# ASHLEY VETTER

IT Graduate | Aspiring Developer

CONTACT

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Pending.com

#### **PROFILE**

Detail-oriented and adaptable IT graduate with hands-on experience in customer service, technical support, and team collaboration. Capable of managing multiple responsibilities in fast-paced environments, with strong problem-solving and communication skills. I am eager to apply my technical expertise in software development, database management, data analytics, and web development. Seeking an opportunity to contribute to a dynamic team, grow professionally and help drive technological advancements.

#### **EDUCATION**

# **Varsity College**

2021

Higher Certificate in Information Technology in Support Services

# **Belgium Campus ITversity**

2022-2024

Bachelors in Information Technology

# PROJECTS

Student Information Manager

Smart Seeker

Cookie Clicker

**GitHub Profile** 

### SOFT SKILLS

- Team Collaboration
- Critical thinking
- Problem-solving
- Time management
- Adaptability
- Detail Orientated

## **WORK EXPERIENCE**

### PART-TIME SALES ASSISTANT

HOUSE OF CAKE SUGA N SPICE

June 2019 - December 2019

- Assisted customers in product selection & purchases.
- · Managed cash transactions, maintaining accurate sales records.
- Organised & replenished stock, ensuring a wellpresented shop.
- Collaborated with team members to efficiently handle busy periods.

#### PART-TIME SALES ASSISTANT

KODAK PHOTO FUN

January 2020 - February 2021

- · Assisted customers with photo printing services, including editing & product selection.
- Operated and maintained photo printing equipment, ensuring high-quality results.
- Provided technical support for digital photography & printing queries.
- Developed problem-solving skills by troubleshooting equipment and customer issues.

# TECHNICAL SKILLS

**Programming Languages:** 

→ C# • Java

**Software Development** 

**Data Analysis** 

→ R • Python • PowerBI

→ Git • Docker

#### **Database Management:** Web Development:

→ HTML • CSS • JavaScript • Node.js • Express.js

→ SQL • T-SQL • NoSQL • PostgreSQL