

## Digital colonialism: US empire and the New Imperialism in the Global South

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### ABSTRACT:

This paper proposes a theoretical and conceptual framework explaining how the United States is reinventing colonialism in the Global South through the domination of digital technology. Drawing on South Africa as a case example, it argues that US multinationals exercise imperial control at the architecture level of the digital ecosystem: software, hardware, and network connectivity. This gives rise to five related forms of domination. First, the monopoly power of multinational corporations is used for resource extraction through rent and surveillance, constituting a new form of *economic domination*. Second, by controlling the digital ecosystem, Big Tech corporations control computer-mediated experiences, giving them direct power over political, economic, and cultural domains of life – a new form of *imperial control*. Third, the centerpiece of surveillance capitalism, Big Data, violates the sanctity of privacy and concentrates economic power into the hands of US corporations – a system of *global surveillance capitalism*. Fourth, as a feature of surveillance capitalism, Global North intelligence agencies partner with their own corporations to conduct mass and targeted surveillance in the Global South. This intensifies *imperial state surveillance*. And fifth, US elites have persuaded most people that society must proceed according to its own ruling class conceptions of the digital world, setting the foundation for *tech hegemony*.

These five features demonstrate that digital colonialism is both structural and conceptual, and the international community needs to create a fundamentally different tech ecosystem that decentralizes technology by placing control directly into the hands of the people. For this task, *People's Technology for People's Power* – combined with education, grassroots movements, and creative legislation – provides practical solutions to counter the rapidly advancing frontier of digital empire.

### CONTENTS

#### Introduction

#### I. The US Technology Ecosystem: A Colonial Force

*Feature #1: Economic Domination – Corporate Colonization and Monopoly Power*

*Feature #2: Imperial Control through Architectural Design*

*Feature #3: Global Surveillance Capitalism*

*Feature #4: Imperial State Surveillance*

#### II. People's Technology for People's Power: Digital Freedom and African Technology

*Free Software*

*Internet Decentralization*

*Feature #5: US Tech Hegemony – Ideological Domination*

#### III. Conclusion

## Introduction

In March 2015, former President Jacob Zuma announced Operation Phakisa in Education (OPE), a model for fast-tracking digital technology to all 26,000 public schools. The plan was fleshed out during a two-week scoping lab organized by the World Bank, followed by a four-week lab facilitated by Deloitte with 120 participants from government, corporations, unions, schools, and NGOs. Lab participants were gagged by non-disclosure agreements, and very few details have been disclosed. Two years later, the African National Congress (ANC) released a report declaring that OPE will move forward and “paperless classrooms” will go national.<sup>1</sup>

If successful, the poor black majority will gain access to laptops, desktops, or tablets for the first time, bringing them beyond the world of cheap mobile phones. On the surface, the project appears a step forward towards equity in a changing world. Who wouldn’t want computers for poor black students? Yet the project is slated to plant US tech products inside the classroom, and it intends to incorporate Big Data surveillance across the entire education system.<sup>2</sup> No public debate has transpired.

The secretive initiative marks a critical moment in history: many countries in the Global South are on the verge of extending computer devices and Internet connectivity to the poor majority. How will the Global South be impacted by the spread of digital technology? More importantly, should the Global South adopt the products and models of US tech giants, or should they think differently and pursue other options? Can they shape their own digital destiny?

This paper argues that an insidious new phenomenon, digital colonialism, casts a shadow on the Global South.<sup>3</sup> Digital colonialism is a structural form of domination exercised through the centralized ownership and control of the three core pillars of the digital ecosystem: software, hardware, and network connectivity. As we will see, control of these pillars vests the United States with immense political, economic, and social power. As such, GAFAM (Google/Alphabet, Amazon, Facebook, Apple, and Microsoft) and other corporate giants – as well as state intelligence agencies like the National Security Agency (NSA) – are the New Imperialists in the international community. Assimilation into the tech products, models, and ideologies of foreign powers – led by the United States – constitutes a 21<sup>st</sup> century form of colonization.

The present structure of the tech ecosystem is not written in the stars. There are alternative technologies, models, and ideologies for constructing a digital society aligned with human rights, democracy, and socioeconomic justice. Decentralized ownership and control of software, hardware, and the Internet are necessary prerequisites in this endeavor. Activists, technologists, and intellectuals in the global Free Software community have been at the forefront of this movement, and they have developed some of the alternative technologies that can be used today.

This paper proposes a theoretical and conceptual framework for assessing digital colonialism, drawing on South Africa as a case example. In doing so, it makes three contributions to scholarship: (1) it theorizes digital colonialism as rooted in control over the digital ecosystem, (2) it provides a conceptual framework for digital domination in the Global South, and (3) it recommends practical alternatives that societies can pursue.<sup>4</sup>

Section I of this paper briefly outlines the social context in South Africa. It then highlights similarities with classic colonialism to demonstrate how imposition of the Northern digital ecosystem constitutes digital colonialism. It outlines how the United States exercises *economic domination* through corporate colonization, imposes *imperial control* through architectural domination, casts the shadow of *global surveillance capitalism* over the world, and is expanding *imperial state surveillance*.

Section II proposes a theory of a freedom-respecting digital ecosystem – *People’s Technology for People’s Power*, or *People’s Technology* for short – as a necessary antidote to digital capitalism. It discusses different models of infrastructural ownership and control over software, hardware, and the Internet. By contrasting the present ecosystem to People’s Technology, it details how the United States

consolidates *tech hegemony* through ruling class conceptions of technological progress – a doctrine of Manifest Destiny for the digital age. The paper concludes that digital colonialism threatens the Global South, and recommends solutions consistent with human rights, liberty, and equality.

## I. The US Technology Ecosystem: A Colonial Force

More than two decades into formal democracy, South Africa is struggling to overcome its apartheid past. Economic inequality has increased, and the country ranks among the most unequal in the world. Racial disparities are high with respect to income, wealth, employment, and education, while residential segregation has persisted. The African National Congress (ANC) has delivered some modest services to the poor – including millions of cheap RDP houses, access to electricity, and small social welfare grants – yet poverty remains rampant. About 55% of the population falls under the upper bound poverty line of less than \$3 per day.<sup>5</sup> Sixty-three percent of Africans/blacks fall below the poverty line, compared to just under 1% of whites.<sup>6</sup> Given the outcomes of the neoliberal development path favored by the ANC and the leading opposition party, the Democratic Alliance, some scholars are beginning to label South Africa a “neo-apartheid” rather than a “post-apartheid” society.

In the meantime, digital technology is spreading fast across the world, causing disruption everywhere it is deployed. With technological integration in sight, many countries of the Global South are rushing to construct policies for 21<sup>st</sup> century life. South Africa is no exception: in anticipation of its own digital transformation, the ANC recently proposed a new framework for the digital era.<sup>7</sup>

Despite recent attention to new technologies, members of government, NGOs, business classes, and intellectuals have provided little critique of what paths are available at the architectural level. Instead, they have been aiming to “catch up” to the North by seeking to place mainstream digital tech into every corner of society, while training South Africans in “digital literacy” for assimilation into US products. The published record on digital tech in SA fails to critique Big Tech multinationals (e.g. GAFAM, Uber, and Netflix) and their models for the digital society: Big Data, artificial intelligence, and machine learning; centralized cloud services; the gig economy; the rise of CCTV surveillance; as well as industry-specific trends, such as predictive analytics in private security, policing, education, finance, and employment.

There is no reason to assume Northern technology will benefit the Global South. Questions such as, “are cloud centers built by Amazon, Microsoft, and Google good for the country?” or “which technologies best promote privacy rights, transparency, collaboration, and local development?” are entirely absent from public discourse.

The following sections will attempt to answer these types of questions. Each one addresses the features of digital colonialism identified in the Introduction. We begin with economic power.

### ***Feature #1: Economic Domination – Corporate Colonization and Monopoly Power***

Under colonialism, Europeans dispossessed the natives of their land, settled their territories, put them to work as slaves and servants, instituted horrific acts of violence, and perpetuated dependency and plunder through strategic underdevelopment. Corporations played a pivotal role through the “pathological pursuit of profit and power”.<sup>8</sup> In 1602, the Dutch East India Company became the first modern global corporation. Fifty years later, they initiated European conquest in Southern Africa with the establishment of the Cape Colony.

Over the next two centuries, whites seized large swaths of land as colonists expanded into the interior. After the discovery of diamonds and gold, the British and the Afrikaners consolidated the

remaining majority of land and further subjugated the African population under racist regimes of labor exploitation. In no time flat, a handful of corporations came to dominate large parts of the economy.<sup>9</sup>

Today, a new form of corporate colonization is taking place. Instead of the conquest of land, Big Tech corporations are colonizing digital technology. The following functions are all dominated by a handful of US multinationals: search engines (Google); web browsers (Google Chrome); smartphone and tablet operating systems (Google Android, Apple iOS); desktop and laptop operating systems (Microsoft Windows); office software (Microsoft Office, Google Docs); cloud infrastructure and services (Amazon, Microsoft, Google, IBM); social networking platforms (Facebook, Twitter); transportation (Uber, Lyft); business networking (Microsoft LinkedIn); streaming video (Google YouTube, Netflix, Hulu); and online advertising (Google, Facebook) – among others. GAFAM now comprise the five wealthiest corporations in the world, with a combined market cap exceeding \$3 trillion.<sup>10</sup> If South Africans integrate Big Tech products into their society, the United States will obtain enormous power over their economy and create technological dependencies that will lead to perpetual resource extraction.

As an empirical matter, this point has been understudied. Nevertheless, early research and anecdotes suggest the economic impact of Big Tech intermediaries is detrimental to local African industries. Murphy, Carmody, and Surborg studied the role of ICTs among small, medium, and micro-sized enterprises (SMMEs) in South Africa's and Tanzania's wood and tourism industries. They found that ICTs introduced the dominance of information intermediaries. Increased use of ICTs also led to greater worker surveillance in some instances. They concluded that ICT integration is, on balance, benefiting foreign-owned businesses and corporations.<sup>11</sup>

Similar conclusions can be derived from press accounts of the transportation industry. Since Uber began operating in Johannesburg in 2013, there have been labor strikes and violent clashes in the "South African taxi wars". Several e-hailing taxi murders have been carried out by metered taxi drivers, who have warned that Uber will "burn" if it remains in South Africa. At the same time, many Uber drivers endure onerous working conditions for low pay.<sup>12</sup>

Uber has had devastating effects in Africa and beyond.<sup>13</sup> The company takes around 25% commission for each trip, in addition to hidden costs,<sup>14</sup> leading to an outflow of revenue from the local economy to foreign coffers. Moreover, they are able to undercut local markets by offering artificially low prices: Uber can operate at a loss – to the tune of billions – thanks to funding from Wall Street and other wealthy investors.<sup>15</sup> With the backing of corporate finance, it leverages predatory subsidies, network effects, Big Data analytics, and the deregulatory effects of its position as an "intermediary" to stamp out competition and colonize the market. Within just two years, Uber sported a net worth of R1.65 billion (~\$125 million) inside SA.<sup>16</sup>

Similar problems have emerged in the media. In April 2017, the online news outlet *GroundUp* dropped Google Ads from its website. *GroundUp*'s Nathan Geffen explains the Google advertising model is "broken" for publishers who "have to put up with poor quality, misleading adverts in exchange for small change." "The problem," Geffen says, "is that nearly all the power in the online advertising relationship lies with Google." The ad giant also serves up censorship threats: in one example, Google issued a warning to *GroundUp* for publishing a picture containing a painted bare breast as part of a protest action.<sup>17</sup>

In November 2017, *Financial Mail*'s Anton Harber wrote a feature story deeming Google and Facebook "the biggest threat to South African news media".<sup>18</sup> Google takes 70% of local online advertising, while social media – led by Facebook – takes another 12%. The major SA media groups are left with just 8% of the pie. The Google and Facebook "nemesis" are an expanding duopoly: they take 77% of online advertising spend in the US and captured virtually all the ad growth in 2016.<sup>19</sup> If

this continues, Harber exclaims, “the big two could have a devastating effect on the media’s role in defining democracy”.<sup>20</sup>

These early case examples – the thin integration of ICTs into the wood and tourism industries in South Africa and Tanzania, Uber colonization of taxi markets, and the rising dominance of Google and Facebook in South African media – provide clear instances of digital colonialism whereby foreign corporations undermine local development, dominate the market, and extract revenue from the Global South. As we see next, this power is obtained primarily through the *structural* domination of digital architecture, which leads to more general forms of *imperial control*.

### ***Feature #2: Imperial Control through Architectural Design***

Colonial conquest typically entails dispossession of valuable resources from the native peoples and the ownership and control of critical infrastructure by colonial powers. In South Africa, shortly after diamonds and gold were discovered in Kimberley and the Witwatersrand, a handful of mining magnates seized the most valuable land. The Oppenheimer family dynasty controlled almost all the country’s diamonds, half the gold and platinum, and a quarter of the coal. With their accumulated riches, they obtained critical stakes in many other industries, including banking, steel, auto, electronics, and agriculture.<sup>21</sup>

In many parts of the Global South, critical infrastructure such as railways were designed by colonial powers not to benefit the indigenous population, but to service the mother country. In the arrangement that emerged through European colonialism, raw materials were extracted by exploited local labor and shipped back to the empire. In some cases, colonial forces would import the cheap, machine-made industrial products to the villages, undermining local artisans and the capacity to build competitor industries. In Africa and elsewhere, railroads were built from the country interior straight to the ports and military stations, with little “spread effect” to connect up the indigenous people. The architectural design of the production system was not engineered to benefit the local inhabitants, but to “serve immediate European needs”.<sup>22</sup>

Under digital colonialism, foreign powers, led by the United States, are planting infrastructure in the Global South engineered for its own needs, enabling economic and cultural domination while imposing privatized forms of governance. To accomplish this task, major corporations design digital technology to ensure their own dominance over critical functions in the tech ecosystem. This allows them to accumulate profits from revenues derived from rent (in the form of intellectual property or access to infrastructure) and surveillance (in the form of Big Data). It also empowers them to exercise control over the flow of information (such as the distribution of news and streaming services), social activities (like social networking and cultural exchange), and a plethora of other political, social, economic, and military functions mediated by their technologies.

The control of code is foundational to digital domination. In *Code: And Other Laws of Cyberspace*, Lawrence Lessig (1999/2006) famously argued that computer code shapes the rules, norms, and behaviors of computer-mediated experiences in ways similar to architecture in physical space (e.g. imperial railways designed for colonization).<sup>23</sup> As a result, “code is law” in the sense that it has the power to usurp legal, institutional, and social norms impacting the political, economic, and cultural domains of society. This critical insight has been applied in fields like copyright, free speech regulation, Internet governance, blockchain, privacy, and even torts. What has been missed, however, is how US dominance of code – and other forms of digital architecture – usurps sovereignty in foreign countries. The power of the United States over code and other digital infrastructure constitutes a new form of imperialism.

Digital forms of power are linked together through the three core pillars of the digital ecosystem: software, hardware, and network connectivity.<sup>24</sup> Software is the set of instructions that define and determine what your computer can do. Hardware is the physical equipment used for computer experiences. The network is the set of protocols and standards computers use to talk to each other, and the connections they make. Domination over these three elements – software, hardware, and networks – provides a great source of power over people. Let us consider each in turn.

Software is the coded logic that constrains and enables particular user experiences. For example, software determines rules and policies such as whether or not users can post a message anonymously at a website, or whether or not users can make a copy of a copyright-restricted file like an e-book. The rules that a programmer codes into the software largely determines technological freedoms and shapes users' experiences using their devices. Thus, software exerts a powerful influence on the behavior, policies, and freedoms of people using digital technology.

*Control over software* is a source of digital domination primarily exercised through software licenses and hardware ownership. Free Software licenses allow people to use, study, modify, and share software as they see fit.<sup>25</sup> By contrast, non-free software licenses grant a software designer control over users by precluding the ability to exercise those freedoms. With proprietary software, the human-readable source code is closed off to the public, and owners usually restrict the ability to use the software without paying. In the case of Microsoft Windows, for example, the public must pay for the program in order to use it, they cannot read the source code to understand how it works, they cannot change its behavior by changing the code, and they cannot share a copy with others. Thus with proprietary licensing, Microsoft maintains absolute control over how the software works. The same goes for other proprietary apps, like Google Play or Adobe Photoshop.<sup>26</sup> By design, non-free software provides the owner power over the user experience. It is authoritarian software.

*Control over hardware* is a second source of digital domination. This can take at least three forms: software run on third-party servers, centralized ownership of hardware, or hardware designed to prevent users from changing the software. Let us consider each of these in turn.

In the first instance, software is executed on someone else's computer. As a result, users are dispossessed of their ability to control it. This is typically accomplished through Software as a Service (SaaS) in the cloud. For example, when you visit the Facebook website, the interface you are provided executes on third party hardware (i.e. on Facebook's cloud servers). Because users cannot change the code running on Facebook's servers, they cannot get rid of the "like" button or change the Facebook experience. "There is no cloud," the saying goes, "just someone else's computer." Corporations and other third parties design cloud services for remote control over the user experience. This gives them immense power over individuals, groups, and society.<sup>27</sup>

In the second instance, people become dispossessed of hardware ownership itself. With the rise of cloud computing, it is possible that hardware manufacturers will soon only offer low-powered, low-memory devices (similar to the terminals of the 1960s and 1970s) and computer processing and data storage will be primarily conducted in centralized clouds. With end-users dispossessed of processing power and storage, software and data would be under the absolute control of the owners and operators of clouds.<sup>28</sup>

In the third instance, hardware is manufactured with locks that prevent users from changing the software on the devices. By locking down devices to a pre-determined set of software choices, the hardware manufacturer determines which software is allowed to run when you turn on your device.<sup>29</sup> Thus, hardware restrictions can prevent the public from controlling their devices, granting device manufacturers them power over users.

*Control over network connectivity* is a third source of digital domination. Net neutrality regulation proposes that Internet traffic should be "neutral" so that Internet Service Providers (ISPs)

treat content flowing through their cables, cellular towers, and satellites equally. According to this philosophy, those who own the pipes are “common carriers” and should almost never be allowed to manipulate the data that flows through them.<sup>30</sup> This constrains the ability of wealthy media providers to pay for faster content delivery speeds than less wealthy providers (such as grassroots organizations, small businesses, and common people). More importantly, by treating traffic equally, net neutrality prevents network discrimination against various forms of traffic critical to civil rights and liberties. For example, the Tor browser facilitates anonymous Internet communications, but the use of the Tor network can be detected by Internet Service Providers and throttled (i.e. slowed to a crawl).<sup>31</sup> Net neutrality prevents this form of discrimination and protects the end user’s freedom to utilize the Internet as they wish, without third party favoritism, blocking, or throttling.

Each of the three pillars of the digital ecosystem – software, hardware, and network – constitute a source of power and control. To illustrate the point, let us consider some concrete examples related to social justice in the Global South.

The copyright industry is threatened by the mass sharing of paywalled publications over the Internet (what they derisively label “piracy”). Given that hard drive capacity and Internet speeds will rapidly increase over time, the capacity to share vast libraries of music, movies, books, and other media is steadily increasing. What will be done when each person has a 40 terabyte hard drive and can trade the entire collection of popular music from the last century within an hour? Advances in technology deepen the need for architectural control to police the copyright system.

One way to stop file sharing is to control software. The industry built Digital Rights Management (DRM) software, for example, to prevent copyright-restricted publications from playing on a user’s computer unless the user pays to access it first. This works well with proprietary software because people cannot remove the DRM. However, if the DRM software is Free Software – which allows people the freedom to use, study, modify, and share the software – people can remove the DRM code that locks the content. Thus, industry is bolstered by proprietary software as a means to enforce copyright.

A second way to prevent sharing is to take control of the hardware. If, for example, people stop running software on their own devices – and instead run their computer experiences through centralized cloud servers – then cloud providers can determine their “access” to copyrighted data. In this scenario, users cannot copy and trade media over the Internet because the data “streams” to their device from a content owner’s platform (e.g. Netflix or Spotify) which provides media content through their servers. Thus, the widespread distribution of storage capacity and broadband Internet threatens the copyright monopoly.<sup>32</sup>

A third way to prevent sharing media is to control the network. People may own and control their software and hardware, but if they can be spied on by an ISP or government, then they can be fined or arrested for copyright infringement, or have their Internet connection throttled or terminated. People might use privacy protection technologies to conceal their content sharing – such as the Tor network or Virtual Private Networks (VPNs) – but this can be thwarted by ISPs throttling Tor or VPNs. In this scenario, control of the network (ISP discrimination) is used to make anonymous content sharing impractical. Thus, public control of the network threatens copyright enforcement.

To bring this back to colonialism, US multinationals have designed digital architecture which, in one way or another, allows them to accumulate vast fortunes based on rent or data extraction. In the case of copyright, control over software, hardware, or the Internet is used to protect the copyright monopoly in the name of intellectual property rights. Given that the marginal cost of producing digital works is near-zero, prominent intellectuals have challenged copyright paywalls in the interest of socioeconomic justice and out of concern that draconian technologies are needed to enforce digital forms of copyright.<sup>33</sup> Free access to digital publications for all people on planet earth, irrespective of

their wealth, could improve education, culture, equality, democracy, and innovation. Western technology has been engineered to block free sharing, which impoverishes poor people's ability to obtain knowledge and culture and reduces communication between rich and poor.

Facebook's Free Basics service offers another case example of how Big Tech corporations expand empire in the Global South. Free Basics offers a stripped-down version of free Internet services to people with little or no disposable income. Facebook decides which content and websites the poor can access – while of course offering Facebook itself within the app. Free Basics is zero-rated by ISPs, meaning that data transfers inside the app are paid for by ISPs instead of their customers. The ISPs hope that the limited Internet experience will lead to paying customers who, having tasted a free sample, will purchase data for the full experience. Free Basics not only has Facebook playing Internet gatekeeper of the poor, it also violates net neutrality laws: zero-rated offerings place content providers on unequal footing. Several countries have terminated Free Basics, in part due to popular backlash.<sup>34</sup> However, Internet.org has put over 100 million users from over 60 countries – including South Africa – into the Facebook platform, which channels them towards the Facebook ecosystem.

Integrating platforms like Facebook outside the US does more than drain local advertising revenue: it undermines various forms of local governance. Seventy-five percent of web publisher's traffic now comes from Google (46%) and Facebook (29%).<sup>35</sup> Centralization of services into their hands provides them with centralized control over communications – by way of code. These two firms filter search results and news feeds with proprietary black box algorithms, granting them enormous power to shape who sees which news. Leftist outlets have published data suggesting that Google censors socialist views, while Facebook has been found to favor mainstream liberal media.<sup>36</sup>

Platforms also regulate freedom of speech and association.<sup>37</sup> If an online social network detects certain keywords and forms of speech, they can censor it, or ban the user. Moreover, they can prohibit the right to associate with others in the pursuit of social, political, economic, cultural, and religious ends. This has been carried out against Palestinians (e.g. with the removal of the page for the political party, Fatah), as well as the far-right.<sup>38</sup> As private overlords of critical information infrastructure, US multinationals have the power to regulate the press, speech, and association in foreign territories, as they see fit.

These examples demonstrate how structural domination of the tech ecosystem undermines local sovereignty through privatized forms of political, economic, and social governance. This helps the US perpetuate copyright paywalls, control information flows, spread their platform monopolies, supplant local autonomy, filter communications, and deepen dependency on the US. In turn, corporations increasingly profit from Big Data surveillance, an exploitative human rights transgression against the Global South. We discuss this element next.

### ***Feature #3: Global Surveillance Capitalism***

From an historical perspective, surveillance capitalism is nothing new. During the era of slavery, racial phenotypes were used by Europeans to identify fugitive slaves, while various surveillance tactics were used to police black bodies. In South Africa, colonists instituted pass laws and branded the skins of blacks and livestock to segregate the people and control black labor.

Surveillance capitalism has a variety of interpretations. In the mid-2000s criticisms of Internet surveillance began to mount, and by 2014, the term “surveillance capitalism” was coined by several prominent scholars in a special summer issue of *Monthly Review*. The authors focused on the state-corporate surveillance, commercial exploitation, and Internet governance. Other scholars have devoted attention to issues like data monetization and algorithmic discrimination.



Big Data is the central component of surveillance capitalism. Corporations and states are collecting, storing, and processing enormous centralized databases of information about the world's netizens. This enables them to infer traits about people (such as their sexuality, religion, substance abuse habits, political affiliations, and behavioral tendencies) that the people do not disclose themselves. The data is then used to manipulate individuals, groups, and organizations for the interests of corporate profits and state power.

The Big Data society is a project for total surveillance of the human species. Harnessing advanced statistics, artificial intelligence, and machine learning to make sense of enormous troves of data, corporations and governments seek God-like omniscience to manage the population. Much of the data collection is made possible by centralization in the cloud. The presence of Big Tech multinationals in Global South extends the reach of surveillance capitalism to its inhabitants – with the US empire at the center. This is a dangerous development.

Big Data violates privacy *by its very design*. To make sense of the gargantuan data sets collected, data miners make heavy use of artificial intelligence. AI typically “learns” by analyzing enormous datasets for the purpose of predicting outcomes. When applied to people, it collects personal and historical information to predict the future. Because machines do not “think”, Big Data must derive its predictive accuracy from the richness of data that can be collected about individuals and groups. Given that massive amounts of data is needed, it generally requires mass surveillance.

Additionally, those who have access to the most valuable *types* of data – coupled with vast *quantities* of it – have a supreme advantage over competitors. Facebook, for example, has access to over two billion people's sensitive information – what they “like”, who they are friends with, who they talk to, where they travel physically, and so on. Google dominates search engines, as well as data from its ad services and smartphone activity (via Google Android). Amazon has very unique and valuable commercial data, including the habits of their customers while they are shopping at Amazon.com (the market funnel), their entire purchase histories, plus whatever other data they capture or acquire. Few companies can amass these *kinds* of data sets.

It is nearly impossible for Global South firms to compete with these established giants, for a number of reasons. First, network effects create considerable barriers to entry for competition. With network effects, the more users in a network, the more valuable that network becomes. Online platforms tend to concentrate user bases because the more users they have, the better the network is. Just as people do not want to have fifty different telephones on fifty separate networks, they do not want to have fifty social media accounts. They also do not want to have many separate e-hailing services, search engines, e-commerce platforms, and so on.

Second, economies of scale pose serious barriers to entry. It is very expensive to run centralized social networks because cloud infrastructure is costly, quality products require teams of skilled programmers, data must be curated effectively, and the service must be monetized to cover those costs. Moreover, competitors include multi-billion dollar corporations, who already dominate the market, enjoy the benefit of network effects, have accumulated brand equity and trade secrets, and have the power to acquire smaller companies.

This leads to a dynamic where the largest sets of valuable data – such as social data (Facebook, Twitter), e-commerce (Amazon), and search (Google) – are dominated by a handful of “winners” (multinationals). Even corporations and countries *within* the Global North are beginning to express concerns about the data monopolization tied to Big Data and AI.<sup>39</sup> However, simple reforms will not fix the problem, because the *structural design* of the ecosystem favors concentration. There is little reason to believe the Global South will produce viable competitors.

With surveillance the new revenue model for tech, the world's people are subjects of the state-corporate ruling class in the US. Under this arrangement, the overly capacious term “Big Data” has

been used to gloss over surveillance activity and power dynamics. When applied to humans, Big Data is little more than a euphemism for surveillance. Extraction and monetization of sensitive human information yields substantially different economic and ethical outcomes than oil extraction by machines. Producing “ethical Big Data” for people – as some scholars advocate – is akin to “clean coal” for the environment.

Surveillance capitalism thus presents society with an unethical privacy downgrade that leaves the Global South disadvantaged. Like the railroads of empire, surveillance capitalists extract data out of the Global South, process it in the metropolitan center, and spit back information services to colonial subjects, who cannot compete. US domination of the digital ecosystem at the infrastructural level positions it to maintain ownership and control of the data society and build dependency into the Global South while increasing the power of Big Tech multinationals.

To make matters worse, with such large, pristine databases in the hands of the private sector, intelligence agencies, led by the United States, piggyback off US corporations for their own mass surveillance programs. As whistleblowers have revealed, most (if not all) of the large US tech giants are partnered to the National Security Agency.<sup>40</sup> Global North domination of technical architecture thus enables another element of digital colonialism – state surveillance – rendering it even more problematic.

#### ***Feature #4: Imperial State Surveillance***

Alfred McCoy details the genesis of the global surveillance state in his seminal work, *Policing America's Empire*. During the late nineteenth century, McCoy writes, the technological capacity for mass surveillance was created through “America’s first information revolution” whereby the quadruplex telegraph, commercial typewriter, Dewey decimal system, biometrics, photographic files, and the Hollerith punched card machine combined to enable “the management of textual, statistical, and analytical data.”<sup>41</sup> Using the latest technologies, the US military identified, recorded, and analyzed networks of Filipino/a leaders, as well as their finances, property, political loyalties, and kinship networks. The surveillance information was used to pacify resistance to American conquest.

In South Africa, the United States has long participated in surveillance activities. At the turn of the 19<sup>th</sup> century, US mining officials pushed for the surveillance of black miners. In 1897, a leading American engineer, Sydney Jennings, praised the “most excellent” pass laws, testifying that “if properly carried out, and efficiently administered, [they] will enable us to get complete control over our kaffiri labourers”.<sup>42</sup>

At mid-century, the United States upped its participation, this time in support of apartheid. IBM supplied the punched card system used to denationalize Africans and register the population under the four-category race system (African, coloured, Indian, and white). By the end of the 1970s, they scored the contract for the Book of Life reference book system designed to expand panoptic surveillance to the entire population.<sup>43</sup> Other US corporations profited from business in the region by providing white supremacists the arms, vehicles, energy resources, financial support, and computers used to systematically oppress blacks.<sup>44</sup> American intelligence also targeted anti-apartheid activists. In the post-World War II period, the CIA supported white liberal anti-communist student programs in the South African university system, and they likely helped arrest Nelson Mandela in 1962.<sup>45</sup> In July 2018, thousands of declassified documents revealed FBI surveillance of Nelson Mandela and extensive investigations into the anti-apartheid movement.

US contributions to surveillance inside South Africa receded with the transition from apartheid to democracy. With the spread of digital technology, however, its role has re-emerged. During the 2000s, a handful of whistleblowers revealed the existence of global mass and targeted surveillance

programs carried out by the US intelligence community. A cache of National Security Agency (NSA) documents leaked by Edward Snowden detail many of the core programs. The NSA utilizes two primary methods for data collection: partnerships to corporations (such as Microsoft, Yahoo, Google, Facebook, PalTalk, Skype, YouTube, and Apple via the PRISM program), and the tapping of the Internet backbone (via the UPSTREAM program). The extent of the NSA's data collection can be estimated by the size of its storage facilities, such as their \$2 billion, 25,000 square-foot facility in Bluffdale, Utah. According to NSA whistleblower William Binney, the facilities collect trillions of phone calls and emails, in addition to sources like banking and social networking.<sup>46</sup>

Western intelligence agencies have used surveillance to target economic and human rights organizations. For example, Britain's Government Communications Headquarters (GCHQ) attempted to retrieve the briefings of the South African delegates to G20 and G8 summit meetings. They also breached the European Convention on Human Rights for spying on the South African-based Legal Resources Centre (LRC), a public interest clinic dedicated to defending human rights.<sup>47</sup>

The deployment of Big Tech products in the Global South extends the eyes and ears of foreign intelligence. The US stranglehold over tech infrastructure, combined with a vast pool of resources, provides them with leverage over other countries. When the SA government wants information about a person of interest, it must apply through the Mutual Legal Assistance Treaty to access private information from social networking platforms like Twitter or Facebook. US spy agencies, by contrast, can demand access in the name of national security. Power asymmetries thus give the Global North the upper hand in data sharing agreements. The US also possesses superior resources to exploit Big Data: they house the most advanced equipment in the world, and they have an army of advanced mathematicians and computer scientists to make sense of data repositories. Countries in the Global South, by comparison, have a small budget, a paltry repository of data, and less capacity to analyze large data sets. In the domain of state-corporate surveillance, the Global North holds the power. It is therefore in their interest to maintain structural control of the tech ecosystem.

## II. People's Technology for People's Power

Big Tech colonization in South Africa can be countered with publicly owned and controlled technology built for freedom *by design* at the architectural level. The Free Software Movement (FSM) has been at the forefront of this political struggle. The FSM developed within the center of empire in response to enclosure of the software commons, first through proprietary software, and now through Internet centralization. It has concentrated on developing forms of technology that grant control to individuals and communities for the purpose of individual and collective freedom. During the 2000s, Free Software – also called Free and Open Source Software (FOSS) – was endorsed for public sector implementation across the Global South, including in South Africa. The development and dispersion of the Free Software philosophy across the world resembles the development of socialism within Europe as a reaction to land enclosure and industrial exploitation, and its subsequent spread across liberation movements throughout the world. Because software has become critical to the digital society, it is important to understand the principles underlying the Free Software Movement.

### *The Free Software Movement*

Software is a central component of freedom in the 21<sup>st</sup> century. Because software largely determines what your computer can do, it shapes your level of digital freedom. This insight led MIT computer programmer Richard Stallman to found the Free Software Movement in 1983. Stallman recognized that if you would like to change how a feature on your computer works, fix a bug with a

patch, or remove an undesirable feature imposed on you by the software developer, then you must be able to access and modify the program's source code. Certain freedoms are thus necessary for users to be able to control how their devices work, so that they may control their experience when using them.

Four essential freedoms define Free Software: Freedom 0) the freedom to run the program as you wish; Freedom 1) the freedom to study how the program works, and change it; Freedom 2) the freedom to redistribute verbatim copies; and Freedom 3) the freedom to distribute copies of your modified versions to others. Access to the source code is a precondition of freedoms 1 and 3.<sup>48</sup>

Taken together, these four freedoms enable the individual and collective control essential to freedom. From a communal perspective, they make it possible for a group of users to work together and change the program to do what they together want it to do. Any software that grants the four essential freedoms is called "Free Software".<sup>49</sup>

Impressed by the anti-possessive design of Free Software, Archbishop Desmond Tutu has endorsed the FSM. Introducing Stallman at the University of Western Cape in 2007, Tutu remarked:

There are those who will take the fruits of the human mind and lock them up, dishing them out to us in meted amounts for a fee that locks most of our people out. And there are laws that are reserved for business reasons and changed to rob society of its own rights... Free Software and Open Source, Free and Open Resources for Education, new ways to create and share cultural artifacts such as music, writing, and art – all of these are changing the world for the better.<sup>50</sup>

Free Software alone, however, cannot provide the freedom to control technology. In *Die Gedanken Sind Frie*, Columbia law professor Eben Moglen developed a framework that provides a more complete account of the digital ecosystem. According to Moglen, the three core pillars of the digital ecosystem must be arranged to prevent authoritarian forms of digital technology. Software must be Free Software so that public has the capacity to control their devices; hardware must be Free Hardware without digital locks and widely distributed in the hands of the people;<sup>51</sup> and the Internet must be neutral and provide bandwidth for all people on equal terms.

Moglen adds that the trio of Free Software, Free Hardware, and Free Spectrum (network connectivity) form the foundation for Free Culture, whereby anyone with a device and the Internet can freely access, produce, and share published works.<sup>52</sup> Taken together, the core pillars of the digital ecosystem are essential components which, by their very freedom and openness, empower the public – rather than states, corporations, or any other third parties – to exercise direct and collective control over the devices and ecosystem shaping their lives. As Moglen observes, this framing comports with socialist principles of ownership relations. In 2016, Edward Snowden echoed this sentiment, stating, "we're very rapidly approaching a point in human history where we will need to seize the means of our communication."<sup>53</sup> Moglen, speaking 2004, outlined essential architectural conditions needed to realize this goal. He has since updated the strategy, arguing that new technology is needed to decentralize the Internet, secure privacy, and subvert centralization in the cloud.

### ***Internet Decentralization***

As we have seen, the accumulation of power by corporations and the state in the digital ecosystem is tied to architectural design. The present client-server network model has billions of users as clients at the edge requesting information from a small number of corporations as servers in the center who process, store, and deliver information back to the clients. This architecture is problematic from a social justice perspective: it confers enormous power to corporations and states, who own and operate the clouds. In a global context, this model facilitates colonial dispossession.

As an antidote to this dilemma, the Free Software Movement is building decentralized networking alternatives. In February 2010, Eben Moglen and his colleagues launched the FreedomBox concept in reaction to cloud centralization. The FreedomBox is Free Software designed to run a secure, personal server that protects your data and privacy and provides infrastructure for communities to network their online activities without the need for centralized intermediaries. On this model, each person has a small, inexpensive device plugged into their wall in their home. The device operates as a personal cloud: it offers a wireless access point, and it has a hard drive that stores your data, so you can access your personal information from any device over the Internet when away from home. It operates as a personal privacy protector: with the click of a button, you can enable Tor, and it will route your traffic through the Tor network to provide you with anonymity. It offers other services, such as private email and ad blocking. Crucially, FreedomBox allows the decentralized hosting of alternative platforms built for privacy, such as the GNU Social and Mastadon social networks, through either peer-to-peer or highly decentralized networks with servers based in local communities. FreedomBox can also run on a laptop or in a router, and it can be installed for groups to use in schools, businesses, or other organizations. On the FreedomBox model, each unit functions as a client *and* a server. The technology is explicitly designed to retrofit decentralization into the Internet.<sup>54</sup> Some are calling FreedomBox and other efforts to decentralize the digital ecosystem “Web 3.0”.

To be sure, there are problems that new technologies do not (or cannot) address. For example, cellular data communications are not sufficiently covered by the FreedomBox and require new technologies and legal solutions to curtail mobile surveillance in the here and now.<sup>55</sup> Still other issues, such as online purchases for home delivery and the expansion of “smart” CCTV surveillance, are not so easily solved with technology. Activism and regulations such as Jack Balkin and Jonathan Zittrain’s information fiduciaries proposal<sup>56</sup> will play a critical role in emerging technological struggles, in addition to broader struggles over socioeconomic justice. Nevertheless, a free and open Internet based on Free Software, Free Hardware, and decentralized (neutral) networking would drastically reduce digital domination by curtailing network effects; undercutting monopolies; resisting censorship; blocking critical forms of Big Data and state surveillance; eliminating authoritarian software controls; building in transparency; making technology and knowledge more affordable and accessible to the poor; and facilitating customization, diversity, and local control.<sup>57</sup>

Decentralization technologies like FreedomBox require a number of conditions for success: they have to be user-friendly with simple interfaces accessible to the masses; millions and then billions of people need to use them instead of surveillance services; devices must be affordable to the poor; ISPs must be prohibited from throttling decentralization and privacy technologies such as Bit Torrent and Tor; and sufficient funding is needed for development. Because these kinds of changes strike at the heart of the world’s empire, they require a strong movement driven from below. Popular participation, education, activism, and creative new legislation is critical to countering tech hegemony.<sup>58</sup>

### ***Feature #5: Tech Hegemony – Ideological Domination***

Colonialism was not just a physical act of aggression, it was an ideology formed to justify conquest and pacify resistance. In South Africa, Afrikaners appealed to select passages in the Bible to cast themselves as God’s chosen people for settling occupied land. During the nineteenth century, Europeans formulated the theory of biological race in service of capitalist exploitation. Britain’s Francis Galton played a key role: his theories of race were developed over a two-year trip to Southern Africa (extending from the Cape up to present day Namibia), where he developed extreme disdain for Africans. Soon thereafter, Galton coined the term eugenics and advanced the fingerprinting techniques introduced to SA police forces in 1900 by Sir Edward Henry. Galton went on to revolutionize the field

of statistics, inventing the concepts of statistical correlation and regression to the mean, which were marshaled in service of Social Darwinist ideologies of racial intelligence enthusiastically accepted by the British intellectual classes.<sup>59</sup>

Indeed, doctrines of domination – be it through religious missions, racial ordering, appeals to nationalism, or “civilizing” duties – pervaded colonial society. In the United States, Puritans conceived themselves as a “City on the Hill” – a model of hope and freedom for the world to follow. A complementary doctrine, Manifest Destiny, held that white expansion across the American frontier was both justified and inevitable. On the flip side of the coin, the oppressed were indoctrinated into ideologies of hierarchy and subordination. Under apartheid, Africans received dumbed down “Bantu education” designed to instill deference to Europeans in preparation for a life of menial labor and servitude. As Walter Rodney put it, “Colonial schooling was education for subordination, exploitation, the creation of mental confusion and the development of underdevelopment.”<sup>60</sup>

In the 21<sup>st</sup> century, Big Tech corporations have fashioned a new Manifest Destiny for the digital age. According to Western doctrines, Big Data, centralized clouds, proprietary systems, smart cities littered with surveillance, automation, predictive analytics, and similar inventions are an inevitable part of technological expansion. Commentators may acknowledge potential deficiencies – the loss of privacy, job losses to machines, or algorithmic discrimination – but consider the core technologies intact. In South Africa, this narrative is delivered via World Economic Forum founder Klaus Schwab’s theory of the so-called<sup>61</sup> “Fourth Industrial Revolution” (4IR). Schwab’s vision privileges the private sector and promotes the trending instruments of domination characterizing digital capitalism. SA politicians, journalists, and intellectuals (featured in the media) have internalized his doctrine. Scarcely an article or radio show discussing technology fails to mention the 4IR.

Meanwhile, South African elites are attempting to fast-track Big Tech products into the classroom behind closed doors through Operation Phakisa Education. Millions of poor students and families are dependent upon the state to provide the masses a more equal digital experience by subsidizing access to productivity devices (such as laptops, desktops, or tablets) and high-speed broadband. The importance of technology choices for schools cannot be overstated: whichever technologies are chosen will forge path dependencies by shaping the habits, preferences, and knowledge base of the first tech generation from childhood. Education offers the ultimate breeding ground for Big Tech imperialism – product placement in schools can be used to capture emerging markets and tighten the stranglehold of Big Tech products, brands, models, and ideology in the Global South. The youth will be more likely to consume the products they receive in school as adults, while the future generation of tech developers will likely become developers of products for the ecosystems they grow up using: Microsoft, Google, Apple – or GNU/Linux.

Despite the ramifications of going digital, published voices are calling for assimilation, with no substantive debate. As University of Witwatersrand Vice Chancellor Adam Habib put it, “Considerations of [technological innovations] have not even entered the public discourse and we are at a collective risk of once again merely being victims of economic forces and processes beyond our control.” Like so many others in South Africa, however, Habib has so far bought into the 4IR narrative.

Nevertheless, there are real alternatives. Activists, parents, students, teachers, and policymakers can place People’s Technologies into the hands of teachers, learners, and their families. Schools can become a place to equip the Global South with technologies that facilitate education, sharing, individual and collective control and ownership, direct democracy, local sovereignty, real privacy, and the capacity for local business and innovation in an attempt to drive foreign imperialists out of the country and forge a new digital society.

Yet these issues are missing from public debate. In the North, critics focus on the problems of algorithmic discrimination, fake news, and the need for regulation to temper the power of Big Tech. However, loose privacy and anti-trust regulations that keep technical architecture intact will not rein in Big Tech, nor will they sufficiently constrain its global reach. With respect to Big Data, the *collection* of the data – not the *use* – is the problem. Allowing platforms to amass a richly detailed database about billions of people is a bad idea, even if it is done by five or ten Facebooks and Googles with select limitations on data practices. Regulation can reduce the excesses, but it will not fix the issue: a regulated surveillance state is still a surveillance state, and an economy with a few corporations per product is still an economy ruled by oligarchs.

Technology is not neutral. Its *design* is not neutral. Current conversations miss that domination of the ecosystem by Big Tech is directly linked to architectural design which *itself* constitutes structural inequality. US elites exercise hegemony by convincing everyone that their technologies and way of building the digital society is the only one possible. New technologies are often viewed as something that “comes out” on the market rather than designed with particular values and power relations embedded into them. From an engineering perspective, it does not have to be this way. The present way of “doing digital technology” – especially Big Data, cloud computing, and proprietary software – is rooted in authoritarianism, but it could be otherwise.

Technology is part and parcel of power relations, and who controls technology matters to both elites and the popular classes. Discussions around tech should be holistic and address structural inequality, identity, culture, and politics.<sup>62</sup> Yet most critical digital studies scholarship fails to link these concerns to the core authoritarian (often surveillance-based) technologies designed for domination. Moreover, it is not enough to focus on US and European experiences when thinking about the digital world, as most discussions do in the North. Many countries in the Global South are rapidly digitizing their societies, and the ecosystem must be viewed from a global perspective. A paradigm shift is needed to change focus from outcomes on the surface for Westerners (in domains like privacy and discrimination) to structural power at the technical architectural level within a global context.<sup>63</sup>

South Africa has the capacity to address this task and develop a grassroots movement against digital colonization. During the 1970s and 1980s, anti-apartheid activists protested against IBM and other corporations supplying computers for apartheid. In the 1980s, they launched the People’s Education for People’s Power movement in support of direct democracy in education. During the 2000s, they fought and won a battle to access generic HIV/AIDS medication. Led by the Treatment Action Campaign, they waged a successful war against the intellectual property rights of Big Pharma. Today, South Africans are preparing to push back against imperial technology. It remains to be seen what specific objections will be made and what alternatives will be proposed. Without structural changes, the march of technological “progress” will resemble the colonial past. A movement from below could ignite a global movement against digital colonialism and for technology built for freedom.

### III. Conclusion: Summary & Recommendations

This article began noting how extending digital tech to the world’s poor can increase the dominance of US power in the Global South. The notion that digital technology will automatically benefit South Africa is unsupported. As we have seen, the ruling class in the United States has used it to fashion a new form of colonialism. Through ownership and control of the digital ecosystem, they harness technology for economic domination, imperial control, global surveillance capitalism, and imperial state surveillance.

To become empowered participants in the digital society, the world’s people must forge an alternative path. Just as decolonization requires re-designing colonial railroads or panoptic mining

compounds, digital equality requires re-designing technology for communal control and decentralization. To this end, South Africa should develop and implement Free Software, decentralized Internet services, and technologies designed for social justice and pro-poor development. This would socialize technology from below, preventing ownership of technical architecture by states or private entities. Grassroots activists could play a leading role by pressing for freedom-respecting technologies in the public sector – especially in the education system. By demanding People’s Technology for People’s Power, South Africa could change the course of history.

This paper does not cover all aspects of digital colonialism. There are components and complexities that could not be covered in such a small space (e.g. open standards, blockchain, Internet governance, and labor exploitation producing hardware). Other issues should be explored, including South-South imperialism, especially in light of tech giants in Asia (e.g. Tencent, Alibaba, and Huawei), as well as environmental sustainability. Circumstances will vary by place and time, and it will take many minds to grapple with this complex and understudied subject.

It is essential that scholars engage with digital colonialism as a structural phenomenon. Control of the digital ecosystem is an incredible source of power, and scholarship on social justice must account for this. Big Data, centralized cloud systems, centralized platforms, proprietary software, and draconian Internet controls are forms of domination that should be opposed vigorously.

There is no way to sweep this problem under the rug. The assumption that Western products and models are beneficial to everyone – so long as they are tamed by regulation – is unsupported. Treating Big Data, cloud centralization, and proprietary software as apolitical or unstoppable normalizes them and removes practical alternatives from consideration.

The Department of Science and Technology Minister, Naledi Pandor, states that South Africans shouldn’t have solutions “imposed on us” but should instead “be full participants in developing [technological] solutions to our own challenges.”<sup>64</sup> The 2004 *White Paper on e-Education* similarly calls for “ICT infrastructure... specifically suited to Africa”.<sup>65</sup> Yet upon close inspection, policymakers are not pressing to develop their own technologies. After meeting with government officials in June 2018, Klaus Schwab announced the WEF will be opening one of its soon-to-be twelve centers in South Africa to cultivate public-private partnerships focused on eight technologies, including AI, blockchain, drones, Big Data, and precision medicine.<sup>66</sup> Just as SA officials embraced the Washington Consensus during the transition to democracy, they are now pushing for a technological restructuring of society designed to funnel profits and power back to the US empire and benefit local elites. Breaking with digital colonialism will require thinking and acting outside of the imperial box.

South Africans should revisit the implementation of Free and Open Source Software in the public sector. The Cabinet passed a FOSS policy preference in 2007, but it has thus far failed to implement it. A new FOSS policy could be passed to include decentralized Internet services as well as the use of encryption-based privacy tools. Additionally, legislators could strengthen requirements for compliance with FOSS policy by levying sanctions on institutions that fail to comply within a timely manner. They could also subsidize the development of People’s Technology with salaries for developers. Policymakers should open the conversation to the public to ensure the tech ecosystem is co-defined and co-developed by the diverse set of peoples within the country.

Placing People’s Technologies in schools is, perhaps, the most influential policy available to the country. Screening out colonial products and services from education could be justified on strict privacy grounds. By requiring products that do not conduct surveillance on learners, strong privacy protections would prohibit the use of Microsoft Windows and Office 365, Google Android, Apple macOS and iOS, and the vast majority of Big Tech products. The use of privacy-respecting technologies would instead provide a bulwark against surveillance capitalism while adding the



educational benefit of open source. The Kerala province in India has deployed Free Software in public schools for over a decade – South Africa could draw on this example for its own education system.<sup>67</sup>

While some these options depart from Western norms, conformity to the status quo is much worse. Many Global South leaders believe their countries will become wealthier by integrating Big Tech products and models into their own societies. There is little evidence that this will improve socioeconomic development and reduce poverty and inequality. No country in history has become wealthy by having foreign corporations own and control their critical infrastructure and industries. We are already beginning to see violent disruptions in South Africa and elsewhere due to the structural dynamics of domination outlined in this article.

Assimilation into the US tech empire constitutes a new form of colonialism. Given the extensive reach of technology into our thoughts, emotions, behaviors, economies, education, culture, and politics, the Global North is positioning itself to exercise new forms of domination across borders. Once today's technologies become deeply entrenched, it will be costly to swap them out. If this situation does not change fast, the world's people may be in for a jarring experience. At the moment, there are practical solutions on the table. It will take education and activism to turn the tide.

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- 49 The term “Free” in “Free Software” denotes “freedom”, not price. The terminology can be confusing given that Free Software is often exchanged for free (meaning, you don’t have to pay for it) given that everyone is free to send a copy to each other without charging money for it. Nonetheless, the term “Free” in Free Software connotes “Freedom”, and what matters is not whether a user paid for the software, but what kind of freedom the software gives them once they have it. According to Stallman, the term “Freedom Software” has been trademarked, so the FSM uses “Free Software” instead.
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- 51 We should also include free hardware design as part of Free Hardware. See Richard Stallman, “Hardware Designs Should Be Free. Here’s How to Do It,” *Wired*, 18 March 2015 (<https://www.wired.com/2015/03/richard-stallman-how-to-make-hardware-designs-free>).
- 52 Moglen, *supra* note 23. This assumes people have the resources to make use of the information. Language barriers, education, and other factors can present a barrier to accessibility, even if the information becomes freely available to communities. See Knowledge Commons Brasil, *supra* note 4.
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- 54 Eben Moglen, “Better than Rage Against the Machine: Saving Privacy in One Hell of a Dangerous World,” *I/O Terror*, 25 September 2017 (<http://ioterror.com/items/show/43>).
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- 57 Examples of People’s Technologies include Debian GNU/Linux (a Free Software operating system), LibreOffice (an alternative to Microsoft Office), Gimp (an alternative to Adobe Photoshop), F-Droid (an Android app repository that offers Free Software apps audited to remove third-party advertising trackers), Tor (for Internet anonymity), Jitsi (an alternative to Skype), and chat apps like Signal and Wire.
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- 59 Breckenridge, *supra* note 42.
- 60 Walter Rodney, *How Europe Underdeveloped Africa* (Washington, D.C.: Howard University Press, 1972/1981), p. 241.
- 61 For a criticism of the term’s legitimacy, see Jeremy Rifkin, “The 2016 World Economic Forum Misfires With Its Fourth Industrial Revolution Theme,” *The Huffington Post*, 14 January 2016 ([https://www.huffingtonpost.com/jeremy-rifkin/the-2016-world-economic-f\\_b\\_8975326.html](https://www.huffingtonpost.com/jeremy-rifkin/the-2016-world-economic-f_b_8975326.html)).
- 62 Seda Gürses, Arun Kudnani and Joris Van Hoboken, “Crypto and empire: the contradictions of counter-surveillance advocacy,” *Media, Culture & Society* 38, no. 4 (2016).
- 63 “Critical algorithmic scholars” have formulated a partial but limited structural assessment of algorithmic discrimination, in that they link discrimination to the way algorithmic systems work. However, they do not dig deeper and address the core pillars of the tech ecosystem, which are then left to corporations to design for their own interests.
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