

# ASHLEY VETTER

IT Graduate | Aspiring Developer

## CONTACT

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## PROFILE

Detail-oriented and adaptable IT graduate with hands-on experience in customer service, technical support, and team collaboration. Capable of managing multiple responsibilities in fast-paced environments, with strong problem-solving and communication skills. I am eager to apply my technical expertise in software development, database management, data analytics, and web development. Seeking an opportunity to contribute to a dynamic team, grow professionally and help drive technological advancements.

## EDUCATION

### Varsity College

2021

Higher Certificate in Information  
Technology in Support Services

### Belgium Campus ITversity

2022-2024

Bachelors in Information Technology

## PROJECTS

[Student Information Manager](#)

[Smart Seeker](#)

[Cookie Clicker](#)

[GitHub Profile](#)

## SOFT SKILLS

- Team Collaboration
- Critical thinking
- Problem-solving
- Time management
- Adaptability
- Detail Orientated

## WORK EXPERIENCE

### PART-TIME SALES ASSISTANT

HOUSE OF CAKE SUGA N SPICE

June 2019 - December 2019

- Assisted customers in product selection & purchases.
- Managed cash transactions, maintaining accurate sales records.
- Organised & replenished stock, ensuring a well-presented shop.
- Collaborated with team members to efficiently handle busy periods.

### PART-TIME SALES ASSISTANT

KODAK PHOTO FUN

January 2020 - February 2021

- Assisted customers with photo printing services, including editing & product selection.
- Operated and maintained photo printing equipment, ensuring high-quality results.
- Provided technical support for digital photography & printing queries.
- Developed problem-solving skills by troubleshooting equipment and customer issues.

## TECHNICAL SKILLS

### Programming Languages:

→ C# ▪ Java

### Database Management:

→ SQL ▪ T-SQL ▪ NoSQL ▪ PostgreSQL

### Software Development

→ Git ▪ Docker

### Web Development:

→ HTML ▪ CSS ▪ JavaScript ▪ Node.js ▪ Express.js

### Data Analysis

→ R ▪ Python ▪ PowerBI