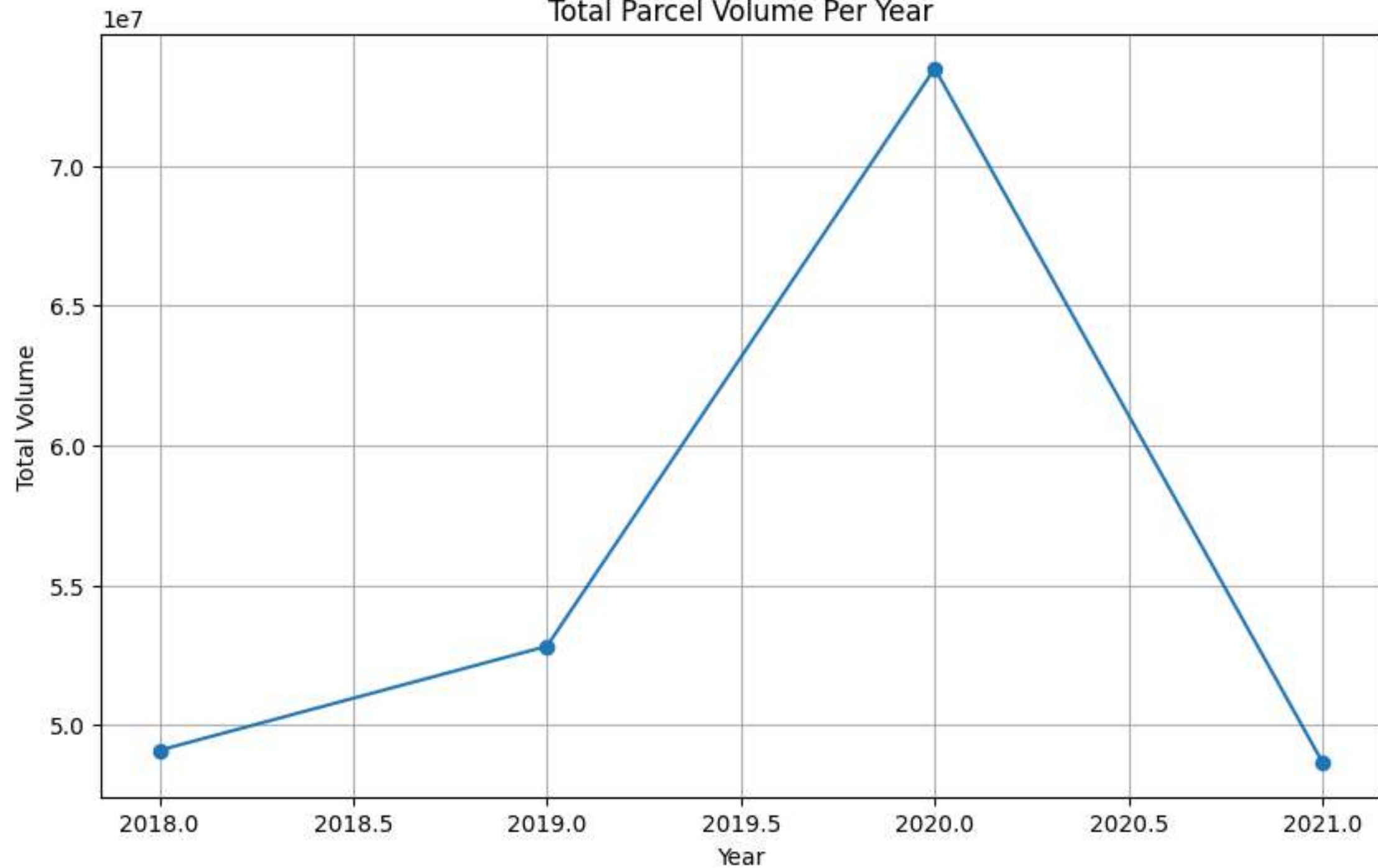
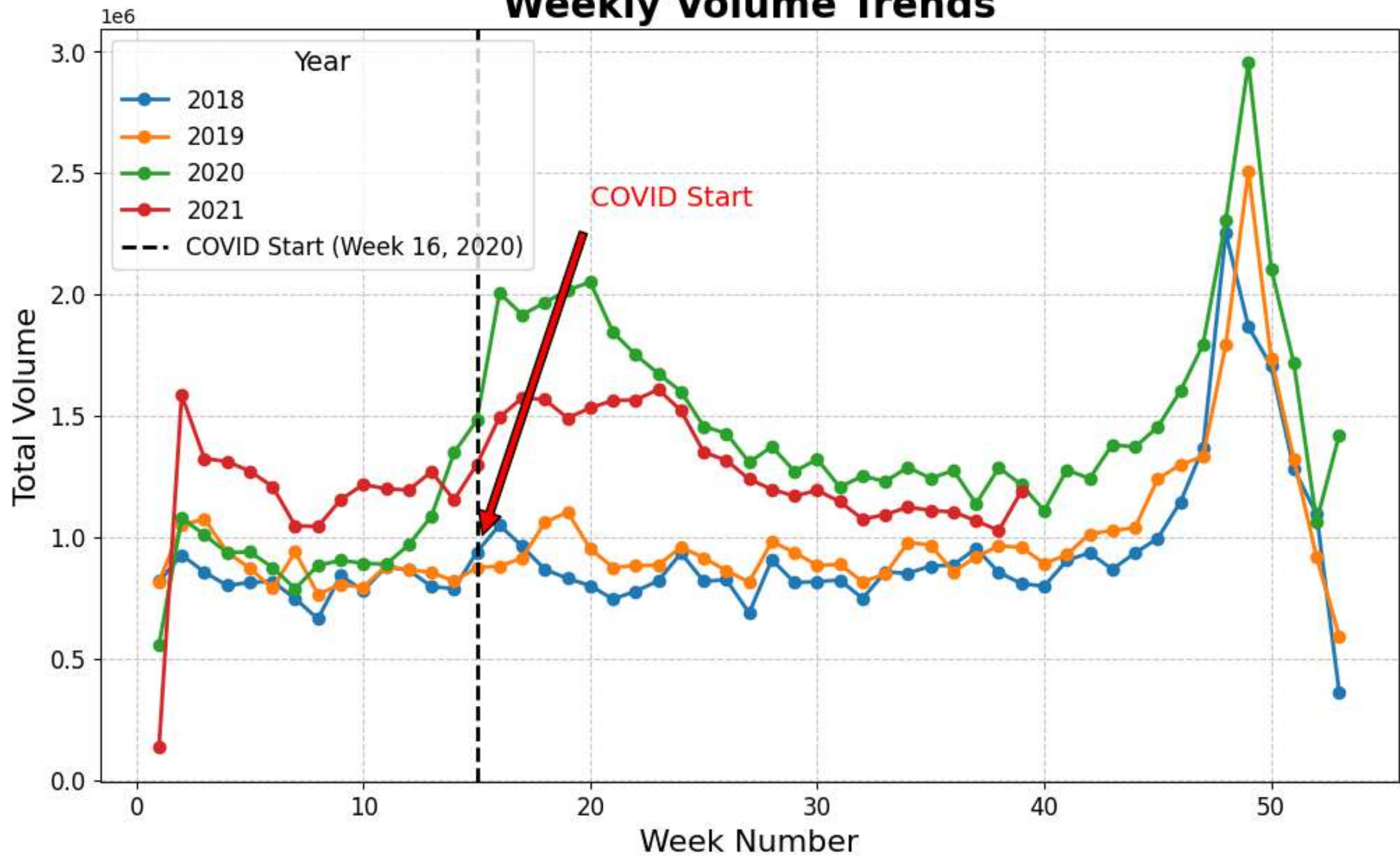


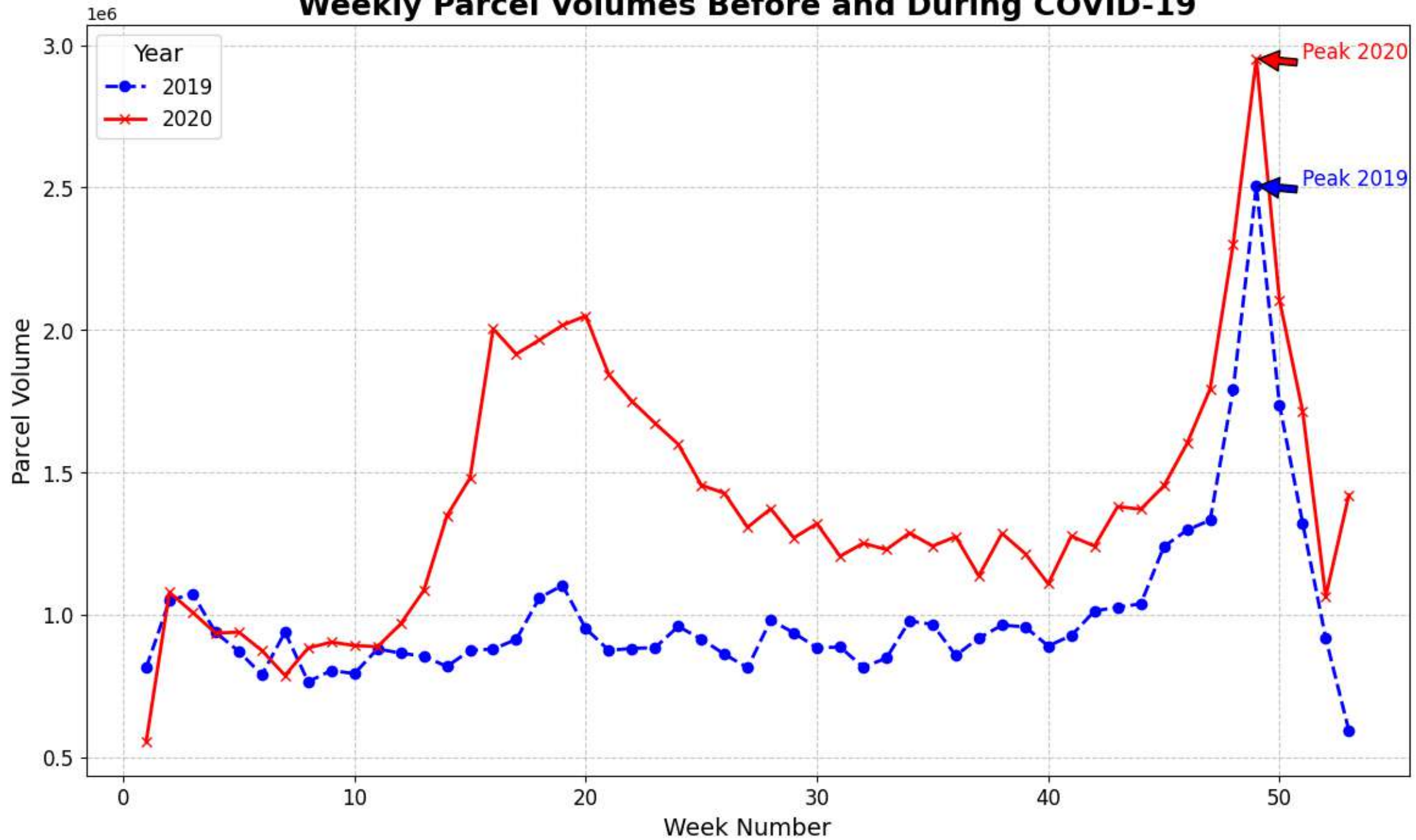
Total Parcel Volume Per Year



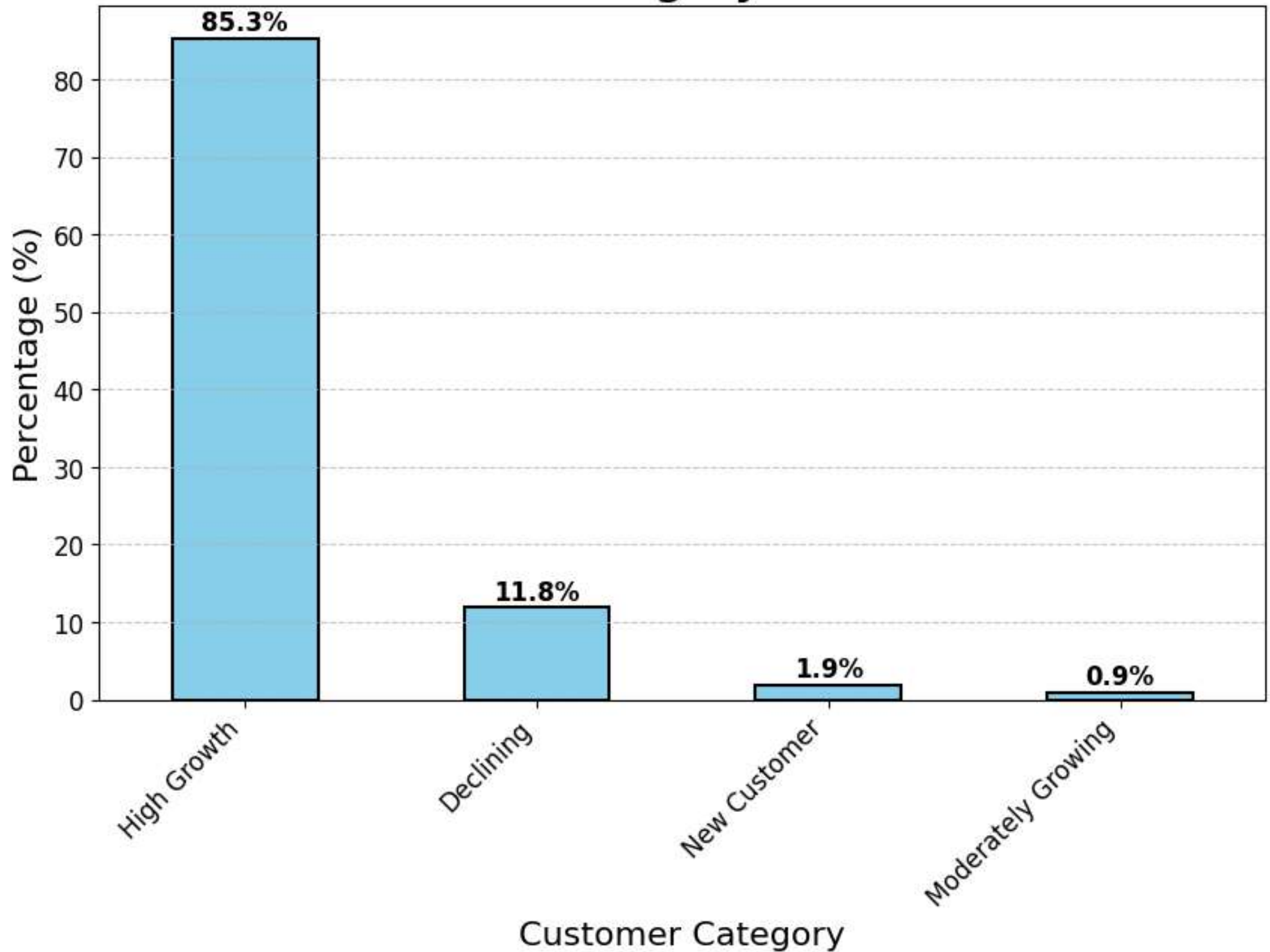
# Weekly Volume Trends



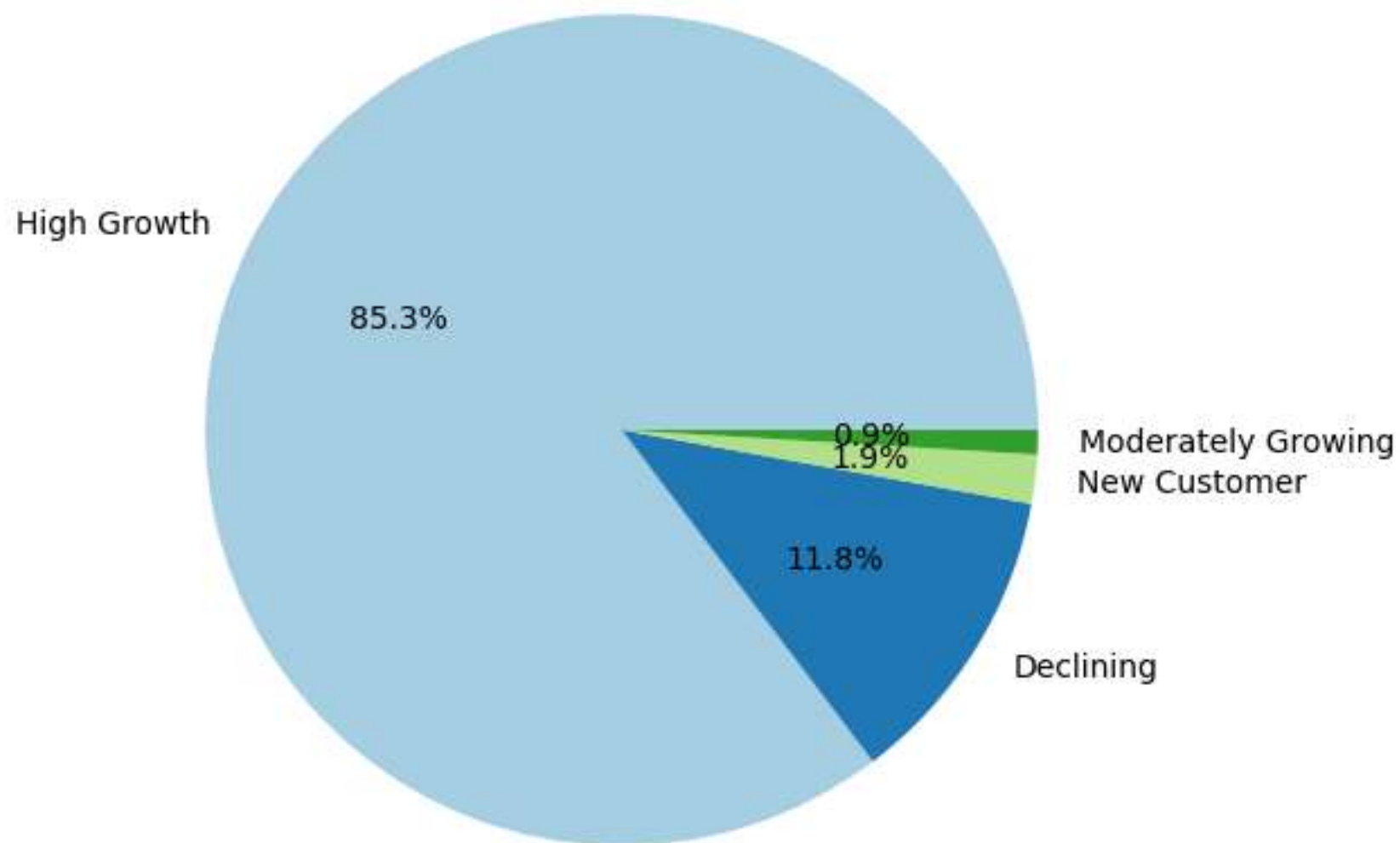
# Weekly Parcel Volumes Before and During COVID-19

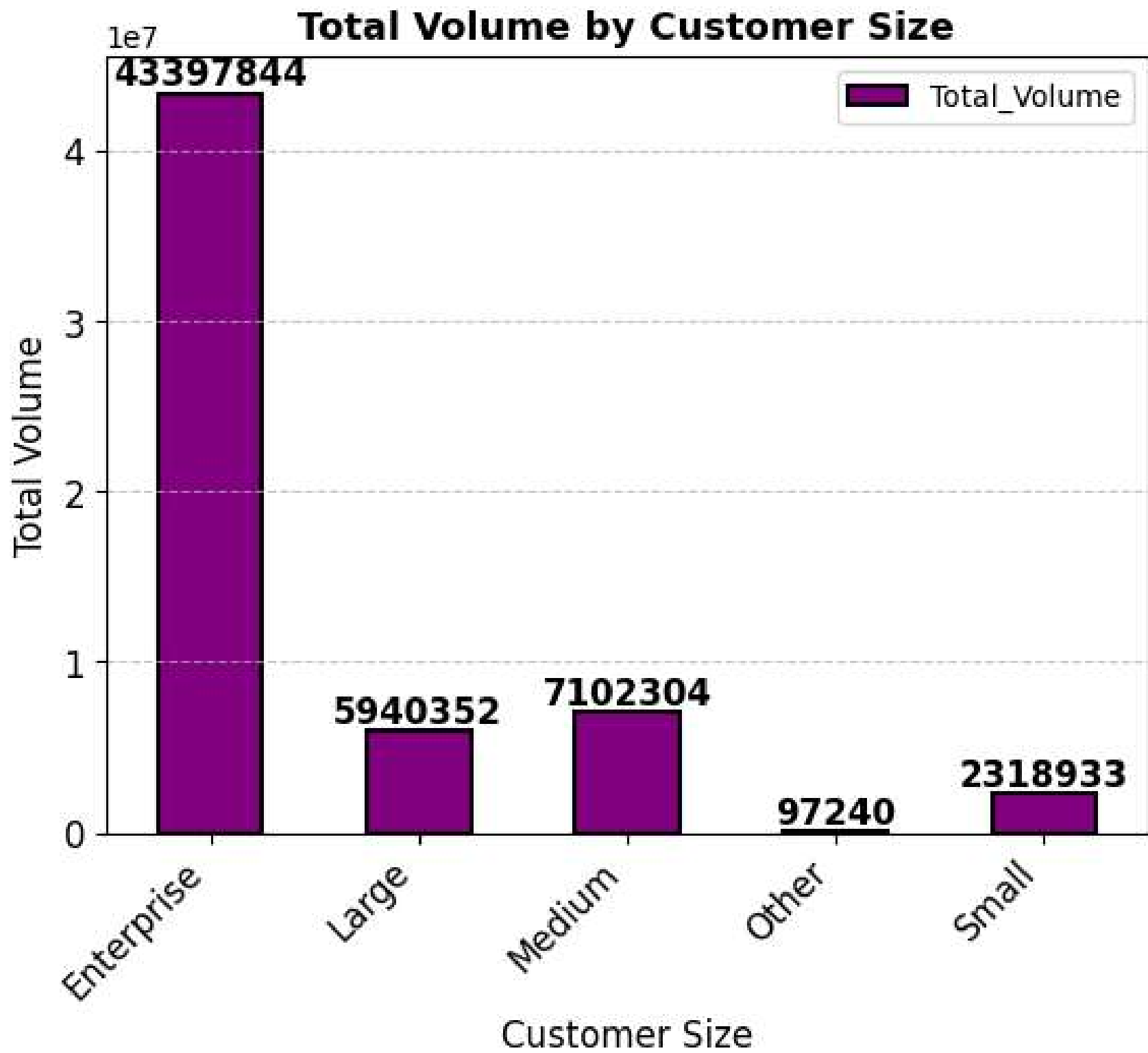


# Customer Category Distribution

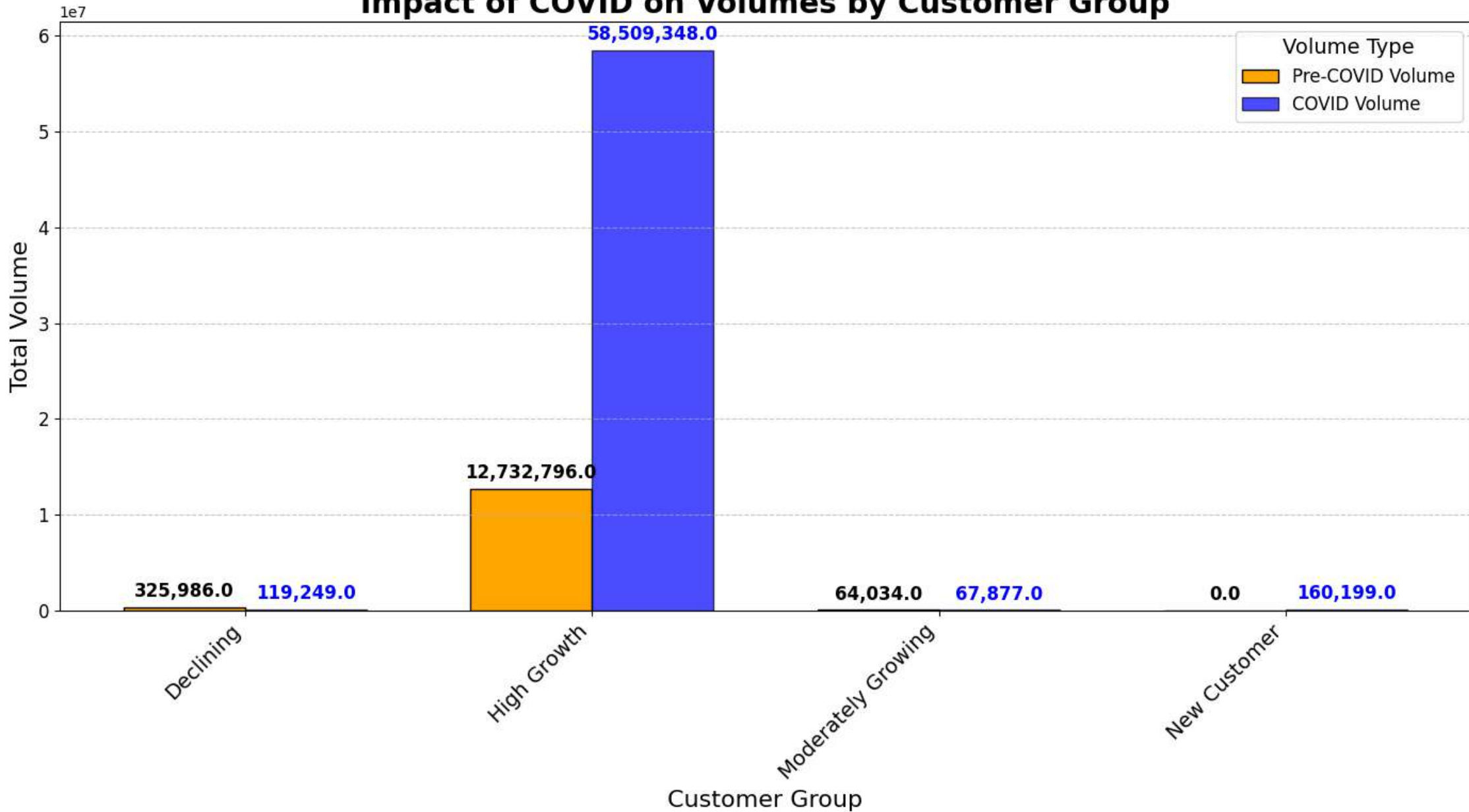


Customer Growth Rate Distribution



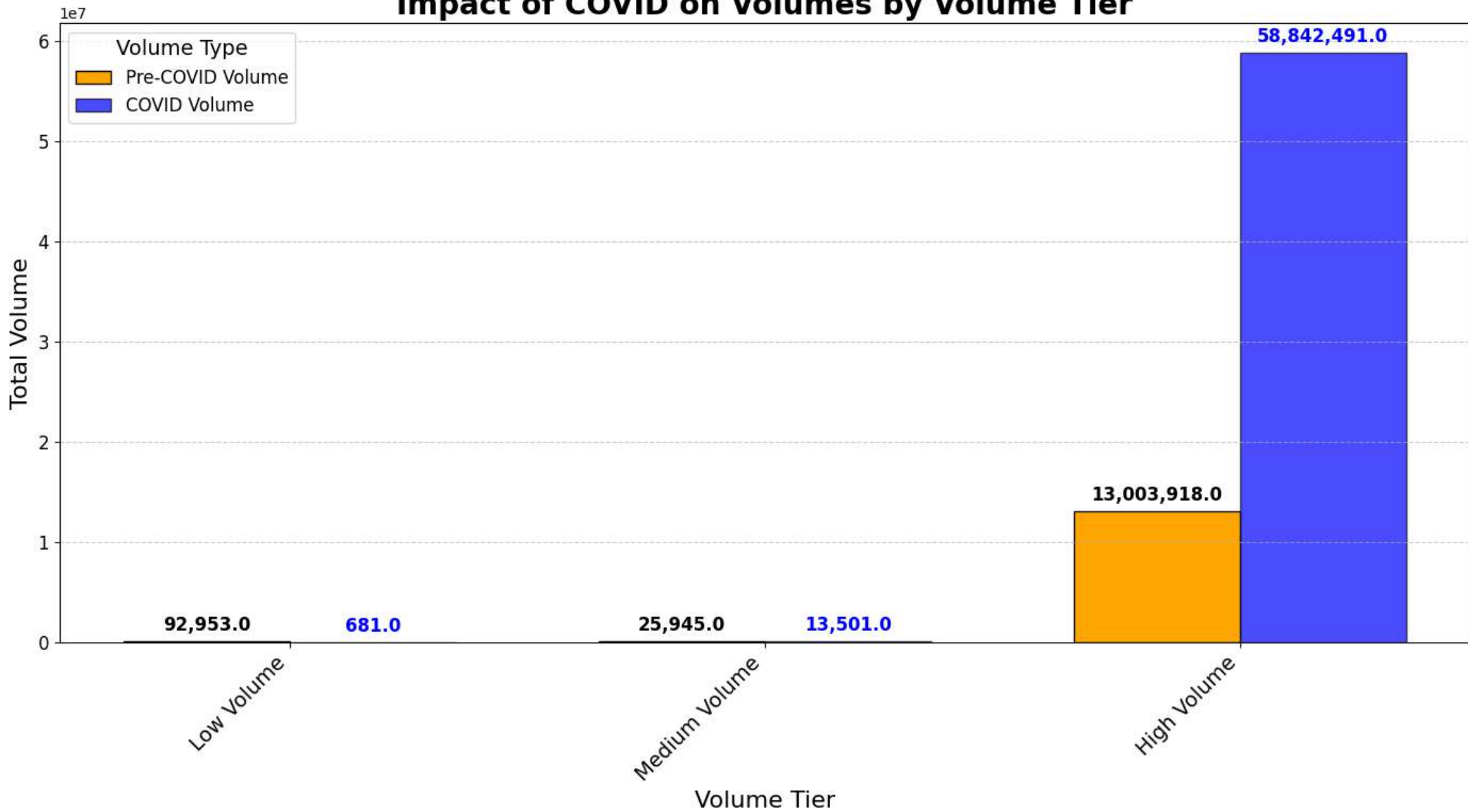


## Impact of COVID on Volumes by Customer Group





## Impact of COVID on Volumes by Volume Tier





Volume Tier Distribution

