

 managerId: snghnxy  [+ Add filter](#)

**Wiki link**  
  
Please refer to RTCM wiki ( <https://w.amazon.com/bin/view/AVOCRTCMMonitoringDashboard/RTCMTabsMetrics/> ) for all calculations and metrics related information

**last updated on**

**Dashboard Tabs**

[Summary](#)   [Program Monitor](#)   [PH tracker](#)   [Sessions report](#)   [Compliance outliers](#)   [OT tracker](#)   [Operator productivity](#)









**Shift wise summary**

| Shift  | Total sessions  | Active sessions  | Inactive sessions  |
|---|--|---|---|
| Morning   | 4  | 1   | 3   |
| Morning Staggered   | 1  | 1   | 0   |

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**Program wise summary**

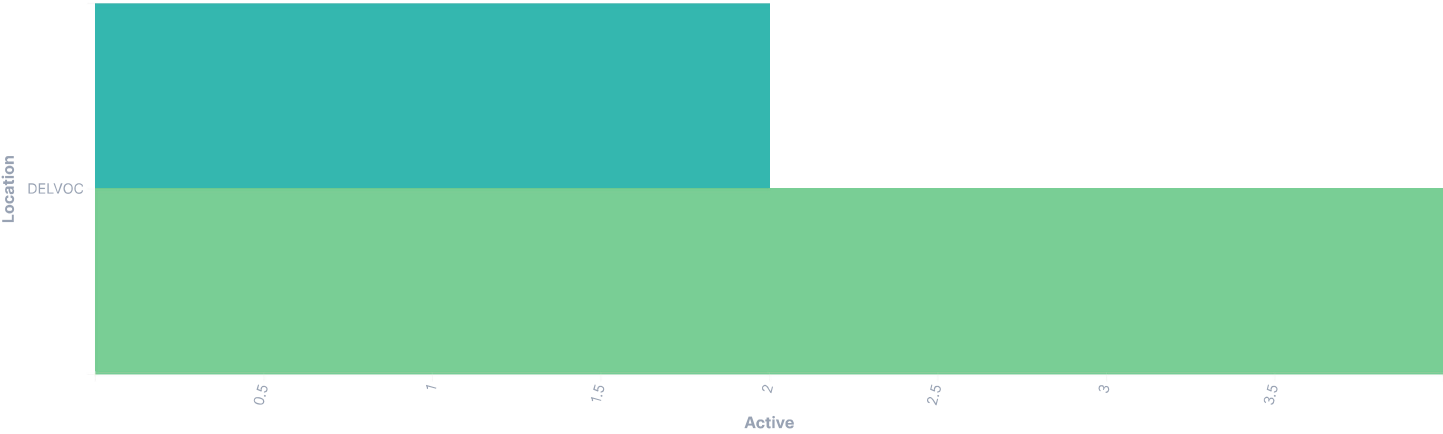
| programMapping: Descending  | Total sessions  | Active sessions  | Inactive sessions  |
|--|--|---|---|
| Nike   | 5  | 2   | 3   |

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iter-III

Active vs Inactive by location



Skill wise sessions

| Skill ↕                   | Total sessions ↕ | Active sessions ↕ | Inactive sessions ↕ |
|---------------------------|------------------|-------------------|---------------------|
| TRON-Associate-Nike-NA+EU | 4                | 1                 | 3                   |
| TRON-SME-Nike-NA+EU       | 1                | 1                 | 0                   |

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Break Time Summary

Aux split

Aux split table

## Active

| Associate<br>⬆ | Manager<br>⬆ | HMI status<br>⬆ | Aux status<br>⬆ | PH⬆   | Active from<br>(mins)⬆ | break time<br>⬆ | sessions<br>⬆ |
|----------------|--------------|-----------------|-----------------|-------|------------------------|-----------------|---------------|
| ksosony        | sngnxy       | Inactive        | Nike (HMI)      | 7.124 | 16.5                   | 88.09           | 16            |
| azazulna       | sngnxy       | Inactive        | Nike (HMI)      | 6.895 | 1.3                    | 102.72          | 17            |
| kcabinay       | sngnxy       | Active          | Nike (HMI)      | 6.485 | 5.8                    | 127.677         | 14            |
| vineelad       | sngnxy       | Active          |                 | 4.277 | 5.217                  | 202.433         | 7             |
| souravdj       | sngnxy       | Inactive        | Nike (HMI)      | 4.224 | 172.383                | 258.557         | 11            |
| mohduzkh       | sngnxy       | Inactive        | Offline         | 3.969 | 244.167                | 277.017         | 9             |

Inactive

|  |  |
|--|--|
|  |  |
|--|--|