DSCI 6007-01 Final Project

on

"Mental Health at Workplace"

Master of Science in Data Science (DS)



TEAM MEMBERS:

Gowthami Middela Ashish Manchala Yasaswi Nallamothu Gangai kaliprasad Battula

contact:

gmidd1@unh.newhaven.edu amanc9@unh.newhaven.edu ynall1@unh.newhaven.edu gbatt1@unh.newhaven.edu

Contents

Executive Summary	3
Review of available research	4
Challenge	4
Solution	5
User Stories	5
Graphical View of ETL Tools	6
Data	6
Exploratory Data Analysis	13
Tools that we are going to use to solve this problem	16
Models that we are going to use to solve this problem	16
Conclusion	17
References	20

Executive Summary

Mental health is a critical issue that is only now gaining traction in our community. Data science is becoming increasingly common in the healthcare business as new data sources and analysis tools are developed. There is a significant unmet need in the globe for mental health services. Data science can help us better understand mental health challenges. We may be able to employ data analytics to better understand and implement therapies for mental health disorders.

Abstract

In this study, we will attempt to comprehend the elements that contribute to a person's mental health. This project makes use of a dataset from Kaggle that was taken from a 2014 survey that analyzes attitudes toward mental health and the prevalence of mental health issues in the workplace. This study allows us to gain a systematic understanding of mental health in the workplace. All files are stored in this <u>Github Repository</u>

Topics in CRISP-DM Method (Cross Industry Standard Process)

Iteration 1:

The process involved during the first iteration are:

- 1. Business Understanding
- 2. Data Understanding
- 3. Data Preparation
- 4. Modeling
- 5. Evaluation and
- 6. Deployment

Iteration 2:

Goal Redefinition

- Data Understanding
- Modeling and Evaluation

Iteration 3:

Variable and Instance Selection

Review of available research

Since the beginning of the covid pandemic, most work institutions around the world have adopted an online model, which creates additional work pressure and mental stress due to work and family management.

Many healthcare workers maintain stigmatizing views within mental healthcare settings, which has been highlighted as a key obstacle to access treatment and recovery, as well as inferior quality physical care for those with mental illnesses. Fellows should be encouraged to communicate their psychological discomfort in secure areas, and leaders should acknowledge their worries. The medical community's chronic stigma around mental illness, including interpersonal and self-stigma, sometimes discourages professionals from seeking assistance.

The absence of information on the operation and efficacy of youth-focused mental health services makes it difficult to analyze and, hence, improve them. Manufacturing enterprises in a healthy society are accountable for more than just generating lucrative amounts of goods and services, and their managers understand that effective management leads to higher output. This critical aim, however, cannot be realized without a commitment to and conviction in the workforce's mental health. As a result, one of the tasks of any effective, astute, and resourceful manager is to monitor the mental health of team members.

Bipolar illness is one of the most common types of depression among all mental health issues. A survey was performed among individuals to collect data on mental health. These findings were utilized by the machine learning algorithm, which was believed to improve the validity of the ML technique. With advancements in the medical field and the use of social networks in the field to detect in the field. To be successful, the clinical factors must be combined utilizing database management technologies such as big data. MongoDB is one of the technologies used to manage massive data, extract information, and provide accurate results in treating a variety of mental illness problems at a cheap cost and with great efficiency.

Challenge

How to handle mental health at the workplace

Mental Health affects mental, psychological, and social well-being. It also affects how we think, feel and act. It also helps us in determining how we handle stress by relating it to others. The impact of mental health on an organization can mean a lot of things: an increase in absent days from work, Decrease in productivity. In the US, approximately 70

percent of adults with depression are in the workforce. Employees with depression will miss a lot of days.

Solution

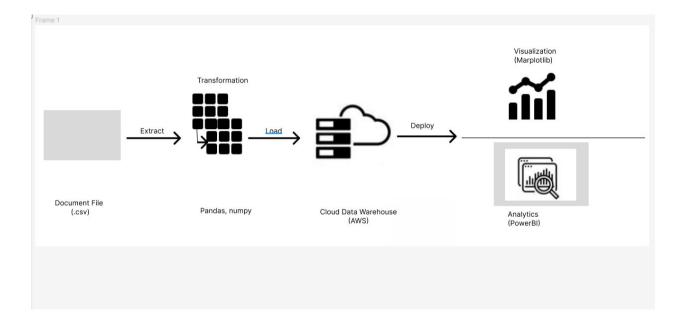
This problem can be solved using Mental Health First Aid. It helps participants to notice and support individuals who are suffering from mental health. It teaches employees communication and support skills which can help people suffering from mental health.

Research shows that employees who used first aid have increased awareness of mental health among themselves and their co-workers. It allows them to recognize the signs of someone who is struggling with mental health and teaches them the skills to when and where to reach out.

Moreover, they conduct an Employee Assistance Program that focuses on mental and physical health. These measures can help create a healthy and productive work environment that reduces the stigma associated with mental illness.

df['Country'].value_c	counts()
United States	751
United Kingdom	185
Canada	72
Germany	45
Ireland	27
Netherlands	27
Australia	21
France	13
India	10
New Zealand	8
Poland	7
Switzerland	7
Sweden	7
Italy	7
South Africa	6
Belgium	6
Brazil	6
Israel	5
Singapore	4
Bulgaria	4
Austria	3
Finland	3
Mexico	3
Russia	3
Denmark	2
Greece	2
Colombia	2
Croatia	2
Portugal	2
Moldova	1
Georgia	1
Bahamas, The	1
China	1
Thailand	1
Czech Republic	1
Norway	1
Romania	1
Nigeria	1
Japan	1

Graphical View of ETL Tools:



Data

- There are a total of 26 columns in the dataset.
- We see that except the age column, all the columns are of object datatype.

- Comment column seems to contain most number (70%) of null values, which makes sense because it was an optional text box so it's reasonable to expect that many (most) respondents would leave it blank.
- We will be dropping the timestamp column because it's contains date, month, year and time the respondent took this questionnaire, which is irrelevant for us.

The state column also contains a lot of null values. We'll dig deeper into that

	Timestamp	Age	Gender	Country	state	self_employed	family_history	treatment	work_interfere	no_employees	 leave	mental_health_consequence
0	2014-08-27 11:29:31	37	Female	United States	IL	NaN	No	Yes	Often	6-25	 Somewhat easy	No
1	2014-08-27 11:29:37	44	М	United States	IN	NaN	No	No	Rarely	More than 1000	 Don't know	Maybe
2	2014-08-27 11:29:44	32	Male	Canada	NaN	NaN	No	No	Rarely	6-25	 Somewhat difficult	No
3	2014-08-27 11:29:46	31	Male	United Kingdom	NaN	NaN	Yes	Yes	Often	26-100	 Somewhat difficult	Yes
4	2014-08-27 11:30:22	31	Male	United States	TX	NaN	No	No	Never	100-500	 Don't know	No

phys_health_consequence	coworkers	supervisor	mental_health_interview	phys_health_interview	mental_vs_physical	obs_consequence	comments
No	Some of them	Yes	No	Maybe	Yes	No	NaN
No	No	No	No	No	Don't know	No	NaN
No	Yes	Yes	Yes	Yes	No	No	NaN
Yes	Some of them	No	Maybe	Maybe	No	Yes	NaN
No	Some of them	Yes	Yes	Yes	Don't know	No	NaN



Out[4]:	Timestamp	object
	Age	int64
	Gender	object
	Country	object
	state	object
	self_employed	object
	family_history	object
	treatment	object
	work_interfere	object
	no_employees	object
	remote_work	object
	tech_company	object
	benefits	object
	care_options	object
	wellness_program	object
	seek_help	object
	anonymity	object
	leave	object
	mental_health_consequence	object
	phys_health_consequence	object
	coworkers	object
	supervisor	object
	mental_health_interview	object
	phys_health_interview	object
	mental_vs_physical	object
	obs_consequence	object
	comments	object
	dtype: object	

Out[4]:	Timestamp	0
	Age	0
	Gender	0
	Country	0
	state	515
	self_employed	18
	family_history	0
	treatment	0
	work_interfere	264
	no_employees	0
	remote_work	0
	tech_company	0
	benefits	0
	care_options	0
	wellness_program	0
	seek_help	0
	anonymity	0
	leave	0
	mental_health_consequence	0
	phys_health_consequence	0
	coworkers	0
	supervisor	0
	mental_health_interview	0
	phys_health_interview	0
	mental_vs_physical	0
	obs_consequence	0
	comments	1095
	dtype: int64	

Comments column have a lot of null values as it's an optional text box and many of them may leave it blank. Timestamp column is also not required because it contains time when the respondent took the questionnaire. State column has lot of null values.¶

It will be really misleading to conclude that one country faces more problems with mental health of employees as 60% of people are from the US.

```
In [6]: # Let's drop Timestamp, Country, state, comments columns.
df.drop(columns=['Timestamp', 'Country', 'state', 'comments'], inplace=True)
```

Data Preparation and Feature Engineering:

```
In [7]: print("Different age groups used in the dataset : ")
                   off'Age'].unique()
print("Different gender notations used in the dataset :")
                   df['Gender'].unique()
                   Different age groups used in the dataset :
                                                                                                      32,
42,
46,
38,
26,
21,
54,
20,
51,
53,
72])
                                                                                                                                     31,
23,
41,
50,
 Out[7]: array([
                                                     35,
                                                     36,
                                                                                27,
                                                                                                                                                                     34.
                                                     30,
                                                                                40,
                                                     25,
                                                                                45,
                                                                                                                                       -29,
                                                                                                                                                                      43.
                                                                               60,
                                                                                                                                      329,
                                                                                                                                                                      55,
                                                     56,
                                  99999999999,
                                                    47,
                                                                                 62,
                                                                                                                                         65,
                                               -1726.
                                                                                   5.
                   Different gender notations used in the dataset :
Out[7]: array(['Female', 'M', 'Male', 'male', 'female', 'm', 'Male-ish', 'maile', 'Trans-female', 'Cis Female', 'F', 'something kinda male?', 'Cis Male', 'Woman', 'f', 'Mal', 'Male (CIS)', 'queer/she/they', 'non-binary', 'Femake', 'woman', 'Make', 'Nah', 'All', 'Enby', 'fluid', 'Genderqueer', 'Female', 'Androgyne', 'Agender', 'cis-female/femme', 'Guy (-ish) ^^', 'male leaning androgynous', 'Male', 'Man', 'Trans woman', 'msle', 'Neuter', 'Female (trans)', 'queer', 'Female (cis)', 'Mail', 'cis male', 'A little about you', 'Malr', 'p', 'femail', 'Cis Man', 'cetessibly male, 'neuter what that really means' | dtymesphict)
                                   'ostensibly male, unsure what that really means'], dtype=object)
```

How can age be negative? And how can the age be less than 20? Are they allowed to even work?

Regarding the gender column Males and Females have described themselves in so many different ways. This is what happens when we don't have check boxes or radio buttons while taking surveys.

```
In [8]: df.drop(df[df['Age'] < 20].index, inplace = True)</pre>
      df.drop(df[df['Age'] > 100].index, inplace = True)
Out[8]: array([37, 44, 32, 31, 33, 35, 39, 42, 23, 29, 36, 27, 46, 41, 34, 30, 40,
           38, 50, 24, 28, 26, 22, 25, 45, 21, 43, 56, 60, 54, 55, 48, 20, 57, 58, 47, 62, 51, 65, 49, 53, 61, 72])
'male leaning androgynous',
                        ostensibly male, unsure what that really means',
                        'Genderqueer', 'Enby', 'p', 'Neuter', 'something kinda male?', 'Guy (-ish) ^_^', 'Trans woman'], 'Other', inplace = True)
      df['Gender'].value_counts()
Out[9]: Male
              973
      Female
              246
      Other
               16
      Name: Gender, dtype: int64
```

From this output we can conclude that the number of males in the tech industry are more when compared to females.

```
In [29]: # Checking if there are any null-values.
        df.info()
        <class 'pandas.core.frame.DataFrame'>
        Int64Index: 1235 entries, 0 to 1258
        Data columns (total 23 columns):
                                       Non-Null Count Dtype
         #
             Column
        ___
             _____
                                       _____
         0
            Age
                                      1235 non-null
                                                      int64
         1
             Gender
                                      1235 non-null
                                                      object
                                      1217 non-null object
         2
             self employed
            family history
                                      1235 non-null
                                                      object
            treatment
                                      1235 non-null
                                                      object
                                     978 non-null
         5
            work interfere
                                                      object
                                      1235 non-null
         6
             no employees
                                                      object
         7
             remote_work
                                      1235 non-null
                                                      object
                                      1235 non-null
         8
             tech_company
                                                      object
            benefits
                                     1235 non-null
                                                      object
         10 care options
                                      1235 non-null
                                                      object
                                      1235 non-null
         11 wellness_program
                                                      object
         12
             seek help
                                      1235 non-null
                                                      object
         13
             anonymity
                                       1235 non-null
                                                      object
                                      1235 non-null
         14
             leave
                                                      object
         15 mental health consequence 1235 non-null
                                                      object
         16 phys health consequence 1235 non-null
                                                      object
         17 coworkers
                                      1235 non-null
                                                      object
         18 supervisor
                                      1235 non-null
                                                      object
         19 mental_health_interview
                                      1235 non-null
                                                      object
         20 phys_health_interview
                                      1235 non-null
                                                      object
         21 mental_vs_physical
                                      1235 non-null
                                                      object
         22 obs consequence
                                       1235 non-null
                                                      object
        dtypes: int64(1), object(22)
        memory usage: 263.9+ KB
```

```
In [30]: # Replacing the null-values.
         df('work_interfere') = df('work_interfere').fillna('Don\'t know')
print(df['work_interfere'].unique())
          ['Often' 'Rarely' 'Never' 'Sometimes' "Don't know"]
In [31]: df['self_employed'] = df['self_employed'].fillna('No')
         print(df['self_employed'].unique())
         ['No' 'Yes']
In [32]: df.isnull().sum()
Out[32]: Age
         Gender
          self employed
          family_history
         treatment
work interfere
         no_employees
          remote_work
          tech company
         benefits
          care_options
          wellness_program
          seek help
          anonymity
         leave mental health consequence
         phys_health_consequence
          coworkers
         supervisor
          mental_health_interview
          phys_health_interview
          mental vs physical
          obs_consequence
          dtype: int64
```

Since most of the columns except Age column are of object type we perform one-hot encoding.

Exploratory Data Analysis:

```
In [10]:

sns.set_style("whitegrid")

plt.figure(figaize = (8,5))

plt.title("cd Treatment of Survey Respondents", fontsize=18, fontweight="bold")

eda percentage = df("treatment").value_counts(normalize = True).rename_axis("treatment").reset_index(name = 'Percentage

ax = sns.barplot(x = 'treatment', y = 'Percentage', data = eda_percentage.head(10), palette='Purples')

for p in ax.patches:

width = p.get_belght()

x, y = p.get_xy()

ax.annotate(f' theight:08)", (x + width/2, y + height=1.02), ha='center', fontweight='bold')

Out[10]: 
cvigure size 576x360 with 0 Axes>
Out[10]: Text(0.5, 1.0, 'Get Treatment of Survey Respondents')
Out[10]: Text(1.0, 0.5161943319838057, '518')

Get Treatment of Survey Respondents

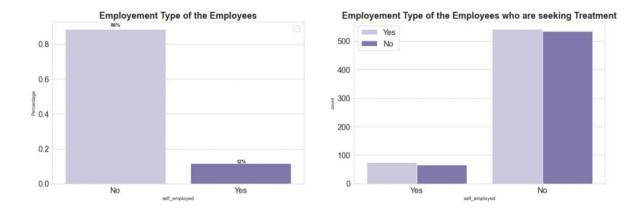
Get Treatment of Survey Respondents

**Treatment of Survey Respondents**

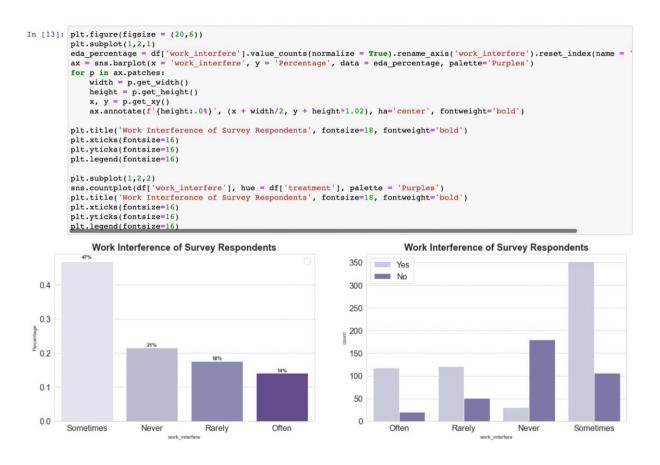
**Treatment of Survey R
```

From this graph we can infer the percentage of respondents who want to get treatment is 50%. If employees have good mental health they can: Be more productive, Take active participation in employee engagement activities etc.

```
In [11]: plt.figure(figsize = (20,6))
          plt.subplot(1,2,1)
          eda_percentage = df['self_employed'].value_counts(normalize = True).rename_axis('self_employed').reset_index(name = 'Pe
          ax = sns.barplot(x = 'self_employed', y = 'Percentage', data = eda_percentage, palette = 'Purples')
          for p in ax.patches:
              width = p.get_width()
height = p.get_height()
x, y = p.get_xy()
               ax.annotate(f'{height:.0%}', (x + width/2, y + height*1.02), ha='center', fontweight='bold')
          plt.title('Employement Type of the Employees', fontsize=18, fontweight='bold')
          plt.xticks(fontsize=16)
          plt.yticks(fontsize=16)
          plt.legend(fontsize=16)
          plt.subplot(1,2,2)
          sns.countplot(df['self_employed'], hue = df['treatment'], palette = 'Purples')
plt.title('Employement Type of the Employees who are seeking Treatment', fontsize=18, fontweight='bold')
          plt.xticks(fontsize=16)
          plt.yticks(fontsize=16)
          plt.legend(fontsize=16)
```



Most of the working class employees responded to the survey when compared to working class. But we can observe from the second graph that both classes have the same percentage of people who are seeking treatment.



Around 70 percent of employees don't work remotely hence most of the mental health issues occur at the workplace. Number of employees seeking treatment in both the categories are more or equal.

Creating and Evaluating the Models:

```
In [40]: %%time
          LR = LogisticRegression(solver='lbfgs', max_iter=10000, random_state=555)
RF = RandomForestClassifier(n_estimators = 100, random_state=555)
          SVM = SVC(random_state=0, probability=True)
          KNC = KNeighborsClassifier()
          DTC = DecisionTreeClassifier()
          ABC = AdaBoostClassifier(n_estimators = 100)
          BC = BaggingClassifier(n_estimators = 100)
          GBC = GradientBoostingClassifier(n_estimators = 100)
          clf_XGB = XGBClassifier(n_estimators = 100, seed=555,eval_metric='logloss')
          clfs = []
print('5-fold cross validation:\n')
          for clf, label in zip([LR, RF, KNC, DTC, ABC, BC, GBC, clf_XGB],
                                  ['Logistic Regression',
                                    'Random Forest'.
                                   'KNeighbors',
                                   'Decision Tree',
                                   'Ada Boost'.
                                    Bagging',
                                   'Gradient Boosting',
                                   'XGBoost']):
              scores = sklearn.model_selection.cross_val_score(clf, X_train, y_train, cv=5, scoring="accuracy")
              print("Train CV Accuracy: %0.3f (+/- %0.3f) [%s]" % (scores.mean(), scores.std(), label))
              md = clf.fit(X_train, y_train)
              clfs.append(md)
              print("Test Accuracy: %0.4f " % (sklearn.metrics.accuracy_score(clf.predict(X_test), y_test)))
```

5-fold cross validation:

```
Train CV Accuracy: 0.788 (+/- 0.062) [Logistic Regression]
Test Accuracy: 0.8194
Train CV Accuracy: 0.811 (+/- 0.044) [Random Forest]
Test Accuracy: 0.8275
Train CV Accuracy: 0.753 (+/- 0.034) [KNeighbors]
Test Accuracy: 0.7682
Train CV Accuracy: 0.749 (+/- 0.025) [Decision Tree]
Test Accuracy: 0.7493
Train CV Accuracy: 0.800 (+/- 0.039) [Ada Boost]
Test Accuracy: 0.8248
Train CV Accuracy: 0.803 (+/- 0.036) [Bagging]
Test Accuracy: 0.8167
Train CV Accuracy: 0.800 (+/- 0.034) [Gradient Boosting]
Test Accuracy: 0.8194
Train CV Accuracy: 0.792 (+/- 0.035) [XGBoost]
Test Accuracy: 0.7844
CPU times: user 8.74 s, sys: 1.25 s, total: 9.99 s
Wall time: 3.32 s
```

Tools that we used to solve this problem:

JUPYTER: We use Jupyter to load our dataset, and train and test the data using machine learning algorithms to predict the accuracy.

Numpy, Scikit-Learn, Pandas, Matplotlib,

AWS: We use AWS for hosting the web application into a flask server.

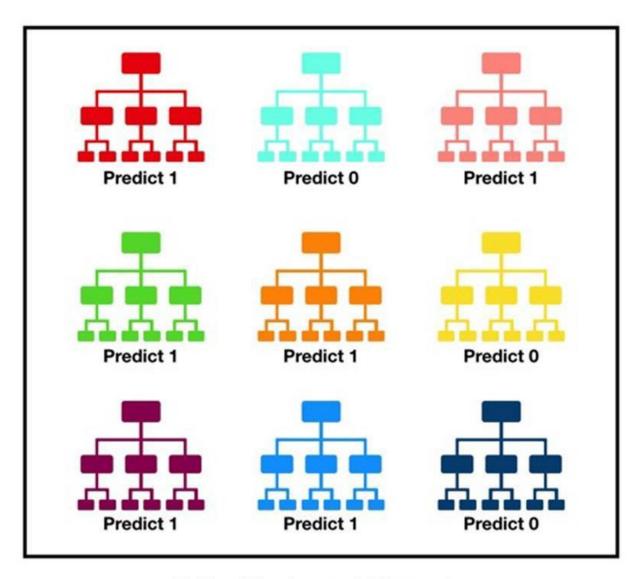


Models that have been used to solve this problem:

We have used Random Forest Classifier, Gradient Boost and AdaBoost Classifier as they give higher accuracy than other models since they are combinations of different models.

The Random Forest Classifier

Like its name suggests, a random forest is made up of numerous independent decision trees that work together as an ensemble. Every every tree in the random forest spits out a class forecast, and the classification that receives the most votes becomes the prediction made by our model (see figure below).



Tally: Six 1s and Three 0s

Prediction: 1

The key is the low correlation between models. Uncorrelated models have the ability to provide ensemble forecasts that are more accurate than any of the individual predictions, just like assets with low correlations (like stocks and bonds) combine to form a portfolio that is greater than the sum of its parts. As long as they don't consistently all err in the same direction, the trees shield each other from their individual errors, which accounts for this lovely result. Many trees will be right while some may be wrong, allowing the group of trees to move in the proper direction. The following conditions must be met for random forest to function effectively

Gradient Boost

Three factors are involved in gradient boosting

A loss function that must be improved.

A poor predictor of the future.

A model that adds weak learners in order to reduce the loss function

1. Function Loss

The type of problem being solved determines the loss function to be employed. Although several common loss functions are available and you can create your own, it must be differentiable. For instance, classification and regression both sometimes employ logarithmic loss and squared error, respectively. The gradient boosting framework has the advantage that any differentiable loss function can be utilized, hence no new boosting algorithm needs to be developed for each loss function that could be desired to be employed.

2. A slow learner

In gradient boosting, decision trees are utilized as the weak learner.

Regression trees that produce real values for splits and whose output may be added allow for the "correction" of residuals in forecasts by adding the outputs of succeeding models. In building trees, greed is used to select the optimum split points based on purity scores like Gini or to reduce loss. At first, decision stumps—very short decision trees with just one split—were employed, as in the case of AdaBoost. Larger trees can typically be employed with four to eight levels. It is standard practice to impose restrictions on the weaker learners, such as a cap on the number of layers, nodes, splits, or leaf nodes.

3.Additive Model

One tree is added at a time, and the model's already-existing trees are left alone. When adding trees, a gradient descent approach is utilized to reduce loss.

Gradient descent is typically used to reduce a set of parameters, such as the weights in a neural network or the coefficients in a regression equation. The weights are changed to reduce inaccuracy after calculating loss or error.

Weak learner sub-models, or more particularly decision trees, are used in place of parameters. We must incorporate a tree into the model to lower the loss before we can begin the gradient descent technique (i.e. follow the gradient). To achieve this, we parameterize the tree, change its parameters, and then move the tree.

Ada Boost

A highly well-liked boosting technique called AdaBoost (Adaptive Boosting) seeks to combine several weak classifiers into one powerful classifier. Yoav Freund and Robert Schapire wrote the first AdaBoost paper.

A single classifier might not be able to predict an object's class with sufficient accuracy, but by grouping several weak classifiers and having each one gradually learn from the incorrectly classified items of the others, we can create one such strong model. The classifier given here could be any of your standard classifiers, including Logistic Regression, Decision Trees (which are frequently the default), and others.

Results Section

By using flask we created an application which predicts whether an employee needs to take treatment or not

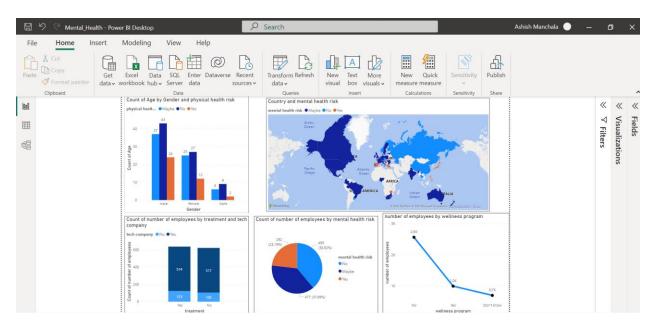
Mental Illness Check

Age 29
Are you Self Employed? O Yes No
Does someone from your family suffer from mental health issue? Yes No
Will they provide you leave if you are suffering with mental health issues? Yes No
Do I need the treatment
You need to take mental health treatment
Mental Illness Check
Age 29
Are you Self Employed? ○ Yes ● No
Does someone from your family suffer from mental health issue? Yes No
Will they provide you leave if you are suffering with mental health issues? Yes No
Do I need the treatment

No you need to take mental health treatment

Visualizations Using Power BI:

We have created visualizations using Power BI from the dataset.



References

https://www.researchgate.net/publication/268223440 Mental health-related stigma in health care and mental health-care

https://www.researchgate.net/publication/264502507_Employee_Health_in_the_M ental_Health_Workplace_Clinical_Administrative_and_Organizational_Perspectives

https://www.kaggle.com/code/aditimulye/mental-health-at-workplace