## **Customer Service**

# **Customer Account**

# Demography



Gender
Female Male

**Total Customers** 

7043

1yr Contract Customers

1473

Monthly Contract Customers

3875

2yr Contract Customers

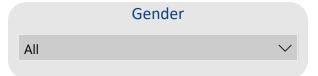
1695

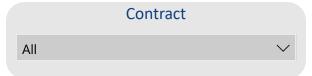
### Home

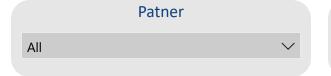
Customer Service

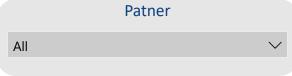
### **Customer Account**

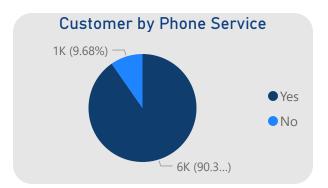
# Demography

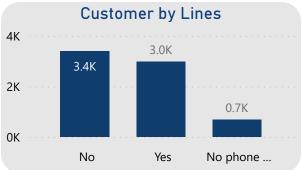


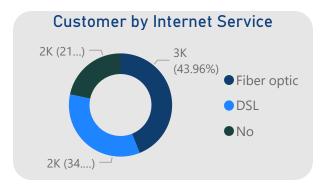


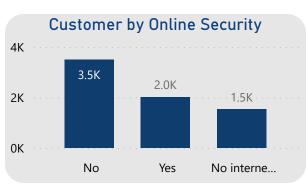


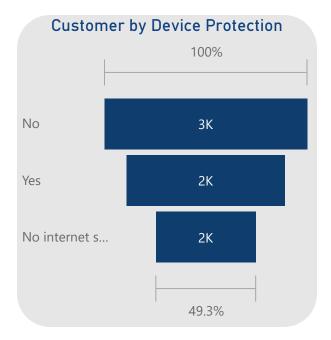


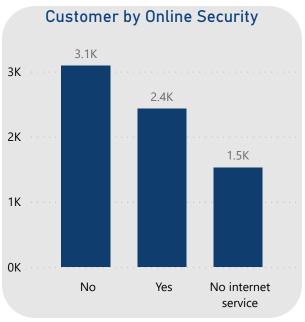


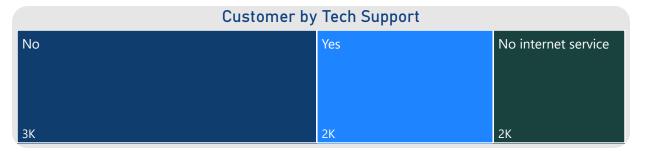


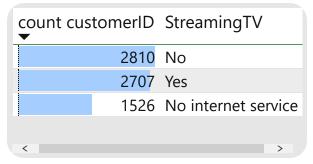


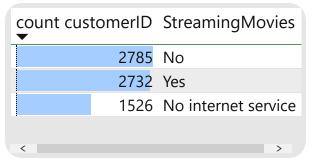










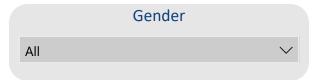


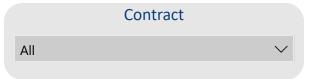
### Home

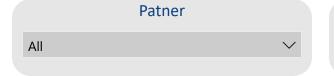
#### **Customer Service**

#### **Customer Account**

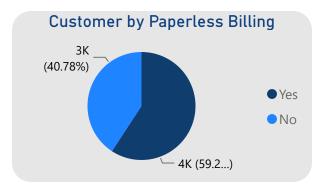
# Demography

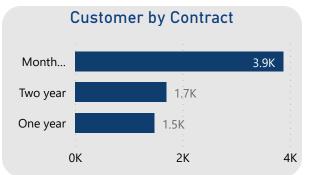


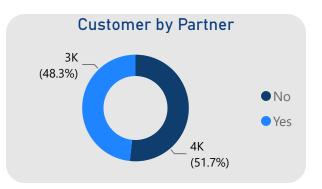






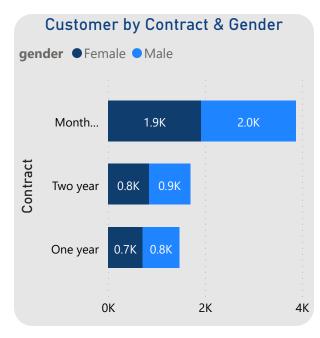


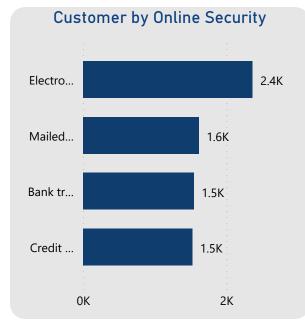




(3488).







Contract	Total C	ustomer	Total Charges	Tech Tickets	Admin Tickets
Month-to-month		3875	5305843	1497	1956
One year		1473	4467062	810	761
Two year		1695	6283223	648	915
Total		7043	16056128	2955	3632

count customerID for <u>Yes</u> (<u>4171</u>) was higher than <u>No</u> (<u>2872</u>). <u>Yes</u> accounted for <u>59.22%</u> of count customerID. Total count customerID was higher for <u>Male</u> (<u>3555</u>) than <u>Female</u>

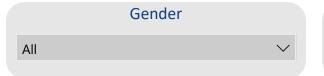
Month-to-month in gender made up 27.69% of count

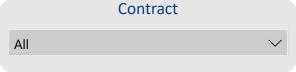
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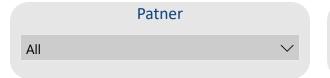
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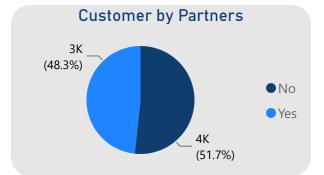








	Tech Support	
All		~



gender	Tech Tickets	Admin Tickets
Female	1373	1843
Male	1582	1789
Total	2955	3632



