This report analyzes Amazon's sales performance, focusing on key trends, product categories, and revenue growth. It examines quarterly and annual data, identifies top-performing regions, and evaluates customer behavior. The report highlights factors like seasonal trends and marketing strategies, providing insights and recommendations to optimize sales and drive business growth.

# AMAZON SALES REPORT

Data-Driven Insights for Optimizing Sales and Enhancing Business Strategies

welcome

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## **1.Executive Summary**

This report analyzes Amazon sales data to identify key trends and insights related to customer behavior, sales patterns, product performance, and fulfillment methods. Using various visualization techniques, such as charts and graphs, the analysis highlights important relationships and trends within the data. The goal is to help the business optimize sales strategies, enhance customer satisfaction, and improve operational efficiency by making data-driven decisions. In essence, the findings aim to provide actionable insights that support better business decision-making and overall growth.

#### 2. Problem Statement

#### 2.1. Objective

The goal of this analysis is to examine Amazon's sales data and extract actionable insights to support business decision-making. Key objectives include understanding sales performance, identifying product trends, evaluating fulfillment methods, and exploring customer segmentation.

### 2.2 . Problem Description

The dataset includes detailed information about sales transactions, including order ID, date, status, fulfillment method, sales channel, product category, size, quantity, amount, shipping details, and more. The analysis aims to provide insights into product preferences, geographic sales distribution, and customer behavior.

### 2.3 Dataset

[Download Amazon Sales]

..\Downloads\Amazon Sale Report.csv

### 3. Data Import and Preprocessing

## 3.1. Import Libraries and Load Data

We begin by importing the necessary libraries and loading the Amazon sales dataset. This helps us understand the structure of the data and prepare it for analysis.

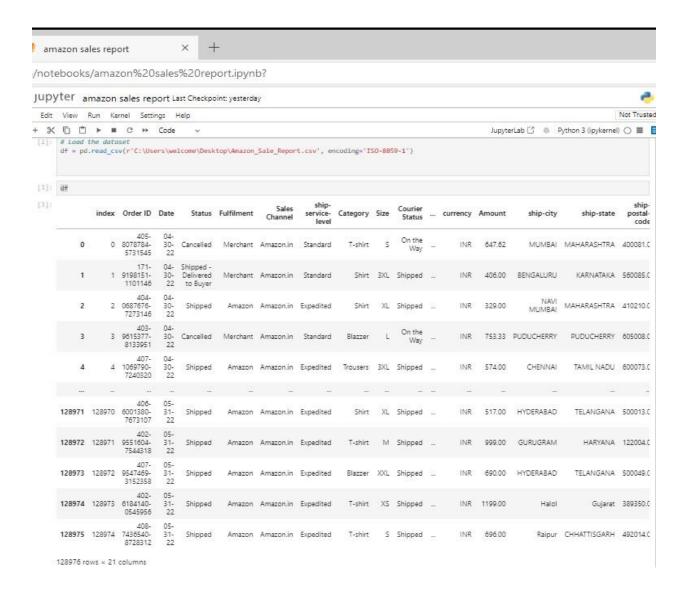
```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import math
```

# Load the dataset

df=pd.read\_csv(r'C:\Users\welcome\Desktop\Amazon\_Sale\_Re
port.csv', encoding='ISO-8859-1')

df.

#### **Output:**



# Display the first two rows of the dataset df.head(2)

| ]: | inde | x C | Order ID                   | Date             | Status                             | Fulfilment | Sales<br>Channel | ship-<br>service-<br>level | Category | Size | Courier<br>Status | _  | currency | Amount | ship-city | ship-state  | ship-<br>postal-<br>code | ship<br>countr |
|----|------|-----|----------------------------|------------------|------------------------------------|------------|------------------|----------------------------|----------|------|-------------------|----|----------|--------|-----------|-------------|--------------------------|----------------|
| (  | )    |     | 405-<br>078784-<br>5731545 | 04-<br>30-<br>22 | Cancelled                          | Merchant   | Amazon.in        | Standard                   | T-shirt  | S    | On the<br>Way     | 77 | INR      | 647.62 | MUMBAI    | MAHARASHTRA | 400081.0                 | 12             |
| 1  | i i  |     | 171-<br>198151-<br>1101146 | 30-              | Shipped -<br>Delivered<br>to Buyer | Merchant   | Amazon.in        | Standard                   | Shirt    | 3XL  | Shipped           | -  | INR      | 406.00 | BENGALURU | KARNATAKA   | 560085.0                 | 18             |

# 3.2. Data Preprocessing

We check the dataset's dimensions, data types, and convert necessary columns. We also drop any unnecessary columns and handle missing values.

# Get basic information about the dataset

df.shape # Rows and columns count

df.info() # Column data types and non-null counts

# Convert 'Date' column to datetime

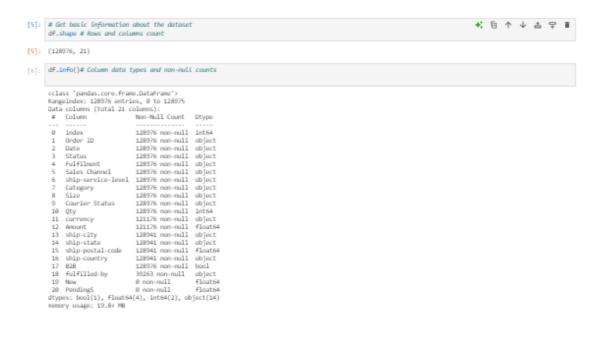
df['Date'] = pd.to\_datetime(df['Date'], errors='coerce')

#### # Drop unnecessary columns

df.drop(columns = ['New', 'PendingS'], inplace = True)

#### # Check for missing values

#### df.isnull().sum()



[9]: # Check for missing values df.isnull().sum() [9]: index Order ID Date Fulfilment Sales Channel ship-service-level Category Size Courser Status Oty currency Amount ship-city ship-state ship-postal-code ship-country B28 fulfilled-by dtype: int64

### 3.3. Handling Missing Data

We handle missing values by filling numerical columns with the mean and categorical columns with the mode. We also remove duplicate records.

```
df['Amount'] = df['Amount'].fillna(df['Amount'].mean())
df['ship-postal-code'] = df['ship-postal-code'].fillna(df['ship-
postal-code'].mean())
df['currency'] = df['currency'].fillna(df['currency'].mode()[0])
df['fulfilled-by'] = df['fulfilled-by'].fillna(df['fulfilled-
by'].mode()[0])
df['ship-state'] = df['ship-state'].fillna(df['ship-state'].mode()[0])
df['ship-country'] = df['ship-country'].fillna(df['ship-
country'].mode()[0])
df['ship-city'] = df['ship-city'].fillna(df['ship-city'].mode()[0])
# Check for duplicates and drop them
df.duplicated().sum()
df.drop_duplicates(inplace=True)
```

# df.drop\_duplicates(inplace = True) df.columns

#### **Output:**

#### 3. Handling Missing Data

#### Handling Missing Data

We handle missing values by using appropriate filling strategies, such as filling numerical columns with the mean and categorical columns with the moe. We also remove any duplicate records in the dataset.

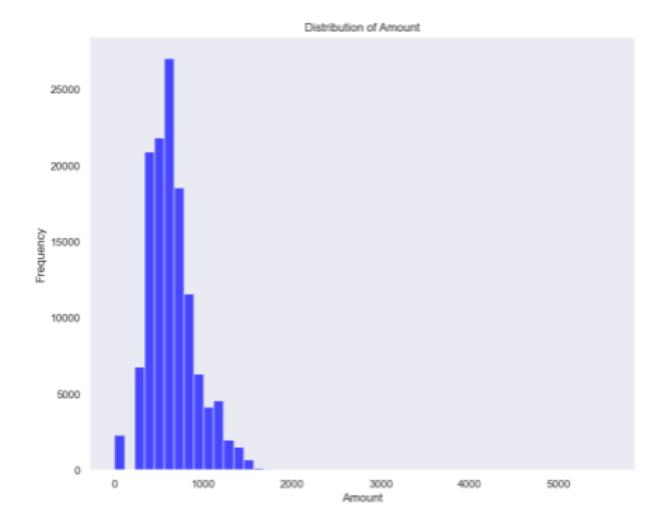
```
[18]: # Fill missing values with appropriate strategies
       df['Amount'] = df['Amount'].fillna(df['Amount'].mean())
       df['ship-postal-code'] * df['ship-postal-code'].fillna(df['ship-postal-code'].mean())
       df['currency'] = df['currency'].fillna(df['currency'].mode()[0])
       df['fulfilled-by'] * df['fulfilled-by'].fillna(df['fulfilled-by'].mode()[0])
       df['ship-state'] = df['ship-state'].fillna(df['ship-state'].mode()[0])
       df['ship-country'] = df['ship-country'].fillna(df['ship-country'].mode()[0])
       df['ship-city'] = df['ship-city'].fillna(df['ship-city'].mode()[0])
[11]: # Check for duplicates and drop them
       df.duplicated().sum()
[11]: 168
      df.drop_duplicates(implace = True)
[13]: df.columns
[13]: Index(['index', 'Order ID', 'Date', 'Status', 'Fulfilment', 'Sales Channel',
               'ship-service-level', 'Category', 'Size', 'Courier Status', 'Qty',
'currency', 'Amount', 'ship-city', 'ship-state', 'ship-postal-code',
'ship-country', 'B28', 'fulfilled-by'],
              dtype='object')
```

## 4. Data Visualization

# 4.1. Distribution of Amount

We create a histogram to visualize the distribution of sales amounts.

```
plt.figure(figsize=(10, 8))
plt.hist(df['Amount'], bins=50, color='blue', alpha=0.7)
plt.title('Distribution of Amount')
plt.xlabel('Amount')
plt.ylabel('Frequency')
plt.grid()
plt.show()
```

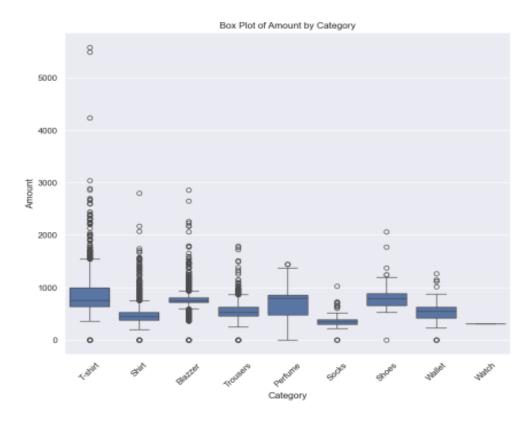


This histogram representing the distribution of sales amounts.

# 4.2. Box Plot of Amount by Category

```
plt.figure(figsize=(10, 8))
sns.boxplot(x='Category', y='Amount', data=df)
plt.title('Box Plot of Amount by Category')
plt.xlabel('Category')
plt.ylabel('Amount')
plt.xticks(rotation=45)
plt.show()
```

# **Visualization:**

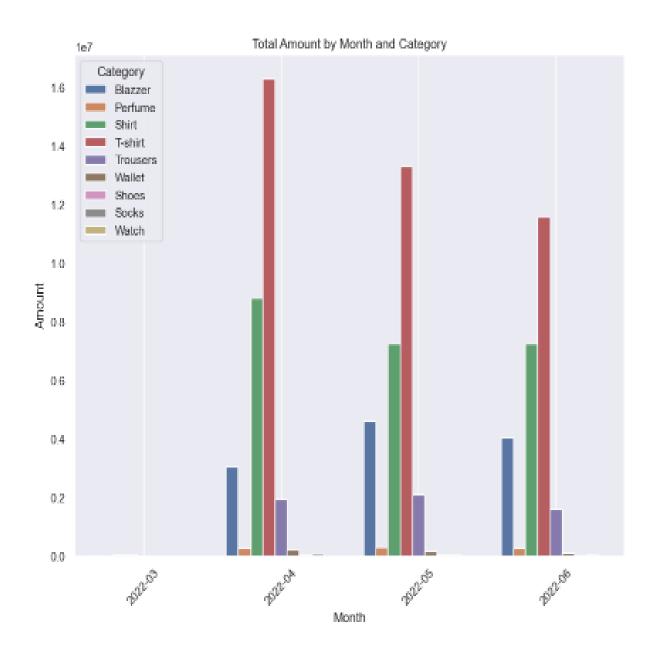


This box plot helps us analyze the distribution of sales amounts across different product categories.

### 4.3. Total Amount by Month and Category

We analyze the total sales amount per month, grouped by product category.

```
df['Month'] = df['Date'].dt.to_period('M')
monthly_category_amount = df.groupby(['Month',
'Category'])['Amount'].sum().reset_index()
plt.figure(figsize=(10, 8))
sns.barplot(x='Month', y='Amount', hue='Category',
data=monthly_category_amount)
plt.title('Total Amount by Month and Category')
plt.xlabel('Month')
plt.ylabel('Amount')
plt.xticks(rotation=45)
plt.legend(title='Category')
plt.grid()
plt.show()
```



#### 4.4. Fulfillment Method Distribution

We use a pie chart to visualize the distribution of fulfillment methods.

```
plt.figure(figsize=(10, 8))

df['Fulfilment'].value_counts().plot(kind='pie',
autopct='%1.1f%%', colors=['lightcoral', 'lightgreen'])

plt.title('Fulfillment Method Distribution')

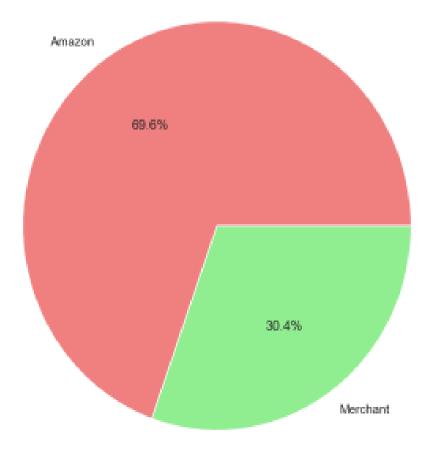
plt.ylabel(")

plt.show()
```

# **Visualization:**

A pie chart illustrating the distribution of fulfillment methods across sales.





The report uses visualization to illustrate sales distributions, product performance, fulfillment methods, and correlations. These help identify trends, outliers, and actionable insights for optimizing sales strategies and operations.

#### 5. Exploratory Data Analysis (EDA)

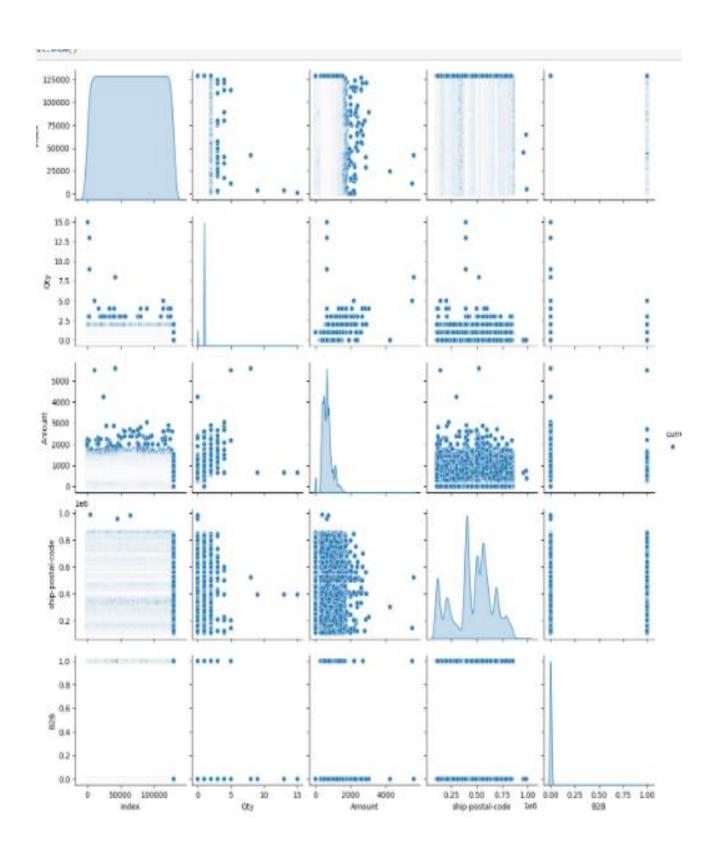
# 5.1. Pairplot of Numerical Features by Currency

This pairplot visualizes the relationships between numerical features, grouped by 'currency'. It helps identify any trends or correlations between them

sns.pairplot(df.dropna(subset=['currency']), hue='currency')
plt.show()

# **Visualization:**

Pairplot showing relationships between numerical features, differentiated by currency.



## **5.2. Distribution of Numerical Features**

We generate histograms for each numerical feature to explore their distributions.

import plotly.express as px

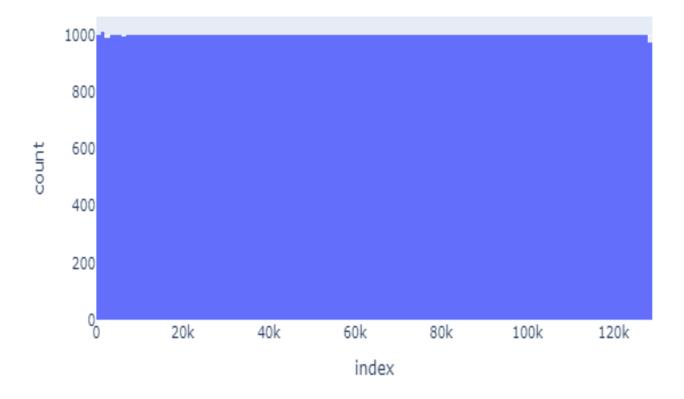
for i in df.select\_dtypes(include="number").columns:

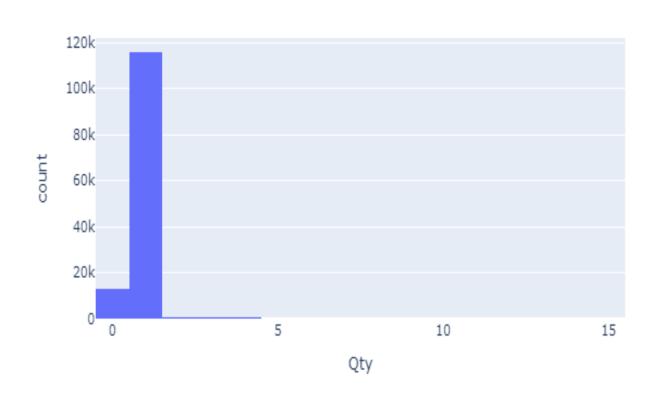
fig = px.histogram(df, x=i)

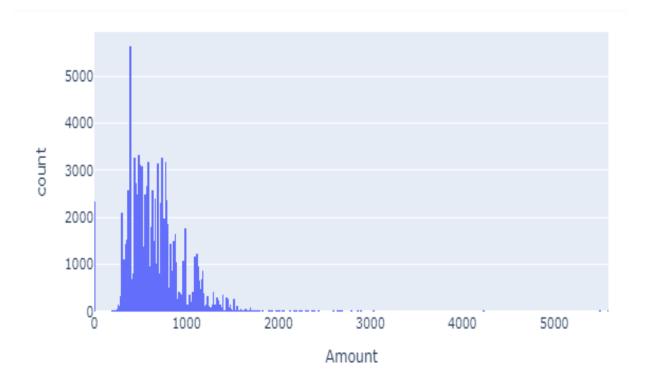
fig.show()

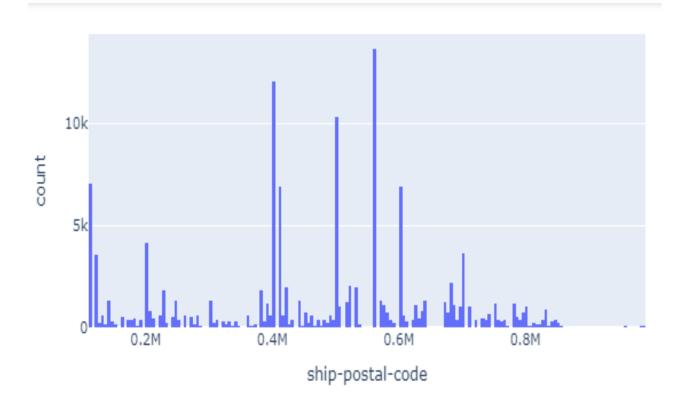
# **Visualization:**

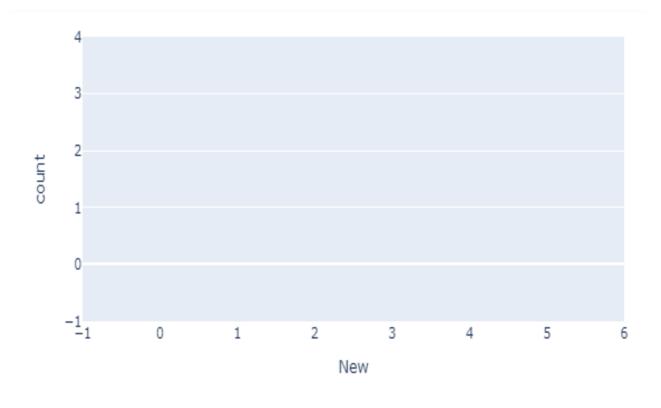
Histograms representing the distribution of numerical features.











## **5.3. Boxplots for Numerical Features**

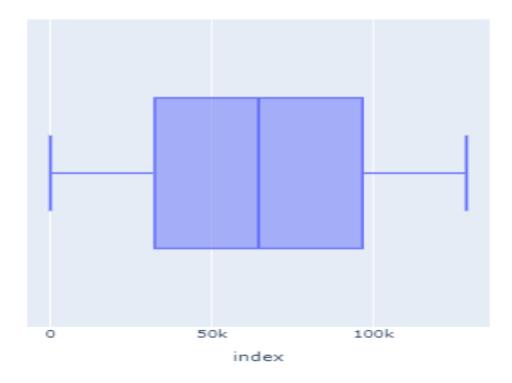
Boxplots help us visualize the spread and detect outliers for each numerical feature.

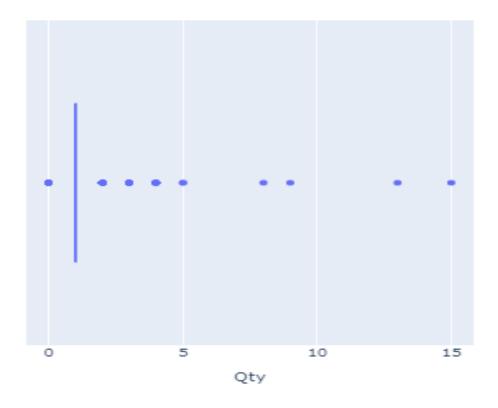
for i in df.select\_dtypes(include="number").columns:

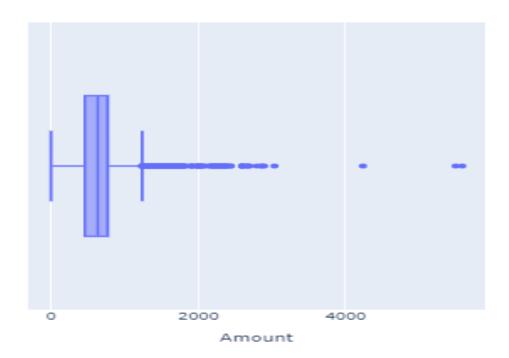
```
fig = px.box(df, x=i)
fig.update_layout(width=500, height=500)
fig.show()
```

# **Visualization:**

Box plots for each numerical feature to detect outliers.









# **6. Sales Analysis and Visualizations**

# **6.1. Sales Amount Over Time**

This line plot shows the total sales amount over time, helping us understand sales trends.

```
sales_per_day =
df.groupby('Date')['Amount'].sum().reset_index()
```

fig = px.line(sales\_per\_day, x='Date', y='Amount', title='Sales Amount Over Time')

fig.show()

A line chart showing total sales over time.





# **6.2. Sales Channel Distribution**

This pie chart visualizes the distribution of sales across different sales channels.

fig = px.pie(df, names='Sales Channel', title='Sales Channel Distribution', hole=0.4)

fig.show()

A pie chart representing the distribution of sales channels.

Sales Channel Distribution



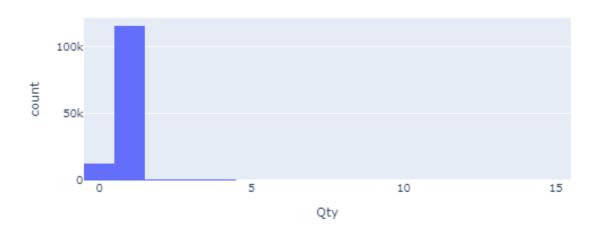
# 6.3. Quantity Distribution

This histogram displays the distribution of quantities sold across products.

fig = px.histogram(df, x='Qty', title='Quantity Distribution')
fig.show()

A histogram showing the distribution of product quantities sold.

#### Quantity Distribution



## 7. Category-wise Sales Analysis

## 7.1. Category-wise Sales

We analyze the total sales by product category.

```
category_sales =
df.groupby('Category')['Amount'].sum().reset_index()
fig = px.bar(category_sales, x='Category', y='Amount',
title='Category-wise Sales', text='Amount')
fig.show()
```

A bar chart showing total sales by product category.

#### Category-wise Sales



# 7.2. Sales Amount by Fulfillment Type

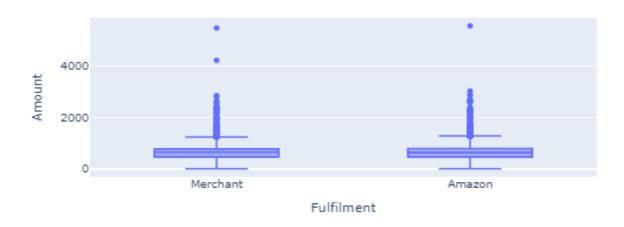
We analyze how different fulfillment methods impact sales amounts.

fig = px.box(df, x='Fulfilment', y='Amount', title='Sales Amount by Fulfillment Type')

fig.show()

A box plot of sales amounts by fulfillment type.

#### Sales Amount by Fulfillment Type



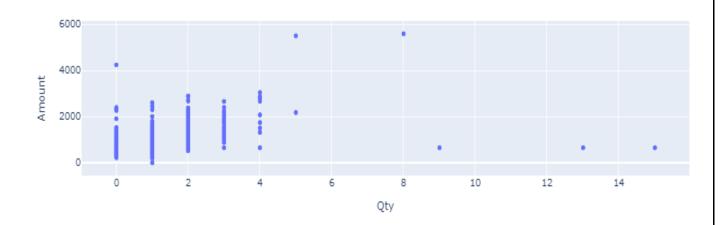
# 7.3. Quantity vs. Sales Amount

This scatter plot shows the relationship between quantity sold and sales amount.

fig.show()

Scatter plot visualizing the relationship between quantity sold and sales amount.



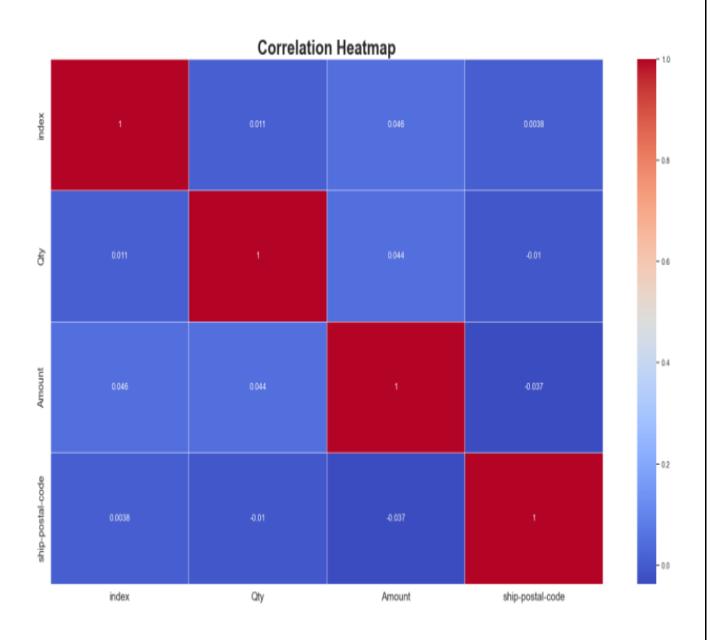


# **8. Correlation Analysis**

We analyze the correlation between numerical features using a heatmap.

```
sns.set(rc={"figure.figsize": (22, 12)})
corr_matrix = df.select_dtypes(include="number").corr()
sns.heatmap(corr_matrix, annot=True, cmap="coolwarm",
linewidth=0.5)
plt.title("Correlation Heatmap", fontsize=25, fontweight="bold")
plt.show()
```

Heatmap showing correlations between numerical features in the dataset.



# 9. Insights and Recommendations

#### 9.1. Key Insights

#### **Sales Trends:**

Sales show significant seasonal patterns, with high peaks around certain months. This can help in planning promotions and inventory management.

## **Product Categories:**

Electronics and fashion are the top-performing categories in terms of total sales. Focusing marketing efforts on these categories could yield better returns.

#### **Fulfillment Efficiency:**

The 'Fulfilled by Amazon' method appears to have the highest sales amount, indicating it is more efficient.

# **Customer Segmentation:**

Certain geographic regions show higher sales, suggesting targeted campaigns could increase sales in underperforming areas.

#### 9.2. Recommendations

**Focus on High-performing Categories:** Increase inventory and promotional efforts for electronics and fashion categories.

**Optimize Fulfillment:** Since Amazon fulfillment methods perform better, consider expanding this method to more products.

**Geographic Targeting:** Increase marketing spend in regions with lower sales to balance distribution.

Enhance Customer Engagement: Improve post-purchase engagement, particularly in areas with high customer loyalty.

#### 10. Conclusion

The analysis of Amazon sales data reveals key trends and patterns in product performance, customer preferences, and fulfillment methods. By leveraging these insights, the business can optimize its sales strategies, enhance operational efficiency, and improve customer satisfaction.