# 911 Calls Capstone Project

For this capstone project we will be analyzing some 911 call data from Kaggle (https://www.kaggle.com/mchirico/montcoalert). The data contains the following fields:

- lat: String variable, Latitude
- · Ing: String variable, Longitude
- · desc: String variable, Description of the Emergency Call
- zip: String variable, Zipcode
- · title: String variable, Title
- timeStamp: String variable, YYYY-MM-DD HH:MM:SS
- twp: String variable, Township
- addr: String variable, Address
- e: String variable, Dummy variable (always 1)

Just go along with this notebook and try to complete the instructions or answer the questions in bold using your Python and Data Science skills!

### Data and Setup

#### Import numpy and pandas

```
import pandas as pd
In [1]:
        import numpy as np
```

Import visualization libraries and set %matplotlib inline.

```
In [2]: | import matplotlib.pyplot as plt
        import seaborn as sns
        sns.set style('whitegrid')
        %matplotlib inline
```

#### Read in the csy file as a dataframe called df

```
df=pd.read csv('911.csv')
In [4]:
```

#### Check the info() of the df

```
In [5]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99492 entries, 0 to 99491
Data columns (total 9 columns):
             99492 non-null float64
lat
             99492 non-null float64
lng
desc
             99492 non-null object
             86637 non-null float64
zip
             99492 non-null object
title
timeStamp
             99492 non-null object
             99449 non-null object
twp
addr
             98973 non-null object
             99492 non-null int64
dtypes: float64(3), int64(1), object(5)
memory usage: 6.8+ MB
```

#### Check the head of df

df.head() In [6]:

### Out[6]:

	lat	Ing	desc	zip	title	timeStamp	twp	
0	40.297876	-75.581294	REINDEER CT & DEAD END; NEW HANOVER; Station	19525.0	EMS: BACK PAINS/INJURY	2015-12-10 17:40:00	NEW HANOVER	REII & [
1	40.258061	-75.264680	BRIAR PATH & WHITEMARSH LN; HATFIELD TOWNSHIP	19446.0	EMS: DIABETIC EMERGENCY	2015-12-10 17:40:00	HATFIELD TOWNSHIP	BRI/ WHI
2	40.121182	-75.351975	HAWS AVE; NORRISTOWN; 2015-12-10 @ 14:39:21-St	19401.0	Fire: GAS- ODOR/LEAK	2015-12-10 17:40:00	NORRISTOWN	ŀ
3	40.116153	-75.343513	AIRY ST & SWEDE ST; NORRISTOWN; Station 308A;	19401.0	EMS: CARDIAC EMERGENCY	2015-12-10 17:40:01	NORRISTOWN	٤
4	40.251492	-75.603350	CHERRYWOOD CT & DEAD END; LOWER POTTSGROVE; S	NaN	EMS: DIZZINESS	2015-12-10 17:40:01	LOWER POTTSGROVE	CHEF C

### **Basic Questions**

What are the top 5 zipcodes for 911 calls?

```
In [7]: | df['zip'].value_counts().head(5)
Out[7]: 19401.0
                    6979
        19464.0
                    6643
        19403.0
                    4854
        19446.0
                    4748
        19406.0
                    3174
        Name: zip, dtype: int64
```

### What are the top 5 townships (twp) for 911 calls?

```
In [8]: | df['twp'].value_counts().head(5)
Out[8]: LOWER MERION
                         8443
        ABINGTON
                         5977
        NORRISTOWN
                         5890
        UPPER MERION
                         5227
        CHELTENHAM
                         4575
        Name: twp, dtype: int64
```

Take a look at the 'title' column, how many unique title codes are there?

```
In [9]: | df['title'].nunique()
Out[9]: 110
```

### **Creating new features**

In the titles column there are "Reasons/Departments" specified before the title code. These are EMS, Fire, and Traffic. Use .apply() with a custom lambda expression to create a new column called "Reason" that contains this string value.

For example, if the title column value is EMS: BACK PAINS/INJURY, the Reason column value would be EMS.

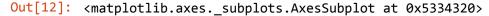
```
In [10]:
         df['Reason'] = df['title'].apply(lambda title: title.split(':')[0])
```

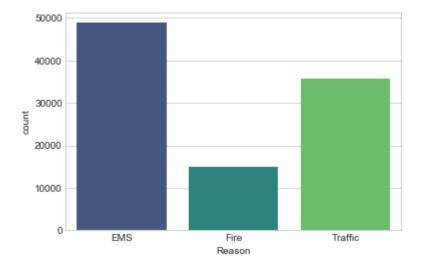
What is the most common Reason for a 911 call based off of this new column?

```
In [11]: | df['Reason'].value_counts()
Out[11]: EMS
                     48877
         Traffic
                     35695
                     14920
          Fire
         Name: Reason, dtype: int64
```

Now use seaborn to create a countplot of 911 calls by Reason.

```
In [12]: | sns.countplot(x='Reason',data=df,palette='viridis')
```





Now let us begin to focus on time information. What is the data type of the objects in the timeStamp column?

```
type(df['timeStamp'].iloc[0])
In [13]:
Out[13]: str
```

You should have seen that these timestamps are still strings. Use pd.to datetime (http://pandas.pydata.org/pandas-docs/stable/generated/pandas.to\_datetime.html) to convert the column from strings to DateTime objects.

```
In [14]:
         df['timeStamp'] = pd.to_datetime(df['timeStamp'])
```

You can now grab specific attributes from a Datetime object by calling them. For example:

```
time = df['timeStamp'].iloc[0]
time.hour
```

You can use Jupyter's tab method to explore the various attributes you can call. Now that the timestamp column are actually DateTime objects, use .apply() to create 3 new columns called Hour, Month, and Day of Week. You will create these columns based off of the timeStamp column, reference the solutions if you get stuck on this step.

```
In [15]:
         df['Hour'] = df['timeStamp'].apply(lambda time: time.hour)
         df['Month'] = df['timeStamp'].apply(lambda time: time.month)
         df['Day of Week'] = df['timeStamp'].apply(lambda time: time.dayofweek)
```

Notice how the Day of Week is an integer 0-6. Use the .map() with this dictionary to map the actual string names to the day of the week:

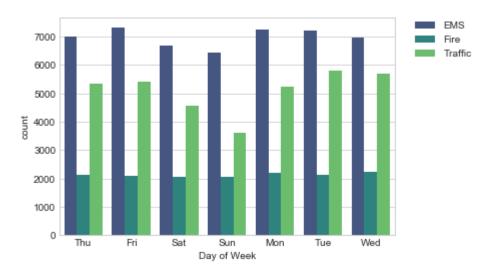
```
dmap = {0:'Mon',1:'Tue',2:'Wed',3:'Thu',4:'Fri',5:'Sat',6:'Sun'}
```

```
In [16]:
         dmap = {0:'Mon',1:'Tue',2:'Wed',3:'Thu',4:'Fri',5:'Sat',6:'Sun'}
In [17]:
         df['Day of Week'] = df['Day of Week'].map(dmap)
```

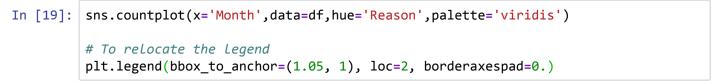
Now use seaborn to create a countplot of the Day of Week column with the hue based off of the Reason column.

```
In [18]: | sns.countplot(x='Day of Week',data=df,hue='Reason',palette='viridis')
         # To relocate the legend
         plt.legend(bbox_to_anchor=(1.05, 1), loc=2, borderaxespad=0.)
```

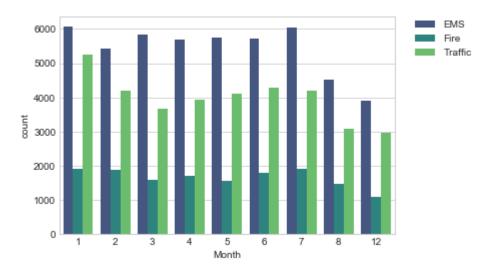
Out[18]: <matplotlib.legend.Legend at 0xab16470>



Now do the same for Month:



Out[19]: <matplotlib.legend.Legend at 0xae9de80>



Did you notice something strange about the Plot?

You should have noticed it was missing some Months, let's see if we can maybe fill in this information by plotting the information in another way, possibly a simple line plot that fills in the missing months, in order to do this, we'll need to do some work with pandas...

Now create a gropuby object called by Month, where you group the DataFrame by the month column and use the count() method for aggregation. Use the head() method on this returned DataFrame.

In [169]: # It is missing some months! 9,10, and 11 are not there. Out[169]:

		lat	Ing	desc	zip	title	timeStamp	twp	addr	е	Reason	Hour	Da Wee
Мо	nth												
	1	13205	13205	13205	11527	13205	13205	13203	13096	13205	13205	13205	1320
	2	11467	11467	11467	9930	11467	11467	11465	11396	11467	11467	11467	1146
	3	11101	11101	11101	9755	11101	11101	11092	11059	11101	11101	11101	111(
	4	11326	11326	11326	9895	11326	11326	11323	11283	11326	11326	11326	1132
	5	11423	11423	11423	9946	11423	11423	11420	11378	11423	11423	11423	1142
4													•

Now create a simple plot off of the dataframe indicating the count of calls per month.

```
byMonth = df.groupby('Month').count()
In [20]:
          byMonth.head()
```

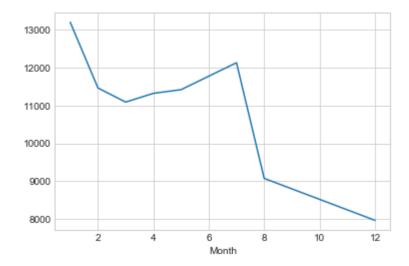
Out[20]:

	lat	Ing	desc	zip	title	timeStamp	twp	addr	е	Reason	Hour	Da Wee
Month												
1	13205	13205	13205	11527	13205	13205	13203	13096	13205	13205	13205	1320
2	11467	11467	11467	9930	11467	11467	11465	11396	11467	11467	11467	1146
3	11101	11101	11101	9755	11101	11101	11092	11059	11101	11101	11101	111(
4	11326	11326	11326	9895	11326	11326	11323	11283	11326	11326	11326	1132
5	11423	11423	11423	9946	11423	11423	11420	11378	11423	11423	11423	1142
4												•

Now see if you can use seaborn's Implot() to create a linear fit on the number of calls per month. Keep in mind you may need to reset the index to a column.

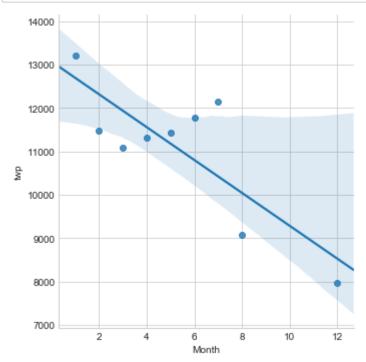
```
In [21]: # Could be any column
         byMonth['twp'].plot()
```

Out[21]: <matplotlib.axes.\_subplots.AxesSubplot at 0xaf48438>

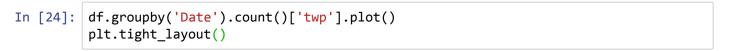


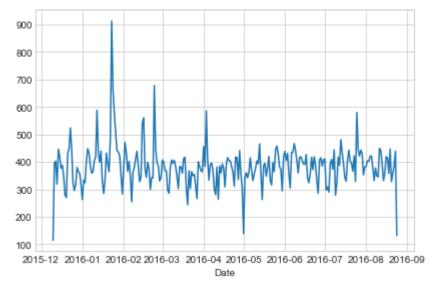
Create a new column called 'Date' that contains the date from the timeStamp column. You'll need to use apply along with the .date() method.

```
sns.lmplot(x='Month',y='twp',data=byMonth.reset_index())
df['Date']=df['timeStamp'].apply(lambda t: t.date())
```



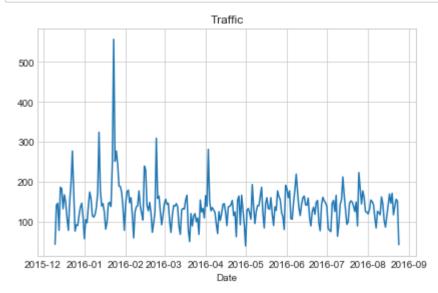
Now groupby this Date column with the count() aggregate and create a plot of counts of 911 calls.



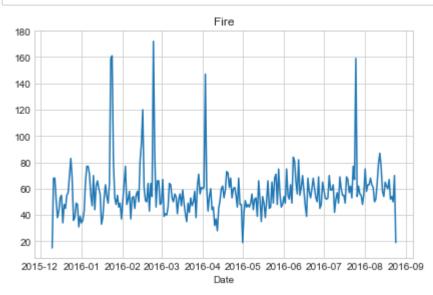


Now recreate this plot but create 3 separate plots with each plot representing a Reason for the 911 call

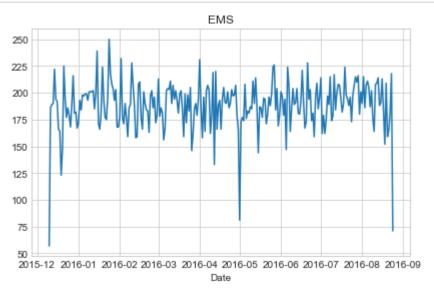
```
In [25]: | df[df['Reason']=='Traffic'].groupby('Date').count()['twp'].plot()
         plt.title('Traffic')
         plt.tight_layout()
```



```
In [26]: | df[df['Reason']=='Fire'].groupby('Date').count()['twp'].plot()
         plt.title('Fire')
         plt.tight_layout()
```



```
In [27]: | df[df['Reason']=='EMS'].groupby('Date').count()['twp'].plot()
         plt.title('EMS')
         plt.tight_layout()
```



Now let's move on to creating heatmaps with seaborn and our data. We'll first need to restructure the dataframe so that the columns become the Hours and the Index becomes the Day of the Week. There are lots of ways to do this, but I would recommend trying to combine groupby with an unstack (http://pandas.pydata.org/pandas-

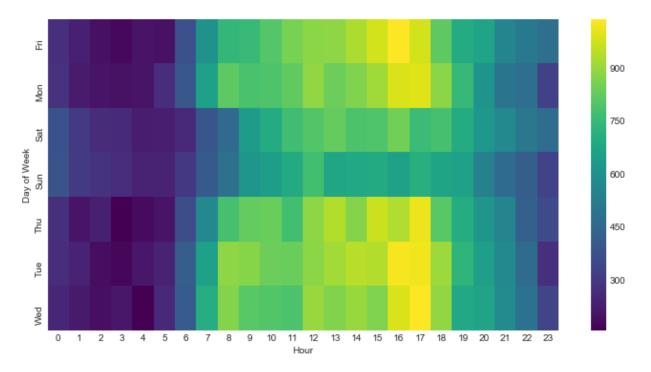
docs/stable/generated/pandas.DataFrame.unstack.html) method. Reference the solutions if you get stuck on this!

In [28]:	<pre>dayHour = df.groupby(by=['Day of Week', 'Hour']).count()['Reason'].unstack() dayHour.head()</pre>																		
Out[28]:	Hour	0	1	2	3	4	5	6	7	8	9		14	15	16	17	18	19	
	Day of Week																		
	Fri	275	235	191	175	201	194	372	598	742	752		932	980	1039	980	820	696	6
	Mon	282	221	201	194	204	267	397	653	819	786		869	913	989	997	885	746	6
	Sat	375	301	263	260	224	231	257	391	459	640		789	796	848	757	778	696	6
	Sun	383	306	286	268	242	240	300	402	483	620		684	691	663	714	670	655	5
	Thu	278	202	233	159	182	203	362	570	777	828		876	969	935	1013	810	698	6
	5 rows	× 24	colun	nns															
	4																		•

Now create a HeatMap using this new DataFrame.

```
In [29]: plt.figure(figsize=(12,6))
         sns.heatmap(dayHour,cmap='viridis')
```

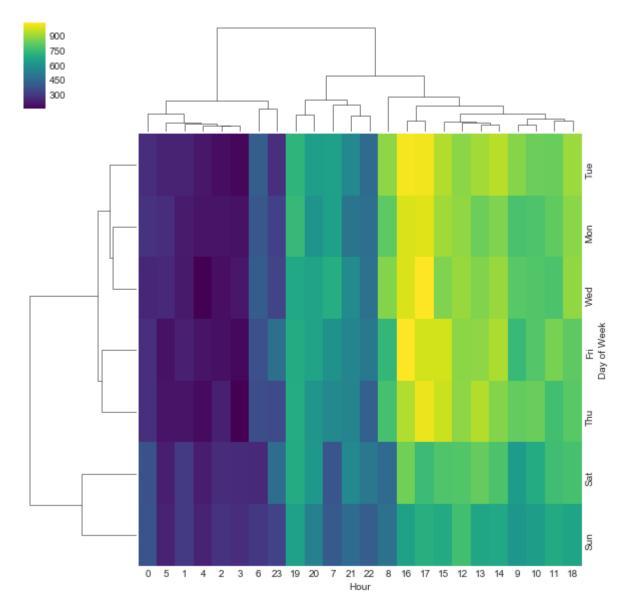
Out[29]: <matplotlib.axes.\_subplots.AxesSubplot at 0xafe9438>



Now create a clustermap using this DataFrame.

In [30]: sns.clustermap(dayHour,cmap='viridis')

Out[30]: <seaborn.matrix.ClusterGrid at 0xb128d68>



Now repeat these same plots and operations, for a DataFrame that shows the Month as the column.

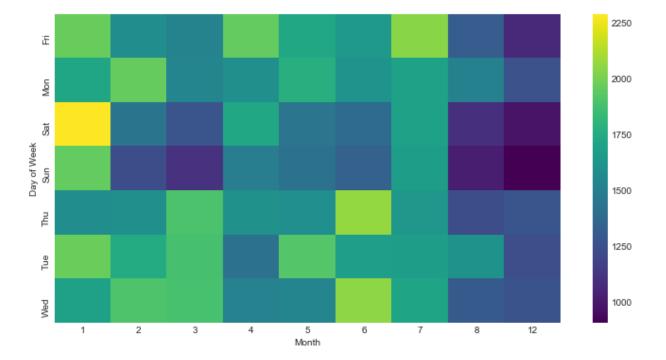
In [31]: dayMonth = df.groupby(by=['Day of Week', 'Month']).count()['Reason'].unstack() dayMonth.head()

Out[31]:

Wontn	1	2	3	4	5	ь	/	8	12
Day of Week									
Fri	1970	1581	1525	1958	1730	1649	2045	1310	1065
Mon	1727	1964	1535	1598	1779	1617	1692	1511	1257
Sat	2291	1441	1266	1734	1444	1388	1695	1099	978
Sun	1960	1229	1102	1488	1424	1333	1672	1021	907
Thu	1584	1596	1900	1601	1590	2065	1646	1230	1266

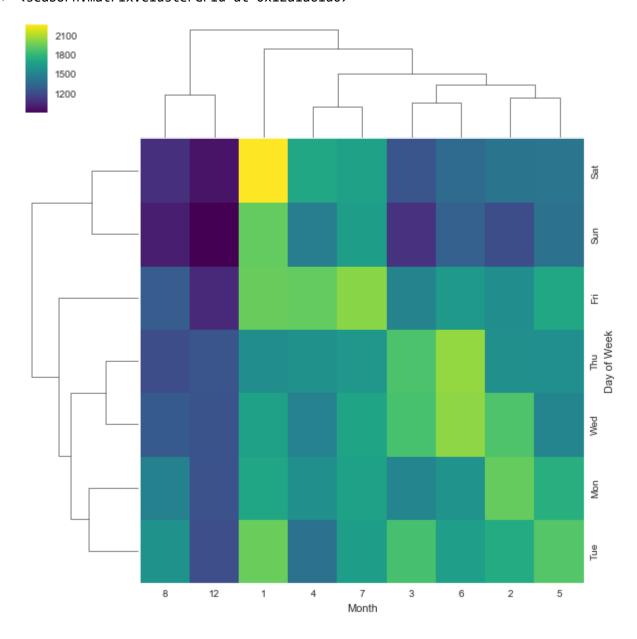
```
In [32]: plt.figure(figsize=(12,6))
         sns.heatmap(dayMonth,cmap='viridis')
```

Out[32]: <matplotlib.axes.\_subplots.AxesSubplot at 0xb4a7128>



In [209]:

Out[209]: <seaborn.matrix.ClusterGrid at 0x12a1a61d0>



Continue exploring the Data however you see fit!

## **Great Job!**