

## DEEPTHI VISWANATH

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### EDUCATION

**Robert H. Smith School of Business, University of Maryland**, College Park, MD

December 2016

*Master of Science in Information Systems*

Recent coursework – Business Process Analysis, Project Management, Management Information Systems, Decision Analytics

**PES Institute of Technology**, Bangalore, India

May 2013

*Bachelor of Engineering in Telecommunications*

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### PROFESSIONAL EXPERIENCE

**Paradyne Management Inc., Greenbelt, MD**

June 2016 – Present

*Corporate Technical Analyst*

- Identified requirements by interviewing stakeholders, recommending software/technologies to improve operational efficiency of existing IT systems
- Developed and implemented robust time keeping web application for about 70 employees to reconcile their time sheet entries with client invoice
- Performed opportunity and cost benefit analysis to assess potential Applicant Tracking System software

**Deloitte Consulting Pvt. India Ltd**, Bangalore, India

March 2014 - June 2015

*Business Technology Analyst*

- Assessed impact of new requirements in extant code to remove overlapping subscriber enrollments
- Designed Process Flow document interpreting business requirements and conducting knowledge transfer sessions
- Monitored monthly production activities, identified bottlenecks in code and conveyed vulnerabilities to developers which led to a reduction of overall run time by two hours

*ETL Developer*

July 2013 - March 2014

- Developed ETL workflows for Risk Adjustment and Risk Corridors of Healthcare Insurance to process Medical and Pharmacy claims of current fiscal year corresponding to their business rules
  - Summarized and generated XML files for enrollment and claims data; securely transferred the files to HHS, achieving 98.6% accuracy of the submitted data for fiscal year 2013
  - Analyzed pend reprocessing feasibility for client and developed codes to reuse pending Medical & RX claims that improved rate of processed claims by 20%
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### LEADERSHIP EXPERIENCE

**Graduate Student Government Communication Committee**

September 2015 – June 2016

*Secretary*

- Composed and distributed bi-weekly meeting agendas and minutes, routine correspondences and reports
- Facilitated as communication liaison between different schools at UMD to increase their participation in GSG events

**DESI, University of Maryland**

August 2015

*Volunteer*

- Collaborated with 15 new students at Indian Independence day celebrations participated by 350 students, 20 alumni and six guests; assisted with decoration of hall and oversaw distribution of food
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### ADDITIONAL INFORMATION

**Technical Skills:** Languages: SQL, HTML, XML, UML

Data warehouse & ETL: Informatica, IBM DB2, Teradata

Visualization: Tableau, Lucid Charts, Visio

Other: UNIX Shell Scripting, R, CSS, Project Management Principles, Enterprise Learning Management System, Service Now Incident Management System, AGILE & waterfall methodology, Customer Service