

Ashish Dhakal

Profession

Contact

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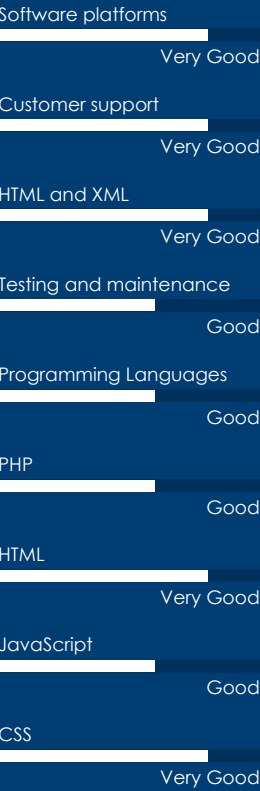
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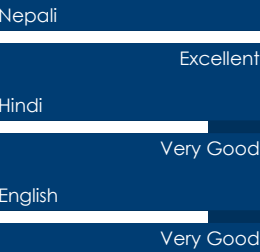
Twitter
<https://twitter.com/AshishD62195973>

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Skills



Languages



Work History

2020-02 - Current	IT Developer <i>Jr. Developer, Pokhara</i> <ul style="list-style-type: none">Standardized office structures and processes to promote collaboration and increased performance.Prepared agendas and took notes at meetings to archive proceedings.Created, prepared and delivered reports to various departments.Visited home environments to help clients develop comprehensive life, technical and job skills.Provided Tier 1 IT support to non-technical internal users through desk side support services.Updated software to safeguard against security flaws.Maintained office PCs, networks and mobile devices.Imaged and prepared new computers for integration into company networks and systems.Participated in design and planning exercises for future software rollouts.Resolved system test and validation problems to provide normal program functioning.
2019-01 - 2020-02	IT Intern <i>Intern, Pokhara</i> <ul style="list-style-type: none">Assisted IT team members by crafting project research material for implementation.Collaborated to assist support protocol development and offered consultation based on cross-functional knowledge.Aided problem resolution measures and suggested patches and hardware, software and network troubleshooting alternatives.Researched new technologies to boost information security.Supported IT department in handling technology rollout and maintenance.Delivered assistance and support for team-based IT projects.

Education

2011-01 - 2017-01	High School Diploma <i>Sagarmatha Niketan School - Pokhara</i>
2019-04 - Current	Bachelors in Computer Information System (BCIS-IT): Information Technology <i>Pokhara College of Management - Pokhara , Nepal</i>