In [33]:

import os
import pathlib

In [34]:

#My first Example
print("Exploratory Data analysis la cycle")

Exploratory Data analysis la cycle

In [64]:

importing the required library for EDA
import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt

In [7]:

from tkinter import Tk
from tkinter.filedialog import askopenfilename

In [8]:

Tk().withdraw() # these three commannd will open a box on dextop, minimise this file and open your defilename = askopenfilename()
print(filename)

In [65]:

churn=pd.read_excel("C:/Users/HP/OneDrive/Desktop/Customer Churn.xlsx")

In [66]:

churn.head(5)

Out[66]:

	Call Failure	Complains	Subscription Length		Seconds of Use	Frequency of use	Frequency of SMS	Distinct Called Numbers	Age Group	Tariff Plan	Status	Age	Custon Val
0	8	0	38	0	4370	71	5	17	3	1	1	30	197.6
1	0	0	39	0	318	5	7	4	2	1	2	25	46.0
2	10	0	37	0	2453	60	359	24	3	1	1	30	1536.5
3	10	0	38	0	4198	66	1	35	1	1	1	15	240.0
4	3	0	38	0	2393	58	2	33	1	1	1	15	145.8
4													•

In [38]:

churn.shape #print the dimention of data

Out[38]:

(3150, 14)

```
In [39]:
```

```
#display the structure of data
churn.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 3150 entries, 0 to 3149
Data columns (total 14 columns):
    Column
                             Non-Null Count Dtype
---
0
    Call Failure
                              3150 non-null
                                              int64
1
     Complains
                              3150 non-null
                                              int64
    Subscription Length
                             3150 non-null
                                             int64
3
    Charge Amount
                             3150 non-null
                                             int64
    Seconds of Use
                             3150 non-null int64
5
    Frequency of use
                             3150 non-null
                                             int64
6
    Frequency of SMS
                              3150 non-null
7
    Distinct Called Numbers 3150 non-null
                                              int64
                             3150 non-null
                                              int64
8
    Age Group
9
    Tariff Plan
                              3150 non-null
                                              int64
10 Status
                              3150 non-null
                                              int64
11 Age
                              3150 non-null
                                              int64
12
    Customer Value
                              3150 non-null
                                              float64
                              3150 non-null
                                              int64
13 Churn
dtypes: float64(1), int64(13)
memory usage: 344.7 KB
In [40]:
#rename lengthy col name
churn.rename(columns = {'Frequency of SMS':'SMS','Distinct Called Numbers':'DCN'},inplace = True)
In [41]:
churn.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 3150 entries, 0 to 3149
Data columns (total 14 columns):
    Column
                          Non-Null Count Dtype
_ _ _
    -----
                           -----
0
    Call Failure
                          3150 non-null
                                          int64
    Complains
                          3150 non-null
2
    Subscription Length 3150 non-null
                                          int64
3
    Charge Amount
                          3150 non-null
                                           int64
4
    Seconds of Use
                           3150 non-null
                                           int64
    Frequency of use
                          3150 non-null
5
                                           int64
                          3150 non-null
6
                                           int64
7
    DCN
                          3150 non-null
                                           int64
8
    Age Group
                          3150 non-null
                                           int64
9
     Tariff Plan
                           3150 non-null
                                           int64
10 Status
                          3150 non-null
                                           int64
11 Age
                          3150 non-null
                                          int64
12 Customer Value
                          3150 non-null
                                          float64
13 Churn
                          3150 non-null
                                          int64
dtypes: float64(1), int64(13)
```

```
In [42]:
```

memory usage: 344.7 KB

```
churn.rename(columns = {'Subscription Length':'SL'},inplace = True)
```

In [43]:

```
#Display the type of variale
cats = list(churn.select_dtypes(include = ['object']).columns)
nums = list(churn.select_dtypes(exclude = ['object']).columns)
print(f'categorical variable:{cats}')
print(f'numerical variable:{nums}')
```

```
categorical variable:[]
numerical variable:['Call Failure', 'Complains', 'Subscription Length', 'Charge Amount', 'Seconds
of Use', 'Frequency of use', 'SMS', 'DCN', 'Age Group', 'Tariff Plan', 'Status', 'Age', 'Customer Va
lue', 'Churn']
```

In [44]:

#discriptive analytics of data set for each column(eg mean, standard deviation, max,min)
churn.describe()

Out[44]:

	Call Failure	Complains	Subscription Length	Charge Amount	Seconds of Use	Frequency of use	SMS	DCN	Age Grou
count	3150.000000	3150.000000	3150.000000	3150.000000	3150.000000	3150.000000	3150.000000	3150.000000	3150.00000
mean	7.627937	0.076508	32.541905	0.942857	4472.459683	69.460635	73.174921	23.509841	2.82603
std	7.263886	0.265851	8.573482	1.521072	4197.908687	57.413308	112.237560	17.217337	0.89258
min	0.000000	0.000000	3.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.00000
25%	1.000000	0.000000	30.000000	0.000000	1391.250000	27.000000	6.000000	10.000000	2.00000
50%	6.000000	0.000000	35.000000	0.000000	2990.000000	54.000000	21.000000	21.000000	3.00000
75%	12.000000	0.000000	38.000000	1.000000	6478.250000	95.000000	87.000000	34.000000	3.00000
max	36.000000	1.000000	47.000000	10.000000	17090.000000	255.000000	522.000000	97.000000	5.00000
4									•

In [45]:

```
#to convert certain numerical into categorical variable
churn['Age']=pd.Categorical(churn['Age'])
churn['complains']=pd.Categorical(churn['Complains'])
```

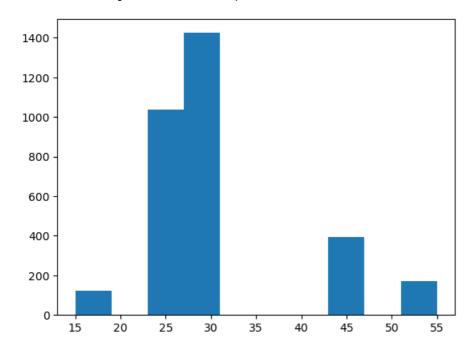
In [46]:

```
#visualisation of data
import matplotlib.pyplot as plt
import seaborn as sn
#%matplotlib inline
```

In [47]:

```
plt.hist(churn['Age'])
```

Out[47]:

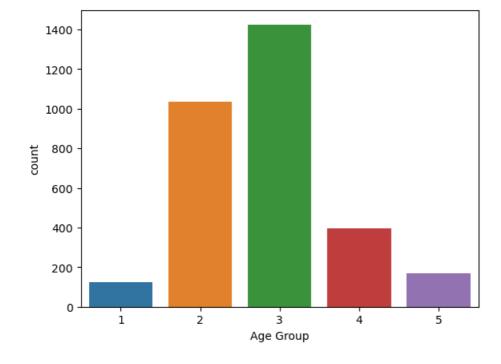


In [48]:

```
#count plot for categorical variable
sn.countplot(x = 'Age Group',data=churn)
```

Out[48]:

<Axes: xlabel='Age Group', ylabel='count'>

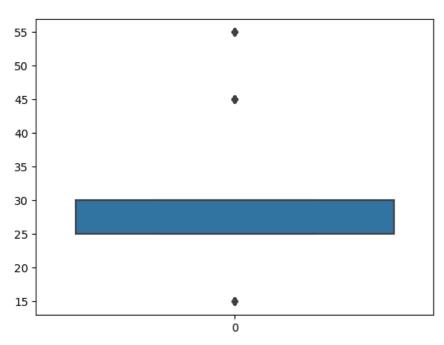


In [49]:

```
#box plot for continuous variable
#should be drown to identify the precence of outliers
sn.boxplot(churn['Age'])
```

Out[49]:

<Axes: >



In [50]:

```
#dealing withh missing values
churn.isnull().sum() # since there is no mising value, we ignore this
```

Out[50]:

Call Failure	0
Complains	0
Subscription Length	0
Charge Amount	0
Seconds of Use	0
Frequency of use	0
SMS	0
DCN	0
Age Group	0
Tariff Plan	0
Status	0
Age	0
Customer Value	0
Churn	0
complains	0
dtype: int64	

```
In [51]:
```

```
#standardize the dataset for numerical attributes
nums = list(churn.select_dtypes(exclude=['object']).columns)
nums  # to show output
```

Out[51]:

```
['Call Failure',
  'Complains',
  'Subscription Length',
  'Charge Amount',
  'Seconds of Use',
  'Frequency of use',
  'SMS',
  'DCN',
  'Age Group',
  'Tariff Plan',
  'Status',
  'Age',
  'Customer Value',
  'Churn',
  'complains']
```

In [52]:

```
#scale the data
from sklearn import preprocessing
min_max_scaler=preprocessing.MinMaxScaler()
churn[['Call Failure',
'Complains',
'Subscription Length',
'Charge Amount',
'Seconds of Use',
'Frequency of use',
'SMS',
'DCN',
'Age Group',
'Tariff Plan',
'Status',
'Age',
'Customer Value',
'Churn',
'complains']]
churn.head()
```

Out[52]:

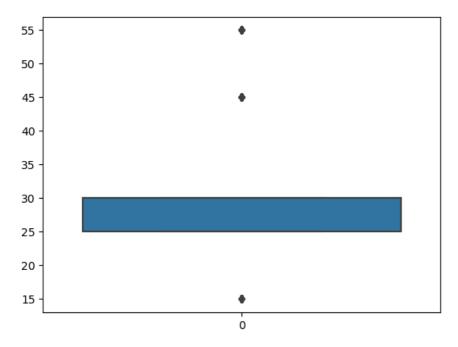
	Call Failure	Complains	Subscription Length	Charge Amount	Seconds of Use	Frequency of use	SMS	DCN	Age Group	Tariff Plan	Status	Age	Customer Value	Churn
0	8	0	38	0	4370	71	5	17	3	1	1	30	197.640	0
1	0	0	39	0	318	5	7	4	2	1	2	25	46.035	0
2	10	0	37	0	2453	60	359	24	3	1	1	30	1536.520	0
3	10	0	38	0	4198	66	1	35	1	1	1	15	240.020	0
4	3	0	38	0	2393	58	2	33	1	1	1	15	145.805	0
4														•

```
In [53]:
```

sn.boxplot(churn['Age'])

Out[53]:

<Axes: >



In []:

In []:

In []:

In [54]:

#class2

In [55]:

churn.head()

Out[55]:

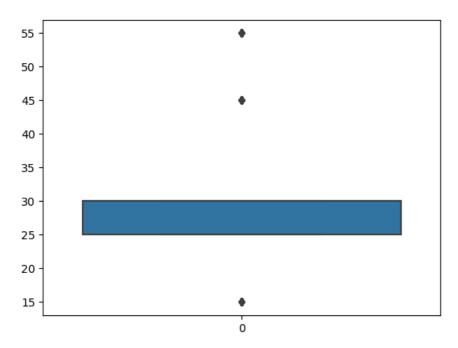
	Call Failure	Complains	Subscription Length	Charge Amount	Seconds of Use	Frequency of use	SMS	DCN	Age Group	Tariff Plan	Status	Age	Customer Value	Churn
0	8	0	38	0	4370	71	5	17	3	1	1	30	197.640	0
1	0	0	39	0	318	5	7	4	2	1	2	25	46.035	0
2	10	0	37	0	2453	60	359	24	3	1	1	30	1536.520	0
3	10	0	38	0	4198	66	1	35	1	1	1	15	240.020	0
4	3	0	38	0	2393	58	2	33	1	1	1	15	145.805	0
4														-

In [56]:

```
sn.boxplot(churn['Age'])
```

Out[56]:

<Axes: >



In []:

In [68]:

```
import pandas as pd

# Assuming 'churn' is the DataFrame or variable containing the 'Age' column
Q1 = churn['Age'].quantile(0.25)
Q3 = churn['Age'].quantile(0.75)
IQR = Q3 - Q1
print(Q1)
print(Q3)
print(IQR)
Lower_Whisker = Q1 - (1.5 * IQR)
Upper_Whisker = Q3 + (1.5 * IQR)
print(Lower_Whisker, Upper_Whisker)
```

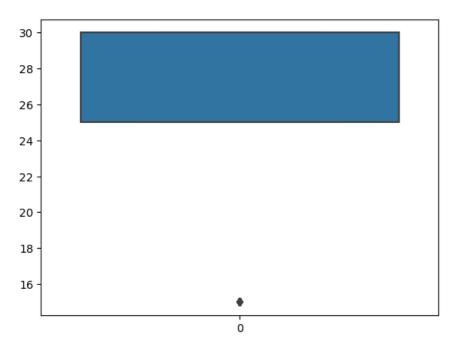
25.0 30.0 5.0 17.5 37.5

In [98]:

```
#Remove he outliers
churn = churn[churn['Age']<Upper_Whisker]
churn.head()
sn.boxplot(churn['Age'])</pre>
```

Out[98]:

<Axes: >

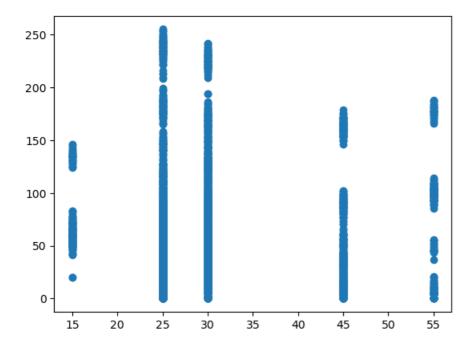


In [72]:

```
#importing the required libraries for EDA
#scatter plot
plt.scatter(x=churn['Age'],y=churn['Frequency of use'])
```

Out[72]:

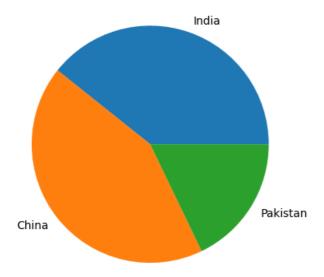
<matplotlib.collections.PathCollection at 0x1dfbee8a110>



In [75]:

```
#piechart
Country =['India','China','Pakistan']
Population = [55,60,25]
plt.pie(Population,labels=Country)
```

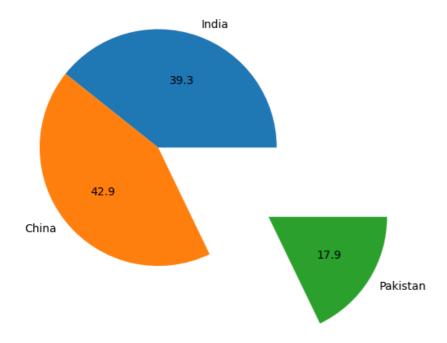
Out[75]:



In [78]:

```
#pie with explosion
slices = (0,0,1.1)
plt.pie(Population,labels=Country,explode=slices,autopct='%0.1f')
```

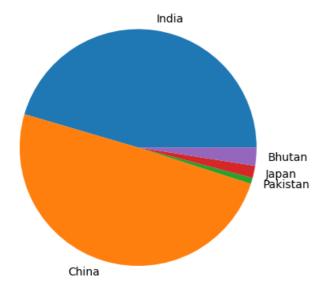
Out[78]:



In [88]:

```
#piechart
Country =['India','China','Pakistan','Japan','Bhutan']
Population = [55,60,1,2,3]
plt.pie(Population,labels=Country)
```

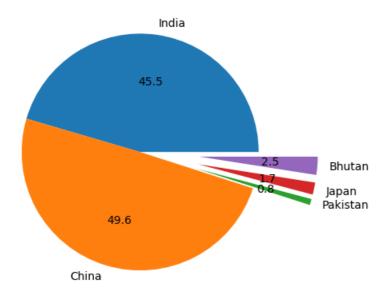
Out[88]:



In [91]:

```
#pie with explosion
slices = (0,0,0.5,0.5,0.5)
plt.pie(Population, labels=Country, explode=slices, autopct='%0.1f')
```

Out[91]:

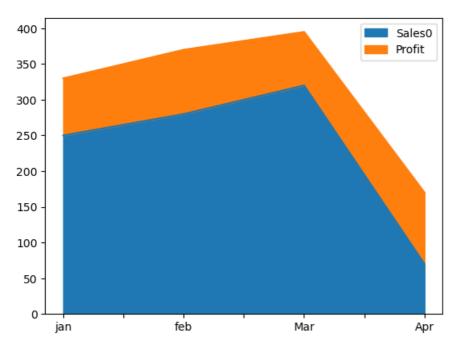


In [96]:

```
#Area chart - continuousvariable can be staked one upon the other
data={'Sales0':[250,280,320,70],'Profit':[80,90,75,100]};
months = ("jan","feb","Mar","Apr");
df = pd.DataFrame(data,index=months);
df.plot.area()
```

Out[96]:

<Axes: >

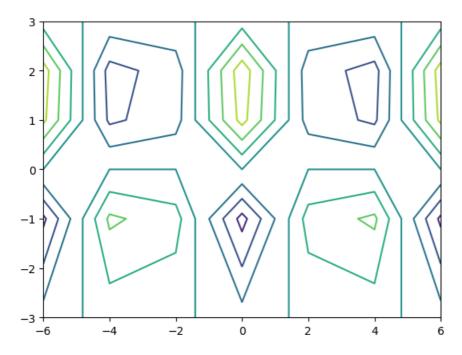


In [105]:

```
#counter plot its a three dimensionnal plot
x=(-6,-4,-2,0,2,4,6)
y=(-3,-3,-1,0,1,2,3)
xvalue,yvalue=np.meshgrid(x,y)
zvalue=np.cos(xvalue)*np.sin(yvalue)
plt.contour(xvalue,yvalue,zvalue)
```

Out[105]:

<matplotlib.contour.QuadContourSet at 0x1dfc24a8850>

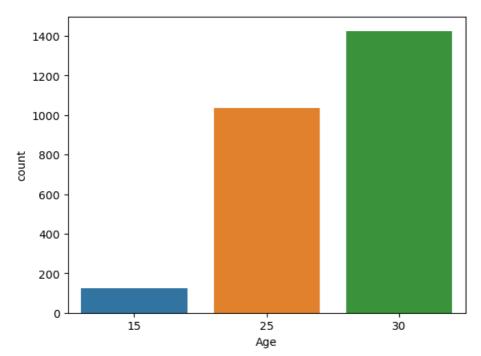


In [111]:

```
#seaborn
sns.countplot(x='Age',data=churn)
```

Out[111]:

<Axes: xlabel='Age', ylabel='count'>

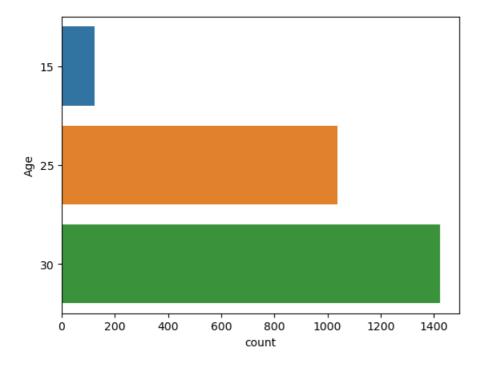


In [118]:

```
#seaborn
sns.countplot(y='Age',data=churn)
```

Out[118]:

<Axes: xlabel='count', ylabel='Age'>



In [113]:

churn.head()

Out[113]:

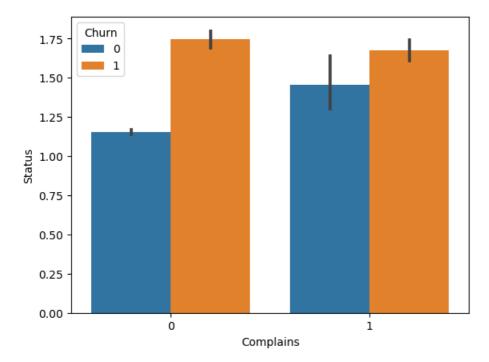
	Call Failure	Complains	Subscription Length		Seconds of Use	Frequency of use	Frequency of SMS	Distinct Called Numbers	Age Group	Tariff Plan	Status	Age	Custor Val
0	8	0	38	0	4370	71	5	17	3	1	1	30	197.6
1	0	0	39	0	318	5	7	4	2	1	2	25	46.0
2	10	0	37	0	2453	60	359	24	3	1	1	30	1536.5
3	10	0	38	0	4198	66	1	35	1	1	1	15	240.0
4	3	0	38	0	2393	58	2	33	1	1	1	15	145.8
4													•

In [124]:

import seaborn as sns
sns.barplot(x='Complains',y='Status',hue="Churn",data=churn)

Out[124]:

<Axes: xlabel='Complains', ylabel='Status'>

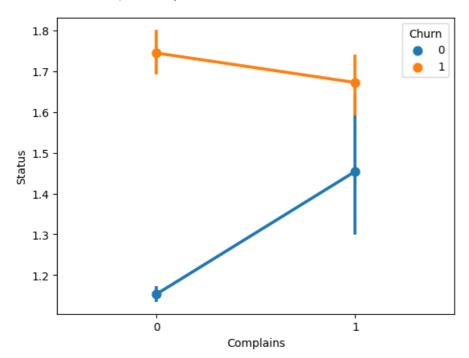


In [131]:

#for point plot one should be categorical and other is numerical. here "Complains" is categorical. try for Age also sns.pointplot(x='Complains',y='Status',hue="Churn",data=churn)

Out[131]:

<Axes: xlabel='Complains', ylabel='Status'>

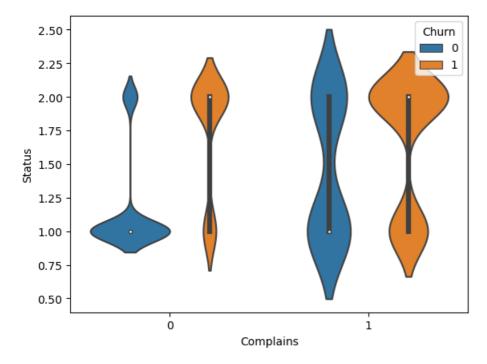


In [129]:

```
#violin plot
sns.violinplot(x='Complains',y='Status',hue="Churn",data=churn)
```

Out[129]:

<Axes: xlabel='Complains', ylabel='Status'>



###

In []:		