

Kaushal Jha

Electronic And Communication Engineer

Contact

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Skills

Technical Support

Technical Analysis

Diagnostic skills

Hardware troubleshooting

Technical training

machine operation

Corrective maintenance

End user support

System integration

Experienced Support Engineer familiar with user support and root cause analysis.

Advanced knowledge of endpoint protection (crowdstrike falcon, kaspersky, McAfee), SIEM solutions as logrhythm, privileged access management (PAM) solutions, software and combined hardware and software products for IT security, including network security, endpoint security, cloud security, mobile security, data security and security management as in checkpoint and Seceon aiSIEM, combined with aiXDR, is a comprehensive cybersecurity management platform that visualizes, detects ransomware detection, and eliminates threats operations and dedication to see issues through to end.

Works well in remote and desk-side environments. Collaborate effectively with designers and production team members to enhance designs of electrical machines, control systems and circuits. Well-versed in both site and laboratory conditions.

Highly organized and analytical with good recordkeeping and project management abilities.

Performance-oriented engineering team member conscientious about methodically testing and optimizing electrical schematics. Prepare highly accurate specifications and instructions for commissioning.

Meticulous, resourceful and diligent about supporting sustainable designs. Competent for support engineer, system integrators well-versed in assisting users with diverse computer system, mobile device and peripheral equipment problems. Familiar with security standards and usability optimization.

Effectively operates autonomously to troubleshoot and fix concerns. Skilled Support Engineer successful at using judgment and advanced technical acumen to make positive impact on company. Forward-thinking and resourceful professional with diligent mindset and disciplined approach. Subject Matter Expert in Kaspersky, crowdstrike, Logrhythm, Thycotic, Checkpoint, Seccon

Effective Results-oriented Support Engineer with superior problem-solving and critical thinking skills, as well as meticulous attention to detail and methodical nature. Skilled in tackling problems in unique ways to develop innovative solutions. Consistently recognized by superiors and peers for knowledge and expertise.

Practiced troubleshooter with excellent diagnostics and repair abilities, strong attention to detail and methodical approach. Boosts

system performance by thoroughly evaluating and correcting different hardware and software issues.

Successful at applying electronics, electrical circuitry expertise to different practical issues.

Skilled in investigating and diagnosing problems and completing root cause analysis. Understands technical information and devises forward-thinking effective solutions that help customers achieve operational and safety targets. Priority-driven Support Engineer well-versed in training people in features and benefits of software and applications. Talented professional adept at finding reliable solutions for client issues.

Ready for new role overseeing efficiency improvements to software and hardware. Meticulous professional highly knowledgeable about electronics and electrical principles.

Versed in testing equipment and skilled at building prototypes to help refine designs. Reliable in accurately assembling and thoroughly checking components. Proven skills in designing and assessing product electrical components.

Successful at conducting tests, evaluating compliance and completing detailed inspections.

Experienced as Support Engineer with over One years of experience in Divya Technologies PVT.LTD.

Excellent reputation for resolving problems and improving customer satisfaction. Organized and dependable candidate successful at managing multiple priorities with a positive attitude.

Willingness to take on added responsibilities to meet team goals. Offering excellent communication and good judgment. Work History 2021-08 Current Support Engineer.

Work History

2021-08 -
Current

Support Engineer

Divya Technologies PVT.LTD, Kathmandu, Nepal

- ❖ . Performed root cause analysis and general troubleshooting.
- ❖ Monitored systems in operation and quickly troubleshot errors.
- ❖ Patched software and installed new versions to eliminate security problems and protect data.
- ❖ Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.

Education

2016/06 -

Bachelor of Technology Electronic And Communication Engineering

2020/12

- ❖ Maharishi Markandeshwar (Deemed To Be University)-
Mullana-Ambala, Haryana, India

