vision board: The developer team may have included a feature that allows couples to create a personalized wedding vision board, where they can upload images and inspiration for different aspects of their wedding. This feature would help couples like Sarah and Jack to articulate and refine their vision for their wedding and would provide a helpful reference point for their wedding planner and vendors.

Vendor search and review system: To help couples like Sarah and Jack find the right vendors for their wedding, the developer team may have included a vendor search and review system. This system would allow couples to search for vendors based on location, price, and other criteria, and would provide reviews and ratings from other couples who have worked with

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those vendors. This feature would help couples to feel confident that they are choosing highquality vendors who can help them bring their wedding vision to life.

Budget tracking and management tools: To help couples like Sarah and Jack stay within their budget, the developer team may have included budget tracking and management tools within the wedding planning management system. These tools would allow couples to set a budget for each aspect of their wedding, track their expenses, and adjust their budget as needed. This feature would help couples to make informed decisions about their spending and ensure that they stay within their financial means.

Guest list management system: To help couples like Sarah and Jack manage their guest list, the developer team may have included a guest list management system within the wedding planning management system. This system would allow couples to input guest information, track RSVPs, and manage seating arrangements. This feature would help couples to stay organized and ensure that they are able to accommodate all of their guests' needs.

Overall, these features would help couples like Sarah and Jack to streamline the wedding planning process, stay organized, and make informed decisions about their wedding. They would also help to ensure that couples are able to create the wedding of their dreams while staying within their budget and accommodating any specific needs or preferences of their guests.

3. Justifying why this avatar is good for my topic - The Knot

This profile is a good fit for a wedding planning management system for several reasons:

- 1) Demographic fit: Sarah is a young professional in her late 20s, which is a common demographic for people who are getting married. Her age and occupation suggest that she is likely tech-savvy and comfortable using digital tools to manage her life, including her wedding planning.
- **2) Geographical fit:** Sarah and Jack are planning their wedding in Los Angeles, a large city where many people struggle with finding the right vendors and venues due to the overwhelming options available. A wedding planning management system can provide them with curated lists of vendors and venues that match their preferences and budget, making the process much easier and more efficient.
- **3) Personality and preferences:** Sarah and Jack have a clear vision for their wedding, and they know what they want in terms of style, color scheme, and atmosphere. They are also busy professionals with limited time to devote to wedding planning, so they need a system that can help them stay organized and on track without adding more stress to their lives. The wedding

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planning management system can provide them with tools to manage their budget, timelines, and to-do lists, as well as connect them with vendors who align with their vision.

Overall, this profile makes sense for a wedding planning management system because it represents a common type of client who can benefit from the system's features and capabilities. By understanding the client's demographic, geographic, and personality preferences, the system can provide a personalized and efficient planning experience that meets their needs and helps them achieve their goals.

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