

Certificate of Achievement

Congratulations!

Ankush mishra

for successfully completing
Telephone Etiquette
a course that covers

Objectives | First Impression | Guidelines for Telephone Etiquette | Do's and Don'ts of Telephone Etiquette | Phrases for Making and Receiving Phone Calls | Taking Messages | Placing a Call on Hold | Voice Mail Etiquette

Start Date: 30 Jul 2023

End Date: 05 Aug 2023

Mehul Mehta

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Global Delivery Head - TCS iON,
Tata Consultancy Services



CERTIFIED

Cert ID: 66788-24820016-1016
Date: 05 Aug 2023