



## Signage Reference Manual for

Taxi Stand/Stop Signs  
Pickup/Drop-off  
Point Signs

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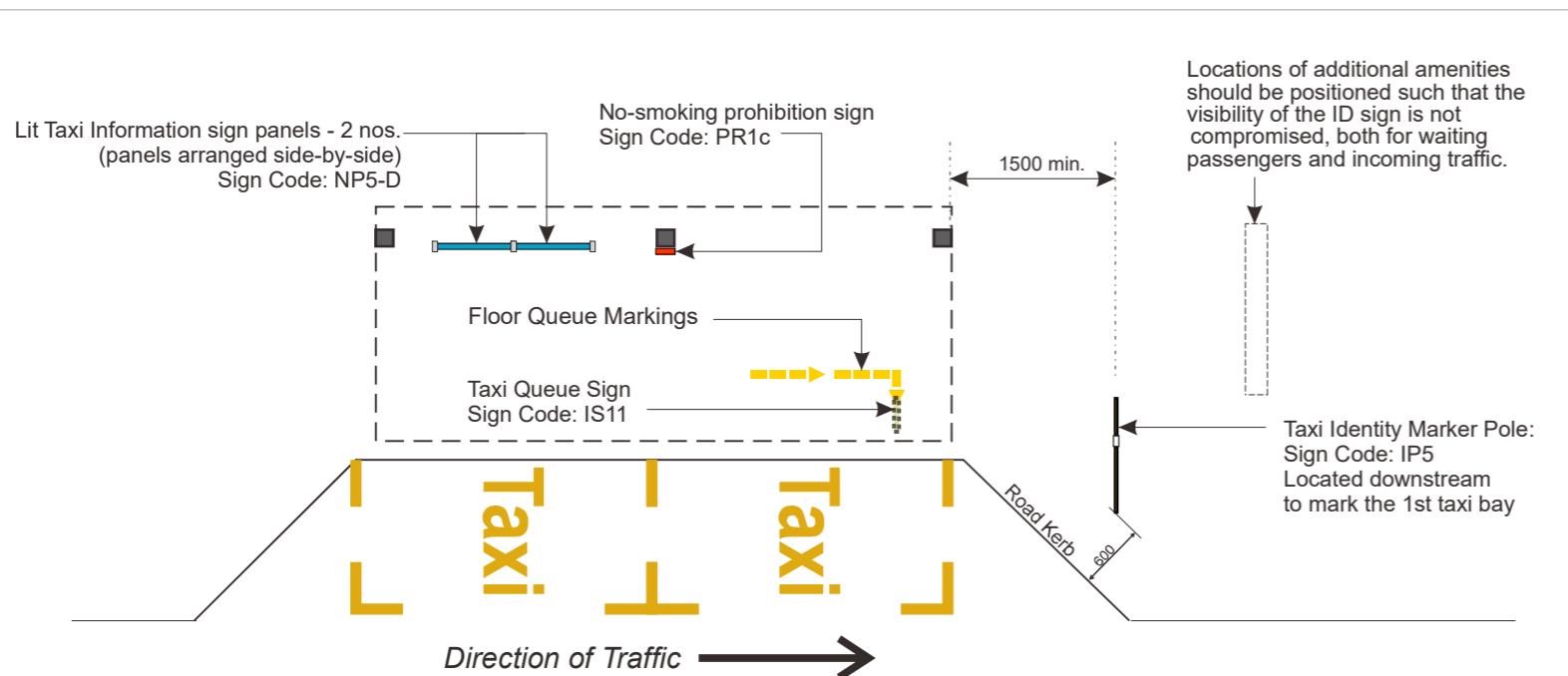
# Signage Reference Manual

## Taxi Stand/Stop Signs Pick-up/Drop-off Point Signs



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### SKETCH PLAN OF TAXI SHELTER / TAXI BAY

NOTE: This schematic sketch plan is intended to indicatively show the provision of signage; it may not be a true representation of a taxi stand design.



No Smoking Prohibition Sign  
Sign Code: PR1c



Taxi Queue Here Sign  
Sign Code: IS11



Taxi Queue Arrow Sign  
Sign Code: IS11a

### Reference Manual: Taxi Signs

#### Taxi Shelter - Taxi Signs

Typical signs at Taxi Shelters:-

- Taxi Identity Marker Pole - Taxi Stand or Taxi Stop (sign code: **IP5**)
- Taxi Information Sign Panels/Boards (sign code: **NP5-D**)
- No Smoking Prohibition sign (sign code: **PR1c**)

#### Taxi Identity Marker Sign Pole

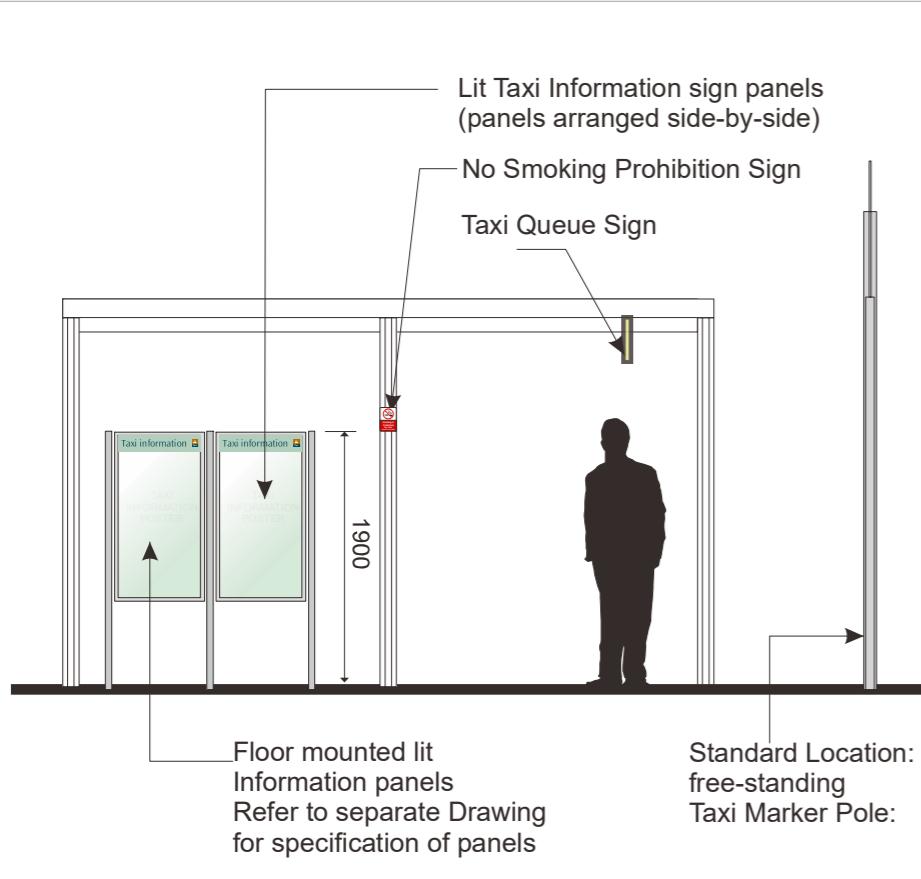
- It is used for identification of Taxi Stands/Stops, and the display regulatory messages.
- The typology of Taxi signs is based on the following criteria:-
  - Taxi Stand
  - Taxi Stop
  - Inside the Central Business District (CBD) or outside the CBD
- Refer to separate drawing for typology & specifications of the Taxi Marker Pole.
- Location and Application:
  - The taxi sign is typically located 'upstream', perpendicular to vehicular traffic.
  - The exclusion or protection zone around the taxi sign is a minimum radius of 1000mm.
  - For safety, The taxi sign shall have a minimum setback of 600mm (of the edge of the sign plates) to the road kerb.
  - Sight-lines to the sign shall be for both taxis and commuters approaching the Taxi Stand/Stop. Sight-lines must not be compromised by other obstructions.

#### Taxi Information Sign Panel (2 nos.)

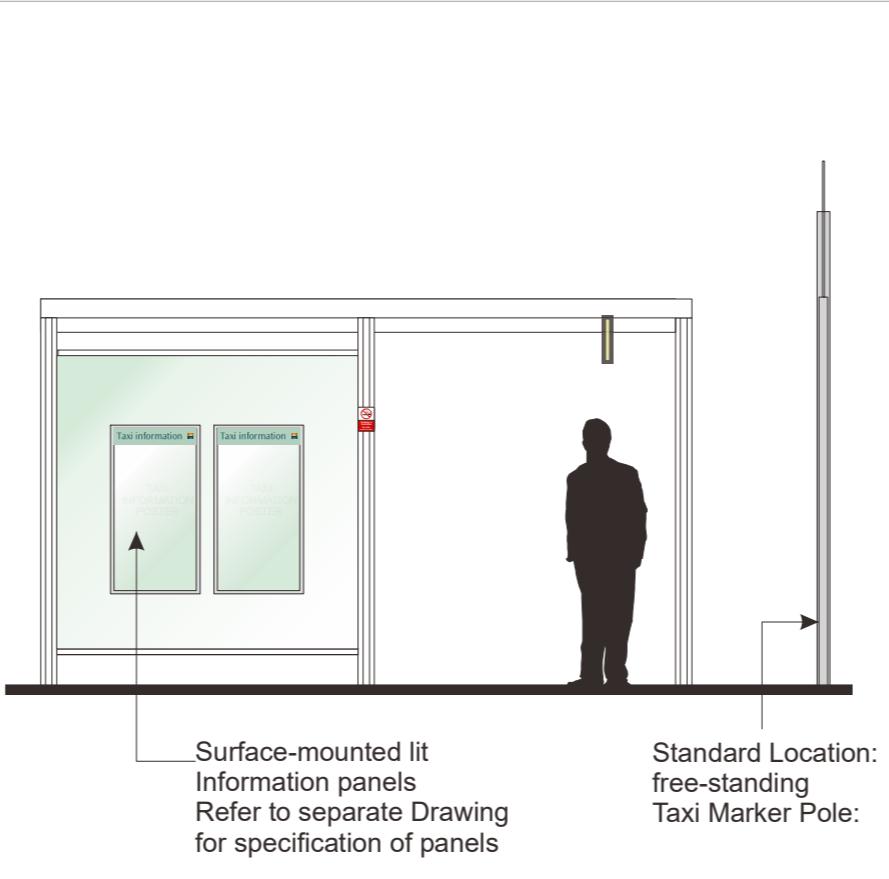
- These panel accommodate the Taxi Information Poster.
- Refer to separate drawing for specifications.
- The panel positioned side-by-side shall be located to facilitate convenient viewing by commuters.

#### No Smoking Prohibition Sign

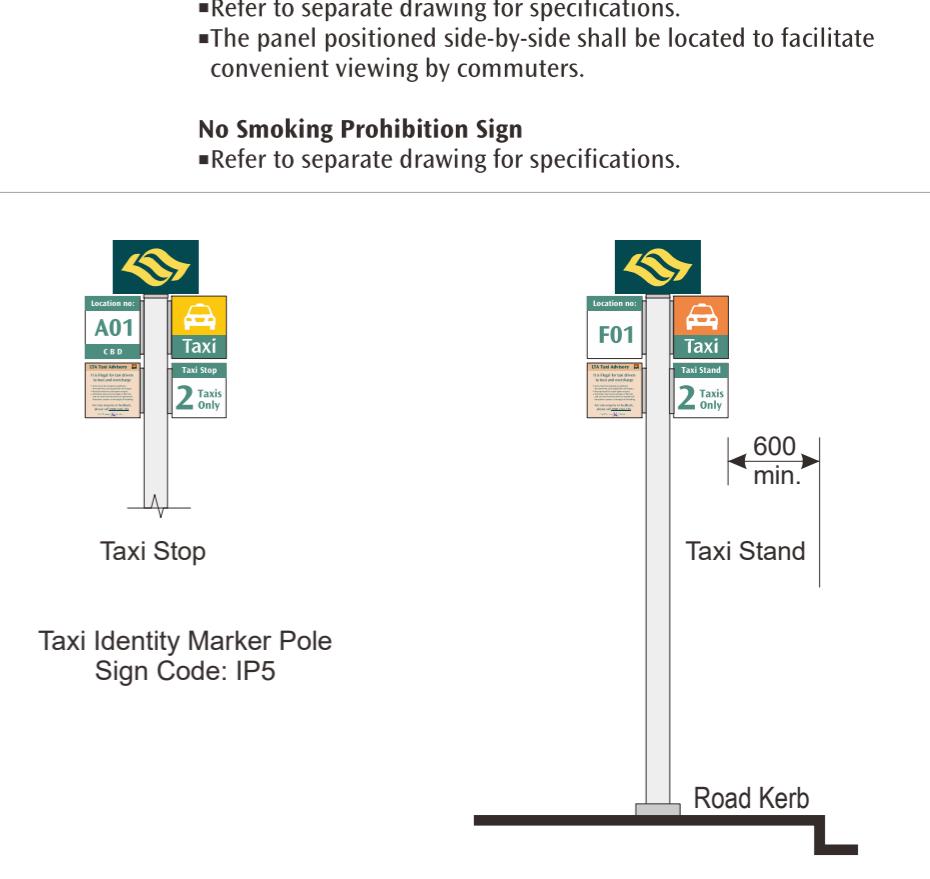
- Refer to separate drawing for specifications.



SKETCH ELEVATION OF TAXI SHELTER



SKETCH ELEVATION OF TAXI SHELTER



SKETCH ELEVATION OF TAXI IDENTITY MARKER SIGN



**TRANSPORT SYMBOL**



**TAXI TRANSPORT MODE LOGO FOR TAXI-STOP**   **TAXI TRANSPORT MODE LOGO FOR TAXI-STAND**



Within the Central Business District (CBD)

Outside City Limits

**TAXI STAND/STOP LOCATION NUMBER/CODE**

(Actual code shall be advised by LTA's division in charge of Taxi Services)

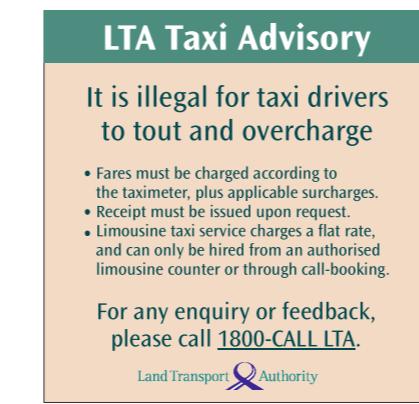


**TAXI QUEUE (NO. OF TAXIS) & TAXI STOP**



**TAXI QUEUE (NO. OF TAXIS) & TAXI STAND**

(Info to be advised by LTA's division in charge of Taxi Services)



**TAXI ADVISORY**

## Reference Manual: Taxi Signs

### Inventory of Taxi Signage Graphics

The Taxi Identity Marker sign pole is used for the identification of Taxi Shelters/Stands/Stops and displaying taxi regulation messages.

- The **Transport Symbol** represents the public transit network which includes the various mode of transport - MRT, LRT, Bus, Taxi.
- The **Taxi Transport Mode Logo** identifies the mode of transport and the facility it serves.
- The **Taxi Queue Number** restricts the number of Taxis that can wait at the shelter/stand/stop.
- The **Taxi Stand/Stop Location Number/Code** helps to identify its location, which commuters can use when booking for a taxi.
- The **Taxi Advisory** is a regulatory message with a hotline to call for feedback. Generally, they are required as a reminder to taxi-drivers and as advice to commuters.

### Graphics See illustration.

**Reference Manual:**  
**Taxi Signs**

**Taxi Identity signs for Taxi Stand or Taxi Stop  
Identity Differentiation**

This sign identifies the Taxi Stand or Taxi Stop.

**Graphics**

- See illustration.
- Note different colours for Taxi Stand and Taxi Stop

**Material and Construction**

- Note different materials and finishes for Taxi Stand and Taxi Stop,
- See separate drawings for details.

**For Taxi Stop**

Taxi Transport Mode Logo:  
**Yellow** microprismatic film



**For Taxi Stand**

Taxi Transport Mode Logo:  
**Orange** microprismatic film

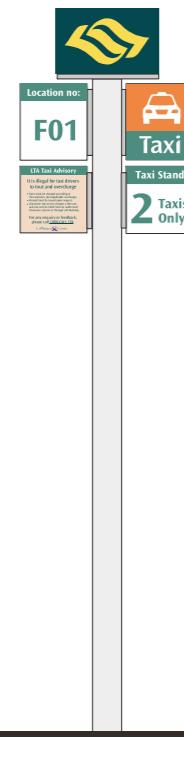


**TAXI STOP**



**TAXI STAND**

**TAXI IDENTITY SIGN FOR  
'TAXI STAND' & 'TAXI STOP'**



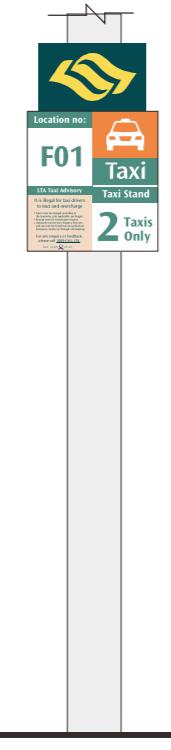
### TAXI IDENTITY SIGN - FLOOR MOUNTED STAND-ALONE POLE

[NOTE: This is the preferred mounting.]

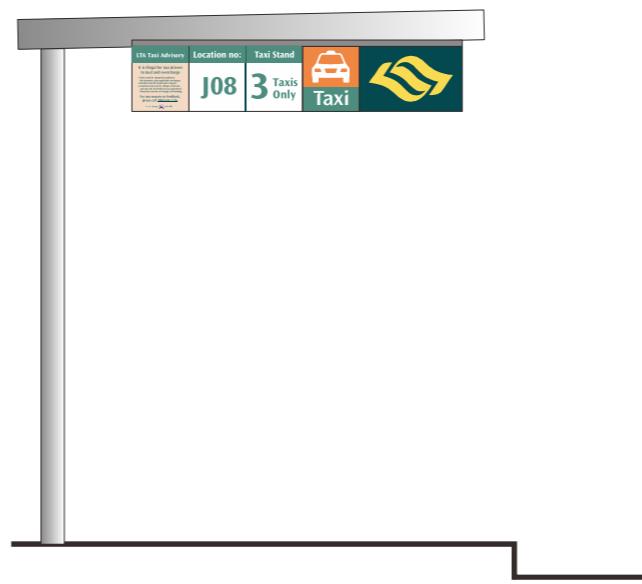


### TAXI IDENTITY SIGN - SURFACE MOUNTED ON BUILDING STRUCTURE

[NOTE: Applicable for cases on private property where pole type may be restricted.]



### TAXI IDENTITY SIGN - ON CIRCULAR COLUMN / STREET LAMP-POST



### TAXI IDENTITY SIGN - CEILING OF SHELTER ROOF

[NOTE: This version is used only as a last resort where there are constraints for the floor-mounted version.]

## Reference Manual: Taxi Signs

### Taxi Identity signs for Taxi Stand or Taxi Stop

- Sign Code : IP5

This sign identifies the Taxi Stand or Taxi Stop.

It carries:

- Taxi Transport Mode Logo
- Taxi Queue (no. of taxis) & Taxi Stand or Stop
- Taxi Stand/Stop Location Number/Code
- Taxi Advisory

### Location and Application

- The sign is located at the Taxi Stand/Stop.

### Graphics

See illustration.

### Material and Construction

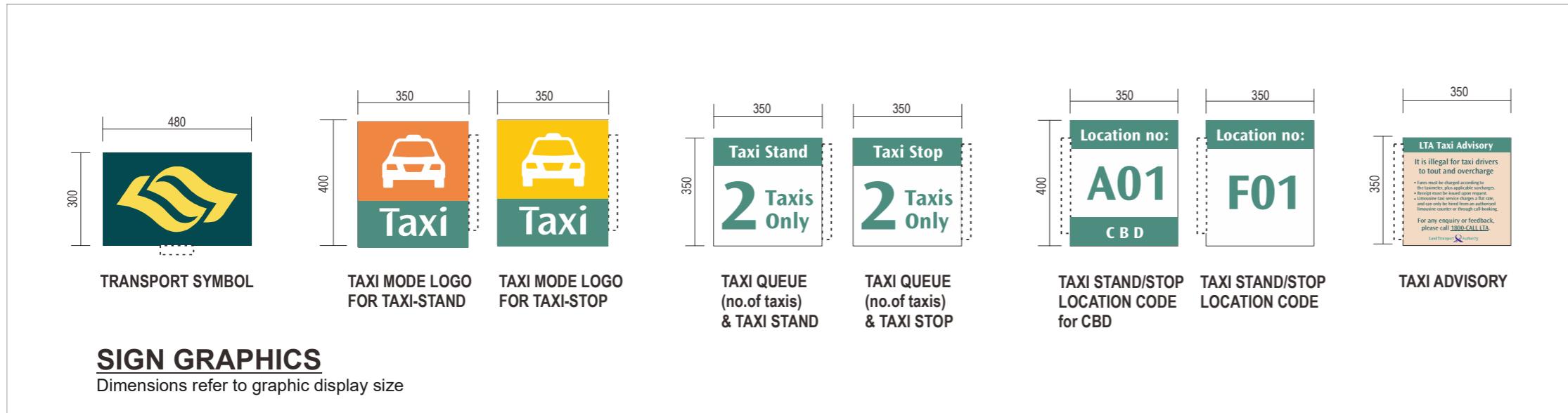
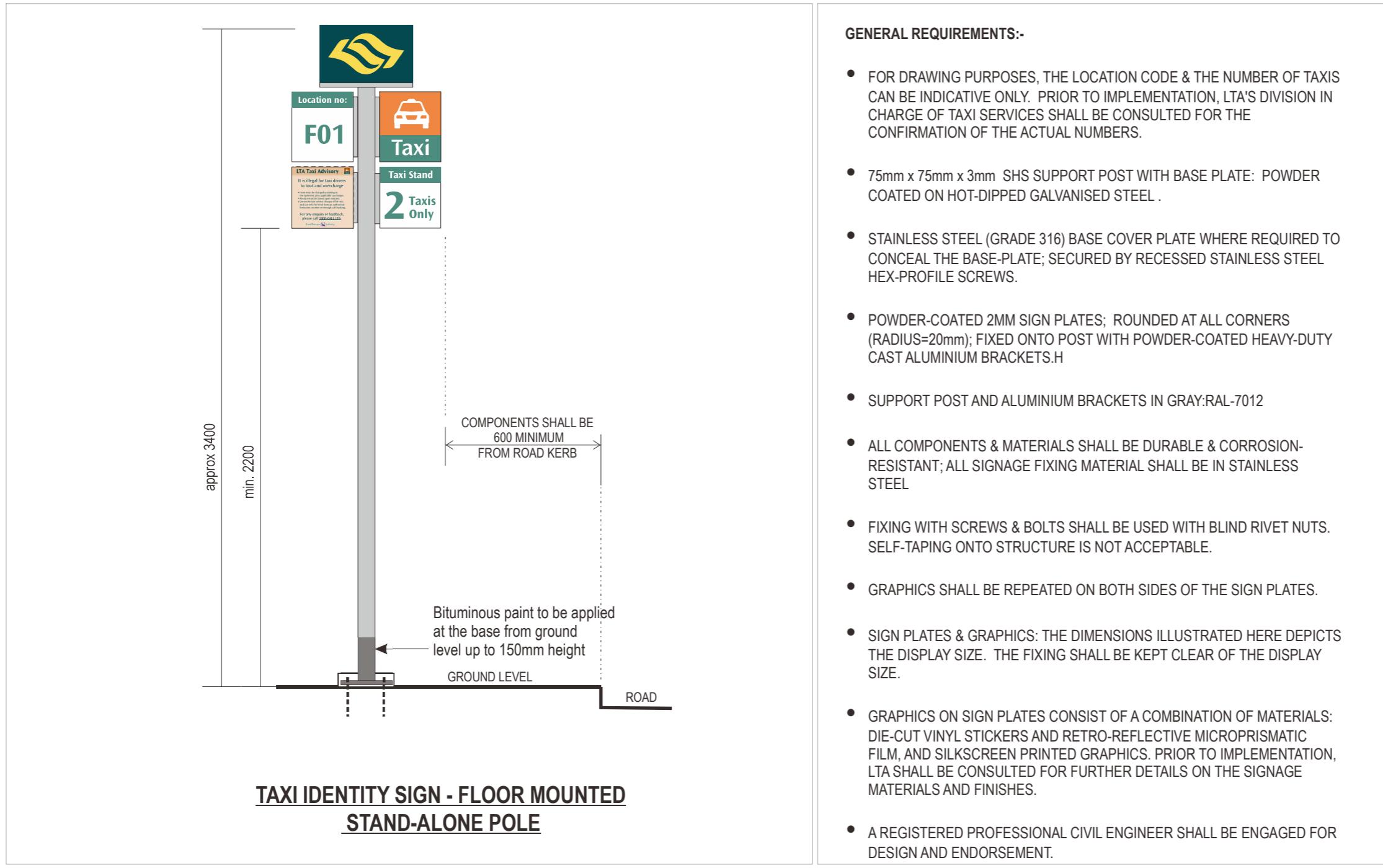
See separate drawings

### Mounting

- Stand-alone: Floor-mounted
- Lamp-post mounted
- Surface-mounted

LTA's division in charge of Taxi Services shall be consulted on the following:

- Designation : Taxi Stand or Taxi Stop
- No. of Taxis allowed in queue
- Location Number/Code.



## Reference Manual: Taxi Signs

### Taxi Identity signs for Taxi Stand or Taxi Stop Floor-mounted Free-standing Type Sign Code : IP5

This version is preferred, and should be applied wherever possible.

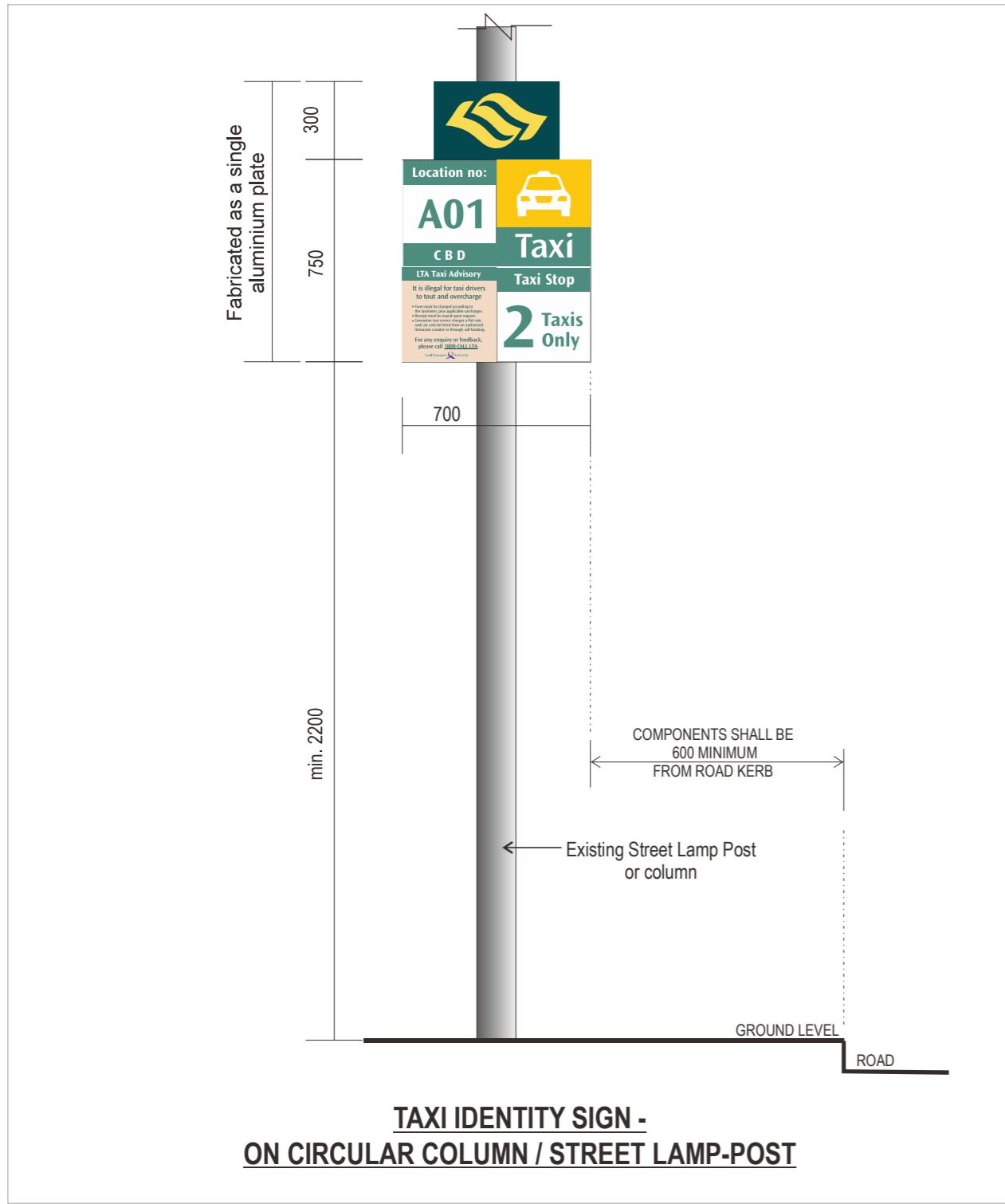
Before application, the designation of the taxi facility, whether a Taxi Stand or Taxi Stop shall be determined. For further clarification, LTA's division in charge of Taxi Services shall be consulted.

#### Graphics

- See illustration for Taxi Stand and Taxi Stop.
- Unless otherwise advised, the graphics shall be applied according to the designation - Taxi Stand or Taxi Stop.
- Note additional text 'CBD' on location code sign, for those located within the city limits.
- A small digitally printed vinyl sticker with asset identification for maintenance purposes, may be required.

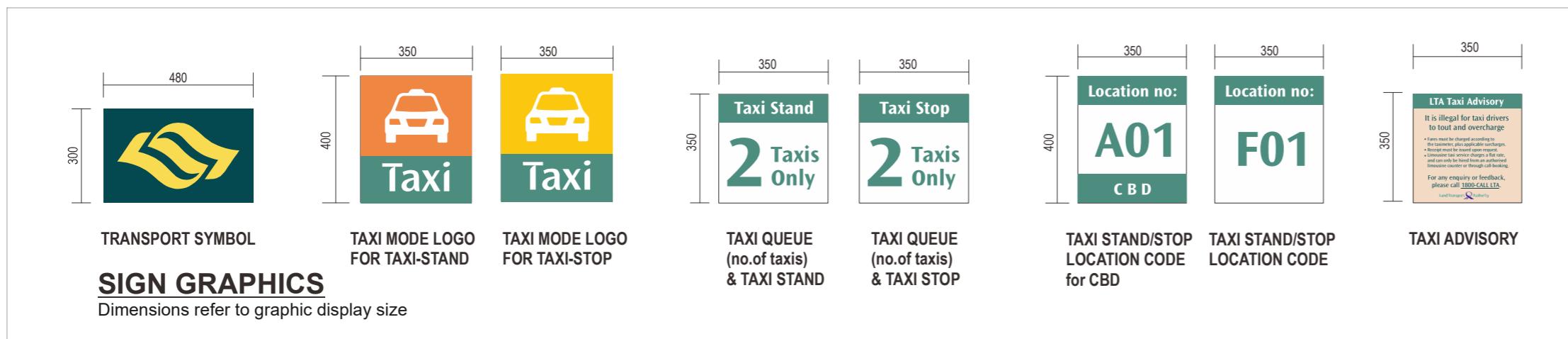
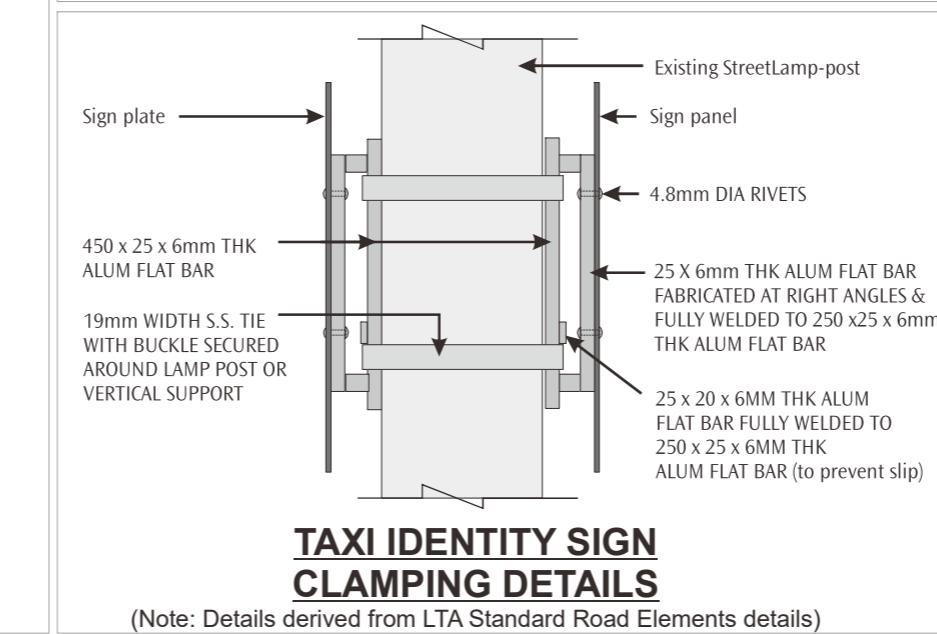
#### Sign Plate Material and Construction

See separate drawing for detailed specifications of the sign plate material and finishing



#### GENERAL REQUIREMENTS:-

- FOR DRAWING PURPOSES, THE LOCATION CODE & THE NUMBER OF TAXIS CAN BE INDICATIVE ONLY. PRIOR TO IMPLEMENTATION, LTA'S DIVISION IN CHARGE OF TAXI SERVICES SHALL BE CONSULTED FOR THE CONFIRMATION OF THE ACTUAL NUMBERS
- 2 SETS REQUIRED TO PRESENT SIGN ON BOTH SIDES.
- SIGN PLATES: 2MM THICK POWDER-COATED ALUMINIUM; ROUNDED AT ALL CORNERS (RADIUS=20mm)
- ALL CORNERS SHALL BE ROUNDED TO A RADIUS OF APPROX 20MM.
- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; ALL SIGNAGE FIXING MATERIAL SHALL BE IN STAINLESS STEEL
- GRAPHICS ON SIGN PLATES CONSIST OF A COMBINATION OF MATERIALS: DIE-CUT VINYL STICKERS AND RETRO-REFLECTIVE MICROPRISMATIC FILM, AND SILKSCREEN PRINTED GRAPHICS. PRIOR TO IMPLEMENTATION, LTA SHALL BE CONSULTED FOR FURTHER DETAILS ON THE SIGNAGE MATERIALS AND FINISHES.
- A REGISTERED PROFESSIONAL CIVIL ENGINEER SHALL VERIFY THE DESIGN AND INSTALLATION.



#### Reference Manual: Taxi Signs

##### Taxi Identity sign for Taxi Stand or Taxi Stop - Clamped onto Street Lamp-post

- Sign Code : IP5

This version is possible only if the lamp-post is in an appropriate location for the taxi stand/stop. Otherwise, the pole-mounted version is preferred.

Before application, the designation of the taxi facility, whether a Taxi Stand or Taxi Stop shall be determined. For further clarification, LTA's division in charge of Taxi Services shall be consulted.

#### Location and Application

The sign is clamped onto existing street lamp-post with proprietary system. Ties shall be stainless steel (Grade 316).

#### Graphics

- See illustration for Taxi Stand and Taxi Stop.
- Unless otherwise advised, the graphics shall be applied according to the designation - Taxi Stand or Taxi Stop.
- Note additional text 'CBD' on location code sign, for those located within the city limits.
- A small digitally printed vinyl sticker with asset identification for maintenance purposes, may be required.

#### Sign Plate Material and Construction

See separate drawing for detailed specifications of the sign plate material and finishing

**TAXI IDENTITY SIGN - SURFACE MOUNTED ON BUILDING STRUCTURE**

**GENERAL REQUIREMENTS:-**

- FOR DRAWING PURPOSES, THE LOCATION CODE & THE NUMBER OF TAXIS CAN BE INDICATIVE ONLY. PRIOR TO IMPLEMENTATION, LTA'S DIVISION IN CHARGE OF TAXI SERVICES SHALL BE CONSULTED FOR THE CONFIRMATION OF THE ACTUAL NUMBERS.
- SIGN PLATE: 2MM THICK POWDER-COATED ALUMINIUM; ROUNDED AT ALL CORNERS (RADIUS=20mm)
- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; ALL SIGNAGE FIXING MATERIAL SHALL BE IN STAINLESS STEEL
- GRAPHICS ON SIGN PLATES CONSIST OF A COMBINATION OF MATERIALS: DIE-CUT VINYL STICKERS AND RETRO-REFLECTIVE MICROPRISMATIC FILM, AND SILKSCREEN PRINTED GRAPHICS. PRIOR TO IMPLEMENTATION, LTA SHALL BE CONSULTED FOR FURTHER DETAILS ON THE SIGNAGE MATERIALS, FINISHES & FIXING.

**SKETCH SECTION DETAIL 1**

**SKETCH SECTION DETAIL 2**

**SIGN GRAPHICS**

Dimensions refer to graphic display size

TRANSPORT SYMBOL	TAXI MODE LOGO FOR TAXI-STAND	TAXI MODE LOGO FOR TAXI-STOP	TAXI QUEUE (no.of taxis) & TAXI STAND	TAXI QUEUE (no.of taxis) & TAXI STOP	TAXI STAND/STOP LOCATION CODE for CBD	TAXI STAND/STOP LOCATION CODE	TAXI ADVISORY

## Reference Manual: Taxi Signs

### Taxi Identity signs for Taxi Stand or Taxi Stop - Surface-mounted onto Column or Wall

- Sign Code : IP5

This version is applicable at taxi stands/stops within private property where pole-mounted version is restricted. Permission has to be sought before implementation.

Before application, the designation of the taxi facility, whether a Taxi Stand or Taxi Stop shall be determined. For further clarification, LTA's division in charge of Taxi Services shall be consulted.

#### Location and Application

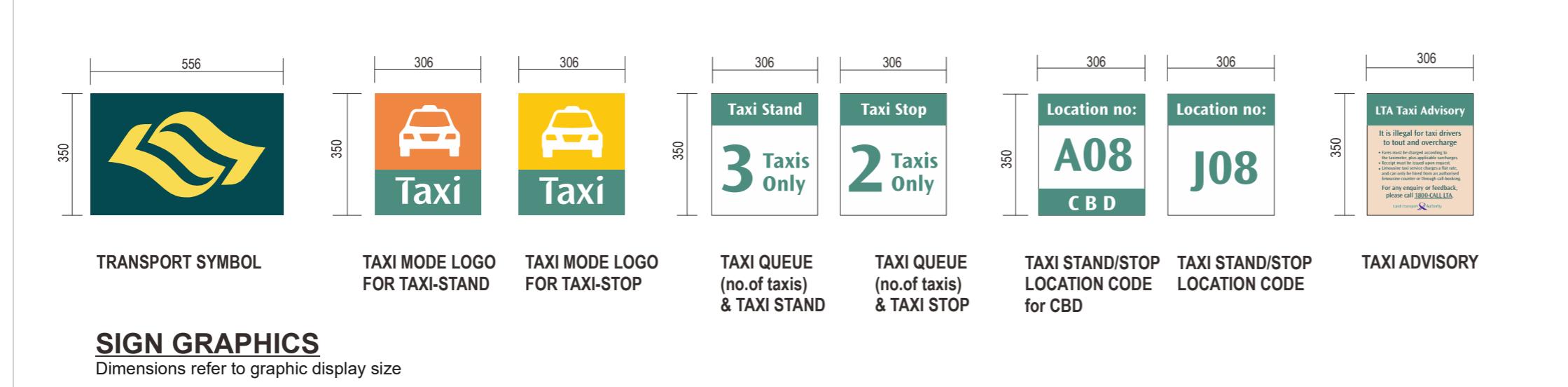
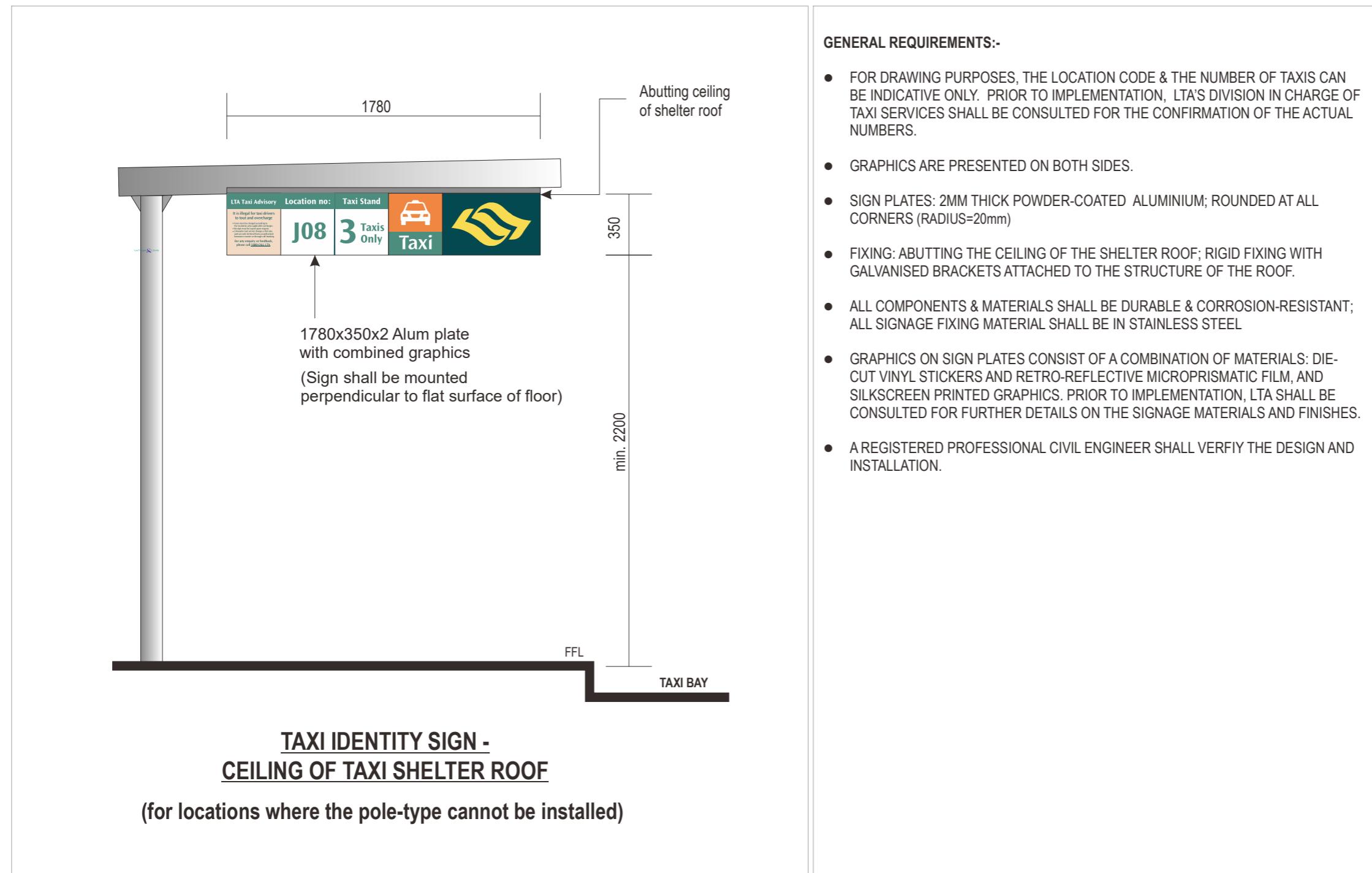
The sign is surface mounted on the building column or wall at the Taxi Stand/Stop.

#### Graphics

- See illustration for Taxi Stand and Taxi Stop.
- Unless otherwise advised, the graphics shall be applied according to the designation - Taxi Stand or Taxi Stop
- Note additional text 'CBD' on location code sign, for those located within the city limits.
- A small digitally printed vinyl sticker with asset identification for maintenance purposes, may be required.

#### Sign Plate Material and Construction

See separate drawing for detailed specifications of the sign plate material and finishing



## Reference Manual: Taxi Signs

### Taxi Identity sign for Taxi Stand or Taxi Stop - Ceiling of Taxi Shelter Roof

- Sign Code : IP5

This version is applicable only as a last resort, especially where there are severe constraints for the pole-mounted version to be appropriately located.

#### Location and Application

The sign is hung from the ceiling, abutting the soffit of the ceiling, usually around the head of the queue, beside the first taxi bay.

#### Graphics

- See illustration for Taxi Stand and Taxi Stop.
- Unless otherwise advised, the graphics shall be applied according to the designation - Taxi Stand or Taxi Stop.
- Note additional text 'CBD' on location code sign, for those located within the city limits.
- A small digitally printed vinyl sticker with asset identification for maintenance purposes, may be required.

#### Sign Plate Material and Construction

- See separate drawing for detailed specifications of the sign plate material and finishing.
- NOTE: The size of the individual graphics are different from the standard (found on the standard floor mounted pole-type).

**TRANSPORT SYMBOL**

**SIGN PLATE:** 2mm thk Alum plate; graphics of retro-reflective film on powder-coated background

**For Transport symbol**

- Transport pictogram in **YELLOW** micro-prismatic retro-reflective (ASTM Type IX)
- Background in 'Rainforest Green' PMS316c - Powder-coated finish

**TAXI TRANSPORT MODE LOGO**

**SIGN PLATE:** 2mm thk Alum plate; graphics of retro-reflective film

**TOP:**

- Taxi pictogram in **WHITE** micro-prismatic retro-reflective film (ASTM Type IX);

**for Taxi Stand:**

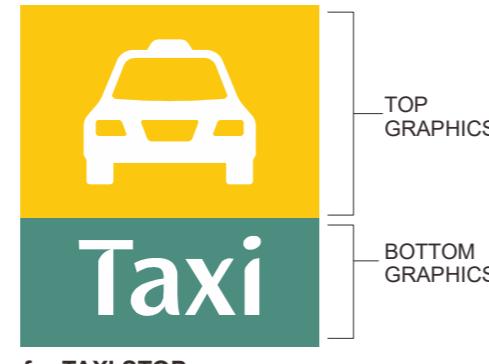
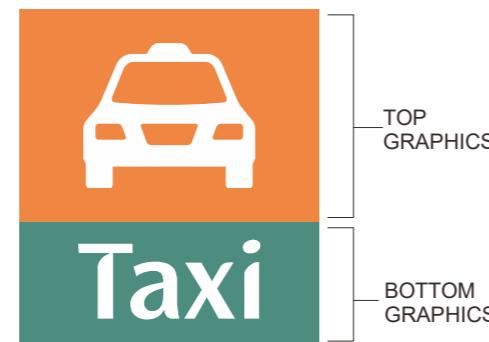
- Background in **FLOURESCENT ORANGE** micro-prismatic retro-reflective film (ASTM Type IX)

**for Taxi Stop**

- Background in **YELLOW** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

**BOTTOM:**

- Text:- in 'LTA-identity' typeface in **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX);
- Background in **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

**TAXI QUEUE**

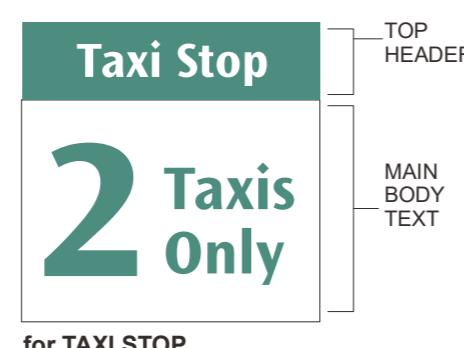
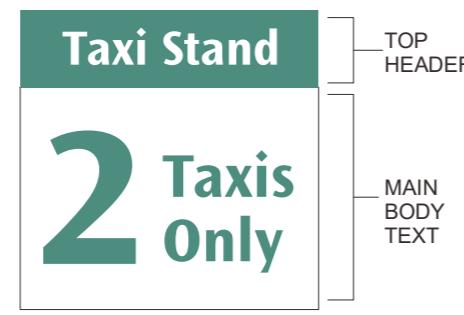
**SIGN PLATE:** 2mm thk Alum plate; graphics of retro-reflective film

**TOP HEADER:**

- Text: in typeface 'Ocean Sans MM 600/600' or 'Ocean Sans Standard Bold'
- **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX);
- Background in **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

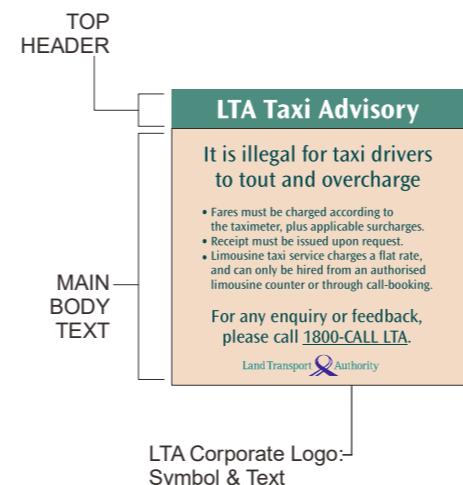
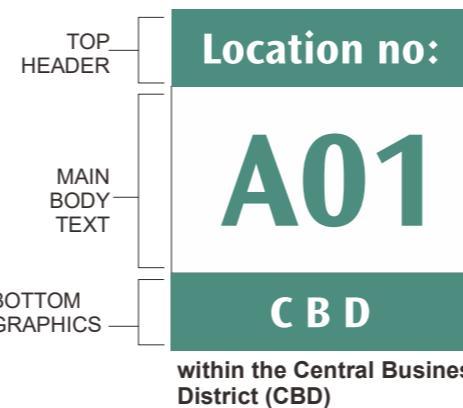
**MAIN BODY TEXT:**

- Text: in typeface 'Ocean Sans MM 600/600' or 'Ocean Sans Standard Bold' **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)
- Background in **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)



## **TAXI STAND & TAXI STOP: SIGN GRAPHICS SPECIFICATIONS : MATERIAL & FINISHES**

**(typical to all Taxi sign mounting types)**

**LOCATION CODE/NUMBER**

**SIGN PLATE:** 2mm thk Alum plate; graphics of retro-reflective film

**TOP HEADER & BOTTOM**

- Text: in typeface 'Ocean Sans MM 600/600' or 'Ocean Sans Standard Bold'; **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX);
- Background in **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

**MAIN BODY TEXT:**

- Text: in typeface 'Ocean Sans MM 600/600' or 'Ocean Sans Standard Bold'; **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX);
- Background in **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

**TAXI ADVISORY**

**SIGN PLATE:** 2mm thk Alum plate; graphics on vinyl-sticker-base with matt overlaminant

**TOP HEADER:**

- Text: in 'Ocean Sans MM 600/600' or 'Ocean Sans Standard Bold' typeface in **WHITE** Retro-reflective film cut-out (ASTM Type I or II);
- Background in **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX);

**MAIN BODY TEXT:**

- Text: Silkscreen printed in typeface 'Ocean Sans MM 430/475' or 'Ocean Sans Standard Book'; colour in PMS 316c
- Background colour: PMS153c @ 25% tint
- A compatible UV-resistant matte overlaminant is applied over the entire face of the finished sign.

**Reference Manual:**  
**Taxi Signs**

**Taxi Identity signs for Taxi Stand -  
Specifications for Sign Plates**

**Graphics**

See illustration.

**Material and Construction**

- See illustration.
- The micro-prismatic retro-reflective film (ASTM Type IX) is the same grade used for road traffic signs.
- Suggested manufacturers:-
- 3M
- Avery

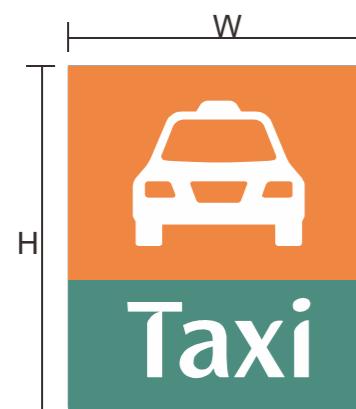
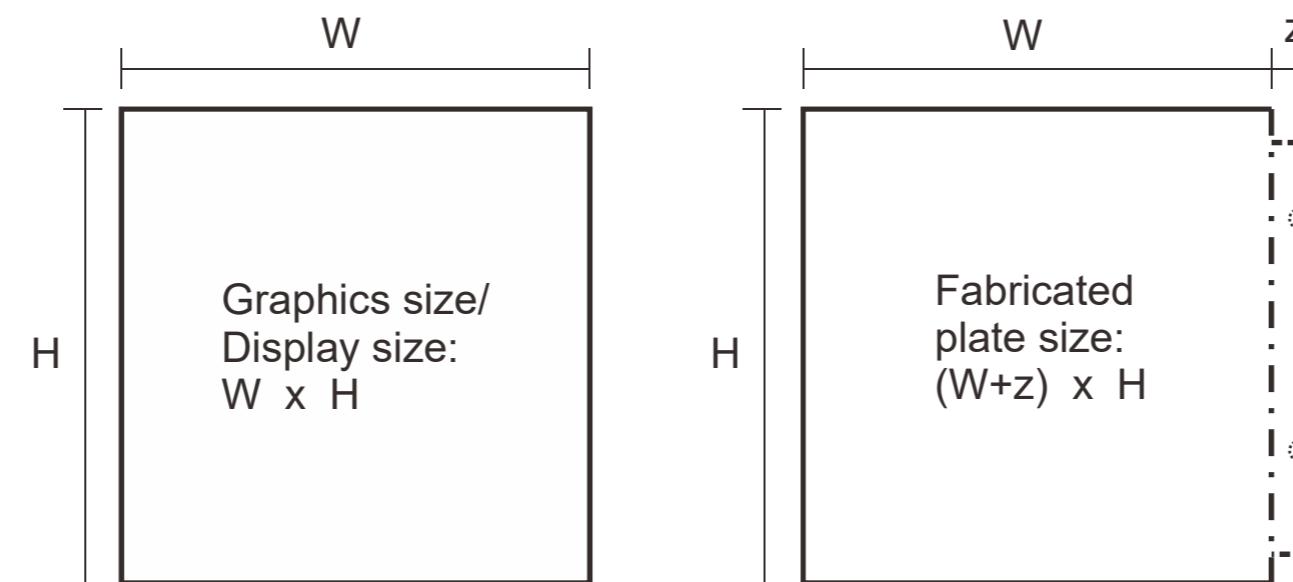
**Note:**  
All corners of the plates shall be rounded to a radius of 20mm.

**LTA' Corporate Logo:**

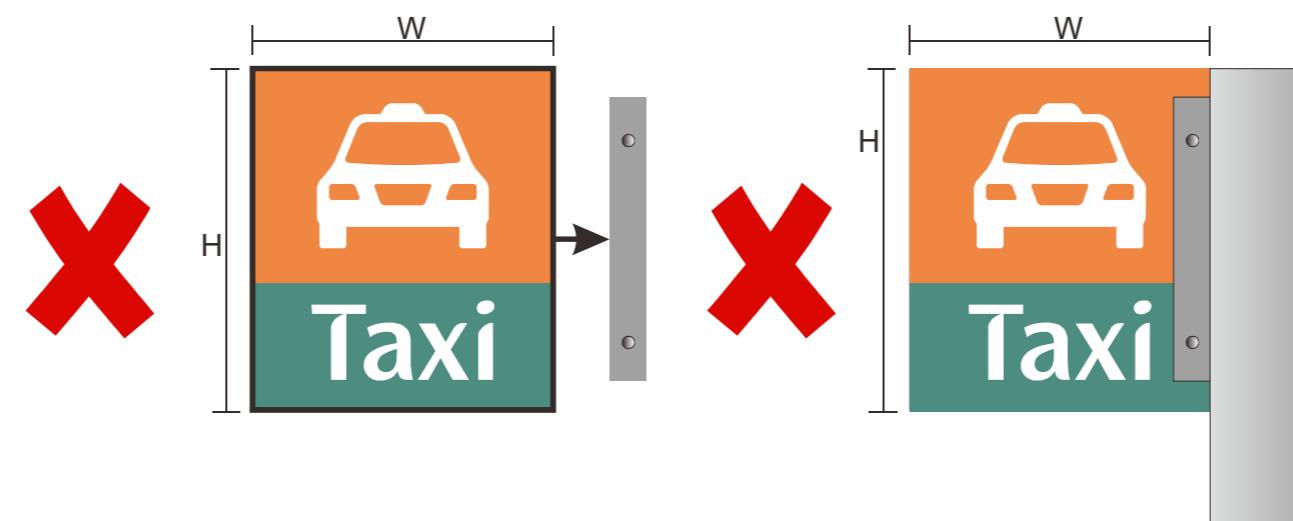
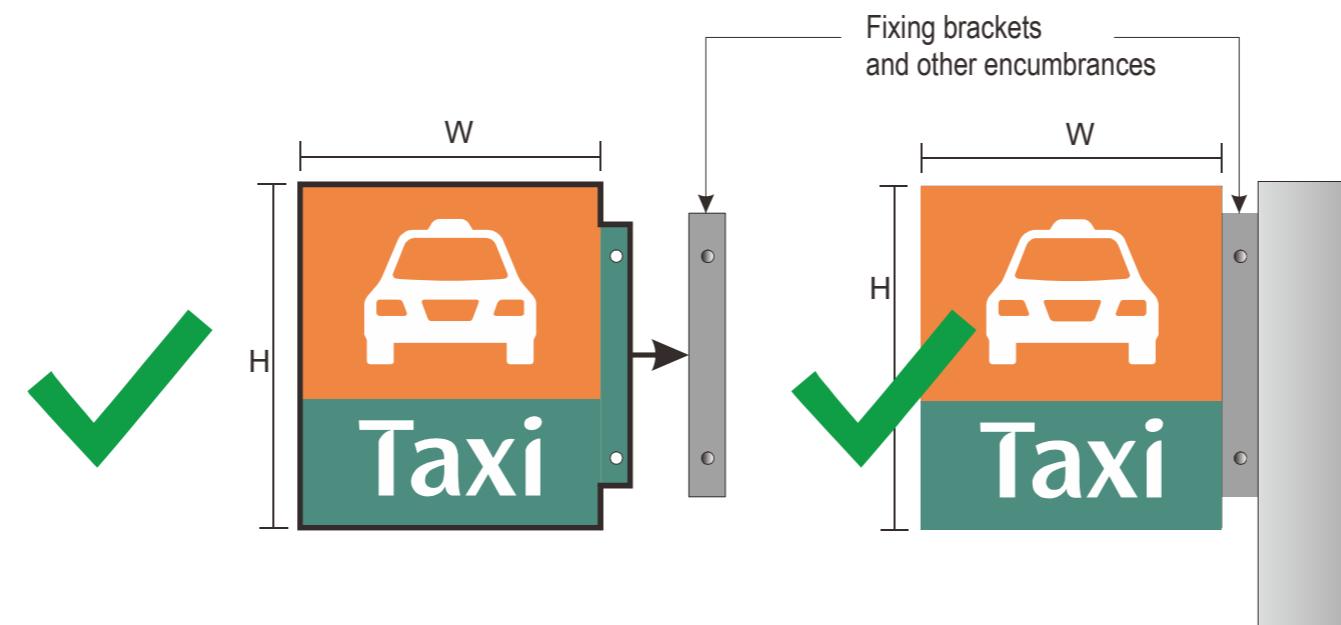
- Entire logo is silkscreen printed
- TEXT: typeface 'Rotis Serif Regular' in 'green' PMS 321c
- SYMBOL (ribbon): in 'blue' PMS 2746c; centre strip of the 'ribbon' is white

Graphics Size or the Display Size does not include buffer for fixing.

The sign plate shall be fabricated to accommodate fixing without affecting the Graphics/Display size.



The specified  
Graphics Display Size:  $W \times H$



## Reference Manual: Taxi Signs

### Display Size of Signs

The 'Display Size' is also known as the 'View Size'.

The overall external dimensions of the fabricated sign (panel, plate or poster) is called the 'Material Size'.

In principle, the Display Size is the effective signage graphics to be viewed. It is an exclusion zone, clear of the support system, mounting brackets or frames, internally concealed dimensions or other encumbrances which may prevent the proper display of the signage graphics.

Extra dimensions required for the sign shall be considered during design, fabrication & mounting, in order to show the effective Display Size.

This is applicable to all sign plates.

### Graphics

See illustration.

**Reference Manual:  
Taxi Signs**

**No Smoking Prohibition Sign**  
**Sign Code : PR1c**

This sign is displayed at all taxi & pick-up/drop-off shelters.  
For adequate coverage, one sign is provided for every 9metre length of shelter.

Location

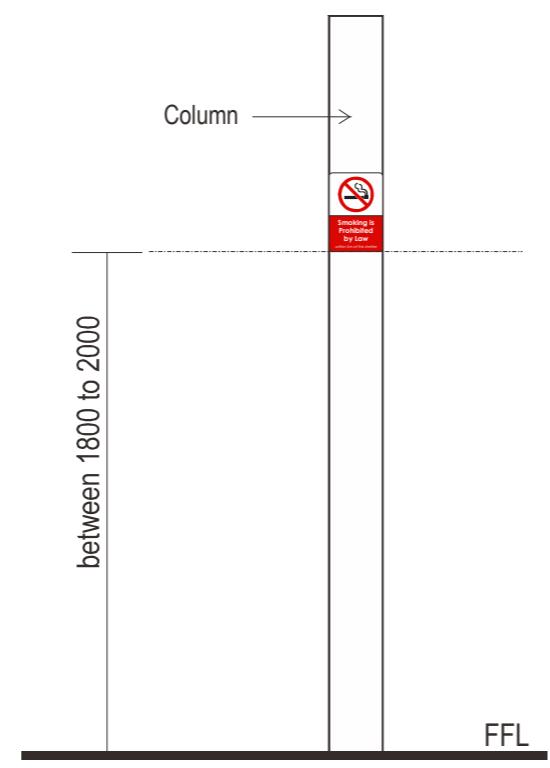
It is centrally located at the taxi shelter, usually on a column structure.

The text message on this sign was advised by the National Environmental Agency (NEA). Public enforcement is by NEA.

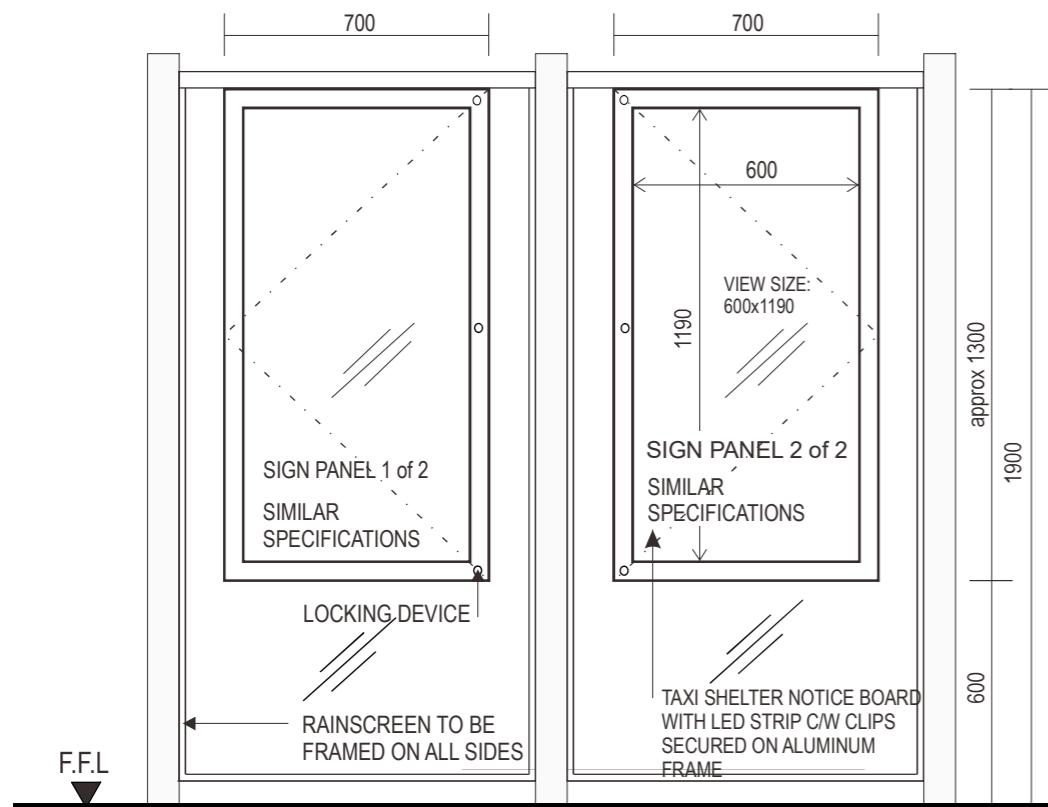
Materials and Finishes

(1) 'ultra violet (UV)-cured' printed graphics on 2mm thk anodised alum. installed with very high bond double-sided adhesive tape or alum. brackets

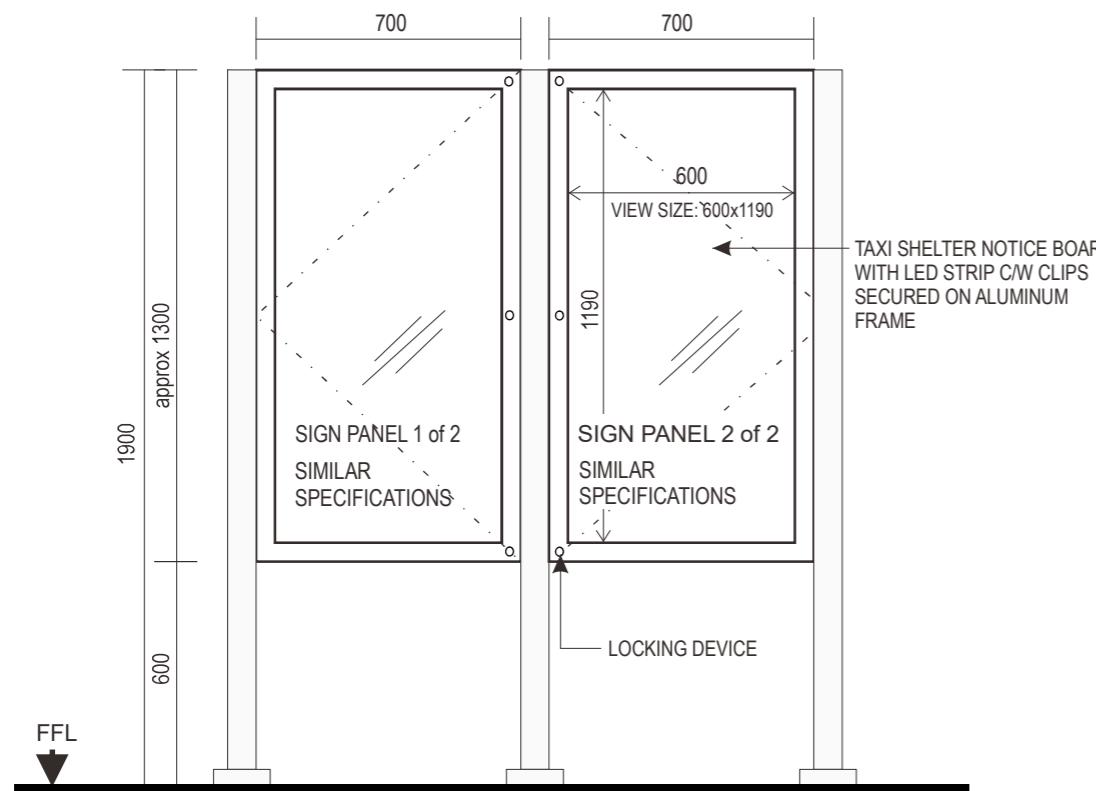
(2) If the sign needs to be installed to conform to the profile of a circular structure: 'ultra violet (UV)-cured' printed graphics on outdoor heavy-duty vinyl sticker against a backing of 1mm thick polycarbonate. installed with very high bond double-sided adhesive tape.



**ELEVATION - NO SMOKING SIGN**  
**SURFACE MOUNT**



**TAXI SHELTER NOTICE BOARDS**  
SURFACE-MOUNTED - A SET OF 2 PANELS  
(e.g. on Wall or Glazed Panel )



**TAXI SHELTER NOTICE BOARDS**  
FLOOR-MOUNTED - A SET OF 2 PANELS

#### GENERAL REQUIREMENTS:-

- SINGLE-SIDED NOTICE BOARDS ARE VIEWED FROM FRONT ONLY.
- POWDER-COATED ALUM FRAME , PANEL & SUPPORTS TO GRAY:RAL9007
- SLIM PANEL WITH DEPTH OF 60mm MAXIMUM.
- TAXI SHELTER NOTICE BOARD SHALL BE INSTALLED WITH LED LIGHT STRIP C/W CLIPS SECURED ON ALUMINUM FRAME
- OPENABLE FRONT PANEL WITH 4mm THK TEMPERED GLASS; SWING TO 60 DEGREES MINIMUM; VIEW SIZE OF THE GLASS IS 1190mmX600mm.
- THE SIGNBOX SHALL BE DESIGNED TO INTERNALLY FIT A POSTER OF 605mmX1210mmX1mm.
- THE POSTER SHALL BE SECURED WITH STAINLESS STEEL CLIPS. THEY SHALL FIT EXACTLY, BE VERTICALLY FLAT & SHALL NOT SLIP OR DISTORT. THE CLIPS SHALL NOT BE VISIBLE FROM THE VIEW AREA (THE FRONT OF THE GLASS PANEL)
- THE DESIGN OF THE NOTICE BOARD SHALL FACILATE QUICK, EASY & UNOBSTRUCTED CHANGE OF THE POSTER.
- LOCKING DEVICE - 3 NOS. PER PANEL: M6 STAINLESS STEEL SCREW WITH 4mm HEX-PROFILE SCREWED INTO THREADED BLIND (CONCEALED) RIVET NUTS.
- THE SIGN-BOX SHALL BE CONSTRUCTED TO A RATING OF IP65.
- STAINLESS STEEL HINGE or INTEGRATED CONCEALED HINGE.
- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; FIXING MATERIALS SHALL BE STAINLESS STEEL.
- CIRCULAR STAINLESS STEEL COVER PLATE WHERE REQUIRED TO CONCEAL THE BASE-PLATE; SECURED BY RECESSED STAINLESS STEEL HEX-PROFILE SCREWS
- A REGISTERED PROFESSIONAL CIVIL ENGINEER SHALL BE ENGAGED FOR DESIGN AND ENDORSEMENT.
- FOR FLOOR MOUNTED VERSIONS, THE REQUIREMENT FOR ELECTRO-POTENTIAL BONDING/EARTHING SHALL COMPLY WITH CURRENT REGULATIONS, AND SHALL BE VERIFIED BY A LICENSED ELECTRICAL WORKER
- A BLANK LOOSE SHEET OF POLYCARBONATE OF 605MM X1210MM X 1MM THK SHALL BE PROVIDED IN EACH NEW SIGNBOX TO SIMULATE THE POSTER

#### Reference Manual: Taxi Signs

#### Taxi Notice Board (for Taxi Information) Sign Code : NP5-D

The panels accommodate the Taxi Information poster

The poster may contain information such as fares, booking and waiting times. Please refer to separate drawing for the graphics of the poster.

The poster is regulated, installed and maintained by LTA's division in charge of Taxi Services

#### Location and Application

■The set of 2 panels are positioned for the convenient viewing by commuters.

#### Material and Construction

■See illustration for specifications.

#### Miscellaneous:-

■The tempered glass shall have embossed marking at a corner. Glazing shall be mechanically fixed. Fixing with silicone only is not acceptable

■Internal: Stainless steel clips with indentations for grip, shall be incorporated to hold the poster/s securely and to aid ease of poster change/updating; minimum 1 pair at the top and another pair at the bottom; concealed from external view.

■Internal: The backing surface to receive the poster shall be durable & permanently flat. Materials can be aluminium or polycarbonate. Softboard, corksheat, or timber is not acceptable.

■Base cover where required to conceal base plate and bolts/nuts: Secured with a stainless steel screw to a pre-installed bracket on the base plate. Fixing with silicone is not acceptable; silicone may be used as a sealant.

■The design and construction of all details of the notice board shall be durable and have safety in mind (no sharp protrusion).

**Reference Manual:  
Taxi Signs**

**Taxi Information Poster**

The poster may contain information such as fares, booking and waiting times. Please refer to separate drawing for the graphics of the poster.

The poster is regulated, installed and maintained by LTA's division in charge of Taxi Services.

**Material and Finish**

- All materials, finishes & printing shall be for long-term outdoor usage.
- Main Poster: High-resolution Ultra-Violet light resistant digital print on vinyl with compatible matt overlaminates; mounted on a 1mm thick polycarbonate backing.
- Labels/Stickers on poster: High-resolution ultra-violet light resistant digital print on vinyl sticker with compatible matt overlaminates.
- Other stickers for updating information on the poster: specifications similar to Labels/Stickers above.

**Taxi information**

**Taxi**

Common Taxi Booking Number	6-DIAL-CAB 6 342 5222	TRANS cab 得运德士	6 555 3333																																																																																																				
Comfort 康福德士	CityCab 城市德士	6 552 1111	6 485 7777																																																																																																				
SMRT	PRIME TAXI	6 555 8888	6 778 0808																																																																																																				
PREMIER TAXIS		6 363 6888	For future operator																																																																																																				
<b>How to book a Taxi</b> <ol style="list-style-type: none"> <li>1. Call the hotline.</li> <li>2. Inform operator you are at:</li> <li>3. Note Taxi number given by operator.</li> <li>4. When Taxi arrives, confirm with Taxi driver on booking and destination. (A call booking surcharge is applicable)</li> </ol>		<b>LTA Taxi Advisory</b> <b>It is illegal for taxi drivers to tout and overcharge</b> <ul style="list-style-type: none"> <li>• Fares must be charged according to the taximeter, plus applicable surcharges.</li> <li>• Receipt must be issued upon request.</li> <li>• Limousine taxi service can only be hired from an authorised limousine counter or through call-booking.</li> </ul> <p>For any enquiry or feedback, please call <b>1800-CALL LTA</b>.</p>																																																																																																					
<b>Taxi Fares</b> <table border="1"> <thead> <tr> <th>Components</th> <th>Comfort/ CityCab</th> <th>SMRT</th> <th>Trans-Cab</th> <th>Premier</th> <th>Smart</th> <th>Prime</th> </tr> </thead> <tbody> <tr> <td colspan="7"><b>Metered Fare</b></td> </tr> <tr> <td>Flagdown fare (1st km)</td> <td colspan="6">\$2.80 to \$3.20</td> </tr> <tr> <td>Distance fare</td> <td colspan="6">20 cents per 385 metres (1 to 10 km) 20 cents per 330 metres (after 10 km)</td> </tr> <tr> <td>Waiting time</td> <td colspan="6">20 cents per 45 seconds</td> </tr> <tr> <td colspan="7"><b>Surcharges</b></td> </tr> <tr> <td>Current call booking <small>(Prime-time: Monday - Friday: 7 am to 9:30 am and 5 pm to 11 pm Non-prime time: All other times)</small></td> <td colspan="6">\$3.50 for prime time \$2.50 for non-prime time</td> </tr> <tr> <td>Advance booking <small>(Booking to be made at least half an hour in advance)</small></td> <td>\$5.20</td> <td>\$5.20</td> <td>\$5.20</td> <td>\$5.00</td> <td>\$5.20</td> <td>\$5.00</td> </tr> <tr> <td colspan="7"><b>City Area</b> <small>(Mondays to Saturdays: 5 pm to midnight) (Applicable for boarding within city area.)</small></td> </tr> <tr> <td>Peak Hours <small>(Mondays to Fridays: 7 am to 9:30 am and Mondays to Saturdays: 5 pm to 8 pm. Not applicable on Public Holidays)</small></td> <td colspan="6">35% of metered fare</td> </tr> <tr> <td>Midnight <small>(Midnight to 5:59 am)</small></td> <td colspan="6">50% of metered fare</td> </tr> <tr> <td>Public holiday <small>(From 6 pm on the eve to 12 midnight of the Public Holiday, includes New Year's Day, first and second day of Chinese New Year, Hari Raya Puasa, Deepavali and Christmas Day.)</small></td> <td colspan="6">\$1.00</td> </tr> </tbody> </table> <p><small>Notes: The taxi fare components listed above are not exhaustive. Please refer to the taxi fare chart displayed within the taxi for details of the various fare charges. Please note that prevailing ERP and location surcharges apply. The fare shown exclude premium and niche services provided by taxi companies.</small></p> <table border="1"> <thead> <tr> <th>Time 时间</th> <th>Passenger Waiting Time at Taxi Stand (Minutes) 乘客在德士站的等候时间 (分钟) Range (Average) 等候时间 (平均)</th> </tr> </thead> <tbody> <tr> <td>1700 - 1800</td> <td>2 to 27 mins (10 mins)</td> </tr> <tr> <td>1800 - 1900</td> <td>2 to 36 mins (10 mins)</td> </tr> <tr> <td>1900 - 2000</td> <td>2 to 31 mins (10 mins)</td> </tr> <tr> <td>2000 - 2100</td> <td>2 to 22 mins (8 mins)</td> </tr> <tr> <td>2100 - 2200</td> <td>2 to 35 mins (12 mins)</td> </tr> <tr> <td>2200 - 2300</td> <td>2 to 59 mins (26 mins)</td> </tr> </tbody> </table> <p><small>Passenger waiting time is based on LTA's latest survey conducted from 24<sup>th</sup> to 27<sup>th</sup> Nov 06. 乘客等候时间是根据 LTA 2006 年 11 月 24 日至 27 日的调查结果。</small></p>						Components	Comfort/ CityCab	SMRT	Trans-Cab	Premier	Smart	Prime	<b>Metered Fare</b>							Flagdown fare (1st km)	\$2.80 to \$3.20						Distance fare	20 cents per 385 metres (1 to 10 km) 20 cents per 330 metres (after 10 km)						Waiting time	20 cents per 45 seconds						<b>Surcharges</b>							Current call booking <small>(Prime-time: Monday - Friday: 7 am to 9:30 am and 5 pm to 11 pm Non-prime time: All other times)</small>	\$3.50 for prime time \$2.50 for non-prime time						Advance booking <small>(Booking to be made at least half an hour in advance)</small>	\$5.20	\$5.20	\$5.20	\$5.00	\$5.20	\$5.00	<b>City Area</b> <small>(Mondays to Saturdays: 5 pm to midnight) (Applicable for boarding within city area.)</small>							Peak Hours <small>(Mondays to Fridays: 7 am to 9:30 am and Mondays to Saturdays: 5 pm to 8 pm. Not applicable on Public Holidays)</small>	35% of metered fare						Midnight <small>(Midnight to 5:59 am)</small>	50% of metered fare						Public holiday <small>(From 6 pm on the eve to 12 midnight of the Public Holiday, includes New Year's Day, first and second day of Chinese New Year, Hari Raya Puasa, Deepavali and Christmas Day.)</small>	\$1.00						Time 时间	Passenger Waiting Time at Taxi Stand (Minutes) 乘客在德士站的等候时间 (分钟) Range (Average) 等候时间 (平均)	1700 - 1800	2 to 27 mins (10 mins)	1800 - 1900	2 to 36 mins (10 mins)	1900 - 2000	2 to 31 mins (10 mins)	2000 - 2100	2 to 22 mins (8 mins)	2100 - 2200	2 to 35 mins (12 mins)	2200 - 2300	2 to 59 mins (26 mins)
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**Land Transport Authority**

**TAXI INFORMATION POSTER -  
INDICATIVE GRAPHICS**  
**Material Size: 605mm x 1210mm x 1mm**

**NOTE:**

For detailed & current information on the poster, please refer to LTA's division in charge of Taxi Services

**Reference Manual:**  
**Taxi Signs**

**Taxi Stand & Pick-up (& Drop-off) Point Signs**

This sign is displayed to identify the Pick-up Point facility with Barrier Free Accessibility (BFA). The term 'pick-up' is also understood to be 'drop-off'.

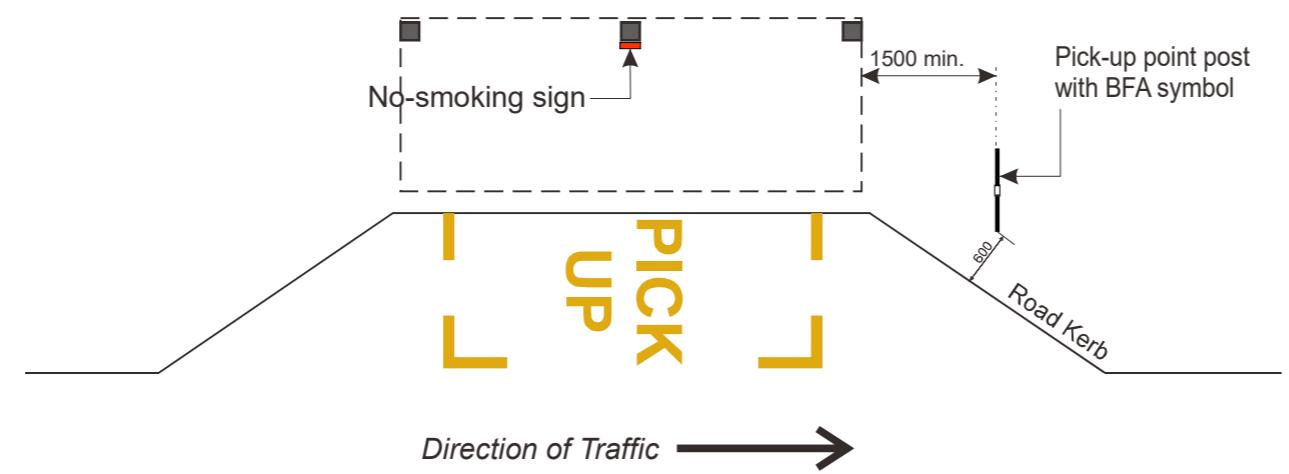
- This sign is located downstream within sight-lines of on-coming traffic, perpendicular to vehicular traffic. Sight-lines must not be obstructed by trees, lamp-post, other signs, etc..
- The exclusion or protection zone around the sign is a minimum radius of 1000mm.
- For safety, the sign shall have a minimum setback of 600mm (of the tip of the overhead sign plate) to the road kerb.

**Pick-up Point dedicated only for the Disabled**

In unique cases, where the Pick-up Point facility is dedicated only for use by the handicapped, only the sign plate with BFA-Symbol is applied.

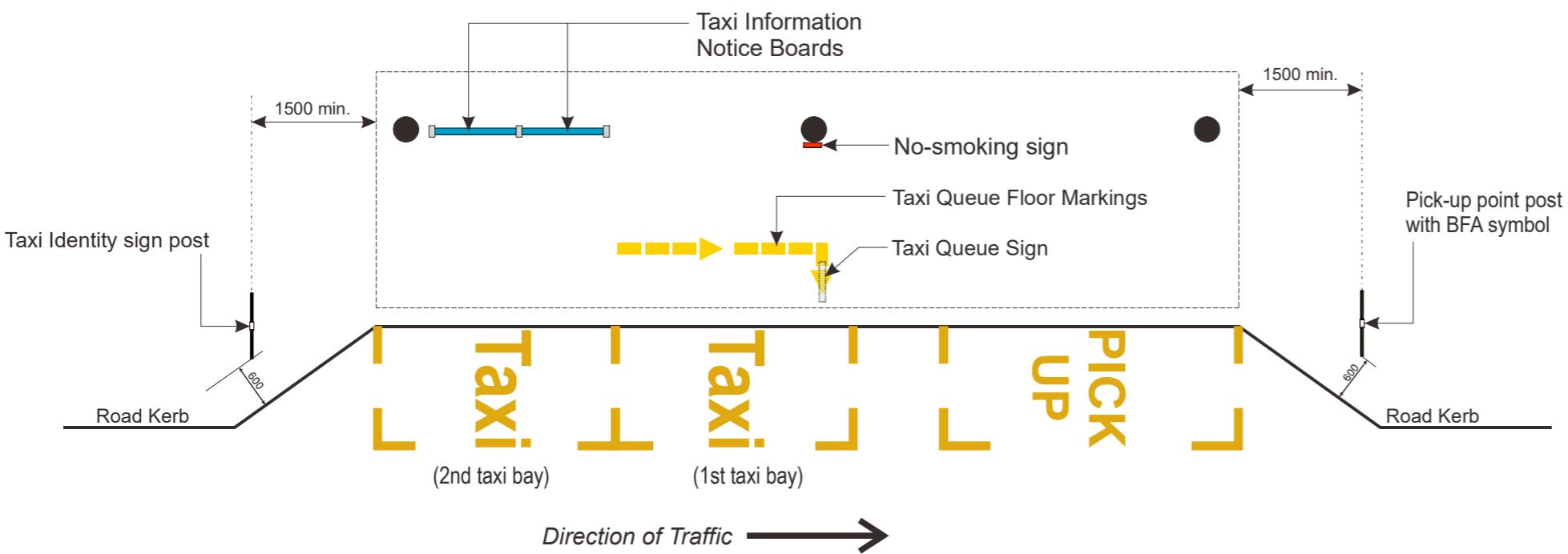
**Integrated Pick-up Point and Taxi Stand**

- Where a Pick-up Point is integrated with a Taxi Stand, the signs shall follow the relative location of the Pick-up Point bay and the Taxi Stand bay.
- The Taxi Identity Marker must always be around the 1st taxi bay.



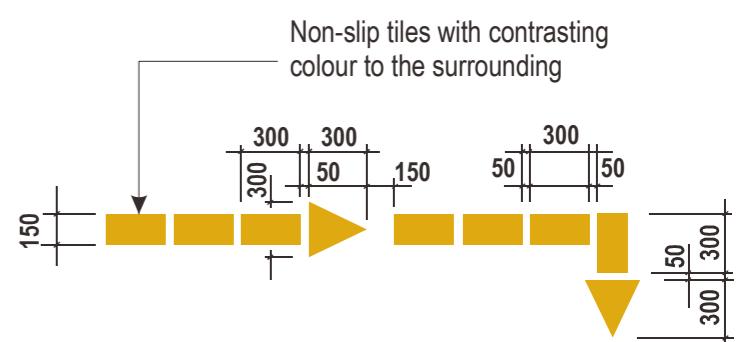
**SKETCH PLAN OF PICK-UP/DROP-OFF POINT**

NOTE: This schematic sketch plan is intended to indicatively show the provision of signage; it may not be a true representation of a pickup point design.



**SKETCH PLAN OF INTEGRATED PICK-UP POINT AND TAXI STAND**

NOTE: This schematic sketch plan is intended to indicatively show the provision of signage; it may not be a true representation of a taxi stand/pick-up point design.



**DIMENSIONS FOR TAXI QUEUE FLOOR MARKINGS SIGN**  
(not to scale)

**Reference Manual:**  
**Passenger Pick-up/Drop-off Signs**

**Passenger Pick-up/Drop-off Identity Sign**

- Sign Code : IS4(PHP)
- Sign Code : HP5

This sign is displayed to identify the Pick-up/Drop-off Point facility with Barrier Free Accessibility (BFA).

It carries:

- the Drop-off pictogram sign plate
- the Symbol for the BFA sign plate

**Sign Code : IS4(PHP)**

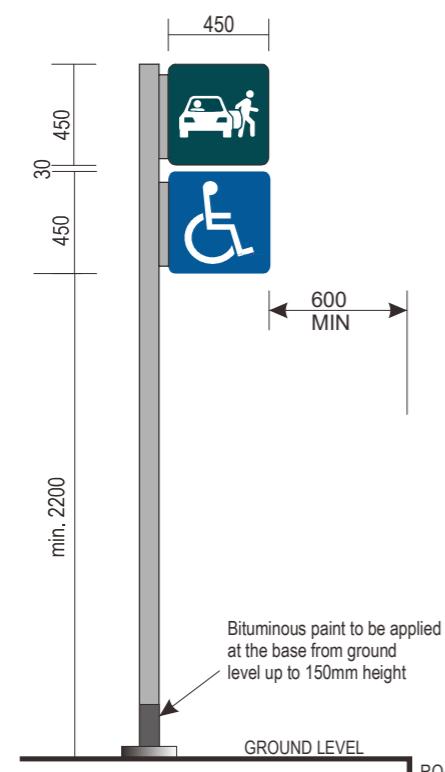
For private vehicles ferrying persons with or without disabilities.

**Sign Code : HP5**

In unique cases, where the Pick-up/Drop-off Point facility is dedicated only for use by the disabled, only the sign plate with BFA-Symbol is applied.

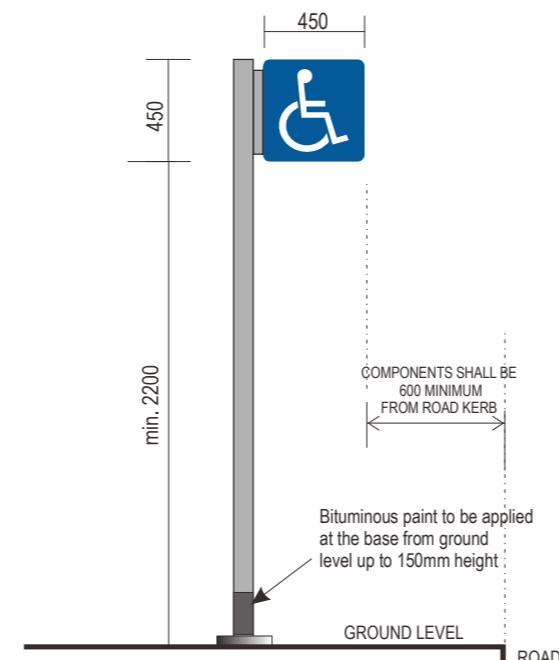
**Graphics**

See illustration.



**PICK-UP/DROP-OFF  
SIGN POLE**

SIGN CODE : IS4(PHP)

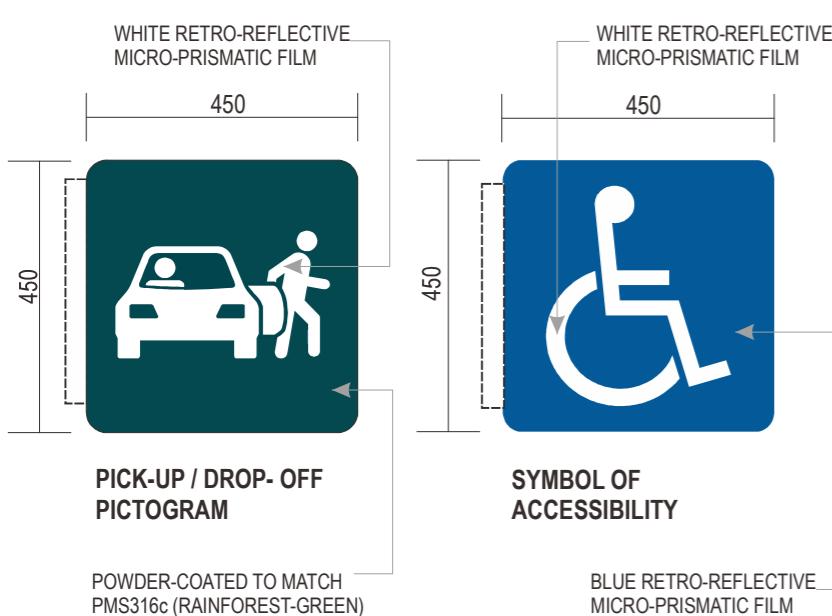


**PICK-UP/DROP-OFF**

**SIGN POLE**

(Note: Dedicated only for Handicapped pickup/drop-off)

SIGN CODE : HP5



**SIGN GRAPHICS**

Dimensions refer to graphics display size.

**GENERAL REQUIREMENTS:-**

- SUPPORT POST :75mm x 75mm x 3mm SHS WITH 160mm x 165mm x 10mm BASE PLATE: POWDER COATED HOT-DIPPED GALVANISED STEEL .
- STAINLESS STEEL (GRADE 316) BASE COVER PLATE WHERE REQUIRED TO CONCEAL THE BASE-PLATE; SECURED BY RECESSED STAINLESS STEEL HEX-PROFILE SCREWS.
- POWDER-COATED 2MM SIGN PLATES; ROUNDED AT ALL CORNERS (RADIUS=20mm); FIXED WITH POWDER-COATED HEAVY-DUTY CAST ALUMINIUM BRACKETS.
- SUPPORT POST AND ALUMINIUM BRACKETS IN GRAY: RAL7012
- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; ALL SIGNAGE FIXING MATERIAL SHALL BE IN STAINLESS STEEL
- FIXING WITH SCREWS & BOLTS SHALL BE USED WITH BLIND RIVET NUTS. SELF-TAPING ONTO STRUCTURE IS NOT ACCEPTABLE.
- GRAPHICS SHALL BE REPEATED ON BOTH SIDES OF THE SIGN PLATES.
- SIGN PLATES & GRAPHICS: THE DIMENSIONS ILLUSTRATED HERE DEPICTS THE DISPLAY SIZE. THE FIXING SHALL BE KEPT CLEAR OF THE DISPLAY SIZE.
- GRAPHICS ON SIGN PLATES: RETRO-REFLECTIVE MICRO-PRISMATIC FILM (ASTM TYPE IX) ON POWDER-COATED ALUMINIUM;
- A REGISTERED PROFESSIONAL CIVIL ENGINEER SHALL BE ENGAGED FOR DESIGN AND ENDORSEMENT.
- THE REQUIREMENT FOR LIGHTNING PROTECTION AND ELECTRO-POTENTIAL BONDING/EARTHING SHALL COMPLY WITH CURRENT REGULATIONS, AND SHALL BE VERIFIED BY THE RELEVANT REGISTERED PROFESSIONALS.

Taxi Mode Logo is located towards the side of the road-kerb

# Queue Here for Taxi



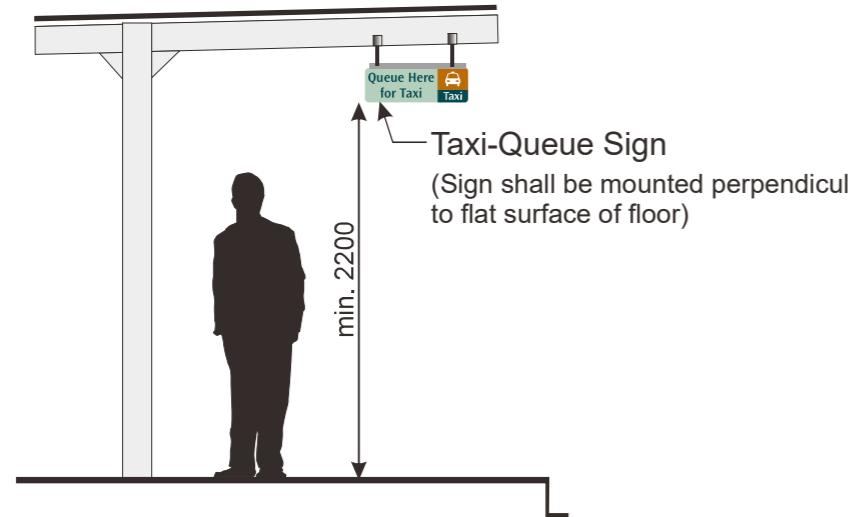
Taxi

Taxi Transport Mode Logo

Text Message

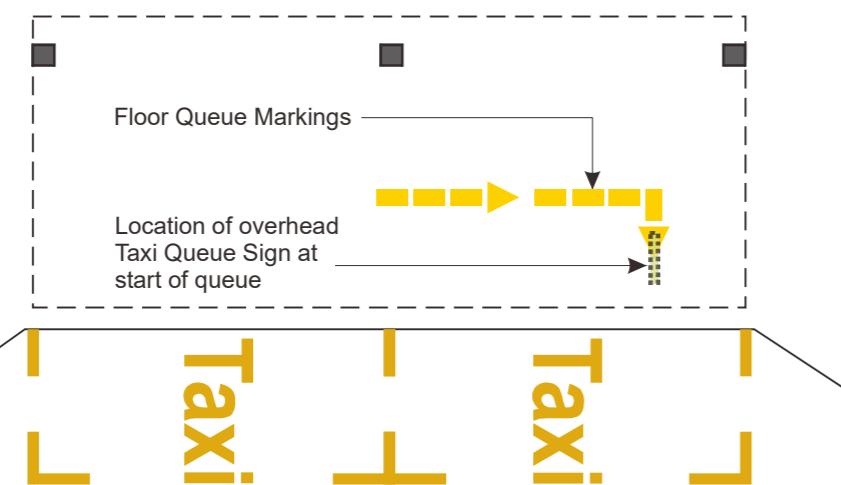
## TAXI QUEUE HERE SIGN

**Size: 600 x 200**



## SKETCH ELEVATIONS

Cross Section of Shelter



## SKETCH PLAN OF TAXI QUEUE HERE SIGN

NOTE: This schematic sketch plan is intended to indicatively show the provision of signage; it may not be a true representation of a taxi stand design.

**Reference Manual:**  
**Taxi Signs**

**Taxi Queue Here Sign**  
Sign code: IS11

This sign marks the head of the commuter's queue for taxis. It should be in full line-of-sight for commuters to be able to determine the start of the queue.

### Location and Application

- This sign is located at the head of the queue, coinciding with the floor queue arrow (at the 1st taxi lot); it is mounted perpendicular to pedestrian traffic.
- Height clearance is 2200mm from the finished floor level.

### Materials and Finishes

- See Annotation & Notes

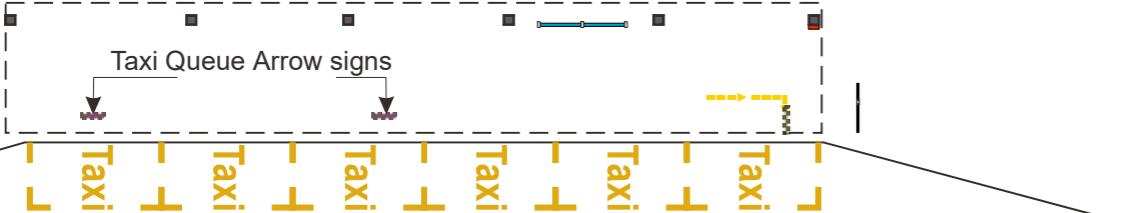
### Graphics

- Graphics shall be on both sides of the sign plate
- NOTE: Only circumstances with double-sided graphics results in the queue becoming ambiguous, then graphics shall be applied on one side only (facing the designated queue).

- Main background: colour in 'pale-green'- PMS558c
- Main text: Ocean Sans MM 512/475 or Ocean Sans Standard Semi-bold at 218pt; colour in 'rainforest-green'-PMS316c
- Taxi Logo: Top background in 'khaki'-PMS153c, taxi-head pictogram in white.
- Taxi Logo: Bottom background in 'rainforest-green'-PMS316c; text in white; typeface is 'LTA-identity'.



**TAXI QUEUE ARROW SIGN**  
Size: 600 x 200



**SKETCH PLAN OF TAXI QUEUE ARROW SIGN**

#### GENERAL REQUIREMENTS:-

- SIGN PLATE: 2mm THK POWDER-COATED ALUMINIUM WITH UV-CURED DIGITALLY PRINTED GRAPHICS WITH MATT OVERLAMINATE; ALL CORNERS ROUNDED TO 15mm RADIUS.
- GRAPHICS SHALL BE REPEATED ON BOTH SIDES OF THE SIGN PLATE (UNLESS STATED OTHERWISE).
- GRAPHICS SHALL COMPLY WITH THE AUTHORITY'S TRANSIT SIGNAGE GUIDELINES.
- FIXING: CEILING-MOUNTED WITH POWDER-COATED GRAY (RAL-7012) ALUMINIUM BRACKET WITH RIGID HANGERS.
- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; ALL SIGNAGE FIXING MATERIAL SHALL BE IN STAINLESS STEEL
- FIXING WITH SCREWS & BOLTS SHALL BE USED WITH BLIND RIVET NUTS. SELF-TAPING ONTO STRUCTURE IS NOT ACCEPTABLE.
- SIGN PLATES & GRAPHICS: THE DIMENSIONS ILLUSTRATED HERE DEPICTS THE DISPLAY SIZE. THE FIXING SHALL BE KEPT CLEAR OF THE DISPLAY SIZE.
- A REGISTERED PROFESSIONAL CIVIL ENGINEER SHALL BE ENGAGED FOR DESIGN AND ENDORSEMENT.

**Reference Manual:**  
**Taxi Signs**

**Taxi Queue Arrow Sign**  
**Sign code: IS11a**

This sign application is contextual, applied in the following situations:

- Where the taxi shelter is long (more than 3 taxi lots);
- Where there is a potential long queue and confusion over the start of the queue;
- At existing taxi stands that have queue problems.

#### Location and Application

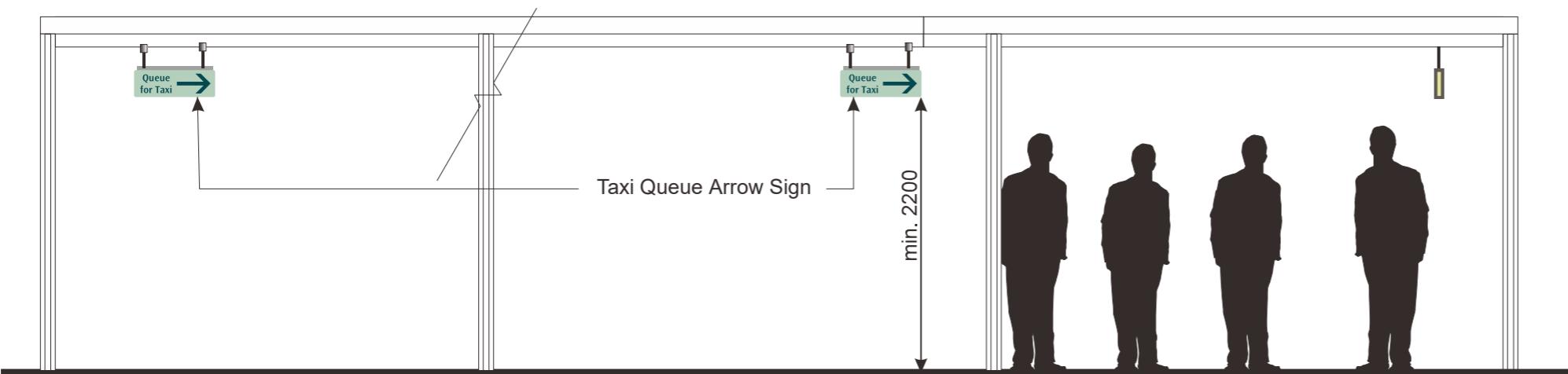
- This sign is located parallel to the queue; pointing to in the direction of the queue.

#### Materials and Finishes

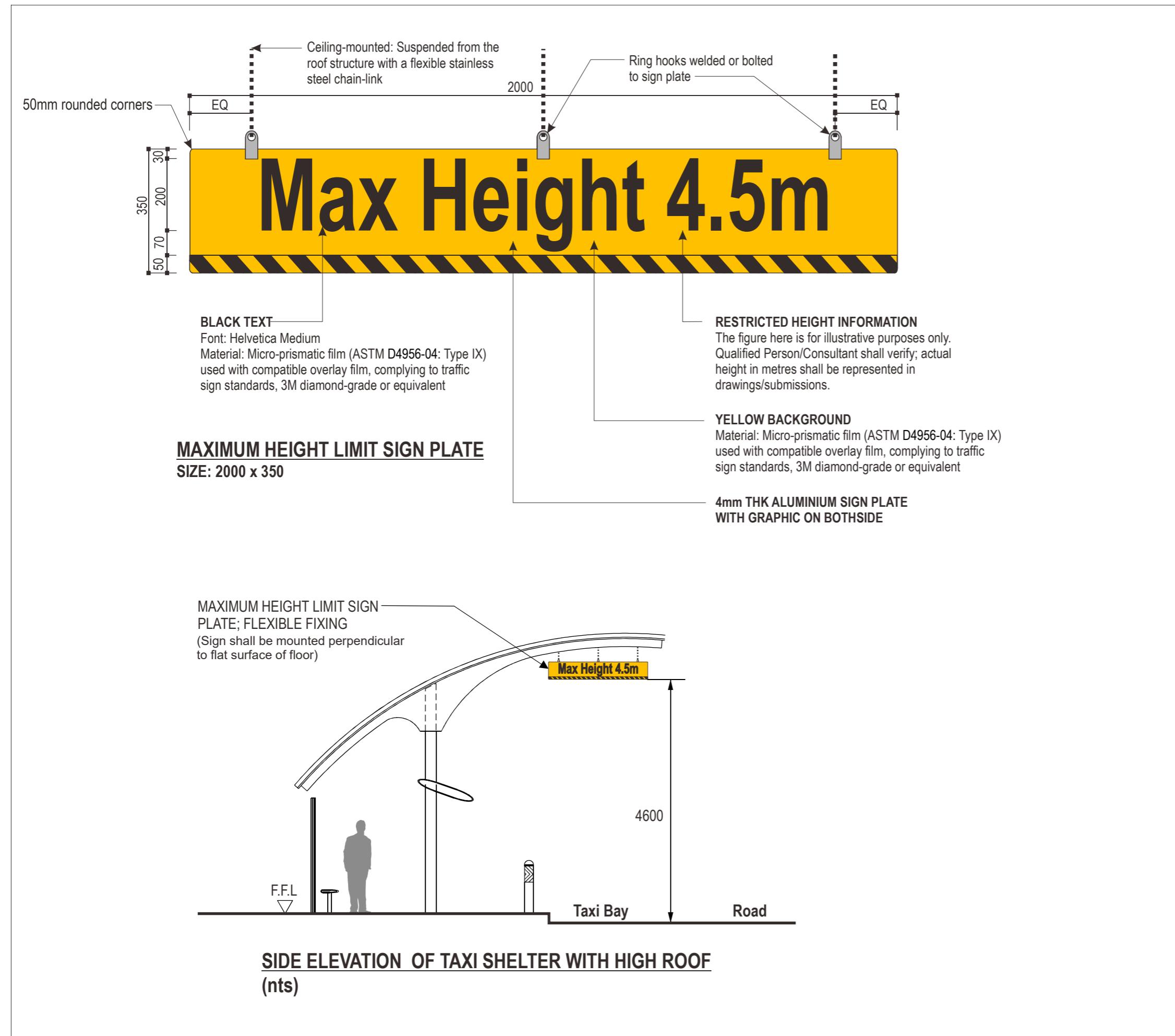
- See Annotation & Notes

#### Graphics

- Graphics shall be on both sides of the sign plate
- Main background: colour in 'pale-green'- PMS558c
- Main text & Arrow: Ocean Sans Standard Semi-bold at 218pt; colour in 'rainforest-green'-PMS316c



**SKETCH ELEVATION**



## **Reference Manual: Taxi Signs**

## **Shelter Height Limit Sign Sign code: SHL**

This sign is displayed as a mandatory instruction on the allowable height clearance of the taxi shelter roof over the taxi bay.

## Location and Application

This sign is suspended from the edge of the roof structure, facing on-coming traffic.

## Graphics

- See illustration.
  - The sign is finished on both sides with the similar artwork/text.

## Mounting

- Fixing detail to be proposed by the Designer/Contractor to suit shelter roof detail.
  - Detailing, material, specifications and construction shall take into consideration durability of the fixing against the wear and tear caused by the swaying of the hung sign plate.
  - Robust design with safety factor to be considered in the event of vehicles knocking into the sign.

#### **GENERAL REQUIREMENTS:-**

- ALL COMPONENTS & MATERIALS SHALL BE DURABLE & CORROSION-RESISTANT; ALL SIGNAGE FIXING MATERIAL SHALL BE IN STAINLESS STEEL
  - A REGISTERED PROFESSIONAL CIVIL ENGINEER SHALL BE ENGAGED FOR DESIGN AND ENDORSEMENT.

DIRECTION OF ARROW &  
DISTANCE IN METRES  
TO BE SPECIFIED ACCORDINGLY



#### SPECIFICATIONS

**SIGN PLATE:** 2mm thk Alum plate; graphics of retro-reflective film

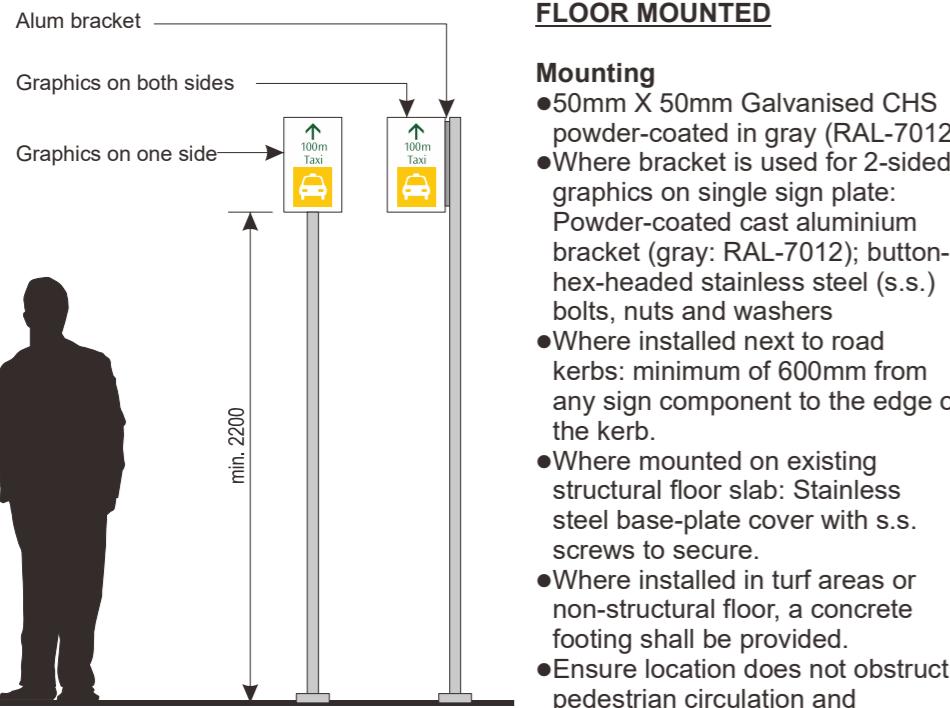
- Arrow and Text in **GREEN** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX); Text Typeface in Ocean Sans MM or Ocean Sans Standard
- Background in **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

#### Taxi Mode Logo

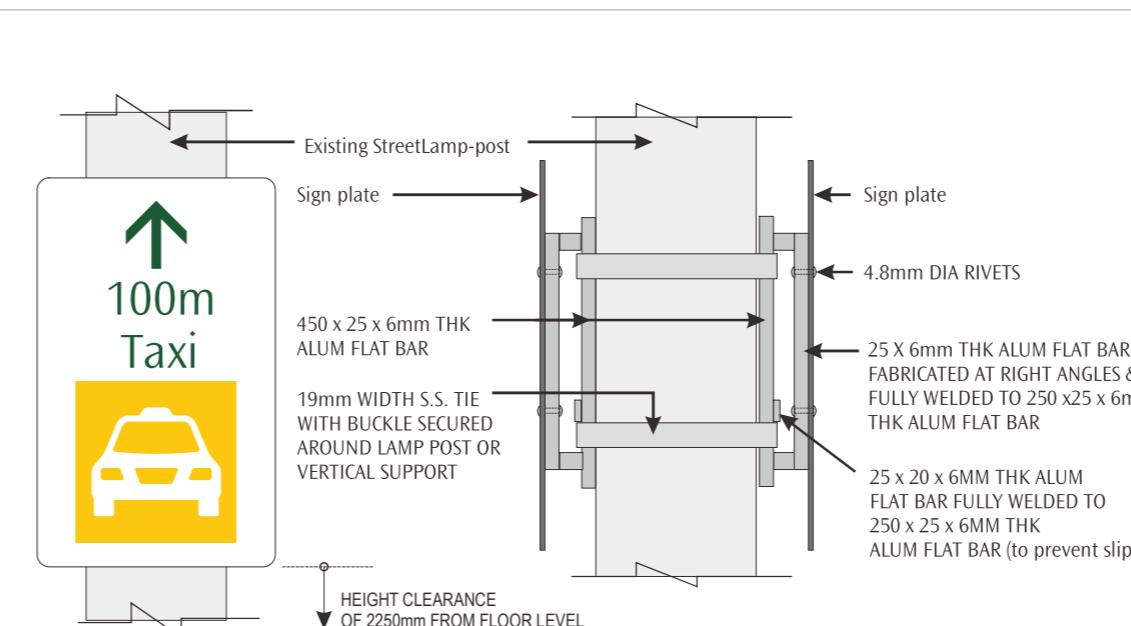
- Background (square enclosure) in **YELLOW** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)
- Taxi pictogram (taxi front) in **WHITE** micro-prismatic retro-reflective & compatible overlay film (ASTM Type IX)

#### TAXI STREETMARKER GRAPHICS

SIZE: 425mm X 260mm



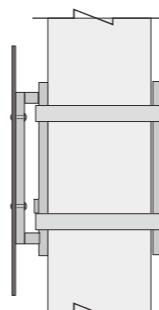
#### TAXI STREET-MARKER - FLOOR MOUNTED ON POLE/POST



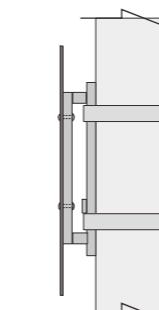
#### TAXI STREET-MARKER SIGN CLAMPING DETAILS

(the preferred mounting)

(Note: Details derived from LTA Standard Road Elements details)



**DOUBLE PLATE**



**SINGLE PLATE**



#### VARIATIONS OF DIRECTIONAL ARROWS

#### Reference Manual: Taxi Signs

##### Taxi Street-marker sign

This roadside sign provides direction and approximate distance to taxi stands/stops.

To seek advice from LTA's division in charge of Taxi Services, for implementation.

##### Location and Application

This sign is applicable mostly in the city, where it is mandatory for taxis to stop only at designated taxi-stands/stops. Installed around strategic locations, usually at street junctions to direct commuters to the nearest taxi stand/stops that may be located off major roads.

##### Graphics

- See illustration

##### Sign Plate Material and Construction

- The preferred mounting: Clamped onto existing street lamp-post with proprietary stainless steel buckle tie system.
- Floor-mounted on pole/post is applied only as a last resort, where street lamp-post is absent.
- The detailing and fixing shall be endorsed by a registered Professional Engineer.
- A small digitally printed vinyl sticker with asset identification for maintenance purposes, may be required (pasted behind sign plate).