

# COMP47700

## Speech and Audio

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# Recap: Units 1 – 5 (Weeks 1 – 6)

- ➊ Introduction / Digital Representation of Sound
- ➋ Basic Audio Processing
- ➌ Speech Production
  - Human speech apparatus
  - Characteristics of speech
  - Speech Understanding
- ➍ Speech Perception and Mechanics of Hearing
  - Ear mechanics (outer, middle, inner)
  - Sound pressure wave to understanding in the brain
  - Wider brain function (other senses interacting)
- ➎ Speech Intelligibility and Quality
  - Intelligibility vs Quality
  - Subjective and Objective Testing

# Recap: PL 1–5

- ➊ Introduction to libraries and audio processing
- ➋ Visualisation
- ➌ Voice and Pitch analysis
- ➍ Audio Degradations
- ➎ Signal analytics (Speech Intelligibility/Quality) (tomorrow)

# Next 6 Weeks

- Week 7: Audio Analytics and Data Features - 05/03/2025
- Week 7: MCQ Test + Project Description - 06/03/2025
- Applied topics after Study Break: ASR, Psychoacoustics and Audio Coding, Music Information Retrieval, Sound Source Separation, Spatial Audio.
- Labs: PL6 - Machine Learning / Automatic Speech Recognition
- Labs in Week 9 and 11 will be for project development and progress review.
- Week 12: Project demos

# 5.1

## Speech Intelligibility and Quality

# Intelligibility vs Quality

## Intelligibility

"A measure of how comprehensible speech is in given conditions."

**Necessary** but not **sufficient** for quality

More **specific** measure

Intelligibility is important in **low quality scenarios**  
(e.g. very noisy or reverberant)

# Intelligibility vs Quality

## Intelligibility

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Intelligibility is important in **low quality scenarios**

(e.g. very noisy or reverberant)

## Quality

Umbrella term: pleasantness, listening effort, intelligibility, acceptability

Related to intelligibility (low intelligibility **also** poor quality)

More **subjective**

Impact of listener (context, experience, expectation, mood)

Quality of Experience is important

Cognitive Listening Effort

# Intelligibility vs Quality

Why are they **useful** things to measure or predict? Noise removal

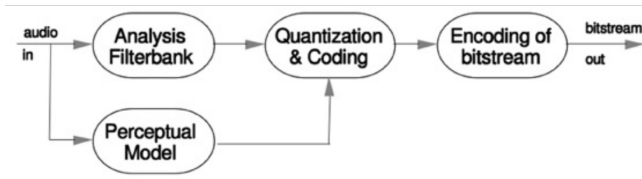




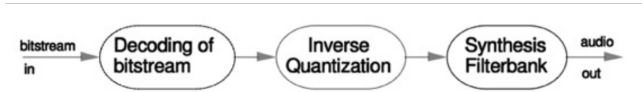
# Intelligibility vs Quality

Why are they useful things to measure or predict? Audio Coding

**Encoder** e.g. sender in a telephone call, original lossless music recording



**Decoder** e.g., receiver in a telephone call, youtube or spotify audio track



Goal: Minimize bitstream size.

Constraint: Maintain acceptable audio quality.

# Intelligibility vs Quality

Why are they useful things to measure or predict? Speech Synthesis



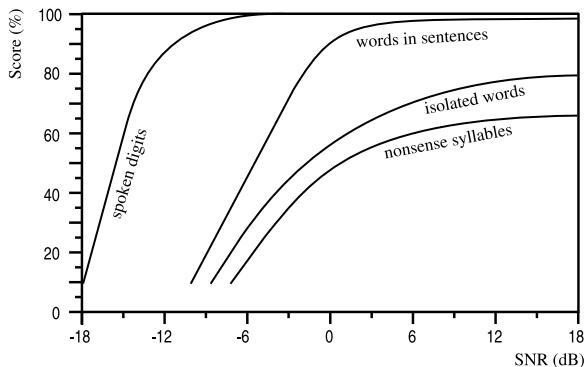
- **Diagnostic rhyme test (DRT):** distinguish between two words rhyming by initial, such as freak, leak
- **Modified rhyme test (MRT):** select one of six words, half differing by initial and half by final, such as cap, tap, rap, cat, tan, rat
- **Phonetically balanced word lists:** 50 sentences of 20 words each, and asking them to write down the words they hear;
- **ICAO spelling alphabet (ALFA, BRAVO, CHARLIE,?) test:** determine the kinds of confusions that occur under severely degraded digital voice conditions

# Speech Intelligibility

Contextual information, redundancy and vocabulary size

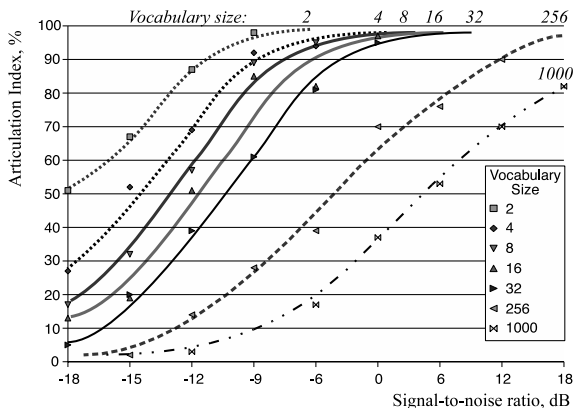
What is effect on the intelligibility of speech?

Context: Are the words familiar, isolated, in a sentence or part of a closed vocabulary



# Vocabulary effect on intelligibility

## Impact of Vocabulary Size on Intelligibility related to Noise



# Speech Quality

How do you rate the quality of speech?

Much harder because it is more subjective

Mean Opinion Scores (MOS)

Score	Description	Impairment
5	excellent	imperceptible
4	good	perceptible but not annoying
3	fair	slightly annoying
2	poor	annoying
1	bad	very annoying

Absolute Category Rating (ACR)

MOS is an ACR range – categorical rather than continuous

# Standard Protocols

Example Standards: National or International

What standards organisations can you think of?

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What standards organisations can you think of?

## Standards-based testing

- **Video:** VQEG
- **Audio (and some video):** International Telecommunication Union
  - United Nations specialised agency for information and communication technologies.
  - P series: Terminals and subjective and objective assessment methods
  - ITU-T P.800

<http://www.itu.int/ITU-T/recommendations/index.aspx?ser=P>



# Purpose of Standards

Why might we use standards for testing?

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For subjective testing methodology

- Reliability
- Repeatability
- Statistical Significance

Controlling variables

e.g. background noise, human variables, equipment variables

# Subjective Audio Listener Tests

Speech and Audio are tested differently

## Not just one standard

ACR Speech MOS tests (Rec. ITU-R P.800)

Small impairments in audio systems (Rec. ITU-R BS.1116-1)

Intermediate quality level of coding systems (Rec. ITU-R BS.1534-1)

# Example Audio Test

## MUSHRA (Rec. ITU-R BS.1534-1)

“**MU**lti **S**timulus test with **H**idden **R**eference and **A**ncor” Hidden Reference/Anchor(s)

Ranking relative to reference and other treatments

Continuous Quality Scale (unlike the Absolute Category Rating in MOS)

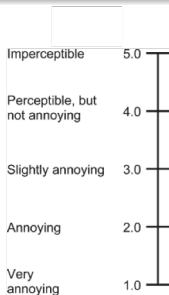


Fig. 1. ITU-R impairment scale [4], [19].



Fig. 2. ITU-R quality scale [5][19].

# MUSHRA Test GUI

## Test Mode

Trial 1 of 12

Next Trial



Play Pause Loop

Time

Position

Start

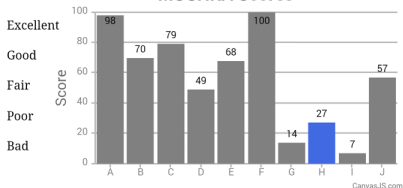
Stop

4.101

4.101

9.282

## MUSHRA Scores



REF

A

B

C

D

E

F

G

H

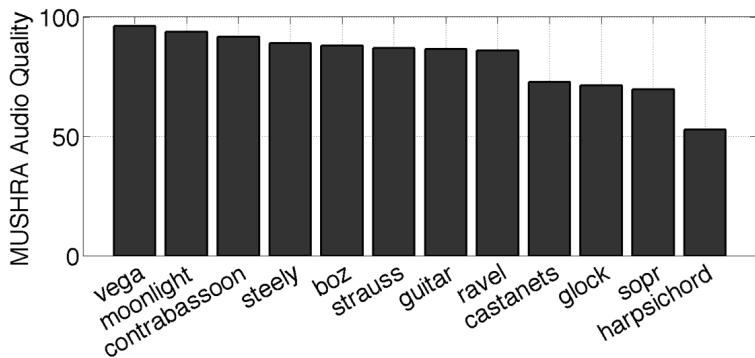
I

J

Select Active Sample



# MUSHRA Test: MP3 Audio Codec at 96 kb/s



Source: A. Hines, E. Gillen, J. Skoglund, D. Kelly, A. Kokaram, N. Harte. Perceived Audio Quality for Streaming Stereo Music. In ACM Multimedia, Orlando, FL, USA, 2014

# Subjective Testing Biases

## Four examples of bias

- 1 Picking the right test data (choice of stimuli)
- 2 Test setup (choice of methodology)
- 3 Repeatability (e.g. across locations)
- 4 Language (unintended differences due to labels)

# Stimulus Bias

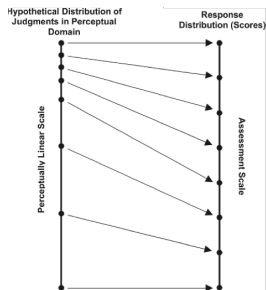


Fig. 5. Stimulus spacing bias model. (Adapted from [8].)

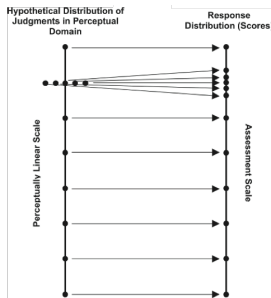


Fig. 6. Stimulus frequency bias model. (Adapted from [8].)

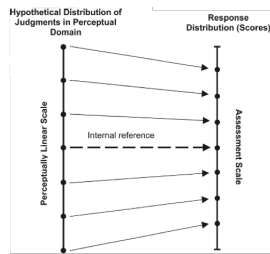
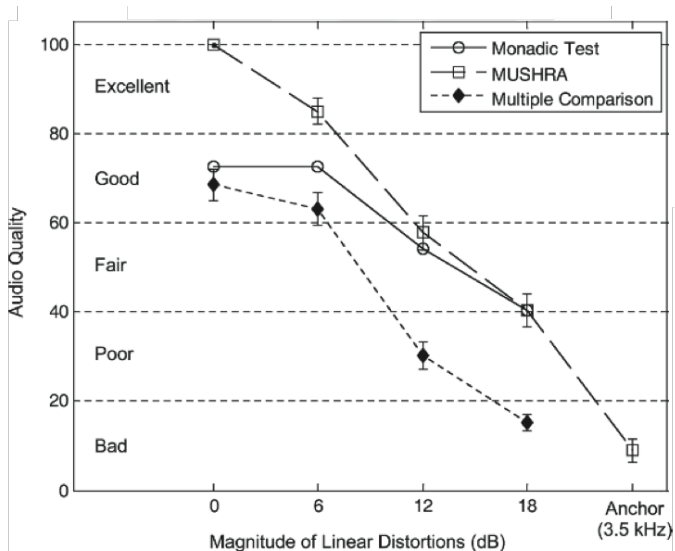


Fig. 7. Contraction bias model. (Adapted from [8].)

Source: Zielinski, S., Rumsey, F., & Bech, S. (2008). On some biases encountered in modern audio quality listening tests—a review. *Journal of the Audio Engineering Society*, 56(6), 427-451.



# Test Method Bias



Source: Zielinski, S., Rumsey, F., & Bech, S. (2008). On some biases encountered in modern audio quality listening tests—a review. *Journal of the Audio Engineering Society*, 56(6), 427-451.

# Language Label Bias

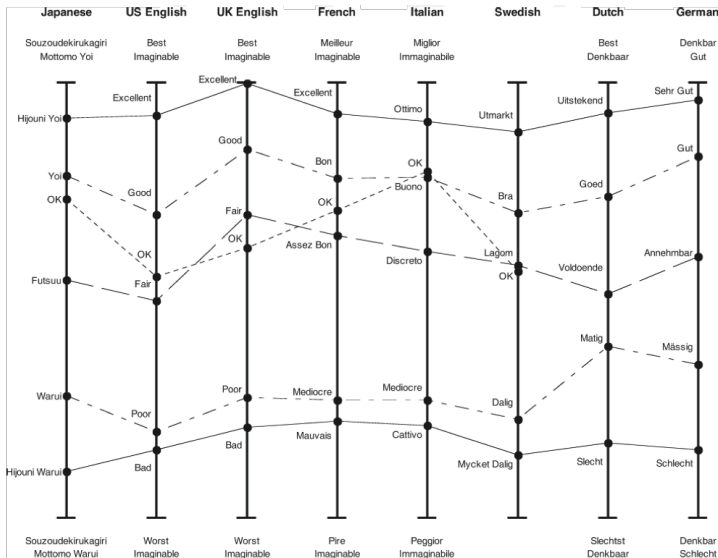


Fig. 12. Combined results of scaling of labels used in quality evaluation. (Data taken from [7], [26], [59]–[62]; see text for details.)

Source: Zielinski, S., Rumsey, F., & Bech, S. (2008). On some biases encountered in modern audio quality listening tests—a review. *Journal of the Audio Engineering Society*, 56(6), 427-451.

# OK is not ok!

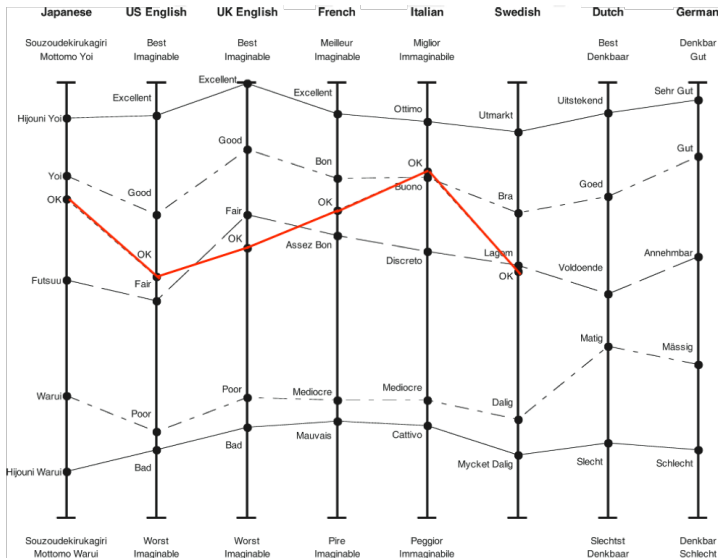


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# Subjective Testing Biases

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- 1 Picking the right test data (choice of stimuli)
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## Reflecting on biases

What can we do other than be aware and try to minimise biases?

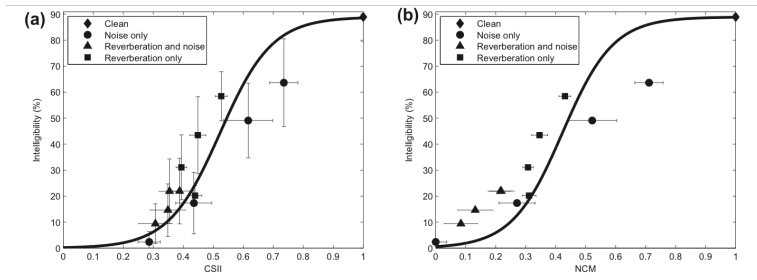
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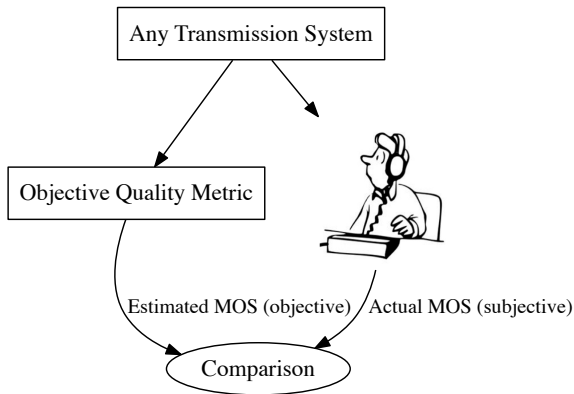
- Ground truth may be more noisy than you imagine
- If you are looking to predict ground truth, you may need to look at errorbars in x- and y- axes
- Acknowledge the impact they may have on your model (if your training data is noisy...)

# Example: X or XY errorbars



Source: Santos, J. F., Cosentino, S., Hazrati, O., Loizou, P. C., & Falk, T. H. (2013). Objective speech intelligibility measurement for cochlear implant users in complex listening environments. *Speech communication*, 55(7), 815-824.

# Objective Speech Quality Testing





# Objective measures

- ① **Application:**  
Plan, Optimise, Monitor,  
Maintenance
- ② **Signal type:**  
Narrowband (NB)/Wideband  
(WB)/Super Wideband (SWB)
- ③ **Channels:**  
monaural/binaural/spatial
- ④ **Test source:** parameter,  
simulation, measurement
- ⑤ **Inputs:** params, ref & test sig,  
only test



“Horses for Courses”

Match the Application to the Model

Further Reading: S. Möller, W. Y. Chan, N. Cote, T. H. Falk, A. Raake, and M. Waltermann, “Speech quality estimation: Models and trends,” *IEEE Signal Processing Magazine*, vol. 28, pp. 183–208, 2011.

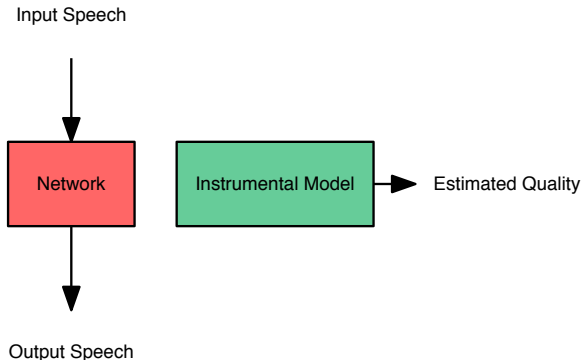
# Objective Model Types

## Network Channel and Model

Speech Signal Input and Output

Channel Degradation (Network) and Quality Model

Figure: Adapted from Möller, 2011

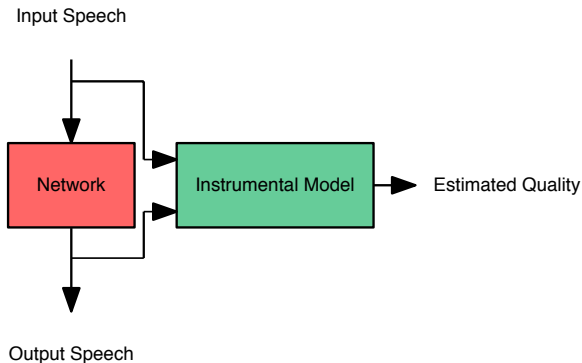


# Objective Model Types

## Full-Reference Signal-Based Model

e.g. PESQ, POLQA, ViSQOL

(ITU-T, 2001; ITU-T, 2009; Hines et al. 2013)

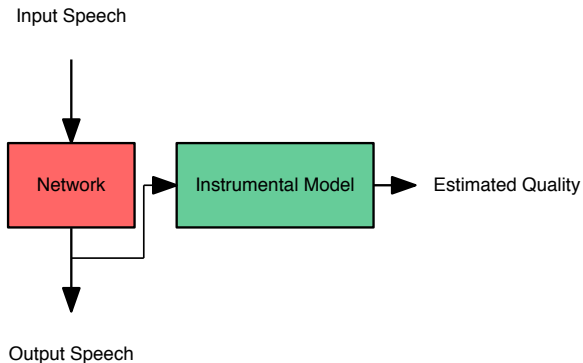


# Objective Model Types

## No-Reference Signal-Based Model

e.g. P.563, ANIQUE+, LCQA

(ITU-T, 2004; ANSI,2006; Grancharov , 2006)

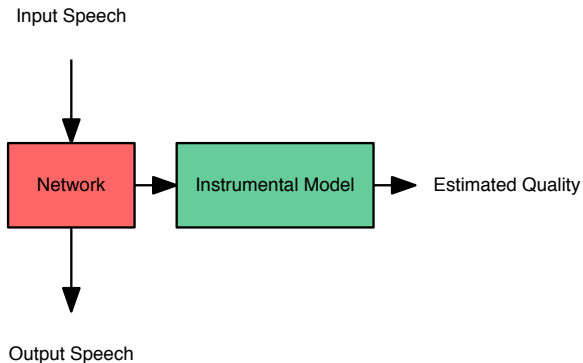


# Objective Model Types

## Parametric Signal-Based Model

Parametric Model

e.g. E-Model (ITU-T, 2009)

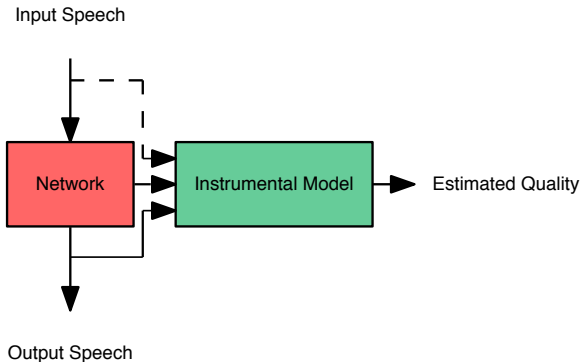


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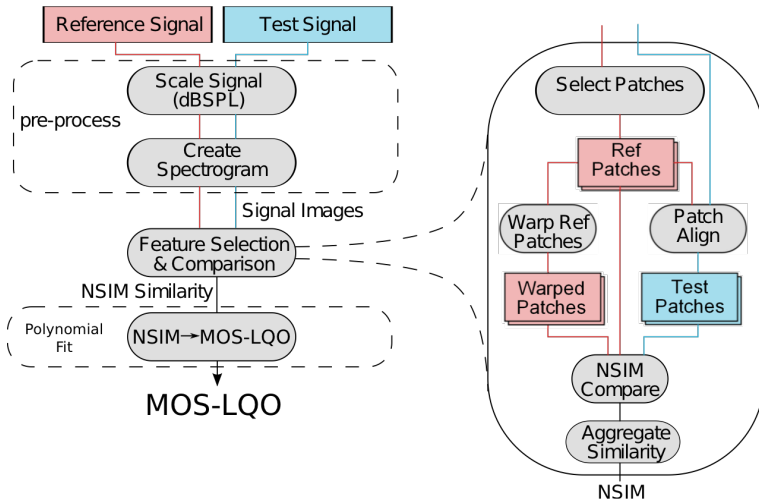
## Hybrid Model

Parameter and Signal-Based (one or two) Model

Using combination of design information and real signals



# Example Speech Quality Metric: ViSQOL



A. Hines, J. Skoglund, A. Kokaram, N. Harte. Robustness of Speech Quality Metrics to Background Noise and Network Degradations: Comparing ViSQOL, PESQ AND POLQA. In IEEE International Conference on Acoustics, Speech, and Signal Processing (ICASSP), 3697–3701, 2013.

# Simple Measures

## Mean-Squared Error

A crude, time domain quality metric can be computed using the MSE of a reference and test signal.

Assuming they are the same length,  $N$  samples the difference between the reference signal,  $p$ , and the degraded signal,  $q$ , is computed for each sample,  $t$ , as:

$$\text{MSE} = \frac{1}{N} \sum_{t=1}^N (p_t - q_t)^2.$$

or in Python, using numpy ndarrays for signals P and Q:

```
mse = ((P - Q) ** 2).mean(axis=ax)1
```

---

<sup>1</sup>ax=0 for columnwise, ax=1 for rowwise



## Signal to Noise Ratio (SNR)

- Compares the original and processed speech signals sample by sample
- Measures the distortion of a reference signal,  $p$  and a noisy or degraded signal  $q$ .

It is calculated as:

$$SNR = 10 \log_{10} \frac{\sum_{i=1}^N p^2(i)}{\sum_{i=1}^N (p(i) - q(i))^2}$$

### Python Syntax

```
overall_snr = 10 * np.log10(np.divide(
    np.sum(np.power(P, 2)), np.sum(np.power(P - Q +
    np.spacing(1), 2))))
```

# Issues with basic MSE/SNR for quality estimation

Regression to mean for long signals – errors averages out

Use a segmental approach, 20–30 ms segments (perhaps overlap and add)

## Other Weaknesses

Handling: alignment, normalisation

Perceptual Relevance of changes in time domain

Simple measures do not correlate well with subjective scores for compression codecs

## Codecs

Codecs making use of human auditory perceptual factors for network and signal optimisation (more on this in unit 9)

*The signal may be different but does it sound different?*

# Better Measures?

## Temporal

Segmental SNR, Segmental MSE

Break the signal into 20-30 ms segments (or overlapping segments) and calculate the SNR or MSE per segment.

## Spectral

Spectral distortion, Linear Predictive Coding (LPC),  
Log-Likelihood Ratio (LLR)

## Complex Measures

PESQ/POLQA/VISQOL etc.

## Speech Intelligibility and Quality

- Intelligibility vs Quality
- Subjective Testing: why and how
- Objective Testing Models