

Capstone Project – Hotel Booking Analysis

PUBLICATION

HOTEL BOOKING ANALYSIS

Analyzing hotel bookings is a complete study of data related to room reservations. It aims to get useful knowledge for making big decisions and improving how things in hotels.

HOTEL BOOKING GUEST INFO ANALYSIS

This involves analyzing guest information related to hotel bookings. It could include demographics, preferences, booking patterns, and any other relevant data to understand and enhance the guest

MEAL AND STAY HOTEL BOOKING ANALYSIS

Examining data associated with meal and accommodation bookings. This analysis may focus on the correlation between types of meals chosen and the duration of the stay, providing insights into guest behavior and preferences.

Source and History Hotel Booking Analysis

Evaluating the sources through which guests find and book hotel rooms. This analysis can help identify effective marketing channels and understand how historical data contributes to booking trends.

HOTEL ROOM ANALYSIS

Examining the characteristics and performance of different hotel rooms. This analysis may include occupancy rates, pricing strategies, and guest satisfaction metrics for various room types.

HOTEL RESERVATION ANALYSIS

Studying the reservation process, including booking patterns, cancellation rates, and factors influencing reservations. This analysis aims to optimize the reservation system and improve overall efficiency.

EDA QUESTION SOLUTION

Addressing questions related to Exploratory Data Analysis (EDA). This involves using statistical and visualization techniques to explore data, identify patterns, and derive meaningful insights.

EXCEL DASHBOARD

Creating a visual representation of key performance indicators and metrics related to hotel bookings. An Excel dashboard provides a user-friendly interface for monitoring and analyzing data trends.

SQL ANALYSIS

Leveraging SQL (Structured Query Language) to analyze and query the database associated with hotel bookings. This could involve extracting specific information, aggregating data, and gaining insights through SQL queries.



Objective: The objective of this project is to create a comprehensive Power BI dashboard utilizing the Sample Publication Database. The dashboard aims to provide valuable insights into the publishing company's book sales performance, author royalties, and store distribution, enabling data-driven decision-making and strategic planning.

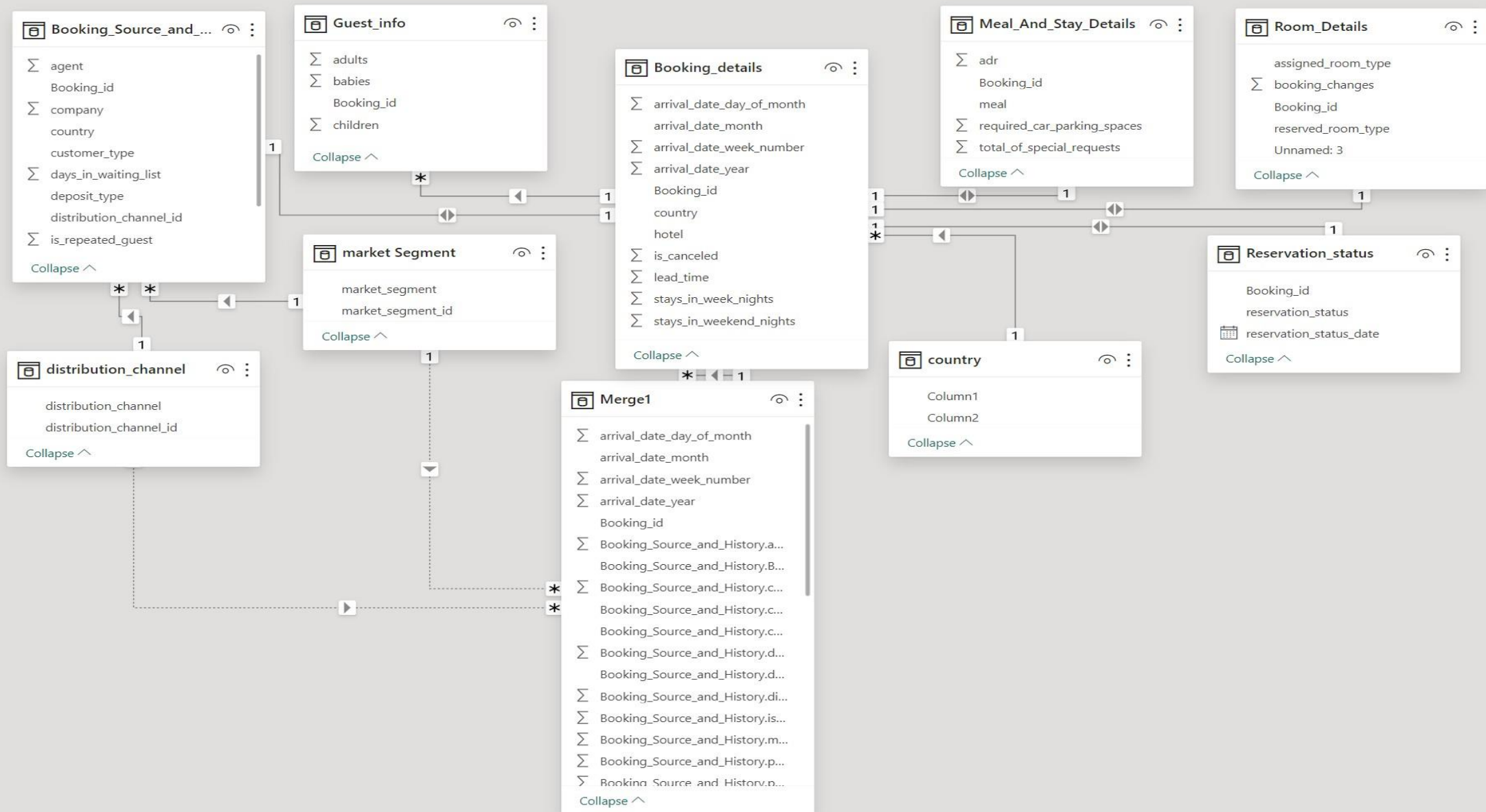


Analysis Scope: The analysis will focus on various aspects of the publication process, including book sales, author contributions, store performance, and the impact of discounts. It will encompass historical sales data, author royalties based on royalty schedules, and distribution data from multiple bookstores.



Goal: The primary goal of this Power BI dashboard is to offer a holistic view of the publishing company's operations. It will provide actionable insights to optimize book sales, enhance author collaboration, improve store distribution strategies, and identify opportunities for growth and efficiency.

ER Diagram



FINAL MERGER TABLE

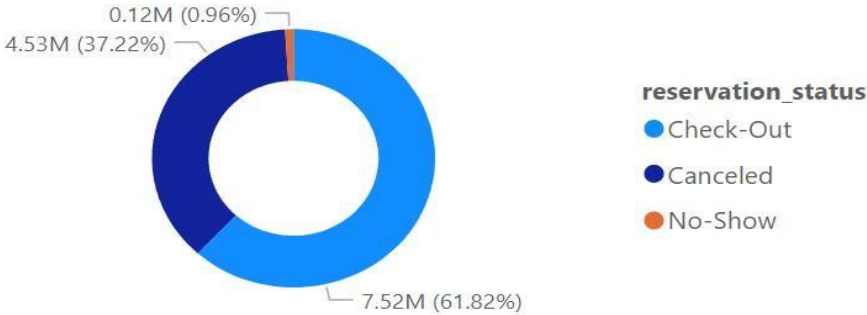
| Merge1 | |
|------------|-------------------------------------|
| Σ | arrival_date_day_of_month |
| | arrival_date_month |
| Σ | arrival_date_week_number |
| Σ | arrival_date_year |
| | Booking_id |
| Σ | Booking_Source_and_History.ag... |
| | Booking_Source_and_History.Bo... |
| Σ | Booking_Source_and_History.co... |
| | Booking_Source_and_H... |
| Σ | Booking_Source_and_History.cu... |
| | Booking_Source_and_History.da... |
| | Booking_Source_and_History.de... |
| Σ | Booking_Source_and_History.di... |
| Σ | Booking_Source_and_History.is_... |
| Σ | Booking_Source_and_History.m... |
| Σ | Booking_Source_and_History.pr... |
| Σ | Booking_Source_and_History.pr... |
| | country |
| Σ | Guest_info.adults |
| Σ | Guest_info.babies |
| | Guest_info.Booking_id |
| Σ | Guest_info.children |
| | hotel |
| Σ | is_canceled |
| Σ | lead_time |
| | Reservation_status.Booking_id |
| | Reservation_status.reservation_s... |
| | Reservation_status.reservation_s... |
| | Room_Details.assigned_room_ty... |
| Σ | Room_Details.booking_changes |
| | Room_Details.Booking_id |
| | Room_Details.reserved_room_ty... |
| | Room_Details.Unnamed: 3 |
| Σ | stays_in_week_nights |
| Σ | stays_in_weekend_nights |
| Collapse ^ | |

POWER BI – Hotel Booking Analysis



HOTEL BOOKING ANALYSIS

Sum of adr by reservation_status



August

217742
Sum of arrival_date_da...

July

203974
Sum of arrival date da...

City Hotel

167
Count of country

Resort Hotel

126
Count of country

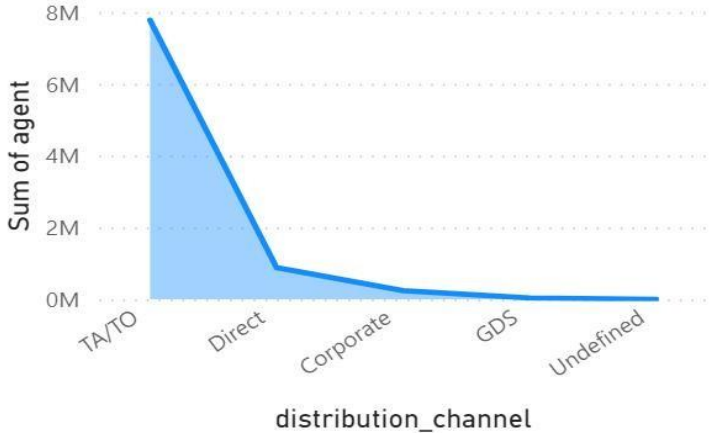
Total Agent and Company

8933753
Sum of agent
1286446
Sum of company

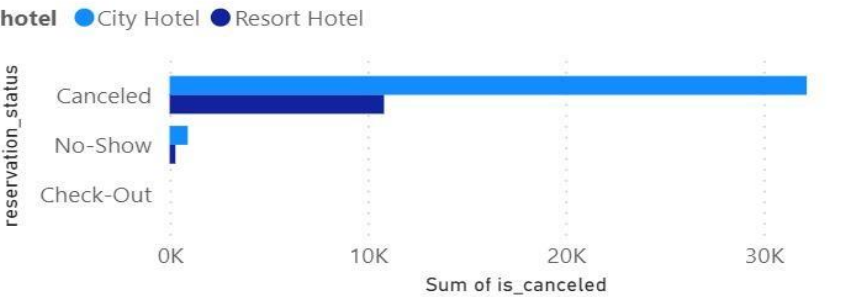
Customer Category

221636
Sum of adults
949
Sum of babies
12403
Sum of children

Sum of agent by distribution_channel



Sum of is_canceled by reservation_status and hotel



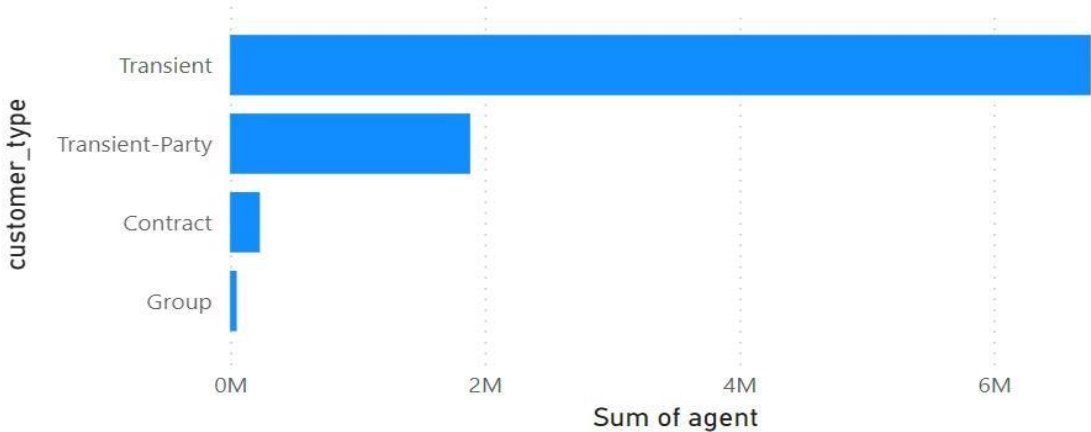
Count of adr by meal



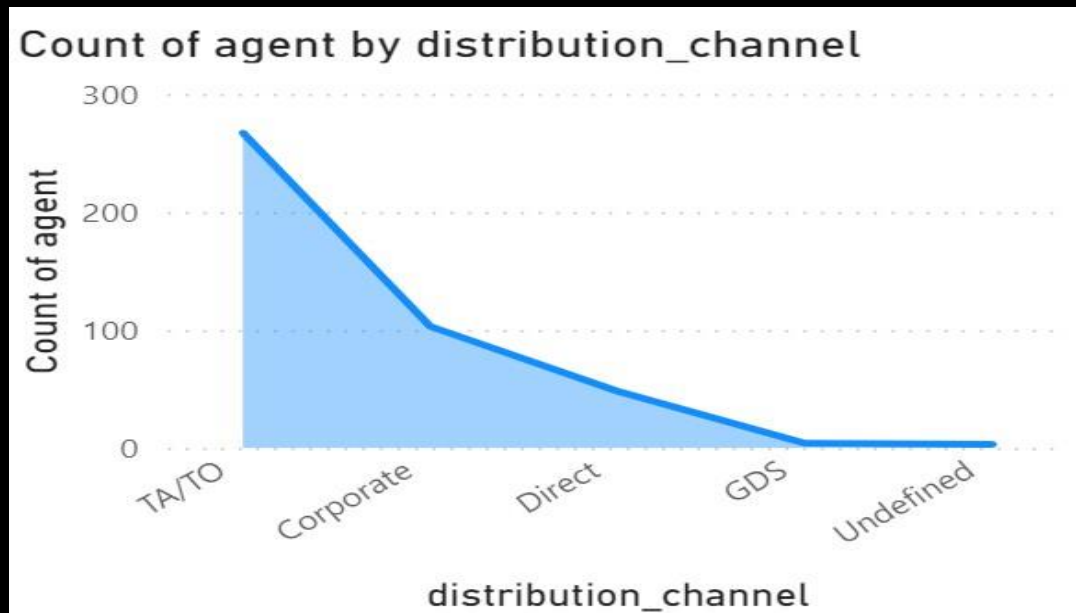
Country and hotel



Sum of agent by customer_type

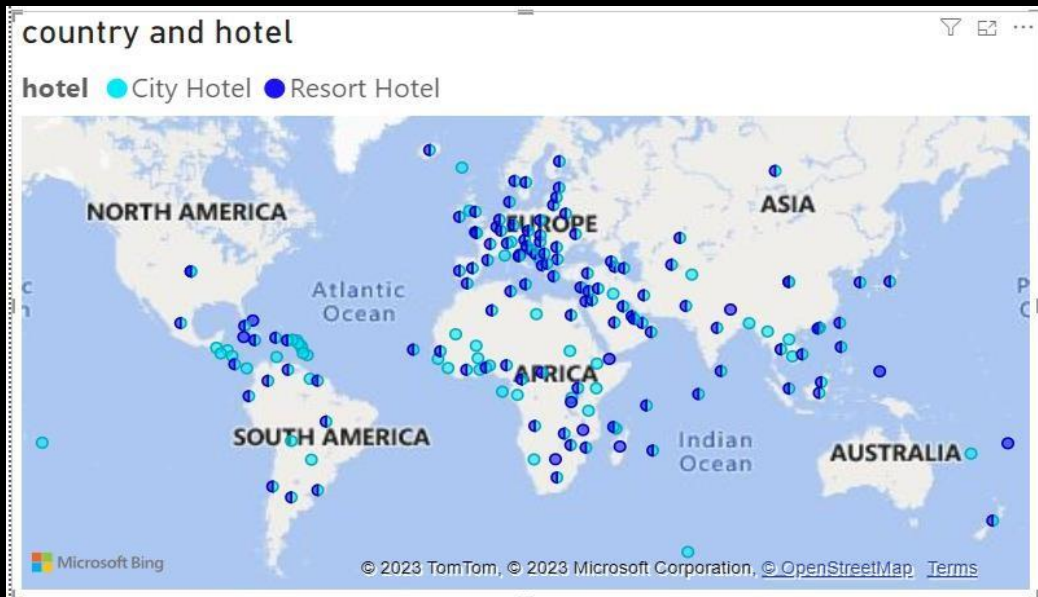


How many agents are in different distribution channel?



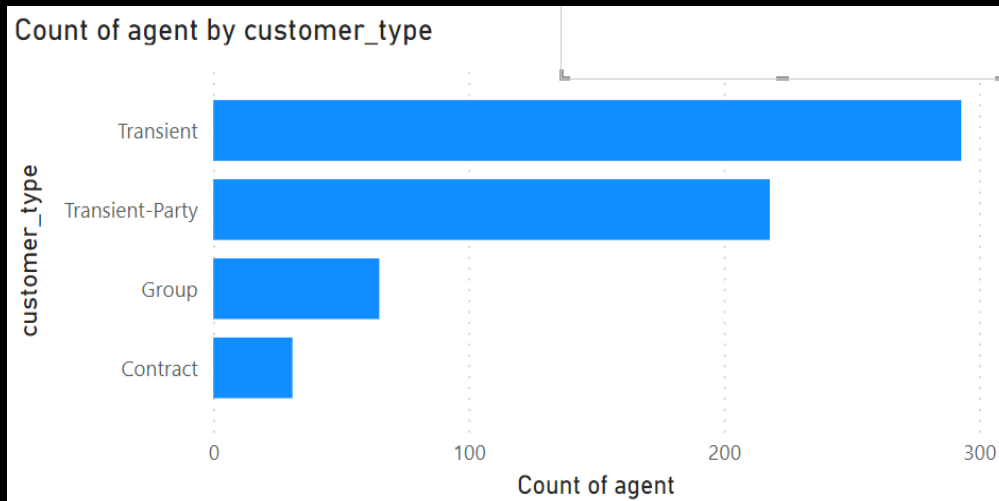
- Gleaning the graph, the count of different agents across different distribution channel, where TA/TO has highest level of agent count.

How many hotels across different country?



- Gleaning from the Country Report, it becomes apparent clear that there are two types of hotel, city hotel and resort hotel, which are speared across different country.

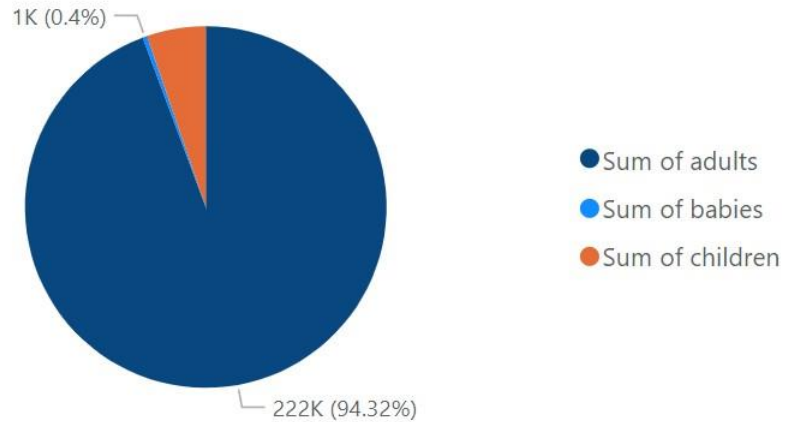
How many agents across connect to different customers type?



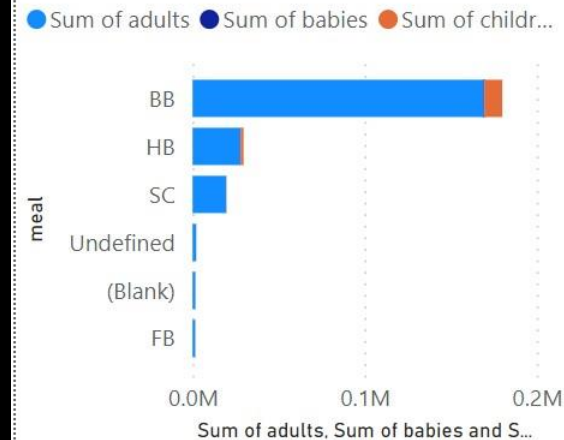
- Gleaning from the customer type report there are maximum transient customers, and value of different customer is decreasing

HOTEL BOOKING GUEST INFO ANALYSIS

Sum of adults, Sum of babies and Sum of children



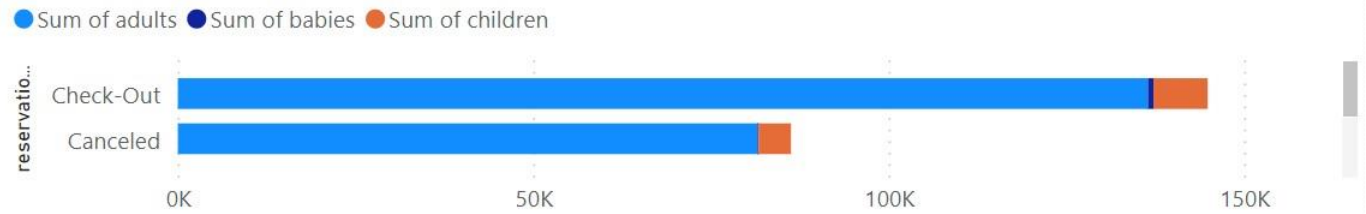
Sum of adults, Sum of babies and Sum of children by meal



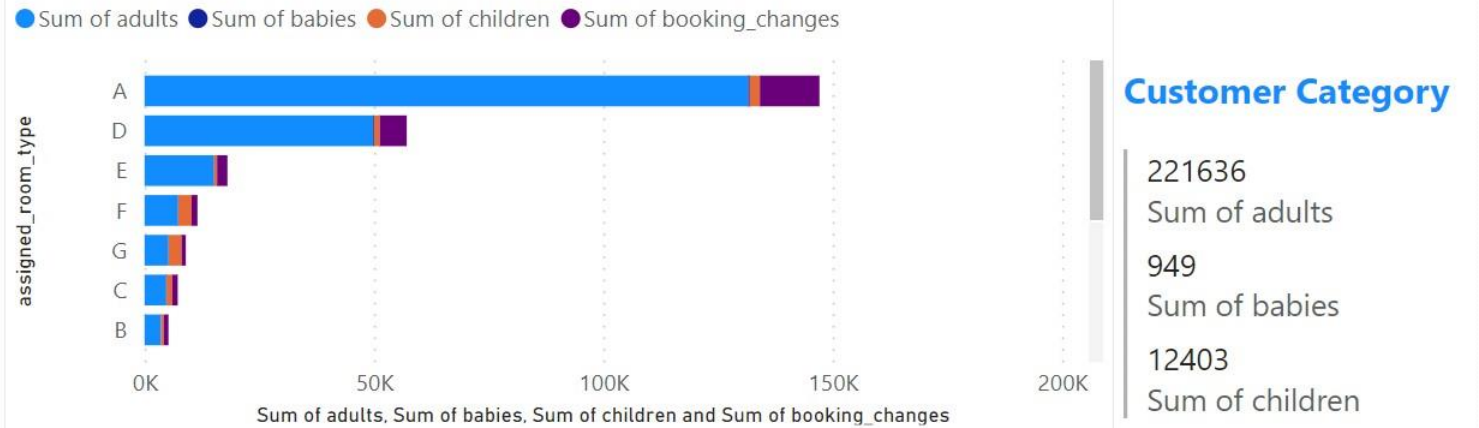
Sum of adults, Sum of babies, Sum of children and Sum of arrival_date_day_of_month by market_segment



Sum of adults, Sum of babies and Sum of children by reservation_status



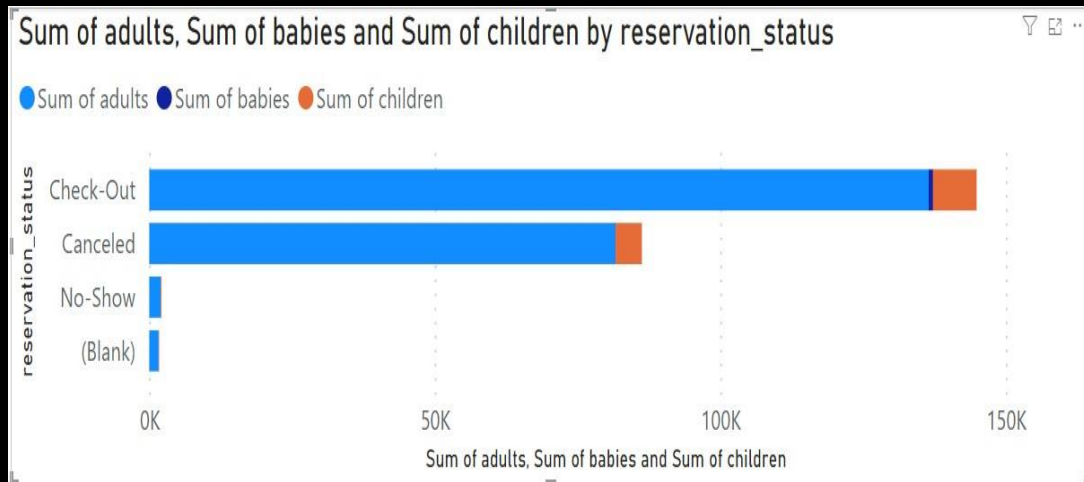
Sum of adults, Sum of babies, Sum of children and Sum of booking_changes by assigned_room_type



Customer Category

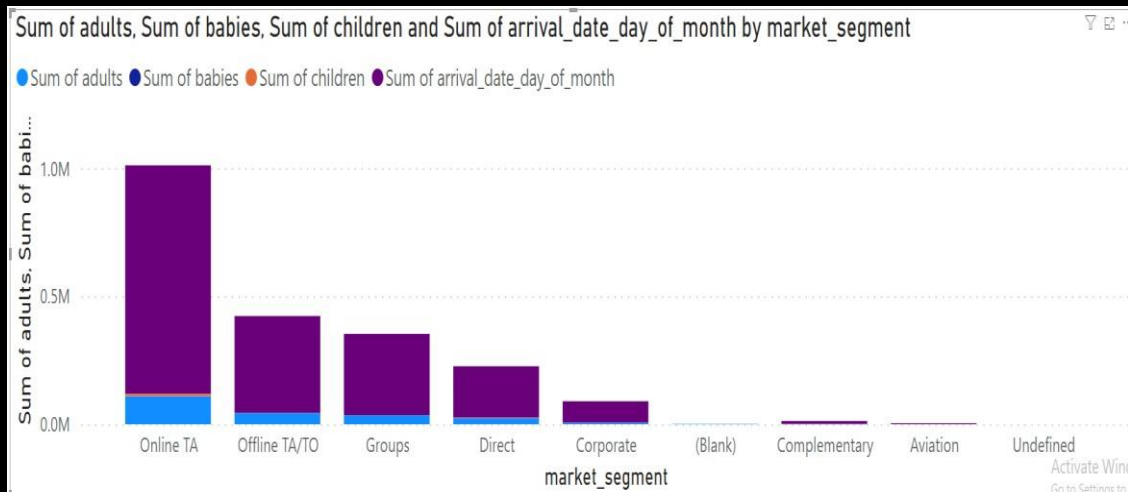
221636
Sum of adults
949
Sum of babies
12403
Sum of children

How many adults, babies, children are in the reservation category?



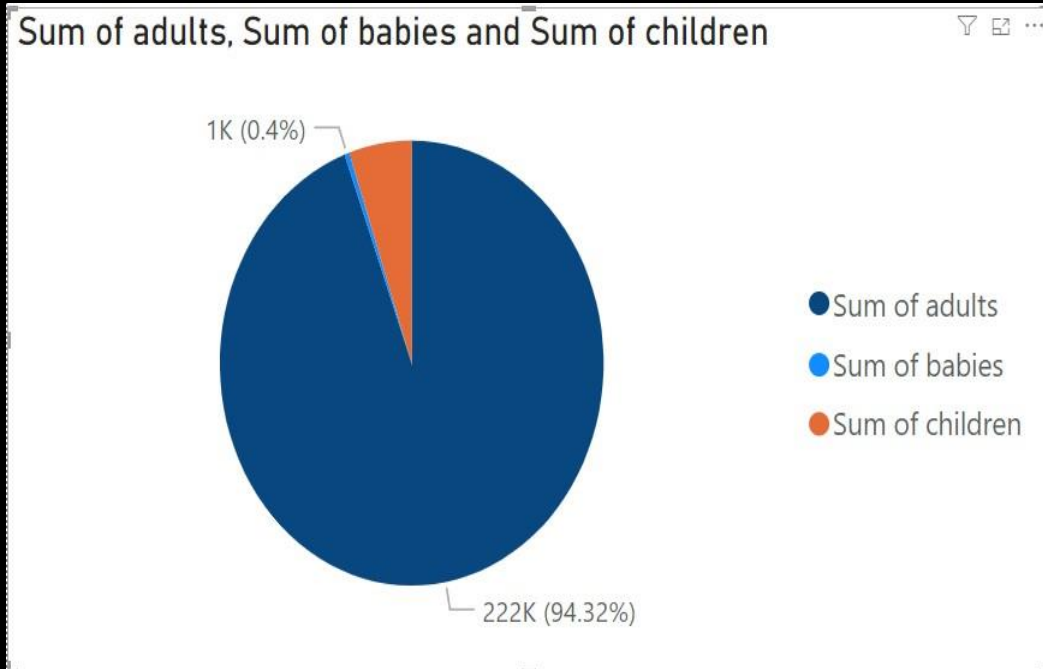
- Gleaning from the graph maximum number of adults are check-out and canceled, while other are not shown.

How many guest are category in different market segment ?



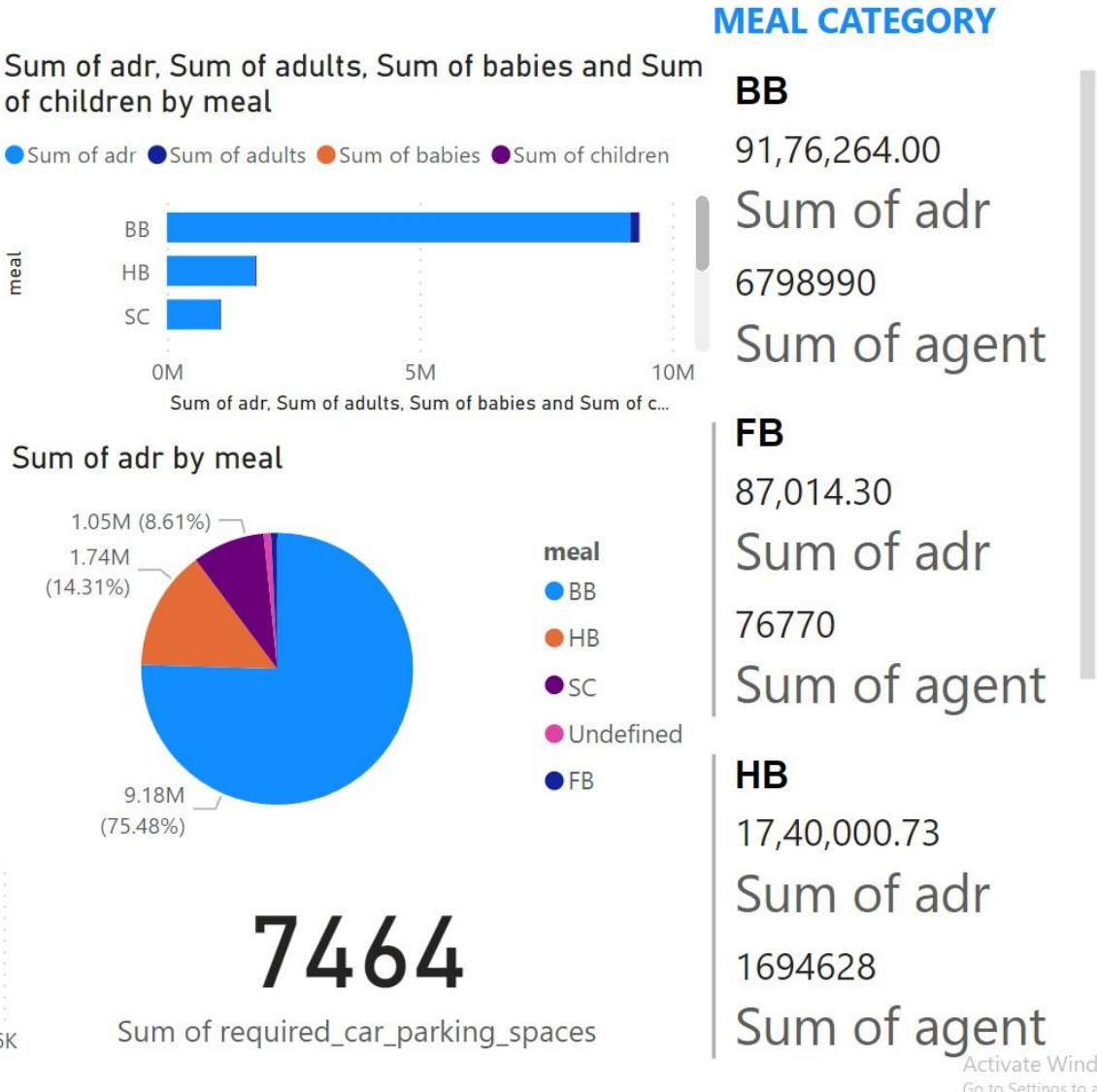
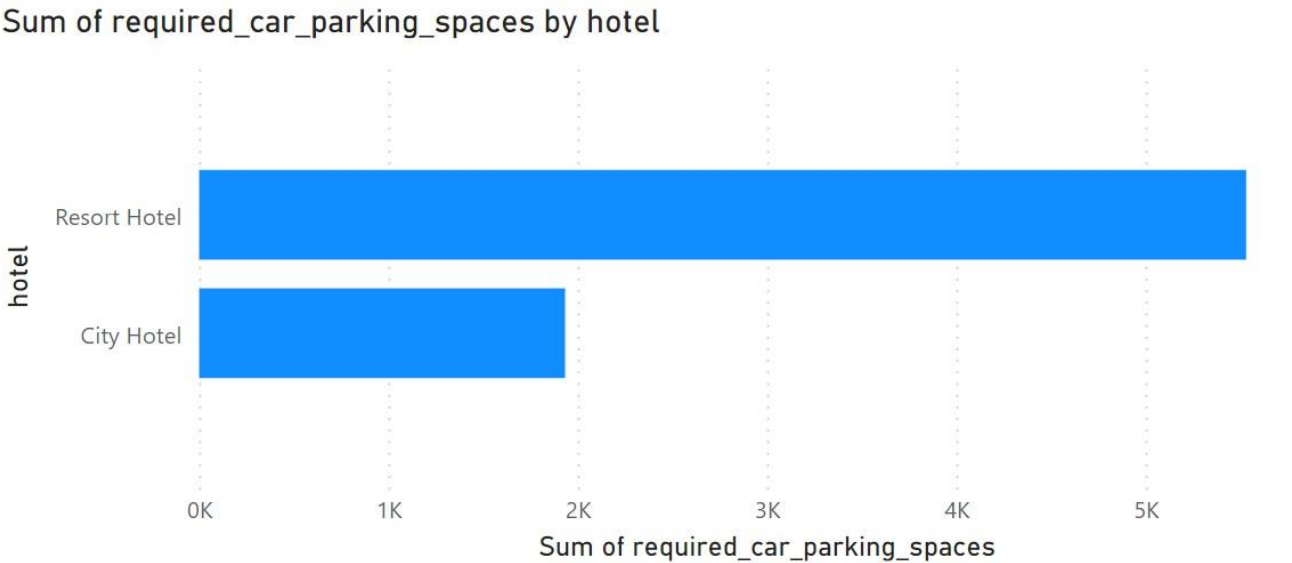
- Gleaning from the graph online TA has the highest guest ,while corporate has the lows level,

what is the ratio of adult ,
babies , children?

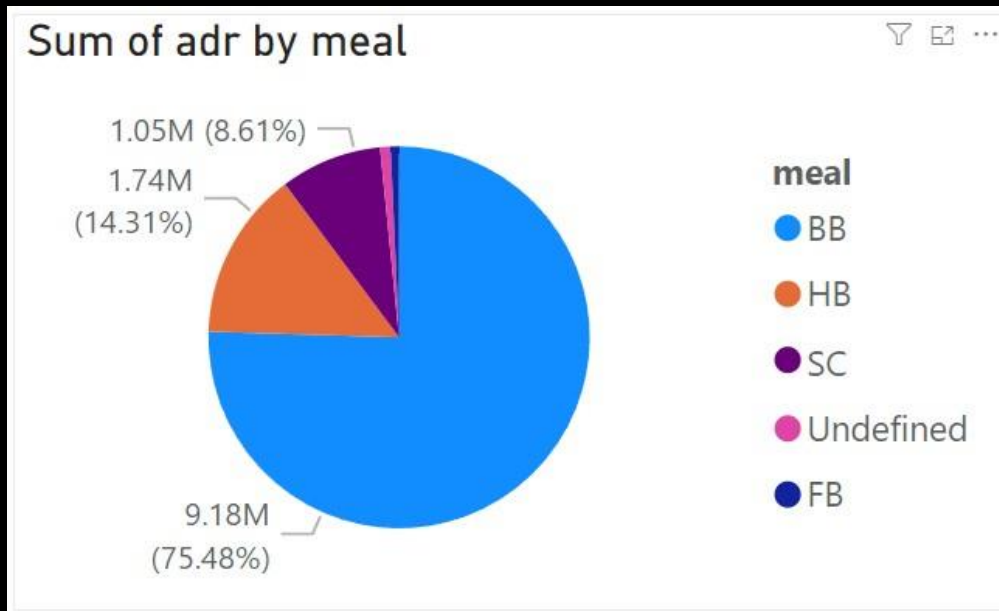


- Gleaning from the Report there are 94% of adult and 0.4% of children and the rest of the is babies.

Source and History Hotel Booking Analysis



What is the average daily rate with meals?



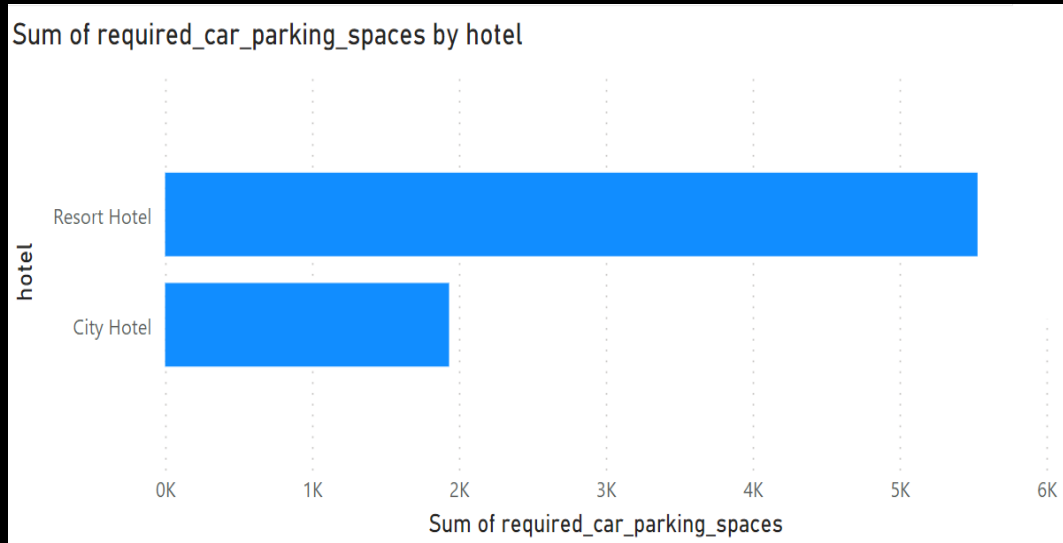
- Gleaning from the report 75% of adr serve bb meal and 14% hb meal and 9% Sc meal.

what is different meal serve different guest type?



- City hotel and resort meal both receive bb meal maximum while resort receive FB ,HB , SC very less.

What are the car parking request in different hotel?



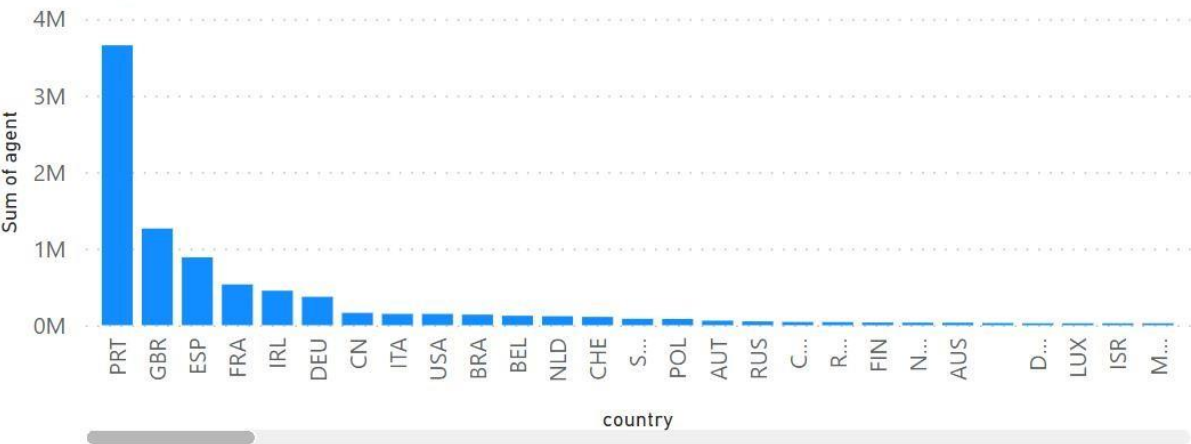
- Gleaning from the report resort hotel receive maximum parking request.

MEAL AND STAY HOTEL BOOKING

Sum of previous_cancellations, Sum of previous_bookings_not_canceled and Sum of is_repeated_guest



Sum of agent by country



Sum of days_in_waiting_list and Sum of agent by hotel



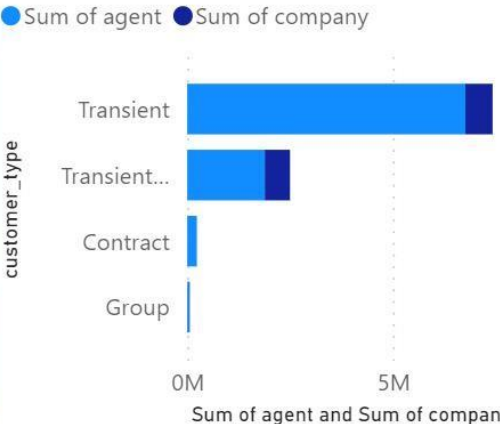
CUSTOMER CATEGORY

| | | |
|-----------------|--------|----------------|
| Transient | 661762 | Sum of company |
| Transient-Party | 612987 | Sum of company |
| Group | 11559 | Sum of company |
| Contract | 138 | Sum of company |

Sum of company by country



Sum of agent and Sum of company by customer_type



Sum of previous_cancellations, Sum of previous_bookings_not_canceled and Sum of is_repeated_guest by hotel

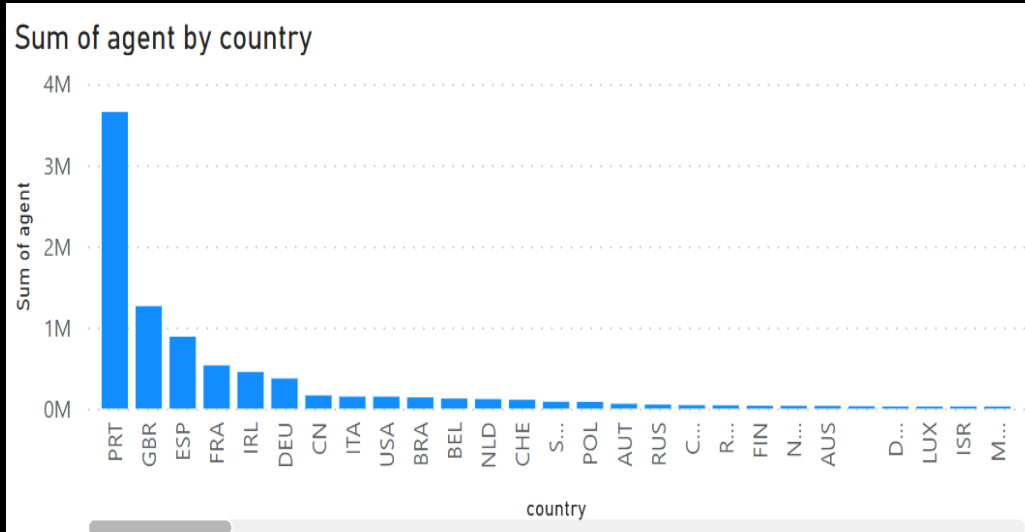


334

Count of agent

Activate Windows
Go to Settings to activate Windows.

what are number of agent
in different country?



- Gleaning from the report most of agents are in PRT AREA.

CUSTOMER CATEGORY

Transient
661762
Sum of company

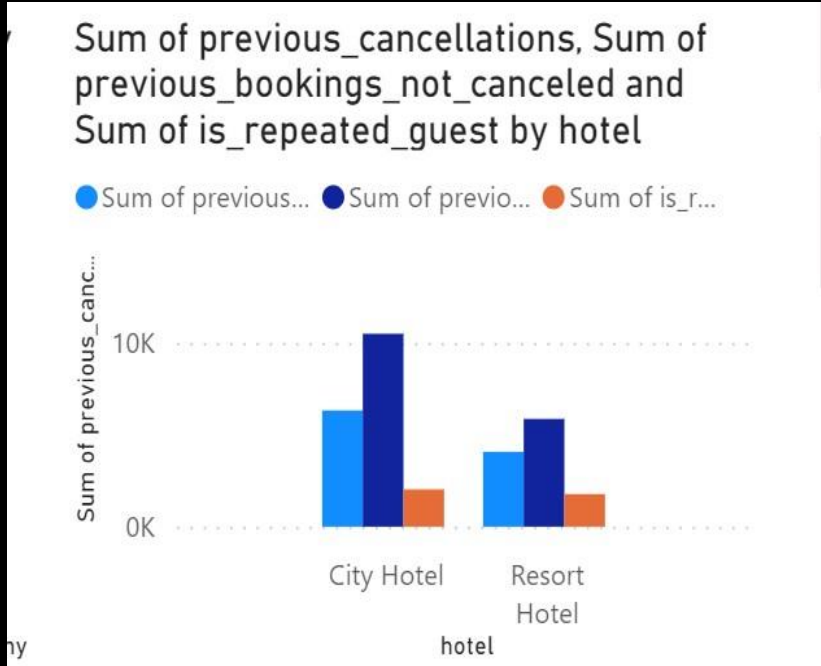
Transient-Party
612987
Sum of company

Group
11559
Sum of company

Contract
138
Sum of company

334

Count of agent



How many cancelation, repetition, previous boking not cancel?

- Gleaning from report most of hotel has previous booking not cancel.

Numbers of agent in
comparison with days in
waiting list.



HOTEL ROOM ANALYSIS

ROOM PRICESS

A
12976
Sum of booking_changes

B
1009
Sum of booking_changes

C
1207
Sum of booking_changes

D
5865
Sum of booking_changes

E
2253
Sum of booking_changes

F
1272
Sum of booking_changes

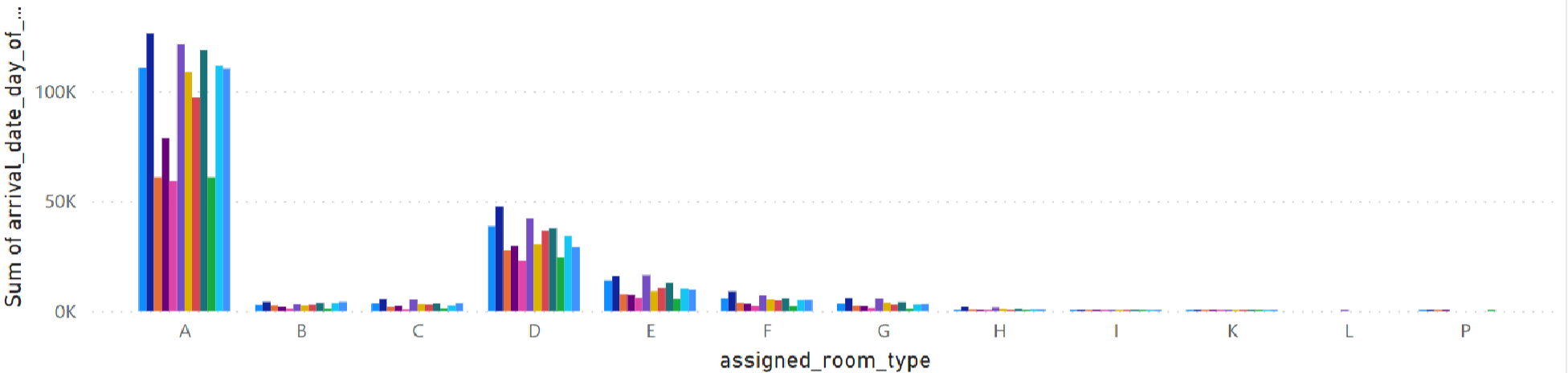
G

26K

Sum of booking_changes

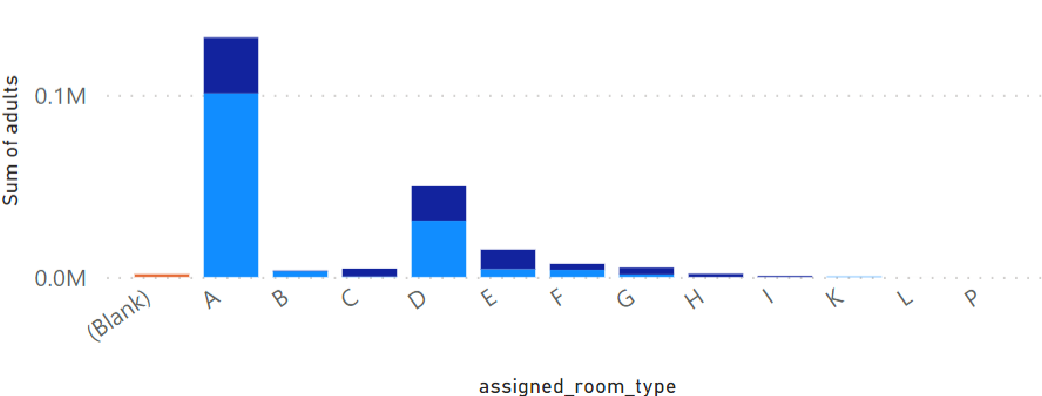
Room type according month,years

arrival_date_month April August December February January July June March May November October September

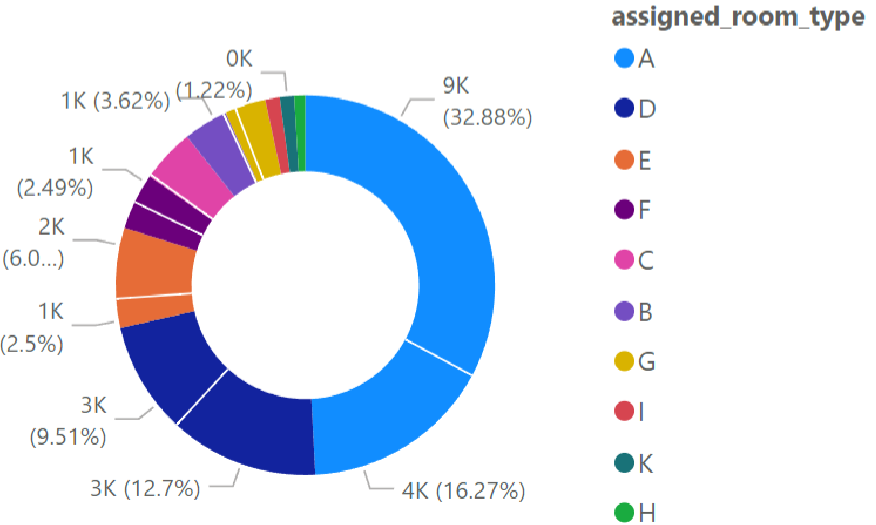


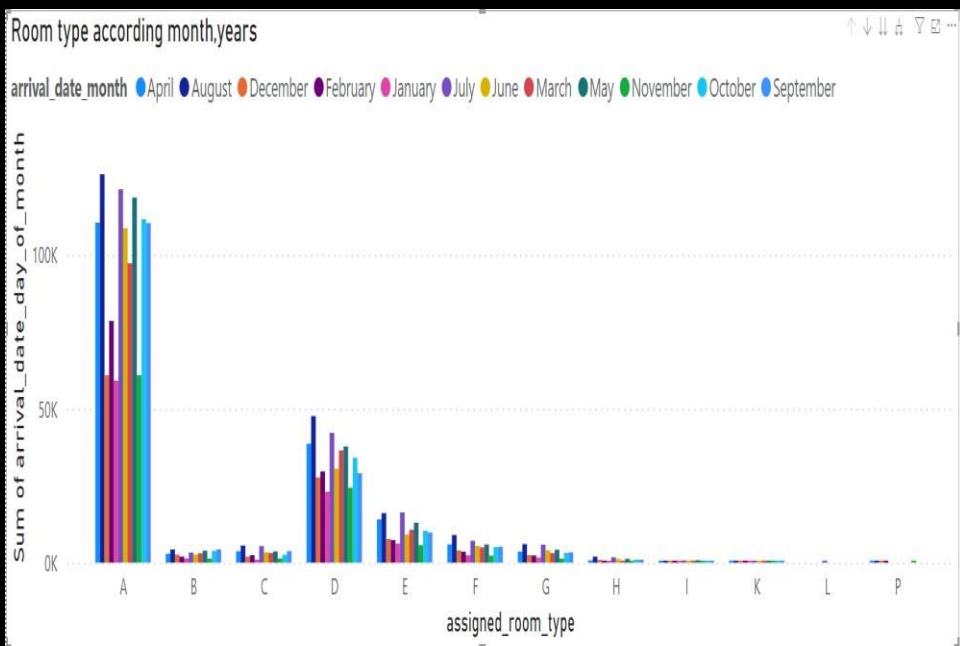
Sum of adults, Sum of babies and Sum of children by assigned_room_type and hotel

hotel (Blank) City Hotel Resort Hotel



Sum of booking_changes by assigned_room_type and hotel





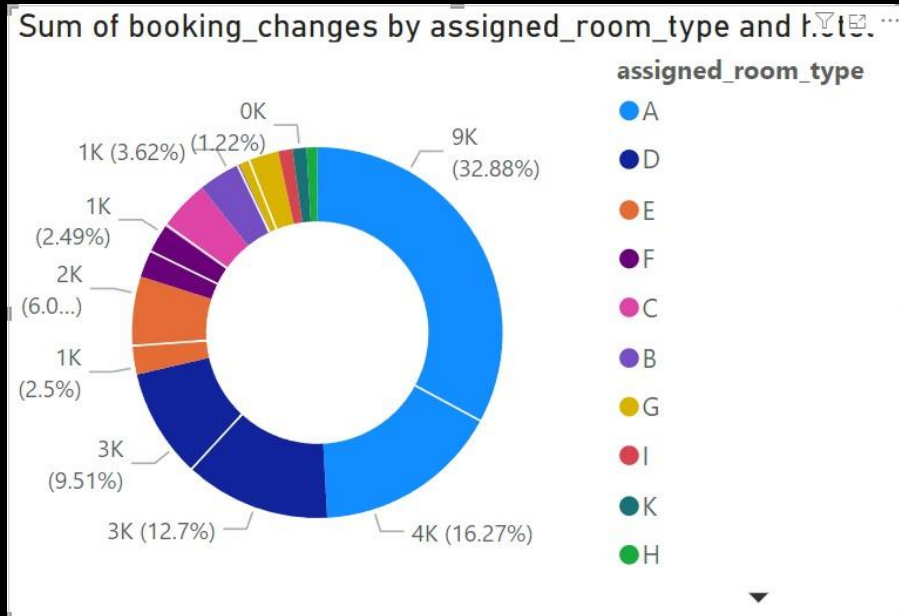
ROOM PRICESS

| | |
|------------------------|-------|
| A | 12976 |
| Sum of booking_changes | |
| B | 1009 |
| Sum of booking_changes | |
| C | 1207 |
| Sum of booking_changes | |
| D | 5865 |
| Sum of booking_changes | |
| E | 2253 |
| Sum of booking_changes | |
| F | 1272 |
| Sum of booking_changes | |
| G | |
| Sum of booking_changes | |

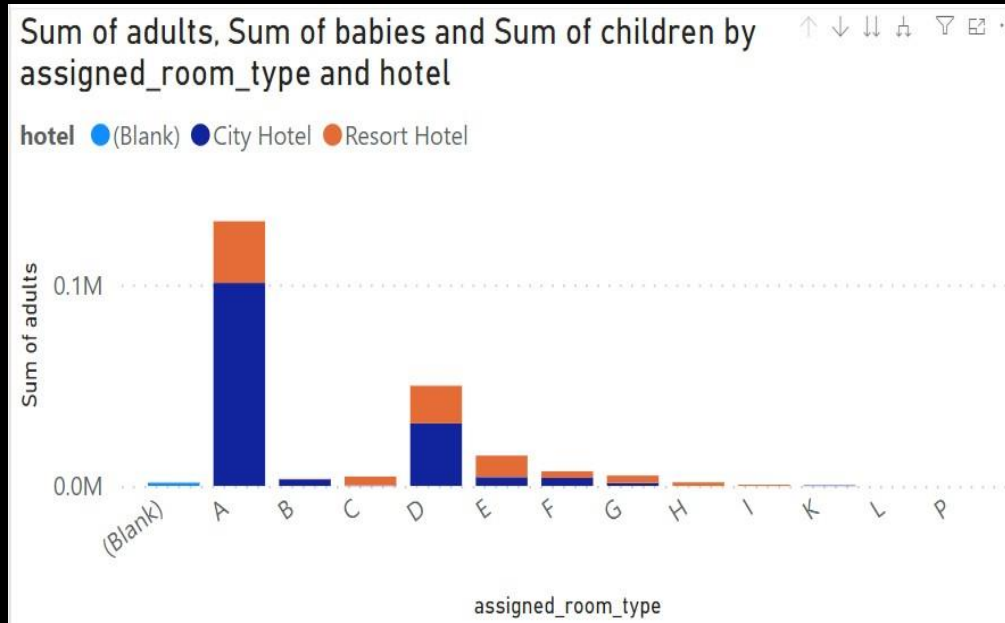
26K

Sum of booking_changes

These are assigned room type according to the arrival date of the months.



These are the sum of booking changes by assigned room type and hotel type.



The graph represents the different guest type is staying in different room types and which hotel type has highest room reserved.

HOTEL RESERVATION ANALYSIS

Sum of adults

222K

Sum of babies

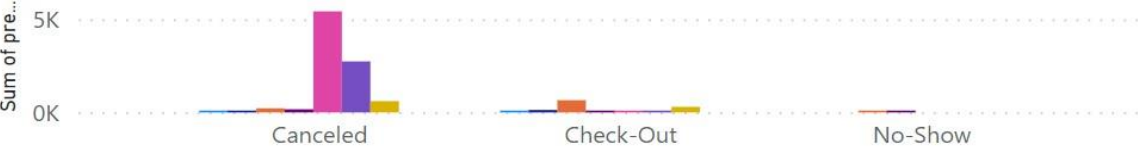
949

Sum of children

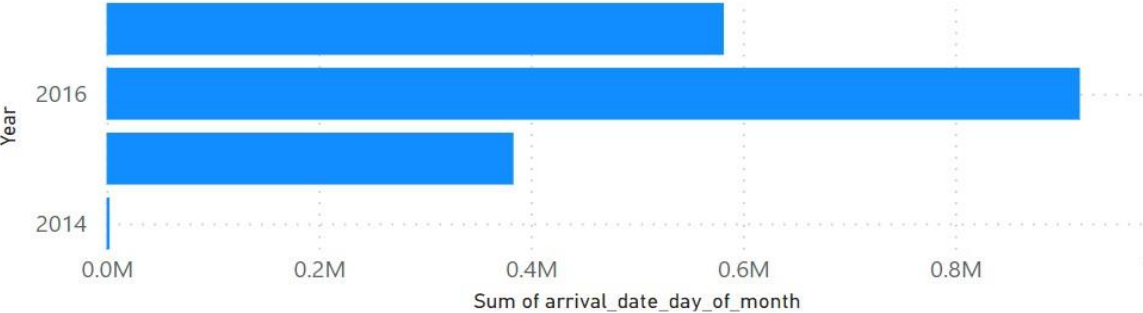
12K

Sum of previous_cancellations by reservation_status and market_segment

market_segment Aviation Comple... Corporate Direct Groups Offline T... Online TA

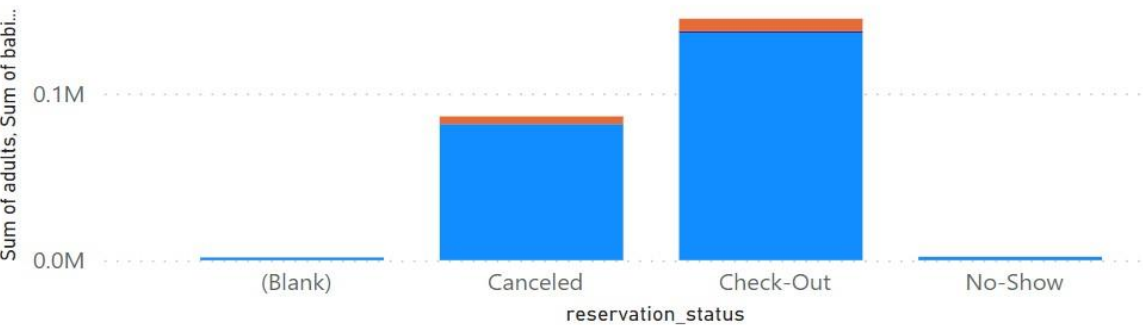


Sum of arrival_date_day_of_month by Year

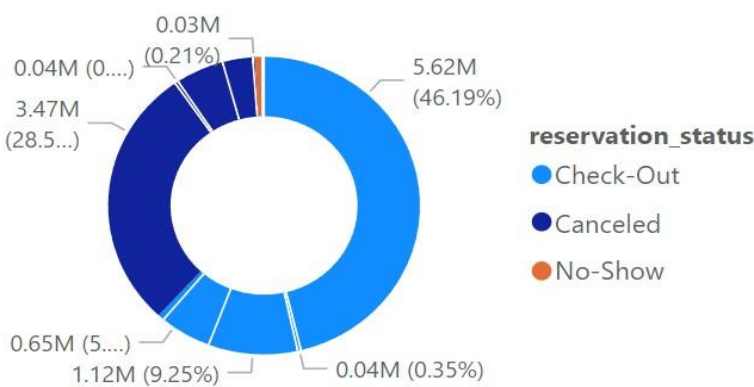


Sum of adults, Sum of babies and Sum of children by reservation_status

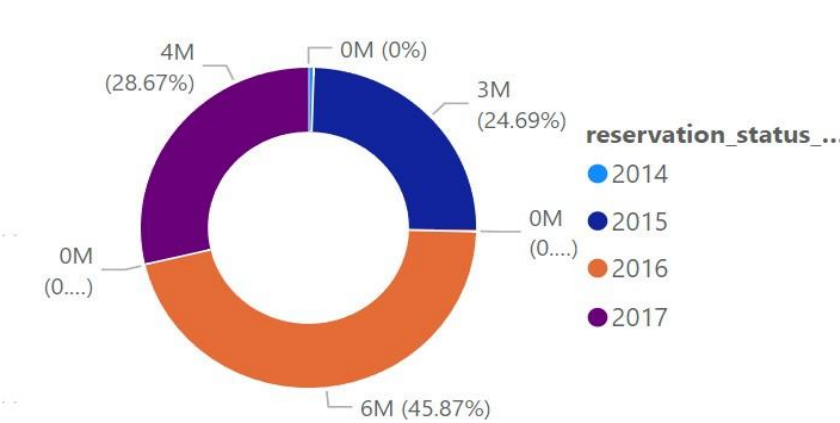
Sum of adults Sum of babies Sum of children



Sum of adr by reservation_status and meal



Sum of is_canceled and Sum of lead_time by Year



RESERVATION GUEST WISE

1632
Sum of adults

Canceled
81547
Sum of adults

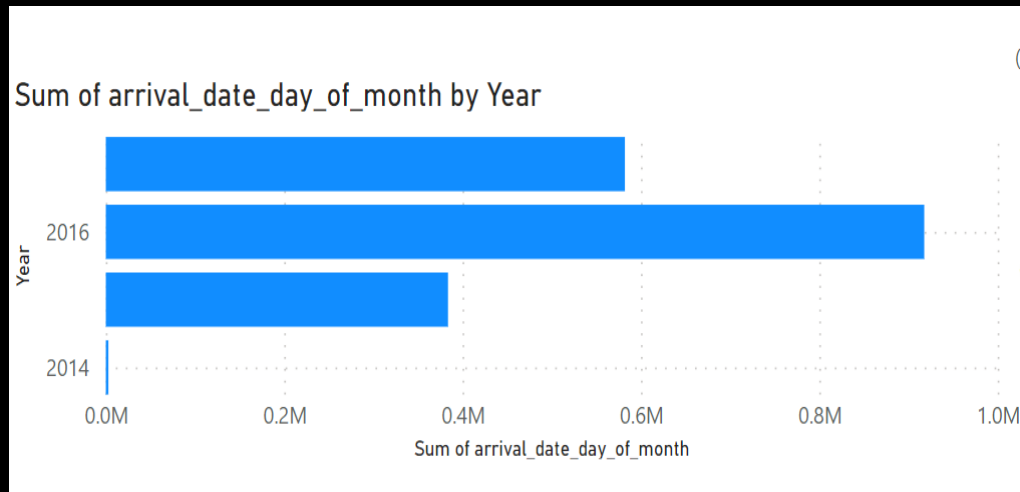
Check-Out
136470
Sum of adults

RESERVATION STATUS

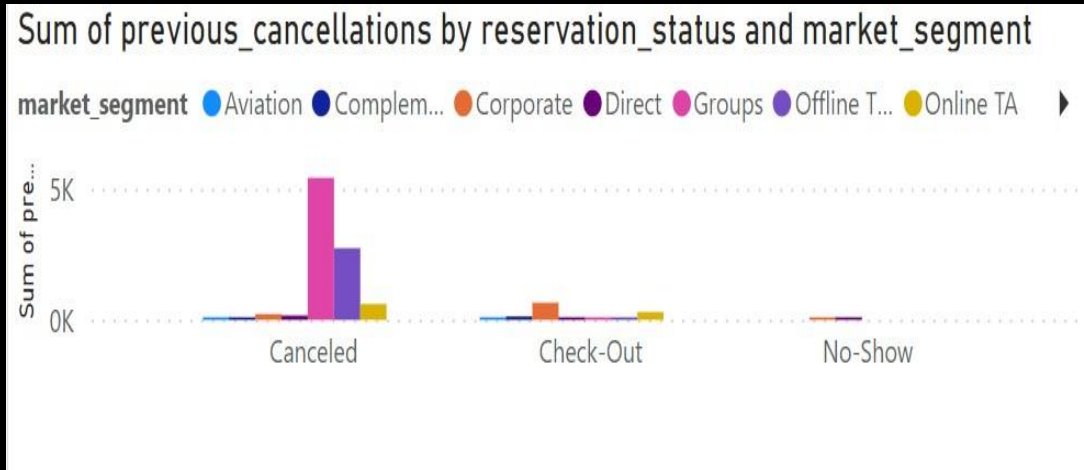
Canceled
4068
Sum of booking_changes

Check-Out
22051
Sum of booking_changes

No-Show
281
Sum of booking_changes



The graph represents how many people have arrived on the date of the month on different years.



The graph represents the sum of pervious cancellation by reservation status and market segment.



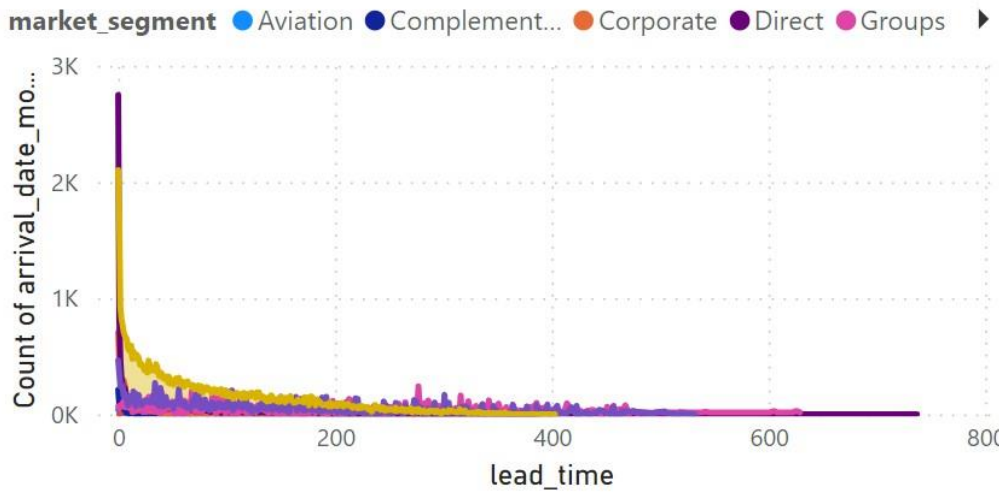
RESERVATION GUEST WISE

| | |
|---------------------------|---------------|
| 1632 | Sum of adults |
| Canceled | 81547 |
| Sum of adults | |
| Check-Out | 136470 |
| Sum of adults | |
| RESERVATION STATUS | |
| Canceled | 4068 |
| Sum of booking_changes | |
| Check-Out | 22051 |
| Sum of booking_changes | |
| No-Show | 281 |
| Sum of booking_changes | |

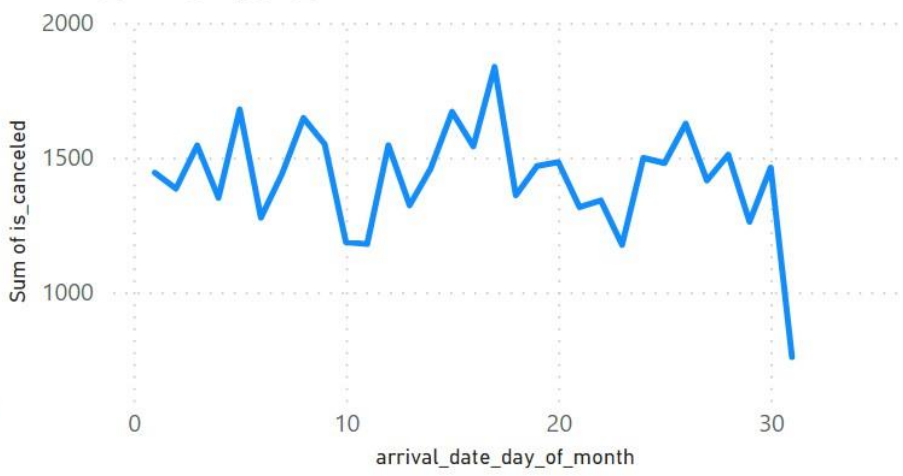
The graph represents sum of average daily rate by reservation status and meal plan and also show the total numbers adults, cancelation and check-out.

EDA QUESTION SOLUTION

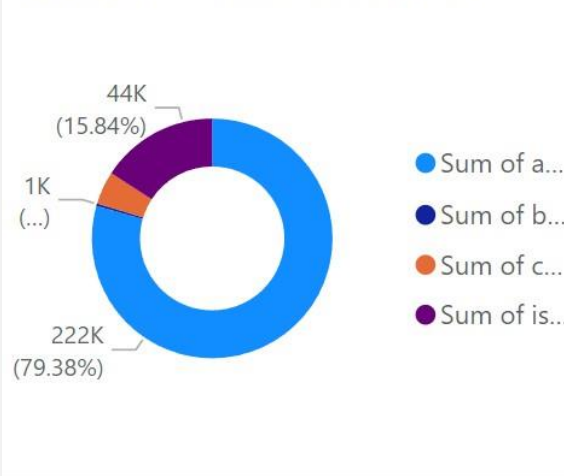
Count of arrival_date_month by lead_time and market_segment



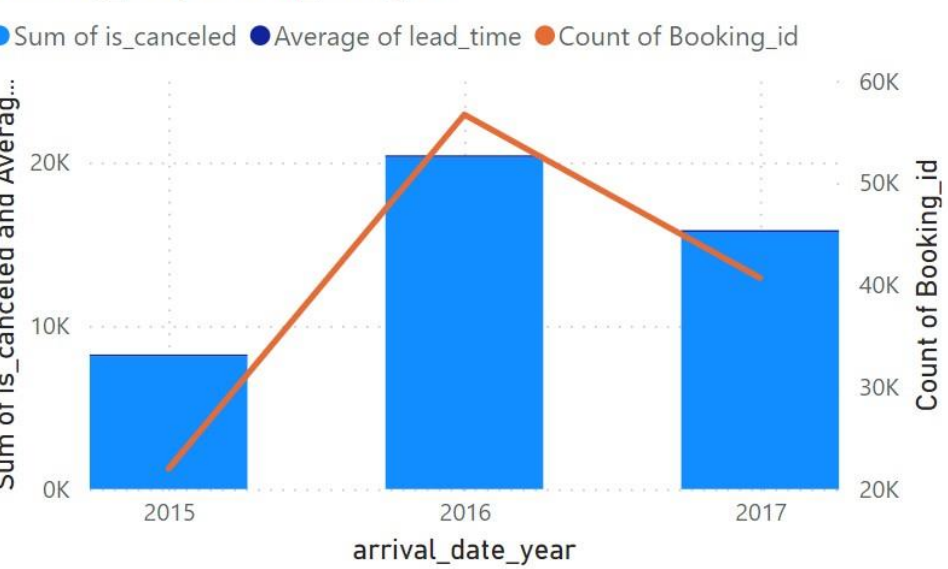
Sum of is_canceled and First Booking_id by arrival_date_day_of_month



Sum of adults, Sum of babies, Sum of children and Sum of is_canceled



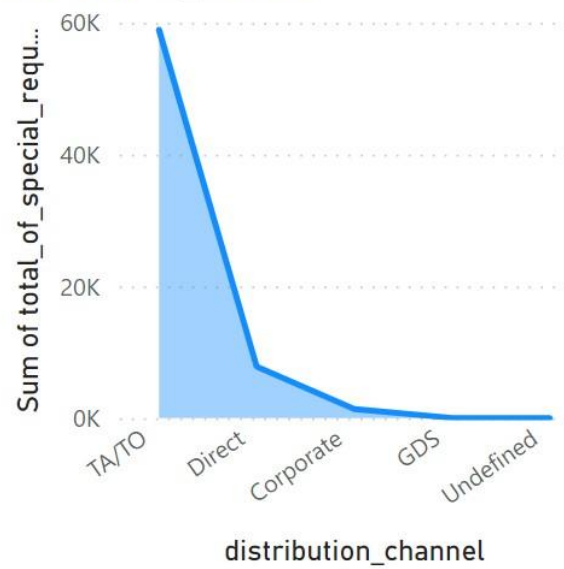
Sum of is_canceled, Average of lead_time and Count of Booking_id by arrival_date_year



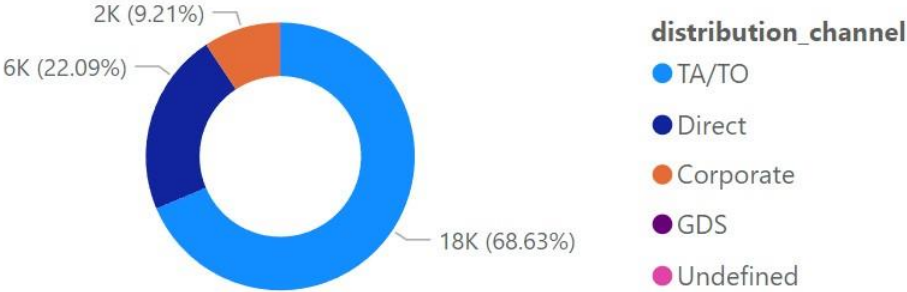
Sum of stays_in_week_nights and Sum of stays_in_weekend_nights by hotel



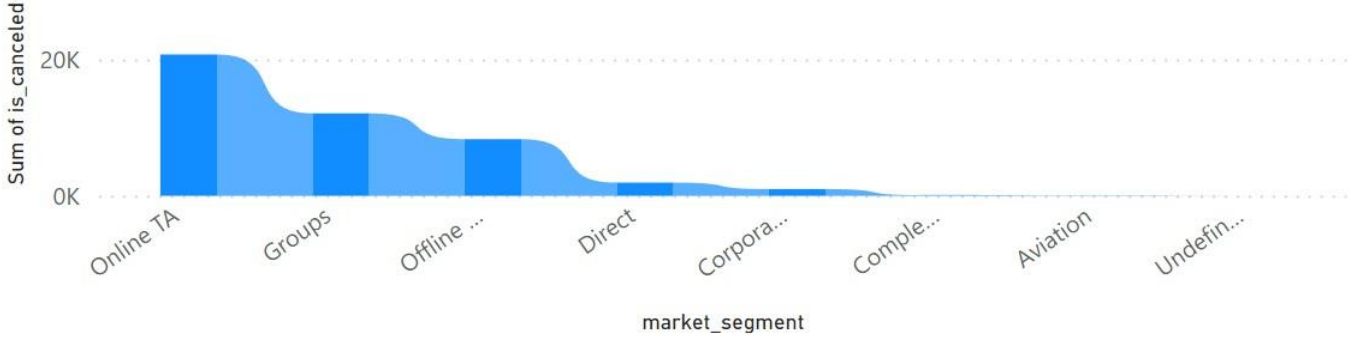
Sum of total_of_special_requests by distribution_channel



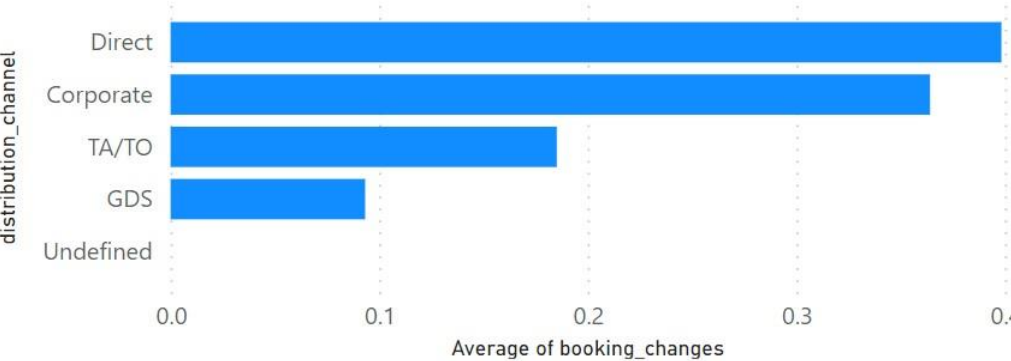
Sum of booking_changes by distribution_channel



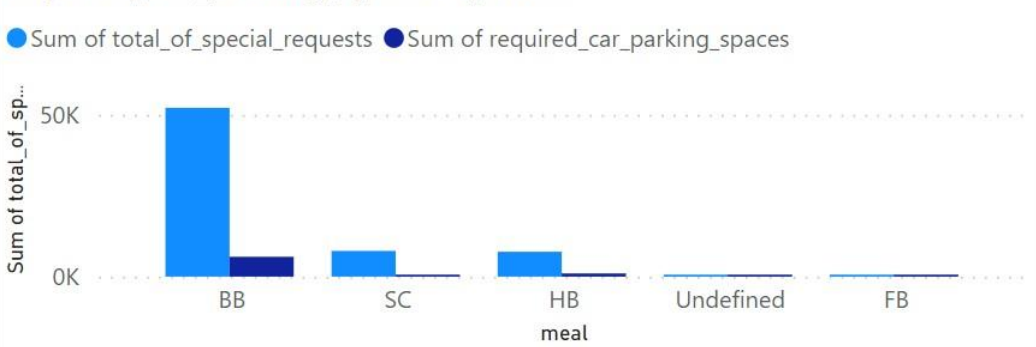
Sum of is_canceled by market_segment



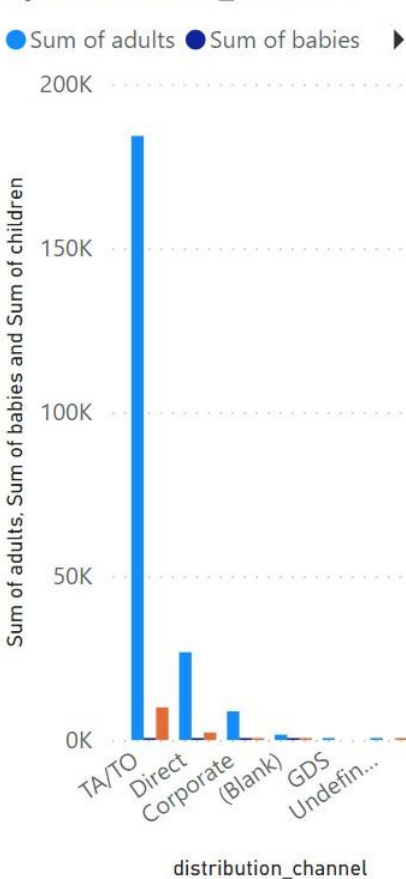
Average of booking_changes by distribution_channel



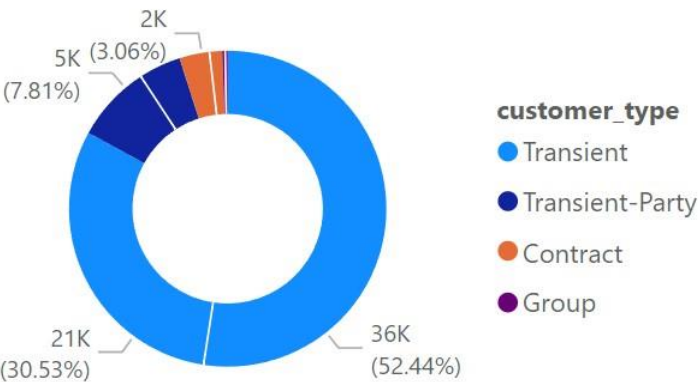
Sum of total_of_special_requests and Sum of required_car_parking_spaces by meal



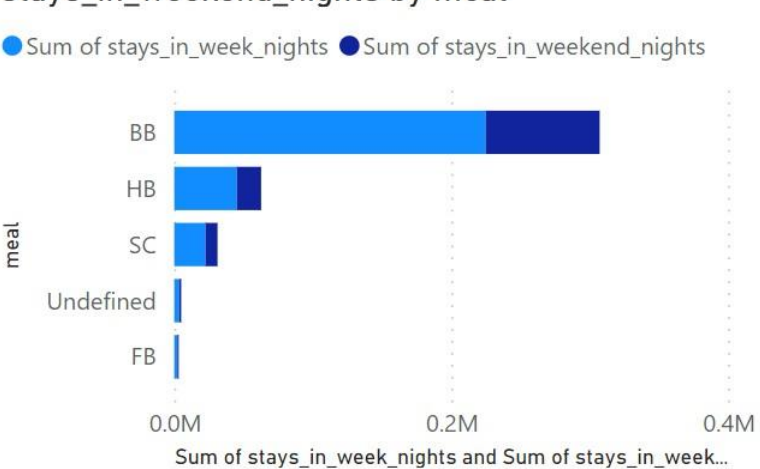
Sum of adults, Sum of babies and Sum of children by distribution_channel



Sum of total_of_special_requests by customer_type and hotel



Sum of stays_in_week_nights and Sum of stays_in_weekend_nights by meal

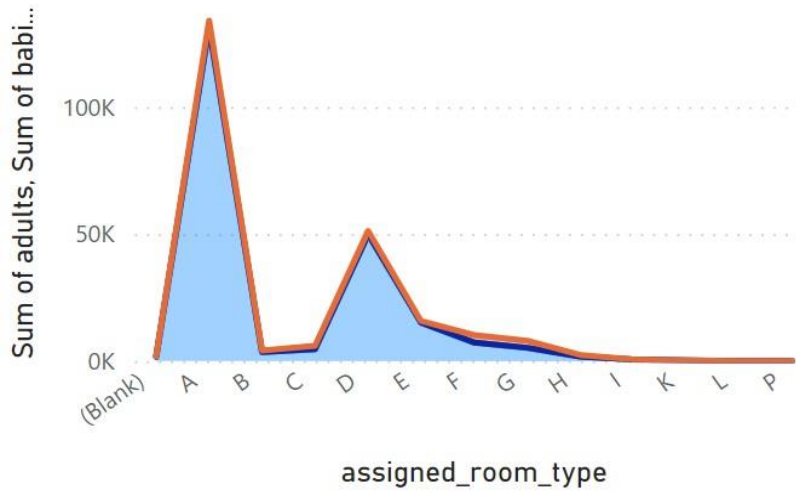


Sum of required_car_parking_spaces by hotel

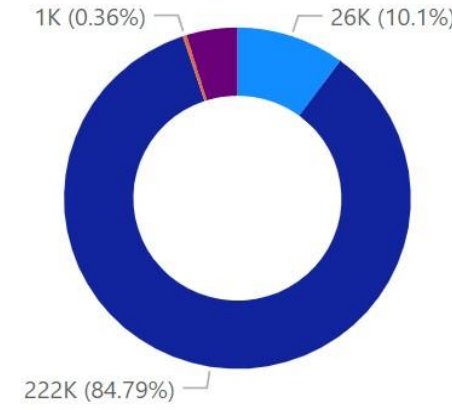


Sum of adults, Sum of babies and Sum of children by assigned_room_type

Sum of adults Sum of babies Sum of children



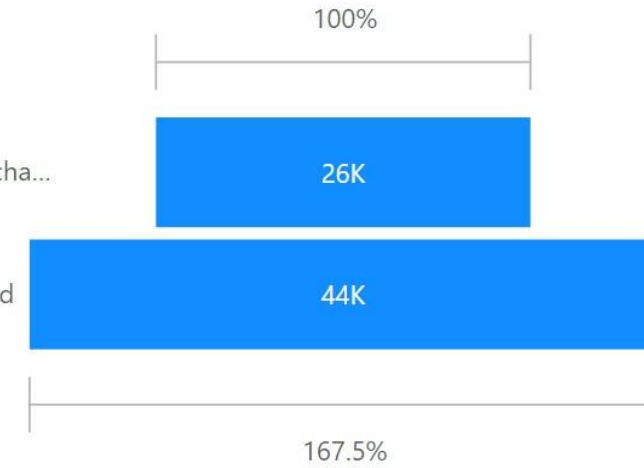
Sum of booking_changes, Sum of adults, Sum of babies and Sum of children



Sum of booking_changes and Sum of is_canceled

Sum of booking_changes
Sum of adults
Sum of babies
Sum of children

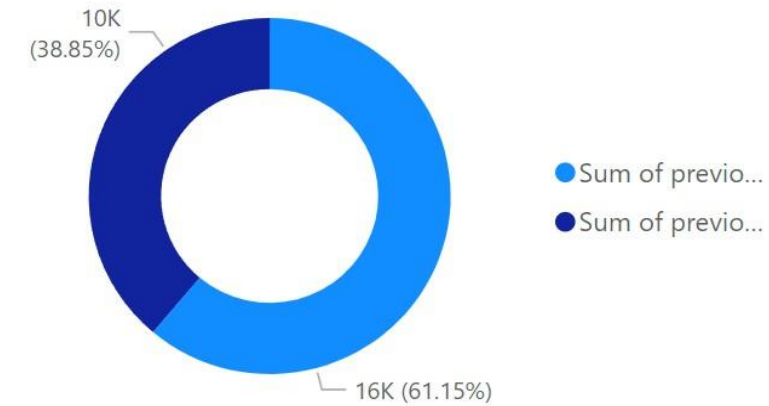
Sum of booking_changes
Sum of is_canceled



%GT Sum of is_repeated_guest by hotel and arrival_date_month



Sum of previous_bookings_not_canceled and Sum of previous_cancellations



EDA Problem Statements

Excel & SQL



- **EDA questions**

- Q1. These are the questions that you will need to answer after doing the required analysis. (Note: You may earn bonus marks by providing additional analysis.)
 - Q2. Understand the distribution of arrival dates, including the most common arrival days and summary statistics for lead times.
 - Q3. Identify peak booking months and analyse reasons for spikes in bookings, including holidays or events.
 - Q4. Calculate the average length of stays for different hotel types and explore variations by meal plans.
 - Q5. Analyse how booking patterns have evolved over the years, including year over year changes in bookings and cancellations.
 - Q6. Understand the distribution of the number of adults, children, and babies and identify any outliers.
 - Q7. Calculate summary statistics for ADR and explore differences between Resort Hotel and City Hotel bookings.
 - Q8. Analyse the distribution of required car parking spaces for each hotel type and determine if one type attracts more guests with cars.
 - Q9. Compare the total number of special requests made by different customer types (e.g., Transient, Group) and identify which customer type makes more requests.
 - Q10. Understand the distribution of meal plans (e.g., BB, HB, FB, SC) and identify any patterns or preferences.
 - Q11. Analyse Average Daily Rates (ADR) by meal plan type to identify variations in pricing.
 - Q12. Investigate the distribution of required car parking spaces and special requests by hotel type and meal plan. 12. Compare the distribution of meal plans among
- Q13. different customer types (e.g., Transient, Group) to identify preferences.
 - Q14. Understand the distribution of bookings across different market segments and calculate summary statistics for lead times within each segment.
 - Q15. Analyse the distribution of bookings through different booking channels (e.g., online travel agents, direct bookings) and calculate the percentage of bookings through each channel.
 - Q16. Calculate the proportion of repeated guests and investigate their booking behaviour. Identify any patterns or differences in preferences compared to first-time guests.
 - Q17. Explore the impact of a guest's booking history on their likelihood of cancelling a current booking. Calculate cancellation rates based on previous cancellations and noncancelled bookings.
 - Q18. Understand the distribution of reserved and assigned room types. Calculate summary statistics for the consistency between reserved and assigned room types.
 - Q19. Analyse the impact of booking changes on cancellation rates. Calculate cancellation rates for bookings with different numbers of changes.
 - Q20. Explore how room type preferences vary across different customer types (e.g., Transient, Group). Identify if certain customer types have specific room preferences.
 - Q21. Examine whether guests who make multiple bookings have consistent room type preferences or if their preferences change over time.
 - Q22. Understand the distribution of reservation statuses and calculate summary statistics for reservation status dates.
 - Q23. Analyse trends in reservation status dates, including the most common checkout dates and any seasonality patterns.
 - Q24. Explore how reservation statuses vary across different customer types (e.g., Transient, Group) using Excel or SQL. Calculate cancellation rates by customer type.
 - Q25. Investigate whether there are differences in Average Daily Rates (ADR) based on reservation status (e.g., canceled vs. checked out).

PIVOT TABLE DATA

| Row Labels | Sum of adults | Sum of children | Sum of babies | Sum of lead_time |
|-----------------|---------------|-----------------|---------------|------------------|
| City Hotel | 146838 | 7248 | 392 | 8705335 |
| Contract | 4363 | 205 | 14 | 290909 |
| Group | 513 | 19 | 3 | 16744 |
| Transient | 112307 | 6559 | 343 | 5935558 |
| Transient-Party | 29655 | 465 | 32 | 2462124 |
| Resort Hotel | 74798 | 5155 | 557 | 3712588 |
| Contract | 3461 | 62 | 18 | 291836 |
| Group | 841 | 19 | 2 | 15024 |
| Transient | 56774 | 4730 | 478 | 2424933 |
| Transient-Party | 13722 | 344 | 59 | 980795 |
| Grand Total | 221636 | 12403 | 949 | 12417923 |

| Row Labels | Sum of agent | Row Labels | Sum of adr |
|-------------|--------------|-------------|------------|
| Corporate | 243000 | Canceled | 4525613.87 |
| Direct | 880767 | Check-Out | 7515674.93 |
| GDS | 36919 | No-Show | 116328.8 |
| TA/TO | 7773044 | Grand Total | 12157617.6 |
| Undefined | 23 | | |
| Grand Total | 8933753 | | |

| Row Labels | Sum of agent |
|-----------------|--------------|
| Contract | 233742 |
| Group | 52130 |
| Transient | 6761737 |
| Transient-Party | 1886144 |
| Grand Total | 8933753 |

| Row Labels | Sum of total_of_special_requests | Sum of required_car_parking_spaces |
|-------------|----------------------------------|------------------------------------|
| Canceled | 13899 | 0 |
| Check-Out | 53673 | 7464 |
| No-Show | 643 | 0 |
| Grand Total | 68215 | 7464 |

| Sum of is_canc Column Labels | | | |
|------------------------------|------------|--------------|-------------|
| Row Labels | City Hotel | Resort Hotel | Grand Total |
| Canceled | 32186 | 10831 | 43017 |
| Check-Out | 0 | 0 | 0 |
| No-Show | 916 | 291 | 1207 |
| Grand Total | 33102 | 11122 | 44224 |

| Row Labels | Sum of booking_changes |
|-----------------|------------------------|
| Contract | 488 |
| 2015 | 226 |
| 2016 | 164 |
| 2017 | 98 |
| Group | 170 |
| 2015 | 51 |
| 2016 | 48 |
| 2017 | 71 |
| Transient | 16835 |
| 2015 | 1975 |
| 2016 | 8065 |
| 2017 | 6795 |
| Transient-Party | 8907 |
| 2015 | 1656 |
| 2016 | 4473 |
| 2017 | 2778 |
| Grand Total | 26400 |

HOTEL BOOKING ANALYSIS

Average
daily rate

12157617.6

BASIC QUANTITATIVE
VALUES

12417923

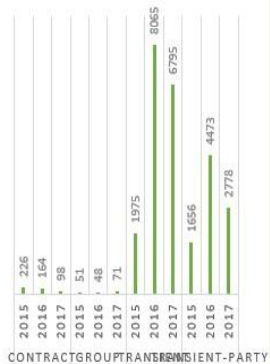
customer_type

Contract Group
Transient Transient-Party

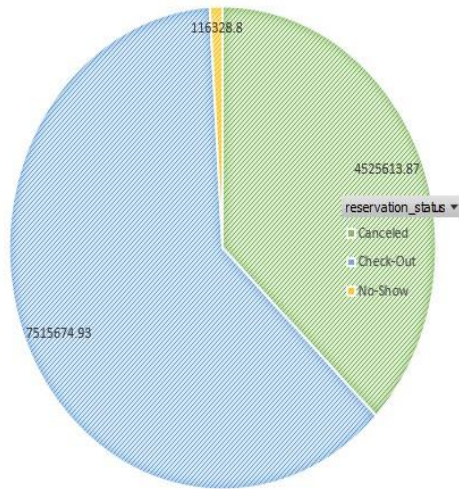
reserved_room_type

A B C D E
F G H L P

BOOKING CANGES



RESERVATION STATUS VS ADR



babies

0

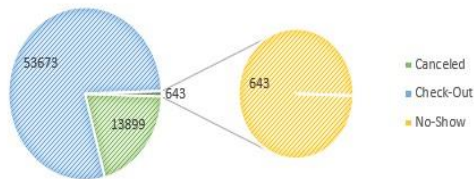
adults

0

children

0

SUM OF
TOTAL_OF_SPECIAL_REQUESTS



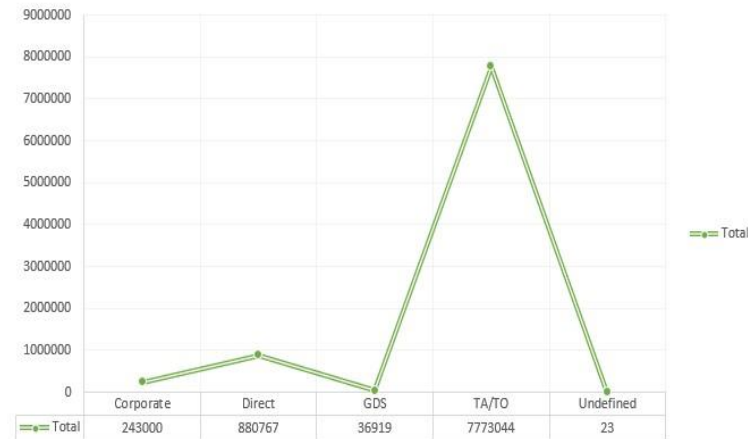
meal

BB
FB
HB
SC
Undefined

distribution_cha...

Corporate
Direct
GDS
TA/TO
Undefined

SUM OF AGENT BY DISTRIBUTION CHANNEL



reservation_status

Canceled
Check-Out
No-Show

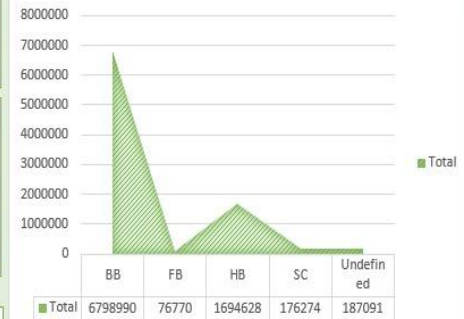
deposit_type

No Deposit
Non Refund
Refundable

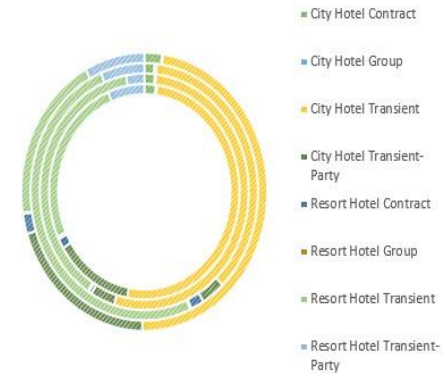
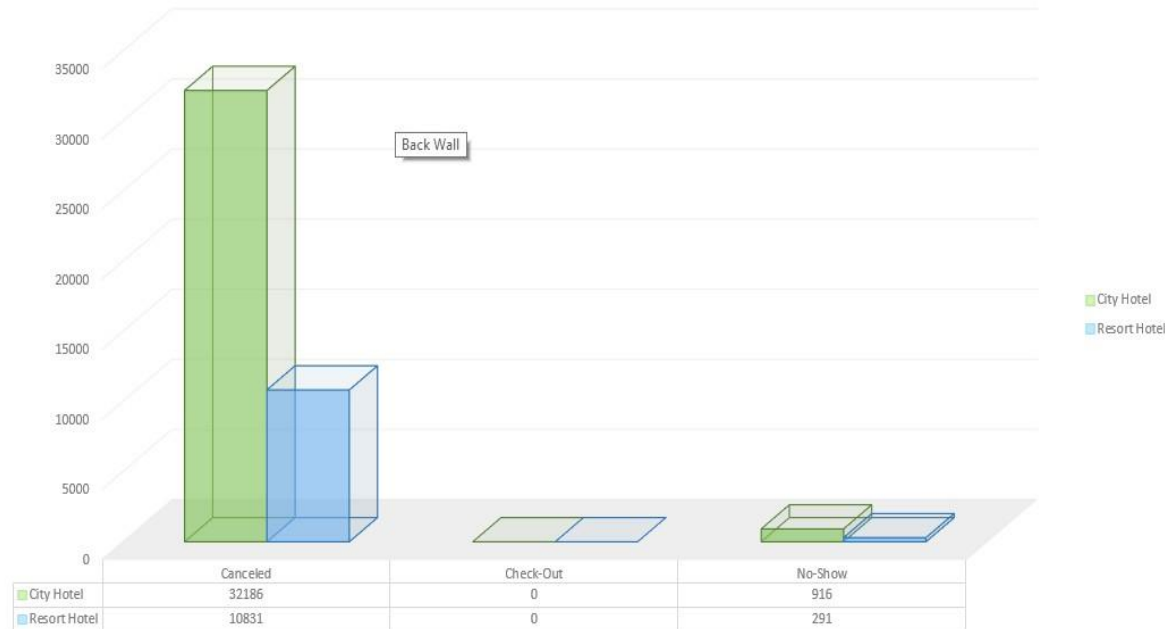
hotel

City Hotel
Resort Hotel

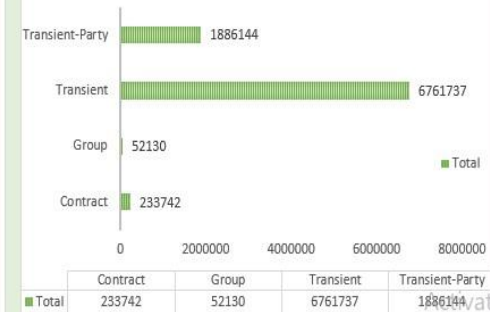
MEAL PLAN ACCORDING
AGENT



HOTEL CANCELTION RESERVATION STATUS



COUSTOMER TYPE AGENT



SQL ANALYSIS

1. Distribution of Arrival Dates:

```
1 • SELECT arrival_date_year, COUNT(*) as bookings_count
2 FROM Booking_Details
3 GROUP BY arrival_date_year
4 ORDER BY bookings_count DESC;
5
6
7
```

| Result Grid | Filter Rows: | Export: | Wrap Cell Content: |
|-------------------|----------------|---------|--------------------|
| | | | |
| arrival_date_year | bookings_count | | |
| 2016 | 56707 | | |
| 2017 | 40687 | | |
| 2015 | 21996 | | |

2. Peak Booking Months and Analysis:

```
1 • SELECT YEAR(reservation_status_date) AS reservation_year,
2         MONTH(reservation_status_date) AS reservation_month,
3         COUNT(*) AS bookings_count
4 FROM Reservation_Status
5 WHERE reservation_status = 'Check-Out'
6 GROUP BY reservation_year, reservation_month
7 ORDER BY bookings_count DESC;
```

| Result Grid | Filter Rows: | Export: | Wrap Cell Content: |
|------------------|-------------------|----------------|--------------------|
| reservation_year | reservation_month | bookings_count | |
| 2016 | 10 | 3694 | |
| 2016 | 5 | 3593 | |
| 2017 | 5 | 3573 | |
| 2016 | 9 | 3348 | |
| 2016 | 4 | 3347 | |
| 2017 | 7 | 3336 | |
| 2015 | 10 | 3304 | |
| 2016 | 8 | 3240 | |
| 2017 | 3 | 3216 | |
| 2017 | 6 | 3198 | |
| 2016 | 3 | 3194 | |
| 2017 | 4 | 3182 | |
| 2016 | 6 | 3168 | |
| 2017 | 8 | 3097 | |
| 2016 | 7 | 3080 | |
| 2016 | 11 | 3052 | |
| 2015 | 9 | 2986 | |
| 2017 | 2 | 2705 | |
| 2017 | 1 | 2635 | |
| 2016 | 2 | 2435 | |
| 2016 | 12 | 2233 | |
| 2015 | 8 | 2224 | |
| 2015 | 11 | 1987 | |
| 2016 | 1 | 1985 | |
| 2015 | 12 | 1640 | |
| 2015 | 7 | 1321 | |
| 2017 | 9 | 393 | |

SQL ANALYSIS

3. Average Length of Stays for Different Hotel Types and Meal Plans:

```
1 • SELECT
2     b.hotel,
3     m.meal,
4     AVG(b.stays_in_week_nights + b.stays_in_weekend_nights) AS avg_length_of_stay
5 FROM
6     Meal_And_Stay_Details m
7 JOIN
8     Booking_Details b ON m.Booking_id = b.Booking_id
9 GROUP BY
10    b.hotel, m.meal;
```

| hotel | meal | avg_length_of_stay |
|--------------|-----------|--------------------|
| Resort Hotel | BB | 3.9833 |
| Resort Hotel | FB | 4.0703 |
| Resort Hotel | HB | 5.5730 |
| Resort Hotel | SC | 6.7907 |
| Resort Hotel | Undefined | 4.2678 |
| City Hotel | HB | 2.7832 |
| City Hotel | BB | 3.0116 |
| City Hotel | SC | 2.9003 |
| City Hotel | FB | 2.7273 |

. Booking Patterns Evolution Over Years

```
1
2 • SELECT
3     YEAR(arrival_date_year) AS reservation_year,
4     COUNT(*) AS total_bookings,
5     SUM(is_canceled) AS total_cancellations
6 FROM
7     booking_details
8 GROUP BY
9     reservation_year;
```

| reservation_year | total_bookings | total_cancellations |
|------------------|----------------|---------------------|
| NULL | 119390 | 44224 |

SQL ANALYSIS

5. Distribution of Adults, Children, And Babies:

```
2 • SELECT AVG(adults), AVG(children), AVG(babies)
3 FROM Guest_Info;
4
5
6
7
```

| AVG(adults) | AVG(children) | AVG(babies) |
|-------------|---------------------|-------------|
| 1.8564 | 0.10388990333874994 | 0.0079 |

6. Summary Statistics for ADR by Hotel Type:

```
3 m.meal,
4 AVG(adr) AS avg_adr
5 FROM
6 Meal_And_Stay_Details m
7 JOIN
8 Booking_Details b ON m.Booking_id = b.Booking_id
9 GROUP BY
10 b.hotel, m.meal;
11
12
13
```

| hotel | meal | avg_adr |
|--------------|-----------|--------------------|
| Resort Hotel | BB | 88.0700219963341 |
| Resort Hotel | FB | 110.94535809018561 |
| Resort Hotel | HB | 120.50782873477517 |
| Resort Hotel | SC | 6.127790697674416 |
| Resort Hotel | Undefined | 91.94830624465357 |
| City Hotel | HB | 120.05528128408956 |
| City Hotel | BB | 104.86675210656918 |
| City Hotel | SC | 99.04619556985854 |
| City Hotel | FB | 76.39772727272727 |

SQL ANALYSIS

7. Distribution of Required Car Parking Spaces by Hotel Type:

```
1 • SELECT
2   b.hotel, AVG(required_car_parking_spaces
3   ) as avg_parking_spaces
4   FROM
5     Meal_And_Stay_Details m
6   JOIN
7     Booking_Details b ON m.Booking_id = b.Booking_id
8   GROUP BY
9     b.hotel, m.meal;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Content: |

| hotel | avg_parking_spaces |
|--------------|--------------------|
| Resort Hotel | 0.1515 |
| Resort Hotel | 0.0703 |
| Resort Hotel | 0.1092 |
| Resort Hotel | 0.1163 |
| Resort Hotel | 0.0376 |
| City Hotel | 0.0170 |
| City Hotel | 0.0255 |
| City Hotel | 0.0219 |
| City Hotel | 0.0455 |

8. Total Special Requests by Customer Types:

```
1 • SELECT
2   b.customer_type,
3   SUM(m.total_of_special_requests) AS total_requests
4   FROM
5     Meal_And_Stay_Details m
6   JOIN
7     Booking_Source_and_History b ON m.Booking_id = b.Booking_id
8   GROUP BY
9     b.customer_type;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Content: |

| customer_type | total_requests |
|-----------------|----------------|
| Transient | 56598 |
| Contract | 2971 |
| Transient-Party | 8274 |
| Group | 372 |

SQL ANALYSIS

9. Distribution of Meal Plans:

```
1 • SELECT meal, COUNT(*) as plan_count
2 FROM Meal_And_Stay_Details
3 GROUP BY meal;
4
5
6
7
```

| meal | plan_count |
|-----------|------------|
| BB | 92310 |
| FB | 798 |
| HB | 14463 |
| SC | 10650 |
| Undefined | 1169 |

10. ADR by Meal Plan Type:

```
1 • SELECT meal, AVG(ADR) as avg_adr
2 FROM Meal_And_Stay_Details
3 GROUP BY meal;
4
5
6
7
```

| meal | avg_adr |
|-----------|--------------------|
| BB | 99.40704149062469 |
| FB | 109.0404761904761 |
| HB | 120.30704072460644 |
| SC | 98.29586854459978 |
| Undefined | 91.9483062446536 |

SQL ANALYSIS

11. Distribution of Parking Spaces and Special Requests by Hotel type Meal plan.

```
1 • SELECT
2     hotel,
3     meal,
4     AVG(required_car_parking_spaces) AS avg_parking_spaces,
5     AVG(total_of_special_requests) AS avg_special_requests
6 FROM
7     Meal_And_Stay_Details m
8 JOIN
9     Booking_Details b ON m.Booking_id = b.Booking_id
10 JOIN
11     Booking_Source_and_History bs ON m.Booking_id = bs.Booking_id
12 GROUP BY
13     hotel, meal;
14
```

| hotel | meal | avg_parking_spaces | avg_special_requests |
|--------------|-----------|--------------------|----------------------|
| Resort Hotel | BB | 0.1515 | 0.6497 |
| Resort Hotel | FB | 0.0703 | 0.2308 |
| Resort Hotel | HB | 0.1092 | 0.6110 |
| Resort Hotel | SC | 0.1163 | 0.4419 |
| Resort Hotel | Undefined | 0.0376 | 0.1762 |
| City Hotel | BB | 0.0255 | 0.5246 |
| City Hotel | HB | 0.0170 | 0.4326 |
| City Hotel | SC | 0.0219 | 0.7491 |
| City Hotel | FB | 0.0455 | 0.2727 |

12. Comparison of Meal Plans Among different customer type,

```
1 • SELECT
2     customer_type,
3     meal,
4     COUNT(*) AS plan_count
5 FROM
6     Meal_And_Stay_Details m
7 JOIN
8     Booking_Source_and_History bs ON m.Booking_id = bs.Booking_id
9 GROUP BY
10     customer_type, meal;
11
12
13
14
```

| customer_type | meal | plan_count |
|-----------------|--------|------------|
| Transient | BB | 70692 |
| Transient | FB | 547 |
| Transient | HB | 8020 |
| Contract | BB | 3260 |
| Contract | HB | 613 |
| Transient-Party | BB | 17859 |
| Transient-Party | FB | 245 |
| Transient-Party | HB | 5794 |
| Group | BB | 499 |
| Transient | SC | 9968 |
| Group | HB | 36 |
| Transient-Party | SC | 460 |
| Transient-Party | Und... | 766 |
| Transient | Und... | 386 |
| Contract | SC | 183 |
| Group | SC | 39 |
| Group | Und... | 2 |
| Contract | Und... | 15 |
| Contract | FB | 5 |
| Group | FB | 1 |

SQL ANALYSIS

13. Distribution of Bookings Across Market Segments:

```
1 • SELECT
2     m.market_segment,
3     COUNT(*) AS bookings_count,
4     AVG(b.lead_time) AS avg_lead_time
5 FROM
6     Booking_Source_and_History bs
7 JOIN
8     market_segment m ON bs.market_segment_id = m.market_segment_id
9 JOIN
10    booking_details b ON b.Booking_id = bs.Booking_id
11 GROUP BY
12     m.market_segment;
```

| market_segment | bookings_count | avg_lead_time |
|----------------|----------------|---------------|
| Direct | 12606 | 49.8591 |
| Corporate | 5295 | 22.1256 |
| Online TA | 56477 | 82.9987 |
| Offline TA/TO | 24219 | 135.0045 |
| Complementary | 743 | 13.2867 |
| Groups | 19811 | 186.9731 |
| Aviation | 237 | 4.4430 |
| Undefined | 2 | 1.5000 |

14. Distribution of Bookings Through Different Channels:

```
1 • SELECT
2     distribution_channel,
3     COUNT(*) AS bookings_count,
4     AVG(b.lead_time) AS avg_lead_time
5 FROM
6     Booking_Source_and_History bs
7 JOIN
8     distribution_channel m ON bs.distribution_channel_id= m.distribution_channel_id
9 JOIN
10    booking_details b ON b.Booking_id = bs.Booking_id
11 GROUP BY
12     distribution_channel;
```

| distribution_channel | bookings_count | avg_lead_time |
|----------------------|----------------|---------------|
| Direct | 14645 | 57.8294 |
| Corporate | 6677 | 44.9103 |
| TA/TO | 97870 | 115.1224 |
| GDS | 193 | 20.7150 |
| Undefined | 5 | 23.0000 |

SQL ANALYSIS

15. Proportion of Repeated Guests and Their Booking Behavior:

```
1 • SELECT
2     is_repeated_guest,
3     COUNT(*) AS guest_count,
4     AVG(lead_time) AS avg_lead_time
5 FROM
6     Booking_Source_and_History bs
7 JOIN
8     booking_details b ON b.Booking_id = bs.Booking_id
9 GROUP BY
10    is_repeated_guest
```

Result Grid

| | is_repeated_guest | guest_count | avg_lead_time |
|---|-------------------|-------------|---------------|
| ▶ | 0 | 115580 | 106.4252 |
| | 1 | 3810 | 30.7864 |

16. Impact of Guest's Booking History on Cancellation Likelihood:

```
1 • SELECT
2     is_repeated_guest,
3     AVG(is_canceled) AS cancellation_rate
4 FROM
5     Booking_Source_and_History bs
6 JOIN
7     booking_details b ON b.Booking_id = bs.Booking_id
8 GROUP BY
9     is_repeated_guest
```

Result Grid

| | is_repeated_guest | cancellation_rate |
|---|-------------------|-------------------|
| ▶ | 0 | 0.3779 |
| | 1 | 0.1449 |

SQL ANALYSIS

17. Distribution of Reserved and Assigned Room Types:

```
1 • SELECT
2     reserved_room_type,
3     assigned_room_type,
4     COUNT(*) AS room_count
5 FROM
6     Room_Details
7 GROUP BY
8     reserved_room_type, assigned_room_type;
```

| reserved_room_type | assigned_room_type | room_count |
|--------------------|--------------------|------------|
| E | A | 15 |
| F | I | 10 |
| P | P | 12 |
| F | D | 4 |
| F | H | 3 |
| F | A | 6 |
| C | A | 5 |
| L | L | 1 |
| C | E | 4 |
| L | A | 1 |
| B | B | 988 |
| L | B | 1 |
| C | D | 6 |
| D | H | 9 |
| H | D | 1 |
| H | I | 6 |
| C | B | 2 |
| E | C | 8 |
| G | E | 4 |
| B | D | 5 |
| A | K | 210 |
| B | E | 2 |
| F | B | 17 |
| E | K | 16 |
| B | G | 8 |
| B | A | 111 |
| B | K | 2 |
| G | A | 5 |
| D | K | 44 |
| D | B | 27 |
| E | B | 3 |
| B | F | 2 |
| G | B | 2 |
| F | K | 3 |
| G | K | 4 |

18. Impact of Booking Changes on cancellation rate

```
1 • SELECT
2     booking_changes,
3     AVG(is_canceled) AS cancellation_rate
4 FROM
5     Room_Details r
6     join
7     booking_details b on r.Booking_id=b.Booking_id
8 GROUP BY
9     booking_changes;
```

| booking_changes | cancellation_rate |
|-----------------|-------------------|
| 3 | 0.1553 |
| 4 | 0.1782 |
| 0 | 0.4085 |
| 1 | 0.1423 |
| 2 | 0.2013 |
| 5 | 0.1695 |
| 17 | 0.0000 |
| 6 | 0.2857 |
| 7 | 0.0968 |
| 13 | 0.0000 |
| 16 | 0.5000 |
| 8 | 0.2353 |
| 10 | 0.1667 |
| 12 | 0.0000 |
| 9 | 0.1250 |
| 20 | 0.0000 |
| 11 | 0.0000 |
| 15 | 0.0000 |
| 14 | 0.2000 |
| 21 | 0.0000 |
| 18 | 0.0000 |

SQL ANALYSIS

19. Variation of Room Type Preferences Across Customer Types:

```
1 • SELECT
2     customer_type,
3     reserved_room_type,
4     COUNT(*) AS room_count
5 FROM
6     Room_Details r
7 JOIN
8     Booking_Source_and_History bs ON r.Booking_id = bs.Booking_id
9 GROUP BY
10    customer_type, reserved_room_type;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Contents: |

| customer_type | reserved_room_type | room_count |
|-----------------|--------------------|------------|
| Transient | C | 828 |
| Transient | A | 60948 |
| Transient | D | 16420 |
| Transient | E | 5569 |
| Transient | G | 1957 |
| Contract | E | 177 |
| Transient | F | 2663 |
| Contract | D | 843 |
| Transient-Party | E | 756 |
| Contract | A | 2867 |
| Transient-Party | D | 1795 |
| Transient | H | 574 |
| Transient-Party | A | 21814 |
| Transient-Party | F | 122 |
| Transient | L | 6 |
| Group | A | 365 |
| Contract | A | 10 |
| Transient-Party | G | 124 |
| Transient-Party | C | 89 |
| Transient-Party | H | 24 |
| Group | H | 2 |
| Group | D | 143 |
| Group | E | 33 |
| Contract | F | 102 |
| Transient | B | 637 |
| Group | G | 12 |
| Transient-Party | B | 400 |
| Contract | B | 75 |
| Group | F | 10 |
| Transient | P | 11 |
| Contract | H | 1 |
| Group | P | 1 |
| Group | C | 5 |
| Group | B | 6 |
| Contract | G | 1 |

20. Consistency of Room Type Preferences for Guests Making Multiple Bookings:

```
1 • SELECT
2     Booking_id,
3     COUNT(DISTINCT reserved_room_type) AS unique_room_types
4 FROM
5     Room_Details
6 GROUP BY
7     Booking_id;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Contents: | Fetch rows: |

| Booking_id | unique_room_types |
|------------|-------------------|
| 00002a76 | 1 |
| 00004d67 | 1 |
| 0001032b | 1 |
| 0001201b | 1 |
| 0002d2b5 | 1 |
| 00048e04 | 1 |
| 00054994 | 1 |
| 00067773 | 1 |
| 000885cf | 1 |
| 000b3baa | 1 |
| 000bb70a | 1 |
| 000be780 | 1 |
| 000ce55f | 1 |
| 000d630b | 1 |
| 000d755d | 1 |
| 000dcf96 | 1 |
| 000e1220 | 1 |
| 000e2eac | 1 |
| 000ffb1f | 1 |
| 001004cd | 1 |
| 001014aa | 1 |
| 00108d5c | 1 |
| 0011902b | 1 |
| 0011e7fc | 1 |
| 0013af0e | 1 |
| 00148a4e | 1 |
| 00151651 | 1 |
| 001523e7 | 1 |
| 0015b47c | 1 |
| 0015d877 | 1 |
| 0015f8ab | 1 |
| 00160845 | 1 |
| 00176197 | 1 |
| 0017a94d | 1 |
| 0017b3b9 | 1 |

SQL ANALYSIS

21. Distribution of Reservation Statuses:

```
1 • SELECT
2     reservation_status, COUNT(*) AS status_count
3 FROM
4     Reservation_Status
5 GROUP BY reservation_status;
```

| reservation_status | status_count |
|--------------------|--------------|
| Check-Out | 75166 |
| Canceled | 43017 |
| No-Show | 1207 |

22. Analysis of Trends in Reservation Status Dates:

```
1 • SELECT
2     YEAR(reservation_status_date) AS status_year,
3     MONTH(reservation_status_date) AS status_month,
4     COUNT(*) AS status_count
5 FROM
6     Reservation_Status
7 GROUP BY
8     status_year, status_month
9 ORDER BY
10    status_year, status_month;
```

| status_year | status_month | status_count |
|-------------|--------------|--------------|
| 2014 | 10 | 180 |
| 2014 | 11 | 1 |
| 2015 | 1 | 948 |
| 2015 | 2 | 44 |
| 2015 | 3 | 85 |
| 2015 | 4 | 151 |
| 2015 | 5 | 275 |
| 2015 | 6 | 666 |
| 2015 | 7 | 3615 |
| 2015 | 8 | 3247 |
| 2015 | 9 | 4017 |
| 2015 | 10 | 5742 |
| 2015 | 11 | 3077 |
| 2015 | 12 | 3062 |
| 2016 | 1 | 4482 |
| 2016 | 2 | 4596 |
| 2016 | 3 | 5319 |
| 2016 | 4 | 5214 |
| 2016 | 5 | 5023 |
| 2016 | 6 | 4552 |
| 2016 | 7 | 4453 |
| 2016 | 8 | 4585 |
| 2016 | 9 | 4993 |
| 2016 | 10 | 5221 |
| 2016 | 11 | 5021 |
| 2016 | 12 | 4338 |
| 2017 | 1 | 5251 |
| 2017 | 2 | 4858 |
| 2017 | 3 | 4826 |
| 2017 | 4 | 4634 |
| 2017 | 5 | 5006 |
| 2017 | 6 | 4060 |
| 2017 | 7 | 4038 |
| 2017 | 8 | 3417 |
| 2017 | 9 | 393 |

SQL ANALYSIS

23. Variation of Reservation Statuses Across Customer Type

```
1 • SELECT
2     b.customer_type,
3     r.reservation_status,
4     COUNT(*) AS status_count
5 FROM
6     Reservation_Status r
7 JOIN
8     Booking_Source_and_History b ON r.Booking_id = b.Booking_id
9 GROUP BY
10    b.customer_type, r.reservation_status;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Content: |

| customer_type | reservation_status | status_count |
|-----------------|--------------------|--------------|
| Transient | Check-Out | 53099 |
| Transient | Canceled | 35557 |
| Contract | Check-Out | 2814 |
| Transient-Party | Check-Out | 18735 |
| Contract | Canceled | 1236 |
| Transient | No-Show | 957 |
| Contract | No-Show | 26 |
| Transient-Party | Canceled | 6169 |
| Group | Check-Out | 518 |
| Transient-Party | No-Show | 220 |
| Group | Canceled | 55 |
| Group | No-Show | 4 |

24. Differences in ADR Based on Reservation Status:

```
1 • SELECT
2     r.reservation_status,
3     AVG(m.adr) AS avg_adr
4 FROM
5     Reservation_Status r
6 JOIN
7     Meal_And_Stay_Details m ON r.Booking_id = m.Booking_id
8 GROUP BY
9     r.reservation_status;
```

Result Grid | Filter Rows: | Export: | Wrap Cell Content: |

| reservation_status | avg_adr |
|--------------------|-------------------|
| Check-Out | 99.98769297288553 |
| Canceled | 105.2052414161817 |
| No-Show | 96.37845898922951 |

THANKYOU

