# TRUGLOBAL

**ARAVINDHAN BHUVARAGHAN (ARVIND) PMP, CISA, CSM**

CERTIFICATIONS & MEMBERSHIPS PMP (2009), CISA (2009), CSM (Agile Scrum) (2011) - Member of PMI, ISACA, ACM-Association of Computing Machinery, APICS

- ✓ PMP, CSM  and CISA Certified with Program and Project management with high rate of success – Planning, Communications, Risk Management, Scope & Schedule Management, Budget & Resource management, Monitoring & Controlling, Project Initiation (Charter) and closing. SDLC and PMLC.
- ✓ Hands on Experience with SOX (ITGC and Audit)
- ✓ Over 12 + years of IT leadership with proven track record of building and expanding IT portfolio (Back Office, Implementations and Support). Functional PM (Projects/Programs/Portfolio)
- ✓ Overall Management of IT  – Applications, Infrastructure, Compliance, Desktop & Helpdesk. Networks - Sizing (Performance & High availability) DRP, Business Continuity, Storage/Exchange/Network, Security, Helpdesk , SaaS/PaaS, Access Control, Change Management, Backup & Recovery, Co-Location move
- ✓ Web development- Corporate, Customer Support, Community- LAMP Stack. Hosted, Drupal on Aquia platform, Secure Integration with ERP
- ✓ Project & Program Management- Start to finish with quality results -Resource management, Scope, Schedule, Budget, Risk, Communications
- ✓ Compliance - SOX ITGC Experience in Startup, Pre-IPO and Public Companies – Developing, Testing, Implementing ITGC Controls and Narratives , Test plans and Scripts, Vendor Risk Management, SOC/SSAE16,  Design & Architect Security & performance of Infrastructure, Applications, SSO
- ✓ Multiple Analytical and BI/DW projects involving OBIEE/OBIA, Tableau, Cognos, Oracle DW/BI Publisher, Tableau.
- ✓ Cloud Based (SaaS– SFDC – Sales and Service Cloud Design and architect, , FinancialForce, Concur and IaaS, PaaS – Aquia Drupal Hosting, ERP Hosting) , Integrate with ERP and other systems (O2C, Contracts and Customer Service), Training, Professional Services
- ✓ Large scale & complex  system implementations – ERP, CRM, Supply Chain, HRIS and business transformations
- ✓ Hands on role as business Analyst, Design and Technical development and ITGC SOX 404
- ✓ Work with multiple Business function's stake holders

## Professional Experience

ComTecInfo-Client Fortinet Sunnyvale                                                                02/2018-Till Date

Program Management for implementing and Testing Oracle CDM (Customer Data Management) and EDQ (Enterprise Data Quality for multiple Business functions Data from SFDC and Fortcare (home grown). Big Data of Customer base (Source of Truth)- Standardize. Address Verification , Dunn & Bradstreet. Running Customer Data Governance program with key stakeholders to improve, govern and use customer data across key business & ops teams. Improved Business ROI by streamlining customer data assets. Building new Customer Master MDM Solution to meet customer 360-degree objectives. Constantly renewing success metrics and other KPI's to measure key business trends.

Infosys                                        Diverse Technical Project & Program Management                    01-2016- 12/2017

Client – Utilities SFO/Walnut Creek DGIS - Program management, Networking Industry San Jose  Program                Manager, Networking Industry, Bay Area,  Client Software Industry, Bay Area,  Retail Web , Los Angele)- Project Management, Financial, Denver) Global Program Manager
The role is to manage diverse programs/Projects based on client requirement- Manage scope, schedule, resources and communication to stake holders

Program management for Electrical division – GIS Mapping software integrated with SAP
 Merger & acquisition (Consolidation of Applications) Business process standardization , Consolidation and Transformation.
Overall program Management including : SFDC/Oracle integration, Sales Cloud (In Agile/Scrum mode), SOA (Fusion Middleware (Between EBS, SFDC and B2B), OBIEE/BI Sourcing from EBS, SFDC.
Risk Mitigation, Resource Management, Project Planning and execution. Consolidated EBS (R12) implementation of combined companies (Financials, P2P, O2C Integration with SFDC, B2B with SOA, OBIEE). Data conversion – SFDC, EBS R12.
ITGC & SOX for Financial application (Oracle EBiz) CRM (SFDC)
Program management for new Revenue recognition integrating with internal systems and Vendor management.
Revenue recognition -Revpro 605 and 606 implementation

Oracle R12 Go Live migration and Support (Finance modules AR, AP, GL, OM, PO). Bank Integration, Tax Software Selection (Vertex/TaxJar/Sabrix).(Integration s to legacy website shopping)- E-Commerce platform (Integrated to R12 for Sales transactions, Channels, Credit card payments) (GL, P2P, O2C)-Data conversion – EBS R12, B2C web products integration.
Global Program management of a large, multi year complex ORM, ERP R12, OBIEE BI analytics program with over 75 resources (On-Site and Off Shore). Risk mitigation and turn around.
-Communications and Schedule management, Off-shore & On-site resource management and budget-Technical Interfaces and extensions, Infrastructure (Hosting, PCI), Vendor Management, IT Compliance & risk assessment

NTT-Data at Fortinet (High Tech Client, Sunnyvale) Project Governance and PMO setup.                05/2015 – 07/2015
Program Manager for new Oracle EBS 12.2 Implementation (Oracle EBS 12.2, Hyperion, RevPro, GRC, OID/OIM. All Integration and RICEF and Project Management. Migration of 2$^{nd}$ tier ERP (Great Plains) PMO Setup (Governance, Policies), AIM Methodology - Project Management of 3$^{rd}$ Party vendors (On Shore, Off Shore Model)
Organizational Change Management and SOX Compliance

A10 Networks, Sr Director, Enterprise Information Management                06/2014-03/2015

The role is to grow the IT organization across diverse business functions and globally and provide continuous support. Oracle R12 EBS, SalesForce.com (SalesCloud & ServiceCloud), Workday HCM (Studio, Integration, Admin). Enhance all application integration, Business intelligence – OBIEE, ServiceCloud integration with Oracle R12, Jira
Support, Enhance Oracle R12, SFDC, Workday HRIS, Marketing (Marketo/SFDC), Product serialization in Supply chain
Implemented SOX 404 Compliance for 2015.
BI, Oracle R12 – Financials (Global), Supply Chain, P2P, O2C, Self Service (Integrated SFDC with R12, FF, PRM (Treehouse) & Jira,) RevPro, Adaptive Insight), Learning Management System Cornerstone implementation and integration with ERP & SFDC, Oracle R12 – Financials (Global), Supply Chain, P2P, O2C, Self Service (Integrated SFDC with R12, Financial Force - Professional Services (FFDC), HR Workday Interfaces and integration, RevPro, Adaptive Technologies, Bank Integration, Europe .
Streamlined Quarter End Close support and process, retained talent, and hired talent
Implemented NetIQ (user Provisioning) between Active Directory, Oracle R12, SFDC, Workday (Hire and, Changes, Termination), SFDC Integrated with Marketo, Dell Boomi (Oracle – Service Support and Quote to Order), TreeHouse, CornerStone, FinancialForce,-FFDC , ADP, Workday HRIS + Integrations, Shortening the Shipping and Financial close processes. Implementing Data warehouse/Business Intelligence and Analytics (OBIEE + UI Tool), Informatica.

Blue Shield California – IT Project / Program Manager , San Francisco                03/2014-05/2014
Project/Program Management for Blue Shield in IT Project/Program Management discipline managing all aspects of Infrastructure (Upgrade), Implementation related projects with a view to modernizing and replacing legacy applications. – PlanView EPPM, StoneRiver (GL), TeamMate (SOX Compliance)

Nimble Storage (Part Time) SOX Project Manager – Compliance – Project Management                03/2014-05/2014
Leading efforts to strategize SOX 404 certification for SFDC ITGC Controls, mitigation and auditing practice , SSAE16 (ITGC)

Lab126 (Amazon), Cupertino    Program Manager                10/2013 – 02/2014
Program and Project Management, Resource Management (Matrix), OBIEE Dashboards (Agile/Scrum)- Agile PLM (Upgrade, enhancements), OBIEE Oracle Business Intelligence Dash boards

Infoblox, Santa Clara    Director of IT, Applications (Project Manager)   High Tech Mfg                06/2011 – 04/2013
Reporting to CIO, leading a team of 15 members to implement new technology, Support current applications and lead 404 certifications for SOX (ITGC, GRC, SOD, Soc1) as well as expansion of Web technology.
Enhance. Support, Integrate Oracle 11i, SFDC. Implemented Drupal Content Management system (Community, Customer Support Portal, Corporate Website www.infoblox.com) (Hosted on AWS, Linux, VMware) with complex integrations. ((Drupal, LAMP Stack, Hosting, SEO, Git, SVN) (Aquia hosting) (Using LAMP, JavaScript's, CSS, XML) – Corporate (Marketing), Support, Community technology upgrade. (Migrated from CMS Adobe CQ5)
Hire, retain and mentor Technical and functional talent
Evaluation, Vendor Selection and technical design - Oracle Ebiz upgrade 11i (11.5.10)to R12, Customer Support replacement, Licensing tool, RightNow-Oracle EBiz integration, Vertex Tax, Mobile apps(IOS, Android, Windows), Item serialization for tracking
Successfully implemented B2B with Contract manufacturer Flextronics (CIP) for Order Shipping (WebMethods, Hosting)
Integrate applications using WebMethods - Oracle EBiz, SFDC, Jira, Learning Management (Rainmaker), Quote to Order, Reverse Logistics in ERP at EMEA, APAC depots from customer Support to shipment. Process Re-engineering (NPI, Manufacturing (Operations), Marketing, HR, Sales, Vertex Tax with 11i), Drupal with Oracle 11i, SharePoint, Wiki, Jira, GSA, In-house Revenue Recognition application, Led NPI program in collaboration with Engineering, Product Management and Marketing, SOX Compliance and security risk assessment (Applications), ServiceNow (Service desk/helpdesk) implementation for all business applications.

Quote To cash Integration between SFDC and Oracle ERP Using Webmethods and Details (Transactions) between Apttus (CPQ) /SFDC and ERP 11i.

Corporate BI reporting – Tableau and data warehouse (Sales, Operations, Prod Marketing, Finance)

Big Data analysis for Test Data on assembled products using Oracle DB and Tableau for failure analysis, Implemented SharePoint as corporate intranet moving away from legacy ColdFusion, Agile PLM and PQM implementation for Quality (Integrated with ERP (11i), Relocate, upgrade current Oracle infrastructure and high availability (Linux, Oracle 11G, RAC), SOX Compliance – 404 Certification for a new Public Company – ITGC Authoring & Testing, SSAE-16, SOD, GRC. SaaS compliance (SFDC)

VISA Inc., Foster City, CA - Project Manager, Finance (IT PMO)                                04/2011 to 06/2011

Program and Project Management, Resource Management (Matrix), Resource, Risk, Status reporting, Budget, Schedule management

directing the integration of technical activities - – Financial Applications Oracle EBiz

Si-Bone, San Jose, CA – Consultant Business Applications Project management                04/2011 to 06/2011

Enhance Order management, Financial, Reporting in QAD MFG/Pro ERP and CRM

Gilead Sciences, CA - Project Manager, P2P, Program and Project Management, Resource Management (Matrix) 10/2010 to 04/2011

Managing end to end of integration Invoice Scanning solution (Brainware) for Accounts Payable to be integrated with Procure to pay modules in Oracle EBS R12 project. Implementation in US and Shared Service center in Cork, Ireland

CISCO systems, California - Project Manager, Revenue                                06/2010      to 10/2010

o   Managing end to end of a multi-year, complex, cross functional Revenue Recognition and  deferral project. NG-CCRM, RAE

Rainin Instruments, CA (Mettler Toledo), IT Manager, Business Apps Life Sciences (Instruments) Manufacturing      03/2009 – 10/2010

Hands on Project Management, IT application strategy, SOX, Application support and implementation

Managed a group of 4 Developers/Analyst (Budget, Head count, Projects, Support), Hands on, People Management  and Project Management

IT Strategic Roadmap, SOX and BPM – Passed recent Internal Audit (404), 24 x 6 Support, enhancements Oracle Ebiz11.5.9 – Financials – Manufacturing, (ISO 9000), Supply Chain and Process Improvements in Rainin, Japan, BI- Oracle DW & BIP (Sales, Revenue, Operations)

Integrated with Highjump (WMS), TaxWare, Loftware, EDI, FEDEX, UPS (Technical Integrations), Support for SalesLogix CRM, ADP, EquityEdge, HR, StreamServe, SOX, Migrated Oracle 11i to new Hardware for Oracle 11i (HP UNIX) - Evaluating and business case for  Oracle 11i upgrade and also migration to SAP (Corporate), Streamlined and shortened the monthly close cycle for Finance

CEPHEID, INC., CA - Director of IT, North America Life Sciences (Diagnostic)  Manufacturing                02/2008 – 10/2008

Managing all aspects of IT for North America and reporting to VP of IT in France

Investigated and recommended technologies for scalability and globalization including networks, infrastructures, VoIP systems, ERP, CRM, PDM, work-flow automation, intranet, and human resources (HR) IT.  Created application roadmaps. New building move, upgrading countrywide VoIP

Supported company's growth, evaluating and selection new ERP, mapping business processes and hiring and retaining, Achieved all management's objectives for entire year within 6 months, IT Strategy & Roadmap leading to new Tier 1 ERP (From QAD), Helpdesk & Outside Sales Support.

Business Process Mapping – P2P, Hire2Retire, Quote2cash, Manufacturing, Cradle2Grave, compliance with SOX and FDA (21CFR Part 11), implementing complaints management system in US & Europe

Infrastructure, Networking (LAN/WAN, VoIP) Business Continuity & DRP, Building move

Support and enhancement of QAD/MFG Pro Manufacturing ERP/MRP system globally. (FDA Regulated). SmartComplaints (Pilgrim SmartSolve) for Complaint Management - SOX Compliance and security risk assessment (Overall) - Implement , Integrate and Support for SFDC (Salesforce.com), Agile PLM, QAD, TM1, ICIMs, K2, ADP, EquityEdge , Crystal Reports, Source code control (VSS-Microsoft)

KYPHON, INC., Sunnyvale, California (Medtronic) Director of IT – Business Applications- Life Sciences (Medical Devices) Mfg (acquired by Medtronic in 2007)
03/2005 –02/2008

Scaled IT with company's growth - Retained all IT employees post-merger -Employee Self-Service, Bar-coding, Quality Compliance applications and SOX Compliance

Project Management & Change Management, User Workshop, Training Oracle Financials, Oracle HRIS, Manufacturing, P2P, O2C, IExpenses, WMS - Evaluation, Negotiation & Implementation of Oracle 11.5.7 EBiz Suite in US & Europe - Full cycle implementation in US & Europe and ERP hosting. Oracle AIM methodology with Validation and SOX Compliance

FDA Compliance, 3rd Party hosting & management, led strategic M&A Integrated IT organization following merger with Medtronic; included SAP R3, PeopleSoft HRIS, FMB, SCM, SM, PT modules, and RICEF

World-wide support for ERP (QAD Mfg/Pro) - SOX Compliance - Implemented FDA compliance and mandated applications such as Pilgrim (5 modules – Smart-Docs, Train, Complaint, CAPA, Audit), Siebel CTMS and EDC (Electronic Data Capture) - Microsoft Technologies – SharePoint, IIS, SQL, K2 Workflow for HR & Compliance, In-house CRM (SalesLogix) for Case entry & Sales Support (.Net), Company-wide Microsoft Project Server Rollout – Financial Applications - Cognos BI for FPA reporting, Sabrix Tax Application integration with ERP(s), Source code control (Visual Source Safe-Microsoft)

Additional professional experience: - Terayon Communications, Santa Clara,(JDEdwards) Bechtel (Oracle 11i upgrade, GE Medicals France (Oracle11i Upgrade), Allied Telesyn (Qad Development), Santa Cruz Operations (Qad developer)

EDUCATION Bachelor of Technology: Chemical Engineering, Regional Engineering College, Trichy, India
Certification in Project Management, University of California at Santa Cruz, Santa Cruz, California