

Concept Name:

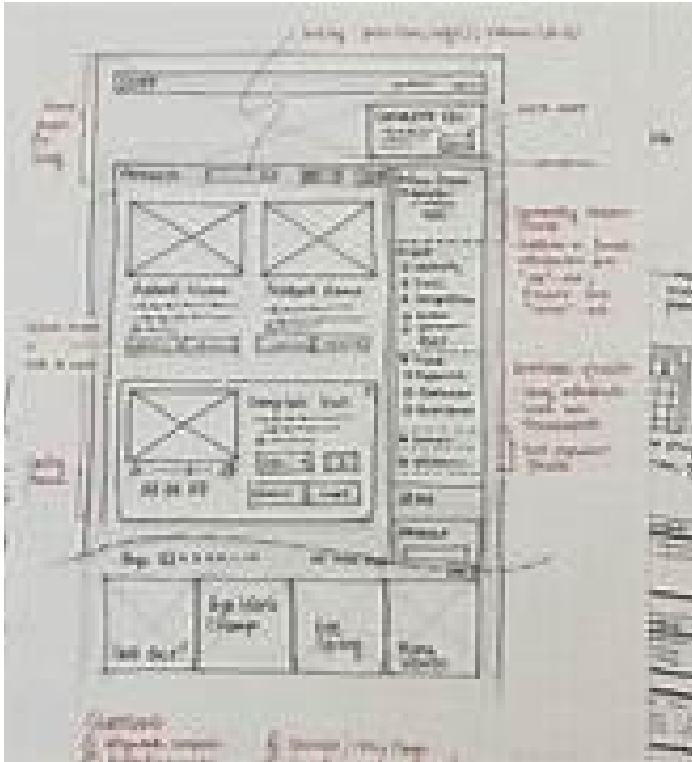
Mobile Wallet Integration

- Who Does It Involve?
- Primary Users: Millennials who prefer digital banking
 - Stakeholders: Indonesian bank, mobile wallet providers (e.g., GoPay, OVO)

What's the Big Idea?

Seamless Mobile Wallet Integration: Make banking easier by linking the bank's mobile app with popular mobile wallets, allowing users to manage finances and make payments directly from their smartphones.

How Does It Work?



- Initial Setup:
- User logs into the bank's app and selects the option to link their mobile wallet.
- Linking Accounts:
- User selects a mobile wallet and completes a secure authentication process to link the accounts.
- Real-Time Balance Updates:
- The app shows a combined view of bank and mobile wallet balances, updating instantly with each transaction.
- One-Click Payments:
- Users can make payments directly from the app using their linked mobile wallet, with immediate confirmation and receipts.
- Security Features:
- Multi-layered security measures, including biometrics and real-time fraud alerts, ensure safe transactions.

- How Might It Fail?
- Technical Issues: Integration bugs or errors.
 - Solution: Through testing with different wallets and devices.
 - Security Concerns: Data breaches or fraud risks.
 - Solution: Strong encryption and multi-factor authentication.

- What Can You Begin to Prototype?
- User Interface (UI):
 - Design the app interface for linking wallets and making payments.
 - Account Linking Flow:
 - Create a step-by-step flow for linking accounts.
 - Real-Time Balance Updates:
 - Simulate how balances update instantly after transactions.

- User Adoption Rate:
- Track the number of users linking their bank accounts with mobile wallets.
- User Engagement:
- Monitor transaction frequency and volume through linked wallets.
- User Feedback:
- Collect feedback through surveys and app reviews.