# **Routes for SIH project**

# Auth Routes ( /api/auth )

## **/** Authentication

- POST /signup → Register new user (citizen/staff/admin).
- POST /signin → Login with email + password.
- POST /login → (Alias) Authenticate user, return JWT.

#### Email Verification

- POST /send-email-code → Send OTP to user's email for verification.
- POST /verify-email → Verify email using OTP.
- POST /resend-email-code → Resend OTP if expired/not received.

### **D** Aadhaar Verification

- POST /send-aadhaar-code
  → Send OTP to registered Aadhaar-linked mobile/email.
- POST /verify-aadhaar → Verify Aadhaar with OTP + Aadhaar number.

### Password Reset

- POST /send-forgot-password-code → Send OTP to user's email for password reset.
- POST /verify-reset-code → Verify OTP for password reset.
- POST /reset-password → Set a new password after OTP verification.

### 👤 User Profile

- GET /me → Get logged-in user profile (JWT required).
- PUT /me → Update user profile (name, contact info, etc).
- GET /roles → Fetch available roles (citizen, staff, admin).

# Final Issue Routes ( /api/issues )

### **!!** Citizen

- POST / → Create new issue (citizen reports).
- GET / → Get issues (returns only their own).
- GET /:id → Get details of an issue they reported.
- POST /:id/upload 
  → Upload more photos/videos for their issue.
- POST /:id/feedback → Submit feedback after resolution.

### 🏢 Staff (Municipal Department Users)

- GET / → Get all assigned issues.
- GET /:id → Get full issue details (assigned only).
- PUT /:id/status → Update issue status ( submitted → in-progress → resolved ).
- POST /:id/upload → Add progress photos (e.g., "fixed pothole").
- GET /:id/history → View issue timeline.

## 🚵 Admin (Municipal Supervisors / Super Admin)

- GET / → Get all issues citywide.
- GET /:id → Get any issue details.
- PUT /:id → Update issue details (category, priority, etc).
- DELETE /:id → Delete issue (only admins).
- PUT /:id/assign → Assign issue to staff/department.
- PUT /:id/status → Override status (force-close, reopen, etc).
- GET /:id/history → Full audit trail.
- GET /:id/feedback → View citizen feedback across all issues.

# Feedback Routes ( /api/feedback )

### **Q** Citizen

POST / → Submit feedback for a resolved issue (citizen only).

GET /user/:userId → View their own feedback (security check: only self).

### Staff

• GET /issue/:issueld → View feedback on an issue assigned to them.

### **M** Admin

- GET / → Fetch all feedback for analytics.
- GET /issue/:issueld → View all feedback for that issue.
- GET /user/:userId → View feedback submitted by any citizen.



Note: Since we already nested feedback inside /api/issues/:id/feedback, you can either:

- Keep /api/feedback for analytics/admin dashboards only, OR
- Fully merge into /api/issues.

# Routing (Automation) Routes ( /api/routing )

### **99** Citizen

(No direct access — happens automatically on backend after issue submission).

### Staff

GET /departments → View departments + assigned issues.

### **Admin**

- POST /classify → Trigger ML classification manually (debug/override).
- POST /assign/:issueId → Force-assign issue to staff/department.
- GET /departments → View all departments.
- PUT /departments/:id → Update department info.

POST /notify/:issueld → Send email/notification to assigned department.



### **Admin Only**

- GET /users → List all users (citizens, staff, admins).
- GET /users/:id  $\rightarrow$  Get details of a specific user.
- PUT /users/:id/role → Update user role (promote/demote).
- DELETE /users/:id → Delete a user.
- GET /analytics → System-wide analytics (issues per category, response times, etc).
- GET /heatmap → Data for city heatmap visualization (issue density by location).



# Motification Routes ( /api/notifications )

### **Q** Citizen

- GET /user/:userId → Get their own notifications.
- PUT /:id/read → Mark notification as read.

### Staff

- GET /user/:userId → Get their own (staff) notifications.
- PUT /:id/read  $\rightarrow$  Mark as read.

### 🕍 Admin

- $\rightarrow$  Send custom notification (email/SMS/push) to any user(s).
- GET /user/:userId → View notifications for any user.

# ML Service Routes ( /ml )

(Backend service, usually hidden from frontend users)

## **Q** Citizen

(No direct access — only backend calls this when an issue is reported.)

### Staff

• GET /health → Check ML service is online (dev/staff debugging).

## 🕌 Admin

- POST /predict → Upload image → returns classification (used in routing).
- POST /retrain → Retrain ML model with new data (future feature).
- GET /health → Health check.