

Ashley Hackett

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Skills

- Proficient in Excel, Microsoft Office, and Cerner applications.
- Certified by HFMA in Revenue Cycle.
- Communication, time management, and client relations.
- Recruitment and onboarding knowledge.

Education

Polk State College 08/2016 - 03/2020

- Bachelor of Applied Science in Supervision and Management.

Certified Pharmacy Technician License 12/2020 - current

- National and State of Florida.

MiT xPro's Professional Certificate in Full Stack Development 09/2022 - 07/2023

- Build, test and deploy API's, web applications using the MERN stack, front-end applications using React, and back-end applications using Node.

Experience

Remedi SeniorCare 06/2022 - current

Front End Pharmacy Manager

- Manage the Front-End Pharmacy team to achieve department goals in volume, quality, and customer service.
- Spearhead team to provide timely response to customer support inquiries and participate in special projects to identify and implement operational improvements.
- Mentor all current and new employees to successfully meet day to day operations.

BayCare St. Josephs South 05/2021 - 06/2022

Pharmacy Technician Specialist

- Improved drug management by implementing inventory procedures that reduce overhead and eliminate backorders and overstocking.

- Performed wide range of pharmacy operations with a strong commitment to accuracy, efficiency, and service quality.
- Supported timely and proper processing of prescriptions in collaboration with health care professionals.

Moffitt Cancer Center 08/2019 - 05/2021

Pharmacy Technician Oncology Specialist

- Specialized in preparing intravenous admixtures of non-chemotherapy and chemotherapy agents.
- Actively seeks opportunities to expand clinical, technical, and insurance knowledge, leveraging available tools and training resources to develop the technical expertise needed to assist patients accurately and more effectively.
- Contribute to expanding knowledge to various team members about pharmaceutical preparations to enable a supportive, collaborative, and challenging work environment.

CVS Pharmacy 06/2013 - 09/2019

Pharmacy Inventory Specialist, Pharmacy Lead Technician

- Developed and implemented new inventory polices for the district to improve training, inventory systems and cost management.
- Successfully improved the store's inventory leading to being the top-rated store in the district for two consecutive years.
- Demonstrates compassion and care by proactively identifying and resolving potential problems to ensure customers receive medications when necessary.
- Collaborates with immediate and extended pharmacy teams, medical staff, insurance companies, and customers alike to resolve issues, ensure accuracy, and deliver timely resolution of any medication or insurance related concerns

References

- Jennifer Rochelle
(907)631-1929
- Regina Graham
(615)424-1880
- Melissa Webber
(720)210-8029
- Marissa Aloyo
(813)309-2241