Ksenia Vanatskaya

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SOFTWARE QA ENGINEER

- Strong knowledge in SQA concepts, processes and methodologies
- 4 years' experience testing web and mobile applications
- Experience working in Agile environment
- Expertise in writing test documentation: test plans, test cases, and bug reports
- Experience with automation testing tools
- Strong team player, ability to work efficiently in a team as well as individually
- Excellent analytical, communication, and problem-solving skills
- US Green card holder

Technical Skills

- Windows, MAC OS, Linux
- iOS, Android OS
- Java
- Selenium WebDriver
- Shell scripting
- HTML, CSS
- SQL (Oracle, MySQL)
- Bugzilla, Elementool, Jira, Mantis, Trello, Test Rail

Education

2016 – Current A.S. in Computer Science, Foothill College, Los Altos Hills, CA
2014 BSc in Economics, London School of Economics (International Program);
BSc in Economics, Higher School of Economic (Moscow, Russia - double degree program)

Professional Experience

08/2015 – Present   Software QA Tester, Salesforce.com, Inc., San Francisco, CA

- Tested a set of CRM application features on desktop (cross-browser testing) and mobile (iOS, Android, Windows) devices

- Performed testing of mobile web and hybrid applications
- Performed UI, functional, and usability testing
- Performed release verification testing
- Used internal bug reporting tool to log, track, and verify issues
- Executed, created, and updated test cases
- Simultaneously worked with multiple teams

10/2014 – 05/2015   Software QA Engineer, ConnectedIO, Santa Clara, CA

- Tested the company's e-commerce application: website through which the company sells their products, admin/partner portals used to manage user and product records, coupons, inventory, etc.
- Focused on testing of the integration of the ConnectedIO website with the third party CRM software
- Used Test Rail test management system for creating and updating test cases, as well as tracking testing effort progress
- Reported bugs and followed their status using Mantis bug tracking system
- Prepared testing progress reports for management
- Participated in developing automation (Selenium WebDriver, TestNG) for regression testing
- Participated in daily QA meetings to discuss team members' responsibilities and progress

02/2013 – 08/2014   Software QA Tester, SQT Group, Moscow, Russia

- Tested various web-based applications
- Tested mobile (iOS, Android) applications
- Retrieved and analyzed log files (iOS, Android)
- Studied technical specifications and business requirements for the software
- Created and executed test cases
- Maintained automation test suites for web applications
- Performed functional, GUI, usability, localization, compatibility, browser compatibility and regression testing
- Detected and reported bugs (JIRA, Bugzilla), monitored their status and performed bug verification
- Participated in regular QA meetings to discuss progress and assignments

07/2012 – 12/2012   Intern, CB "Trust Capital Bank" CJSC, Moscow, Russia

- Tested company's website (web and mobile web versions)
- Performed functional, GUI, cross-browser, and regression testing
- Identified and reported bugs

Other Projects

04/2015 - 05/2016 KrowdByz, QA Lead, Remote

- Tested profile building web application for freelancers
- Participated in creating and updating test documentation (system requirements documents, test cases, use cases)
- Tested both web and mobile web versions of the application
- Performed functional, GUI, cross-platform, cross-browser testing
- Performed regression testing
- Reported issues to a project management system (Trello) and tracked their progress
- Participated in weekly meetings to discuss testing progress, bug fixes, new ideas, and future tasks