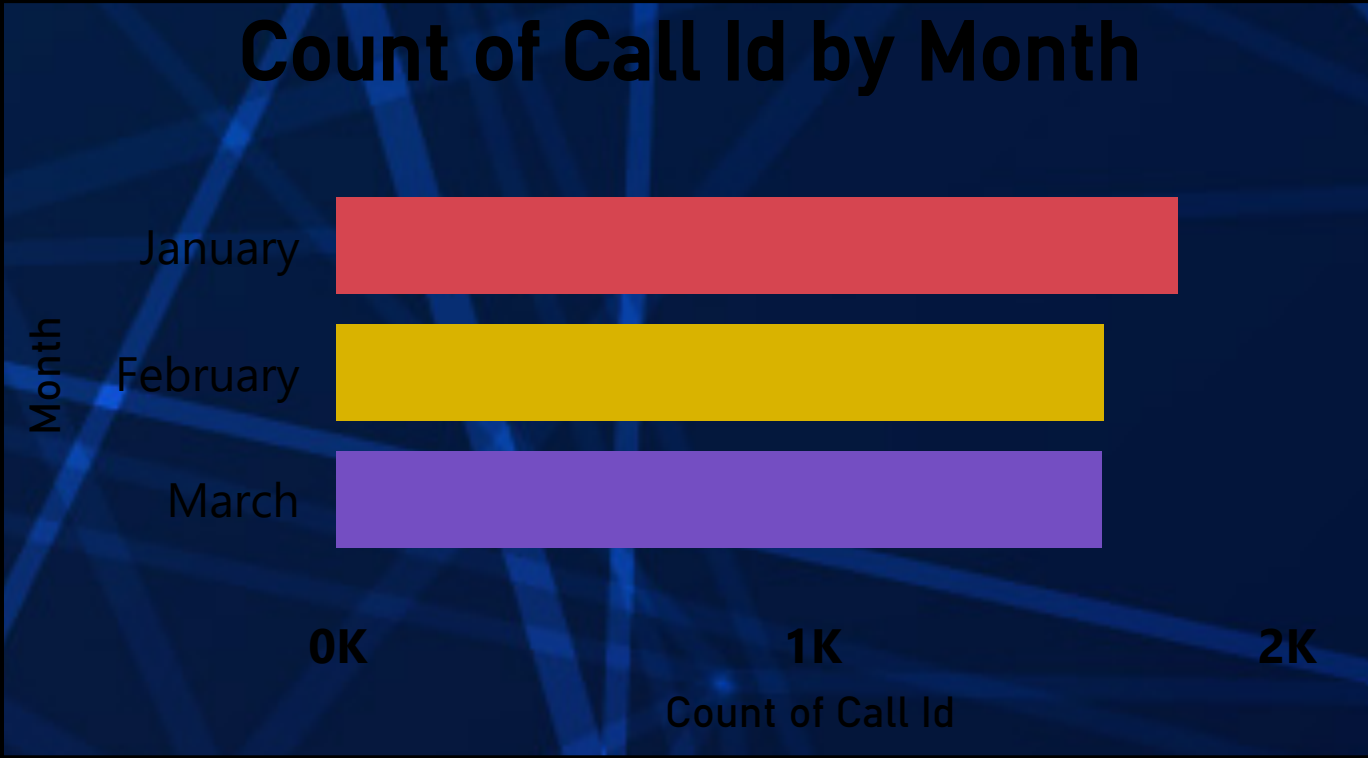


Total Calls  
5000

Avg Speed of Response  
67.52

Avg Satisfactory rating  
3.40



Agent	Count of Resolved	Average of Satisfaction rating	Topic
Becky	121	3.44	Admin Support
Becky	114	3.29	Contract related
Becky	138	3.48	Payment related
Becky	137	3.32	Streaming
Becky	121	3.31	Technical Support
Dan	108	3.51	Admin Support

