

Acceptance Testing UAT Execution & Report Submission

Date	17 February 2026
Team ID	LTVIP2026TMIDS67078
Project Name	Calculating Family Expenses using ServiceNow
Maximum Marks	4 Marks

1. Purpose of Document

The purpose of this document is to describe the User Acceptance Testing (UAT) activities performed for the “Calculating Family Expenses using ServiceNow” application. This document summarizes the testing coverage, identified defects, resolutions, and overall system readiness before deployment.

The UAT ensures that the system meets user requirements such as expense entry, tracking, calculation, reporting, and administrative management functionalities.

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	3	2	1	1	7
Duplicate	0	1	1	0	2
External	1	0	0	1	2
Fixed	6	4	3	5	18
Not Reproduced	0	1	0	0	1
Skipped	0	0	1	0	1
Won't Fix	0	1	0	0	1
Totals	10	9	6	7	32

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Expense Entry Module	10	0	0	10
Expense Management	8	0	1	7
Expense Calculation	6	0	0	6
Reports & Dashboard	7	0	1	6
Admin Controls	5	0	0	5
System Integration	4	0	0	4
Final Output Validation	3	0	0	3
Version Control & Deployment	2	0	0	2
Exception Reporting	9	0	0	9
Final Report Output	4	0	0	4
Version Control	2	0	0	2

All major functionalities were tested successfully, including expense creation, modification, deletion, automatic calculation, reporting, and administrative controls. Minor issues identified during testing were resolved, and the system achieved stable performance during final validation.

