

**What information do we collect?**

We collect information from you when you fill out a form. When ordering or registering on our site we may ask you to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously.

**What do we use your information for?**

We may use any of the information we collect from you in one of the following ways:

- To personalize your experience
- Your information helps us to better respond to your individual needs
- To improve our website
- We continually strive to improve our website offerings based on the information and feedback we receive from you
- To improve customer service
- Your information helps us to more effectively respond to your customer service requests and support needs
- To process transactions
- Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason, without your consent, other than for delivering the purchased product or service requested.
- To administer a contest, promotion, survey or other site feature
- To send periodic emails
- The email address you provide for order processing may send you information and updates about your order, besides receiving occasional company news, updates, related product or service information, etc.

**How do we protect your information?**

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

**Do we use cookies?**

Yes (Cookies are small files that a site or its service provider transfers to your computer hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information We use cookies to understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. We do not permit these service providers to use the information collected on our behalf except to help us conduct and improve our business.

**Do we disclose any information to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### **Third-party links**

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. We seek to protect the integrity of our site and welcome any feedback about these sites.

### **California Online Privacy Protection Act Compliance**

Because we value your privacy we have taken the precautions to comply with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

### **Children's Online Privacy Protection Act Compliance**

We comply with the requirements of COPPA (Children's Online Privacy Protection Act); we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

### **Online Privacy Policy Only**

This online privacy policy applies only to information collected through our website and not to information collected offline.

### **Terms and Conditions**

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at <http://www.villagesite.com>.

### **Your Consent**

By using our site, you consent to our online privacy policy.

### **Changes to our Privacy Policy**

If we decide to change our privacy policy, we will post those changes on this page.

### **Contacting Us**

If there are questions regarding this privacy policy, you may contact us.

## **Terms and Conditions**

These policies are distributed as per the arrangements of Rule 3(1) of the Information Technology (Intermediaries Guidelines) Rules, 2011, and are an 'electronic record' as mulled over under section 2(t) of the Information Technology Act, 2000 and the Rules. These Terms being an electronic record are created by a PC framework and don't need any physical or advanced marks.

### **Admittance TO THE APP**

The App is possessed by Villagesite having an enlisted office at First Bengaluru, Karnataka, 560001. Utilization of the App by the client ("You"/"Client") depends on the terms and conditions contained in this.

Getting to, perusing or utilizing the App will be understood as Your unequivocal and unalterable acknowledgement and affirmation to the terms and conditions contained under Terms of Use and restricting arrangements concerning this. By utilizing the App, You pronounce to have deliberately perused, comprehended and consent to be limited by these Terms of Use. Villagesite may at its sole carefulness permit or deny admittance to App and claims all authority to change any of the terms and conditions contained thus anytime. You must intermittently survey these Terms of Use any updates and changes and You proceed with utilization of the App will be considered as Your acknowledgement to such updates and changes.

### **Qualification**

You ought to have finished 18 years old and be able to go into an agreement under Indian agreement law. On the off chance that You are under 18 years old and is planning to profit the administrations of the App ought to do through Your legal guardian as per material law.

On the off chance that You are using the App in the interest of any organization, company, establishment, affiliation or another element, the individual ought to be approved by such partnership, organization, foundation, affiliation or another element to use and get to the App.

Villagesite maintains all authority to deny admittance to use the administrations offered at the App to new clients or to end access allowed to existing clients whenever concurring no explanations behind doing.

### **CONSISTENCE REQUIREMENTS**

Each user of the App will consent to all the pertinent laws, including however not restricted to the Foreign Exchange Management Act, 1999, notices given there under the Exchange Control Manual gave by the Reserve Bank of India, Customs Act, 1962, Information Technology Act, 2000, Prevention of Money Laundering Act, 2002, Foreign Contribution Regulation Act, 1976, Income Tax Act, 1961, Export-Import Policy of the Government of India and will incorporate any corrections, warnings and Rules thereof under the aforementioned authorizations appropriate for utilizing the App or purchasing/selling any item or administration through the App.

## **CLIENT ACCOUNT**

You might be needed to enlist and set up a record ("Account") for utilizing the App by entering an email address and secret word or by utilizing any allowed web-based media the App record to sign in ("Account Information"). Villagesite as its sole caution may request the confirmation of Your Account Information given by You and thus, it is fitting to give substantial data, for example, email address or a versatile number and so on while making an Account. The App will set up a record and email the subtleties of the Account at the email address given. You can likewise make and update an Account through Customer Support.

You can make one Account in particular and it isn't allowed to move or trade such an Account to some other individual. The rundown of data needed to be given by You, the way of use, security and classification of Your data and Account data are all the more explicitly managed under the App's Privacy Policy and You are mentioned to peruse the Privacy Policy before sharing Your data or making an Account.

## **DELIVERY POLICY**

### **Delivery Address**

Your delivery address and pin code will be checked with the information base of Villagesite before You continue to pay for Your buy. In the occasion, Your request isn't functional by our logistics service organizations, or the region isn't secured, we will demand You to furnish us with another delivery address. You can make buys on the App from any place on the planet and yet You should guarantee the payment and transportation address is inside India.

At the point when You present an alternative address for conveyance, you are liable for tolerating and gathering the bundle from such an alternative address. Affirmation from the logistics service organization of effective conveyance to the elective transportation address is esteemed as an acknowledgement of conveyance by You and Villagesite will have no obligation in such a manner.

### **Conveyance to Partner Store (subject to the accessibility of capacity and the offices by vender)**

Rather than conveying the request to Your delivery address, you can decide to have Your item conveyed to an accomplice store so You can get the bundle from the accomplice store whenever the timing is ideal. On Your gathering of the bundle, You will get a notice by email or SMS at the email address or versatile number given to Villagesite affirming conveyance of the item. Snap here to get a rundown of our accomplice stores. If You don't gather the item from the accomplice store inside the permitted time, the item will be gotten back to the dealer and Your request will be dropped. No discount because of non-deliverability will apply to orders put with Cash on Delivery choices.

### **Conveyance by Villagesite or Seller**

The conveyance of the arranged items from the vendor to You will be made by logistics service providers allotted by Villagesite or Sellers. Enormous and massive items, for example, TVs,

fridges, climate control systems, and so on might be conveyed to You straightforwardly by the dealer. Conveyances can't be rescheduled after the request has been set.

The logistics service provider doled out by Villagesite will make a limit of three [3] endeavours to convey Your request. If You are not reachable, accessible or don't acknowledge conveyance of items in these endeavours Village site maintains whatever authority is needed to drop the request at its tact. You might be educated regarding such scratch-off by email or SMS at the email address or versatile number given to Villagesite. The dropped request is gotten back to the merchant. You make a deal to avoid holding Villagesite subject for any undoing.

If You wish to demand the App to resend the item, you can do as such by submitting another request for the item on the footing set out on the ['product request page'] when You put in the new request. Your request will be acknowledged dependent upon the accessibility of the item.

On the off chance that there is any contest regarding the shipment of the item or workableness for the territory not secured by the logistics service providers, Villagesite won't be liable for the non-conveyance of the item.

Title and danger of misfortune for all items requested by You will give to an endless supply of the items at the transportation address given by You.

### **Multiple Product Orders**

On the off chance that You request many items in a single transaction, Villagesite would try to dispatch all items together. This may not be conceivable because of some item attributes or coordination issues, or the area of the vendor and You may get the items independently and on various occasions. If You buy different items in a single transaction, at that point, all the items would be dispatched to a solitary delivery address given by You. If You wish to transport items to various locations, at that point You should book the requests independently dependent on the delivery addresses.

### **Missing Items**

On the occasion, the item bundle got by You is missing at least one item or adornments or excludes the complimentary gift or the request is incompletely conveyed, you ought to illuminate Villagesite through the Customer Care Team within 5 days of the delivery date of the bundle. Missing items cases won't be acknowledged following 5 days from the delivery date.

At the point when a bundle conveyed is missing at least one item or embellishments, you are mentioned to restore the first bundle conveyed to the merchant as per the Return Policy.

Villagesite will arrange with You and the merchant to arrive at a friendly arrangement in case of debate. Villagesite is just an encouraging connection between You and the merchant and won't be subject.

### **Refusal of Delivery**

Before accepting delivery of any item, generously guarantee that the item's bundling isn't harmed or altered. On the off chance that You see that the bundle is harmed or altered, you are mentioned to decline to acknowledge conveyance and illuminate Villagesite within 5 days of the conveyance date.

You are mentioned to fill the conveyance sheet/affirmation utilized by the logistics service providers and note down the state of the conveyer bundle. Harmed or altered items cases won't be acknowledged beyond the returns policy.

In case of dispute, Villagesite will facilitate with You and the dealer to arrive at a friendly arrangement. Villagesite is just an encouraging connection between You and the merchant and won't be subject.

### **Delivery Time**

An expected delivery season of every item will be shown on the ['product request page']. On putting in Your request, you will get an email or SMS at the email address or versatile number given to Villagesite containing an outline of the request and the assessed conveyance time to Your area. The dealer may set aside an extra effort to pack and dispatch certain items and the message will show this time on the ['product request page']. This timeframe is to be added to the transportation speed You pick.

Conveyance periods are simply appraising and are not ensured conveyance periods and ought not to be depended upon in that capacity. Conveyances to specific areas may take longer than expected because of the availability of the area and usefulness by the logistics service provider.

#### **About Delayed Delivery**

Once in a while, conveyance may take longer due to:

1. Awful climate.
2. Transportation delays.
3. Normal disasters.
4. Political interruptions.
5. Coordination's specialist co-op related difficulties.
6. Item lost on the way.
7. Territorial or public occasions are considered conveyance occasions.
8. Other unexpected conditions or occasions outside the ability to control of Villagesite or coordination's specialist organization.

If the assessed conveyance date has passed You have not gotten Your request, kindly get in touch with us and we will follow Your bundle. We may likewise attempt to proactively get in

touch with You in such cases. It would be ideal if you browse Your messages and SMS consistently for such updates.

Villagesite won't make up for any psychological anguish or bother or misfortune caused because of deferral in conveyance in any capacity. You might be educated by email or SMS at the email address or versatile number given to Villagesite if any item in the request is inaccessible or is postponed or lost on the way.

### **Transportation Charges**

You might be needed to pay Shipping Charges notwithstanding the request esteem sum. The transportation charges, assuming any, will show up at the hour of checkout. All conveyance charges are comprehensive of administration charge except if expressed something else. Delivery Charges may shift for various pin codes considering the expansion in transportation cost or the vendor's is in an alternate region. Conveyance charges will fluctuate as shown by pin codes just as a sort of item.

### **Open delivery**

Villagesite claims all authority to give Open conveyance or not. Open conveyance administration which is furnished by Villagesite with certain Specifics logistics service providers. Open conveyance relies on our logistics service provider's administration conditions. You can't open a package if the logistics service provider doesn't permit and, on such an occasion, you reserve an option to acknowledge the bundle in the wake of paying the sum and from that point You can use our issue free merchandise exchange.

If it's not too much trouble allude to the Return and Refund Policies, on the off chance that You wish to return the conveyer item to Villagesite.

### **Ended Payment Mode**

On the off chance that the first instalment technique You used to make the instalment (credit or charge card or net banking) is not, at this point substantial, we will give the refund through a cheque. At the point when we get an instalment disappointment notice from Your bank, we will send You an email requesting that You call us. At the point when You call us, we will gather Your location where You need the check to be sent, and continue with the refund. If it's not too much trouble allude to our Payment Policy for additional subtleties.

You expressly give Your agree to accept correspondences (by SMS, email or another method of correspondence) sent to You by Villagesite You may pull back Your assent any time at Your sole circumspection.

### **OFFER FOR SALE**

### **Listing of Products**



Villagesite through the App makes accessible an assortment of marked items and products of the dealers available to be purchased to purchasers. Merchants who have consented to sell their items on the App list their items on the App. Buy and offer of such items will depend on these Terms.

All item and value data, arrangements and offers identified with the items are given by the merchant to Villagesite for incorporation on the App and the vendors are only answerable for the exactness of the data, legitimacy of the costs, charges, arrangements, offers and other data identifying with the items offered on the App. Separate agreements administer the connection between Villagesite and merchants for show and offer of their items on the App. These Terms don't administer and are not material to (and don't revise or adjust) the relationship and plan between Villagesite and such vendors as gone ahead in such separate agreements.

Villagesite doesn't embrace or warrant the quality, amount, soundness, use, cost or different details of the items offered available to be purchased by the merchants and bought by purchasers on the App or for any deformities, lacks, inadequacies, blunders or oversights corresponding to the items. Kindly ensure You have perused the item posting data before submitting a request.

### **ordering**

You don't need to have a record on the App to purchase the items. You can shop by utilizing a substantial email address, portable number and subtleties while setting orders. You will be educated regarding the receipt of the request by email or SMS on the email address or the versatile number given by You to Villagesite.

You can choose any item or merchant of Your decision from the ['product request page'] of the App and add it to the shopping basket or list of things to get. Putting an item in the shopping basket or list of things to get doesn't hold the value, amount limited time offers or delivery charges appeared at a specific time. To buy any item in the shopping basket, you ought to give the transportation address inside India and make an instalment of the item cost or pick instalment on conveyance according to the instalment technique for qualified items.

You can likewise call or email the Customer Care Team to submit a request for items qualified for instalment on conveyance.

When the App gets an affirmation of Your request from the merchant and affirms Your request, you will get an email and SMS illuminating You regarding the request affirmation. The email will likewise give You subtleties of Your request including request ID, data on the items requested, just as the normal conveyance time.

You comprehend that by requesting an item using the App; You are going into a coupling contract with the merchant of the item to buy the item using the offices accessible on the App.

You concur the vendor is the proprietor of the items and all the possession rights and property of, in and upon the items recorded on the App, until moved to the purchaser of the items, will vest in the dealer of the items. The dealer affirms and attempts the vendor's responsibility for items and affirms that the merchant will consistently have attractive and legitimate proprietorship and title

regarding all items offered on the App and will pass on attractive and lawful possession and title of the item to the endless supply of the exchange.

The purchaser and vendor recognize that the Terms of the App don't cover items sold by the merchant and purchased by the purchaser from the dealer other than through the App. You ought to try not to contact other purchasers to caution them around at least one merchant. If You worry about a dealer's conduct, it would be ideal if you report it to our Customer Care Team and we will try to examine it.

You affirm the items requested by You are bought for Your inner or individual use and not for re-deal. You approve the dealer and the App to announce and give revelations to any legislative expert for Your sake expressing the previously mentioned motivation behind the items requested by You on the App.

### **Delivery**

The dealer delivers the ordered items either straightforwardly or by benefiting the administrations of the App through its courier partner as far as the Delivery Policy. The App may change the Delivery Policy with no notification. For additional subtleties, if it's not too much trouble audit the Delivery Policy.

### **Pricing and Payment**

The App records accessibility and valuing data of items on the display pages of the App.

All costs are comprehensive of Value Added Tax and Central Sales Tax except if expressed something else. Items in Your shopping basket will consistently mirror the latest cost shown on the item show page. Putting an item in the shopping basket or list of things to get doesn't hold the cost appearing at a specific time. It is conceivable that an item's cost may diminish or increment between the time the item is set in the shopping basket or list of things to get and the time You buy it. Items that are set apart as 'Unavailable' are not accessible for procurement.

The cost of items offered by the dealer on the App is equivalent to or lesser than the Maximum Retail Price ("MRP") i.e., the limited rate recommended for those items. The MRP and other legal presentations will be referenced on the items or their bundling as per material laws. Merchants could show this data on the App, and You are informed to freely decide the MRP concerning such items on the off chance that You so want.

The App will, comparable to the administrations being furnished by it as per these Terms, measure instalments from the purchaser of the items and deal with the coordinates in the way it considers suitable, for and for the benefit of the vendors of the items. The merchant or True Indi will orchestrate courier partners of enormous and cumbersome items, for example, TVs, coolers, forced air systems and so forth., to the purchaser.

By buying the items using the App and approving the App to handle the instalment, you concur, acknowledge and comprehend that the App as a major aspect of its administration, is just a facilitator giving a computerized online electronic instalment, accepting instalment through money down, assortment and settlement office for the deal and acquisition of the items.

If it's not too much trouble, survey the Payment Policy appropriate to the items requested from the merchants for additional subtleties. The App may change the Payment Policy with no notification.

### **Returns and Cancellation**

All items which are not conveyed to You or returned by You as per the Return Policy will be gotten back to the vendor of the items.

Return and wiping out of the items might be started as per the App's strategies. If you don't mind audit the Returns Policy and Cancellation Policy as material to the items bought by You. The App may change the Returns Policy and Cancellation Policy with no notification.

### **Charges**

You are liable for instalment, all things considered, expenses and accuses related to the acquisition of items from the merchants and You consent to endure all relevant duties, Value-Added Taxes, cesses, and so forth required on the items on their deal except if expressed.

### **No Warranty**

All items or administrations are made accessible through the App on a "With no guarantees" premise and "AS AVAILABLE BASIS" with no guarantee of any sort, express, inferred, legal or something else, including the suggested guarantees of title, non-encroachment, reasonableness, exactness, dependability, culmination, practicality, execution, wellbeing, merchantability or qualification for a specific reason or the lawfulness of the items recorded or showed or executed to the degree allowed by material law and Villagesite doesn't acknowledge any risk for any imperfections, inadequacies, deficiencies, blunders or oversights.

Villagesite doesn't make any portrayals relating to the data, substance, items or administrations remembered for or made accessible to You through or on the App. The costs, transporting costs, instalment subtleties, date, period and method of conveyance, guarantees identified with items and after deals administrations, if any identified with items depend on the terms given by the merchant to the purchaser. Villagesite doesn't have any power over such data and assumes no determinative function in the conclusion of the equivalent and consequently doesn't stand obligated for the results of such terms.

The purchaser recognizes that before putting in a request for an item the purchaser has played out ingenuity and historical verification of the merchants of the item, their reliability, validity of the item and is going into the exchange monitoring these Terms.

The purchaser recognizes that the item pictures are demonstrative and the genuine item may vary from the picture. The purchaser further recognizes that administrations given by the App are being given by True Indi as a self-employed entity, and True Indi is not going about as a specialist, accomplice or joint endeavour accomplice of either the dealer or of an outsider.

The purchaser recognizes and comprehends that the purchaser can't guarantee any remuneration from Villagesite, other than the discount for the sum paid by the purchaser while requesting,

shape or form, not restricted to yet including: (I) if the last item or its quality, amount or details doesn't meet purchaser's desire; (ii) there is any exceptional, accidental, roundabout or weighty harm caused to the purchaser by the item bought; (iii) open doors missed by the purchaser for benefiting any offers or limits on the App under any conditions; (iv) conveyance delays because of any unanticipated conditions by Villagesite or its allocated coordinates specialist couriers; (v) deactivation or expiry of a legitimate voucher, coupon or promotion code gave by True Indi (vi) purchased faces any issues with courier partner.

Being a commercial centre and middle person (aside from where the title of the item is held by Villagesite), Villagesite holds no title in the items whenever, and offer of any item is an exchange limited among You and Your preferred vender. The agreement of offer is absolutely a bipartite agreement between You and the vender and Villagesite isn't liable for any cases emerging from such an agreement and Villagesite won't be viewed as involved with any case or continuing emerging from such deal and likewise, you acquit Villagesite from any such case by You. In the event of any question, Villagesite isn't obliged to intercede or resolve any debate among purchaser and merchant.

### **Communications**

You will be needed to give a substantial email address and telephone number to benefit the administrations given by the App, including and not restricted to setting orders for purchasing the items. By enlisting Your email address and telephone number with the App, you agree to be reached by the App by email, calls or SMS warnings for any request or shipment, conveyance, instalment or offer related updates or something else. The App may tell or speak with You by email, SMS, telephone or by posting sees on the App or by some other method of correspondence.

### **Severability**

Every one arrangement in these Terms is severable and particular from the others and if whenever at least one such arrangement is or gets invalid, unlawful or unenforceable, the legitimacy, lawfulness and enforceability of the rest of the arrangements of these Terms will not at all be influenced or debilitated in this manner.

### **Inscriptions**

The different inscriptions used in these Terms are for accommodation reasons just and may not be utilized to decipher the arrangements thereof. In the event of inscriptions and related content clashes, the content will win.

### **Fractional Invalidity**

If any arrangement of these Terms is held to be illicit, invalid, or unenforceable under any present or future material law, (I) such arrangement will be completely severable; (ii) these Terms will be understood and implemented as though such unlawful, invalid, or unenforceable arrangement had never contained a section; (iii) the rest of the arrangements of these Terms will stay in full power and impact and won't be influenced by the unlawful, invalid, or unenforceable arrangement or by its severance here from.

## **Force majeure**

### **Despite anything in these Terms or somewhere else, Communications**

You will be required to provide a valid email address and phone number to avail of the services provided by the App, including and not limited to placing orders for buying the products. By registering Your email address and phone number with the App, You consent to be contacted by the App via email, phone calls or SMS notifications for any order or shipment, delivery, payment or offer related updates or otherwise. The App may notify or communicate with You by e-mail, SMS, phone or by posting notices on the App or by any other mode of communication.

## **Severability**

Each of the provisions in these Terms is severable and distinct from the others and if one or more such provision is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions of these Terms shall not be affected or impaired.

## **Captions**

The various captions used in these Terms are for convenience purposes only and may not be used to interpret the provisions thereof. With captions and related text conflicts, the text will prevail.

## **Partial Invalidity**

If any provision of these Terms is held to be illegal, invalid, or unenforceable under any present or future applicable law, (i) such provision will be fully severable; (ii) these Terms will be construed and enforced as if such illegal, invalid, or unenforceable provision had never comprised a part; (iii) the remaining provisions of these Terms will remain in full force and effect and will not be affected by the illegal, invalid, or unenforceable provision or by its severance here from.

## **Force majeure**

Notwithstanding anything in these Terms or elsewhere, Villagesite shall not be held responsible for any loss, damage to You if such loss, the damage is because of a Force majeure Event. A "Force majeure Event "means any event that is beyond Villagesite's reasonable control and includes, without limitation, fire, flood, explosion, acts of God, civil commotion, strikes, lockouts or industrial action of any kind, riots, insurrection, terrorist attacks, war, acts of government, power failure, sabotage, computer hacking, unauthorised access to computer data and storage device, system failure, virus, attacks, bugs, computer crashes, breach of security and encryption.

## **Disputes**

All complaints relating to the products purchased from the App are routed through the Customer Care Team of the App. The seller is responsible to resolve any complaints regarding the product that may be raised by the buyer and other complaints to the satisfaction of the buyer. The App is only the facilitating link between the buyer and the seller of the product for any complaints about

the products sold by the seller. All buyer complaints, product complaints and transaction failure complaints shall solely be to the seller's account and the seller shall undertake all necessary steps as required as per the complaint or redressal mechanism of the App to resolve the complaints at the seller's initiative and cost. The App is not in any way responsible for ensuring resolution of the complaints and the App shall not in any manner either directly or indirectly be liable for any claims or proceedings made by any User about the products provided on or through the App or otherwise will not be considered liable for any misfortune, harm to You if such misfortune, harm is owing to a Force majeure Event. A "Power Majeure Event "means any occasion that is past Villagesite's sensible control and incorporates, without constraint, fire, flood, blast, demonstrations of God, common disturbance, strikes, lockouts or modern activity of any sort, riots, insurgence, psychological militant assaults, war, demonstrations of government, power disappointment, damage, PC hacking, unapproved admittance to PC information and capacity gadget, framework disappointment, infection, assaults, bugs, PC crashes, break of security and encryption.

## **Disputes**

All grievances identifying with the items bought from the App are directed through the Customer Care Team of the App. The vendor is dependable to determine any grumblings regarding the item that might be raised by the purchaser and different grievances as per the general inclination of the purchaser. The App is just the encouraging connection between the purchaser and the dealer of the item for any grumblings comparable to the items sold by the vendor. All purchased grievances, item grumblings and exchange disappointment protests will only be to the merchant's record and the vendor will embrace all vital strides as required according to the objection or redress component of the App to determine the grievances at the dealer's drive and cost. The App isn't in any capacity answerable for guaranteeing the goal of the grievances and the App will in no way either legitimately or by implication be at risk for any cases or procedures made by any User according to the items given one or through the App or something else.

## **Covenants**

The App is just a stage that clients can utilize to arrive at a bigger base to purchase and sell items. Villagesite is just giving a stage to correspondence and the agreement available to be purchased of the items will be a carefully bipartite agreement between the purchaser and the vendor. But the situations where Villagesite is the dealer, at no time will Villagesite hold any right, title or enthusiasm over the items or have any commitments or liabilities regarding such bipartite agreement went into between the purchaser and vender.

Clients of the App may transfer and show the pictures and data of their items offered available to be purchased on the App's online stage. Such presentation of the User's items or related data on the App can not be dealt with or understood as underwriting or commercial of such items by Villagesite.

Arrangement of particular help through the online foundation of the App will depend on clients concurring and consenting to certain extra terms, rules, strategies, method, rules, disclaimers, see or something else, assuming any, as pertinent to such help ("Additional Terms") and if there is

any contention between the Terms of Use and the Additional Terms, the Additional Terms will outweigh everything else corresponding to that assistance.

You consent to use the App and the materials given on the App just for purposes that are allowed by these Terms and any pertinent law. You will not use or get to the App in a way that preferentially influences the interests and altruism of the App, Villagesite or its subsidiaries or partners.

You concur and attempts that the surveys, remarks and other data given or posted or transferred on the App are not bogus, deficient, misshaped, controlled, fake or deceiving. By method of the model, and not as a constraint, you concur and embrace that while utilizing or getting to the App, you won't have, show, transfer, alter, send, update or offer any data ("Objectionable Content") that:

(I) has a place with someone else and to which You don't reserve any privilege too;

(ii) is unsafe, irritating, impious, abusive, foul, obscene, paedophilic, derogatory, intrusive of another's protection, scornful, or racially, ethnically, frightful or trashing;

(iii) is relating or empowering tax evasion or betting or unlawful at all;

(iv) hurts minors in any capacity;

(v) gives material that adventures individuals in a sexual or in a wrong way or unlawfully compromising or hassling or frequencies secured under Indecent Representation of Women (Prohibition) Act, 1986;

(vi) encroaches any patent, brand name, copyright or other exclusive rights;

(vii) disregards any law until further notice in power;

(viii) beguiles or deludes the recipient about the root of such messages or conveys any data, which is hostile or threatening,

(ix) imitate someone else;

(x) attempts to increase unapproved access or surpasses the entrance or wrongfully or unscrupulously;

(xi) contains programming infections or some other PC code, records or projects intended to interfere with, pulverize or limit the usefulness of any PC asset;

(xii) undermines the solidarity, uprightness, protection, security or power of India, well-disposed relations with unfamiliar states, or public request or makes induction the commission of any cognisable offence or forestalls examination of any offence or is offending to some other country; and

(xiii) may make any sort of obligation for Villagesite or our associates.

Villagesite disavows all liabilities emerging corresponding to such Objectionable Content on the App. Any User whenever presented to such Objectionable Content as aforementioned is mentioned to quickly report the equivalent to the Grievance Officer in the way given under these Terms of Use and the App will attempt to eliminate such substance at the earliest opportunity after the examination.

You will not use any profound connection, robot, arachnid or another programmed gadget, program, calculation or technique, or any comparative or proportionate manual cycle, to get to, buy, duplicate or screen any part of the App or its substance, or in any capacity replicate or evade the navigational structure or introduction of the App, materials or its substance, to get or endeavour to gain any materials, reports or data through any methods not explicitly made accessible through the App.

You may not access (or endeavour to get to) any of the administrations using all means other than through the interface that is given through the App, except if the User has been explicitly permitted to do in a different concurrence with Villagesite. You ought to do nothing that cripples, overburdens, or debilitate the correct working of the App. Clients ought to explicitly concur that they won't take part in any movement that meddles with or disturbs the administrations or the workers and organizations which are associated with the administrations given through the App.

You embrace not to endeavour to evade or adjust any security innovation or programming that is essential for the App and make a deal to avoid drawing in or help some other individual, to bypass or change any security innovation or programming that is important for the App or attempt not dark or deter any highlights of the App. You embrace not to duplicate, adjust, make a subordinate work of, figure out, decompile or endeavour to extricate the source code of the App or any part thereof without a particular composed authorization from Villagesite to do.

The App records different items available to be purchased offered by dealers and hosts remarks of various clients and it isn't workable for Villagesite to know about the substance of every item recorded available to be purchased or each remark or audit that is shown. You recognize and concur that by getting to or using the App or profiting the administrations, the User might be presented to content that the User may think about hostile, revolting or offensive.

Villagesite isn't the vendor of the items and Villagesite will in no way be esteemed to be the merchant of the items on the App. Villagesite is just encouraging the acquisition of the items by the User from the sellers by giving use and admittance to the App.

You unequivocally and explicitly agree to get interchanges from Villagesite corresponding to Your utilization and access of the App and its administrations and concur that such correspondences will not be treated as spontaneous correspondence.

If App is utilized by You from outside India, it is totally at Your risk. Villagesite makes no portrayal that its substance and different highlights are accessible or reasonable for use outside India. If the App is utilized and gotten to from or in areas outside India, You guarantee that the use of the App is lawful and substantial under a pertinent law of the User's area. You consent to attempt all liabilities, obligations and results under the law regarding the utilization of the App



from or in any area outside India. You recognize that for getting to the App from any area outside India, Villagesite may request that You go into discrete or extra terms as required now and again.

## **Infrastructure**

To use the App, You require Internet availability or suitable media transmission joins and the App's administration excludes the arrangement of any PC framework, asset, terminal, worker, gear, portable or any gadgets. Villagesite will not have any obligation or risk for any PC framework, asset, terminal, worker, gear, portable or any gadgets fundamental for User to use and get to the App nor will be subject to any expenses gained because You utilised Internet or fitting media transmission joins used. Villagesite would not be obligated for harms, infections or other code that may influence the PC framework, asset, terminal, worker, gear, portable or some other gadgets while utilizing the App and Villagesite doesn't warrant that the App will be viable with all equipment and programming used by the User. You should conform to outsider terms, assuming any, for example, cell phone arrangement or remote information administration understanding and so forth while utilizing the App.

## **Utilization OF CONTENT**

You award Villagesite and its partners and partners a non-selective, eminence free, irreversible, interminable and completely sub-licensable rights in any substance that is posted by You or material put together by You, to use, repeat, distribute, disseminate and show such substance throughout the world in any mode medium or way currently known or created in the future; and the option to use Your name regarding such substance.

You concur the rights allowed as above are irreversible during the whole time of security of the User's protected innovation rights related to such substance and material. The User consents to forgo the User's entitlement to be distinguished as the creator of such substance and materials and the User's entitlement to have a problem with the injurious treatment of such substance or material. The User consents to play out every further demonstration and execute deeds and records important to consummate the above rights conceded by the User to Villagesite.

The User speaks to and warrants that the User possesses or controls the entire rights to the substance and material that the User posts or that the User gives one or through the App; that, as at the date that the substance or material is submitted to the App: (I) the substance and material is exact; (ii) utilization of the substance and material doesn't penetrate any appropriate Indian law or the App's arrangements or rules or

Additional Terms (iii) the substance and material don't break these Terms and Privacy Policy.

## **THIRD-PARTY WEBSITES**

The App may contain connections to different sites and the App are not at all answerable for the terms of utilization or substance of such sites and explicitly disavows all risk related to the substance and utilization of these sites. The connected sites are not heavily influenced by Villagesite and You are urged to peruse the terms of utilization and protection strategy of every single connected site before getting to any of the outsider sites connected to the App You

recognize that any danger related thereof while getting to and using such connected outsider sites only lies with You and Villagesite will not be dependable at all.

## **INTELLECTUAL PROPERTY RIGHTS**

All substance remembered for the App, for example, text, designs, logos, button symbols, pictures, sound bites, computerized downloads, information aggregations, and programming, is the property of INTELLECTUAL PROPERTY RIGHTS

All content included on the App, such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software, is the property of Villagesite, its affiliates, associates or its content suppliers and is protected by Indian/ International copyright, authors' rights and database right laws. The compilation of all content on the App is the exclusive property of Villagesite, its affiliates, associates or its content suppliers and is protected by laws of Indian/ International copyright and database right laws. All software used on this App is the property of Villagesite, its affiliates, associates or its software suppliers and is protected by laws of India and international copyright authors' rights and database laws.

Villagesite grants You a limited licence to access and use this App, but not to download (other than page caching) or change it, or any portion of it, except with express written consent of Villagesite. This licence does not include any resale or commercial use of the contents of the App; any collection and use of any product listings, descriptions, or prices; any derivative use of this App or its contents; any downloading or copying of account information for the benefit of another seller.

The trademarks, logos and service marks displayed on the App ("Marks") are the properties of Villagesite or its affiliates, associates or its content suppliers or users or respective third parties. Users are not permitted to use the Marks without the prior consent of Villagesite, its affiliates, associates or its content suppliers or users or the third party that may own the Marks.

Villagesite owns all intellectual property rights to and into the trademark "Villagesite," and the App, including, without limitation, all rights, title and interest in and to copyright, related rights, patents, utility models, designs, know-how, trade secrets and inventions, goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks.

You agree not to use or apply for registration of any marks, or domain names that are like the marks or domain names used in connection with the App or owned by Villagesite.

You shall not use, copy, reproduce, change, alter, change, amend, transmit, broadcast, edit, revise, review, adapt, translate, distribute, perform, display, sell or otherwise deal with content or the intellectual property rights of the App or content suppliers or third parties in any mode medium or manner now known or developed in future without authorization from Villagesite and on happening of any such event Villagesite reserves the right to immediately discontinue the App services to such User without prejudice Villagesite's right to start legal action. You are strictly prohibited from framing or using framing techniques to enclose any content or intellectual property on the App to illegally and unlawfully exploit the content or intellectual property rights owned by Villagesite or content suppliers or a third party as the case is.

## **Trademark Infringement Complaints**

Villagesite fully respects the Intellectual Property (IP) rights of the IP owners. In case You feel that Your Trademark has been infringed, you may write us at [grievance.officer@Villagesite.com](mailto:grievance.officer@Villagesite.com) with the subject line "Trademark Infringement Complaint" with complete details viz. Your name and contact address, particulars of Your IP and products listed on the App allegedly infringing Your IP, its offshoots, partners or its substance providers and is secured by Indian/International copyright, creators' privileges and information base right laws. The accumulation of all substance on the App is the selective property of Villagesite, its offshoots, partners or its substance providers and is secured by laws of Indian/International copyright and information base right laws. All product used on this App is the property of Villagesite, its members, partners or its product providers and is ensured by laws of India and worldwide copyright creators' rights and information base laws.

Villagesite awards You a restricted permit to access and use this App, however not to download (other than page storing) or change it, or any bit of it, aside from with express composed assent of Villagesite. This permit excludes any resale or business utilization of the substance of the App; any assortment and utilization of any item postings, portrayals, or costs; any subordinate utilization of this App or its substance; any downloading or duplicating of record data to serve another dealer.

The brand names, logos and administration marks are shown on the App ("Marks") are the properties of Villagesite or its subsidiaries, partners or its substance providers or clients or separate outsiders. Clients may not use the Marks without the earlier ascent of Villagesite, its subsidiaries, partners or its substance providers or clients or the outsider that may possess the Marks.

Villagesite claims all licensed innovation rights to and into the brand name "Villagesite," and the App, including, without restriction, any rights, title and enthusiasm for and to copyright, related rights, licenses, utility models, plans, skill, proprietary advantages and creations, generosity, source code, meta labels, information bases, text, content, designs, symbols, and hyperlinks.

You make a deal to avoid using or applying for enrolment of any imprints, or space names which are like the imprints or area names used regarding the App or claimed by Villagesite.

You will not use, duplicate, imitate, adjust, change, change, alter, communicate, broadcast, alter, update, audit, adjust, interpret, appropriate, perform, show, sell or manage content or the protected innovation privileges of the App or substance providers or outsiders in any mode medium or way currently known or created in future without approval from Villagesite and on occurring of any such occasion Villagesite claims all authority to promptly end the App administrations to such User without preference Villagesite's entitlement to start lawful activity in such manner. You are carefully precluded from surrounding or using encircling strategies to encase any substance or licensed innovation on the App to wrongfully and unlawfully abuse the substance or licensed innovation rights claimed by Villagesite or substance providers or outsiders.

## **Brand name Infringement Complaints**

Villagesite completely regards the Intellectual Property (IP) rights of the IP proprietors. On the off chance that You feel Your Trademark has encroached, you may think of us at [grievance.officer@Villagesite.com](mailto:grievance.officer@Villagesite.com) with the headline as "Brand name Infringement Complaint" with complete subtleties viz. Your name and contact address, points of interest of Your IP and items recorded on the App purportedly encroaching Your IP.

## **FEE**

Clients can use and get to the App gratis. Notwithstanding, whenever in the future, after properly advising ahead of time, Villagesite claims its authority to charge the clients for the utilization of the App and provisioning of the administrations through the App according to material Indian law.

## **NOTICE PROCEDURE**

If You accept that any Objectionable Content is facilitated on the App or Your privileges are being encroached, clients will quickly advise the Grievance Officer by following the App's Notice Procedure referenced beneath. The App will attempt to eliminate such substances as quickly as time permits after the examination.

No false or bogus data or the charge will be made by You and whenever discovered abusing the telling strategy, Villagesite claims all authority to end Your record and claims all authority to start proper lawful activity in such manner.

Endless supply of a notification, Villagesite will make proper strides for eliminating the encroaching or Objectionable Content which is all taken with no affirmation as to obligation and without preference to any rights, cures or guards, which are all explicitly saved. Villagesite will likewise attempt to advance a duplicate of the notification to the asserted infringer or defaulter. Besides, in presenting a notification, the User awards to Villagesite the option to use, duplicate, distribute, and show its substance throughout the world in any mode medium or way currently known or created in the future. This incorporates sending the notification to the gatherings associated with the arrangement of the purportedly encroaching substance. Whenever discovered defaulting You, consent to repay Villagesite for all cases brought by an outsider against Villagesite emerging out of or regarding the accommodation of a notification.

It is rehashed and emphasized that Villagesite's job and obligation are finished on bringing down the encroaching or Objectionable Content as claimed in the notification and Villagesite will in no way be at risk for or corresponding to the encroaching or Objectionable Content. Villagesite will in no way be associated with having a go at, challenging, interceding, arranging or placating the debate or contrasts between the individual who informs the complaints and the User against whom the protests are raised.

## **DISCLAIMER**

You, being a User of the App explicitly concur that the utilization of the App is at Your sole danger. The App and the substance transferred or given or shared by different clients are made accessible to the User through the App on a "With no guarantees" premise and "AS AVAILABLE BASIS" with no guarantee of any sort, express, suggested, legal or something

else, including the inferred guarantees of title, non-encroachment, reasonableness, precision, unwavering quality, fulfilment, idealness, execution, security, merchantability or readiness for a specific reason or the legitimacy of the items recorded or showed or executed to the degree allowed by pertinent Indian law and Villagesite doesn't acknowledge any risk for any mistakes or exclusions.

Villagesite will not be obligated or liable for any activities or inactions of merchants or any penetrate of conditions, portrayals or guarantees by the dealers or makers of the items and explicitly repudiates all duty and risk in such a manner. Villagesite will not intercede or resolve any question or difference between the User and the merchants or makers of the items.

Villagesite through the App just gives a stage that clients used to impart and execute with each other and Villagesite doesn't underwrite any items shown on the App or perspectives communicated or data transferred by any User. On no occasion, Villagesite will be obligated for any data, content, materials, items or administrations accessible through the App.

The right, title, intrigue and proprietorship in the items that are executed by the clients through the App doesn't vest with Villagesite and Villagesite holds no right, title or responsibility for items. The offer and acknowledgement of items through the App is at the User's sole danger and Villagesite acknowledges no risk for any blunders or exclusions or defaults or insufficiency of any items either offered or acknowledged by the clients through the App.

Villagesite thus renounces any assurances of precision regarding the completion and presence of the item as requested by and conveyed to the User. The quality or amount of any items, data or other material bought or got by You through the App that may not live up to Your desires.

The App could likewise be connected to outside sites and Villagesite accepts no accountability for results gained from the utilization of these sites.

Villagesite makes no affirmations that the App is without bugs and Users well disposed of or the security of the utilization of the App. Villagesite including subsidiaries, partners and their separate proprietors, chiefs, officials, operators, investors and accomplices will not be at risk in any way regarding the misfortune or harm caused or endured by You by infection assaults or bugs or other programming or projects that might be available or implanted while utilizing or getting to the App.

Villagesite doesn't ensure that the administrations given through the App will work without interference or blunders. The activity of the administrations might be hindered because of upkeep, updates, framework disappointments, infection assaults, bugs or because of some other specialized reasons or something else. Application repudiates all risk for misfortunes or harms brought about by any such interference or blunders in working. Villagesite likewise disavows all obligation for any failing inconceivability of access or helpless use states of the App because of improper gear, aggravations identified with internet providers, downtime or something else.

To the most extreme degree allowed by pertinent law, Villagesite will have no risk identified with User content emerging under-protected innovation rights, slander, security, exposure, foulness or different laws. Villagesite likewise repudiates all risk regarding the abuse, misfortune, change or inaccessibility of any User content.

At the point when the User erases any sort of data, the User must comprehend that the eliminated substance may proceed in reinforcement duplicates.

Villagesite won't be at risk for any misfortune that You may gain as an outcome of unapproved utilization of the Account or any help or materials, either with or without Your insight. Villagesite will not be obligated for any outsider item, the ad accessible on email or App regarding the outsider site or the items and administrations are for data reason.

## **LIMITATIONS OF LIABILITY**

On no occasion, Villagesite including members, partners and their proprietors, chiefs, officials, specialists, investors and accomplices will be obligated for any misfortune or harm at all including without constraint immediate, aberrant, corrective, accidental and considerable harms, lost benefits, or harms coming about because of the utilization or failure to use the App whether dependent on the guarantee, contract, misdeed (counting carelessness) or in some other methods or activity.

You recognize Villagesite is just an Intermediary according to the definition under the Information Technology Act, 2000 and rules surrounded among You and the merchant and Villagesite won't be held at risk for any demonstration of vender or another outsider specialist organization.

Without partiality, it is concurred by You that Villagesite including subsidiaries, partners and their particular proprietors, chiefs, officials, specialists, investors and accomplices will not be held in total obligated for any harms or cases more than INR 1,000/- (Rupees One Thousand) subject to material law regarding everything being equal and You recognize this is a sensible appraisal of danger and liabilities.

## **Reimbursement**

You consent to reimburse and hold innocuous Villagesite including members, partners and their separate proprietors, chiefs, officials, operators, investors and accomplices from and against all activities, procedures, claims, misfortunes, harms and costs (counting lawyer charges) and different costs endured or acquired due to or owing to or emerging out of (i) infringement of any material law (ii) penetrate of any portrayals, guarantees or contracts of the User (iii) break of the strategies, rules and states of Villagesite's administration or Additional Terms or these Terms or Privacy Policy (counting any adjustments or extra notices or guidelines); (iv) encroachment of any outsider rights. This Clause endures the end of these Terms.

## **TERMINATION**

Villagesite maintains whatever authority is needed to end the administrations given to any User without earlier notification in case of any default submitted by User including however not restricted to the break of any pertinent law, strategies, rules and states of Villagesite's administration or Additional Terms or these Terms or the Privacy Policy (counting any changes or extra notices or guidelines). On such end, the User's data and different subtleties will be boycotted by the App and will be mulled over at whatever point vital.

Villagesite will end the administrations given to any User on the off chance that it is required under any relevant law. Without preference, Villagesite maintains its authority to end the administrations if such arrangement of administrations to the clients isn't monetarily practical for Villagesite. Clients may decide to end profiting administrations and offices given through the App by shutting the User account with the App.

At end of the User account, the User isn't qualified to buy or sell items through the App. When the User's record is ended under any circumstances, the substance, surveys, remarks or other material posted on the App by the User will be taken out by Villagesite.

After the post end of the administration gave to the User through the App, the User's data would live in the App's information base for a specific timeframe. It is likewise explained that specific terms and states of the arrangements, rules and states of Villagesite's administration or Additional Terms or these Terms and the Privacy Policy keep on being authoritative on the User and if any User as a matter of course or in any case is discovered utilizing or managing the App post end of the administration gave through the App, the User will be arraigned by Villagesite. The User will be likewise obligated to repay Villagesite for any unapproved utilization of the App.

## **MISCELLANEOUS**

**Area Based Services:** With your area authorization, our App/site use data from Global Positioning System (GPS) organizations, cell, Wi-Fi or Bluetooth to decide your inexact area to give you area-based Services. We won't follow you constantly, however can assist you with finding the closest Villagesite accomplice/Brand store with Brand News, offers or potentially other data dependent on your profile/preferring when you need one.

**Severability:** Each of the arrangements in these Terms are severable and unmistakable from the others and if whenever at least one such arrangement is or gets invalid, unlawful or unenforceable, the legitimacy, lawfulness and enforceability of the rest of the arrangements of these Terms will not at all be influenced or weakened consequently.

**Inscriptions:** Various subtitles used in these Terms are for comfort reasons just and may not be utilized to decipher the arrangements thereof. If there should be an occurrence of inscriptions and the related content clashes, the content will win.

**Halfway Invalidity:** If any arrangement of these Terms is held to be unlawful, invalid, or unenforceable under any present or future pertinent Indian law, (i) such arrangement will be completely severable; (ii) these Terms will be understood and allowed as though such illicit, invalid, or unenforceable arrangement had never included a section about; (iii) the rest of the arrangements of these Terms will stay in full power and impact and won't be influenced by the unlawful, invalid, or unenforceable arrangement or by its severance here from; and (iv) instead of such unlawful, invalid, or unenforceable arrangement, there will be included by Villagesite a lawful, substantial, and enforceable arrangement to the degree conceivable.

**Notification:** For motivations behind help messages and notification about the administrations to the User, the App may put a standard notification over its pages to make the User aware of specific changes, for example, alterations to these Terms. Then again, notice may comprise an

email from the App to the User. The User concurs that the App may speak with the User through the User's record or different methods including email or versatile. Clients are needed to refresh their settings consistently to guarantee that the App's administration messages and notifications are gotten by the clients convenient and precise.

Task: The User will not appoint its privileges or commitments under these Terms and the Privacy Policy to an outsider.

Villagesite including subsidiaries, partners and their proprietors, chiefs, officials, operators, investors and accomplices will have no obligation for the non-receipt of the App's administration messages and takes note.

## **GRIEVANCE OFFICER**

You may contact Grievance Officer at the accompanying location:

(Head-CS and Customer Experience)

Email ID: support@villagesite.com

Phone number:

Address: Bengaluru, Karnataka – 560001

## **Administering LAW AND JURISDICTION**

The terms and states of this Policy will be administered by Indian Law and the courts in Jharkhand will just have a selective purview to determine any debates.



**What information do we collect?**

We collect information from you when you fill out a form. When ordering or registering on our site we may ask you to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously.

**What do we use your information for?**

We may use any of the information we collect from you in one of the following ways:

- To personalize your experience
- Your information helps us to better respond to your individual needs
- To improve our website
- We continually strive to improve our website offerings based on the information and feedback we receive from you
- To improve customer service
- Your information helps us to more effectively respond to your customer service requests and support needs
- To process transactions
- Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason, without your consent, other than for delivering the purchased product or service requested.
- To administer a contest, promotion, survey or other site feature
- To send periodic emails
- The email address you provide for order processing may send you information and updates about your order, besides receiving occasional company news, updates, related product or service information, etc.

**How do we protect your information?**

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

**Do we use cookies?**

Yes (Cookies are small files that a site or its service provider transfers to your computer hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information We use cookies to understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. We do not permit these service providers to use the information collected on our behalf except to help us conduct and improve our business.

**Do we disclose any information to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### **Third-party links**

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. We seek to protect the integrity of our site and welcome any feedback about these sites.

### **California Online Privacy Protection Act Compliance**

Because we value your privacy we have taken the precautions to comply with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

### **Children's Online Privacy Protection Act Compliance**

We comply with the requirements of COPPA (Children's Online Privacy Protection Act); we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

### **Online Privacy Policy Only**

This online privacy policy applies only to information collected through our website and not to information collected offline.

### **Terms and Conditions**

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at <http://www.villagesite.com>.

### **Your Consent**

By using our site, you consent to our online privacy policy.

### **Changes to our Privacy Policy**

If we decide to change our privacy policy, we will post those changes on this page.

### **Contacting Us**

If there are questions regarding this privacy policy, you may contact us.

With the goal of providing a platform for local sellers to sell their products online. As a result, vendors may come from all over the country. We try to ship products all over India. However, the shipping time and availability of delivery at your location may vary depending on the product and vendor.

## **RETURNS**

You can only return items that are explicitly marked as "returnable" on the product detail page and/or in our policy, and you must do so within the 'return window' period. Returns for seller-fulfilled orders must be initiated directly with the vendor.

Please keep in mind that both your address and the item you wish to return must be returnable.

## **REPLACEMENT**

The availability of replacements will vary depending on the vendor and item and will be noted on the product page. If the item you ordered was physically damaged/defective, did not match the description on the product detail page, or was missing parts or accessories, it is eligible for a free replacement as long as the exact item is available from the same seller.

## **TRACKING YOUR ORDER**

We can find tracking information in the order details. If you place a multi-item order, each item may have its own delivery date and tracking information.

If your order was shipped directly by the seller, please contact the seller for tracking information.

## **SHIPPING FEES**

You may be required to pay Shipping Charges. The transportation charges will be added at the time of checkout. Except where otherwise specified, all conveyance charges include an administration charge. Delivery charges for various vendors and products may vary because of increases in transportation costs or because the vendor is in a different region.

## **DELIVERY TIME**

We usually deliver orders within a week. Delivery times may vary depending on where you live and who is selling the product. When you enter your PIN code, you will see the estimated

delivery date. Please be assured that we work closely with the courier to ensure that your order arrives at you as soon as possible.

## **DELIVERY REFUSAL**

Before accepting delivery of any item, generously ensure that the item's packaging has not been harmed or altered. If you discover the package has been harmed or altered, you are required to refuse delivery and notify Villagesite within 5 days of the delivery date.

In the event of a dispute, Villagesite will work with You and the seller to reach an amicable agreement. Villagesite is merely an encouraging link between You and the merchant and will not be subjected.

## **MISSING ITEM**

If the order received by You is missing at least one item or excludes the complimentary gift, or the request is incompletely conveyed, contact Villagesite through the Customer Care Team within 5 days of the order's delivery date. We will not acknowledge cases of missing items after 5 days from the delivery date.

## **DELAYED DELIVERY**

Conveyance may take longer from time to time due to:

1. Bad weather.
2. Delays in transportation.
3. Ordinary disasters
4. Interruptions caused by politics
5. Difficulties with specialist co-op coordination.
6. Item misplaced on the way.
7. Territorial or public events are considered conveyance events.
8. Other unanticipated conditions or events beyond the specialist organization's control of Villagesite or coordination.

If the estimated conveyance date has passed and you have not received Your request, please contact us and we will track Your package. In such cases, we may also attempt to contact You

proactively. It would be ideal if you checked Your messages and SMS regularly for such updates.