

Ashley Furr raised this request via Jira

**Description:**

On July 9 at 2:59pm, there was an alert raised by Stellar. This was due to an **Internal User Login Failure Anomaly** and an **Internal Brute-Forced Successful User Login**. These alerts raise concerns as it shows successful login activity following previous login failures from the same source IP.

**Internal User Login Failure Anomaly:**

- “ [REDACTED] has **43** outgoing login failures related to [REDACTED] (failure percent rate: 91%) within **5 minutes**”

**Internal Brute-Forced Successful User Login:**

- “In internal traffic, the source “[REDACTED]” that was previously observed having a large number of login failures from the account with “[REDACTED]”, username “[REDACTED]” has had a successful login of type “[REDACTED]”.

To better understand the incident, we would appreciate your assistance with the following questions:

- Are you aware of any recent changes or configurations that might explain the high number of failed login attempts and subsequent successful login?
- Have there been any unusual activities or suspicious behaviors reported by the affected account “[REDACTED]”?

**Recommendations:**

- Conduct a thorough investigation into the internal host with the IP address [REDACTED] to determine the cause of the login failures and subsequent successful login.
- Monitor the affected account “[REDACTED]” for any further abnormal activities and consider resetting its credentials if necessary.
- Implement network and system security best practices, such as strong password policies, account lockout mechanisms, and multi-factor authentication.

**Alert Info:**

[Internal Brute-Forced Successful User Login](#)

[Internal User Login Failure Anomaly](#)

**Source Hosts:**

[REDACTED]

**Destination Hosts:**

[REDACTED]