

# MERINA JOY

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## EDUCATION

**George Washington University, School of Business,** **Washington, DC**  
**Master of Science in Information Systems Technology | GPA: 3.6/4** *May 2017*  
**Specializations:** Web & Social Analytics, Intro to Business Analytics, Data Warehousing and Project Management  
**Certification:** Online Salesforce certified training; passed 10 modules (During Internship)

**University of Mumbai** **Mumbai, India**  
**Bachelor of Engineering in Information Technology** *July 2013*  
**Specializations:** M-commerce and Artificial Intelligence  
**Certification:** LaTeX and Python: Workshop - IIT Bombay; passed online Spoken Tutorial examination

## TECHNICAL SKILLS

Software Applications:	Tableau, Salesforce, Informatica, JMP-SAS, MicroStrategy, AWS, Autosys, Business Intelligence, BOXI, UNIX, SSRS, Google Analytics, JIRA, Service Now
Web Development/ Programming:	HTML, JavaScript, CSS, Java, C++, R
Database Technologies:	Sybase, Oracle, Toad, MYSQL

## PROJECT

**Albertsons International Pvt. Ltd** **Mumbai, India**  
*Software Programmer (Project: Digital Signage)* *May 2012 – Nov 2012*

- Built a network of customizable digital displays, which could be remotely controlled using computer to modify the content presented on screens using PHP, Python and MY SQL.

## EXPERIENCE

**Resonate Networks** **Reston, VA**  
*Business Process Analyst Intern* *June 2016 - Present*

- Created a Yearly, Quarterly and monthly statistical dashboard in Tableau that displays the financial status of the firm. It represents all the present Account holders capitalizing in the business and predicts the future standing of these investments. It gives a detailed view displayed in Tableau with data extraction from Salesforce.
- Automated procedures by converting Salesforce Apex code into Workflows, processes and Visual force pages.
- Migrated Tableau worksheets/dashboards from ver. 8.1 to 10.0 on the server and tested the same across all platforms.
- Coded a generalized colour schema in Tableau with Resonate shades for the company, for the same to be applied across all worksheets/dashboards created in the organization.

**George Washington University, School Of Business** **Washington, DC**  
*Teaching Assistant, Subject: Human Computer Interaction* *Jan 2016 – Apr 2016*

- Grading Assignments, reviewing discussion boards and providing guidance to students for final project submission.

**BNP Paribas** **Mumbai, India**  
*Support Analyst* *Jun 2013 – Jun 2015*

- Performed cross departmental production releases by using Informatica, Tableau and ETL tools also created monthly statistical reports, analyzed the data and presented it to the high end business users.
- Managed production feed, live positions of trade for the users, problem solving related to capital market and fixed income transactions using Autosys and in-house schedulers, databases included Sybase, MS SQL, Oracle and Cube database on Windows and Unix environments.
- Implemented functional and regression tests for all production releases and analyzed and solved user issues relating to functional aspects of the projects.

## EXTRACURRICULAR

- BNP Paribas India Solutions:** Represented the Transversal department in the MobiFair (2015)
- Xavier Institute of Technology:** Primary Technical supervisor for cultural and Sporting events in college festivals consecutively (2011, 2012, 2013)
- Deeds of Kindness NGO:** Volunteer (also attended Social Outreach programs throughout school)