

Users Stories

ID	As a...	I want to...	so that...	MoSCoW Priority	Size estimation
EPIC1	View and undertake quiz				
US01	Lived Experience Consultant (LEC)	see the range of reflection quizzes available for different professional development categories	I can have an overview of which skills I can reflect and improve on	must have	small
US02	LEC	select and undertake a quiz	I can start going through that quiz to reflect on where I am at in the skill	must have	large
US03	LEC	see feedback from the quiz	I can know where I am at in the skill	must have	small
EPIC2	Post-quiz actions				
US04	LEC	be able to write down a short diary/note of my personal feelings and thoughts	I can reflect on my strengths and improvements	should have	small
US05	LEC	save the feedback I just received	I can review it in the future	should have	medium
US06	LEC	share the feedback I just received	so that I can keep a copy of the feedback, or others can monitor my improvement	should have	large
US07	LEC	view past feedback saved from my previous quiz completions	I can reflect on my strengths and improvements	should have	medium
US08	LEC	provide my user experience comments and suggestions	the tool can be improved and evolved for future use	could have	medium
EPIC3	LEC account management				
US09	LEC	register for an account	I can save and access my past feedback to see my progress over time	should have	small
US10	LEC	log in to my account	I can save and access my past feedback to see my progress over time	should have	small
US11	LEC	visit the profile and update my account details	I can configure my username, email, password and more details	should have	small
US12	LEC	delete my account	it can be removed when no longer needed	should have	small
EPIC4	Quiz management				
US13	Supervisor	create quizzes on a variety of different development categories	I can assist LECs in their professional development on different skill categories	must have	large
US14	Supervisor	update previously created quizzes	the quizzes that I create stay relevant and up-to-date with 21st century demands	must have	small
US15	Supervisor	delete previously created quizzes	they can be removed when they're no longer relevant or needed	must have	small
US16	Supervisor	configure the availability of the quiz to the LECs	the LECs will only see and have access to selected quizzes	should have	small
EPIC5	Review quiz feedback and user experience comments				
US17	Supervisor	view the feedback that LECs receive after they've completed the quiz only when they share them with me	I know where the LEC is at in terms of their professional development	should have	medium
US18	Supervisor	review the user experience comments and suggestions submitted by LECs	I can understand how LECs are engaging with the tool and how it could be improved	could have	small
EPIC6	Supervisor account management				
US19	Supervisor	register for an account	I can access Supervisor-specific tasks	must have	small
US20	Supervisor	log in to my account	I can access Supervisor-specific tasks	must have	small
US21	Supervisor	update my account details	I can configure my email and password	must have	small

Must have - core fundamental functionality that must be included for LEx Mirror to work as intended.

Should have - functionalities that should be included to ensure good quality, uniqueness, and overall usability of LEx Mirror.

Could have - functionalities that can improve the overall user experience of LEx Mirror.

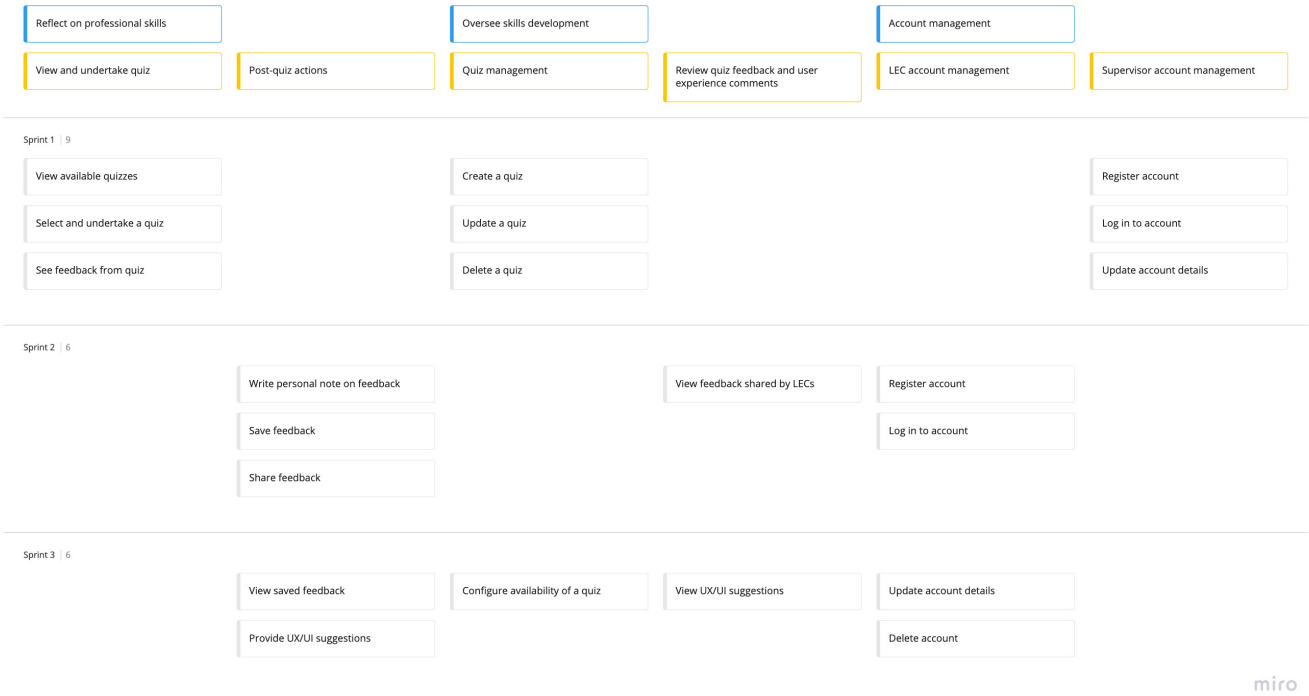
User Story Map

Link

https://miro.com/app/board/o9J_llyNHzk=/

Screenshot

User Story Map



Process

The user story map is generated based on the prioritisation of the latest version of the user stories. Each column of the map forms an epic containing related user stories. User stories with the highest priority ("must have") are placed in the first sprint to produce an MVP. All of the user stories in sprint 2 are ones that the system should have, and the remaining "should have" user stories and the lowest priority user stories are placed in the last sprint.

User Journey Map

Link

https://miro.com/app/board/o9J_lIcB_zQ=/

Screenshots



miro

Figure 1. User Journey Map for LEC

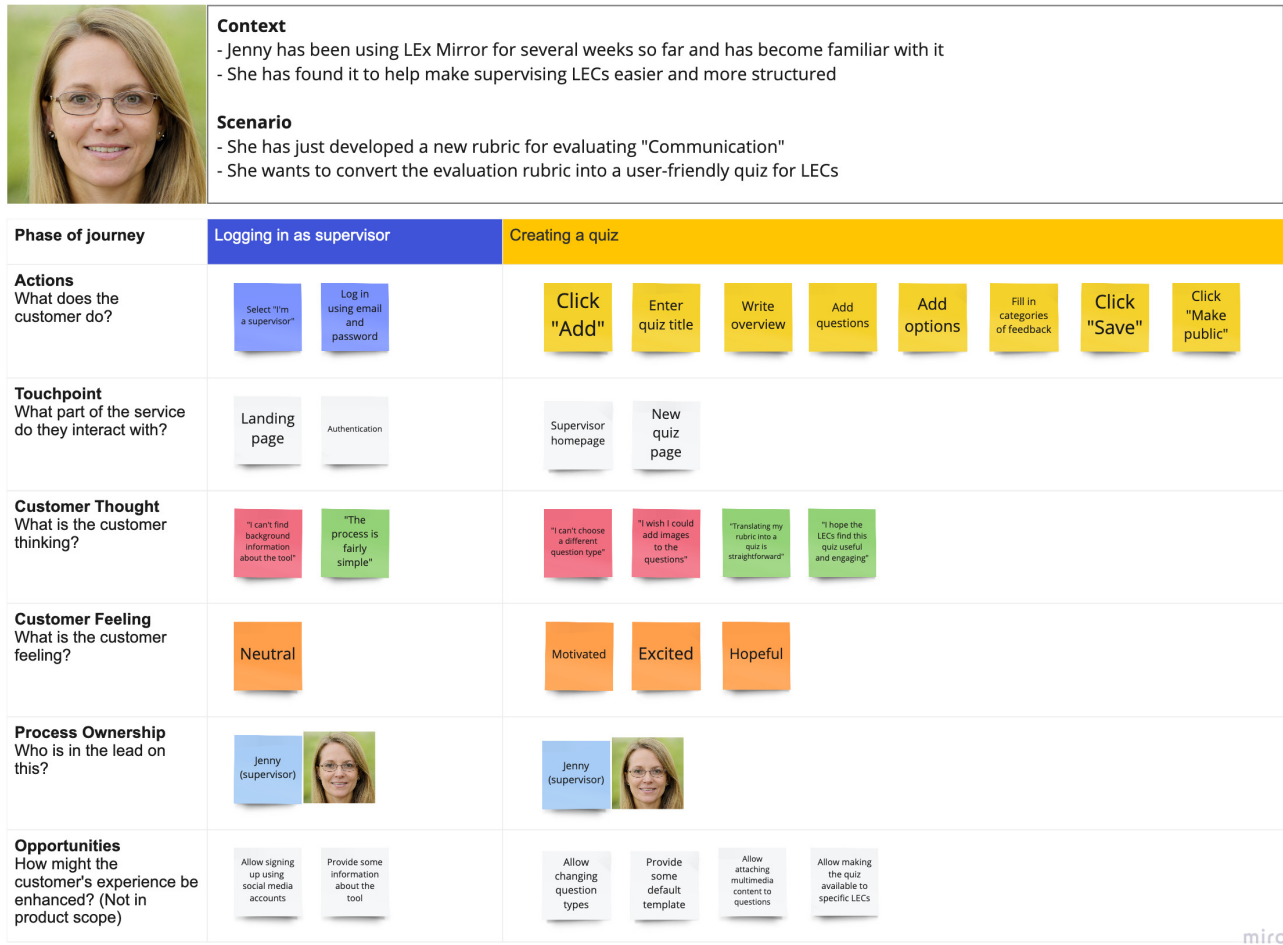


Figure 2. User Journey Map for Supervisor

Process

The user journey maps for both personas focus on their respective "must have" user stories: taking a quiz for the LEC and creating a quiz for the supervisor. Each persona's thoughts and feelings as reflected on the user journey maps are made consistent with the qualitative goals of the project as described in our motivational model.

Client Feedback

LECs using the platform for the first time may feel uncertain and anxious as they are starting their self-reflection journey. The platform therefore needs to be as welcoming and helpful as possible to help them get through this phase. These could be reflected as some of the LEC's thoughts on the user journey map.

Updates

The user journey map has been updated based on the client feedback to put more consideration to LECs who are using the platform for the first time.

Recourses

- HIGH5 TEST (functionality) <https://high5test.com/test/>
- You Me & Money (design) <https://www.youmemoney.org.au>
- YLab Archetypes Model (functionality, design) <https://learning.ylab.global/?sfwd-courses=the-archetypes-for-systems-change>
- 16 Personalities Quiz (functionality, design) <https://www.16personalities.com/free-personality-test>